82 Testing

<https://www.google.com/search?q=INetTech>

Instructions for Prompt or context of chat

<https://www.searchenginejournal.com/how-to-write-chatgpt-prompts/479324/#:~:text=What%20Is%20A%20ChatGPT%20Prompt,creativity%2C%20reflection%2C%20or%20engagement>

Dev List – jay to add

* Add in other SM sites to import and post reviews and see if we can pull in to review widget/mange? Pace uses <https://www.meetsoci.com/> to view/manage and also post replies including Yelp. Using their URL for Yelp is part of the setup process. Would it be better to get setup with github? And then we can link across many SM sites faster?
  + <https://docs.developer.yelp.com/docs/fusion-intro>
  + [https://developer.bbb.org](https://developer.bbb.org/)
  + <https://apitracker.io/a/angieslist>
  + <https://github.com/awoodrum87/api-angies-other-list/blob/master/README.md>
* AI generator option. If its not turned on by the SU in the plan then they will not be able to utilize the generator manually or utilize the auto review reply. We will need to show text that this feature needs to be subscribed to. So they will know how to utilize it. Need to add a link to help desk for this so they can read about how it works. Video?
* Tool training – will we do this individually by reply or for all at once? Some users use the same reply over and over again? Does training the tool need to be done by user type? HVAC vs Plumber vs Overhead Door?
* Add in the option to do AI for SurveySquare responses and email and/or text back the reply to the customer PLUS post the reply onto our Widget.
  + From Reviews Tab
  + From Communication Manager
* LINK the widget mapping to the admin templates for setup

#1

I turned on Auto Reply for these users:

[rbuhr@hartmanbrothers.com](mailto:rbuhr@hartmanbrothers.com)

[ckauffman@emrco.com](mailto:ckauffman@emrco.com)

ckauffman@emrco.com

#10.1 – hide these for now

Is the office hours setup to be localized?

Auto Post Replies for Positive and/or Neutral for SM **AND** Survey Responses (see #4.1)

Adding in the option to pause after hours allows the replies to look more human!

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#12 training tool

<https://learn.microsoft.com/en-us/azure/cognitive-services/openai/how-to/prepare-dataset>

GPT-35 TURBO is what we are doing

#13.5 Jay to test!

When you send a sms and/or email reply from either auto reply or manually, add those into the Log file.

* 1. For manual and/or automatic replies
  2. Create a new status in logs for “Review Reply”
  3. A screenshot of a computer

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#17 zingers – jay is testing this.

We need both Survey zingers, Dispatch, and Reminder zingers to be restricted based on “limit” in log file to minimize the duplications to the same person/company.

From client: Sometimes we would get a lot of repeat zingers from of the survey being sent with builders or apartments

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#18

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#19 this user I not able to get G/FB to appear here

rbuhr@hartmanbrothers.com

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#20.1

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#21.1 Survey Replies

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#21.1

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#23 Degree Residential has been testing the reposting however this one response would not post for them with our link for some reason. I tried it as well but on click it would not do anything. I asked them to leave it for you to check.

joelr.degree@gmail.com

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i told you we have 2 dts that parse Social Media Responses

they run like 1 hour apart

first DTS log RAW Data

and 2nd DTS parse raw data to SQ review

Delay reposting option: when user has a delay time added we will take the actual review date/time stamp and determine when the review lands