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Summary

Former business owner with expertise in operations, financial management, and competitive analysis. Transitioning into front-end development with strong problem-solving, time management, and self-taught programming skills. Passionate about leveraging technology to drive innovation and business growth. Seeking an entry-level front-end role to contribute to team success and company objectives. Strong organizational, communication, and teamwork abilities.

Working Experience

Business Manager

Restoran Tok Umi, Shah Alam.

*October 2024 - present
September 2021 - June 2023*

- Manages a business with RM 400 000 capital and a team of 7 staff
- Oversaw cost, margin and profit calculations for 50+ Products
- Developed and enforced SOP's for product consistency.
- Achieved average daily sales of RM 2500
- Managed supply chain operations for raw materials.
- Ensure product quality and adherence to SOP's.
- Prioritized customer feedback to drive revenue growth.

Business Owner

Pot D, Shah Alam.

September 2017 - August 2021

- Founded and managed Pot Delivery, a home-based food business.
- Marketed via social media (Twitter, Instagram, Facebook).
- Delivered to 16+ checkpoints daily, generating RM 350 in daily sales.
- Established Pot D restaurant in Shah Alam with RM 50,000 capital (2018–2021).
- Managed budgeting, pricing, and cost analysis for business operations.
- Developed marketing strategies to drive revenue growth.
- Ensured product quality and optimized pricing based on market trends.
- Achieved sales targets through strategic planning and leadership.

Operation Supervisor

SJ Force, Puchong, Selangor.

February 2017 - August 2017

- Motivate and train employees to maximize team productivity.
- Managed internal operational standards and productivity targets.
- Tracked company equipment, tools and technology to manage inventory.
- Compiled training materials for new employees and tracked skill development.
- Understand clients need and operate to their satisfaction.

Business Owner

Food Stall Kem Askar, Sungai Besi, Selangor.

December 2016 - February 2017

- Developed and managed budgets to ensure efficient business operations.
- Monitored and assessed material conditions, coordinating necessary repairs.
- Gained valuable insights from business challenges, enhancing problem-solving skills.
- Strong understanding of daily business operations and workflow management.

Cook Helper*October 2015 - November 2016*

Sushi King, Damansara, Selangor.

- Assisted cook in preparation of food by cutting, chopping and marinating meats, vegetables and garnishes.
- Followed proper handling and sanitation procedures to comply with food safety standards and protocols.
- Maintained clean, trash-free work-spaces to maximize productivity and safety.
- Inspected equipment, refrigerators and warming lamps to check compliance with safe operating levels.
- Restocked kitchen supplies, rotated food and stamped time and date on food in coolers.

Programmer Internship*April 2014 - October 2014*

Unijaya Sdn Bhd, Kuala Lumpur.

- Interacted with customers by phone, email or in-person to provide information.
- Communicated effectively with staff and accepted critiques and suggestions for areas of improvement.
- Collaborated with team to optimize workflow and achieve objectives.
- Develop website using HTML, CSS, PHP and JavaScript supervised by a senior programmer.

Salesman*December 2009 - Mei 2010*

Appco, Kuala Lumpur.

- Developed and delivered engaging sales presentations to convey product benefits.
- Met with existing customers and prospects to discuss business needs and recommend optimal solutions.
- Upheld high standards of customer service by promoting and up-selling new products and services.
- Average sales of RM 800 bi-weekly.

Education

Bachelor of Science in Intelligent System (Honour),*Mei 2015*

University Teknologi MARA (UiTM) - Shah Alam, Selangor, Malaysia
CGPA - 2.57

Foundation in Engineering,*March 2011*

University Teknologi MARA (UiTM) - Puncak Alam, Selangor, Malaysia
CGPA - 2.86

Science Stream Secondary School,*December 2009*

Sekolah Menengah Sains Seremban (SASER) - Seremban, Negeri Sembilan
SPM - 9A

Secondary School*December 2007*

SMK Bukit Rahman Putra, Sungai Buloh, Selangor.
PMR - 8A

Primary School*December 2004*

SK Bukit Rahman Putra, Sungai Buloh, Selangor.
UPSR - 4A 1B

Skills

- | | | | |
|--------------|----------------|--------------|-----------|
| ● HTML | ● CSS | ● JavaScript | ● C# |
| ● React Js | ● Tailwind CSS | ● Bootstrap | ● Redux |
| ● Typescript | ● Next Js | ● ASP.NET | ● MongoDB |