



[ReportTitle]

No. : [ReportNumber]

Agreement Number : [ReportAgreementNumber]

Subject : [ReportSubject]

Period : [ReportPeriod]



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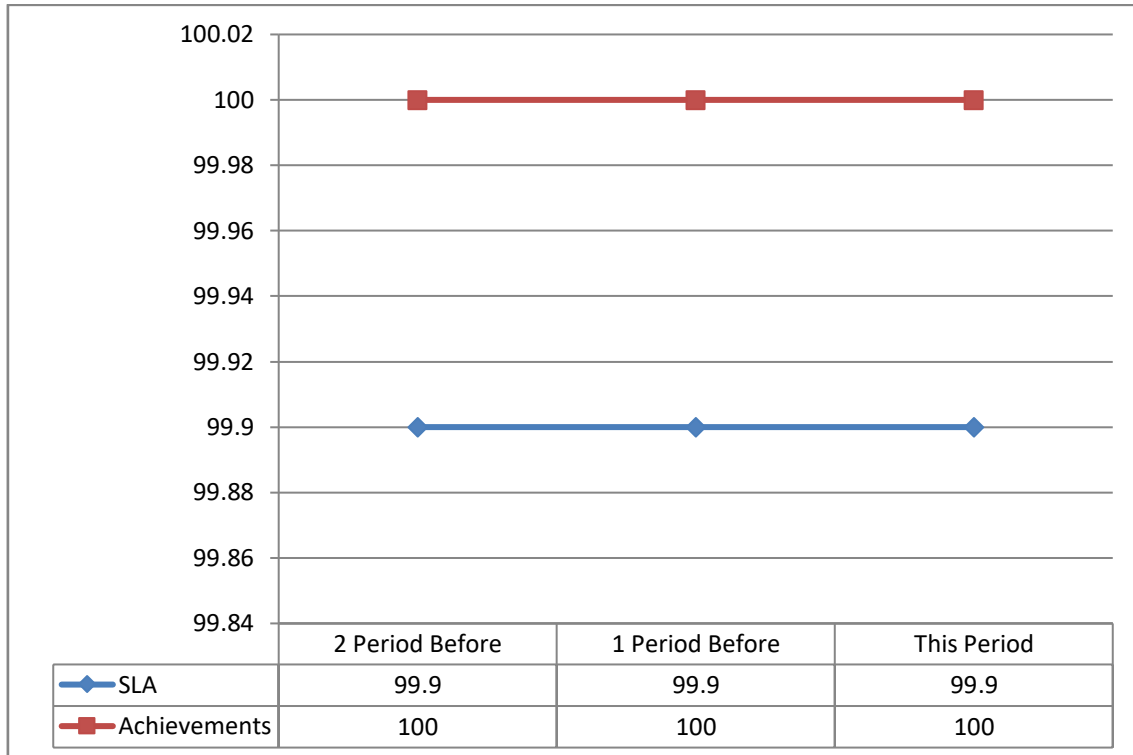
I. Executive Summary

No.	Service Item	Standard	This Month Performance
1	Environment: Temperature Humidity Power Availability	22.0 C-3.0 C (50.0 +-10.0)% RH 99.90 %	20.0 C-22.5 C (43.67 - 50.0)% RH 100.00 %
2	Security Device Availability: Access Door CCTV Fire System	99.00 % 99.00 % 99.50 %	100.00 % 100.00 % 100.00 %

II. Environment Performance

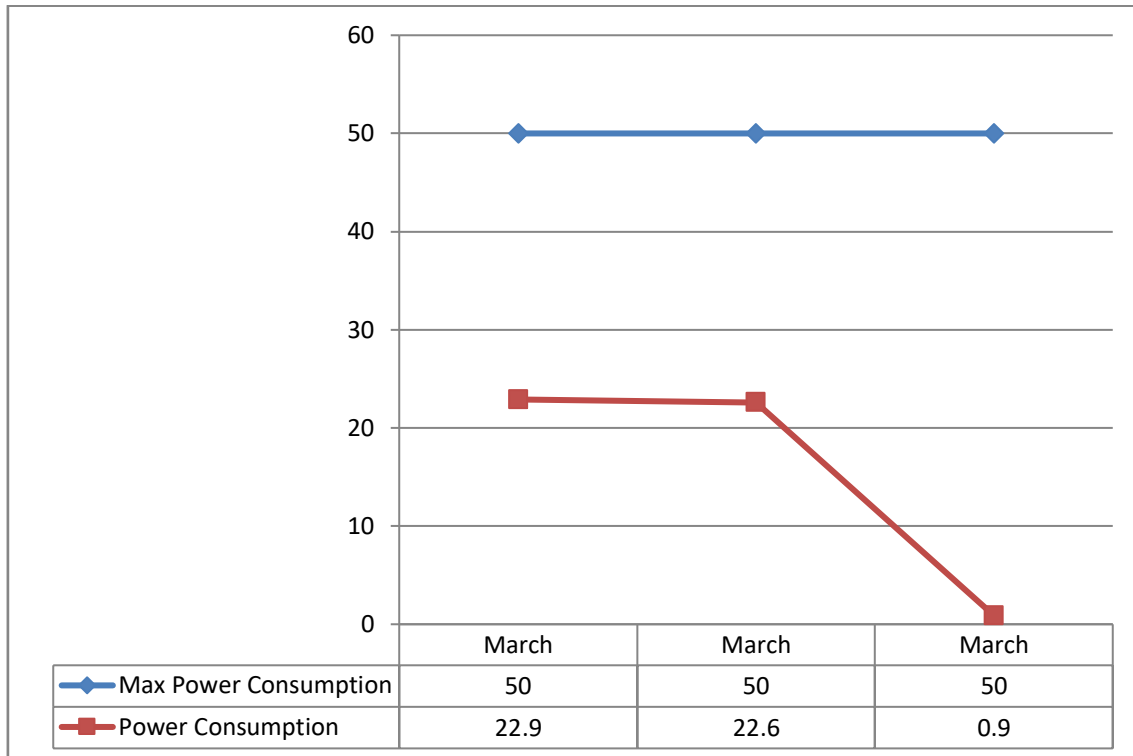
1. Electrical Supply

A. Power Availability

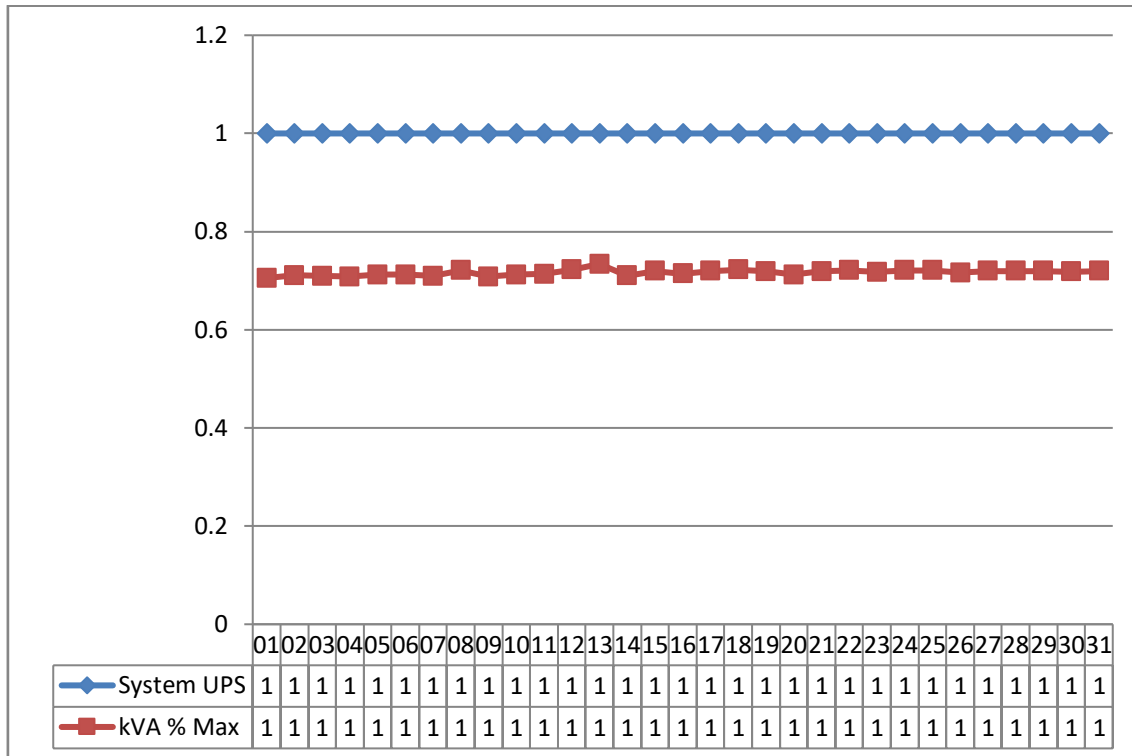


Recap of PLN Off & Other Electricity Incidents				Description
Off	On	Duration (hh:mm:ss)	Downtime?	
-	-	-	-	Selama Mei 2019, Tidak ada PLN Off
Downtime Power This Period (%)				0.00%
Power Availability This Period (%)				100.00%
Power Availability 1 Period Before (%)				100.00%
Power Availability 2 Periods Before (%)				100.00%

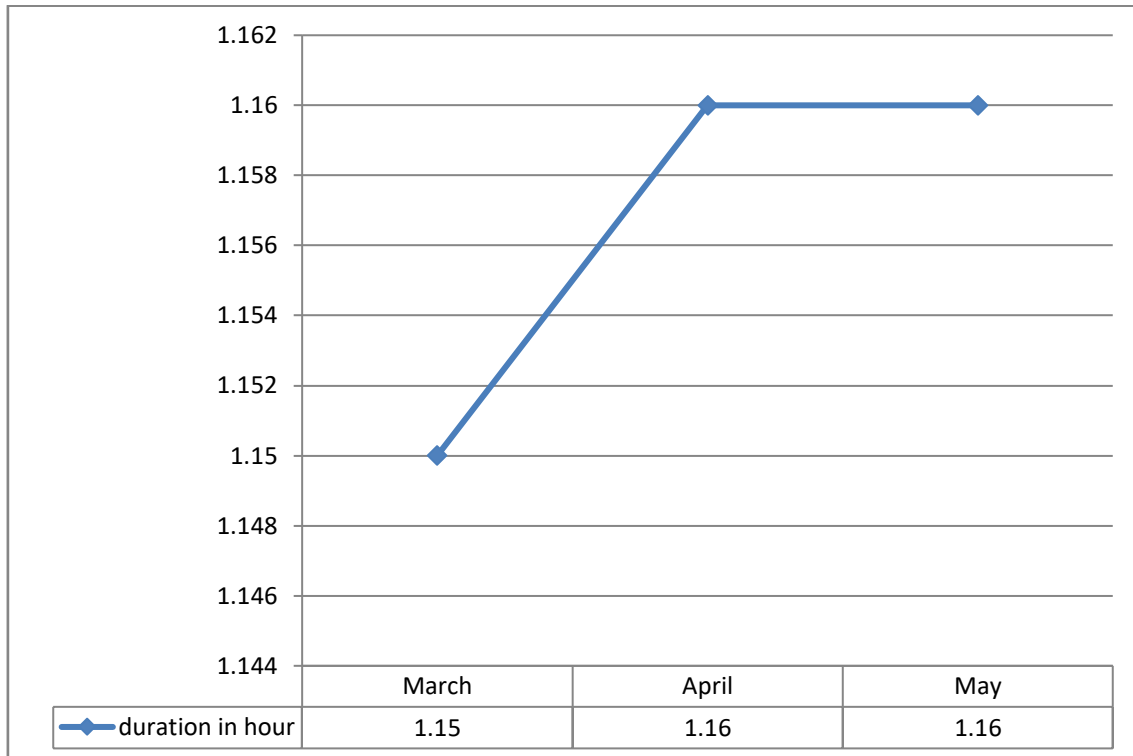
B. Power Consumption



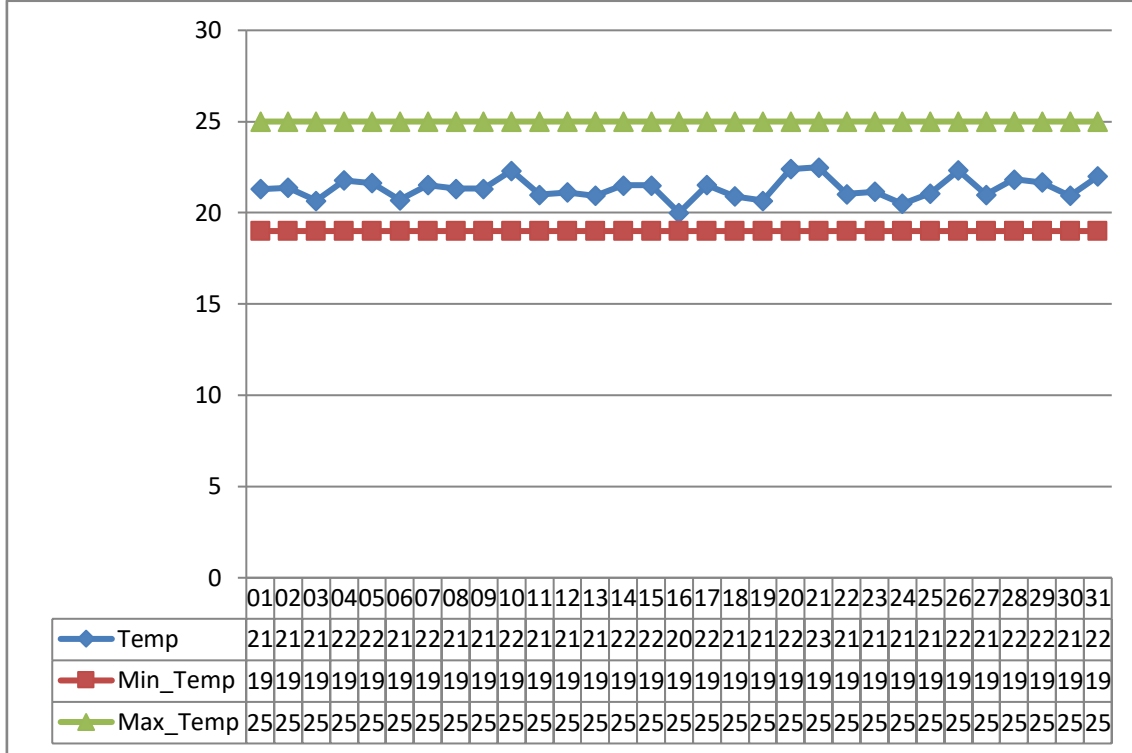
C. UPS Load



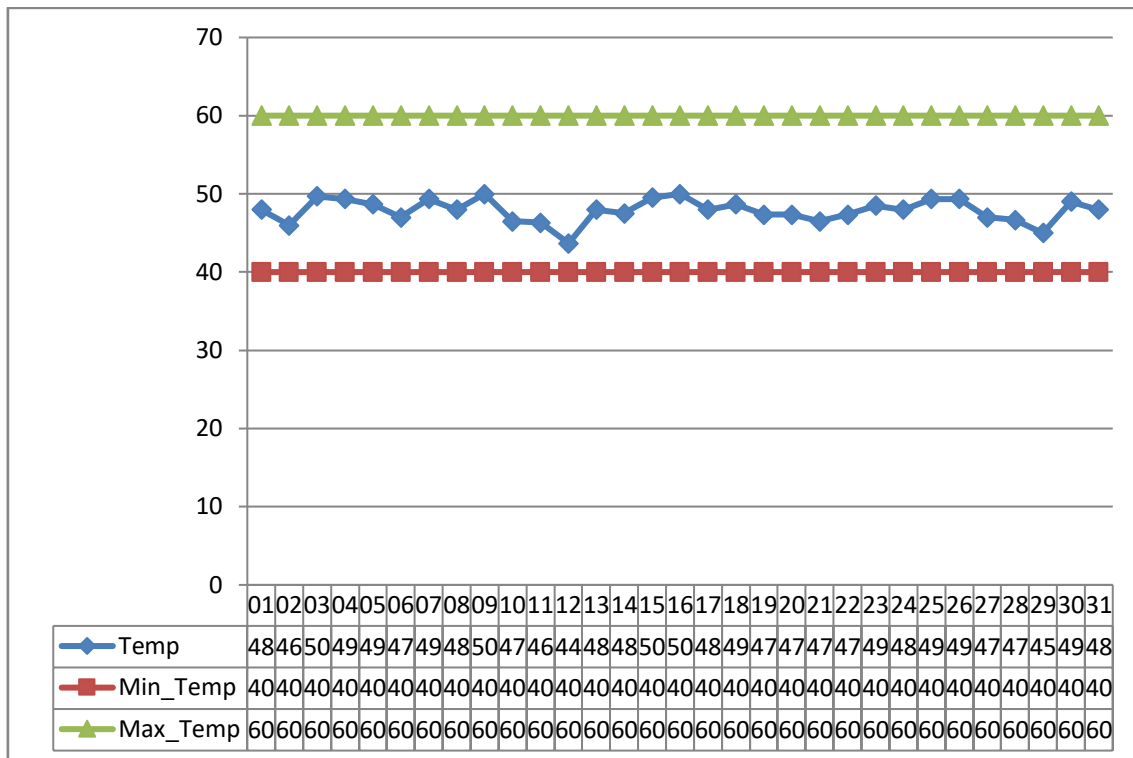
D. UPS backup time



2. Temperature & Humidity



Min and Max Temperature			Remarks
Period	Min	Max	
This Month	20.0	22.5	
1st Previous Month	-	-	
2st Previous Month	-	-	



Min and Max Humidity			Remarks
Period	Min	Max	
This Month	43.67	50.0	
1st Previous Month	-	-	
2st Previous Month	-	-	

3. Maintenance Schedule of Data Center Facilities & Infrastructures

No	Vendor	Perangkat	Bulan		
			April	May	June
1	PT. DAYA PERKASA ABADI	VESDA	Renewal	Renewal	-
2	PT. DWIMITRA	PANEL	-	Renewal	-
3	PT. MAXIMA ANDALAN	NOVEC1230	-	Renewal	-
4	PT. PRATAMA MOTIVASI MANDIRI	ACCESS & CCTV	22 Apr - 6 May 19	22 Apr - 6 May 19	-
5	PT. PRIMATUNGGA JAVAILAND	APAR	30 Apr - 4 May 19	30 Apr - 4 May 19	-
6	PT. TEHNINDO SARANA UTAMA	COOLING TOWER SIGMA	-	Renewal	-
7	PT. TEHNINDO SARANA UTAMA	GENSET 2x1500 kVA	27-28 April 19	-	-
8	PT. TEHNINDO SARANA UTAMA	PAC Liebert (Water cooled)	-	8 May - 15 Juni 19	-
9	PT. VEKTOR DAYA MEKATRIKA	UPS VEKTOR B Utility Timur	-	23 May 19	-

III. Machine Movement

No	Tanggal	Description	S/N	Qty	No.Rack	Power	PIC	Time	Remark	Room	No.Ticket
1	20-05-2019	Lenovo SR 530	J3008WRR	1	-	200 W	Rusdi Budiman	11:00		Server Room Lt.3 Timur	REQ 40012

IV. Security

1. Security Device Availability

Device	Availability	Remarks
Access Door	100.00	-
CCTV	100.00	-
Fire System	100.00	-

2. Visitor Log

VISITOR LOG - LOBBY									
No	Nama Pengunjung	Perusahaan Asal	Perusahaan Tujuan	Tujuan	Kategori	Pendamping	Lokasi	Waktu Check IN	Waktu Check OUT
1	DENNI SETYONO	KOMINFO	BANK VICTORIA - KONVENSIONAL	DC - Maintenance - HW - Server / Storage	Customer	Nana Rusdiana	LT.5 TIMUR,	16-05-2019 08:18	16-05-2019 08:56
2	YOSSI WAHYU HIDAYAT	KOMINFO	KOMINFO	DC - Installation - etc	Customer	Nana Rusdiana	LT.5 TIMUR,	03-05-2019 10:18	05-03-2019 14:45
3	BINO PRAMANA BESTARI	KOMINFO	KOMINFO	DC - Installation - etc	Customer	Nana Rusdiana	LT.5 TIMUR,	03-05-2019 10:14	03-05-2019 14:46
4	BINO PRAMANA BESTARI	KOMINFO	KOMINFO	DC - Maintenance - HW - Server / Storage	Customer	Nana Rusdiana	LT.5 TIMUR,	16-05-2019 08:17	16-05-2019 08:56
5	ARIF FADHLULLAH	PERSONAL	KOMINFO	DC - Maintenance - HW - Server / Storage	Customer	Nana Rusdiana	LT.5 TIMUR,	16-05-2019 08:18	16-05-2019 08:57
6	AVERIL RUSDI	TELKOMSIGMA	KOMINFO	DC - Maintenance - HW - Server / Storage	Customer	Nana Rusdiana	LT.5 TIMUR,	16-05-2019 08:18	16-05-2019 08:56

VISITOR LOG - DATA CENTER									
No	Nama Pengunjung	Perusahaan Asal	Perusahaan Tujuan	Tujuan	Kategori	Pendamping	Lokasi	Waktu Check IN	Waktu Check OUT
1	DELI KUSUMA DEWI	BUANA VARIA KOMPUTAMA, PT	SIGMA CIPTA CARAKA (TELKOMSIGMA) PT	NON DC - Installation - etc	Mitra Telkomsigma	Judhi Iskandar	LT.5 BARAT,	01-05-2019 07:24	01-05-2019 16:12
2	IWAN KURNIAWAN	BANK DBS INDONESIA	BANK DBS INDONESIA	DC - Installation - Standby	Customer	Nana Rusdiana	LT.3 TIMUR,LT.5 TIMUR,LT.5 BARAT,	01-05-2019 07:25	01-05-2019 21:15

3. Log Access

Selama Bulan May 2019, tidak ada log access.

V. Change Management

VI. Incident Log & Request