Hiking Helper Desktop & Tablet Web Application (HHW001)

Instructions for Testers

Overview -what's in this document?

Overview - what's in this document?

Description of the app in test

Test prerequisites
Initial details of the test, what device, OS, browsers you need to use.

What to test
What's in scope for the test, what to focus on and what you shouldn't test. Read this carefully.

Link to access the app
Links and additional instructions about the testing environment (staging/development).

Bug reporting instructions
Guidelines to help you earn more each cycle. Make sure you read all the instructions.

1. What is Hiking Helper?

"**HikingHelper.com** is a service that shows people details about popular hiking trails in San Francisco, CA, helping them find the best hikes!"

2. Test Prerequisites

Devices to test on:
- Windows 7, 8, 9, 10
- Android Tablet: Samsung with latest OS
- OS X 10.x.x

Browsers:
- IE 11, Mozilla Firefox, Google Chrome, Safari

3. What to Test, Scope, Focus & Additional Instructions

3.1 Instructions on how to test:

- ***Please avoid using speculative phrases when describing an "Actual Results" such as: "I would imagine this occurs on all browsers and devices." and/or "One can assume this link 404's on all devices and browsers." when you encounter this kind of situation. Instead a tested fact/scenario should be reported, as we deal in facts.***

- Please correctly fill in all the required fields when submitting an issue.
- The recording type attachments must have a proper video quality/resolution.
- Please add the repro rate in each bug (?/5)
- Please add the time and date for each reported bug (UTC time zone)
- Do not report overlaps / spill out / punctuation issues.
- Please focus on the app's functionality.

3.1 Instructions on how to report:

Make sure you identify the correct bug type and provide the information according to it.
Here are some examples of what bugs to search for.

- Is the network compromised? Confirm it with a **speed test**.

- **<u>The site crashes</u>**
    - Capture console logs

- **<u>The site freezes</u>**
    - Capture console logs

- **<u>It's slow</u>**
    - What takes time to load – images/other content?
    - Is the user loading the page for the first time?
    - **Is this the first time you're opening the site?**
    - Is the network compromised? Add a **speed test**.

3.2 In Scope:

- Only the test cases assigned to you are in scope.

3.3 **What** NOT **to test:**

- Do not report usability issues / suggestions
- Do not report overlaps / spill out / punctuation issues.

4. Link to the application under test

- The Test will be performed on:
  Hiking-Helper.com

5. Bug Reporting Instructions

5.1 Link to the bug tracker

- Use the this link to report all your findings during this cycle.

5.2 General Reporting Procedures

For each bug report please include the correct evidence:

- All bugs MUST contain relevant attachments, i.e. video, screenshot. Video or screenshots should clearly illustrate the problem described in the bug report.

    o If the bug is a crash, also include a crash log and console log

    Bugs without all the above will not be accepted.

Allowed attachments
- <u>Videos</u>
    o Video formats **allowed**: *.mp4
- <u>Images / Screenshot</u>
    o Image / screenshot file format allowed: *.jpeg / *.jpg

5.3 Do NOT report

- Duplicate bugs (testers need to review the known bugs list and previously submitted bugs).
- Bugs that can not be reproduced more than twice.

- Only one bug report should be submitted if the same issue occurs under the same repro steps but in different screen. The bug report should contain all the other screen/pages where the issue occurs.
- **Do not report overlaps / spill out / punctuation issues.**
- **Do not test anything unrelated to the test case**