Adding a customer with all mandatory fields via Add customer button on the main page

Severity	Priority	Behavior	Type
━ Not set	↑ High	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	Add customer page is opened

Step	3
Action	Select any radio button and input valid data in all fields
Input data	First name: Oksana Last name: Chizh Email: testfox@gmail.com Address: Minsk,Odintsova str.,8 Mobile number: +395446789076
Expected result	Input data is displayed in the fields, the error messages are not displayed

Step	4
Action	Click the Submit button
Input data	
Expected result	The page with Customer ID is opened. ID number of added customer is displayed on the page. Check the console: all fields were sent to the server in the request. Check adding the customer to the database

Adding a customer with all mandatory fields via Add customer button of Hamburger menu

Severity	Priority	Behavior	Type
━ Not set	↑ High	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button of the Hamburger menu
Input data	
Expected result	The Add customer page is opened

Step	3
Action	Select any radio button and input valid data in all fields
Input data	First name: Nik Last name: Gribovets Email: tesT@mail.ru Address: Grodno, Lenina str., 25-114 Mobile number: +395446737076
Expected result	Input data is displayed in the fields, error messages are not displayed

Step	4
Action	Click the Submit button
Input data	
Expected result	The page with Customer ID is opened. ID number of added customer is displayed on the page. Check the console: all fields were sent to the server in the request. Check adding the customer to the database

Background Check: It's impossible to select both 'Done' and 'Pending' radio buttons at the same time

Severity	Priority	Behavior	Type
━ Not set	○ Medium	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Select the Done radio button
Input data	
Expected result	Done radio button is selected, Pending radio button is not selected

Step	4
Action	Select the Pending radio button
Input data	
Expected result	Pending radio button is selected, Done radio button is not selected

Step	5
Action	Select the Done radio button again
Input data	

Expected result	Done radio button is selected, Pending radio button is not selected

Add Customer: The validation pop-up window should be displayed when adding a new customer with an empty value in all mandatory fields

Severity	Priority	Behavior	Type
— Not set	o Medium	Not set	Other

Layer	Is Flaky	Milestone	Automation
Not set	No	-	Not automated

Status

Actual

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Click the Submit button without entering data in the fields
Input data	
Expected result	The validation pop-up window is displayed on the page. Text of the pop-up window "Please fill all fields" Check the customer was not added to the system

Add Customer: The error message should be displayed when adding a new customer with an empty value in the First name field

Severity	Priority	Behavior	Type
▬ Not set	○ Medium	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Select any radio button and input valid data in all fields except First name field (First name field has empty value)
Input data	Last name: Molodets Email: test145@gmail.com Address: Minsk,Odintsova str.,8 Mobile number: +395440009079
Expected result	One radio button is selected. First name field is empty. Other fields have valid data. Error messages are not displayed

Step	4
Action	Click on the Submit button
Input data	

| Expected result | The error message is displayed on the page. Text of the message "First Name must not be blank". The customer was not added to the system |

Add Customer: The error message should be displayed when adding a new customer with an empty value in the Last name field

Severity	Priority	Behavior	Type
— Not set	o Medium	Not set	Other

Layer	Is Flaky	Milestone	Automation
Not set	No	-	Not automated

Status

Actual

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Select any radio button and input valid data in all fields except Last name field (Last name field has empty value)
Input data	First name: Maria Email: testfox@gmail.com Address: Minsk,Odintsova str.,8 Mobile number: +395446789076
Expected result	One radio button is selected. Last name field is empty. Other fields have valid data. Error messages are not displayed

Step	4
Action	Click the Submit button
Input data	

Expected result	The error message is displayed on the page. Text of the message "Last Name must not be blank". The customer was not added to the system

Add Customer: The error message should be displayed when adding a new customer with an empty value in the Email field

Severity	Priority	Behavior	Type
— Not set	o Medium	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Select any radio button and input valid data in all fields except Email field (Email field has empty value)
Input data	First name: Oksana Last name: Chizh Address: Minsk,Odintsova str.,8 Mobile number: +395446789076
Expected result	One radio button is selected. Email field is empty. Other fields have valid data. Error messages are not displayed

Step	4
Action	Click the Submit button
Input data	
Expected result	The error message is displayed on the page. Text of the message "Email must not be blank". The customer was not added to the system

Add Customer: The error message should be displayed when adding a new customer with an empty value in the Mobile number field

Severity	Priority	Behavior	Type
▬ Not set	○ Medium	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.htm
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Select any radio button and input valid data in all fields except Mobile number field (Mobile number field has empty value)
Input data	First name: PETR Last name: MALAHOV Email: 178gtr@mail.ru Address: Minsk,Odintsova str.,45-76
Expected result	One radio button is selected. Mobile number is empty. Other fields have valid data. Error messages are not displayed

Step	4
Action	Click the Submit button
Input data	

Expected result	The error message is displayed on the page. Text of message "Mobile number not be blank". The customer was not added to the system

Add Customer: First name field validation (Cyrillic)

Severity	Priority	Behavior	Type
▬ Not set	↓ Low	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input cyrillic name in the First name field
Input data	Вероника
Expected result	Error message is displayed. Text 'Cyrillic are not allowed'

Step	4
Action	Select any radio button and input valid data in other fields
Input data	Last name: Grinch Email: RTOH6548@gmail.com Address: Minsk,Grushevskaya str.,90-23 Mobile number: +395446189076
Expected result	Error message is displayed. Text 'Cyrillic are not allowed'. Input data is displayed in all fields

Step	5
Action	Click the Submit button

Input data

Expected result

Error message is displayed. Text 'Cyrillic are not allowed'.
The validation pop-up window is displayed on the page with text "Please fill all fields".
The customer was not added to the system

Add Customer: First name field validation (Numbers)

Severity	Priority	Behavior	Type
▬ Not set	↓ Low	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input numbers in the First name field
Input data	738669
Expected result	Error message is displayed. Text 'Numbers are not allowed'

Step	4
Action	Select any radio button and input valid data in other fields
Input data	Last name: Chizh Email: testfox@gmail.com Address: Minsk,Odintsova str.,8 Mobile number: +395446789076
Expected result	Input data is displayed in all fields. Error message is displayed. Text 'Numbers are not allowed'

Step	5
Action	Click the Submit button
Input data	

Expected result	Error message is displayed. Text 'Numbers are not allowed'.
	The validation pop-up window is displayed on the page with text "Please fill all fields".
	The customer was not added to the system

Add Customer: First name field validation (Special characters)

Severity	Priority	Behavior	Type
━ Not set	↓ Low	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input special characters in the First name field
Input data	@*()%$+_!/<
Expected result	Error message is displayed. Text 'special characters are not allowed'

Step	4
Action	Select any radio button and input valid data in other fields
Input data	Last name: TRANCH Email: FORTh654@gmail.com Address: Minsk,Odintsova str.,8 Mobile number: +395446789076
Expected result	Error message is displayed. Text 'special characters are not allowed'. Input data is displayed in all fields

Step	5
Action	Click the Submit button

Input data	
Expected result	Error message is displayed. Text 'special characters are not allowed'. The validation pop-up window is displayed on the page with text "Please fill all fields". The customer was not added to the system

Error message is displayed.
Text 'special characters are not allowed'.
The validation pop-up window is displayed on the page with text "Please fill all fields".
The customer was not added to the system

Add Customer: First name field validation (Numbers, Cyrillic and special characters)

Severity	Priority	Behavior	Type
— Not set	↓ Low	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input Numbers, Cyrillic and special characters in the First name field
Input data	Андрей456$
Expected result	Error message is displayed. Text 'Numbers, Cyrillic and special characters are not allowed'

Step	4
Action	Select any radio button and input valid data in other fields
Input data	Last name: Rosich Email: rtyd58gF@ya.ru Address: London, Baker street, 9 Mobile number: +395444969000
Expected result	Error message is displayed. Text 'Numbers, Cyrillic and special characters are not allowed'. Input data is displayed in all fields

Step	5
Action	Click the Submit button
Input data	
Expected result	Error message is displayed. Text 'Numbers, Cyrillic and special characters are not allowed'. The validation pop-up window is displayed on the page with text "Please fill all fields". The customer was not added to the system

Click the Submit button

Error message is displayed.
Text 'Numbers, Cyrillic and special characters are not allowed'.
The validation pop-up window is displayed on the page with text "Please fill all fields". The customer was not added to the system

Add Customer: First name field (Double name separated by a space)

Severity	Priority	Behavior	Type
━ Not set	ⵔ Medium	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input a double name in Latin, separated by a space, in the First name field and input valid data in all other fields
Input data	First name: Anna Maria Last name: Chizh Email: testfox@gmail.com Address: Minsk,Odintsova str.,8 Mobile number: +395446789076
Expected result	Entered data is displayed in the fields, error messages are not displayed.

Step	4
Action	Click on the Submit button
Input data	
Expected result	The page with Customer ID is opened. ID number of added customer is displayed on the page. Check the console: all fields were sent to the server in the request. Check adding the customer to the database

Add Customer: First name field (Double name separated by a dash)

Severity	Priority	Behavior	Type
▬ Not set	○ Medium	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input a double name in Latin, separated by a dash in the First name field and input valid data in all other fields
Input data	First name: Mark-Grigoriy Last name: Rosembuum Email: 9685287@gmail.com Address: Minsk,Odintsova str.,8 Mobile number: +395446789076
Expected result	Entered data is displayed in the fields, error messages are not displayed

Step	4
Action	Click the Submit button
Input data	
Expected result	The page with Customer ID is opened. ID number of added customer is displayed on the page. Check the console: all fields were sent to the server in the request. Check adding the customer to the database

Add Customer: Last name field validation (Cyrillic)

Severity	Priority	Behavior	Type
━ Not set	↓ Low	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input Cyrillic name in the Last name field
Input data	Петрова
Expected result	Error message is displayed. Text 'Cyrillic are not allowed'

Step	4
Action	Select any radio button and input valid data in other fields
Input data	First name: Oksana Email: testfox@gmail.com Address: Minsk,Odintsova str.,8 Mobile number: +395446789076
Expected result	Error message is displayed. Text 'Cyrillic are not allowed'. Input data is displayed in all fields

Step	5
Action	Click the Submit button
Input data	

Expected result	Error message is displayed. Text 'Cyrillic are not allowed'.
	The validation pop-up window is displayed on the page with text "Please fill all fields".
	The customer was not added to the system

Add Customer: Last name field validation (Numbers)

Severity	Priority	Behavior	Type
▬ Not set	↓ Low	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input numbers in the Last name field
Input data	987027456389
Expected result	Error message is displayed. Text 'Numbers are not allowed'

Step	4
Action	Select any radio button and input valid data in other fields
Input data	First name: Boom Email: 846_HY@gmail.com Address: Minsk,Mira str.,3-10 Mobile number: +395446789076
Expected result	Error message is displayed. Text 'Numbers are not allowed'. Input data is displayed in all fields.

Step	5
Action	Click the Submit button
Input data	

Expected result	Error message is displayed. Text 'Numbers are not allowed'. The validation pop-up window is displayed on the page with text "Please fill all fields". The customer was not added to the system

Add Customers: Last name field validation (Special characters)

Severity	Priority	Behavior	Type
━ Not set	↓ Low	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input special characters in the Last name field
Input data	%#*()_+@!{}?
Expected result	Error message is displayed. Text 'special characters are not allowed'

Step	4
Action	Select any radio button and input valid data in other fields
Input data	First name: NIKITA Email: Nik67FL@gmail.com Address: Minsk,Lenina str.,9-23 Mobile number: +395297489930
Expected result	Error message is displayed. Text 'special characters are not allowed'. Input data is displayed in all fields.

Step	5
Action	Click the Submit button

Input data

Expected result
Error message is displayed. Text 'special characters are not allowed'.
The validation pop-up window is displayed on the page with text "Please fill all fields".
The customer was not added to the system

Add Customer: Last name field validation (Numbers, Cyrillic and special characters)

Severity	Priority	Behavior	Type
━ Not set	↓ Low	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input Numbers, Cyrillic and special characters in the Last name field
Input data	Гринч509%7;$
Expected result	Error message is displayed. Text 'Numbers, Cyrillic and special characters are not allowed'.

Step	4
Action	Select any radio button and input valid data in other fields
Input data	First name: Oksana Email: testfox@gmail.com Address: Minsk,Odintsova str.,8 Mobile number: +395446789076
Expected result	Error message is displayed. Text 'Numbers, Cyrillic and special characters are not allowed'. Input data is displayed in all fields.

Step	5
Action	Click the Submit button

Input data	
Expected result	Error message is displayed. Text 'Numbers, Cyrillic and special characters are not allowed'. The validation pop-up window is displayed on the page with text "Please fill all fields". The customer was not added to the system

Add Customer: Last name field (Double name separated by a dash)

Severity	Priority	Behavior	Type
━ Not set	○ Medium	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input a double last name in Latin, separated by a dash in the Last name field and input valid data in all other fields
Input data	First name: Petr Last name: Chizh-Ymets Email: testfox@gmail.com Address: Minsk,Odintsova str.,8 Mobile number: +395446789076
Expected result	Entered data is displayed in the fields, error messages are not displayed

Step	4
Action	Select any radio button
Input data	
Expected result	The radio button is selected

Step	5
Action	Click the Submit button
Input data	
Expected result	The page with Customer ID is opened. ID number of added customer is displayed on the page. Check the console: all fields were sent to the server in the request. Check adding the customer to the database

Add Customer: Email field validation (letters,numbers,special characters without @ and domain name)

Severity	Priority	Behavior	Type
▬ Not set	↓ Low	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input Email with letters,numbers,Special characters without @ and domain name in the Email field
Input data	GT67_R6u
Expected result	Error message is displayed. Text 'Email is not valid'

Step	4
Action	Select any radio button and input valid data in other fields
Input data	First name: Oksana Last name: Chizh Address: Minsk,Odintsova str.,8 Mobile number: +395446789076
Expected result	Error message is displayed. Text 'Email is not valid'. Input data is displayed in all fields

Step	5
Action	Click the Submit button

Input data

Expected result | Error message is displayed. Text 'Email is not valid'.
The validation pop-up window is displayed on the page with text "Please fill all fields".
The customer was not added to the system

Add Customer: Email field validation (without @)

Severity	Priority	Behavior	Type
━ Not set	↓ Low	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input Email in Latin without @
Input data	test5gmail.com
Expected result	Error message is displayed. Text 'Email is not valid'

Step	4
Action	Select any radio button and input valid data in other fields
Input data	First name: Marat Last name: Bloom Address: Tbilisi, Chavchavadze, 32-7 Mobile number: +395443769056
Expected result	Error message is displayed. Text 'Email is not valid'. Input data is displayed in all fields

Step	5
Action	Click the Submit button
Input data	

Expected result	Error message is displayed. Text 'Email is not valid'. A hint is displayed about what should be entered in the field. The customer was not added to the system

Add Customer: Email field validation (without domain name)

Severity	Priority	Behavior	Type
━ Not set	↓ Low	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input Email in latin without domain name
Input data	Test@
Expected result	Error message is displayed. Text 'Email is not valid'

Step	4
Action	Select any radio button and input valid data in other fields
Input data	First name: Oksana Last name: Chizh Address: Minsk,Odintsova str.,8 Mobile number: +395446789076
Expected result	Error message is displayed. Text 'Email is not valid'. Input data is displayed in all fields

Step	5
Action	Click the Submit button
Input data	

Expected result	Error message is displayed. Text 'Email is not valid'.
	A hint is displayed about what should be entered in the field.
	The customer was not added to the system

Add Customer: Email field validation (no Email name, only domain name and @)

Severity	Priority	Behavior	Type
━ Not set	↓ Low	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input Email without Email name, only domain name and @
Input data	@gmail.com
Expected result	Error message is displayed. Text 'Email is not valid'

Step	4
Action	Select any radio button and input valid data in other fields
Input data	First name: Hanna Last name: Bip Address: Minsk,Mira str.,15-234 Mobile number: +395296930076
Expected result	Input data is displayed in all fields. Error message is displayed. Text 'Email is not valid'

Step	5
Action	Click the Submit button

Input data	
Expected result	Error message is displayed. Text 'Email is not valid'. A hint is displayed about what should be entered in the field. The customer was not added to the system

Add Customer: Email field validation (Cyrillic)

Severity	Priority	Behavior	Type
▬ Not set	↓ Low	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input Email in cyrillic with @ and domain name
Input data	ыиытыо@ыот.ком
Expected result	Error message is displayed. Text 'Email is not valid'

Step	4
Action	Select any radio button and input valid data in other fields
Input data	First name: Oksana Last name: Chizh Address: Minsk,Odintsova str.,8 Mobile number: +395446789076
Expected result	Input data is displayed in all fields Error message is displayed. Text 'Email is not valid'

Step	5
Action	Click the Submit button
Input data	

Expected result	Error message is displayed. Text 'Email is not valid'. A hint is displayed about what should be entered in the field. The customer was not added to the system

Add customer: Address field validation (Cyrillic)

Severity	Priority	Behavior	Type
▬ Not set	↓ Low	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input Cyrillic in Address field
Input data	Минск, Космонавтов. 10
Expected result	Error message is displayed. Text 'Cyrillic are not allowed'

Step	4
Action	Select any radio button and input valid data in other fields
Input data	First name: Oksana Last name: Chizh Email: testfox@gmail.com Mobile number: +395446789076
Expected result	Input data is displayed in all fields. Error message is displayed. Text 'Cyrillic are not allowed'

Step	5
Action	Click the Submit button

Input data	
Expected result	Error message is displayed. Text 'Cyrillic are not allowed'. The validation pop-up window is displayed on the page with text "Please fill all fields". The customer was not added to the system

Add Customer: Address field validation (only special characters except . и ,)

Severity	Priority	Behavior	Type
━ Not set	↓ Low	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input only special characters in Address field except . и ,
Input data	%"@()*&^!
Expected result	Error message is displayed. Text 'Special characters are not allowed'

Step	4
Action	Select any radio button and input valid data in other fields
Input data	First name: Nikolay Last name: Grigoriev Email: 87tGd@gmail.com Mobile number: +395446789076
Expected result	Input data is displayed in all fields. Error message is displayed. Text 'Special characters are not allowed'

Step	5
Action	Click the Submit button

Input data

Expected result   Error message is displayed. Text 'Special characters are not allowed'.
The validation pop-up window is displayed on the page with text "Please fill all fields".
The customer was not added to the system

Add Customer: Address field validation (Cyrillic and special characters except . и ,)

Severity	Priority	Behavior	Type
━ Not set	↓ Low	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input only Cyrillic and special characters except . и , in the Address field
Input data	Минск, Одинцова, 7-6";*()
Expected result	Error message is displayed. Text 'Cyrillic and special characters are not allowed'

Step	4
Action	Select any radio button and input valid data in other fields
Input data	First name: Oksana Last name: Chizh Email: testfox@gmail.com Mobile number: +395446789076
Expected result	Input data is displayed in all fields. Error message is displayed. Text 'Cyrillic and special characters are not allowed'

Step	5
Action	Click the Submit button

Input data	
Expected result	Error message is displayed. Text 'Cyrillic and special characters are not allowed'. The validation pop-up window is displayed on the page with text "Please fill all fields". The customer was not added to the system

Add Customer: Mobile number field Validation (only letters:latin and cyrillic)

Severity	Priority	Behavior	Type
— Not set	↓ Low	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input only letters (latin and cyrillic) in the Mobile number field
Input data	GBNNhgjnмоллллдш
Expected result	Error message is displayed. Text 'Characters are not allowed'

Step	4
Action	Select any radio button and input valid data in other fields
Input data	First name: Oksana Last name: Chizh Email: testfox@gmail.com Address: Minsk,Odintsova str.,8
Expected result	Input data is displayed in all fields. Error message is displayed. Text 'Characters are not allowed'

Step	5
Action	Click the Submit button

Input data

Expected result   Error message is displayed. Text 'Characters are not allowed'.
The validation pop-up window is displayed on the page with text "Please fill all fields".
The customer was not added to the system

Add Customer: Mobile number field Validation (special characters)

Severity	Priority	Behavior	Type
— Not set	↓ Low	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input only special characters in the Mobile number field
Input data	@%$()&*
Expected result	Error message is displayed. Text 'Special characters are not allowed'

Step	4
Action	Select any radio button and input valid data in other fields
Input data	First name: Oksana Last name: Chizh Email: testfox@gmail.com Address: Minsk,Odintsova str.,8
Expected result	Input data is displayed in all fields. Error message is displayed. Text 'Special characters are not allowed'

Step	5
Action	Click the Submit button

Input data

Expected result | Error message is displayed. Text 'Special characters are not allowed'.
The validation pop-up window is displayed on the page with text "Please fill all fields".
The customer was not added to the system

Add Customer: Mobile number field Validation (latin, cyrillic letters and special characters)

Severity	Priority	Behavior	Type
▬ Not set	↓ Low	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input special characters, latin and cyrillic letters in the Mobile number field
Input data	aoo"№*();$pEG
Expected result	Error message is displayed. Text 'Characters and special characters are not allowed'

Step	4
Action	Select any radio button and input valid data in other fields
Input data	First name: DANA Last name: BLOOM Email: test9T@gmail.com Address: Minsk,Odintsova str.,8
Expected result	Input data is displayed in all fields. Error message is displayed. Text 'Characters and special characters are not allowed'

Step	5
Action	Click the Submit button

Input data

Expected result   Error message is displayed. Text 'Characters and special characters are not allowed'.
The validation pop-up window is displayed on the page with text "Please fill all fields".
The customer was not added to the system

Add Customer: Validation of the mandatory fields (only spaces)

Severity	Priority	Behavior	Type
━ Not set	○ Medium	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input only spaces in all mandatory fields (fields: First name, Last name, Email, Address, Mobile number)
Input data	
Expected result	All fields except the Email field have an error message with the text 'First character can not have space'. The Email field has an error message 'Email-ID must not be blank'

Step	4
Action	Click the Submit button
Input data	
Expected result	Error messages with the text 'First character can not have space' are displayed. Error message 'Email-ID must not be blank' is displayed. The validation pop-up window is displayed on the page with text "Please fill all fields". The customer was not added to the system

Add Customer: After clicking the Reset button all fields are displayed with an empty value

Severity	Priority	Behavior	Type
━ Not set	○ Medium	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input valid data in all fields
Input data	First name: Oksana Last name: Chizh Email: testfox@gmail.com Address: Minsk,Odintsova str.,8 Mobile number: +395446789076
Expected result	Valid data is displayed in all fields

Step	4
Action	Click the Reset button
Input data	
Expected result	All fields are displayed with an empty value

Add Customer: After clicking the Reset button all error messages are not displayed

Severity	Priority	Behavior	Type
━ Not set	◐ Medium	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input invalid data in all fields
Input data	First name: e87702% Last name: *U&*&* Email: gmail.com Address: HGDULK&% Mobile number: HYR
Expected result	Error messages are displayed next to the fields

Step	4
Action	Click the Reset button
Input data	
Expected result	All error messages are not displayed and all fields are displayed with an empty value

It's impossible to add a customer with empty mandatory fields after reset of data on the Add customer page

Severity	Priority	Behavior	Type
━ Not set	⊙ Medium	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Input valid data in all fields and select any radio button from the Background Check
Input data	First name: Oksana Last name: Chizh Email: testfox@gmail.com Address: Minsk,Odintsova str.,8 Mobile number: +395446789076
Expected result	Valid data is displayed in all fields Radio button is selected

Step	4
Action	Click the Reset button
Input data	
Expected result	Background Check and all fields are displayed with an empty value

Step	5
Action	Click the Submit button

Input data

Expected result   The validation pop-up window is displayed on the page.
Text of pop-up window "Please fill all fields".
The customer was not added to the system

Navigate to the main page by clicking the Guru99 telecom logo

Severity	Priority	Behavior	Type
▬ Not set	↓ Low	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Click the Guru99 telecom logo
Input data	
Expected result	The main page is opened

Navigate to the main page by clicking the Home button in the Hamburger menu

Severity	Priority	Behavior	Type
━ Not set	↓ Low	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add customer button
Input data	
Expected result	The Add customer button is opened

Step	3
Action	Click the Hamburger menu icon
Input data	
Expected result	The Hamburger menu is opened

Step	4
Action	Click the Home button in the Hamburger menu
Input data	
Expected result	The main page is opened

Add Customer page: GUI

Severity	**Priority**	**Behavior**	**Type**
━ Not set	⊙ Medium	Not set	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to the https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The Main page is opened

Step	2
Action	Click the Add Customer button
Input data	
Expected result	**Add Customer page is opened** **All elements are displayed:** • Hamburger menu icon • Guru99 telecom logo • Page name: Add Customer • Background check has 'Done' and 'Pending' radio button • Billing address consists of the fields: First name, Last name, Email, Address, Mobile number. • Submit button • Reset button. **Asterisks are displayed next to all mandatory fields.** **All fields have a name.** **All fields have a placeholder inside the fields. The placeholder name is the same as the name of field.** **Any field is highlighted in blue when the focus is in it.** **Check the text, size, location, color of all elements**