IRENE LAPPAS GRIGORAKI

UX DESIGNER AND RESEARCHER

EXPERIENCE

UX Designer — Jan. 2020 - Jan. 2021
Professional Certification with Career Foundry

- **Take** broad, conceptual ideas and created concrete designs and projects.
- **Understand** potential user needs through user testing, interviews, and other research.
- **Judge** strategically ranked and rated changes for each iteration.
- **Flagship project:** Chefmates, connecting the home cook to expert chefs!
  - **Designed** solo from scratch a mobile application that links together chefs and home cooks with messaging, calls, lessons, and recipes.
  - **See** more here: https://irinilg.github.io/PortfolioSite/chefmates.html
- **Secondary projects**: My portfolio website and Lingus, a language learning app
  - **Coded** my portfolio website from scratch using HTML/CSS and some JavaScript
  - **Created** Lingus from scratch.
  - **See** case studies here: http://irinilg.github.io/PortfolioSite/index.html

Education Coordinator — Nov. 2019 - May 2020
C2 Education

- **Ran** the Rancho Santa Margarita branch of C2 Education. From student enrollments to career/college guidance to parent conferencing and all the related scheduling including tutoring.

Regional Agency Coordinator / Regional Administrator's Assistant Dec. 2018 – Apr. 2019
RehabCare Kindred Outpatient Therapy Services

- **Lead** Southern California field offices to follow protocols and care requirements by phone and email. **Solved** communication issues with doctors and patients by phone
- **Streamlined** workflow and offered assistance to field offices with paperwork. **Digitized** all business and patient paperwork.

Dental Designer — Mar. 2018 – Dec. 2018
Glidewell Laboratories

- **Designed** dental prosthesis such as dentures, partials, crown and bridge, inlay/onlay, and veneers.
- **Recognized** and reported problems with cases requiring additional preparation work. **Communicated** with colleagues and managers in a prompt, articulate manner. **Documented** actions by completing forms, logs and reports.

Coach and Sales Representative — Sept. 2015 – Mar. 2018
Academic Chess of Orange County

Awarded "Coach of the Month" honor for significantly improving sign-ups in May 2017. **Organized** creative demonstrations each quarter resulting in additional sign-ups. **Developed** relationships with school districts to expand program offerings to additional schools. **Collaborated** with other coaches to teach and organize classes of up to 90 students. **Improved** student retention by restructuring the curriculum and prioritizing student engagement.

PROFILE

UX Designer with a background in Science and Education. Research-driven methods, team collaboration, and negotiation skills serve as a strong foundation in creating technical design environments that are elegant, functional, and user-friendly. Making the world a better place one interaction at a time.

CONTACT

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UX SKILLS

- **UX Skills:** UX Research, UX Design, Information Architecture, UI Design, UI Guidelines, Documentation, HTML/CSS, Javascript, Competitor Analysis and Research, User Testing, Creating Wireframes and Prototypes, Project Presentations, Design Thinking Process; Google Analytics
- **UX Tools:** Adobe XD, Figma, Balsamiq, Marvel, Git (Github), Usability Hub, and more
- **Languages**: English (Native), French (Fluent), Greek (Native), and Japanese (Advanced);
- **Technical Skills:** HTML/CSS, Javascript; Salesforce, Sales Rabbit, Microsoft Office Suite, Google Suite, Apple Suite;
- **Soft Skills:** lead generation; account management; leadership; time management; project management;

EDUCATION

2020-2021
CareerFoundry
Certified UX Designer/UI Designer/Frontend Programming for Designers

2011-2013
University of Minnesota Twin Cities
BA in Physiology with Chemistry minor