

IRENE LAPPAS GRIGORAKI

UX DESIGNER AND RESEARCHER

UX Designer and UX Researcher

Professional Certification with Career Foundry

Chefmates, connecting the home cook to expert chefs!

- **Designed and prototyped** the mobile app, from low fidelity in Balsamiq to high-fidelity using AdobeXD. **Conducted** comprehensive user testing, interviews, and research to understand user needs. **Created** an intuitive interface, integrating messaging, calls, lessons, and recipe features seamlessly.

Portfolio website, my home base, hosted and managed on GitHub

- **Engineered** my portfolio website from the ground up, employing HTML, CSS, and JavaScript over a span of 40 days. This endeavor showcases my proficiency in front-end development, emphasizing intuitive navigation, visually engaging elements, and responsive design.

Lingus, a language learning app concept

- **Conceived** app with a focus on intuitive user interfaces and interactive modules. **Utilized** Marvel and Balsamiq for wireframing and prototyping to visualize and refine the interaction flow, ensuring a seamless and engaging learning experience. The app places strong emphasis on progress tracking and dynamic quizzes for an immersive educational journey.

EXPERIENCE

UX Designer and UX Researcher

Freelancing

Jan. '20 - present

- **Enriching** my portfolio as well as improving skills and building expertise.

Global Project Coordinator

PricewaterhouseCoopers

Dec. '22 - June '23

- **Drive** projects with clear communication of status, risks, and remediation plans. **Develop and maintain** project documentation, fostering cohesive team relationships. **Define** project goals and identify potential execution risks. **Lead and facilitate** working group meetings. **Deliver** regular project status reports.

Education Coordinator

C2 Education

Nov. '19 - May '20

- **Served** as the primary liaison for parents, students, and walk-ins. **Managed** schedules for over 100 tutors and students, ensuring smooth operations. **Promoted tutoring programs**, resulting in a 130% increase in student participation. **Guided** leads to enrollments, consistently meeting goals.

Regional Agency Coordinator

RehabCare Kindred Outpatient Therapy Services

Dec. '18 - Apr. '19

- **Resolved** communication challenges among 17 field offices, ensuring 100% HIPAA compliance 36% faster. **Facilitated** doctor-patient interactions, **optimized** workflows, and **digitized** paperwork for enhanced accessibility.

Dental Designer

Glidewell Laboratories

Mar. '18 - Dec. '18

- **Designed** digital dental prosthesis. **Recognized** and reported problems with cases requiring additional preparation work. **Communicated** with colleagues and managers in a prompt, articulate manner.

Teacher

Academic Chess of Orange County

Sept. '15 - Mar. '18

- **Awarded** "Coach of the Month" honor for creative demonstrations resulting in exceeding previous record sign-ups by 57%. **Fostered** new school relationships to expand program. **Collaborated** with coaches to co-teach lessons of up to 90 students. **Improved** student retention by 60% by restructuring the curriculum and prioritizing student engagement.

PROFILE

Out of the box thinker creating user-friendly experiences that blend science and creativity. With empathy as the cornerstone of my approach, I work with teams and conduct thorough research to improve the connection between humans and technology, one innovative interaction at a time.

CONTACT



+1 (952) 649-9600



[Email](#)



[Portfolio Site](#)



[LinkedIn](#)

TALK ABOUT

Languages: English (Native), French (Fluent), Greek (Native), and Japanese (Advanced);

Game enthusiast: Final Fantasy, Assassin's Creed, League of Legends;

Arts: Piano, Writer, Origami (paper folding), calligraphy;

Avid reader: books, manga, trivia;

Outdoors: tennis, swimming, rock climbing, hiking, wildlife spotter.

EDUCATION

CareerFoundry '20-'21

Certified UX Designer/UI Designer/Frontend Programming for Designers

Univ. of MN Twin Cities '11-'13

BA in Physiology with Chemistry and Japanese minor