Use case 1: A current government employee trying to calculate their pension

Use Case:	Government employee about to retire
Primary Actor:	Government employee
Goal in Context:	The employee has been working in their position for a number of years and would like to calculate how much they have saved in their pension.
Preconditions:	-Has found or been directed to the pension calculator -Single job -Possibly: has logged into the government employee system
Trigger:	After working many years an employee is wondering about their retirement and future.
Scenario:	1. Employee starts the pension calculator 2. The employment information is pulled from the database 3. The calculator presents the user with the collected information for verification 4. The calculator presents the different views of how much the employee has saved
Exceptions:	-The database was not available or the information was incorrect. This then follows the use case for the prospective employee calculating pension
Priority:	High
When available:	First iteration
Channel to actor:	Website
Secondary Actor:	Family members or CPA
Channels to Secondary Actors:	Over the phone and website
Open Issues:	-Will there be database access? -How will users find the pension calculator? -What data can users realistically validate?

Use case 2: A prospective government employee trying to calculate when they could retire

Use Case:	Prospective employee calculating possible pension
Primary Actor:	Prospective employee
Goal in Context:	After being offered a job the person is wondering what are the benefits to accepting said job
Preconditions:	-User has found the pension calculator -User has some knowledge of what the prospective job position and pay are
Trigger:	Being offered a job
Scenario:	1. User opens the pension calculator 2. User is prompted to enter "their" data about prospective pay and benefits 3. User can adjust how long they "have been working" to determine how much pension that would accumulate 4. The interface also presents other views of how much the pension would be worth (e.g. monthly retirement budget, etc)
Exceptions:	-User is not familiar with the relevant data about the position
Priority:	High
When available:	First iteration
Channel to actor:	Website
Secondary Actor:	Family members or CPA
Channels to Secondary Actors:	Over the phone and website
Open Issues:	-What data would a prospective employee know if they had been offered a job? If they were just considering a government job? -How do we handle when a user doesn't know the wage of a job? Is this something we can look up? Are we allowed to present that information?

Use case 3: An accountant trying to calculate someone's pension when they came to the office

Use Case:	Government accountant visit
Primary Actor:	Government accountant
Goal in Context:	An accountant trying to calculate someone's pension when they came to the office
Preconditions:	-Someone came into the office to talk about their finances.
Trigger:	A government employee came in and asked the accountant how to best plan for their retirement?
Scenario:	1. The accountant goes through inputting the employee's data into the calculator with them 2. The accountant shows the employee the different aspects of the pension calculations with relevant explanations
Exceptions:	-Database has incorrect info -They could select the wrong group -They could put in wrong information
Priority:	Low
When available:	Third iteration
Channel to actor:	Website
Secondary Actor:	Government employee
Channels to Secondary Actors:	Talking or on the phone
Open Issues:	-Can information be persisted so users don't need to enter it every time? -What is the process for an accountant to access employee data?

Use case 4: A police office trying to calculate his pension when he is switching groups

Use Case:	Recalculating pension when switching positions
Primary Actor:	Current government employee
Goal in Context:	A police office is trying to calculate what the change to his pension will be if he is promoted to a Sergeant
Preconditions:	-The user knows their current employment information -The user knows the details of their new position -Possibly: has logged into the government employee system -The user has already entered their current position data
Trigger:	Police officer wants to know how his pension is changing
Scenario:	1. The user marks that their current position ends at its end date. 2. The user marks the start of a new position and inputs its data 3. The user then explores the pension calculation as in other use cases
Exceptions:	-The user does not know the details or start date of their new position
Priority:	Medium
When available:	Second release
Channel to actor:	Website
Secondary Actor:	Family members, or CPA
Channels to Secondary Actors:	Phone, website
Open Issues:	-Can we provide information about a position such as pay/benefits? -How to handle presenting an unknown end date?

Use case 5: A family member trying to calculate someone's pension who selected option B or C

Use Case:	Family member (government employee) about to retire
Primary Actor:	Family member
Goal in Context:	The employee has been working in their position for a number of years and their beneficiary would like to calculate how much is saved in the pension.
Preconditions:	-Has found or been directed to the pension calculator -Single job -Possibly: family member has logged into the government employee system
Trigger:	After working many years the family member of an employee is wondering about their family member's retirement and future.
Scenario:	1. Family member starts the pension calculator 2. The employment information is pulled from the database 3. The calculator presents the user with the collected information for verification 4. The calculator presents the different views of how much the employee has saved
Exceptions:	-The database was not available or the information was incorrect. This then follows the use case for the prospective employee calculating pension
Priority:	High
When available:	First iteration
Channel to actor:	Website
Secondary Actor:	Employee or CPA
Channels to Secondary Actors:	Over the phone and website
Open Issues:	-Will there be database access? -How will users find the pension calculator? -What data can users realistically validate?

Use case 6: A current government employee trying to calculate their pension

Use Case:	Government employee about to retire
Primary Actor:	Government employee
Goal in Context:	The employee has been working various positions for a number of years and would like to calculate how much they have saved in their pension.
Preconditions:	-Has found or been directed to the pension calculator -One job in group 1 and the other in group 4 -Possibly: has logged into the government employee system
Trigger:	After working many years an employee is wondering about their retirement and future.
Scenario:	1. Employee starts the pension calculator 2. The employment information is pulled from the database 3. The calculator presents the user with the collected information for verification 4. The calculator presents the different views of how much the employee has saved
Exceptions:	-The database was not available or the information was incorrect. This then follows the use case for the prospective employee calculating pension
Priority:	High
When available:	First iteration
Channel to actor:	Website
Secondary Actor:	Family members or CPA
Channels to Secondary Actors:	Over the phone and website
Open Issues:	-Will there be database access? -How will users find the pension calculator? -What data can users realistically validate?