

## 10 Benefits of Tailored Waters Empower Training for Pharmaceutical Companies



Laboratory ~~operatives, technicians, and engineersemployees have to~~must be well-qualified ~~and, skilled, and experienced,~~ to work in modern pharmaceutical facilities. Even with this expertise, there is a continuous need for all ~~laboratory~~ employees to enhance existing skills, develop new skills, and improve the way tasks are accomplished. This especially applies to the use of critical laboratory software, such as Waters Empower, making Waters Empower training a critical requirement.

There are ~~different ways that lab employees can be trained to improve their Empower skills.~~ At Westbourne IT, we have a proven track record of providing tailored Waters Empower training that is fully customised to the needs of individual clients ~~(learn more about Waters Empower training).~~ ~~(learn more in the dedicated Waters Empower training section of our website).~~

~~What are the advantages of tailored Waters Empower training? How will your business benefit from going down the bespoke route rather than choosing standard, off-the-shelf training?~~

The following 10 benefits demonstrate the positive impact that tailored Waters Empower training can have on your laboratory and overall operations.

Customised ~~for Your Lab Environment~~to Specific Business Needs

~~Customised~~ Empower ~~training that has been customised is specifically designed to~~addresses the unique challenges and requirements of your lab operations. The result is training

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content that is highly relevant to the day-to-day tasks of laboratory employees and ensures they learn the skills ~~and techniques~~ that are ~~directly~~ applicable to their day-to-day work.

### Greater Engagement

Employees are more likely to ~~fully~~ engage with training that is directly relevant to their roles. ~~This applies to employees working in pharmaceutical laboratories as much as in any other situation.~~

Ensuring training is relevant can be a challenge as Waters Empower is an expansive software application that can be applied in countless ways. ~~From our experience of working with laboratories that use Waters Empower, every installation is different. Customised training can ensure the content is relevant and engaging, the features that are used are different, and the workflows are different.~~

~~You also have to take into account the current ability levels of employees. Employees may lose interest if the training covers a topic area they are already familiar with. On the other side of the equation, employees will become lost if the content of the training is too advanced for their current abilities.~~

~~Tailored training doesn't just deliver on business needs — it also meets the needs and capabilities of employees while being highly relevant to day-to-day requirements. This enhances engagement levels and produces better outcomes.~~

### Faster Learning Curve

As tailored training focuses on the specific aspects of Empower ~~that are relevant to the roles, tasks, and workflows of employees relevant to your lab~~, learning curves are typically shorter.

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### More Efficient Use of Time

Customised training is more concise and focused than generic training, making the training more productive.

### Support for Specific Business Processes

~~Our~~ Waters Empower training programmes can be designed to support and enhance specific business processes. This is especially important if you are using Empower to make changes to workflows ~~and improve existing processes~~. Tailored training can get employees up to speed ~~on the new ways of doing things~~ as quickly as possible.

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### Directly Address Skills Gaps

It is hit or miss whether generic training properly addresses skills gaps, whereas tailored training can be structured specifically to resolve the shortfalls that currently exist.

### Alignment with Company Goals and Strategy

Generic training, ~~by its very nature, has to~~ must be one-size-fits-all to increase its appeal as widely as possible. Tailored training can be designed to perfectly align with your operational and strategic goals. This produces better training outcomes, accelerates behaviour change, and optimises return on investment.

### Scalability and Flexibility

As your lab operations evolve ~~and operational requirements change~~, training that has been customised to your business can be adjusted accordingly. This flexibility ensures the training remains relevant and effective.

### Cost Savings

There is a perception that tailored training is more expensive ~~than generic training~~, but that isn't always the case. It is also important to factor in the long-term savings and return on investment that you will achieve through improvements in the way your lab uses ~~Waters Empower~~ as a result of bespoke training.

### Real-World Expertise

~~The~~ is final benefit ~~on our list~~ relates specifically to the tailored training that we provide at Westbourne IT, ~~as we are more than a training provider~~. The Empower trainers on our team are also involved in supporting pharmaceutical labs across the full Empower software application lifecycle, from installation and configuration to optimisation and scaling to troubleshooting and ongoing support.

This practical knowledge and experience of using Empower in real-world environments under full laboratory conditions enhances the training that we provide.

### Tailored Waters Empower Training for Your Team

The first step in the process of implementing tailored Waters Empower training is to get in contact with us at Westbourne IT. We'll then get a better understanding of the workflows in your laboratory, how you use Empower, and what you want to achieve. From there we'll be able to develop a fully customised training programme. [Contact us](#) to find out more.

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