

IRIS ANNE B. VARGAS

10-12

BSITBC

POSTTEST: LEC 2

~~1.) B~~

~~11.) C~~

~~2.) B~~

~~12.) B~~

~~3.) D~~

~~13.) D~~

~~4.) A~~

~~14.) E~~

~~5.) A~~

~~15.) A~~

~~6.) B~~

~~16.) FOCUS GROUP~~

~~7.) A~~

~~17.) JOURNEY
MAP~~

~~8.) C~~

~~18.) USABILITY TESTING~~

~~9.) A~~

~~19.) USER PERSONA~~

~~10.) B~~

~~20.) USER-CENTER DESIGN~~

↳ HUMAN (HCD)

30