ISRAEL RIVERA SOSA

Haines City, FL 33844
(407) 982-6641 | rivera50k@gmail.com
www.linkedin.com/in/israel-rivera-sosa
Portfolio: https://github.com/irivera54

PROFESSIONAL SUMMARY

Highly motivated and detail-oriented Software Developer student with hands-on experience as a Configuration Management Specialist and a background in the retail industry. Possessing a strong technical foundation and a passion for delivering efficient and reliable software solutions. A quick learner with excellent problem-solving skills, dedicated to continuous learning and staying up to date with the latest industry trends.

PROFESSIONAL EXPERIENCE

Advantor Systems – Orlando, FL   **Sept 2022 – Current**
Configuration Management Specialist

- Audited and integrated 3K equipment information into Salesforce Database by utilizing dataloader.io, which led to increased tracking capabilities and performance outputs leading to increasing efficiency by 20%.
- Improved folder organizational structure by creating new efficient SOPs to support over 4K documentation, which saved roughly 10% in man hours.
- Optimized current configuration policies and procedures by auditing current procedures to maintain code integrity through the development lifecycle, which led to increased work efficiency and man hours by 25%.
- Collaborated closely with cross-functional teams, including engineering, quality assurance, and project management, to ensure adherence to configuration management processes and support project success.

Homegoods – Kissimmee, FL
Backroom Associate   **Sept 2019 – Aug 2021**

- Receiving and Unloading: Received incoming merchandise shipments and unloaded delivery trucks using proper equipment and safety protocols. Checked for accuracy and completeness of shipments, verifying quantities and inspecting for any damages or discrepancies. Collaborated with the team to resolve any issues or discrepancies promptly.

- Inventory Management: Sorted and organized merchandise according to HomeGoods' standards, ensuring efficient storage and easy accessibility. Conducted regular stock checks to monitor inventory levels and identify any missing or damaged items. Assisted with restocking merchandise on the sales floor as needed.

- Quality Control: Inspected incoming merchandise for quality, ensuring that it met HomeGoods' standards. Identified and reported any damaged or defective items, facilitating appropriate action such as returns or exchanges. Collaborated with the team to maintain a high level of quality throughout the inventory.

- Documentation and Record-Keeping: Accurately documented received merchandise, including item descriptions, quantities, and any discrepancies. Utilized inventory management systems or manual logs to maintain organized records of inventory transactions. Assisted in generating reports and analyzing data to support inventory control efforts.

- Team Collaboration: Worked closely with the store team, including managers, sales associates, and other backroom/receiving associates, to ensure smooth operations. Communicated effectively to coordinate efforts, prioritize tasks, and address any issues or concerns that may arise.

- Safety and Compliance: Adhered to safety guidelines and procedures, maintaining a clean and hazard-free work environment. Followed proper lifting techniques and utilized equipment appropriately to prevent injuries. Complied with company policies and regulations related to inventory handling, security, and loss prevention.

Walmart– St. Cloud, FL
Retail Cashier   **Nov 2018 – Jul 2019**

- As a Retail Cashier at Walmart, I played a crucial role in providing exceptional customer service and ensuring accurate and efficient checkout processes. I served as the last point of contact for customers during their shopping experience, handling financial transactions and maintaining a positive and friendly atmosphere.

Skills

- Agile
- Problem-Solving
- Salesforce
- CSS
- Database Management
- JavaScript
- SQL
- Python
- HTML

Education

- **A.S in Computer Information Technology**, Valencia College, Graduated: 2022
- **B.S in in Computing Technology and Software Development**, Valencia College, Exp. Graduation Date: 2024