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Veristore_Tools_Guide	Confidential
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Veristore Tools User Guide (Operator)

Revision History

Revision	Date	Project	Author	Description
Version 0.0.1	14/07/2021	Veristore Tools	Yoga & Alfian	Initial Document
Version 0.0.2	15/07/2021	Veristore Tools	Yoga Saputra	● Create About ● Veristore Dashboard

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1.   Introduction

User Guide to describe how to use Veristore Tools. System management at Veristore Tools is web-based. Veristore Tools is also integrated with TMS Veristore and CIMB app in Terminal, making it easier for technicians to activate the new X990 terminal. With Veristore Tools, Merchant devices become more secure because the terminal can run CIMB app after activating with a valid code.
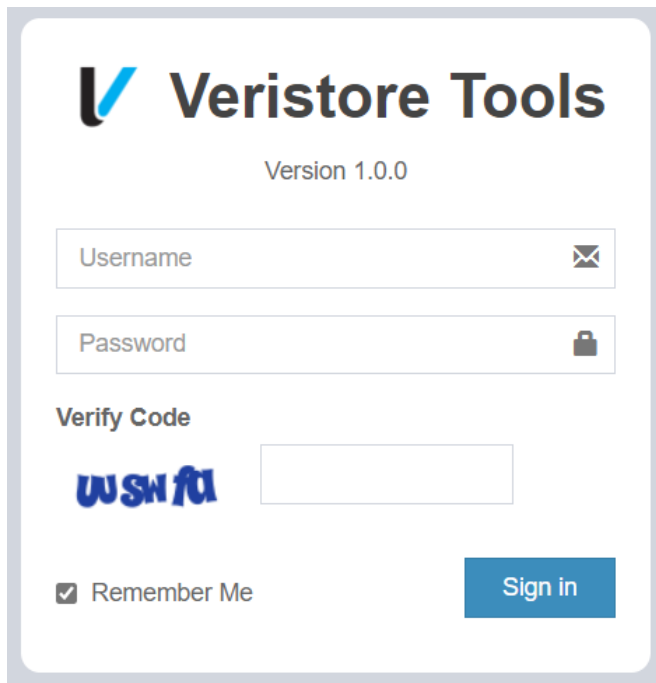
Veristore Tools is only used by operators. Features owned by the Operator are as follows:

1. Sinkronisasi CSI, this menu is used to synchronize CSI integrated with TMS Veristore, this CSI synchronization can be done by scheduling and manual method.
2. Data CSI, this menu is used to view CSI Data after CSI synchronization.
3. Verifikasi, has a function to verify the X990 terminal by entering valid data and providing activation code to technicians.
4. About, has a function to know about Veristore Tools Version, Team responsible for Veristore Tools, and Help for users how to run Veristore Tools.

1.   Login

2.1 Login Operator

Before being able to access the User Operator must have access rights to login as an Operator in Veristore Tools. Enter the following valid Username and Password with verify code listed on the login page.

1. Login page on Veristore tools

2. Home page operator when it has successfully logged in

3. Veristore Dashboard

This Dashboard feature is accessible to Administrators and Operators. Veristore Dashboard has a function to know how many total CSI there is, how many totals are verified, the total number of Technicians, and when the last time to synchronize.

1. After successful login, it will appear dashboard where the total CSI is on the left of the page.

2. In the middle of the dashboard the user can find out the total verification.

3. On the right side of the dashboard the user can find out the total active technicians.

4. At the bottom of the dashboard the user can find out the last date of synchronization.

4. Sinkronisasi CSI

This feature Sinkronisasi CSI this serves to synchronize CSI data if there are additions and changes to CSI data in TMS Veristore.
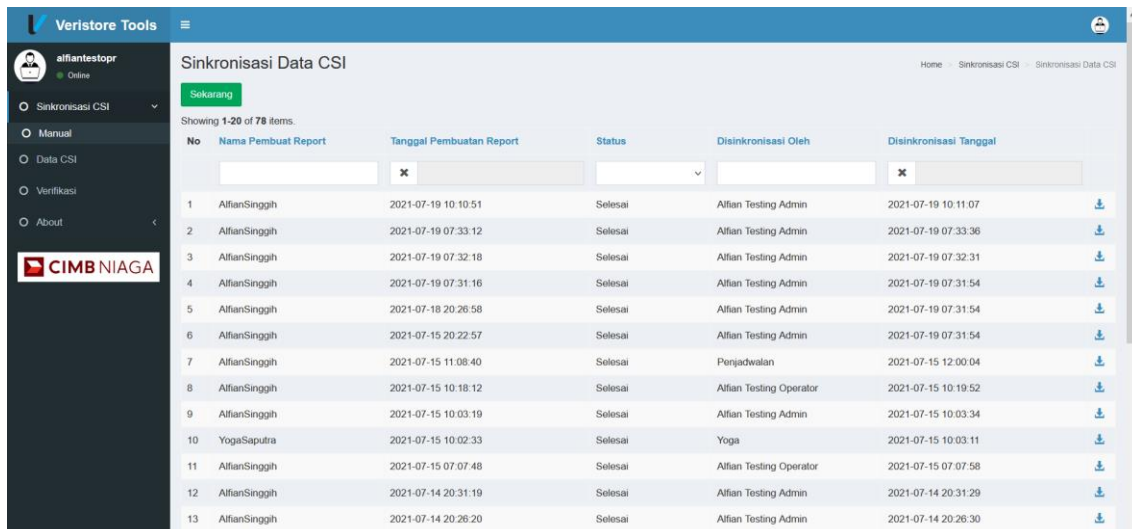
4.1 Manual

This Feature Sinkronisasi CSI Manual can be accessed by user Operator which has a function to Synchronize directly at the same time, meaning that when there are changes and addition of CSI data on TMS Veristore then synchronization can be done directly in Verification Tools.

1. On the home page please select "CSI Synchronization then select Manual".
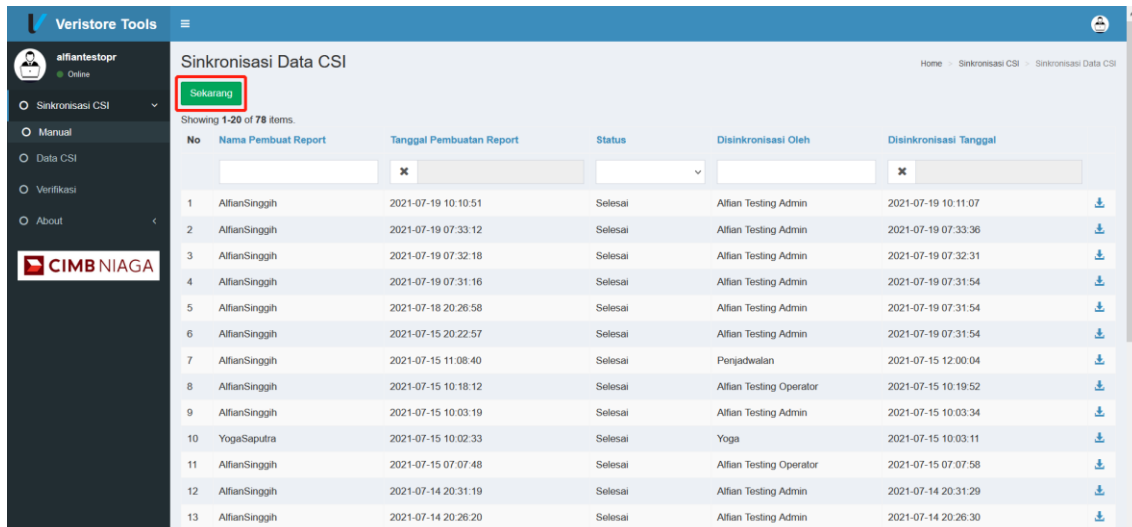
2. Sinkronisasi CSI has been selected then the user select Manual then will display all CSI Data Synchronization.

3. On this CSI Data Synchronization page, users can directly Sync CSI Data by pressing the "Sekarang" button.

(Note: This direct synchronization can be done if the user has made changes and additions to the CSI, then creates a report on TMS Veristore).

4. After click button Sekarang then it will process "Sinkronisasi data sedang berlangsung".
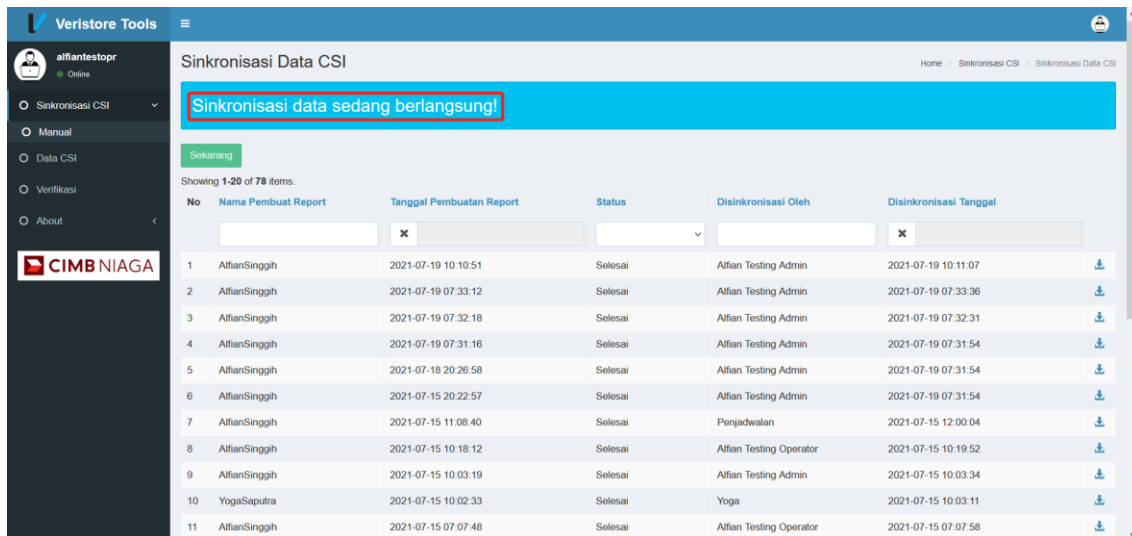
5. To ensure that the data synchronization process is complete, the user must reload the page repeatedly until the synchronization is complete, if the process Sinkronisasi Data CSI done then the notification "Sinkronisasi data sedang berlangsung" will be lost, and the sync data will increase.
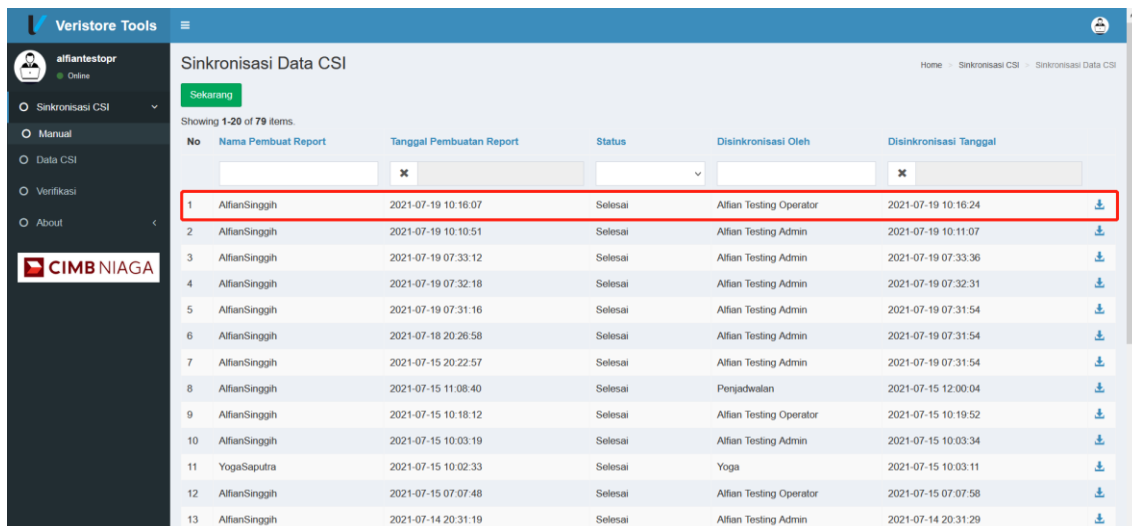
4.1.1 Search Sinkronisasi Data CSI

1. Search Search Search for CSI Data Synchronization based on "Nama Pembuat Laporan", so users can enter Nama Pembuat Laporan then Enter, it will display the specific Nama Pembuat Laporan.
(Note: This "Nama Pembuat Laporan" is taken from the Author's name in the Report Download menu section in TMS Veristore)..

2. Search Synchronization of CSI Data based on "Tanggal Pembuatan Report", it will display the specific Tanggal Pembuatan Report you are looking for.

3. Search CSI Data Synchronization based on "Status", here the user can see the synchronization status, and in this Status section has some information, namely:

- Menunggu : This means that the CSI data excel report file has been included in the Veristore Tools list, but has not downloaded the CSI data excel report file.

- Download : Currently downloading the CSI data excel report file from TMS Veristore

- Proses : Processing the CSI data excel file to insert it into the Veristore Tools database

- Selesai : Successfully sync CSI data

- Gagal : The CSI data synchronization was not successful, because the download of the CSI data excel report file did not work.

4. Search CSI Data Synchronization Search is based on "Disinkronisasi Oleh", so users can input the name of the user who is synchronizing or scheduling searches and then Enter, it will display the specific user name or schedule in the Disinkronisasi Oleh column.

(Note: "Disinkronisasi Oleh" is taken from the name of the user who performs Manual synchronization on Veristore Tools, but if the synchronization is done on a scheduled basis then the search for "Disinkronisasi Oleh" is searched based on scheduling).

5. Search CSI Data Synchronization based on "Disinkronisasi Tanggal", it will display the specific Disinkronisasi Tanggal searched.
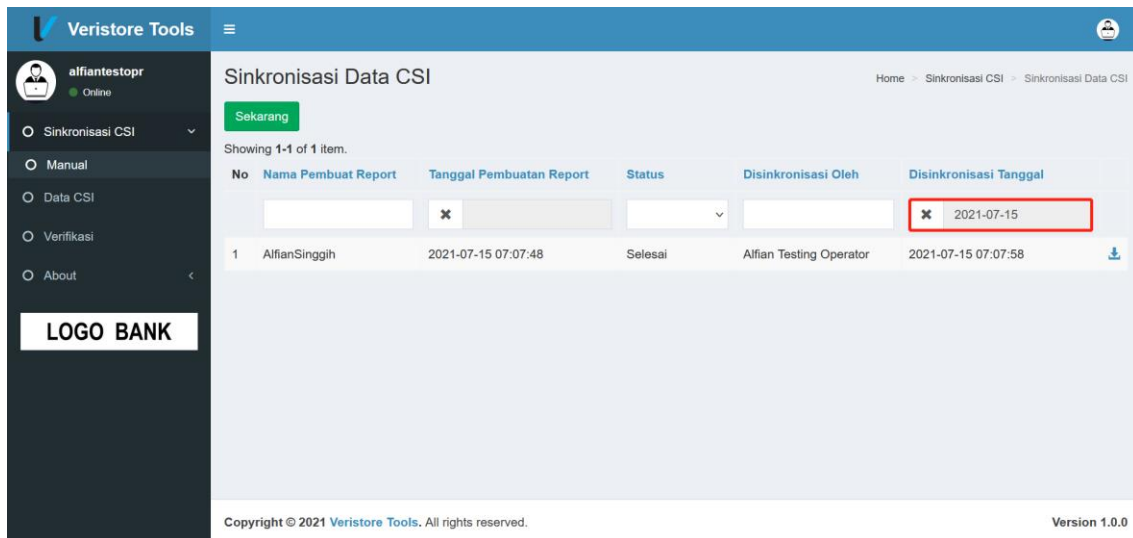
6. Search CSI Data Synchronization based on "Nama Pembuat Report, Tanggal Pembuatan Report, Status, Disinkronisasi Oleh & Disinkronisasi Tanggal".
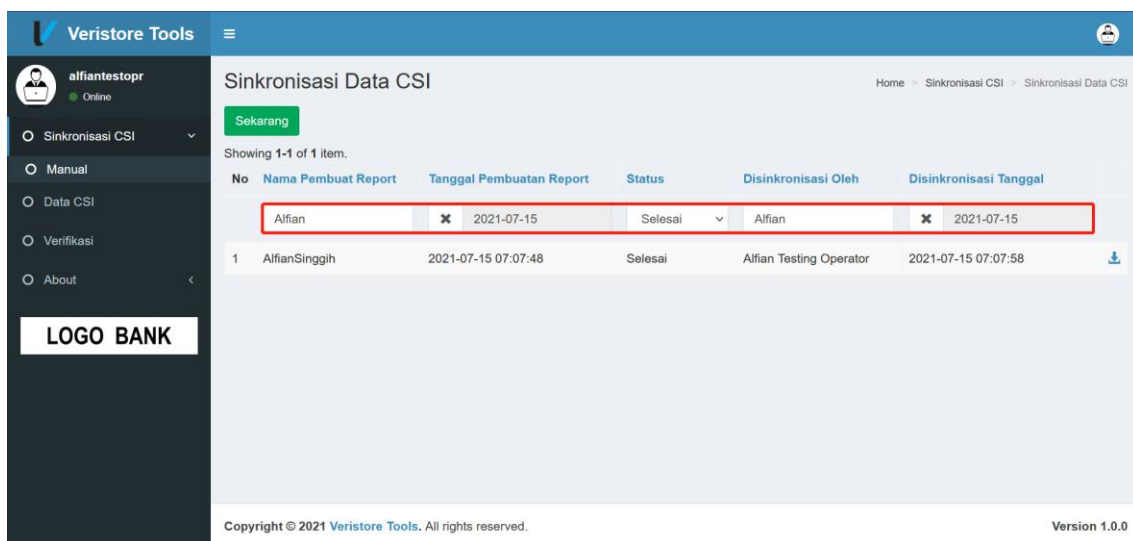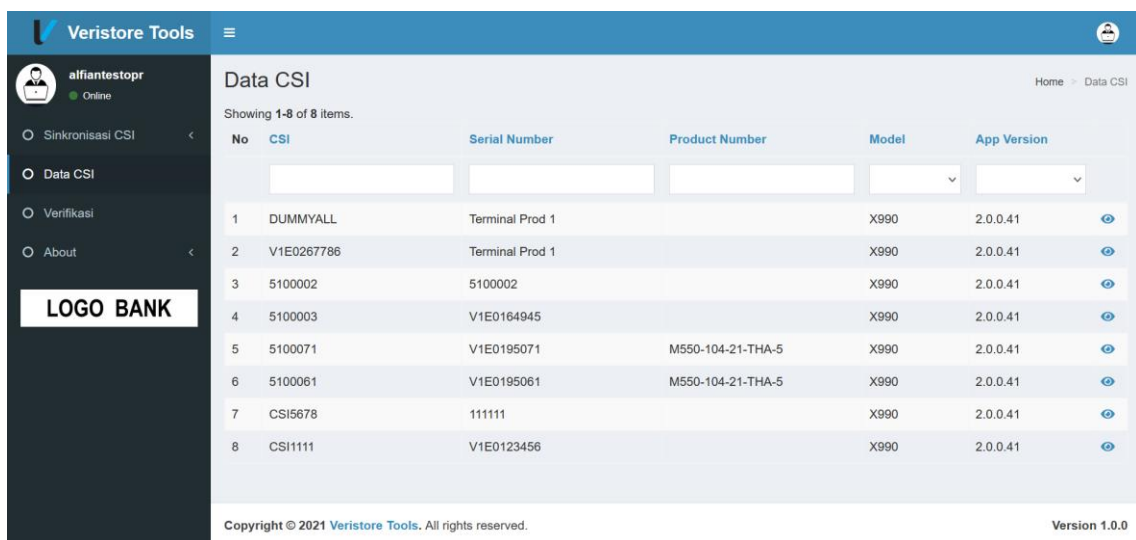

5. Data CSI

5.1 Search Data CSI

CSI Search Data feature can be accessed by Administrator and Operator users who have the function to view data that has been successfully synchronized.
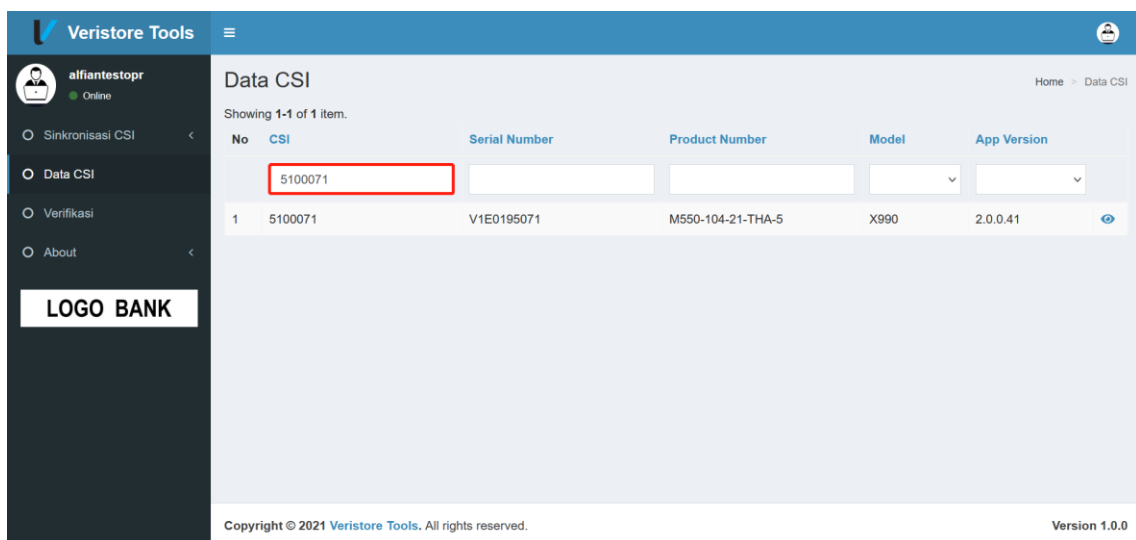
1. On the home page please select "Data CSI".

2. When the CSI Data feature is selected it will display all CSI Data.

3. Search Data CSI based on "CSI", the user can input the CSI Number then Enter, it will display the specific CSI Number.

4. Search Data CSI based on "Serial Number", the user can input serial number then Enter, it will display the specific Serial Number.

5. Search Data CSI based on "Product Number", the user can input product number then Enter, it will display the specific Product Number.

6. Search Data CSI based on "Model", it will display the specific Model.

7. Search Data CSI based on the "App Version", it will display the specific App Version.

8. Search Data CSI based on "CSI, Serial Number, Product Number, Model & App Versionl".

6. Verifikasi

Veristore Tools provides access to several features, one of which is the Verification feature. This feature can be accessed by Administrators and Operators, Verification has the function to verify the X990 terminal by entering valid data and providing activation codes to technicians. To be able to operate this feature the user is required to fill in the CSI, EDC Type, and App Version. After all the data is filled the user must press the search button, then automatically the data for the CSI will appear.

After successful CSI search, it will display CSI data in the form of :

1. TMS Operator
2. CSI
3. Serial Number
4. Product Number
5. Model
6. App Name
7. App Version
8. Host dan merchant address

On the right side of the screen has data where the user is required to fill in the data obtained from technicians in the field before providing activation codes to technicians such as :
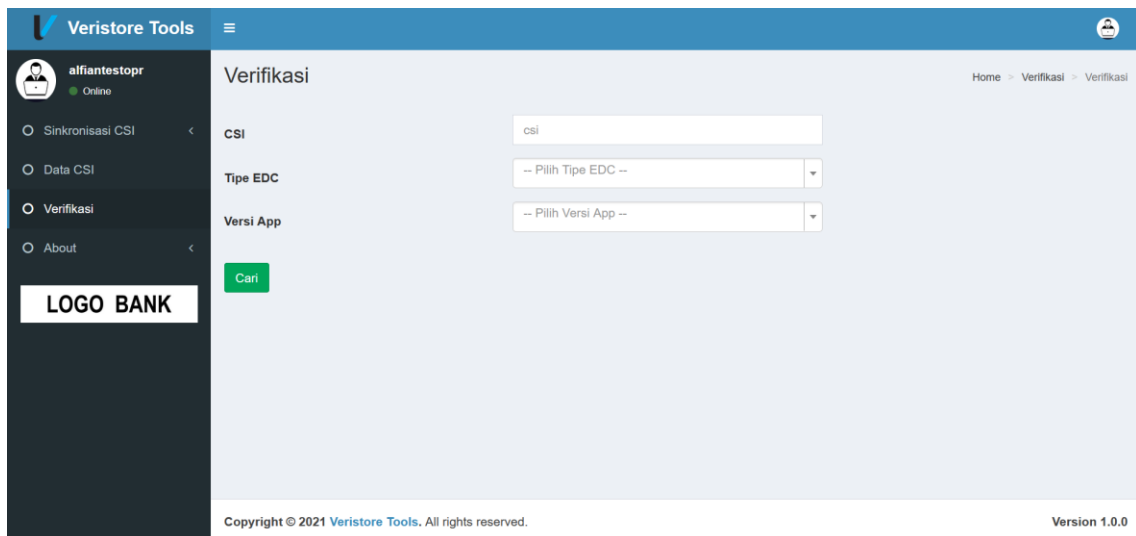
1. Teknisi
2. Serial Number
3. Ticket No
4. SPK NO
5. Work Order
6. Remark
7. Status

User can change Serial Number or device ID and can be saved automatically in Veristore if status done.

1. On the Veristore home page please select Verifikasi

2. Then the page will appear Verifikasi, User is required to fill in all available fields

3. Once all the data is filled in, the user can press the button Cari

4. Data CSI will be displayed

5. Before activation code is given to technicians, users are required to fill in the name of Technician, Serial Number, SPK NO, Work Orders, Remarks, and Status Done. then you can press the Save.

6. Then press the button simpan, notifications will appear and select the button Iya

7. Data verifikasi saved successfully

7. About

Veristore Tools also has about feature. This feature can only be accessed by Administrators and Operators, About has a function to know about Veristore Tools Version, Team responsible for Veristore Tools, and Help for users how to run Veristore Tools.
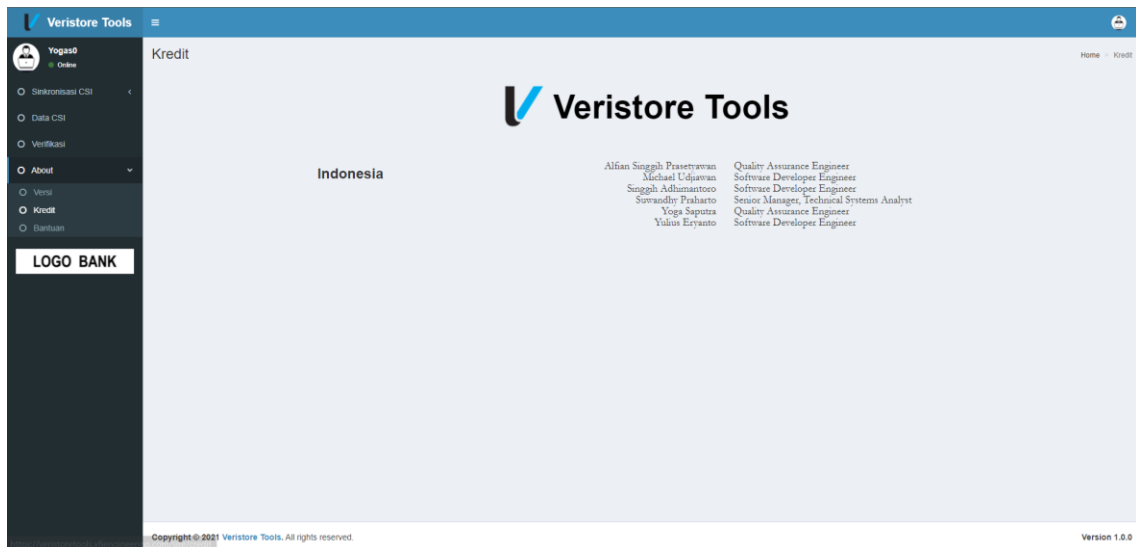
1. After successfully logging in as an Operator, please select the About feature.

2. User can select Version
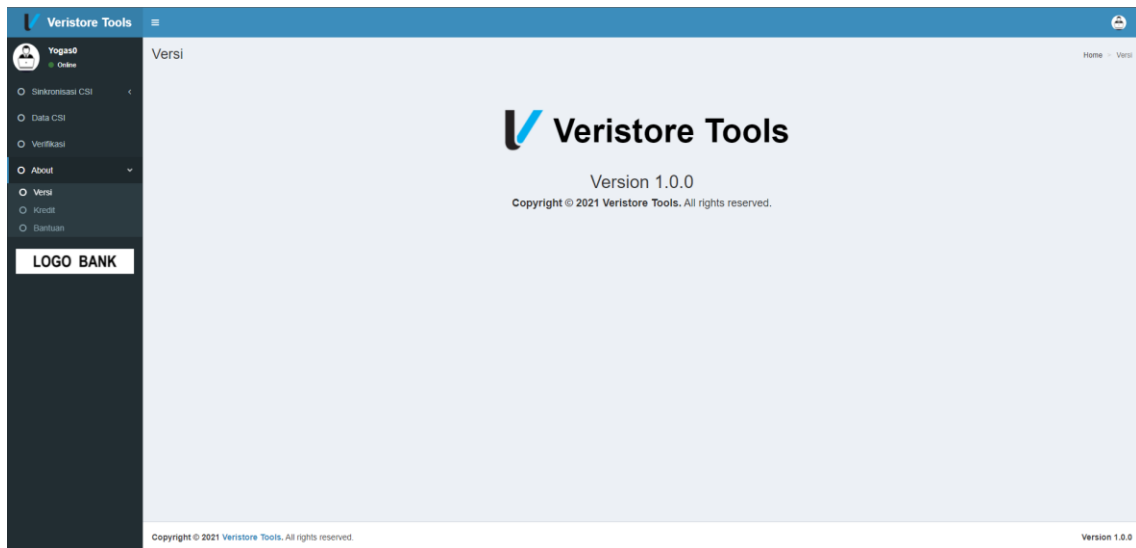
3. User can find out the team from Verifone

4. User also can see user guide