

Lessons I learned in leveraging AI+ML for 5G/6G systems

Sharad Agarwal

ANRW 2024 Keynote



three lessons

- **L1:** leverage cloud scale to overcome limitations of deployed network protocols & use AI+ML to manage that massive scale
- **L2:** custom learning algorithms can take you far, but are harder to deploy than off-the-shelf AI+ML algorithms
- **L3:** reduce risk from AI hallucinations with careful system design

outline

- cloudification of telecom infra
 - why is it really happening?
 - what are the interesting challenges?
- improving the performance & reliability of cloudified telecom infra
 - high throughput: TIPSY in ACM SIGCOMM 2022
 - low latency: PAINTER in ACM SIGCOMM 2023
 - high reliability: LLexus in ACM SIGOPS OSR 2024

what is happening in the telecom industry?

a confluence of trends behind 5G/6G
that is driving a renewed push for
enabling new revenue &
reducing expenditure



new radios enable new capabilities & revenue models

Home > Press releases > Ericsson and du reach 16.7 Gbps download speed on 5G Standalone with 10 aggregated carriers

Ericsson and du reach 16.7 Gbps download speed on 5G Standalone v 10 aggregated carriers

Available in English 日本語 简体中文 繁體中文 العربية

- Ericsson and du tested 10 carriers per sector on a live 5G network, achieving up to 16.7 G aggregated downlink speed.
- Implementation is based on 5G standalone (SA) New Radio-Dual Connectivity (NR-DC) aggregation technologies
- The trial opens the doors for differentiated Fixed Wireless Access experiences, and new opportunities for AR/VR and cloud gaming in the United Arab Emirates.

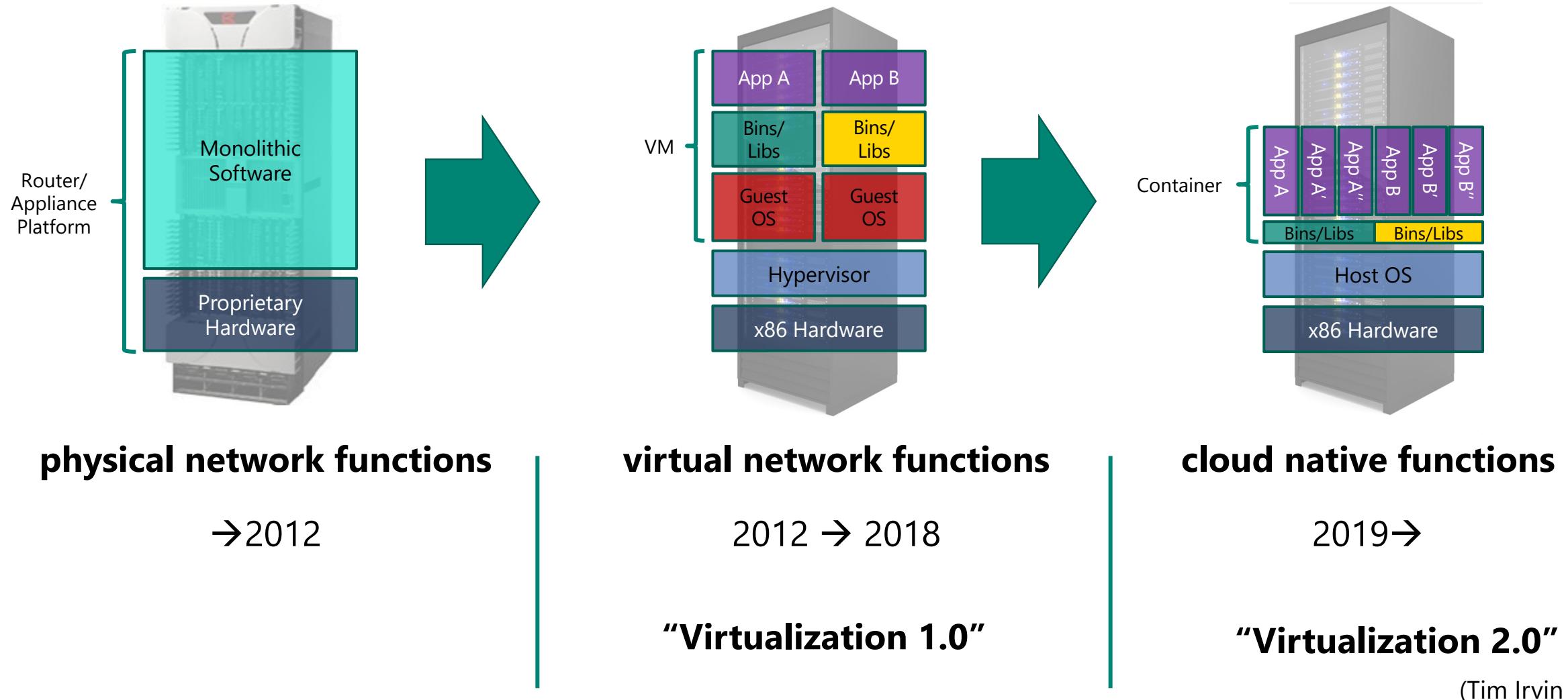


5G Advanced Flexible Production Line Features High Reliability and Ultra-Low Latency

November 14, 2023

At Great Wall Motor's factory in Baoding, Hebei, China 5G-Advanced equipment is being used in the car roof production line. Traditional industrial control relies on

evolution of network functions in telecom infra ([link](#))



motivation for NF virtualization – ETSI 2012 ([link](#))

reduced equipment costs

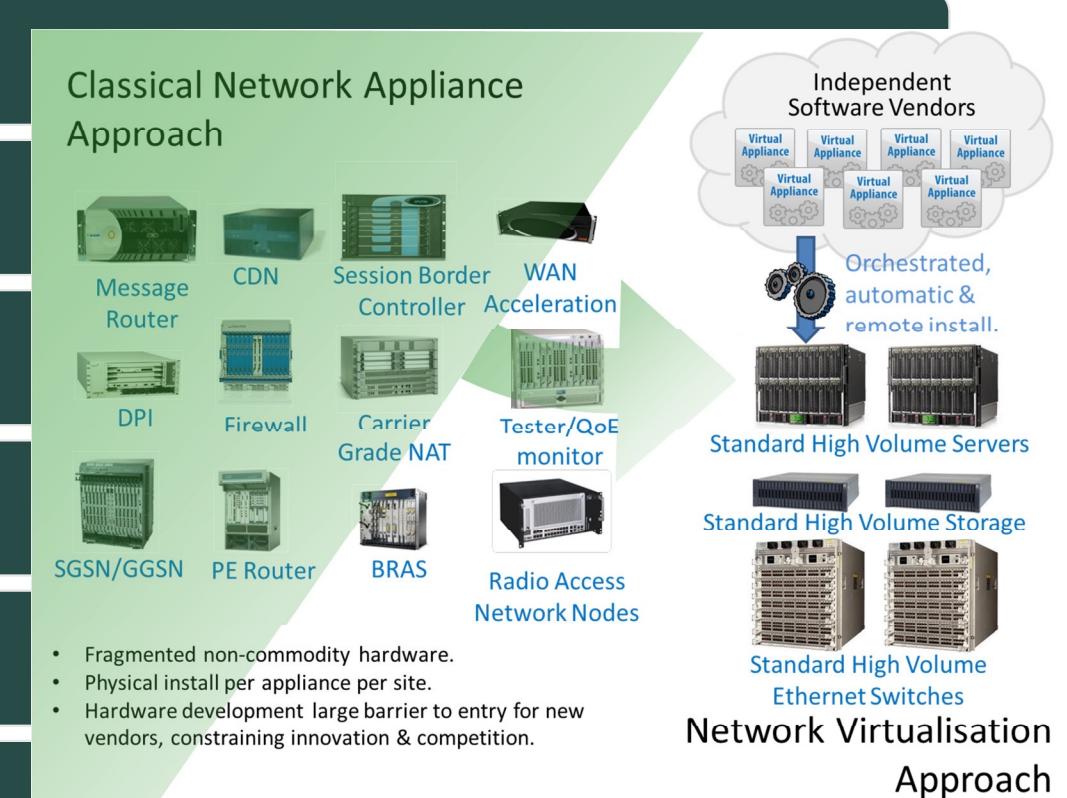
reduced power consumption

economies of scale of IT industry

time-to-market from HW dev to SW dev

multi-tenancy, scale up/down

open ecosystems

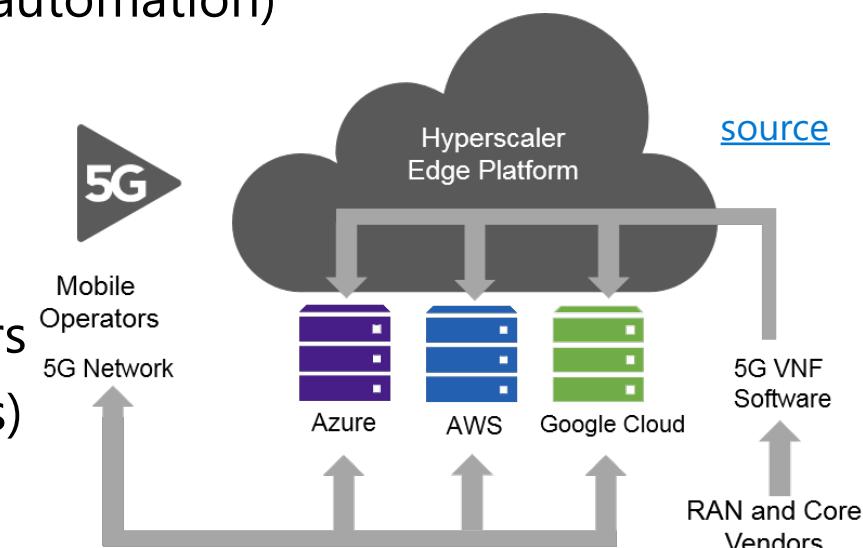


CAPEX heavy → OPEX efficient

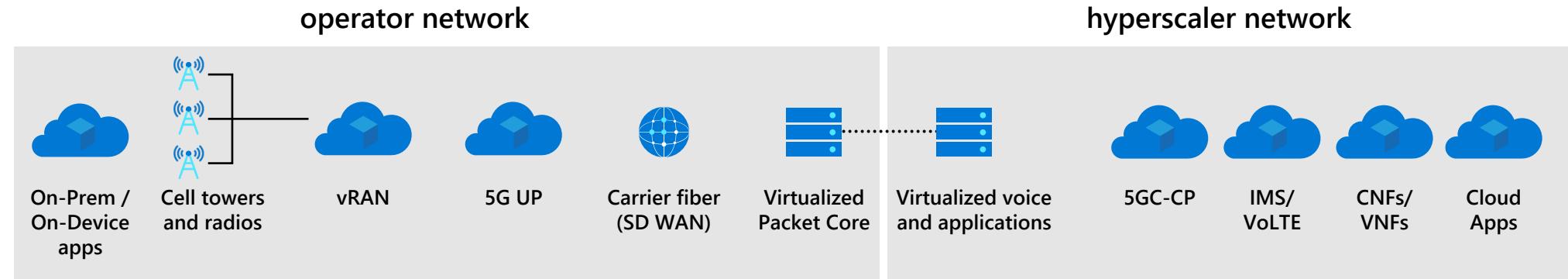
closed, locked-in solutions → open-source innovation

summary: what is happening in the telecom industry?

- innovations have been standardized & now available
- new radios, frequencies, protocol improvements
 - high bandwidth (10-20Gbps)
 - low latency (~1ms)
 - private deployments for mission critical apps (e.g., factory automation)
- telco infra has converted from HW to SW
 - cloud-based stack across telco edges & hyperscaler DCs
 - leverage economies of scale in commodity compute servers
 - ease of future upgrades (5G NF → 6G NF and faster servers)
 - promise of AI & ML in cloud for analytics



what a telecom network on a hyperscaler looks like



AT&T to run its mobility on Microsoft's Azure for Operators cloud, deliver efficient 5G services at

Microsoft to acquire AT&T's Network Cloud technology operators increase competitive advantage through strategic service differentiation

NEWS PROVIDED BY
Microsoft Corp. →
Jun 30, 2021, 10:35 ET

DALLAS and REDMOND, Wash., June 30, 2021 /PRNewswire/ — A strategic alliance provides a path for all of AT&T's mobile net-

5G Core Software as a Service: speed, ease, agility

SaaS 5G SA Mobile Core

Espoo EEC

Frankfurt

Internet

NOKIA

VPN to AWS and then out to the internet.

Download release (PDF)

Microsoft's Azure for fast 5G services at scale

Technology and talent to help through streamlined operations and automation

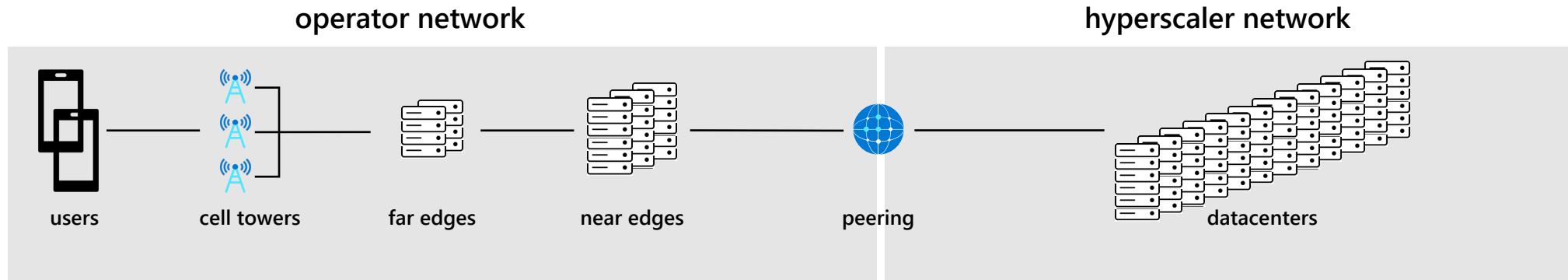
6 © 2022 Nokia

0:42 / 10:29

Nokia Core TV series #14: Nokia 5G Core Software as a Service in practice

A video player interface is visible at the bottom, showing a progress bar from 0:42 to 10:29. The video content shows a man speaking at a podium with a laptop, with a diagram of the 5G Core Software as a Service architecture displayed behind him. The diagram shows a mobile device connected via an IPSEC tunnel to an AWS cloud, which then connects to a Nokia 5G SA Core (NCOM, SMF, UDM, etc.) in Frankfurt, which then connects to the Internet. The video title is "Nokia Core TV series #14: Nokia 5G Core Software as a Service in practice".

what a telecom network on a hyperscaler looks like



- introduces significant pressure on existing cloud metrics
 - bandwidth: O(10Gbps/user) hitting cloud services
 - latency: O(1ms) over-the-air compared to WAN latencies & routing inefficiency
 - reliability: going from 99.5 enterprise grade → 99.999 carrier grade availability

outline

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 - high throughput: TIPSY in ACM SIGCOMM 2022
 - low latency: PAINTER in ACM SIGCOMM 2023
 - high reliability: LLexus in ACM SIGOPS OSR 2024

TIPSY: Predicting where traffic will ingress a WAN

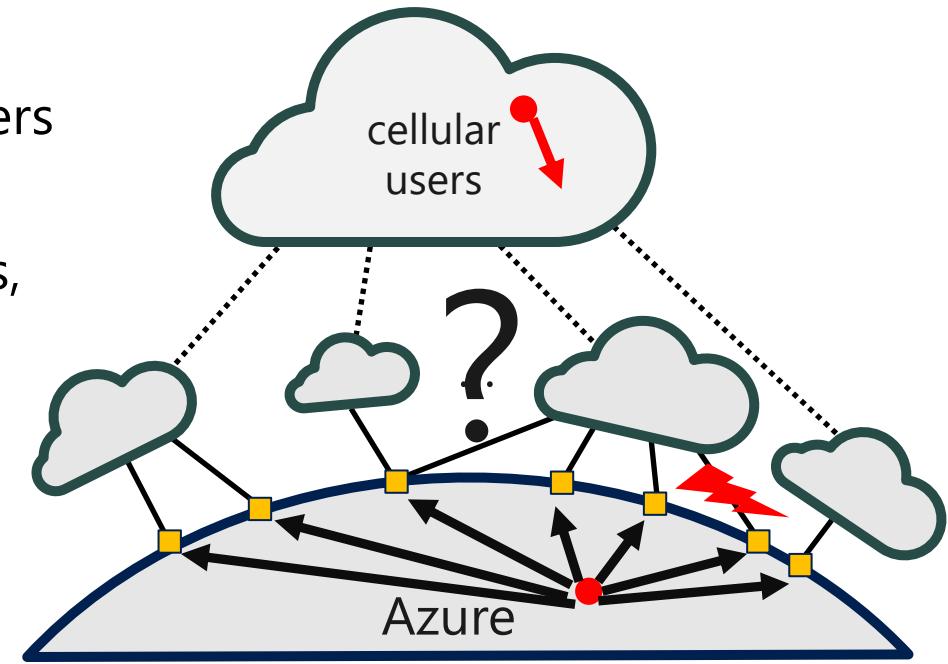
ACM SIGCOMM 2022

Michael Markovitch
Sharad Agarwal
Rodrigo Fonseca
Ryan Beckett
Chuanji Zhang
Irena Atov
Somesh Chaturmohta



users with high BW overwhelm cloud peering links

- biggest peering links are 100G or 400G
 - at 10G/user, only 10-40 users can overwhelm a peering link
- many examples from post-mortem analysis
 - e.g., image & video uploads from certain phones overwhelmed 100G ingress in Europe
- core problems
 - small numbers of users cause traffic drops for many users
 - BGP is not capacity & congestion aware
 - no control & visibility over how others select our routes, which makes traffic ingress appear non-deterministic
 - egress control such as Espresso not widely used
- opportunity
 - spare capacity at other peering links



Microsoft global network

Available region Announced region Availability zones

North Central US
West US 2
West Central US
West US
US Gov Arizona
US Gov Texas
Mexico
South Central US
Central US
Canada East
Canada Central
US DoD East
East US
East US 2
US Gov Virginia
US DoD Central

Norway East
Norway West
West Europe
UK South
North Europe
UK West
France Central
France South
Spain Central
Germany West Central
Germany North
Germany Northeast
Germany Central
Switzerland North
Italy North
Switzerland West

China North
China North 2
Korea Central
Korea South
Japan East
Japan West
China East 2
China East
East Asia
Southeast Asia

Israel Central
Qatar Central
UAE Central
UAE North
West India
Central India
South India

South Africa North
South Africa West

Australia East
Australia Central 2
Australia Central
Australia Southeast
New Zealand North

60+
Azure regions

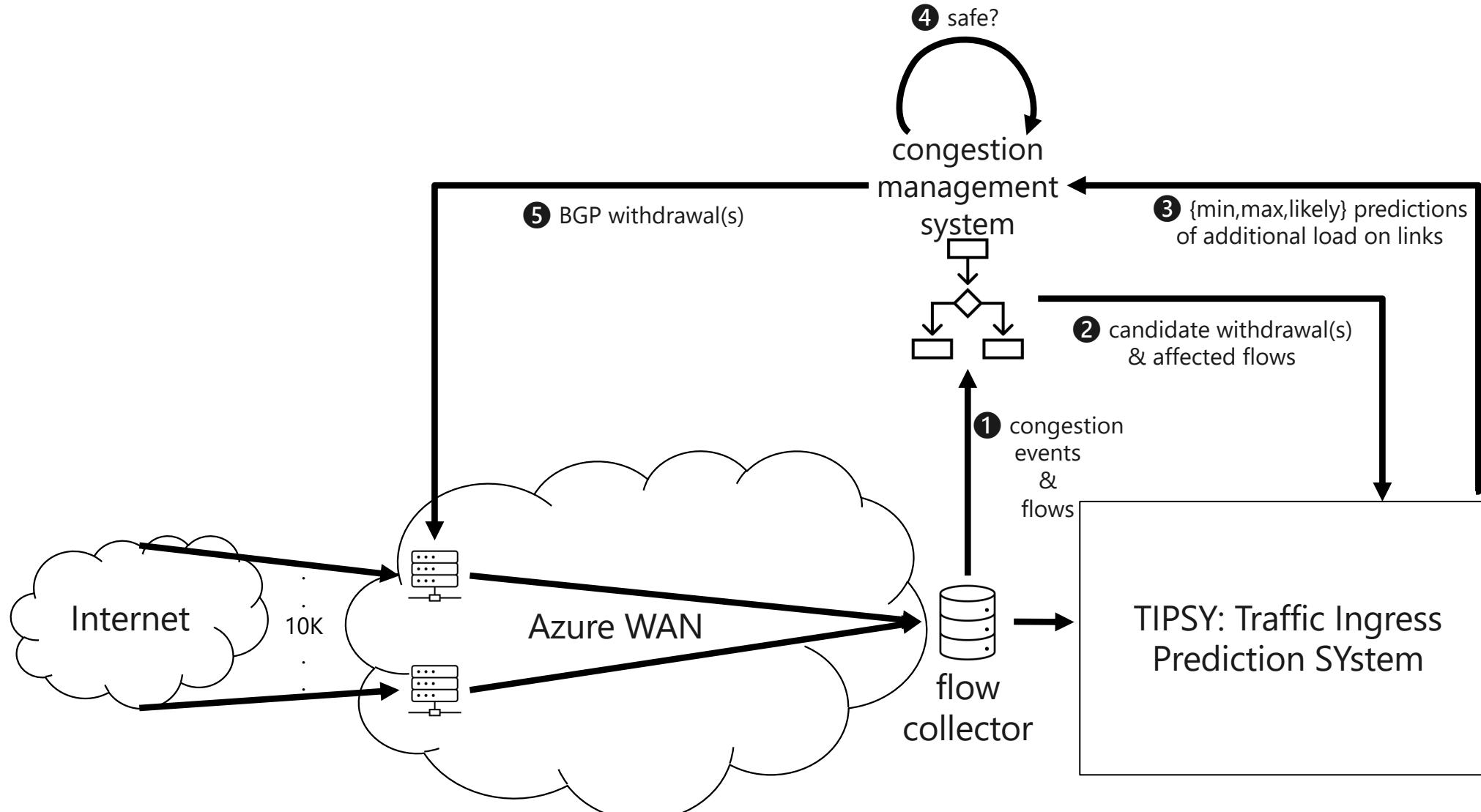
300+
Datacenters

4000+
AS peers

190
PoPs

175K
miles lit fiber

TIPSY: shift ingress traffic with predictive withdrawals



ensemble of statistical classification models

- predictive algorithm
 - given $O(10K)$ peering links for a WAN
 - for a given traffic flow that enters the WAN
 - produce the top k predicted links most likely to receive flow
- input to train model
 - sampled flow data + annotations (source AS & location, destination location & type)
 - list of peering interfaces & metadata
- supervised learning with custom models
 - historical model: weighted average cache of prior traffic
 - geographic model: Haversine formula for distance
- combined into ensemble, with different feature sets

L1: leverage cloud scale to overcome limitations of deployed network protocols & use AI+ML to manage that massive scale

L2: custom learning algorithms can take you far, but are harder to deploy than off-the-shelf AI+ML algorithms

summary: we learn a way out of BW bottlenecks

- the core of the Internet has relied on statistical multiplexing
 - but this assumption is at risk: new radio promises 10-20 Gbps
 - typical peering links on the Internet tend to be 10G/100G, with max of 400G
- we built TIPSY, a learning system for Azure WAN
 - accuracy is 76.4%-97.9% & demonstrated on incidents with mobile users & telco traffic
 - more details in ACM SIGCOMM 2022 paper
- take-aways
 - leveraged cloud scale to avoid having to change BGP & wait eons for deployment
 - but cloud scale necessitated a learning algorithm to predict 10K classes from 1PB of data
 - biggest barrier to adoption was product engineering to own this custom algorithm
 - \$ $\frac{1}{4}$ M/year in compute was not a fundamental barrier

PAINTER: Ingress traffic engineering & routing for enterprise cloud networks

ACM SIGCOMM 2023

Thomas Koch
Shuyue Yu
Sharad Agarwal
Ethan Katz-Bassett
Ryan Beckett



private 5G/6G for e



PwC Global > Industries and sectors > Techno

Smart Manuf



Factory of the future: How 5G and MEC can help transform factory ope

Factory of the future: How 5G and MEC can transform factory operations

Author: Keith Shaw

The modern factory is already connected. Today, machines and robots are equipped with sensors connected to high-powered and low-power networks. They can perform, manage products and services, and orchestrate all the activities of the factory.

By eliminating the need for wireless connections, 5G will enable high-speed manufacturing environments with greater efficiency and flexibility. And the sheer richness of 5G's connectivity means it can have the capacity to maintain connectivity between both wired and wireless devices, whether it's just about anything.

Global supply chain disruptions—whether caused by heavy demand or a lack of raw materials—have led manufacturers to turn to new technology innovations to transform their operations. Many manufacturers benefit from deploying a combination of private 5G and MEC to support their operations.

The smart factory of the fu

Many manufacturers already deploy automation within their factories. Industry 4.0, which includes a wealth of new innovations to help

5G Factory of the Future

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5G for Manufacturing: How companies are deploying 5G in their factories

News | 5G for Manufacturing: How companies are deploying ...

Three in four manufacturers intend to adopt private 5G networks by 2024.

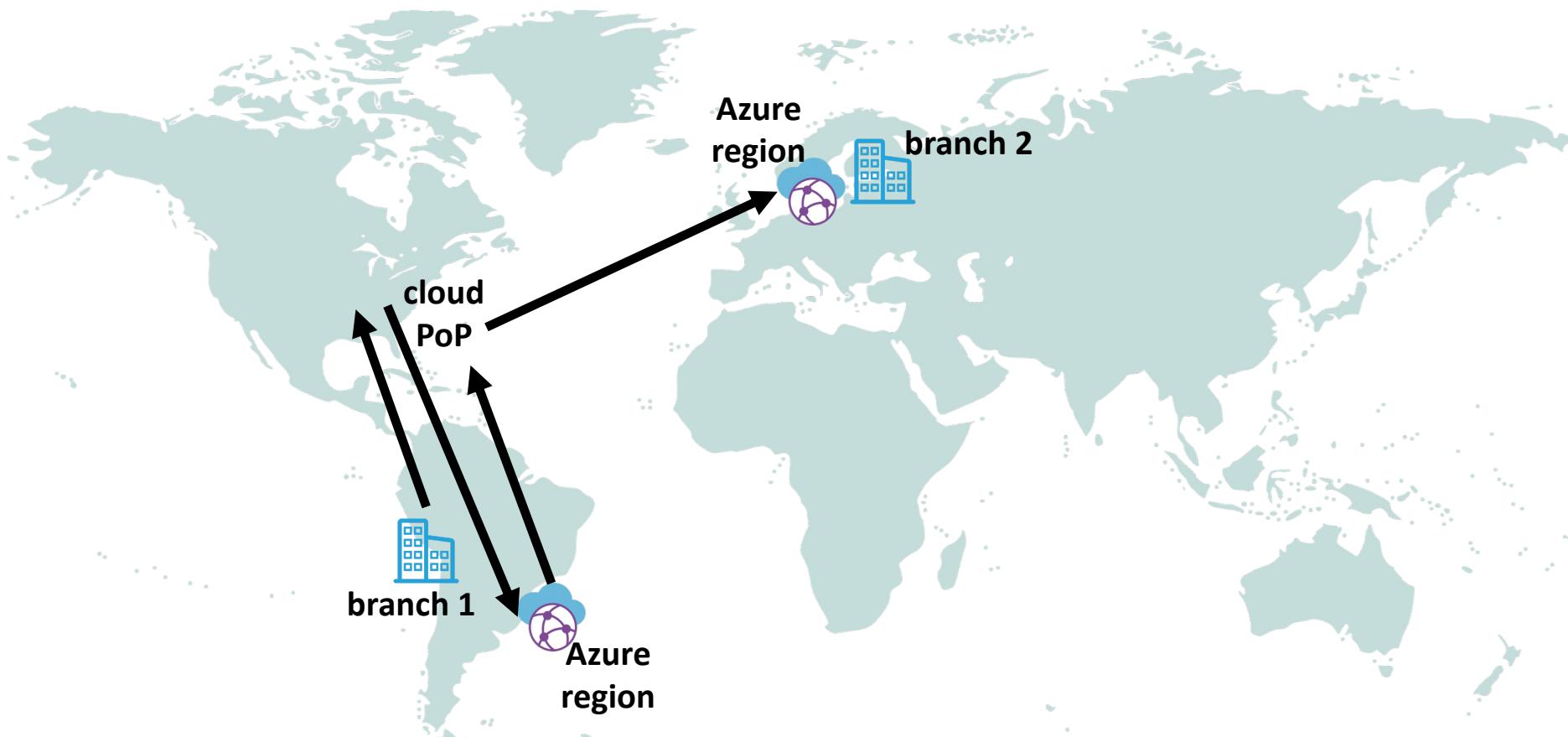
So says an international study by network management company Accedian. By comparison, 92% of manufacturing facilities today use Wi-Fi for local networks.

Explaining why interest in private 5G is at an all-time high, Accedian's Jay Stewart says that manufacturers clearly understand the impact it can have on their businesses. "Private 5G supports a wide variety of existing manufacturing applications while enabling new ones that aren't practical with Wi-Fi, Ethernet, and other technologies," he adds.

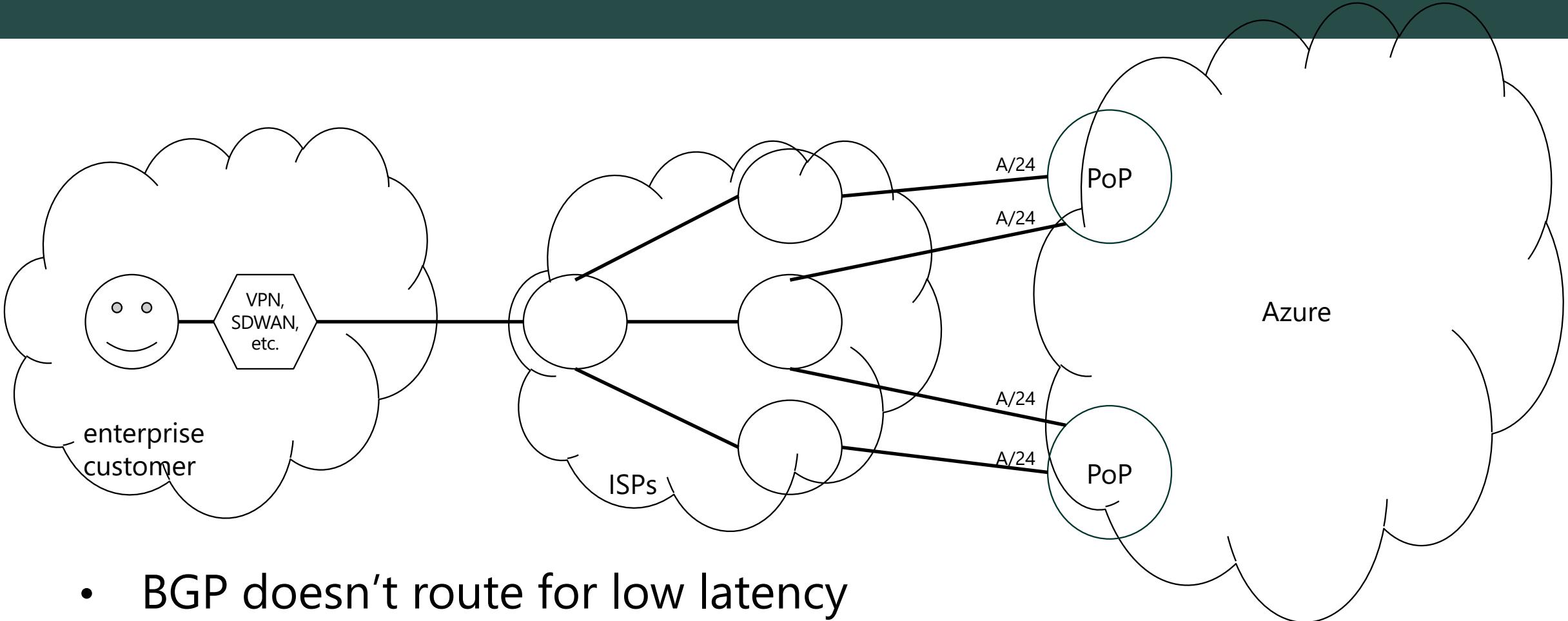
The research, which canvassed the connectivity ambitions of manufacturers in the UK, Germany, the US and Japan, identified five key factors influencing 5G deployment model decisions:

- 63% – Network Security
- 49% – Network Performance
- 49% – Speed / Simplicity of Deployment
- 45% – Application Performance
- 43% – Data Sovereignty / Privacy

actual example of customer complaint

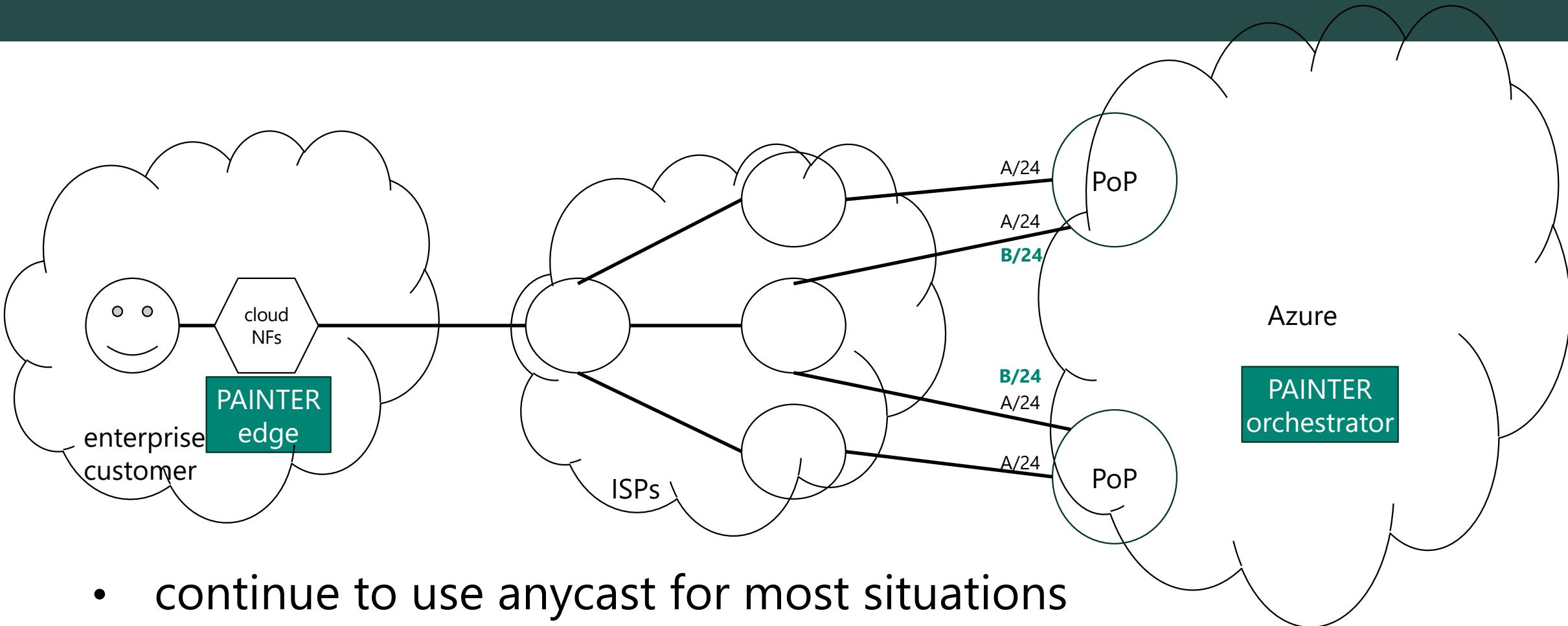


problem: need for resiliency & low latency



- BGP doesn't route for low latency
- hence, most clouds peer in many locations and use anycast
- tends to work, but not in all cases

PAINTER: learn the best direct paths to cloud



- continue to use anycast for most situations
- exploit large peering surface area to open up unicast paths
- learn & adjust to pick best path & limit prefix costs

challenge: scaling to O(10,000) peering connections

- O(10K) prefixes is \$\$ and bloats routing tables → prefix reuse
- how will an advertisement reach a customer?
- which advertisements overlap?
- which path is lower latency?

Algorithm 1 Algorithm for selecting connections

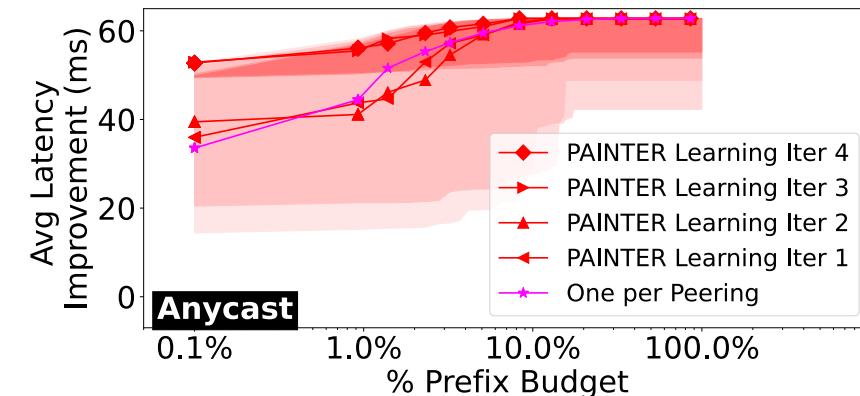
```
Input Prefix Budget PB, n
RM ← []
while learning do
    CC ← []
    for p in range(PB) do
        while True do
            state
            peering_improvements
            ranked_peerings ← sort(peering_improvements)
            found_peering ← False
            for next_best_peering in ranked_peerings do
                NP ← (p, next_best_peering)
                if  $B(NP; CC) > 0$  then
                    reward
                    if found_peering then
                        found_peering ← True
                        break
                    else
                        action
                        RM ← execute_advertisement(NP)
                        CC.append(NP)
                    end if
                end if
            end for
            if found_peering then
                CC.append(NP)
            else
                break
            end if
        end while
    end for
    RM ← execute_advertisement(CC)
end while
return CC
```

L1: leverage cloud scale to overcome limitations of deployed network protocols & use AI+ML to manage that massive scale

L2: custom learning algorithms can take you far, but are harder to deploy than off-the-shelf AI+ML algorithms

summary: we predict a way out of high latency paths

- WAN latencies eat up any benefit of new radio latencies
 - major new era of last mile no longer being the bottleneck
 - deployed WAN protocols haven't evolved
- we work around them by exploiting cloud scale of $O(10K)$ peerings
 - massive scale requires learning
 - ~50ms saving in many cases, with tail savings of ~175ms
- we added complexity for efficiency
 - small number of learning iterations gets us to optimal
 - worsens understandability, maintainability, deployability
 - could have been simpler but less optimal to use off-the-shelf ϵ -greedy RL



LLexus: an AI agent system for incident management

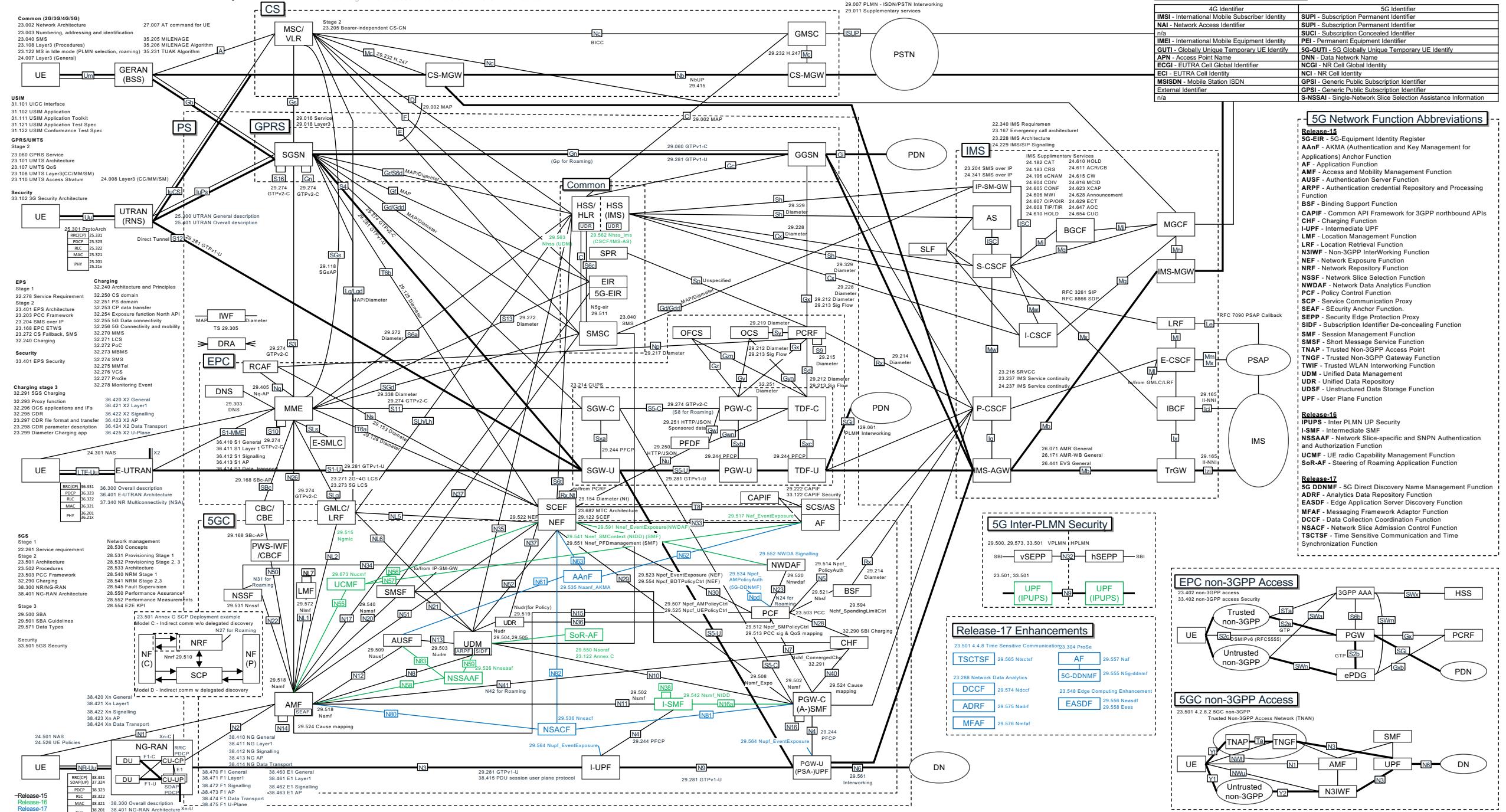
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Pedro Las-Casas
Alok Gautum Kumbhare
Rodrigo Fonseca
Sharad Agarwal



3GPP Overall Architecture and Specifications

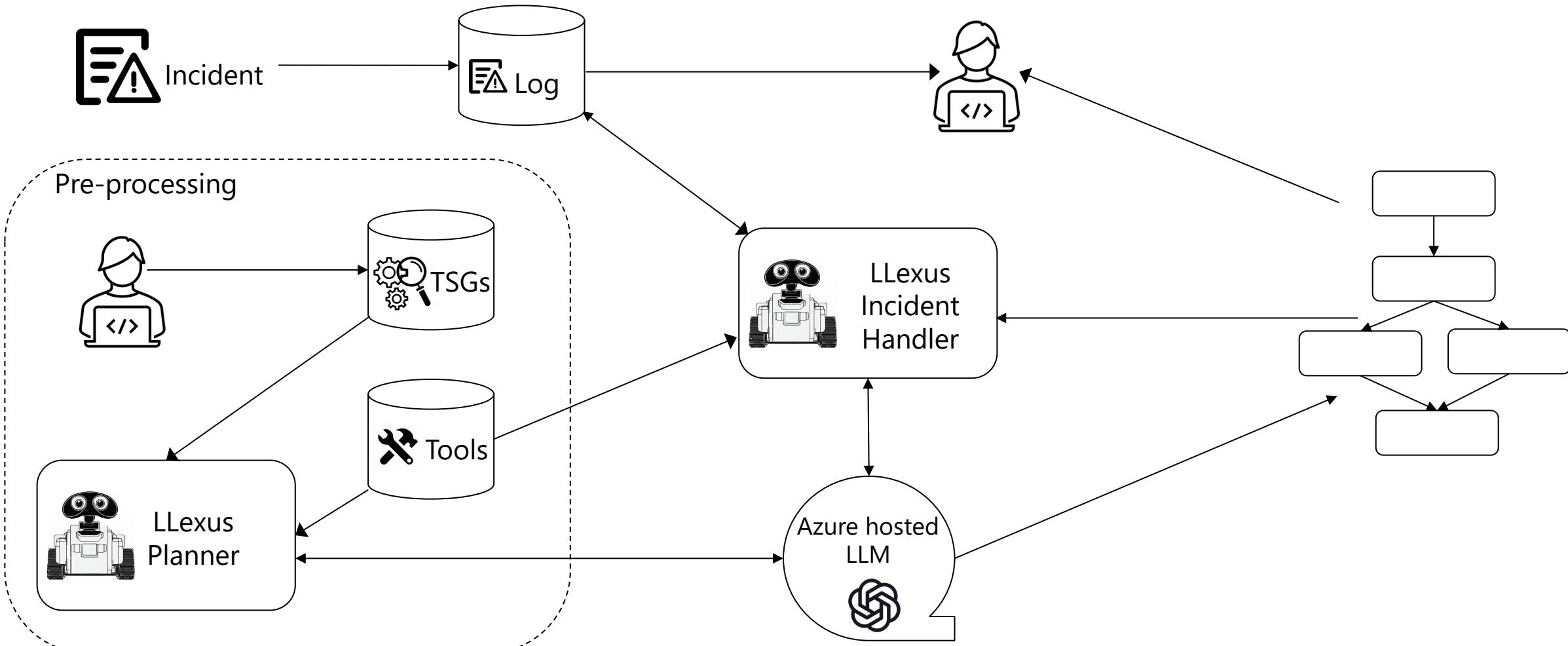
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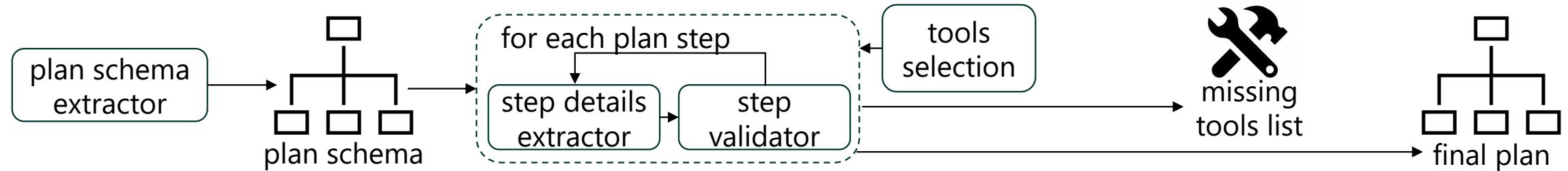
what happens when a 5G NF has a failure?

- SRE (site reliability engineer) follows a TSG (troubleshooting guide)
- TSGs are long, with many laborious steps & actions
 - e.g., link went down
 - switch down? server down? server load too high? physical port too hot? fan RPM? syslogs? metrics? dirty power? is link flapping?
- TSGs are continually evolving as product evolves
 - and new causes and/or behaviors are discovered & documented
- immense pressure to maintain 99.999% availability

LLexus automates TSG execution using AI agents



design to limit hallucinations



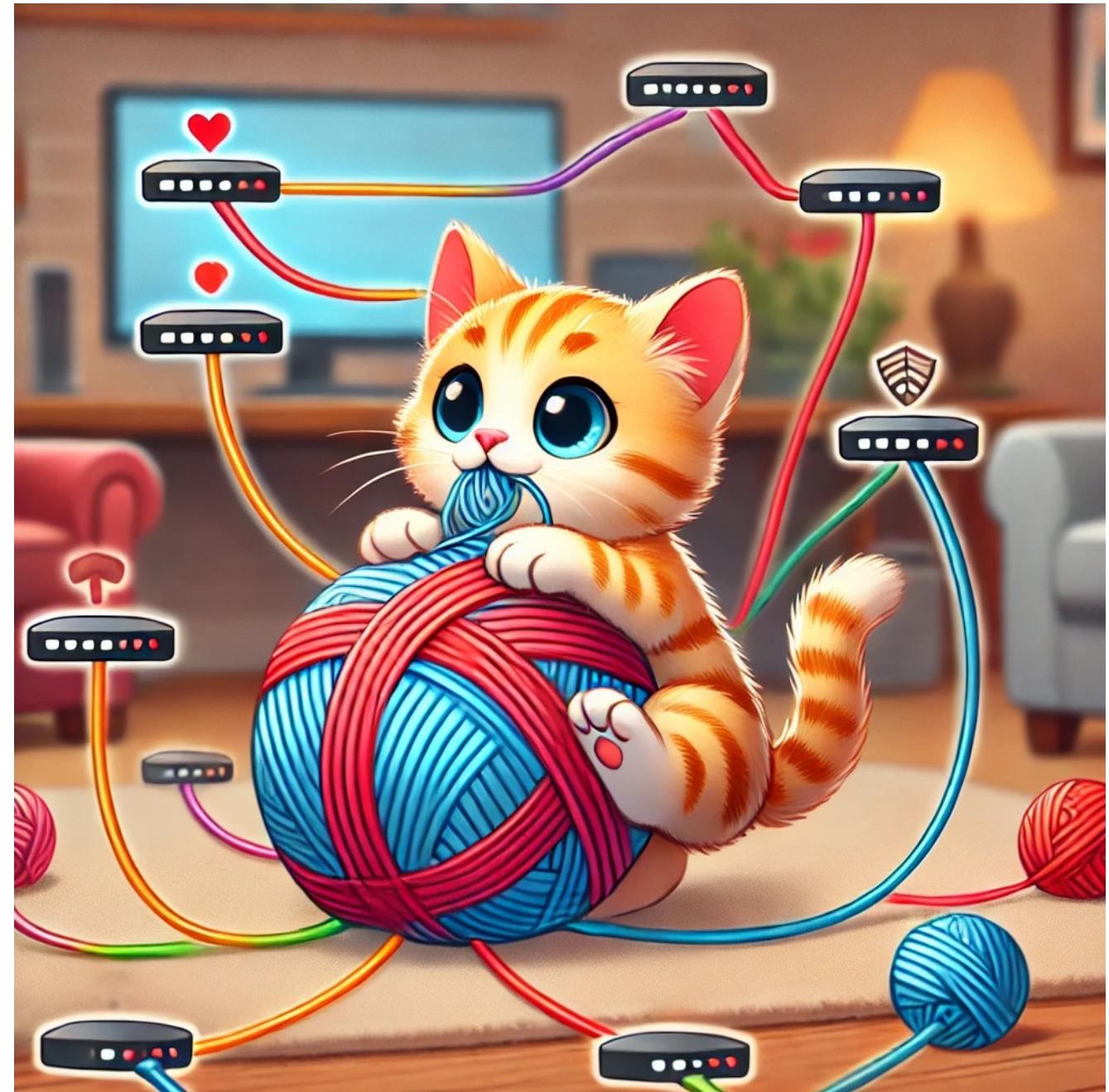
- iterative plan generation (high level plan, then focus on each step)
 - each call to LLM is a smaller task, with more limited scope for hallucinations
 - validation rules to check output of each LLM call
- pre-generate plan, instead of doing it at incident occurrence
 - allow human audits to catch any hallucinations when TSG is updated
- use existing tools (e.g., tool for “show interface status”)
 - far safer than giving an LLM unfettered access to ssh on a network device
- and more ...

L3: reduce risk from AI hallucinations with careful system design

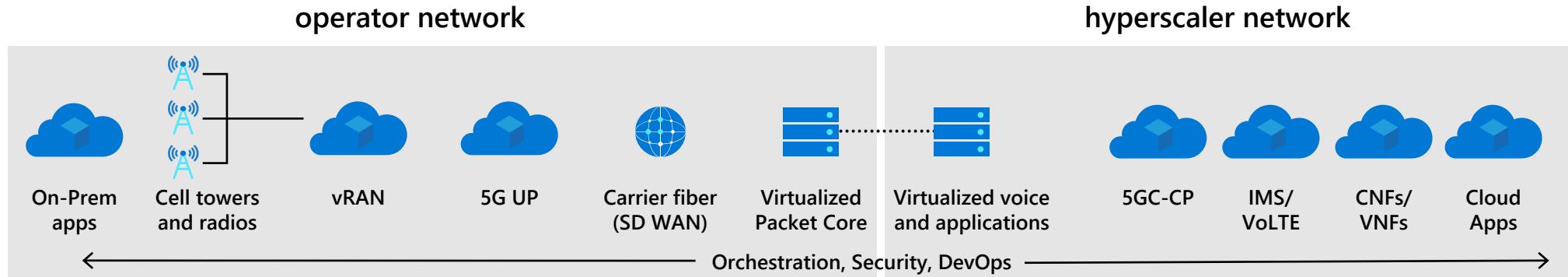
summary: we use AI agents for better network uptime

- LLexus targets automatic mitigation of live site incidents
 - surprisingly, it can make sense of long, complex, technical documents
 - it can create methodical plans with many steps, branches, etc.
- value-prop: improve TSGs, reduce MTTR & SRE cost, scale support
- careful systems design mitigates many hallucinations
 - use multiple calls to iteratively refine complex tasks
 - use tools with specific scope to limit what AI agents can do
 - use human audits at key but hopefully rare points as safeguards

in conclusion...



edge + cloud compute has finally arrived at scale



- exciting new capabilities are behind cloudfication of telecom infra
 - new radios, NF virtualization & use of commodity compute at edge & DCs
- why build on hyperscalers?
 - new business models tend to be cloud centric
 - leverage economies of scale in compute
 - ease of future upgrades (5G NF → 6G NF and faster servers)
 - promise of AI & ML in cloud for analytics

there are several avenues for impactful research

- carrier-grade reliability
 - challenging target for cloud, edge compute, and the network in between
 - many new NFs & other components that are being deployed at scale
- end-to-end QoS
 - new radio promises ~1ms latency, 10-20 Gbps throughput, 99.999% reliability
 - only useful if the end-to-end path can also provide those guarantees
- security & privacy
 - control of SW & HW is spread across multiple administrative domains
 - NFs & other components are from multiple vendors
- cost (e.g., packets per core)
 - compute at edges is limited due to space & power constraints
- and more...

Thank you!

