
> SUMMARY

Data analyst with 4+ years' loss adjusting (property & casualty, engineering and construction) and claims broking experience. Prior professional involvement in IT, lighting technology and construction design. A self-motivated lifelong learner.

> SKILLS

Machine Learning	Data Analytics	Claims Investigation	Consulting	System Integration
Natural Language Processing	Data Visualization	Claims Assessment & Adjustment	Loss Mitigation & Recovery	Software & Product Development

> EDUCATION

Data Science Immersive Graduate	2019	General Assembly Singapore
Master of Science in Electrical Engineering	1999	National University of Singapore
Bachelor of Science in Electrical Engineering	1994	Washington University (USA)

> EXPERIENCE

Manager, Non-Marine Claims | Jardine Lloyd Thompson | February to July 2019

- Managed Property & Casualty claims for a portfolio of accounts
- Provided claims advisory services to clients

Senior Loss Adjuster | McLarens | July 2017 to February 2019
Loss Adjuster | Cunningham Lindsey | April 2015 to July 2017

Managed and adjusted claims for multiple types of losses in Singapore and Overseas

- **Construction** (damage to works, third party property, defective workmanship, defective materials, tower crane collapse, failure of piles)
- **Engineering** (power plant damage, machinery breakdown, delay in start-up)
- **Fire** (residential, industrial, alternative accommodation, business interruption)
- **Major Flood** (production plant damage and long-term business interruption)
- **Cyclone** (hotel damage and business interruption)
- **Product Liability / Error & Omission** (contaminated packaging, defective material/ingredients)
- **Public Liability** (financial loss, injury, property damage)

Product Development Director | Specific Resource | 2012 to 2015

- Planned LED lighting product development roadmap and directed all relevant R&D activities.
- Evaluated and assessed external manufacturing service providers and component suppliers.
- Designed the production lines and incorporated quality assurance programme.
- Managed all production and quality issues.

Principal Consultant | Perfect Sense | 2006 to 2012

- Conceptualized and developed lighting designs for various property developments including residential, commercial and hotel projects.
- Produced tender specifications, managed tender exercises, managed contracts and provided supervision during the construction process.
- Provided lighting-related technical consultancy to property developers, architects, interior designers, M&E consultants and quantity surveyors.

Chief Technology Officer | Pacific Synergy | 2001 to 2006

- Designed, developed and implemented mobile/wireless products and services for enterprise applications such as marketing, mobile payment, mobile gaming and industrial control.
- Directed R&D efforts and was the solutions architect for the proprietary software platforms developed. Led a team of in-house developers and managed external (outsourced) software development activities.

Consultant | Accenture | 1998 to 2000

- Engaged in the implementation of Enterprise Resource Management systems for clients in the government and telecommunications sectors.
- Software development, configuration of SAP, Oracle and PeopleSoft platforms, and data migration from legacy to new systems.