



PROFILE

Passionate and results-driven QSR professional with over 5 years of experience in the food and hospitality industry, currently serving as an Assistant Manager at Domino's Pizza. My career journey spans key leadership roles, including Shift Manager and Assistant Manager at OPTP, as well as a foundational culinary role as a Chef at Ramada Plaza. I hold a Master's degree in Mass Communication and a Diploma in Culinary Arts from COTHM, which together give me a unique edge in both customer engagement and operational excellence.

PERSONAL DETAILS

PHONE: [REDACTED]

DOB: [REDACTED]

CITY: [REDACTED]

EMAIL: [REDACTED]

LANGUAGES

- Urdu
- English

ASSISTANT MANAGER OF OPERATIONS

EDUCATION

Master's in Mass Communication

2021 - 2022

Complete my Master's in Mass Communication from Allama Iqbal University with a 2.7 GPA.

A.D.C.A - COTHM

2019 - 2021

Completed my Advanced Diploma in Culinary Arts (ADCA)

WORK EXPERIENCE

Domino's Pizza | Assistant Manager Ops

May 2025 - Present

Supports the Store Manager in overseeing operations, managing staff, ensuring customer satisfaction, and driving sales and efficiency.

Domino's Pizza | Shift Manager

September 2024 to April 2025

Oversees daily store operations during shift, ensuring quality service, team performance, and adherence to company standards.

OPTP | Assistant Manager

September 2023 - August 2024

Manage daily restaurant operations, supervising staff, maintaining quality and service standards, and supporting business growth and customer satisfaction.

OPTP | Shift Manager

March 2023 - August 2023

Maintaining food safety and hygiene protocols, handling cash and POS systems, resolving customer issues promptly, training new team members, monitoring inventory levels, and driving team efficiency to achieve sales and service targets in a fast-paced environment.

Ramada Plaza | Chef

February 2021 - December 2021

My duties include maintaining cleanliness and hygiene in the kitchen, understanding portion control and presentation guidelines, supporting inventory handling, and adhering to safety protocols.