

NabuPlus

- *HQ: London, UK*
- *Locations: Worldwide*
- *Founded: 1965*
- *Industry: Healthcare, digital healthcare*

Vision

NabuPlus' vision is to be the most advanced digital health provider in the world with regard to the methodologies that they use to treat patients as well as the technology services that they provide. They have recently started moving into the digital space with several offerings such as virtual screening, video calling and predictive diagnosis. However, their vision is to move away entirely from the traditional private healthcare model and toward a technology-first practice. Putting technology at the forefront of their vision will help them achieve their vision of providing healthcare to every country in the world.

Challenges

- *They have a lot of old legacy technology systems, particularly their patient management system, HR system and payroll, which is still done with pen and paper and manual entry into a computer.*
- *They have a lot of old legacy processes. Since they started in 1965, some processes that they use today have not been modernised. For example, they do not have a waste management process and end up throwing away a lot of plastic from their hospitals. This is because nobody has introduced a recycling scheme or made any connections with local recycling companies to create a process for recycling plastics within the hospitals.*
- *They have a small IT team but they do not have the in-house technical expertise to move to the cloud themselves. They have paid contractors to do the work for their initial projects. However, this is very expensive.*
- *Data security and privacy are one of their biggest concerns with moving to the cloud. They want to make their patients feel safe when using their fully digital experience, however, they don't know how to give them the peace of mind that their data will be safe.*
- *They have extremely sensitive data stored about their patients and so they are highly protective and careful about having it exposed. Due to this, their most sensitive data, such as medical records, is still stored using paper in filing cabinets.*
- *There has been a push from some of the board for the digital overhaul. However, a few "old school" board members are insistent on not making the move to the cloud. In reality, the move to the cloud needs to happen but a few board members are becoming blockers to achieving this as quickly as possible.*