



Working for you 24/7

Amount Due \$152.76
Pay By 10/09/20

LUPERCINIA RIVERA

Your account number: 68-8029-1015-0000-5

Service delivered to: 263 45 ST 2FL

Your electric rate: EL1 Resid or Relig Social Benefits

Next billing date: Wednesday, October 14, 2020

Your billing summary as of Sep 15, 2020

Your previous charges and payments

Total charges from your last bill	\$163.70
Payments through Sep 11, thank you	-\$69.20
Remaining balance	\$94.50

Your new charges - details start on page 2

Billing period: Aug 13, 2020 to Sep 14, 2020	
Electricity charges - for 32 days	\$113.69
Adjustments	-\$55.43
Total new charges	\$58.26

Total amount due \$152.76

Message Center



As New Yorkers face the enormous challenges presented by the coronavirus, Con Edison is suspending electric and gas shutoffs for customers having payment difficulties. If there is a turn-off notice on this bill, no action will be taken to disconnect your service. We're here to help - please contact us to make a payment arrangement. Residential customers may be able to get help in paying their utility bills by contacting the NYC Human Resources Administration (HRA) at 1-800-692-0557 or the Westchester Department of Social Services (DSS) at 1-914-995-3333.

Ante los enormes desafíos que enfrentan los neoyorquinos a causa del coronavirus, Con Edison está suspendiendo temporalmente las desconexiones del servicio de electricidad y gas de los clientes con dificultades de pago. Si hay un aviso de desconexión en esta factura, no se tomará ninguna medida para desconectar su servicio. Estamos aquí para ayudarle: por favor, contáctenos para establecer un acuerdo de pago. Es posible que los clientes residenciales puedan obtener ayuda para pagar sus facturas de servicios públicos poniéndose en contacto con la Administración de Recursos Humanos de la Ciudad de Nueva York (HRA) al 1-800-692-0557 o el Departamento de Servicios Sociales de Westchester (DSS) al 1-914-995-3333.



THE LEVEL PAYMENT PLAN MAY HELP YOU

Pay the exact LEVEL PAYMENT AMOUNT of \$87.00 this month instead of your TOTAL AMOUNT DUE. If we receive your payment by OCT 09, 2020, we will automatically enroll you in our Level Payment Plan and even out your payments. There is no need to call.



ADJUSTMENT INFORMATION Messages continued on page 3.

Contact us 24 hours a day, 7 days a week

To report a service problem,
call 1-800-75-CONED
(1-800-752-6633) or
visit conEd.com

Self-Service conEd.com
For payments,
visit conEd.com
or call 1-888-925-5016

Con Edison
Cooper Station
P.O. Box 138
New York, NY 10276-0138

For other information,
call 1-800-404-9097
or 1-800-75-CONED
(1-800-752-6633)

Tear or Cut here

Looking for more detailed information on your bill? Visit www.coned.com/MyAccount.

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Payment slip

Please make checks payable
to Con Edison.



0006324 01 AV 0.386 01 TR 00020 CEKKS12 0000111000

LUPERCINIA RIVERA
263 45 ST 2FL
BROOKLYN NY 11220-1005



Your account number: 68-8029-1015-0000-5

Total amount due: \$152.76

Amount enclosed:



JAF STATION
P.O. BOX 1702
NEW YORK, NY 10116-1702

☐ Mark X to enroll in DPP

M79 M27 M98
0013329

688029101500005 60000011369 90000015276



S 006324 CEKKS12 011598 0000111000

Your electricity charges

These charges are for the electricity you used (supply) and getting that electricity to you (delivery). Rates are based on a 30 day period. When your billing period is more or less than 30 days, we prorate your bill accordingly.

Electricity you used during this 32 day billing period from Aug 13, 2020 to Sep 14, 2020	
Rate: EL1 Resid or Relig Social Benefits	Meter# 004466364
We measure your electricity by how many kilowatt hours (kWh) you use. One kWh will light a 100 watt bulb for 10 hours.	
Sep 14, 20 actual reading	5211
Aug 13, 20 actual reading	-4814
Your electricity use	397 kWh

► Your supply charges

Supply 397 kWh @8.2217¢/kWh \$32.64
Charge for the electricity supplied to you by Con Edison.

Merchant function charge \$1.69
Charge associated with procuring electricity, credit and collection related activities and uncollectible accounts.

GRT & other tax surcharges \$0.83
Taxes on Con Edison gross receipts from sales of utility services and other tax surcharges.

Total supply charges \$35.16

Your total electricity supply cost for this bill is 8.9¢ per kWh. You can compare this price with those offered by energy services companies (ESCOs). For a list of ESCOs, visit PowerYourWay.com or call 1-800-780-2884.

► Your delivery charges

Basic service charge \$18.35
Charge for basic system infrastructure and customer-related services, including customer accounting, and metering services. A billing and payment processing charge of \$1.28, which may be avoided by switching to an energy services company (ESCO), is also included.

Delivery 397 kWh @12.5315¢/kWh \$49.75
Charge for maintaining the system through which Con Edison delivers electricity to you.

System Benefit Charge @0.5013¢/kWh \$1.99
The System Benefits Charge recovers costs associated with clean energy activities conducted by the New York State Energy Research and Development Authority (NYSERDA) and energy efficiency programs implemented by the Company.

GRT & other tax surcharges \$3.54
See earlier definition.

Total delivery charges \$73.63

► Your sales tax

Sales tax @4.5000% \$4.90

Tax collected on behalf of New York City.

Total sales tax \$4.90

►► Total electricity charges \$113.69

Your average daily electricity use



a year ago

Ways To Pay Your Bill

1. Direct Payment — Pay your bill automatically from your checking or savings account at no charge. Enroll at conEd.com/myaccount or call 1-212-243-1900.

2. Internet — Pay online at conEd.com/myaccount using your bank account, credit card or debit card.

3. Phone — Pay by phone at 1-888-925-5016 using your bank account, credit card or debit card.

4. In-Person Authorized Payment Agents — Visit conEd.com/paymentagents or call 1-212-243-1900 for the nearest agents in your area.

Our walk-in centers are open Monday to Friday, 8:30 a.m. to 5 p.m.

Manhattan - 122 East 124th Street

Queens - @National Grid - 89-67 162nd Street

Staten Island - 1140 Richmond Terrace (exact pay only)

Bronx - 1775 Grand Concourse

Brooklyn - @National Grid - 345 Jay Street

Westchester - @Food Bazaar - 1 Bogopa Plaza, Mt. Vernon

5. Mail — Make check or money order payable to Con Edison and mail it in the window envelope provided with your bill. Do not send cash.

Mail to: Con Edison, JAF Station, PO Box 1702, New York, NY 10116-1702

Check processing notice: When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check. You will not receive your check back from your financial institution.

Address Change? — If you are moving or changing your mailing address, call 1-800-752-6633 and let us know.

For more information, call 1-800-75-CONED (1-800-752-6633).

Message Center (Continued from page 1)

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Important Notice: If you have experienced a change in your financial circumstances as a result of the COVID State of Emergency, you may be eligible for special protections to avoid disconnection of your service. To receive these protections, you must call us at (800) 752-6633. Find out more conEd.com/BillHelp.

Aviso importante: Si usted ha experimentado un cambio en sus circunstancias financieras como resultado del estado de emergencia del Covid-19, puede que califique para recibir protecciones especiales para evitar la desconexión de su servicio. Para recibir estas protecciones, usted debe llamarnos al (800) 752-6633. Conozca más en conEd.com/BillHelp.



If you're thinking of moving, get an idea of energy expenses for your potential new rental apartment or house. You can request up to 24 months of electric and gas bills. Find out more at www.coned.com/pastbills.

Mensaje de factura: Si tiene pensado mudarse, obtenga una idea de cómo serán los gastos de energía de su futuro apartamento o casa de alquiler. Puede solicitar hasta 24 meses de facturas de electricidad y gas. Obtenga más información en www.coned.com/pastbills.



EL PLAN DE PAGOS UNIFORMES PUEDE AYUDARLE

Pague la cantidad exacta del pago uniforme de \$87.00 este mes en lugar de su Cantidad Total Pagadera (TOTAL AMOUNT DUE). Si recibimos su pago antes del 09 de oct de 2020, le inscribiremos automáticamente en nuestro Plan de Pagos Uniformes y distribuiremos sus pagos de manera uniforme. No tiene que llamarnos.

Due to the COVID-19 pandemic, you are eligible for an Emergency Summer Cooling Credit to help pay air conditioning costs. The "Adjustments" amount includes this credit of \$40.20. For more information about this credit, call us at the number shown on the bill or visit <https://www.coned.com/BillHelp>. The "Adjustments" amount includes a Low-Income Credit of \$15.23.

If you require information about the remaining amount(s) shown as "Adjustments", please call us at the number shown on your bill.

Debido a la pandemia del COVID-19, usted califica para recibir un Crédito de Emergencia para Climatización de Verano que le ayudará a pagar los costos de aire acondicionado. La cantidad que aparece en la sección de "Adjustments" (Ajustes) incluye este crédito de \$40.20. Para obtener más información sobre este crédito, llámenos al número que aparece en la factura o visite el sitio <https://www.coned.com/BillHelp>.

La cantidad que aparece en la sección "Adjustments" (Ajustes) incluye un crédito para personas de bajos ingresos de \$15.23.

Si usted requiere información acerca de la cantidad que aparece en la línea de "Adjustments" (Ajustes) de su factura, por favor, llámenos al número de teléfono indicado en la factura.



Join our Direct Payment Plan (DPP). Just place an 'X' in the DPP enrollment box on your payment slip when you mail back your payment by check. We'll use your banking information to enroll you in the plan. Then, each month, after you've had time to review your bill, we will automatically deduct your Con Edison bill payment from your checking account. Join Now.

Inscríbese en nuestro Plan de Pago Directo (DPP). Simplemente marque con una 'X' la casilla de inscripción del DPP que aparece en el talón de pago cuando nos envíe su pago por correo. Usaremos la información de su cuenta de banco para inscribirle en el plan. Luego, todos los meses, después de que haya tenido tiempo para examinar su factura, deduciremos automáticamente de su cuenta de cheques el pago de su factura de Con Edison. Inscríbese en el plan hoy mismo.



Con Edison's offices will be closed Monday, October 12 in observance of Columbus Day. In the event of an emergency, our call center is available 24 hours a day, every day, including the holiday. However, we will experience very high call volumes on Tuesday, October 13. You can avoid an extended wait by not calling on that day.

Las oficinas de Con Edison estarán cerradas el Lunes, 13 de Octubre, en observancia del Día de la Raza. En caso de una emergencia, nuestro centro de llamadas está disponible las 24 horas del día, todos los días, incluyendo este día festivo. Sin embargo, prevemos recibir un alto volumen de llamadas el Martes, 13 de Octubre. Usted puede evitar una espera prolongada si evita llamar durante ese día.



Get Smarter with your smart meter.

Learn how much energy you are using, and how to avoid seasonal spikes in energy use. Log in or create an account at conEd.com/EnergyUsage.

Aprenda más con su contador inteligente.

Aprenda cuánta energía está consumiendo y cómo evitar picos estacionales en el consumo de energía. Inicie sesión o abra una cuenta en conEd.com/EnergyUsage.



YOUR DOLLAR FOR ENERGYSHARE CAN MAKE A DIFFERENCE

If you pay the total amount of this bill and exactly \$1.00 more, that dollar will go into the EnergyShare fund sponsored by Con Edison. And, Con Edison matches each contribution. EnergyShare helps eligible residential customers who are struggling to pay their bills with one-time grants of up to \$200.

SU DOLAR CONTRIBUIDO A ENERGYSHARE PUEDE MARCAR LA DIFERENCIA

Si usted paga la cantidad total de esta factura más exactamente \$1.00 adicional, ese dólar se destinará al fondo EnergyShare patrocinado por Con Edison. Y Con Edison aporta un dólar por cada dólar donado. EnergyShare ayuda a nuestros clientes residenciales que reúnen las condiciones y que están teniendo problemas en pagar sus facturas con un subsidio de hasta \$200, que se otorga sólo una vez, para sus facturas pendientes de pago.

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