

Isaac Florez

999 Marshall Rd Vacaville, CA 95687

(707) 816 - 8140

isaacwkflorez@gmail.com

Education

AUGUST 2016 - MAY 2020

Sonoma State University, Rohnert Park CA - *BS Computer Science*

Qualifications

- Ability to build static websites using HTML5 CSS3, as well as a working understanding of Git version control and Linux command line
- 5+ years of customer service grants me the ability to effectively communicate with clients and fellow developers to establish the requirements to complete projects.
- Experience working in small teams utilizing languages like C++ and Python

Work Experience

MARCH 2021 - PRESENT

NorthBay Medical Center, Fairfield CA - *IT Assistant*

- Complete problem tickets using system network tools and basic tech support
- Deal with a wide variety of individuals and help solve unique problems
- Ability to utilize all available resources to find solutions to new issues

OCTOBER 2020 - MARCH 2021

Amazon / MCGO Logistics, Richmond CA - *Delivery Associate*

- Execute different delivery routes across the Bay Area
- Follow company standards while out on the road
- Commitment to professionalism while representing company on the road

FEBRUARY 2020 - MAY 2020

Simmer Claw Bar, Rohnert Park CA - *Server, Bartender*

- Fast-paced work, handling cash under pressure while staying organized
- Customer focused, in person and over the phone
- Resourceful in a team environment while assisting serving tables at once

Relevant Coursework

- Intro to Data Structures
- Intro to Algorithms
- Intro to Operating Systems
- Programming Languages
- Cyber Security and Malware
- Software Design and Development