

Isaac Florez

isaacwkflorez@gmail.com
developerisaac.com for all projects

Education

AUGUST 2016 - MAY 2020

Sonoma State University, Rohnert Park CA– Bachelors Science Computer Science

Recent Projects

Translation App - JavaScript, HTML5, CSS3

- Use FetchAPI to consume data and translate input
- Text to speech icon written in Javascript to hear pronunciation
- Easily translate text between English, Spanish, French and Chinese

Portfolio Site - React JS, HTML5, SCSS

- Personal site built with React components and hooks hosted using hostgator
- Demonstrates responsive web design with content easily viewable at all sizes
- Render all projects components with option to demo in a new tab

Crypto Tracker - React JS, NextJS, HTML5, CSS3

- NextJS website that displays current crypto prices
- Data is fetched from a crypto API and organized as a list of coins
- Search through fetched data to show all coins related to input

Relevant Work Experience

MARCH 2021 - PRESENT

NorthBay Health, Fairfield CA - IT Assistant | Help Desk - Off Hours

- Provide support on 500+ technical issues (hardware, software, server, communications etc).
- Troubleshoot and resolve 50+ tickets weekly that affect hospital workflow and efficiency
- Manage queue of support requests, executing proper escalation procedures and guidelines
- Ensure system availability and data integrity for business critical systems and applications
- Hardware imaging and troubleshooting for laptops, desktops and wyse terminals

Skills, and Technology

- Manipulating API's
- GitHub / Git
- Windows & MacOS
- React JS
- Object Oriented Programming
- Data Structures / Algorithms