

Isaac Florez

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Portfolio: isaacflorez-portfolio.netlify.app

Education

AUGUST 2016 - MAY 2020

Sonoma State University, Rohnert Park CA– Bachelors Science Computer Science

Recent Projects

Translation App - JavaScript, HTML5, CSS3

- Use FetchAPI to consume data and translate input
- Text to speech icon written in Javascript to hear pronunciation
- Easily translate text between English, Spanish, French and Chinese

Portfolio Site - React JS, HTML5, SCSS

- Personal site built with React components and hooks hosted using netlify
- Demonstrates responsive web design with content easily viewable at all sizes
- Render all projects components with option to demo in a new tab

To Do List App - React JS, HTML5, CSS3

- Add and delete notes from the list by typing in a text box and clicking submit or delete
- Implement useContext useState hooks to manage data and functions
- Build custom components and manipulate these objects in the DOM to follow list logic

Relevant Work Experience

MARCH 2021 - PRESENT

NorthBay Health, Fairfield CA - IT Assistant | Help Desk - Off Hours

- Provide support on 500+ technical issues (hardware, software, server, communications etc).
- Troubleshoot and resolve 50+ tickets weekly that affect hospital workflow and efficiency
- Manage queue of support requests, executing proper escalation procedures and guidelines
- Ensure system availability and data integrity for business critical systems and applications
- Hardware imaging and troubleshooting for laptops, desktops and wyse terminals

Skills, and Technology

- Manipulating API's
- GitHub
- Windows & MacOS
- React JS
- Object Oriented Programming
- VS code editor