

Designing for Maintainability



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Outcomes

At the end of Today's Lecture you will be able to:

- Describe key concepts for highly maintainable designs.
- Describe general methods to achieve these designs.
- Describe how these techniques play out in enterprise software systems.



Inspiration

“When I’m working on a problem, I never think about beauty. I think only how to solve the problem. But when I have finished, if the solution is not beautiful, I know it is wrong.” – Freeman Dyson

Designing for Maintainability

- ❶ Integrating Software Components
- ❷ Sharing Data and Message Passing
- ❸ Using Design Patterns to Integrate



Modern Software is Connected

- Modern programs **rarely** live in isolation
 - They **interact** with **other programs** on the same computer
 - They use **shared library** modules
 - They **communicate** with programs on **different computers**
 - Data is **shared** among multiple **computing devices**
- **Web applications** communicate across a network
- **Mobile applications** live in a complex ecosystem
- **Web services** connect **dynamically** during execution
- **Distributed** computing is now common

Why Integration is Hard

- Networks are **unreliable**
- Networks are **slow**
 - Multiple orders of magnitude slower than a function call
- **Programs** on different computers are **diverse**
 - Different languages, operating systems, data formats, ...
 - Connected through diverse hardware and software applications
- Change is **inevitable** and **continuous**
 - Programs we connect with change
 - Host hardware and software changes

Distributed software must use extremely low coupling



Extremely Loose Coupling

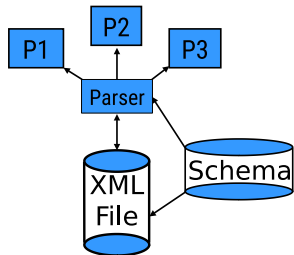
- **Tight Coupling:** Dependencies encoded in **logic**
 - Changes in **A** may require changing in logic in **B**
 - This used to be common
- **Loose Coupling:** Dependencies encoded in the **structure** and **data flows**
 - Changes in **A** may require changing data uses in **B**
 - Goal of data abstraction and object-oriented concepts
- **Extremely Loose Coupling (ELC):** Dependencies encoded only in the **data contents**
 - Changes in **A** only affects the contents of **B's** data
 - Motivating goal for distributed software and web applications

The issues are about how we share data...



XML for ELC

- Data is **passed directly** between components
- Components must agree on **format, types, and structure**
- XML allows data to be self-documenting



```
<book>
  <author>Steve Krug</author>
  <title>Don't Make Me Think</title>
</book>
<book>
  <author>Don Norman</author>
  <title>Design of Every Day Things</title>
</book>
```

- P1, P2 and P3 can see the **format, contents, and structure** of the data
- **Free parsers** are available

Discussion

Discuss in Groups

- Explain coupling to each other
- Have you used tight coupling?
- Have you used loose coupling?
- Have you used extremely loose coupling?

You must join a group ... you may not discuss alone

Designing for Maintainability

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General Ways to Share Data

① Transferring files

- One program **writes** to a file that another later **reads**
- Both programs need to **agree** on:
 - File name, location, and format
 - Timing for when to read and write it

② Sharing a Database

- Replace a file with a **database**
- Most decisions are **encapsulated** in the **table design**



General Ways to Share Data

③ Remote Procedure Invocation

- One program **calls a method** in another application
- Communication is **real-time** and **synchronous**
- Data are passed as **parameters**

④ Message Passing

- One program sends a message to a common **message channel**
- Other programs read the messages at a later time
- Programs must **agree** on the channel and message format
- Communication is **asynchronous**
- **XML** is often used to implement and encode messages



Message Passing

Message passing is asynchronous and very loosely coupled



Telephone calls are **synchronous**

- This introduces **restrictions**:
 - Other person must be available
 - Communication must be in real-time

- Voice mail and text messages are **asynchronous**
- Messages are left for **later retrieval**
- **Real-time** aspects are less important



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Benefits of Messaging

- Message-based software is **easier to change** and **reuse**
 - Better **encapsulated** than shared database
 - More **immediate** than file transfer
 - More **reliable** than remote procedure invocation
- Software components **depend less** on each other
- Several **engineering** advantages:
 - **Reliability**
 - **Maintainability** & Changeability
 - Security
 - Scalability

Disadvantages of Messaging

- **Programming model** is different - and complex
 - **Universities** seldom teach event-driven software (including ISU)
 - **Logic** is distributed across several software components
 - **Harder** to develop and debug
- **Sequencing** is harder
 - **No guarantees for when** messages will arrive
 - Message sent in one sequence may arrive **out of sequence**
- Some programs require applications to be **synchronized**
 - Shopping requires users to **wait** for responses
 - Most web applications are synchronized
 - **Ajax** allows asynchronous communication
- Message passing is **slower**, but good middleware helps



Discussion

Discuss in Groups

- Have you used message passing?
- Have you learned about message passing?
- If yes, describe to the other members of the group
- If not, do you understand message passing?

You must join a group ... you may not discuss alone

Designing for Maintainability

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Enterprise Applications

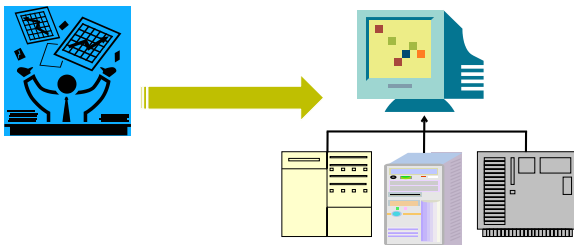
- **Enterprise systems** contain hundreds or thousands of separate applications
 - Custom-built, third party vendors, legacy systems, ...
 - Multiple tiers with different operating systems
- **Enterprise systems** often **grow** from disjoint pieces
 - Just like a town or **city** grows together and slowly integrates
- Companies want to buy the **best package** for each task

Thus – integrating diverse programs into a coherent enterprise application will be an exciting task for years to come



Information Portals

Information portals aggregate information from multiple sources into a single display to avoid making the user access multiple systems



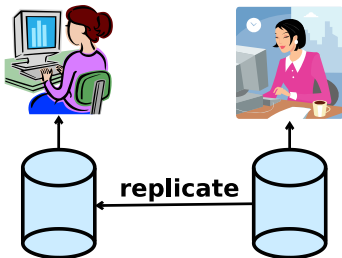
- **Answers** are accessed from more than one system
- Gradesheet, syllabus, transcript
- **Information portals** divide the screen into different zones
- They should **ease moving data** from one zone to another.



Data Replication

Making data that is needed by multiple applications available to all hardware platforms

- Multiple business systems often need the **same data**
- Student **email address** is needed by professors, registrar, department, IT, ...
- When email is **changed** in one place, all copies must change
- **Data replication** can be implemented in many ways
 - Built into the **database**
 - **Export** data to files, re-import them to other systems
 - Use **message-oriented** middleware

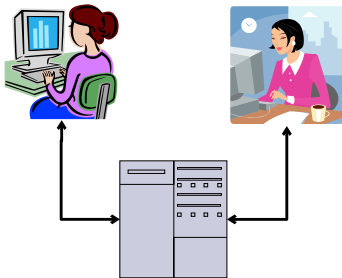




Shared Business Functions

Same function used by several applications

- Multiple users need the same **function**
- Whether a **particular course** is taught this semester
 - Student, instructor, admins
- Each function should only be **implemented once**



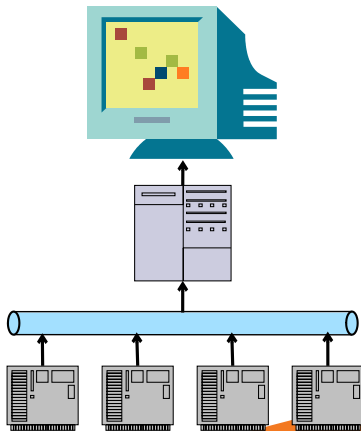
- If the function only **accesses data** to return result, duplication is simple
- If the function **modifies data**, race conditions can occur



Service-Oriented Architectures (SOA)

A service is a well-defined function that is universally available and responds to requests from "service consumers"

- Managing a collection of useful services is a **critical function**
 - A service **directory**
 - Each service needs to describe its **interface** in a generic way
- A mixture of **integration** and **distributed** application



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Business-to-Business Integration

Integration between two separate businesses



- **Business functions** may be available from outside suppliers or business partners
- Online travel agent may use a **credit card** service
- Integration may occur "**on-the-fly**"
 - A customer may seek the **cheapest price** on a given day
- **Standardized** data formats are critical

Coupling, Coupling, Coupling

- We have always known coupling is important
- **Goal** is to **reduce the assumptions** about exchanging data
 - Loose coupling means **fewer assumptions**
- A local **method call** is very **tight** coupling
 - **Same** language, same process, typed parameters, return value
- **Remote procedure call** has **tight** coupling, but with the complexity of distributed processing
 - The **worst of both** worlds
 - Results in systems that are **hard to maintain**
- **Message passing** has extremely loose coupling

Message passing systems are easy to maintain



Are there any questions?