

# Program Comprehension



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# Outcomes

After today's lecture you will be able to:

- Understand and describe the general idea of protocol analysis and why it is used
- Understand and describe the basic ideas behind software visualization as it is applied to program comprehension





# Protocol Analysis

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# Protocol Analysis

- Novice programmers can learn by observing how experienced programmers behave during program comprehension.
  - Similarly, researchers can learn by observing how both novice and experienced programmers behave during program comprehension.
- Ideally, we want to observe all aspects of programmers' behavior while they are trying to understand the code:
  - What is the programmer studying?
  - What is the programmer thinking when he sees something interesting?
  - What does the programmer do after he finds something interesting?
  - What is the rational thinking behind the programmer's action?
- **Protocol analysis**, studied in the field of psychological research, is a key concept used in finding answers to the above questions.



# Protocol Analysis

- **Protocol analysis** is a methodology for eliciting verbal reports from participants (programmers in this case) about their thought sequences as a valid source of data on thinking.
- Protocol analysis is composed of two steps:
  - **Concurrent verbalization of a comprehension task:** This step produces textual data (aka protocol data) representing the thought sequence of a programmer as he performs the comprehension task by reading the code.
  - **Analysis of protocol data:** The protocol data is analyzed to understand the characteristics of the thinking performed by the programmer.

# Protocol Analysis

## Concurrent verbalization of a comprehension task

- Programmers are asked to verbalize their thoughts while working on a specific task, and it is recorded on audio-visual systems.
  - Programmers are asked to “think aloud”: they say loudly everything they think, evaluate, and (mentally) move.
  - This is called **think aloud protocol** (TAP)
- Some examples of concurrent verbalization are:
  - I want to read the external documentations. What? No external documentations! I wanted to speak with the developers who designed and implemented the system, but they are all gone! I mean they have left the company.
  - Okay. I am reading the code prologue.
  - Now I know that the system is for enabling customers to make seat reservations in a restaurant and placing orders.
  - I find interesting keywords in the prologue: phone, cell phone, and laptops. I think one could make reservations by calling a restaurant or on the Web. I guess ... customers might be able to place orders from their cell phones.
  - Let me read the module called MakeReservation.
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# Analysis of protocol data

- There is no common, detailed procedure to analyze protocol data.
- Rather, a very general description of protocol analysis is as follows:
  - Divide protocol data into several segments, say, speech sentences.
  - Assign the segments to different predefined categories. This is called **encoding**.
    - Coding categories are selected with a model of the verbalization process in mind.
    - Coding system of Ericsson and Simon: There are four kinds of segments: **intentions, cognitions, planning, and evaluations**.
  - Analyze the categorized protocol data to build a comprehension model of the programmer.
    - A comprehension model can be represented as a transition net, which resembles finite-state machines, where computations (represented with cognitions and intentions) are associated with states, and planning and evaluations are associated with transitions



# Software Visualization

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# Visualization for Comprehension

- Visualization is supported with tools for program comprehension.
  - PUNS (Program Understanding Support environment)
  - PAT (Program Analysis Tool)
  - Fisheye view
  - UML (Unified Modeling Language)
  - City metaphor



# Visualization for Comprehension

- PUNS (Program Understanding Support environment)
  - Developed at IBM to provide **multiple views** of a program.
    - A **Call graph** for a set of procedures
    - A **Control flow graph** for an individual procedure
    - A **graph** showing the relationship between a file and a procedure that uses it
    - A **data flow graph**
    - A **definition-use chain** for a variable
  - By performing static analysis of the code, the tool detects low-level relationships and organizes them in a user-friendly environment so that the user can easily navigate through the graphs while switching between low-level and high-level objects.



# Program Analysis Tool

- Presents a heuristic-based concept recognition mechanism to extract high-level functional concepts from source code.
- Assists programmers answer the following questions:
  - What high-level concepts does the program implement?
  - How are the high-level concepts coded in terms of low-level details?
- Explicitly represents two types of knowledge:
  - Program knowledge
    - Represented by programming concepts found in the code.
  - Analysis knowledge
    - Represented by information contained in program plans.
- Manages two databases to manipulate the two types of knowledge:
  - A data base of coding heuristics, data structure definitions, and functional coding pattern.
  - A data base of rules for program plans covering value accumulation, counting, sequential search of ordered and unordered structures, different types of searching, and sorting.



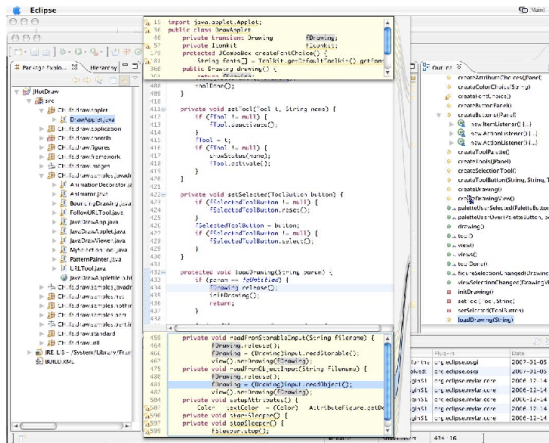
# Fisheye View

- It supports programmer's navigation and comprehension.
- A fisheye view displays those parts of the source code that have the highest degree of interest related to the current focus of the programmer.
- Shows both **overview** and **details**.
  - An overview of the entire document is displayed to the right of the detailed view window.
  - The overview displays the source code reduced in size to fit the entire document within the space of the overview area.
  - The portion of the code shown in the detail area is visually connected with its location in the overview.



# Fisheye View

- The fisheye interface of Jakobsen and Hornbaek possess the following features:
  - Focus and context area
  - Degree of interface function
  - Magnification function
  - User interaction



Jakobsen and Hornbaek, "Transient Visualizations", 2007

# UML

- **Class diagrams** can aid programmers in code comprehension.
  - The concepts of **perceptual organization** and **perceptual segregation** can be applied to organize UML class diagrams.
- Perceptual organization indicates when entities are organized in near proximity.
- Perceptual segregation indicates when entities are separated.
- The followings are some important principles of perceptual organization:
  - Good figure
  - Similarity
  - Proximity
  - Familiarity (Meaningfulness)
  - Element connectedness

- Perceptual segregation is further explained as follows:
  - When one looks at the environment, what is seen is a whole picture – and not separate parts.
  - The following factors make an entity more like a figure that can be easily recognized.
    - Symmetry
    - Orientation
    - Contours





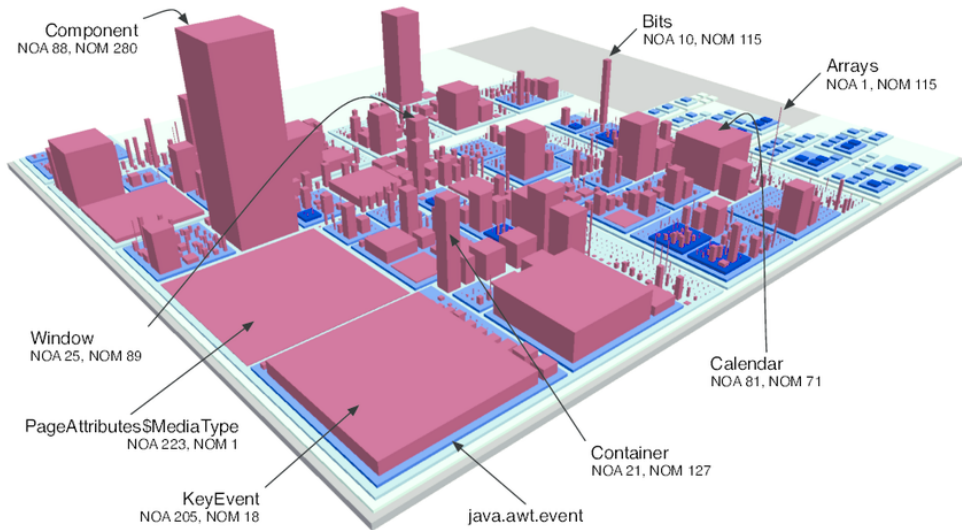


# City Metaphor (Wettel and Lanza)

- This is a 3-dimensional visualization concept.
- Classes are represented as buildings located in city districts which in turn represent packages.
- The concept of habitability is at the core of the city metaphor, and the corresponding programming concept is familiarity.
  - The more familiar a programmer is with the code, the easier it is to understand the code.
- The concept of locality is supported by providing a navigable environment.)

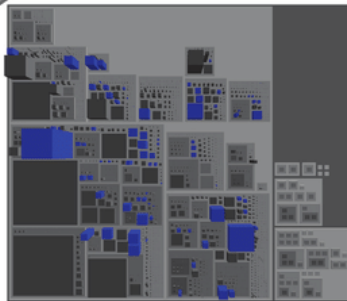
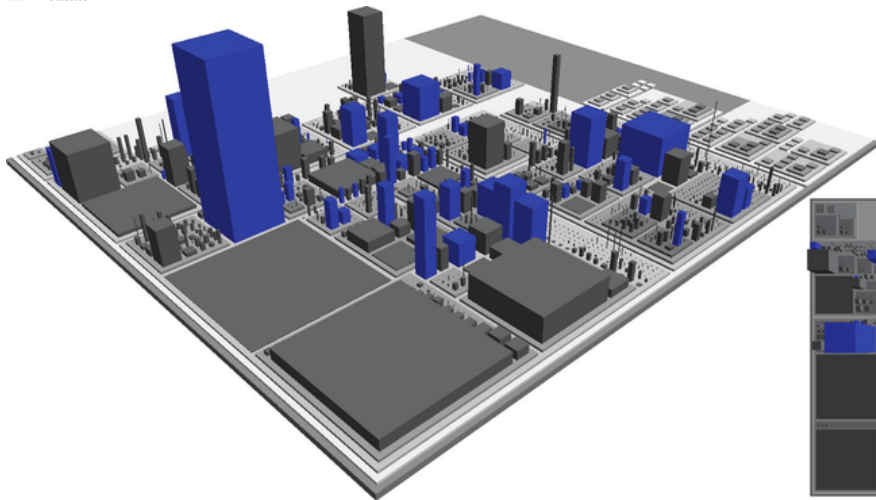


# City Metaphor





# City Metaphor

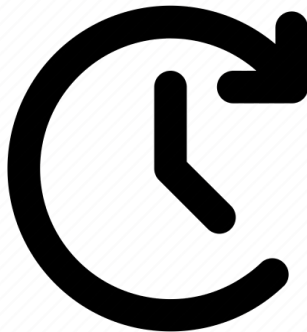


Wettle and Lanza, "Visually localizing design problems with disharmony maps", SOFTVIS 2008, 2008



# For Next Time

- Review EVO Chapter 8.4 - 8.6
- Read EVO Chapter 9.1 - 9.2
- Watch Lecture 24





**Are there any questions?**