

# Work Experience

### **TECHNICAL SUPPORT & CUSTOMER SUPPORT**

ClaryLegales 2015 - 2021

Give technical support in networks, software and hardware also I worked providing customer support.

#### **CUSTOMER SERVICE AGENT**

VoiceTeam 2021 - 2022

Give support to customer from USA

# Education

#### SELF LEARNING

Internet & books since 2016

#### **GRAPICH DESING**

PUCMM (TEP) 2022 - now

#### INTRODUCTION TO PROGRAMMING

ITLA 2022 - now

#### **TECHNICAL IN NETWORKS**

Politecnico Hermana Josefina Serrano 2017 - 2021

## **ENGLISH**

Instituto Utesiano de Idiomas (IUI) 2016-2021

## ATTENTION AND SERVICE PROTOCOLS

Capacitate para el empleo (Fundación Carlos Slim)

#### **TEAMWORK**

Capacitate para el empleo (Fundación Carlos Slim)

## **HOW TO GIVE INSTRUCTIONS**

Capacitate para el empleo (Fundación Carlos Slim)

# **Personal Profile**

I'm a man who loves computer science, from a very young age I fell in love with computer programming I started with my first Web Technologies. Also, I have knowledge of customer support young age.

## Contact

Santiago de los caballeros, Santiago, Dominican Republic.

github.com/isaacismaelx14

# Languages

- -Spanish (Native)
- -English (oral level Medium / written level High)

# Skills

- knowledge in Backend and Frontend with technologies as HTML, CSS, Typescript, and JavaScript.
- Basic knowledge in database management and server
- Linux and Windows
- Photoshop, Premiere pro (photo and video edition)
- Illustrator & Corel Draw (Basic Knowledge)

# **Technologies**

- HTML, Css and Javascript
- Node Js

- Python, C# & PHP (very basic knowledge)

## Hobies

- Programming and learn about that
- Photography

# Goals to learn

- Machine learning (IA)
- Django (python)

