

## Isaac Ruano

**Address:** 3719 Granby St., Apt. C1, Norfolk, VA 23504

**Phone Number:** (540) 960-1965

**Email:** [isaacruano713@gmail.com](mailto:isaacruano713@gmail.com)

**LinkedIn:** <https://www.linkedin.com/in/isaac-ruano-24a4b3309>

**Portfolio:** <https://portfolio-713.s3.us-east-2.amazonaws.com/Data+Analyst+Portfolio/index.html>

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### EDUCATION

Old Dominion University, Norfolk, VA

(In Progress) August 2025 – May 2027

**Master of Science**

**Major:** Data Science

**Concentration:** Machine Learning and AI

Old Dominion University, Norfolk, VA

**Bachelor of Science**

August 2020 – May 2024

**Major:** Statistics

**GPA:** 3.99

Old Dominion University, Norfolk, VA

**Bachelor of Arts**

August 2020 – May 2024

**Major:** World Languages and Cultures

**GPA:** 3.99

**Concentration:** Spanish

### WORK EXPERIENCE

The Fresh Market

December 2024 - Current

**Team Member Bakery**

- Worked in a fast-paced team to ensure product availability and adherence to deadlines
- Juggled multiple tasks daily to guarantee priority items were completed first
- Aided in training team members on company best practices and essential skills
- Recommended products tailored to clients' needs to boost sales and customer satisfaction

### RELATED ANALYSIS EXPERIENCE

Global Partners LP, Rodney Wilson

March 2022 - Current

**Data Organizer (volunteer projects for an employee)**

- Extracted and reviewed monthly per-site sales of gasoline to identify negative margins
- Created a program to streamline the monthly analysis of gasoline sales
- Designed and prepared Excel files to store site audits and easily identify areas of improvement and whether target metrics are met
- Created Excel dashboards to show improvement in site scores
- Communicated findings with colleagues to plan next steps for improving audit scores

### SKILLS

**Soft Skills:** customer service, attention to detail, self-learning, adaptability, self-motivation

**Computer skills:** Microsoft Office, programming, Python, R, SQL, SAS, Excel, Tableau, Power BI

**Data analysis skills:** statistics, hypothesis testing, data wrangling/cleaning, linear regression, data visualization, model testing and validation, ANOVA

**Language skills:** native speaker of English, fluent in Spanish