

Letter of Recomendation

Isa Santos

To whom it may concern,

I am pleased to recommend Ms. Isa Santos, who made a valuable contribution to our 5-star hotel, from July 2023 to March 2024 and September 2024 to March 2025, excelling in various roles with professionalism and dedication.

From the beginning, she stood out for her responsibility, friendliness, and attention to detail. Her punctuality and team spirit quickly made her an essential part of the daily operations.

She consistently demonstrated great adaptability and professionalism, displaying cordiality, efficiency, and a solid grasp of procedures, ensuring a welcoming and personalized experience for our guests.

Isa has proven to be a dedicated and competent professional with a strong team spirit.

Her exemplary attitude and eagerness to grow make her an asset to any organization focused on service excellence.

I wholeheartedly recommend her for any professional opportunity that aligns with her skills and qualities. I am available to provide further information if needed.

Sincerely,

Encarnação, 12th of March, 2025

Floris Boyen

General Manager - AETHOS Ericeira