

LivinGulbenkian

Dear participant,

We are students from Instituto Superior Técnico, working on a project from the course "User Centered Design". Our goal is to develop an application that informs the user on the capacity of different spaces within the Calouste Gulbenkian Foundation space as well as calculating an effective, customized and crowd free route.

We will be recording information pertaining to your experience during visits to the Calouste Gulbenkian Foundation, as well as data pertaining to the usage and adoption of new technologies. All information will be kept in anonymity and will be exclusively analyzed by this project's team. Data will also be used on a presentation/result exhibition within the "User Centered Design" course.

Your participation is voluntary and you can forfeit at any moment without any penalty.

This questionnaire has an expected duration of 5 minutes.

***Obrigatório**

Demographic

1. What is your gender? *

Marcar apenas uma oval.

- ☐ Female
- ☐ Male
- ☐ Prefer not to say
- ☐ Outra: _____

2. What is your age? *

Marcar apenas uma oval.

- ☐ less than 18
- ☐ 18 - 25
- ☐ 26 - 35
- ☐ 36 - 50
- ☐ 50 - 70
- ☐ more than 70

Smartphone

3. Do you own a smartphone? *

Marcar apenas uma oval.

☐ Yes

☐ No *Avançar para a pergunta 8*

Smartphone

4. What type of system does your phone have? *

Marcar apenas uma oval.

☐ Android

☐ iOS

☐ Outra: _____

5. How many hours per day do you spend on your smartphone? *

Marcar apenas uma oval.

☐ less than 1 hour

☐ 1 - 3 hours

☐ 4 - 6 hours

☐ more than 6 hours

Maps

6. Do you use GPS-based map applications? (e.g Google Maps) *

Marcar apenas uma oval.

☐ Yes

☐ No

7. How often do you use these type of applications? *

Marcar apenas uma oval por linha.

	Everytime	Frequently	Sometimes	Rarely	Never	N/A
When going to a new place	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
When going to a place you went once	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
When going to a familiar place	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Gulbenkian

8. Have you ever been to Gulbenkian? *

Marcar apenas uma oval.☐ Yes☐ No *Avançar para a pergunta 13*

Going to Gulbenkian

9. When you go to Gulbenkian, where do you spend your time? *

Marcar tudo o que for aplicável.☐ Gardens☐ Library☐ Museum☐ Cafe☐ RestaurantOutra: ☐ _____

10. What activities do you do? *

Marcar tudo o que for aplicável.

- ☐ Study
- ☐ Read a book
- ☐ Walk in the garden
- ☐ Spend time with friends / family
- ☐ Visit the museum / expositions
- ☐ Have a picnic
- ☐ Attend an event
- ☐ Have a snack / coffee
- ☐ Have lunch

11. Have you ever experienced crowded areas in Gulbenkian? *

Marcar apenas uma oval.

- ☐ Yes
- ☐ No *Avançar para a pergunta 13*
- ☐ I don't remember *Avançar para a pergunta 13*

Crowded Areas

12. Where have you experienced crowded areas? *

Marcar tudo o que for aplicável.

- ☐ Gardens
- ☐ Library
- ☐ Museum
- ☐ Cafe
- ☐ Restaurant

Outra: ☐ _____

Gulbenkian during COVID-19

13. Would you go to Gulbenkian during the pandemic? *

Marcar apenas uma oval.

- ☐ Yes
- ☐ No *Avançar para a pergunta 16*
- ☐ Maybe

Gulbenkian gardens during COVID-19

14. You are spending time in the park and suddenly find yourself in the middle of a crowd. How does that make you feel? *

Marcar apenas uma oval.

	1	2	3	4	5	6	7	8	9	10	
Not comfortable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very comfortable

15. You and your family want to sit on the grass but that area is crowded right now. How do you procede? *

Marcar apenas uma oval.

- ☐ Go in anyway because you don't mind crowds
- ☐ You go drink a coffee and hope the crowd is gone when you go back
- ☐ You don't want to wait, you just go and sit somewhere else
- ☐ Stay back and wait for the crowd to disperse

Mobile application

16. How useful do you think these functionalities would be? *

Marcar apenas uma oval por linha.

	Not useful	Slightly useful	Useful	Very useful	Extremely useful
Plan a crowd-free route inside Gulbenkian	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Have information of the capacity of spaces inside Gulbenkian	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Suggestions

17. Do you think it would be useful to have the cultural agenda of Gulbenkian in the application? *

Marcar apenas uma oval.

	1	2	3	4	5	
Not useful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very useful

18. What other functionalities would find useful in the mobile application?

Thank you for your time!

Este conteúdo não foi criado nem aprovado pela Google.

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