

Как изглежда техническата документация днес

Инструменти и добри практики

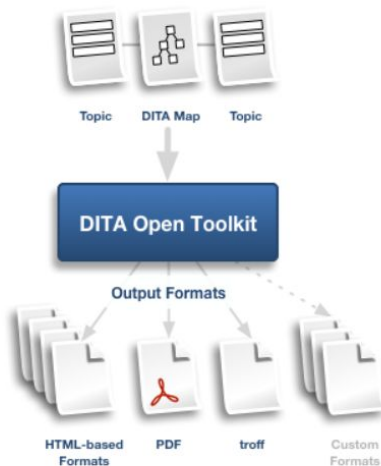
Съдържание

- Инструменти за писане и поддръжка на техническа документация
- Минимализъм и профилиране на информацията
- Добри практики

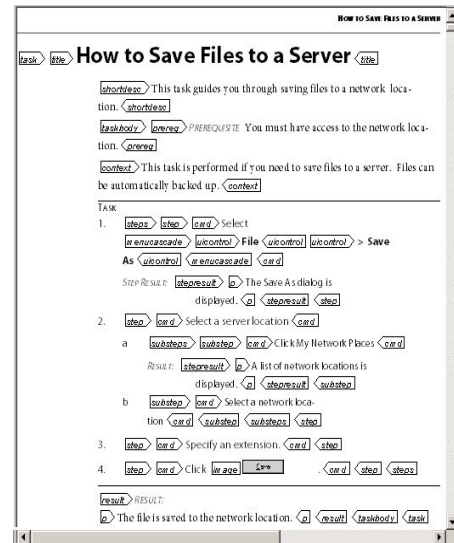
Инструментите и стандартите днес

- DITA
- Специализирани инструменти
- Системи за управление на съдържанието (Sitefinity CMS)
- wikis
- Генератори на статични сайтове
- Други инструменти

DITA



```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE task PUBLIC "-//OASIS//DTD DITA Task//EN" "task.dtd">
<task id="taskId">
  <title>Show file name extensions</title>
  <shortdesc>You can't change a file name extension unless it is visible.</shortdesc>
  <taskbody>
    <prereq id="prereq_xvp_wpd_2n">You must be able to modify the Control Panel settings.</prereq>
    <context>
      <p>File name extensions indicate the type of file you have and the possible applications that can open the file. Occasionally, you need to be able to see a specific file name extension in order to either simply view it or to modify it.</p>
    </context>
    <steps>
      <step>
        <cmd>From the...</cmd>
      </step>
      <step id="step_glh_zpd_2n">
        <cmd>Select...</cmd>
      </step>
    </steps>
    <result id="result_vng_lqd_2n">As a result...</result>
    <example>For example, ...</example>
    <postreq id="postreq_utq_lqd_2n">Restart your machine.</postreq>
  </taskbody>
</task>
```



Images copyright:

- <http://www.publishingsmarter.com>
- <http://www.dita-ot.org>
- <https://techwhirl.com/>

Специализирани инструменти и CMS

The screenshot displays a CMS interface with a 'Configuration settings' panel on the left and a document editor on the right. The configuration panel includes a 'Post to MindTouch' button and a 'Post Article' button. The document editor shows a 'X5000 User Guide' with a table of contents and a 'X5000 Description' section.

Configuration settings

Save X Cancel View Font Size Styles Insert

The following script renders the table of contents:

```
[[dekscript]]
template("MindTouch/IDF/Views/TableOfContents")
```

Overview

The section below provides background information.

Resolution

The "lorem ipsum..." section below should contain repeatable steps.

Post to MindTouch

Post Article

X5000 User Guide

- ACME Title Page
- Table of Contents
- Introduction
- The ACME X5000
 - X5000 Description
 - X5000 Features
 - X5000 Specifications
- Getting Started
 - Unpacking Your Teleportation Device
 - Assembling Your Teleportation Device
 - Installing the Software
 - Setting your Home Coordinates
 - Registering your Teleporter
 - Battery Types
- Troubleshooting
- Tips for Trouble-Free Teleportation
- Problem Solving
- ACME Index

X5000 Description

Model X5000 - when your concern is getting where you want to go, this is the only solution. It brings you into a new world of teleportation! Go for it!

User Options

General View Spelling Author's Xend

Active Suggestions

Minimum number of words typed before suggestions are shown: 3

Maximum number of suggestions: 10

Only suggest fragments with a percentage of 85% or higher

Weighting ratio to use when suggesting fragments: 1.0

Fuzzy: ☐

Similarity Highlighting

| Type | Match | Color |
|-------------------|-----------|--------|
| Re-used Fragments | 100% | Blue |
| Exact Match | 100% | Blue |
| Fuzzy Match | 85% - 89% | Green |
| Fuzzy Match | 90% - 94% | Yellow |
| Fuzzy Match | 95% - 99% | Orange |

Advanced

☐ Enable Advanced Visual Effects

The screenshot displays a document editor interface with a document titled "Fix the Apocalypse". The document content includes a title, a description, a procedure, and a structure view.

Fix the Apocalypse

The world turned into an inhospitable environment

The steady but inevitable increase in global temperatures due to global warming has turned the world into a desert.

PROCEDURE

- Build a time machine.
- Perfect a cheap, easy power generation and management solution that doesn't involve burning fossil fuels.
- Travel back in time.
- Become an inspiring, world-renowned speaker.
- Implement your power generation plan.

A world-ending event occurred, creating an eternal winter. These may include:

- Nuclear explosion
- Astral body collision (comet)
- Alien invasion with adjusted temperature downwards

Structure View

Doc: testing.dita Flow: A

1 of 1

Wikis

FHR Documentation

☆

SPACE SHORTCUTS

Export to PDF

Documentation Home

Featured Pages

Browse by Label

PAGE TREE

› (Online) Business Rule Management Automation

› (Online) Ranking Cocktails

› Creating Rules for Specific Pages or Navigation Paths

• Show Recommendations from the APE Service

⚙ Space tools

Pages

FHR Documentation

Created by Iva Koevska, last modified on Aug 23, 2017

About this space

The **FHR Documentation** space contains newly created or recently updated customer-facing content. All content has passed through reviews and is verified for clarity and correctness.

Getting started with this space

Navigating the space

In the left sidebar, use the **Space shortcuts** and the **Page tree**.

Sharing content with customers

Currently, all pages in this space are internally available only and you cannot share links with customers.

To work around this, you can choose one of the following approaches:

• Share a link to the identical copy of the document in the Learning Center. You will find a link to the identical copy in the comments for the page.
This option might not be available for all pages.

• Export the document as PDF and share it with the customer.
For more information, see [Export to PDF](#).
This option might not be available for all pages.

Submitting feedback

If you want to submit feedback about a document, use the comments at the bottom of the page. Use quotes to point to particular sections in the text. Avoid using inline comments.

If you want to submit more general feedback, send an email to lkoevska@atraqt.com. (Click the link to start writing an email with configured receiver and subject lines.)

Contributing content

Currently, this space is closed for contribution. Please, avoid any unsolicited editing or creation of content.

If you want to contribute, send a request to lkoevska@atraqt.com. (Click the link to start writing an email with

Edit

Save for later

Watching

Share

Search this documentation

Featured pages

Export to PDF

Show Recommendations from the APE Service

Recently updated pages

Create Location-Based Rules from the Preview Pages
Sep 15, 2017 • updated by Iva Koevska • view change

Show Recommendations from the APE Service
Sep 11, 2017 • updated by Iva Koevska • view change


Set Locations for the Rule from the Preview Pages
Sep 04, 2017 • updated by Iva Koevska • view change

Set Locations for the Rule from the Business Manager
Sep 04, 2017 • updated by Iva Koevska • view change

Export to PDF
Aug 25, 2017 • updated by Iva Koevska • view change

Show More

SSG (docs like code)

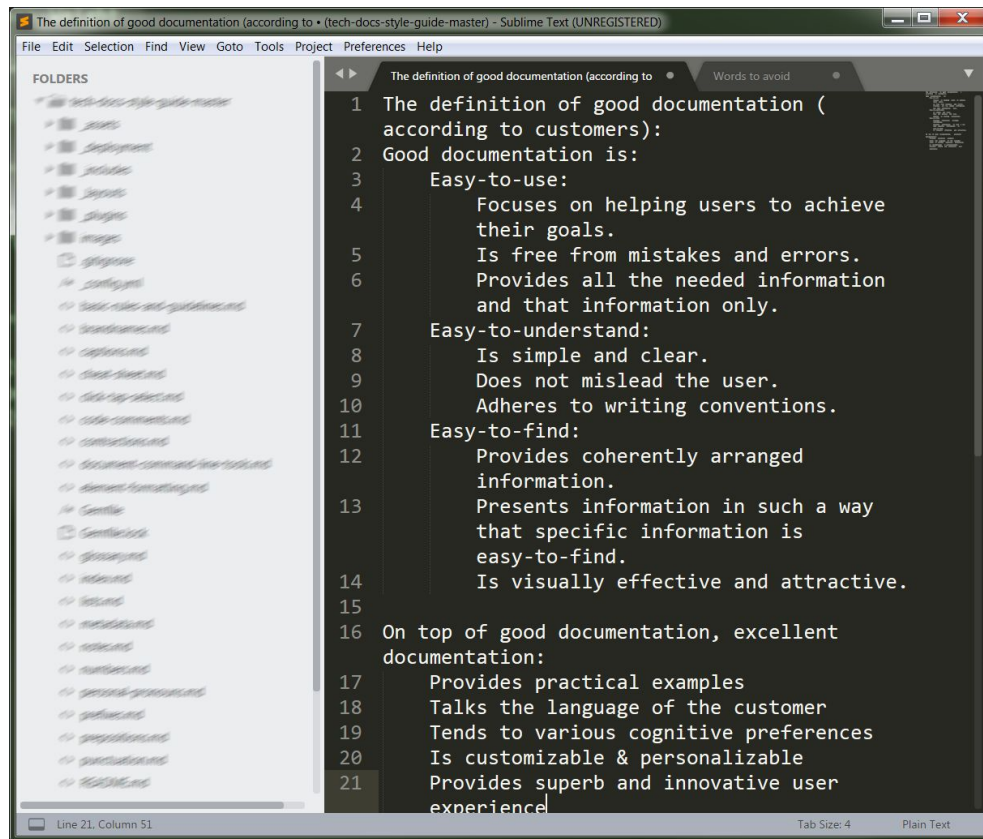
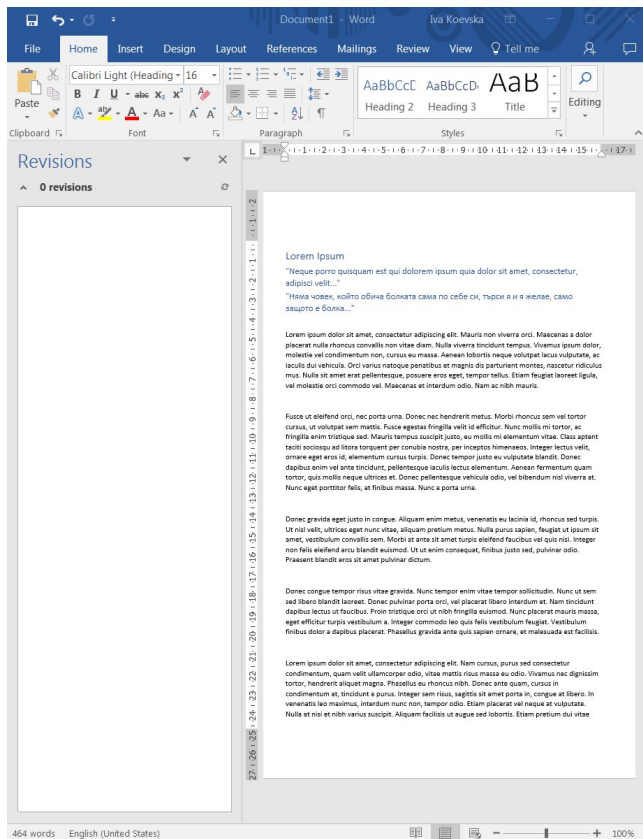
FeaturesBusinessExploreMarketplacePricing

Built for developers

GitHub is a development platform inspired by the way you work. From **open source** to **business**, you can host and review code, manage projects, and build software alongside millions of other developers.



Други инструменти



Минимализъм и профилиране на информацията

- Минимализъм = “Най-важното, в точния момент, по точния канал, на точния потребител.”
- Профилиране на информацията:
 - концепции
 - процедури
 - референтна информация
- Писане на “парче”

Добри практики: Процесът

1. Определи предназначението и употребата на документацията.
2. Идентифицирай целевата аудитория.
3. Интервюирай вещите лица по темата и събери информацията, която ти трябва.
4. Планирай съдържанието.
5. Създай документа.
6. Тествай и верифицирай как изглежда съдържанието като краен продукт.
7. Прати документацията за ревю на вещите лица по темата.
8. Прати документацията за ревю на други колеги.
9. Публикувай.
10. Редактирай отново и отново.

Добри практики: Стилът

1. Придържай се към кратки и смислени изречения и параграфи.
 - a. Използвай опростен, неутрален текст.
 - b. Използвай възможно най-простата структура на изречението.
 - c. Използвай не повече от 20 думи в изречение.
2. Прилагай ориентиран към действието стил.
 - a. Използвай сегашно просто време преди всички други времена.
 - b. Използвай повече деятелен залог, отколкото страдателен залог.
 - c. Използвай заповедно наклонение с директни обръщения.
3. Използвай ясен и консистентен език.
 - a. Избягвай похватите на художествената литература и пиши буквално.
 - b. Не жертвай яснотата в името на стила.
4. Първо посочвай контекста, след това идва останалата информация.
5. Бъди консистентен в решенията, езика и стила си.