

Facility (Administrative Parent) (Data On 10/11/14)	Division	Total appts scheduled ¹	Appts scheduled 30 days or under ²	Percent appts scheduled 30 days or under ³	Appts scheduled over 30 days ⁴	Percent appts scheduled over 30 days ⁵	New Enrollee Appt Request ⁶	EWL count ⁷	Appts between 0 - 14 days ⁸	EWL 0 - 14 days ⁹	Appts between 15 - 30 days ¹⁰	EWL 15- 30 days ¹¹	Appts between 31 - 60 days ¹²	EWL 31- 60 days ¹³	Appts between 61 - 90 days ¹⁴	EWL 61- 90 days ¹⁵	Appts between 91 - 120 days ¹⁶	EWL 91- 120 days ¹⁷	Appts beyond 120 days ¹⁸	EWL greater than 120 days ¹⁹	PC avg wait time ²⁰	SC avg wait time ²¹	MH avg wait time ²²
(V01) (402) Togus, ME		43,575	42,316	97.11%	1,259	2.89%	25	28	40,940	11	1,376	11	822	2	292	2	99	1	46	1	2.82	4.43	2.64
	(V01) (402) Togus	25,988	25,088	96.54%	900	3.46%	0	8	24,122	1	966	1	559	2	231	2	76	1	34	1	3.22	4.67	3.91
	(V01) (402GA) Aroostook County (Caribou)	908	888	97.80%	20	2.20%	0	0	863	0	25	0	18	0	1	0	0	0	1	0	3.78	0.00	0.39
	(V01) (402GB) Calais	1,195	1,194	99.92%	1	0.08%	0	0	1,191	0	3	0	1	0	0	0	0	0	0	0	0.13	0.00	0.76
	(V01) (402GC) Rumford	609	609	100.00%	0	0.00%	0	1	602	1	7	0	0	0	0	0	0	0	0	0	1.71		1.35
	(V01) (402GD) Saco	2,382	2,294	96.31%	88	3.69%	0	1	2,194	0	100	1	40	0	36	0	10	0	2	0	6.92	8.64	4.33
	(V01) (402GE) Lewiston Auburn	1,457	1,452	99.66%	5	0.34%	0	0	1,423	0	29	0	3	0	1	0	0	0	1	0	1.88	1.19	1.23
	(V01) (402HB) Bangor	8,293	8,088	97.53%	205	2.47%	0	18	7,898	9	190	9	188	0	8	0	4	0	5	0	2.04	3.36	1.45
	(V01) (402HC) Portland Outreach Clinic-CDRP Sat	2,622	2,583	98.51%	39	1.49%	0	0	2,530	0	53	0	13	0	15	0	9	0	2	0	4.04	2.69	1.90
	(V01) (402HL) R&C Healthcare MOC	121	120	99.17%	1	0.83%	0	0	117	0	3	0	0	0	0	0	0	0	1	0	3.50		
(V01) (405) White River Junction, VT		25,779	25,088	97.32%	691	2.68%	8	15	24,095	12	993	2	436	1	135	0	45	0	75	0	3.40	4.76	1.88
	(V01) (405) White River Jct	19,313	18,680	96.72%	633	3.28%	0	8	17,833	8	847	0	390	0	130	0	45	0	68	0	5.19	5.05	2.15
	(V01) (405GA) Bennington	575	575	100.00%	0	0.00%	0	0	571	0	4	0	0	0	0	0	0	0	0	0	0.50	0.36	2.64
	(V01) (405GC) Brattleboro	399	391	97.99%	8	2.01%	0	1	386	1	5	0	8	0	0	0	0	0	0	0	0.97	2.12	1.75
	(V01) (405HA) Burlington Lakeside	2,605	2,572	98.73%	33	1.27%	0	1	2,509	1	63	0	26	0	2	0	0	0	5	0	2.37	2.59	0.52
	(V01) (405HC) VICC - St. Johnsbury - Littleton	2,350	2,343	99.70%	7	0.30%	0	0	2,282	0	61	0	5	0	1	0	0	0	1	0	1.40	0.00	0.36
	(V01) (405HE) KEENE (ORC)	197	197	100.00%	0	0.00%	0	1	195	1	2	0	0	0	0	0	0	0	0	0	1.01	0.00	2.38
	(V01) (405HF) Rutland	340	330	97.06%	10	2.94%	0	1	319	1	11	0	7	0	2	0	0	0	1	0	1.02	20.55	1.45
	(V01) (405HK) WHITE RIVER	0	0	0.00%	0	0.00%	0	3	0	0	0	2	0	1	0	0	0	0	0	0			
(V01) (518) Bedford, MA		8,565	8,085	94.40%	480	5.60%	18	42	7,306	4	779	34	401	1	63	0	13	1	3	2	1.29	9.02	7.23
	(V01) (518) Bedford	7,309	6,895	94.34%	414	5.66%	0	41	6,189	3	706	34	344	1	54	0	13	1	3	2	1.64	9.10	6.76
	(V01) (518GA) Lynns/North Shore	526	471	89.54%	55	10.46%	0	0	409	0	62	0	49	0	6	0	0	0	0	0	0.81	0.00	14.21
	(V01) (518GB) Haverhill	415	406	97.83%	9	2.17%	0	1	398	1	8	0	6	0	3	0	0	0	0	0	0.88	3.56	5.05
	(V01) (518GD) Lowell	6	6	100.00%	0	0.00%	0	0	5	0	1	0	0	0	0	0	0	0	0	0			
	(V01) (518GE) Gloucester	306	304	99.35%	2	0.65%	0	0	302	0	2	0	2	0	0	0	0	0	0	0	0.61		5.89
	(V01) (518MA) IDES Hanscom AFB	3	3	100.00%	0	0.00%	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V01) (523) VA Boston	HCS, MA	88,414	86,888	98.27%	1,526	1.73%	21	337	83,680	176	3,208	29	912	54	307	65	128	8	179	5	1.50	4.03	3.53
	(V01) (523) VA Boston HCS- Boston Div.	37,499	36,762	98.03%	737	1.97%	0	307	34,923	166	1,839	27	499	48	109	61	45	5	84	0	1.32	4.40	2.91
	(V01) (523AA) VA Boston HCS-West Roxbury Div.	15,326	14,960	97.61%	366	2.39%	0	0	14,593	0	367	0	172	0	107	0	41	0	46	0	1.20	2.60	1.19
	(V01) (523AS) Brockton VAMC	21,639	21,358	98.70%	281	1.30%	0	27	20,586	7	772	2	122	6	79	4	36	3	44	5	1.03	5.09	3.82
	(V01) (523BY) Lowell	4,346	4,289	98.69%	57	1.31%	0	3	4,199	3	90	0	48	0	7	0	1	0	1	0	2.20	2.00	6.18
	(V01) (523BZ) Causeway Clinic (Boston)	8,346	8,310	99.57%	36	0.43%	0	0	8,218	0	92	0	28	0	2	0	3	0	3	0	0.73	1.03	2.91
	(V01) (523GA) Framingham VA Primary Care Unit	521	521	100.00%	0	0.00%	0	0	519	0	2	0	0	0	0	0	0	0	0	0	0.43		0.09
	(V01) (523GC) Quincy	231	228	98.70%	3	1.30%	0	0	227	0	1	0	2	0	0	0	0	0	1	0	1.63		
	(V01) (523GD) Plymouth	501	455	90.82%	46	9.18%	0	0	410	0	45	0	41	0	3	0	2	0	0	0	8.81	0.00	
	(V01) (523MA) IDES Hanscom AFB	5	5	100.00%	0	0.00%	0	0	5	0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00
(V01) (608) Manchester, NH		19,429	18,866	97.10%	563	2.90%	7	124	17,877	9	989	2	487	15	58	68	12	0	6	30	3.11	4.63	4.28
	(V01) (608) Manchester	17,136	16,653	97.18%	483	2.82%	0	124	15,807	9	846	2	414	15	52	68	11	0	6	30	3.01	4.57	3.26
	(V01) (608GA) Portsmouth	684	646	94.44%	38	5.56%	0	0	599	0	47	0	36	0	2	0	0	0	0	0	4.07	12.35	5.77
	(V01) (608GC) Somersworth	858	832	96.97%	26	3.03%	0	0	768	0	64	0	22	0	3	0	1	0	0	0	3.75	5.84	7.18
	(V01) (608GD) Conway	287	287	100.00%	0	0.00%	0	0	281	0	6	0	0	0	0	0	0	0	0	0	1.65	2.60	2.51
	(V01) (608HA) Tilton	461	445	96.53%	16	3.47%	0	0	422	0	23	0	15	0	1	0	0	0	0	0	2.81	10.14	11.64
	(V01) (608MA) IDES Manchester VAMC	3	3	100.00%	0	0.00%	0	0	0	0	3	0	0	0	0	0	0	0	0	0	20.50	21.00	
(V01) (631) VA Central	Western Massachusetts HCS	25,318	22,331	88.20%	2,987	11.80%	8	70	20,686	9	1,645	21	1,664	16	879	10	331	2	113	12	13.30	13.11	3.42
	(V01) (631) VA Central Western Massachusetts H	10,386	8,839	85.10%	1,547	14.90%	8	60	8,058	6	781	21	957	16	432	10	142	2	16	5	15.22	14.31	3.54
	(V01) (631BY) Springfield	4,884	4,464	91.40%	420	8.60%	0	0	4,235	0	229	0	239	0	127	0	42	0	12	0	14.01	4.65	3.01
	(V01) (631GC) Pittsfield	1,099	982	89.35%	117	10.65%	0	0	917	0	65	0	97	0	19	0	1	0	0	0	11.17	0.40	3.69
	(V01) (631GD) Greenfield (Franklin County)	734	722	98.37%	12	1.63%	0	0	686	0	36	0	9	0	2	0	0	0	1	0	2.57	3.71	1.47
	(V01) (631GE) Worcester	7,566	6,690	88.42%	876	11.58%	0	9	6,218	3	472	0	352	0	299	0	144	0	81	6	13.77	13.84	4.30
	(V01) (631GF) Fitchburg	649	634	97.69%	15	2.31%	0	1	572	0	62	0	10	0	0	0	2	0	3	1	5.06	55.07	3.91
(V01) (650) Providence, RI		38,509	36,878	95.76%	1,631	4.24%	17	24	35,293	3	1,585	7	1,091	6	415	0	90	2	35	6	8.07	4.70	7.24
	(V01) (650) Providence	33,995	32,630	95.98%	1,365	4.02%	0	22	31,221	2	1,409	7	975	5	291	0	66	2	33	6	10.35	4.72	6.82
	(V01) (650GA) New Bedford Primary Care Ctr.	1,949	1,837	94.25%	112	5.75%	0	1	1,751	1	86	0	61	0	46	0	4	0	1	0	5.70	9.69	6.58
	(V01) (650GB) Hyannis Primary Care Center	1,595	1,485	93.10%	110	6.90%	0	1	1,408	0	77	0	44	1	46	0	19	0	1	0	3.37	1.16	13.14
	(V01) (650GD) Middletown	970	926	95.46%	44	4.54%	0	0	913	0	13	0	11	0	32	0	1	0	0	0	4.63	0.90	3.23
(V01) (689) VA Connecticut	HCS, CT	51,281	49,063	95.67%	2,218	4.33%	8	5	46,662	5	2,401	0	1,314	0	511	0	223	0	170	0	2.58	6.87	4.12
	(V01) (689) West Haven	28,660	27,674	96.56%	986	3.44%	0	3	26,350	3	1,324	0	548	0	255	0	153	0	30	0	2.85	5.59	4.18
	(V01) (689A4) Newington Campus	19,532	18,323	93.81%	1,209	6.19%	0	0	17,319	0	1,004	0	751	0	249	0	69	0	140	0	2.97	8.74	5.28
	(V01) (689GA) Waterbury VA Primary Care Center	495	495	100.00%	0	0.00%	0	2	489	2	6	0	0	0	0	0	0	0	0	0	0.92		1.34
	(V01) (689GB) Stamford VA Primary Care Center	241	241	100.00%	0	0.00%	0	0	239	0	2	0	0	0	0	0	0	0	0	0	0.57		0.41
	(V01) (689GC) Willimantic CBOC	423	423	100.00%	0	0.00%	0	0	411	0	12	0	0	0	0	0	0	0	0	0	1.98	0.00	1.02
	(V01) (689GD) Winsted VA Primary Care	323	314	97.21%	9																		

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	(V02) (528G1) Malone	91	91	100.00%	0	0.00%	0	0	91	0	0	0	0	0	0	0	0	0	0	0	0.33		
	(V02) (528G2) Westport	126	125	99.21%	1	0.79%	0	0	122	0	3	0	1	0	0	0	0	0	0	0	2.46	0.21	2.35
	(V02) (528G3) Bainbridge	443	431	97.29%	12	2.71%	0	0	427	0	4	0	10	0	0	0	0	0	2	0	1.97	0.59	6.32
	(V02) (528G6) Fonda	281	279	99.29%	2	0.71%	0	0	273	0	6	0	2	0	0	0	0	0	0	0	0.10	2.25	4.02
	(V02) (528G7) Catskill	476	463	97.27%	13	2.73%	0	2	447	2	16	0	13	0	0	0	0	0	0	0	2.76	0.78	7.90
	(V02) (528G7) Glens Falls	540	538	99.63%	2	0.37%	0	1	538	1	0	0	0	0	1	0	0	0	1	0	1.66	0.10	0.08
	(V02) (528GV) Plattsburgh	976	975	99.90%	1	0.10%	0	1	921	1	54	0	0	0	0	0	1	0	0	0	3.72	0.24	0.33
	(V02) (528GW) Schenectady	310	309	99.68%	1	0.32%	0	0	309	0	0	0	0	0	1	0	0	0	0	0	0.98		0.00
	(V02) (528GX) Troy	270	270	100.00%	0	0.00%	0	0	265	0	5	0	0	0	0	0	0	0	0	0	1.48		0.80
	(V02) (528GY) Clifton Park	397	392	98.74%	5	1.26%	0	0	383	0	9	0	5	0	0	0	0	0	0	0	2.35	0.00	0.00
	(V02) (528GZ) Kingston	250	249	99.60%	1	0.40%	0	0	249	0	0	0	0	0	0	0	0	0	1	0	0.45	0.29	5.06
(V02) (528) Bath, NY		14,567	13,967	95.88%	600	4.12%	0	17	13,524	15	443	0	285	2	253	0	51	0	11	0	3.74	9.13	0.31
	(V02) (528A6) Bath	12,818	12,308	96.02%	510	3.98%	0	17	11,951	15	357	0	252	2	212	0	36	0	10	0	4.45	8.52	0.24
	(V02) (528G4) Elmira	1,211	1,155	95.38%	56	4.62%	0	0	1,090	0	65	0	29	0	11	0	15	0	1	0	2.85	12.60	1.13
	(V02) (528G8) Wellsville	538	504	93.68%	34	6.32%	0	0	483	0	21	0	4	0	30	0	0	0	0	0	2.49	19.29	0.00
(V02) (528) Western New York, NY		44,274	42,720	96.49%	1,554	3.51%	28	12	40,725	1	1,995	1	1,171	2	229	4	102	3	52	1	4.02	3.83	4.50
	(V02) (528) Upstate New York HCS, Buffalo NY	35,943	34,486	95.95%	1,457	4.05%	0	4	32,793	0	1,693	0	1,081	0	227	1	100	3	49	0	6.05	3.89	5.44
	(V02) (5289AA) VANURS Buffalo	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0			0.00
	(V02) (528A4) Upstate New York HCS-Batavia	3,320	3,256	98.07%	64	1.93%	0	2	3,034	0	222	0	63	0	1	1	0	0	0	1	5.69	2.55	2.93
	(V02) (528GB) Jamestown	1,053	1,037	98.48%	16	1.52%	0	0	1,021	0	16	0	14	0	1	0	1	0	0	0	0.72	3.26	2.19
	(V02) (528GC) Dunkirk	873	865	99.08%	8	0.92%	0	0	836	0	29	0	6	0	0	0	0	0	2	0	3.22	20.40	4.42
	(V02) (528GD) Niagara Falls	508	508	100.00%	0	0.00%	0	2	506	1	2	1	0	0	0	0	0	0	0	0	0.56	3.60	2.43
	(V02) (528GK) Lockport	1,086	1,086	100.00%	0	0.00%	0	1	1,076	0	10	0	0	0	0	1	0	0	0	0	2.44	5.75	5.14
	(V02) (528GQ) Lackawanna	791	786	99.37%	5	0.63%	0	3	781	0	5	0	5	2	0	1	0	0	0	0	0.59	0.00	0.52
	(V02) (528GR) Olean	699	695	99.43%	4	0.57%	0	0	677	0	18	0	2	0	0	0	1	0	1	0	2.78	8.30	2.73
(V02) (528) Canandaigua, NY		15,680	15,279	97.44%	401	2.56%	10	38	14,406	23	873	9	314	6	58	0	17	0	12	0	4.50	4.37	2.36
	(V02) (528AS) Canandaigua	5,268	5,137	97.51%	131	2.49%	0	24	4,856	12	281	7	114	5	13	0	3	0	1	0	4.75	4.49	1.42
	(V02) (528GE) Rochester	10,412	10,142	97.41%	270	2.59%	0	14	9,550	11	592	2	200	1	45	0	14	0	11	0	4.45	4.29	3.13
(V02) (528) Syracuse, NY		50,802	46,412	91.36%	4,390	8.64%	8	4	43,895	3	2,517	0	2,145	1	1,013	0	450	0	782	0	2.73	15.88	3.04
	(V02) (528A7) Syracuse	30,371	26,621	87.65%	3,750	12.35%	0	2	24,801	1	1,820	0	1,656	1	906	0	431	0	757	0	3.88	17.26	3.45
	(V02) (528G5) Auburn	1,991	1,980	99.45%	11	0.55%	0	1	1,969	1	11	0	2	0	1	0	1	0	7	0	1.84	7.24	0.67
	(V02) (528G9) Cortland	2,087	2,069	99.14%	18	0.86%	0	0	2,055	0	14	0	8	0	2	0	1	0	7	0	1.17	1.21	2.87
	(V02) (528GL) Massena	2,447	2,404	98.24%	43	1.76%	0	0	2,364	0	40	0	20	0	19	0	1	0	3	0	1.06	23.66	1.31
	(V02) (528GM) Rome	4,859	4,831	99.42%	28	0.58%	0	0	4,686	0	145	0	19	0	5	0	2	0	2	0	1.30	3.54	3.20
	(V02) (528GN) Binghamton	2,373	2,152	90.69%	221	9.31%	0	0	1,992	0	160	0	155	0	59	0	6	0	1	0	2.70	17.08	1.93
	(V02) (528GO) Carthage	4,250	3,953	93.01%	297	6.99%	0	1	3,654	1	299	0	273	0	19	0	5	0	0	0	7.35	12.61	3.91
	(V02) (528GP) Oswego	2,422	2,400	99.09%	22	0.91%	0	0	2,372	0	28	0	12	0	2	0	3	0	5	0	2.23	4.51	1.52
	(V02) (528MA) Watertown DES	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V03) (526) Bronx, NY		20,912	20,593	98.47%	319	1.53%	1	0	19,897	0	696	0	277	0	40	0	1	0	1	0	1.86	2.66	1.90
	(V03) (526) Bronx	20,002	19,693	98.46%	309	1.54%	0	0	19,010	0	683	0	268	0	39	0	1	0	1	0	2.26	2.67	1.95
	(V03) (526GA) White Plains	295	292	98.98%	3	1.02%	0	0	287	0	5	0	3	0	0	0	0	0	0	0	1.37	0.00	0.82
	(V03) (526GB) Yonkers	516	509	98.64%	7	1.36%	0	0	501	0	8	0	6	0	1	0	0	0	0	0	0.27	0.00	2.17
	(V03) (526GD) Queens	99	99	100.00%	0	0.00%	0	0	99	0	0	0	0	0	0	0	0	0	0	0	0.22	0.50	0.00
(V03) (561) New Jersey HCS, NJ		42,221	39,425	93.38%	2,796	6.62%	48	20	36,824	6	2,601	0	2,203	2	481	12	78	0	34	0	1.84	8.09	2.58
	(V03) (561) New Jersey HCS-East Orange Campus	18,222	16,293	89.41%	1,929	10.59%	0	2	14,622	2	1,671	0	1,583	0	288	0	43	0	15	0	1.85	9.55	3.75
	(V03) (561A4) New Jersey HCS, NJ - Lyons Campu	7,686	7,298	94.95%	388	5.05%	0	6	6,651	4	647	0	328	2	39	0	14	0	7	0	3.84	7.28	3.21
	(V03) (561BU) Lyons DCHV	282	282	100.00%	0	0.00%	0	0	282	0	0	0	0	0	0	0	0	0	0	0			
	(V03) (561BZ) Brick	8,969	8,541	95.23%	428	4.77%	0	11	8,337	0	204	0	255	0	149	11	19	0	5	0	1.82	7.07	2.55
	(V03) (561GA) Hamilton	335	334	99.70%	1	0.30%	0	0	325	0	9	0	0	0	0	0	0	0	1	0	1.54	12.80	1.44
	(V03) (561GB) Elizabeth	363	362	99.72%	1	0.28%	0	0	341	0	21	0	1	0	0	0	0	0	0	0	2.55	7.86	4.03
	(V03) (561GD) Hackensack/Bergen County	2,996	2,980	99.47%	16	0.53%	0	1	2,969	0	11	0	9	0	1	1	2	0	4	0	2.14	0.45	0.38
	(V03) (561GE) Jersey City	526	517	98.29%	9	1.71%	0	0	511	0	6	0	8	0	1	0	0	0	0	0	0.39	9.14	2.14
	(V03) (561GF) Piscataway	550	548	99.64%	2	0.36%	0	0	537	0	11	0	0	0	1	0	0	0	1	0	1.42	6.00	1.89
	(V03) (561GH) Morristown	861	844	98.03%	17	1.97%	0	0	841	0	3	0	17	0	0	0	0	0	0	0	0.19	0.03	4.91
	(V03) (561GI) Tinton Falls	1,078	1,075	99.72%	3	0.28%	0	0	1,060	0	15	0	2	0	1	0	0	0	0	0	0.16	0.61	1.20
	(V03) (561GJ) Paterson	353	351	99.43%	2	0.57%	0	0	348	0	3	0	0	0	1	0	0	0	1	0	0.92	0.00	1.04
(V03) (620) VA Hudson Valley HCS, NY		22,555	22,062	97.81%	493	2.19%	4	52	21,175	10	887	5	429	15	48	9	5	8	11	5	4.45	3.45	2.32
	(V03) (620) VA Hudson Valley HCS-Montrose Cam	5,566	5,527	99.30%	39	0.70%	0	6	5,338	5	189	0	27	0	8	1	0	0	4	0	7.11	2.53	2.12
	(V03) (620A4) VA Hudson Valley HCS-Castle Point	10,954	10,674	97.44%	280	2.56%	0	44	10,247	3	427	5	242	15	31	8	4	8	3	5	4.03	3.40	2.06
	(V03) (620BU) VADOM Montrose	29	27	93.10%	2	6.90%	0	0	26	0	1	0	0	0	0	0	0	0	2	0			
	(V03) (620GA) New City (Rockland County)	1,716	1,704	99.30%	12	0.70%	0	1	1,632	1	72	0	11	0	0	0	1	0	0	0	4.35	2.92	2.47
	(V03) (620GB) Carmel (Putnam County)	596	587	98.49%	9	1.51%	0	0	568	0	19	0	9	0	0	0	0	0	0	0	1.05	3.71	0.70
	(V03) (620GD) Goshen	1,333	1,270																				

Pending Wait Times Using Preferred Date*

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total appts scheduled ¹	Appts scheduled 30 days or under ²	Percent appts scheduled 30 days or under ³	Appts scheduled over 30 days ⁴	Percent appts scheduled over 30 days ⁵	New Enrollee Appt Request ⁶	EWL count ⁷	Appts between 0 - 14 days ⁸	EWL 0 - 14 days ⁹	Appts between 15 - 30 days ¹⁰	EWL 15- 30 days ¹¹	Appts between 31 - 60 days ¹²	EWL 31- 60 days ¹³	Appts between 61 - 90 days ¹⁴	EWL 61- 90 days ¹⁵	Appts between 91 - 120 days ¹⁶	EWL 91- 120 days ¹⁷	Appts beyond 120 days ¹⁸	EWL greater than 120 days ¹⁹	PC avg wait time ²⁰	SC avg wait time ²¹	MH avg wait time ²²
	(V03) (620MA) IDES West Point	7	7	100.00%	0	0.00%	0	0	7	0	0	0	0	0	0	0	0	0	0	0	1.50	2.42	1.25
(V03) (630) New York Harbor HCS, NY		54,248	53,609	98.82%	639	1.18%	6	12	52,287	4	1,322	1	531	1	84	6	14	0	10	0	0.75	2.89	1.57
	(V03) (630) New York Harbor HCS-New York Cam	19,605	19,281	98.35%	324	1.65%	0	4	18,567	0	714	0	275	1	41	3	5	0	3	0	2.75	1.97	0.94
	(V03) (630A4) New York Harbor HCS-Brooklyn Ca	32,226	31,939	99.11%	287	0.89%	0	6	31,373	3	566	1	233	0	39	2	9	0	6	0	0.51	2.01	0.09
	(V03) (630A5) New York Harbor HCS-St. Albans C	1,420	1,403	98.80%	17	1.20%	0	2	1,375	1	28	0	16	0	1	1	0	0	0	0	0.24	0.67	0.62
	(V03) (630GA) Harlem CBOC	165	164	99.39%	1	0.61%	0	0	164	0	0	0	0	0	0	0	0	0	1	0	0.82	2.65	1.82
	(V03) (630GB) Staten Island CBOC	627	617	98.41%	10	1.59%	0	0	605	0	12	0	7	0	3	0	0	0	0	0	1.87		
	(V03) (630GC) Chapel St CBOC	205	205	100.00%	0	0.00%	0	0	203	0	2	0	0	0	0	0	0	0	0	0	4.02	5.58	1.23
(V03) (632) Northport, NY		37,139	36,482	98.23%	657	1.77%	2	355	34,823	10	1,659	31	464	47	125	19	29	26	39	222	3.74	5.59	1.13
	(V03) (632) Northport	32,019	31,421	98.13%	598	1.87%	0	354	29,933	10	1,488	31	408	47	123	19	28	25	39	222			
	(V03) (632BU) Northport VADOM	973	973	100.00%	0	0.00%	0	0	973	0	0	0	0	0	0	0	0	0	0	0	2.80	5.63	1.27
	(V03) (632GA) East Meadow	1,345	1,343	99.85%	2	0.15%	0	0	1,304	0	39	0	2	0	0	0	0	0	0	0	0.56	0.00	3.27
	(V03) (632HA) Valley Stream	455	444	97.58%	11	2.42%	0	0	434	0	10	0	11	0	0	0	0	0	0	0	5.04	6.71	1.19
	(V03) (632HB) Riverhead	769	765	99.48%	4	0.52%	0	1	701	0	64	0	4	0	0	0	1	0	0	0			
	(V03) (632HC) Bay Shore	541	538	99.45%	3	0.55%	0	0	538	0	0	0	1	0	1	0	1	0	0	0	1.38		0.63
	(V03) (632HD) Patchogue	1,037	998	96.24%	39	3.76%	0	0	940	0	58	0	38	0	1	0	0	0	0	0	8.05	3.98	0.90
(V04) (460) Wilmington, DE		25,256	23,205	91.88%	2,051	8.12%	10	8	21,510	6	1,695	2	1,121	0	464	0	217	0	249	0	17.58	8.54	3.22
	(V04) (460) Wilmington	17,335	16,006	92.33%	1,329	7.67%	0	8	14,746	6	1,260	2	861	0	331	0	123	0	14	0	14.84	8.80	3.26
	(V04) (460GA) Sussex County	2,263	1,693	74.81%	570	25.19%	0	0	1,581	0	112	0	138	0	112	0	88	0	232	0	46.27	8.64	4.61
	(V04) (460GC) Kent County	2,115	2,081	98.39%	34	1.61%	0	0	2,014	0	67	0	27	0	5	0	2	0	0	0	2.62	1.28	2.78
	(V04) (460GD) Cape May USCG	523	510	97.51%	13	2.49%	0	0	487	0	23	0	12	0	0	0	0	0	1	0	2.80	4.19	3.04
	(V04) (460HE) Atlantic County	1,376	1,349	98.04%	27	1.96%	0	0	1,260	0	89	0	23	0	1	0	1	0	2	0	4.30	2.31	3.01
	(V04) (460HG) Cumberland County	1,612	1,536	95.29%	76	4.71%	0	0	1,394	0	142	0	58	0	15	0	3	0	0	0	6.45	12.27	1.99
	(V04) (460HK) MOC Wilmington	27	27	100.00%	0	0.00%	0	0	27	0	0	0	0	0	0	0	0	0	0	0	0.00		
	(V04) (460MA) IDES Dover AFB	5	3	60.00%	2	40.00%	0	0	1	0	2	0	2	0	0	0	0	0	0	0		28.25	0.00
(V04) (503) Altoona, PA		29,533	28,904	97.87%	629	2.13%	4	50	28,284	43	620	4	352	2	243	1	13	0	21	0	3.07	6.85	2.29
	(V04) (503) James E. Van Zandt VA(Altoona)	18,601	18,453	99.20%	148	0.80%	0	22	18,099	21	354	1	112	0	19	0	5	0	12	0	2.72	3.49	2.86
	(V04) (503GA) Johnstown	5,256	5,019	95.49%	237	4.51%	0	10	4,916	7	103	1	114	1	112	1	6	0	5	0	4.30	21.45	1.22
	(V04) (503GB) DuBois (Clearfield)	4,257	4,121	96.81%	136	3.19%	0	2	4,020	2	101	0	86	0	45	0	1	0	4	0	2.51	16.84	0.52
	(V04) (503GC) State College (Centre County)	1,183	1,075	90.87%	108	9.13%	0	16	1,019	13	56	2	40	1	67	0	1	0	0	0	4.09	19.50	1.26
	(V04) (503GD) Huntingdon	130	130	100.00%	0	0.00%	0	0	126	0	4	0	0	0	0	0	0	0	0	0	3.16		
	(V04) (503GE) Indiana	106	106	100.00%	0	0.00%	0	0	104	0	2	0	0	0	0	0	0	0	0	0	3.14		
(V04) (529) Butler, PA		24,468	24,434	99.86%	34	0.14%	2	0	24,348	0	86	0	17	0	4	0	4	0	9	0	0.37	0.84	0.79
	(V04) (529) Butler	14,724	14,701	99.84%	23	0.16%	0	0	14,644	0	57	0	13	0	3	0	1	0	6	0	0.45	0.79	0.57
	(V04) (529GA) Mercer County	3,047	3,046	99.97%	1	0.03%	0	0	3,035	0	11	0	0	0	0	0	1	0	0	0	0.27	0.77	0.77
	(V04) (529GB) Lawrence County	1,995	1,991	99.80%	4	0.20%	0	0	1,984	0	7	0	3	0	0	0	1	0	0	0	0.17	1.85	2.90
	(V04) (529GC) Armstrong County (Kittanning)	1,486	1,482	99.73%	4	0.27%	0	0	1,478	0	4	0	0	0	0	0	1	0	3	0	0.64	0.00	6.50
	(V04) (529GD) Clarion County	1,069	1,068	99.91%	1	0.09%	0	0	1,064	0	4	0	1	0	0	0	0	0	0	0	0.16	0.00	0.05
	(V04) (529GF) Cranberry Township	2,147	2,146	99.95%	1	0.05%	0	0	2,143	0	3	0	0	0	1	0	0	0	0	0	0.31	0.00	0.59
(V04) (540) Clarksburg, WV		25,555	21,971	85.98%	3,584	14.02%	1	0	20,355	0	1,616	0	1,798	0	1,189	0	472	0	125	0	10.81	15.61	5.06
	(V04) (540) Clarksburg	21,251	17,888	84.17%	3,363	15.83%	0	0	16,599	0	1,289	0	1,627	0	1,142	0	469	0	125	0	12.84	15.59	5.07
	(V04) (540GA) Tucker County	357	298	83.47%	59	16.53%	0	0	250	0	48	0	58	0	1	0	0	0	0	0	12.73		7.33
	(V04) (540GB) Wood County Veterans Center	1,873	1,784	95.25%	89	4.75%	0	0	1,623	0	161	0	72	0	17	0	0	0	0	0	6.08	32.75	4.61
	(V04) (540GC) Braxton	453	447	98.68%	6	1.32%	0	0	420	0	27	0	6	0	0	0	0	0	0	0	2.70	4.33	6.58
	(V04) (540GD) Monongalia	1,254	1,208	96.33%	46	3.67%	0	0	1,178	0	30	0	16	0	27	0	3	0	0	0	1.35	0.00	5.15
	(V04) (540HK) RMU	367	346	94.28%	21	5.72%	0	0	285	0	61	0	19	0	2	0	0	0	0	0	8.78		
(V04) (542) Coatesville, PA		9,119	8,999	98.68%	120	1.32%	1	0	8,733	0	266	0	101	0	11	0	6	0	2	0	2.06	3.91	1.02
	(V04) (542) Coatesville	7,016	6,922	98.66%	94	1.34%	0	0	6,692	0	230	0	82	0	6	0	4	0	2	0	1.86	3.92	0.64
	(V04) (542GA) Springfield	1,179	1,164	98.73%	15	1.27%	0	0	1,150	0	14	0	15	0	0	0	0	0	0	0	2.31	0.00	1.29
	(V04) (542GE) Spring City	924	913	98.81%	11	1.19%	0	0	891	0	22	0	4	0	5	0	2	0	0	0	2.46	0.00	3.09
(V04) (562) Erie, PA		13,046	12,336	94.56%	710	5.44%	8	0	11,676	0	660	0	639	0	65	0	1	0	5	0	9.39	5.53	0.52
	(V04) (562) Erie	9,454	8,921	94.36%	533	5.64%	0	0	8,423	0	498	0	489	0	39	0	1	0	4	0	11.31	5.64	0.45
	(V04) (562GA) Crawford County Primary Care Clin	947	858	90.60%	89	9.40%	0	0	817	0	41	0	70	0	18	0	0	0	1	0	10.38	3.09	1.63
	(V04) (562GB) Ashtabula County Primary Care Cli	1,006	948	94.23%	58	5.77%	0	0	863	0	85	0	52	0	6	0	0	0	0	0	9.97	0.00	0.44
	(V04) (562GC) McKean County Primary Care Clin	227	227	100.00%	0	0.00%	0	0	227	0	0	0	0	0	0	0	0	0	0	0	0.88	0.00	0.19
	(V04) (562GD) Venango	763	760	99.61%	3	0.39%	0	0	743	0	17	0	2	0	1	0	0	0	0	0	2.91	0.96	0.55
	(V04) (562GE) Warren	649	622	95.84%	27	4.16%	0	0	603	0	19	0	26	0	1	0	0	0	0	0	5.95	0.00	0.08
(V04) (595) Lebanon, PA		40,840	40,107	98.21%	733	1.79%	5	5	38,526	3	1,581	2	594	0	96	0	28	0	15	0	2.58	3.61	2.05
	(V04) (595) Lebanon	26,388	25,788	97.73%	600	2.27%	0	5	24,638	3	1,150	2	484	0	79	0	25	0	12	0	3.08	3.70	2.19
	(V04) (595GA) Camp Hill Outpatient Clinic	5,596	5,541	99.02%	55	0.98%	0	0	5,371	0	170	0	47	0	7	0	1	0	0	0	1.60	2.48	1.71
	(V04) (595GC) Lancaster	1,824	1,818	99.67%	6	0.33%	0	0	1,776	0	42	0	4	0	1	0	0	0	1	0	2.34	4.43	1.35
	(V04) (595GD) Reading	1,650	1,638	99.27%	12	0.73%	0	0	1,591	0													

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total appts scheduled ¹	Appts scheduled 30 days or under ²	Percent appts scheduled 30 days or under ³	Appts scheduled over 30 days ⁴	Percent appts scheduled over 30 days ⁵	New Enrollee Appt Request ⁶	EWL count ⁷	Appts between 0 - 14 days ⁸	EWL 0 - 14 days ⁹	Appts between 15 - 30 days ¹⁰	EWL 15- 30 days ¹¹	Appts between 31 - 60 days ¹²	EWL 31- 60 days ¹³	Appts between 61 - 90 days ¹⁴	EWL 61- 90 days ¹⁵	Appts between 91 - 120 days ¹⁶	EWL 91- 120 days ¹⁷	Appts beyond 120 days ¹⁸	EWL greater than 120 days ¹⁹	PC avg wait time ²⁰	SC avg wait time ²¹	MH avg wait time ²²
	(V04) (642GC) Willow Grove PA	4,483	4,127	92.06%	356	7.94%	0	0	3,840	0	287	0	163	0	131	0	58	0	4	0	5.16	11.88	7.86
	(V04) (642GD) Gloucester	4,559	4,405	96.62%	154	3.38%	0	0	4,303	0	102	0	53	0	77	0	4	0	20	0	2.06	6.10	3.05
(V04) (646) Pittsburgh, PA		67,655	65,837	97.31%	1,818	2.69%	6	5	63,227	4	2,610	0	1,218	1	410	0	129	0	61	0	3.56	3.90	1.49
	(V04) (646) Pittsburgh HCS-Univ Dr	28,467	27,234	95.67%	1,233	4.33%	0	5	25,620	4	1,614	0	846	1	257	0	107	0	23	0	9.04	4.75	1.43
	(V04) (646AA) Heinz Division HCS	14,670	14,275	97.31%	395	2.69%	0	0	13,479	0	796	0	300	0	59	0	11	0	25	0	4.91	3.65	2.62
	(V04) (646GA) Belmont	1,894	1,888	99.68%	6	0.32%	0	0	1,868	0	20	0	5	0	1	0	0	0	0	0	1.56	1.34	0.44
	(V04) (646GB) Westmoreland	7,474	7,324	97.99%	150	2.01%	0	0	7,245	0	79	0	51	0	90	0	6	0	3	0	2.16	0.88	0.12
	(V04) (646GC) Beaver CBOC	5,258	5,245	99.75%	13	0.25%	0	0	5,226	0	19	0	7	0	0	0	0	0	6	0	0.43	0.47	1.81
	(V04) (646GD) Washington County	5,892	5,888	99.93%	4	0.07%	0	0	5,875	0	13	0	0	0	1	0	0	0	3	0	0.35	0.75	0.24
	(V04) (646GE) Fayette County	4,000	3,983	99.58%	17	0.43%	0	0	3,914	0	69	0	9	0	2	0	5	0	1	0	1.07	3.16	0.33
(V04) (693) Wilkes-Barre, PA		27,798	27,315	98.26%	483	1.74%	4	4	26,752	4	563	0	432	0	50	0	0	0	1	0	2.42	1.41	1.63
	(V04) (693) Wilkes Barre	16,942	16,799	99.16%	143	0.84%	0	2	16,592	2	207	0	132	0	10	0	0	0	1	0	1.30	1.33	0.19
	(V04) (693B4) Allentown	6,526	6,252	95.80%	274	4.20%	0	2	5,977	2	275	0	236	0	38	0	0	0	0	0	4.01	2.28	3.98
	(V04) (693GA) Sayre	1,837	1,813	98.69%	24	1.31%	0	0	1,809	0	4	0	24	0	0	0	0	0	0	0	0.28	0.34	0.10
	(V04) (693GB) Williamsport	1,648	1,639	99.45%	9	0.55%	0	0	1,617	0	22	0	7	0	2	0	0	0	0	0	0.93	1.80	1.33
	(V04) (693GC) Tobyhanna	138	138	100.00%	0	0.00%	0	0	137	0	1	0	0	0	0	0	0	0	0	0	0.87	0.00	2.04
	(V04) (693GF) Berwick (Columbia Co.)	192	191	99.48%	1	0.52%	0	0	190	0	1	0	1	0	0	0	0	0	0	0	0.00	16.00	0.62
	(V04) (693GG) Northampton County	515	483	93.79%	32	6.21%	0	0	430	0	53	0	32	0	0	0	0	0	0	0	7.25	0.00	4.67
(V05) (512) Baltimore HCS, MD		55,345	51,658	93.34%	3,687	6.66%	11	95	48,036	47	3,622	9	2,391	23	802	9	401	3	93	4	8.93	6.96	3.70
	(V05) (512) Baltimore	36,605	34,436	94.07%	2,169	5.93%	0	0	32,226	40	2,210	3	1,430	1	470	7	189	0	80	3	8.19	6.35	1.51
	(V05) (512AS) Perry Point	6,597	6,241	94.60%	356	5.40%	0	32	5,791	5	450	6	196	21	103	0	51	0	6	0	10.60	6.42	1.46
	(V05) (512GA) Cambridge	3,021	2,634	87.19%	387	12.81%	0	0	2,348	0	286	0	193	0	80	0	111	0	3	0	9.44	22.36	8.94
	(V05) (512GC) Glen Burnie	2,362	2,085	88.27%	277	11.73%	0	4	1,850	0	235	0	230	0	45	2	1	1	1	1	10.82	13.44	5.38
	(V05) (512GD) Loch Raven	3,983	3,675	92.27%	308	7.73%	0	4	3,469	1	206	0	186	1	74	0	47	2	1	0	10.75	4.48	2.75
	(V05) (512GE) Pocomoke City	645	605	93.80%	40	6.20%	0	0	525	0	80	0	38	0	2	0	0	0	0	0	6.58	0.73	13.70
	(V05) (512GF) Fort Howard	928	871	93.86%	57	6.14%	0	0	798	0	73	0	45	0	10	0	0	0	2	0	6.68	8.23	10.25
	(V05) (512GG) Fort Meade	1,204	1,111	92.28%	93	7.72%	0	1	1,029	1	82	0	73	0	18	0	2	0	0	0	9.93	0.94	6.81
(V05) (613) Martinsburg, WV		35,606	34,452	96.76%	1,154	3.24%	1	82	32,907	57	1,545	4	598	8	366	12	124	0	66	1	5.23	5.91	1.94
	(V05) (613) Martinsburg	24,656	23,962	97.19%	694	2.81%	0	52	22,832	52	1,130	0	414	0	153	0	74	0	53	0	3.74	5.63	1.15
	(V05) (613BU) VADOM Martinsburg	455	452	99.34%	3	0.66%	0	0	446	0	6	0	3	0	0	0	0	0	0	0	0.31	0.15	1.58
	(V05) (613GA) Cumberland	2,179	1,929	88.53%	250	11.47%	0	16	1,829	1	100	3	83	5	126	6	33	0	8	1	21.89	3.29	1.87
	(V05) (613GB) Hagerstown	1,841	1,828	99.29%	13	0.71%	0	0	1,770	0	58	0	8	0	2	0	0	0	3	0	1.57	4.38	5.04
	(V05) (613GC) Stephens City	1,821	1,792	98.41%	29	1.59%	0	12	1,704	2	88	1	25	3	4	6	0	0	0	0	3.25	2.34	6.33
	(V05) (613GD) Franklin	116	112	96.55%	4	3.45%	0	2	104	2	8	0	1	0	1	0	0	0	2	0	10.23		
	(V05) (613GE) Petersburg	671	668	99.55%	3	0.45%	0	0	650	0	18	0	0	0	2	0	1	0	0	0	3.23	0.00	0.17
	(V05) (613GF) Harrisonburg	1,804	1,793	99.39%	11	0.61%	0	0	1,769	0	24	0	7	0	4	0	0	0	0	0	3.04	0.00	2.52
	(V05) (613GG) Fort Detrick	2,063	1,916	92.87%	147	7.13%	0	0	1,803	0	113	0	57	0	74	0	16	0	0	0	1.41	11.05	3.67
(V05) (688) Washington, DC		43,797	41,101	93.84%	2,696	6.16%	7	96	37,401	31	3,700	9	2,028	10	592	9	65	15	11	22	8.41	6.88	8.11
	(V05) (688) Washington	37,446	35,232	94.09%	2,214	5.91%	0	89	31,998	25	3,234	9	1,642	10	527	9	35	15	10	21	8.88	6.74	9.83
	(V05) (688GA) Fort Belvoir	2,583	2,420	93.69%	163	6.31%	0	1	2,216	1	204	0	115	0	21	0	27	0	0	0	6.57	10.17	5.03
	(V05) (688GB) Southeast Washington	275	270	98.18%	5	1.82%	0	0	254	0	16	0	5	0	0	0	0	0	0	0	1.52	13.88	1.52
	(V05) (688GC) Landover/Greenbelt (Prince Georg	385	381	98.96%	4	1.04%	0	0	367	0	14	0	3	0	1	0	0	0	0	0	0.85	9.86	1.58
	(V05) (688GD) Charlotte Hall	1,102	1,048	95.10%	54	4.90%	0	4	927	3	121	0	36	0	17	0	1	0	0	1	4.77	12.87	7.60
	(V05) (688GE) Southern Prince Georges County	2,006	1,750	87.24%	256	12.76%	0	2	1,639	2	111	0	227	0	26	0	2	0	1	0	15.64	6.66	5.74
(V06) (517) Beckley, WV		15,023	14,295	95.15%	728	4.85%	1	151	13,444	9	851	8	576	21	121	29	26	11	5	73	3.66	6.21	5.66
	(V06) (517) Beckley	13,878	13,186	95.01%	692	4.99%	0	133	12,367	9	819	8	570	18	106	14	13	11	3	73	3.36	6.22	5.83
	(V06) (517GB) Greenbrier County	1,018	985	96.76%	33	3.24%	0	18	965	0	20	0	5	3	15	15	11	0	2	0	5.95	0.00	4.41
	(V06) (517HK) Beckley MOC	127	124	97.64%	3	2.36%	0	0	112	0	12	0	1	0	0	0	2	0	0	0	4.54		
(V06) (558) Durham, NC		71,174	65,651	92.24%	5,523	7.76%	137	82	60,344	26	5,307	4	4,092	15	996	14	233	5	202	18	12.28	8.46	3.31
	(V06) (558) Durham	53,116	49,506	93.20%	3,610	6.80%	0	76	45,424	25	4,082	2	2,669	12	604	14	151	5	186	18	8.00	8.69	1.66
	(V06) (558GA) Greenville	9,397	8,226	87.54%	1,171	12.46%	0	4	7,479	1	747	0	893	3	198	0	71	0	9	0	20.60	5.28	6.62
	(V06) (558GB) Raleigh	5,843	5,156	88.24%	687	11.76%	0	2	4,770	0	386	2	481	0	189	0	10	0	7	0	19.09	16.10	0.72
	(V06) (558GC) Morehead City	2,818	2,763	98.05%	55	1.95%	0	0	2,671	0	92	0	49	0	5	0	1	0	0	0	2.08	4.40	3.07
(V06) (565) Fayetteville, NC		43,844	35,744	81.53%	8,100	18.47%	34	711	31,959	220	3,785	177	3,328	147	4,582	54	122	22	68	91	28.09	14.52	5.02
	(V06) (565) Fayetteville NC	29,823	24,780	83.09%	5,043	16.91%	0	495	22,380	161	2,400	154	2,295	111	2,624	25	66	5	58	39	25.08	15.07	2.49
	(V06) (565GA) Jacksonville	2,933	1,832	62.46%	1,101	37.54%	0	74	1,620	16	212	3	187	7	866	12	44	8	4	28	49.52	12.23	15.41
	(V06) (565GC) New Hanover County (Wilmington	6,911	5,764	83.40%	1,147	16.60%	0	124	4,978	37	786	19	563	24	572	15	8	8	4	21	28.05	11.90	5.05
	(V06) (565GD) Hamlet	1,312	1,035	78.89%	277	21.11%	0	1	929	1	106	0	115	0	158	0	2	0	2	0	21.65	41.00	7.60
	(V06) (565GE) Robeson County	1,432	1,096	76.54%	336	23.46%	0	17	1,002	5	94	1	112	5	223	2	1	1	0	3	31.94	2.67	3.39
	(V06) (565GF) Goldsboro	1,270	1,096	86.30%	174	13.70%	0	0	981	0	115	0	34	0	139	0	1	0					

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total appts scheduled ¹	Appts scheduled 30 days or under ²	Percent appts scheduled 30 days or under ³	Appts scheduled over 30 days ⁴	Percent appts scheduled over 30 days ⁵	New Enrollee Appt Request ⁶	EWL count ⁷	Appts between 0 - 14 days ⁸	EWL 0 - 14 days ⁹	Appts between 15 - 30 days ¹⁰	EWL 15- 30 days ¹¹	Appts between 31 - 60 days ¹²	EWL 31- 60 days ¹³	Appts between 61 - 90 days ¹⁴	EWL 61- 90 days ¹⁵	Appts between 91 - 120 days ¹⁶	EWL 91- 120 days ¹⁷	Appts beyond 120 days ¹⁸	EWL greater than 120 days ¹⁹	PC avg wait time ²⁰	SC avg wait time ²¹	MH avg wait time ²²
	(V06) (590MB) IDES Langley	13	13	100.00%	0	0.00%	0	0	13	0	0	0	0	0	0	0	0	0	0	0		0.00	
	(V06) (590MC) IDES Fort Eustis	21	21	100.00%	0	0.00%	0	0	21	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V06) (637) Asheville, NC		34,654	33,208	95.83%	1,446	4.17%	0	43	30,956	23	2,252	10	1,037	7	346	2	46	0	17	1	5.58	5.64	4.33
	(V06) (637) Asheville-Oteen	31,438	30,129	95.84%	1,309	4.16%	0	13	27,983	5	2,146	4	937	2	315	1	41	0	16	1	5.86	5.66	3.37
	(V06) (637GA) Franklin NC CBOC	1,469	1,373	93.46%	96	6.54%	0	9	1,311	8	62	1	69	0	21	0	5	0	1	0	5.08	3.20	10.20
	(V06) (637GB) Rutherfordton CBOC	1,747	1,706	97.65%	41	2.35%	0	21	1,662	10	44	5	31	5	10	1	0	0	0	0	2.35	0.00	4.43
(V06) (652) Richmond, VA		65,118	62,307	95.68%	2,811	4.32%	9	418	58,693	99	3,614	76	1,893	115	582	49	237	50	99	29	9.24	4.67	5.32
	(V06) (652) Richmond	59,362	56,858	95.78%	2,504	4.22%	0	65	53,564	21	3,294	6	1,710	22	484	5	219	6	91	5	9.60	4.67	4.54
	(V06) (652GA) Stafford/Fredericksburg	3,228	3,006	93.12%	222	6.88%	0	348	2,823	76	183	68	130	92	81	44	6	44	5	24	8.77	0.60	8.54
	(V06) (652GE) Charlottesville CBOC, VA	1,629	1,606	98.59%	23	1.41%	0	2	1,537	1	69	0	18	1	3	0	2	0	0	0	2.69	3.91	3.70
	(V06) (652GF) Emporia, VA	899	837	93.10%	62	6.90%	0	3	769	1	68	2	35	0	14	0	10	0	3	0	12.08	14.30	5.35
(V06) (658) Salem, VA		41,423	39,852	96.21%	1,571	3.79%	19	134	38,056	30	1,796	25	817	0	497	23	218	22	39	34	3.88	6.71	0.60
	(V06) (658) Salem	35,155	33,656	95.74%	1,499	4.26%	0	134	32,012	30	1,644	25	770	0	483	23	213	22	33	34	3.97	6.74	0.58
	(V06) (658GA) Tazewell	565	563	99.65%	2	0.35%	0	0	560	0	3	0	2	0	0	0	0	0	0	0	0.17		0.93
	(V06) (658GB) Danville	1,566	1,564	99.87%	2	0.13%	0	0	1,560	0	4	0	2	0	0	0	0	0	0	0	0.65	0.25	0.91
	(V06) (658GC) Lynchburg	1,719	1,710	99.48%	9	0.52%	0	0	1,690	0	20	0	5	0	3	0	0	0	1	0	0.65	0.00	0.50
	(V06) (658GD) Staunton	1,230	1,194	97.07%	36	2.93%	0	0	1,109	0	85	0	16	0	11	0	5	0	4	0	9.51	0.00	0.93
	(V06) (658GE) Wytheville	1,188	1,165	98.06%	23	1.94%	0	0	1,125	0	40	0	22	0	0	0	0	0	1	0	6.00	0.00	0.10
(V06) (659) Salisbury, NC		77,189	71,354	92.44%	5,835	7.56%	10	173	67,011	72	4,343	27	3,219	17	1,476	27	500	9	640	21	3.81	8.95	13.39
	(V06) (659) W.G. (Bill) Hefner Salisbury VAMC	40,460	37,104	91.71%	3,356	8.29%	0	121	34,598	62	2,506	23	1,829	6	599	4	324	9	604	17	3.71	8.73	22.85
	(V06) (659BY) Winston-Salem	14,032	13,230	94.28%	802	5.72%	0	13	12,579	6	651	1	500	3	268	3	22	0	12	0	3.97	7.37	7.11
	(V06) (659GA) Charlotte	19,201	17,801	92.71%	1,400	7.29%	0	37	16,782	3	1,019	3	689	8	543	19	145	0	23	4	3.96	12.44	9.83
	(V06) (659GB) Hickory	3,496	3,219	92.08%	277	7.92%	0	2	3,052	1	167	0	201	0	66	1	9	0	1	0	2.96	2.33	12.85
(V07) (508) Atlanta, GA		117,056	108,625	92.80%	8,431	7.20%	19	7	102,127	1	6,498	0	5,280	0	2,795	0	204	4	152	2	17.00	6.05	2.41
	(V07) (508) Atlanta	93,627	87,610	93.57%	6,017	6.43%	0	7	82,334	1	5,276	0	3,792	0	1,886	0	192	4	147	2	18.43	5.94	3.04
	(V07) (508GA) Fort McPherson	5,934	5,401	91.02%	533	8.98%	0	0	5,223	0	178	0	321	0	207	0	4	0	1	0	20.29	1.51	0.60
	(V07) (508GE) NE Georgia/Oakwood	2,705	2,531	93.57%	174	6.43%	0	0	2,236	0	295	0	156	0	16	0	1	0	1	0	8.48	8.81	0.99
	(V07) (508GF) Austell	2,917	2,666	91.40%	251	8.60%	0	0	2,523	0	143	0	199	0	52	0	0	0	0	0	9.72	0.00	3.56
	(V07) (508GG) Stockbridge	2,763	2,510	90.84%	253	9.16%	0	0	2,368	0	142	0	143	0	108	0	0	0	2	0	11.85	0.04	1.49
	(V07) (508GH) Lawrenceville (Gwinnett County)	3,287	2,847	86.61%	440	13.39%	0	0	2,677	0	170	0	364	0	76	0	0	0	0	0	18.74	3.21	2.19
	(V07) (508GI) Newnan	1,877	1,470	78.32%	407	21.68%	0	0	1,384	0	86	0	115	0	285	0	6	0	1	0	29.79	5.24	3.21
	(V07) (508GJ) Blairsville	914	903	98.80%	11	1.20%	0	0	880	0	23	0	11	0	0	0	0	0	0	0	4.48	0.00	2.71
	(V07) (508GK) Trinka Davis Veterans Village CBOC	3,032	2,687	88.62%	345	11.38%	0	0	2,502	0	185	0	179	0	165	0	1	0	0	0	17.33	10.76	1.73
(V07) (509) Augusta, GA		36,272	34,873	96.14%	1,399	3.86%	6	29	32,770	4	2,103	9	962	3	182	0	101	3	154	10	6.82	5.73	0.81
	(V07) (509) Augusta	21,745	20,943	96.31%	802	3.69%	0	4	19,356	2	1,587	2	488	0	117	0	85	0	112	0	0.58	5.82	0.23
	(V07) (509AO) Lenwood (Uptown)	11,554	10,988	95.10%	566	4.90%	0	24	10,606	2	382	6	447	3	63	0	15	3	41	10	8.74	5.03	0.45
	(V07) (509GA) Athens, GA CBOC	2,037	2,016	98.97%	21	1.03%	0	1	1,927	0	89	1	17	0	2	0	1	0	1	0	3.06	12.54	1.31
	(V07) (509GB) Aiken CBOC	936	926	98.93%	10	1.07%	0	0	881	0	45	0	10	0	0	0	0	0	0	0	1.84	3.11	2.83
(V07) (521) Birmingham, AL		55,931	53,937	96.43%	1,994	3.57%	13	16	51,984	11	1,953	1	1,432	4	385	0	98	0	79	0	1.75	6.93	1.52
	(V07) (521) Birmingham	39,909	38,083	95.42%	1,826	4.58%	0	13	36,349	9	1,734	1	1,334	3	316	0	97	0	79	0	1.63	7.39	1.21
	(V07) (521GA) Huntsville AL	3,591	3,483	96.99%	108	3.01%	0	0	3,402	0	81	0	48	0	59	0	1	0	0	0	3.58	4.68	2.85
	(V07) (521GB) Decatur AL/Madison	1,576	1,541	97.78%	35	2.22%	0	2	1,458	2	83	0	29	0	6	0	0	0	0	0	2.17	2.63	4.80
	(V07) (521GC) Florence AL (Shoals Area)	1,846	1,844	99.89%	2	0.11%	0	0	1,838	0	6	0	1	0	1	0	0	0	0	0	1.02	0.09	0.57
	(V07) (521GD) Rainbow City	1,507	1,505	99.87%	2	0.13%	0	0	1,490	0	15	0	1	0	1	0	0	0	0	0	0.32	0.49	1.13
	(V07) (521GE) Anniston/Oxford AL	1,764	1,758	99.66%	6	0.34%	0	1	1,744	0	14	0	5	1	1	0	0	0	0	0	1.89	0.00	2.78
	(V07) (521GF) Jasper AL	1,215	1,209	99.51%	6	0.49%	0	0	1,196	0	13	0	6	0	0	0	0	0	0	0	0.84	0.03	0.62
	(V07) (521GG) Bessemer CBOC	1,742	1,740	99.89%	2	0.11%	0	0	1,739	0	1	0	1	0	1	0	0	0	0	0	0.14	0.21	0.08
	(V07) (521GH) Childersburg CBOC	1,246	1,241	99.60%	5	0.40%	0	0	1,238	0	3	0	5	0	0	0	0	0	0	0	0.59	0.88	0.65
	(V07) (521GI) Guntersville	1,535	1,533	99.87%	2	0.13%	0	0	1,530	0	3	0	2	0	0	0	0	0	0	0	1.30	0.00	1.76
(V07) (534) Charleston, SC		40,542	39,220	96.74%	1,322	3.26%	69	11	38,121	5	1,099	3	906	3	318	0	82	0	16	0	3.52	4.90	2.12
	(V07) (534) Charleston	25,063	24,101	96.16%	962	3.84%	0	9	23,485	5	616	2	619	2	269	0	61	0	13	0	3.65	4.91	1.40
	(V07) (534BY) Savannah	4,579	4,404	96.18%	175	3.82%	0	2	4,269	0	135	1	136	1	20	0	18	0	1	0	3.47	6.23	2.91
	(V07) (534GB) Myrtle Beach	4,715	4,616	97.90%	99	2.10%	0	0	4,442	0	174	0	85	0	11	0	2	0	1	0	5.02	2.09	2.88
	(V07) (534GC) Beaufort	1,195	1,189	99.50%	6	0.50%	0	0	1,168	0	21	0	5	0	1	0	0	0	0	0	1.28	0.00	1.03
	(V07) (534GD) Goose Creek, SC	2,963	2,929	98.85%	34	1.15%	0	0	2,812	0	117	0	28	0	4	0	1	0	1	0	3.35	4.13	3.67
	(V07) (534GE) Hinesville	2,027	1,981	97.73%	46	2.27%	0	0	1,945	0	36	0	33	0	13	0	0	0	0	0	2.63	0.00	1.52
(V07) (544) Columbia, SC		73,335	67,741	92.37%	5,594	7.63%	11	347	62,917	59	4,824	36	3,528	67	1,553	57	329	85	184	43	11.55	7.83	6.78
	(V07) (544) Columbia SC	48,206	43,754	90.76%	4,452	9.24%	0	95	39,938	32	3,816	10	2,802	14	1,242	17	237	7	171	15	22.72	8.27	8.94
	(V07) (544B2) Greenville SC	10,621	10,081	94.92%	540	5.08%	0	1	9,785	1	296	0	310	0	140	0	78	0	12	0	2.44	5.29	10.48
	(V07) (544GB) Florence SC	2,720	2,546	93.60%	174	6.40%	0	251	2,347	26													

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total appts scheduled ¹	Appts scheduled 30 days or under ²	Percent appts scheduled 30 days or under ³	Appts scheduled over 30 days ⁴	Percent appts scheduled over 30 days ⁵	New Enrollee Appt Request ⁶	EWL count ⁷	Appts between 0 - 14 days ⁸	EWL 0 - 14 days ⁹	Appts between 15 - 30 days ¹⁰	EWL 15- 30 days ¹¹	Appts between 31 - 60 days ¹²	EWL 31- 60 days ¹³	Appts between 61 - 90 days ¹⁴	EWL 61- 90 days ¹⁵	Appts between 91 - 120 days ¹⁶	EWL 91- 120 days ¹⁷	Appts beyond 120 days ¹⁸	EWL greater than 120 days ¹⁹	PC avg wait time ²⁰	SC avg wait time ²¹	MH avg wait time ²²
	(V07) (557) Dublin	14,201	11,421	80.42%	2,780	19.58%	0	45	10,356	22	1,065	18	1,236	5	1,308	0	189	0	47	0	25.37	15.50	2.23
	(V07) (557GA) Macon GA	1,831	1,684	91.97%	147	8.03%	0	1	1,509	0	175	1	75	0	69	0	3	0	0	0	6.49	3.36	12.72
	(V07) (557GB) Albany GA	1,922	1,510	78.56%	412	21.44%	0	51	1,260	29	250	9	198	13	76	0	138	0	0	0	32.83	8.56	7.82
	(V07) (557GC) Baldwin County	429	420	97.90%	9	2.10%	0	0	368	0	52	0	5	0	0	0	0	0	4	0	7.48	12.48	1.92
	(V07) (557GE) Brunswick	4,678	4,405	94.16%	273	5.84%	0	0	4,082	0	323	0	223	0	42	0	6	0	2	0	5.10	8.36	9.11
	(V07) (557HA) Perry	1,913	1,838	96.08%	75	3.92%	0	3	1,729	1	109	0	60	2	14	0	1	0	0	0	6.62	2.42	4.48
	(V07) (619) Central Alabama Veterans HCS, AL	35,120	26,977	76.81%	8,143	23.19%	34	53	23,349	18	3,628	13	4,244	12	2,388	2	1,329	1	182	7	13.55	23.98	19.71
	(V07) (619) Montgomery	12,188	9,254	75.93%	2,934	24.07%	0	22	7,501	6	1,753	7	2,031	6	630	1	258	0	15	2	20.42	20.88	7.67
	(V07) (619A4) Tuskegee	11,039	8,374	75.86%	2,665	24.14%	0	27	7,271	11	1,103	4	1,251	5	1,088	1	289	1	37	5	10.69	24.29	15.97
	(V07) (619GA) Columbus	7,187	5,074	70.60%	2,113	29.40%	0	0	4,603	0	471	0	662	0	545	0	776	0	130	0	10.98	51.63	40.92
	(V07) (619GB) Dothan	2,005	1,924	95.96%	81	4.04%	0	2	1,865	1	59	1	78	0	2	0	1	0	0	0	7.55		0.34
	(V07) (619GD) Wiregrass	2,446	2,096	85.69%	350	14.31%	0	2	1,855	0	241	1	222	1	123	0	5	0	0	0	7.09	20.25	6.06
	(V07) (619GE) Monroe County	255	255	100.00%	0	0.00%	0	0	254	0	1	0	0	0	0	0	0	0	0	0	0.43		0.93
	(V07) (679) Tuscaloosa, AL	6,392	6,259	97.92%	133	2.08%	7	2	6,050	0	209	0	110	2	11	0	12	0	0	0	5.19	0.41	1.26
	(V07) (679) Tuscaloosa	6,291	6,158	97.89%	133	2.11%	0	2	5,949	0	209	0	110	2	11	0	12	0	0	0	5.40	0.41	1.26
	(V07) (679HK) Mobile Clinic Tuscaloosa	100	100	100.00%	0	0.00%	0	0	100	0	0	0	0	0	0	0	0	0	0	0	0.71		
	(V07) (679MA) IDES Columbus	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0		0.00	
	(V08) (516) Bay Pines, FL	105,992	102,140	96.37%	3,852	3.63%	3	169	97,555	50	4,585	33	2,712	42	745	38	183	4	212	2	4.99	5.43	3.48
	(V08) (516) C.W. Bill Young VAMC	63,317	60,916	96.21%	2,401	3.79%	0	10	58,021	6	2,895	2	1,587	1	535	0	121	0	158	1	7.66	5.31	4.76
	(V08) (516B2) Lee County	21,839	20,785	95.17%	1,054	4.83%	0	0	19,688	0	1,097	0	827	0	147	0	44	0	36	0	3.68	6.90	3.39
	(V08) (516GA) Sarasota	3,361	3,274	97.41%	87	2.59%	0	0	3,137	0	137	0	63	0	17	0	3	0	4	0	2.26	13.17	4.35
	(V08) (516GB) St. Petersburg	870	861	98.97%	9	1.03%	0	0	852	0	9	0	7	0	2	0	0	0	0	0	1.05	0.00	1.01
	(V08) (516GC) Palm Harbor	2,094	2,082	99.43%	12	0.57%	0	1	2,064	0	18	0	9	1	2	0	1	0	0	0	0.88	3.79	0.85
	(V08) (516GD) Bradenton	6,238	6,177	99.02%	61	0.98%	0	146	6,019	35	158	28	47	40	6	38	2	4	6	1	3.03	2.54	2.34
	(V08) (516GE) Port Charlotte/Charlotte County	4,244	4,067	95.83%	177	4.17%	0	12	3,857	9	210	3	135	0	28	0	7	0	7	0	4.61	5.44	3.48
	(V08) (516GF) Naples	2,551	2,518	98.71%	33	1.29%	0	0	2,473	0	45	0	28	0	2	0	2	0	1	0	1.85	1.46	0.96
	(V08) (516GH) Sebring	1,478	1,460	98.78%	18	1.22%	0	0	1,444	0	16	0	9	0	6	0	3	0	0	0	0.66	17.37	1.12
	(V08) (546) Miami, FL	53,530	51,561	96.32%	1,969	3.68%	6	253	49,432	49	2,129	2	1,440	22	420	36	65	46	44	98	4.78	5.10	1.28
	(V08) (546) Miami	34,189	33,052	96.67%	1,137	3.33%	0	225	31,570	22	1,482	1	807	22	244	36	59	46	27	98	8.61	4.10	0.65
	(V08) (546B2) Broward County	13,336	12,577	94.31%	759	5.69%	0	25	12,065	24	512	1	579	0	158	0	6	0	16	0	3.09	8.19	2.20
	(V08) (546GA) Miami	97	97	100.00%	0	0.00%	0	0	97	0	0	0	0	0	0	0	0	0	0	0			0.91
	(V08) (546GB) Key West	736	724	98.37%	12	1.63%	0	2	660	2	64	0	10	0	2	0	0	0	0	0	2.09	4.90	6.32
	(V08) (546GC) Homestead	2,078	2,061	99.18%	17	0.82%	0	1	2,054	1	7	0	8	0	8	0	0	0	1	0	1.38	0.13	0.32
	(V08) (546GD) Pembroke Pines	992	987	99.50%	5	0.50%	0	0	981	0	6	0	2	0	3	0	0	0	0	0	0.46	2.23	0.28
	(V08) (546GE) Key Largo	409	406	99.27%	3	0.73%	0	0	398	0	8	0	3	0	0	0	0	0	0	0	1.66	4.25	0.85
	(V08) (546GF) Hollywood (Southeast Broward Co)	1,202	1,169	97.25%	33	2.75%	0	0	1,134	0	35	0	28	0	5	0	0	0	0	0	1.42	9.03	1.01
	(V08) (546GH) Deerfield Beach	491	488	99.39%	3	0.61%	0	0	473	0	15	0	3	0	0	0	0	0	0	0	0.54	3.17	1.89
	(V08) (548) West Palm Beach, FL	66,302	63,830	96.27%	2,472	3.73%	5	3	61,591	2	2,239	1	1,696	0	529	0	216	0	31	0	1.92	6.01	1.89
	(V08) (548) W Palm Beach	57,255	54,978	96.02%	2,277	3.98%	0	2	52,854	1	2,124	1	1,529	0	507	0	210	0	31	0	2.27	6.20	2.20
	(V08) (548GA) Ft Pierce	1,269	1,227	96.69%	42	3.31%	0	0	1,205	0	22	0	31	0	9	0	2	0	0	0	0.03	6.05	0.11
	(V08) (548GB) Delray Beach	2,425	2,395	98.76%	30	1.24%	0	0	2,366	0	29	0	29	0	1	0	0	0	0	0	0.22	2.10	0.95
	(V08) (548GC) Stuart	1,710	1,659	97.02%	51	2.98%	0	0	1,637	0	22	0	47	0	2	0	2	0	0	0	0.30	7.90	1.05
	(V08) (548GD) Boca Raton	1,343	1,337	99.55%	6	0.45%	0	1	1,333	1	4	0	5	0	1	0	0	0	0	0	0.28	0.68	0.39
	(V08) (548GE) Vero Beach	1,491	1,437	96.38%	54	3.62%	0	0	1,402	0	35	0	45	0	7	0	2	0	0	0	1.66	2.57	1.58
	(V08) (548GF) Okeechobee	809	797	98.52%	12	1.48%	0	0	794	0	3	0	10	0	2	0	0	0	0	0	0.52	1.26	0.85
	(V08) (573) Gainesville, FL	155,520	136,120	87.53%	19,400	12.47%	226	1,173	125,748	144	10,372	205	11,009	251	5,763	247	1,608	172	1,020	154	8.97	15.21	2.66
	(V08) (573) North Florida/South Georgia HCS-Gai	58,013	52,835	91.07%	5,178	8.93%	0	881	49,024	65	3,811	166	2,782	194	1,435	201	590	108	371	147	5.90	11.12	2.47
	(V08) (573A4) North Florida/South Georgia HCS-L	18,985	16,927	89.16%	2,058	10.84%	0	198	15,571	3	1,356	21	1,259	57	534	46	199	64	66	7	15.95	8.55	1.70
	(V08) (573BU) Gainesville DCHV	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0			
	(V08) (573BY) Jacksonville	31,954	23,545	73.40%	8,500	26.60%	0	94	21,126	76	2,328	18	4,415	0	2,920	0	669	0	496	0	15.72	31.38	2.92
	(V08) (573GA) Valdosta	1,318	1,296	98.33%	22	1.67%	0	0	1,277	0	19	0	7	0	13	0	1	0	1	0	0.55	10.47	0.19
	(V08) (573GD) Ocala	4,719	4,614	97.77%	105	2.23%	0	0	4,476	0	138	0	46	0	43	0	14	0	2	0	2.23	6.94	2.72
	(V08) (573GE) St. Augustine	3,711	3,281	88.41%	430	11.59%	0	0	3,039	0	242	0	288	0	84	0	38	0	20	0	20.81	5.47	0.68
	(V08) (573GF) Tallahassee	9,905	7,619	76.92%	2,286	23.08%	0	0	6,172	0	1,447	0	1,675	0	562	0	40	0	9	0	17.36	24.76	5.32
	(V08) (573GG) Lecanto	2,193	1,989	90.70%	204	9.30%	0	0	1,818	0	171	0	120	0	62	0	21	0	1	0	13.11	8.03	2.72
	(V08) (573GI) The Villages	20,977	20,474	97.60%	503	2.40%	0	0	19,732	0	742	0	330	0	88	0	31	0	54	0	3.98	3.98	2.49
	(V08) (573GJ) Saint Marys	1,278	1,245	97.42%	33	2.58%	0	0	1,219	0	26	0	31	0	2	0	0	0	0	0	3.43	14.00	2.81
	(V08) (573GK) Jackson County	1,011	983	97.23%	28	2.77%	0	0	943	0	40	0	27	0	1	0	0	0	0	0	3.38	14.08	3.32
	(V08) (573GL) Palatka	1,438	1,385	96.31%	53	3.69%	0	0	1,340	0	45	0	29	0	19	0	5	0	0	0	3.18	9.80	1.20
	(V08) (573MA) IDES Naval Hospital Jacksonville	17	17	100.00%	0	0.00%	0	0	10	0	7	0	0	0	0	0	0	0	0	0		10.24	
	(V08) (672) San Juan, PR	124,973	1																				

Pending Wait Times Using Preferred Date*

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total appts scheduled ¹	Appts scheduled 30 days or under ²	Percent appts scheduled 30 days or under ³	Appts scheduled over 30 days ⁴	Percent appts scheduled over 30 days ⁵	New Enrollee Appt Request ⁶	EWL count ⁷	Appts between 0 - 14 days ⁸	EWL 0 - 14 days ⁹	Appts between 15 - 30 days ¹⁰	EWL 15- 30 days ¹¹	Appts between 31 - 60 days ¹²	EWL 31- 60 days ¹³	Appts between 61 - 90 days ¹⁴	EWL 61- 90 days ¹⁵	Appts between 91 - 120 days ¹⁶	EWL 91- 120 days ¹⁷	Appts beyond 120 days ¹⁸	EWL greater than 120 days ¹⁹	PC avg wait time ²⁰	SC avg wait time ²¹	MH avg wait time ²²
	(V08) (672GD) Ceiba	3,702	3,690	99.68%	12	0.32%	0	0	3,679	0	11	0	3	0	6	0	3	0	0	0.67	28.40	0.20	
	(V08) (672GE) Guayama	2,062	2,059	99.85%	3	0.15%	0	0	2,046	0	13	0	1	0	0	0	1	0	1	0	1.63	3.54	0.54
(V08) (673) Tampa, FL		119,951	113,197	94.37%	6,754	5.63%	50	1,214	109,468	350	3,729	118	3,243	231	2,623	200	567	201	321	114	1.16	9.22	4.07
	(V08) (673) Tampa	84,472	79,036	93.56%	5,436	6.44%	0	1,214	76,462	350	2,574	118	2,334	231	2,326	200	504	201	272	114	0.81	9.28	3.34
	(V08) (673B2) New Port Richey	22,456	21,503	95.76%	953	4.24%	0	0	20,820	0	683	0	638	0	216	0	57	0	42	0	1.62	8.88	4.25
	(V08) (673GB) Lakeland	4,073	3,728	91.53%	345	8.47%	0	0	3,387	0	341	0	259	0	78	0	4	0	4	0	3.86	12.33	9.88
	(V08) (673GC) Brooksville	5,784	5,772	99.79%	12	0.21%	0	0	5,724	0	48	0	6	0	2	0	2	0	2	0	1.42	0.87	2.79
	(V08) (673GF) Zephyrhills	3,166	3,158	99.75%	8	0.25%	0	0	3,075	0	83	0	6	0	1	0	0	0	1	0	1.27	6.75	2.20
(V08) (675) Orlando, FL		103,626	98,701	95.25%	4,925	4.75%	9	928	95,781	245	2,920	247	2,817	275	1,478	74	499	64	131	23	1.79	6.12	0.96
	(V08) (675) Orlando	12	12	100.00%	0	0.00%	0	0	12	0	0	0	0	0	0	0	0	0	0	0		1.18	
	(V08) (675BU) Orlando Domiciliary	110	108	98.18%	2	1.82%	0	0	108	0	0	0	0	0	1	0	0	0	1	0			
	(V08) (675GA) Viera Outpatient Clinic	19,544	19,308	98.79%	236	1.21%	0	495	19,094	199	214	158	155	113	30	4	43	9	8	12	1.02	2.04	0.75
	(V08) (675GB) Daytona Beach Outpatient Clinic	15,439	15,274	98.93%	165	1.07%	0	90	15,026	2	248	1	98	74	45	3	7	10	15	0	0.69	2.89	0.47
	(V08) (675GC) Kissimmee CBOC	3,032	2,917	96.21%	115	3.79%	0	0	2,865	0	52	0	79	0	30	0	6	0	0	0	3.70	2.00	1.77
	(V08) (675GD) Orange City	2,215	2,163	97.65%	52	2.35%	0	0	2,114	0	49	0	43	0	7	0	0	0	2	0	2.47	3.52	1.84
	(V08) (675GE) Leesburg CBOC	2,511	2,490	99.16%	21	0.84%	0	0	2,473	0	17	0	16	0	4	0	1	0	0	0	0.67	1.15	0.30
	(V08) (675GF) Clermont CBOC	1,193	1,189	99.66%	4	0.34%	0	0	1,174	0	15	0	4	0	0	0	0	0	0	0	1.95	2.56	0.63
	(V08) (675GG) Lake Baldwin CBOC	59,570	55,240	92.73%	4,330	7.27%	0	343	52,915	44	2,325	88	2,422	88	1,361	67	442	45	105	11	2.49	7.67	1.19
(V09) (581) Huntington, WV		25,309	24,133	95.35%	1,176	4.65%	0	9	22,693	8	1,440	1	1,040	0	124	0	11	0	1	0	9.63	4.12	1.83
	(V09) (581) Huntington	20,221	19,213	95.02%	1,008	4.98%	0	8	17,936	7	1,277	1	902	0	94	0	11	0	1	0	12.11	4.14	2.14
	(V09) (581GA) Prestonsburg	2,195	2,038	92.85%	157	7.15%	0	0	1,933	0	105	0	127	0	30	0	0	0	0	0	11.43	6.73	1.35
	(V09) (581GB) Charleston	2,893	2,882	99.62%	11	0.38%	0	1	2,824	1	58	0	11	0	0	0	0	0	0	0	1.82	1.80	1.30
(V09) (596) Lexington, KY		33,357	30,868	92.54%	2,489	7.46%	13	813	27,397	316	3,471	197	2,010	125	409	61	40	76	30	38	7.83	8.16	6.69
	(V09) (596) Lexington-Leestown	13,353	12,807	95.91%	546	4.09%	0	332	11,652	114	1,155	46	379	37	149	28	15	69	3	38	4.87	6.34	6.83
	(V09) (596A4) Lexington-Cooper Dr	16,434	14,869	90.48%	1,565	9.52%	0	461	13,034	182	1,835	151	1,305	88	211	33	22	7	27	0		8.72	0.91
	(V09) (596GA) Somerset	1,971	1,725	87.52%	246	12.48%	0	15	1,494	15	231	0	201	0	43	0	2	0	0	0	13.87	7.99	6.88
	(V09) (596GB) Morehead	263	260	98.86%	3	1.14%	0	1	244	1	16	0	3	0	0	0	0	0	0	0	4.68	5.14	0.02
	(V09) (596GC) Hazard	430	426	99.07%	4	0.93%	0	2	352	2	74	0	4	0	0	0	0	0	0	0	6.85	2.94	4.87
	(V09) (596GD) Berea	906	781	86.20%	125	13.80%	0	2	621	2	160	0	118	0	6	0	1	0	0	0	13.37	8.06	4.91
(V09) (603) Louisville, KY		46,270	45,449	98.23%	821	1.77%	5	0	43,678	0	1,771	0	627	0	121	0	49	0	24	0	2.55	3.97	2.66
	(V09) (603) Louisville	27,377	27,109	97.74%	628	2.26%	0	0	25,821	0	1,288	0	477	0	87	0	43	0	21	0	2.04	4.05	2.63
	(V09) (603GA) Fort Knox	1,567	1,550	98.92%	17	1.08%	0	0	1,514	0	36	0	12	0	5	0	0	0	0	0	2.89	8.60	1.92
	(V09) (603GB) New Albany IN (Southern Indiana)	3,209	3,132	97.60%	77	2.40%	0	0	3,037	0	95	0	50	0	23	0	3	0	1	0	2.23	1.69	6.03
	(V09) (603GC) Shively (Louisville-Jefferson County)	3,535	3,512	99.35%	23	0.65%	0	0	3,373	0	139	0	19	0	1	0	2	0	1	0	3.90	2.92	1.87
	(V09) (603GD) Dupont	2,533	2,481	97.95%	52	2.05%	0	0	2,379	0	102	0	49	0	3	0	0	0	0	0	2.62	0.00	3.32
	(V09) (603GE) Newburg CBOC KY	3,421	3,413	99.77%	8	0.23%	0	0	3,366	0	47	0	6	0	1	0	1	0	0	0	2.03	1.17	1.29
	(V09) (603GF) Grayson County	2,312	2,301	99.52%	11	0.48%	0	0	2,265	0	36	0	9	0	1	0	0	0	1	0	1.59	0.52	1.54
	(V09) (603GG) Scott County	1,460	1,456	99.73%	4	0.27%	0	0	1,443	0	13	0	4	0	0	0	0	0	0	0	1.93	1.02	0.76
	(V09) (603GH) Carroll County	469	468	99.79%	1	0.21%	0	0	453	0	15	0	1	0	0	0	0	0	0	0	2.40	0.00	5.21
	(V09) (603MA) IDES Fort Knox	15	15	100.00%	0	0.00%	0	0	15	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
	(V09) (603PB) Louisville (SARRTP)	12	12	100.00%	0	0.00%	0	0	12	0	0	0	0	0	0	0	0	0	0	0			0.00
(V09) (614) Memphis, TN		56,436	55,076	97.59%	1,360	2.41%	12	23	53,481	12	1,595	2	798	9	323	0	185	0	54	0	2.00	3.21	4.72
	(V09) (614) Memphis	40,522	39,319	97.03%	1,203	2.97%	0	22	37,960	11	1,359	2	705	9	283	0	174	0	41	0	2.97	3.26	6.43
	(V09) (614DT) TN STHOME HUMBOLDT TX	61	61	100.00%	0	0.00%	0	0	61	0	0	0	0	0	0	0	0	0	0	0		0.54	
	(V09) (614GA) Tupelo	2,301	2,285	99.30%	16	0.70%	0	0	2,278	0	7	0	11	0	4	0	0	0	1	0	0.09	1.48	0.95
	(V09) (614GB) Jonesboro	3,545	3,544	99.97%	1	0.03%	0	0	3,460	0	84	0	0	0	0	0	0	0	1	0	1.51	0.00	2.90
	(V09) (614GC) Marshall County	418	416	99.52%	2	0.48%	0	0	416	0	0	0	1	0	1	0	0	0	0	0	1.70	0.00	
	(V09) (614GD) Savannah (Hardin County)	387	385	99.48%	2	0.52%	0	0	383	0	2	0	1	0	0	0	1	0	0	0	1.14	0.11	1.45
	(V09) (614GE) Covington	2,128	2,052	96.43%	76	3.57%	0	1	2,008	1	44	0	50	0	21	0	5	0	0	0	1.16	5.05	4.07
	(V09) (614GF) Memphis-South Clinic	2,909	2,890	99.35%	19	0.65%	0	0	2,836	0	54	0	16	0	1	0	0	0	2	0	1.57	0.78	0.05
	(V09) (614GG) Jackson TN	1,595	1,575	98.75%	20	1.25%	0	0	1,562	0	13	0	12	0	7	0	0	0	1	0	1.55	1.38	0.29
	(V09) (614GI) Dyersburg	1,686	1,686	100.00%	0	0.00%	0	0	1,682	0	4	0	0	0	0	0	0	0	0	0	2.59	0.00	1.40
	(V09) (614GN) Helena, AR	884	863	97.62%	21	2.38%	0	0	835	0	28	0	2	0	6	0	5	0	8	0	5.82	0.00	2.85
(V09) (621) Mountain Home, TN		72,990	70,259	96.26%	2,731	3.74%	10	266	68,016	40	2,243	29	1,617	77	616	43	311	35	187	42	8.22	3.42	2.06
	(V09) (621) James H Quillen VAMC	50,738	49,886	98.32%	852	1.68%	0	41	48,644	8	1,242	10	667	8	90	2	46	6	49	7	3.75	3.09	1.20
	(V09) (621BU) VADOM Mountain Home	136	134	98.53%	2	1.47%	0	0	133	0	1	0	2	0	0	0	0	0	0	0		1.92	
	(V09) (621BY) Knoxville CBOC	11,669	10,324	88.47%	1,345	11.53%	0	138	9,798	22	526	13	688	44	375	28	189	6	93	25	14.22	10.27	2.37
	(V09) (621GA) Rogersville	883	721	81.65%	162	18.35%	0	0	697	0	24	0	54	0	45	0	31	0	32	0	14.38	24.64	38.11
	(V09) (621GC) Norton	3,878	3,854	99.38%	24	0.62%	0	0	3,660	0	194	0	21	0	0	0	3	0	0	0	3.15	3.90	3.94
	(V09) (621GG) Morristown CBOC TN	1,137	1,084	95.34%	53	4.66%	0	2	1,047	2	37	0	24	0	17	0	8	0	4	0	6.78	5.00	6.03
	(V09) (621GI) Sevierville	1,628	1,376																				

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	(V09) (626GC) Bowling Green	1,216	889	73.11%	327	26.89%	0	8	696	4	193	1	202	0	125	1	0	1	0	1	25.00	10.47	10.75
	(V09) (626GE) Clarksville	6,039	5,559	92.05%	480	7.95%	0	165	5,265	29	294	33	338	27	110	27	14	31	18	18	5.24	5.97	7.67
	(V09) (626GF) Chattanooga	9,043	8,643	95.58%	400	4.42%	0	29	8,272	22	371	3	256	2	140	2	3	0	1	0	8.52	3.91	3.38
	(V09) (626GG) Tullahoma	436	431	98.85%	5	1.15%	0	1	421	1	10	0	5	0	0	0	0	0	0	0	1.01	11.26	2.84
	(V09) (626GH) Cookeville	1,699	1,562	91.94%	137	8.06%	0	34	1,496	9	66	8	68	15	65	2	4	0	0	0	14.97	0.07	1.67
	(V09) (626GI) Hopkinsville	2,337	1,894	81.04%	443	18.96%	0	29	1,762	2	132	2	343	3	54	7	26	13	20	2	8.65	0.91	20.92
	(V09) (626GK) McMinnville	754	751	99.60%	3	0.40%	0	0	734	0	17	0	1	0	1	0	0	0	1	0	1.76	0.50	2.62
	(V09) (626GL) Harriman (Roane County)	235	199	84.68%	36	15.32%	0	0	163	0	36	0	27	0	8	0	1	0	0	0	7.97	0.00	20.43
	(V09) (626GM) Maury County CBOC	700	522	74.57%	178	25.43%	0	0	412	0	110	0	90	0	88	0	0	0	0	0	23.58	4.08	7.31
	(V09) (626GN) McMinn County Outreach Clinic	253	171	67.59%	82	32.41%	0	0	158	0	13	0	5	0	59	0	0	0	18	0	33.91		
	(V09) (626MA) IDES Fort Campbell	79	79	100.00%	0	0.00%	0	0	76	0	3	0	0	0	0	0	0	0	0	0		1.79	1.06
(V10) (538) Chillicothe, OH		15,949	14,061	88.16%	1,888	11.84%	1	143	12,904	12	1,157	12	1,337	18	441	17	69	22	41	62	6.39	13.74	4.59
	(V10) (538) Chillicothe	9,298	8,002	86.06%	1,296	13.94%	0	98	7,374	5	628	9	939	13	323	9	24	17	10	45	7.81	13.69	2.17
	(V10) (538GA) Athens	1,531	1,409	92.03%	122	7.97%	0	0	1,249	0	160	0	99	0	14	0	7	0	2	0	3.93	13.58	6.40
	(V10) (538GB) Portsmouth	1,565	1,332	85.11%	233	14.89%	0	35	1,164	6	168	0	86	5	89	5	29	2	29	17	7.65	30.64	8.50
	(V10) (538GC) Marietta	550	505	91.82%	45	8.18%	0	0	488	0	17	0	34	0	6	0	5	0	0	0	2.47	6.79	5.96
	(V10) (538GD) Lancaster	1,900	1,762	92.74%	138	7.26%	0	10	1,631	1	131	3	125	0	9	3	4	3	0	0	4.34	6.28	6.02
	(V10) (538GE) Cambridge	1,105	1,051	95.11%	54	4.89%	0	0	998	0	53	0	54	0	0	0	0	0	0	0	3.66	5.92	3.14
(V10) (539) Cincinnati, OH		40,794	39,416	96.62%	1,378	3.38%	15	3	38,125	0	1,291	1	1,032	1	282	0	54	0	10	1	2.18	5.28	1.64
	(V10) (539) Cincinnati	29,009	27,770	95.73%	1,239	4.27%	0	0	26,636	0	1,134	0	926	0	258	0	49	0	6	0	2.19	5.83	1.96
	(V10) (539AA) CINCINNATI, FT. THOMAS	586	581	99.15%	5	0.85%	0	0	567	0	14	0	5	0	0	0	0	0	0	0		2.57	0.02
	(V10) (539BV) Fort Thomas PR RTP	4	4	100.00%	0	0.00%	0	0	4	0	0	0	0	0	0	0	0	0	0	0		0.00	
	(V10) (539GA) Bellevue	1,540	1,526	99.09%	14	0.91%	0	0	1,514	0	12	0	14	0	0	0	0	0	0	0	2.31	0.95	1.62
	(V10) (539GB) Cincinnati (Clermont County)	3,754	3,721	99.12%	33	0.88%	0	0	3,670	0	51	0	21	0	6	0	3	0	3	0	2.23	1.58	1.70
	(V10) (539GC) Lawrenceburg (Dearborn County)	1,591	1,544	97.05%	47	2.95%	0	1	1,511	0	33	0	31	1	14	0	1	0	1	0	5.69	1.88	2.72
	(V10) (539GD) Florence	2,191	2,181	99.54%	10	0.46%	0	2	2,158	0	23	1	8	0	1	0	1	0	0	1	1.66	2.28	1.12
	(V10) (539GE) Fairfield Hamilton	1,550	1,521	98.13%	29	1.87%	0	0	1,499	0	22	0	26	0	3	0	0	0	0	0	0.47	4.02	0.49
	(V10) (539GF) Georgetown	569	568	99.82%	1	0.18%	0	0	566	0	2	0	1	0	0	0	0	0	0	0	1.02	0.94	0.16
(V10) (541) Cleveland, OH		66,484	63,217	95.09%	3,267	4.91%	2	1	59,213	1	4,004	0	2,898	0	256	0	92	0	21	0	4.90	5.54	3.12
	(V10) (541) Cleveland-Wade Park	29,269	27,961	95.53%	1,308	4.47%	0	1	26,388	1	1,573	0	1,188	0	93	0	13	0	14	0	6.83	4.89	1.32
	(V10) (541BY) Canton	4,102	3,818	93.08%	284	6.92%	0	0	3,461	0	357	0	239	0	45	0	0	0	0	0	4.94	11.55	0.27
	(V10) (541BZ) Youngstown	3,870	3,626	93.70%	244	6.30%	0	0	3,325	0	301	0	173	0	20	0	51	0	0	0	3.25	10.43	8.31
	(V10) (541GB) Lorain	1,949	1,939	99.49%	10	0.51%	0	0	1,850	0	89	0	10	0	0	0	0	0	0	0	2.21	1.98	1.03
	(V10) (541GC) Sandusky	1,780	1,631	91.63%	149	8.37%	0	0	1,456	0	175	0	149	0	0	0	0	0	0	0	6.35	8.25	5.45
	(V10) (541GD) Mansfield	4,047	3,803	93.97%	244	6.03%	0	0	3,672	0	131	0	161	0	55	0	23	0	5	0	9.95	2.73	0.26
	(V10) (541GE) McCafferty	476	432	90.76%	44	9.24%	0	0	382	0	50	0	44	0	0	0	0	0	0	0	9.76	8.95	1.87
	(V10) (541GF) Painesville	2,133	2,108	98.83%	25	1.17%	0	0	2,070	0	38	0	24	0	1	0	0	0	0	0	1.15	3.02	1.25
	(V10) (541GG) Akron	5,986	5,627	94.00%	359	6.00%	0	0	4,969	0	658	0	344	0	12	0	3	0	0	0	4.91	5.46	10.14
	(V10) (541GH) East Liverpool	1,406	1,365	97.08%	41	2.92%	0	0	1,250	0	115	0	40	0	0	0	0	0	1	0	3.11	5.35	5.89
	(V10) (541GI) Warren	1,340	1,338	99.85%	2	0.15%	0	0	1,316	0	22	0	2	0	0	0	0	0	0	0	2.12	1.37	0.97
	(V10) (541GJ) New Philadelphia	1,292	1,208	93.50%	84	6.50%	0	0	1,173	0	35	0	80	0	4	0	0	0	0	0	2.82	6.95	0.71
	(V10) (541GK) Ravenna	1,335	1,300	97.38%	35	2.62%	0	0	1,221	0	79	0	29	0	6	0	0	0	0	0	3.80	3.18	4.91
	(V10) (541GL) Parma	7,499	7,061	94.16%	438	5.84%	0	0	6,680	0	381	0	415	0	20	0	2	0	1	0	3.02	6.75	0.23
(V10) (552) Dayton, OH		23,874	23,134	96.90%	740	3.10%	23	149	22,179	20	955	28	669	46	62	21	4	30	5	4	0.96	4.49	1.90
	(V10) (552) Dayton	17,631	16,961	96.20%	670	3.80%	0	8	16,082	4	879	2	607	2	55	0	4	0	4	0	1.51	4.94	1.87
	(V10) (552GA) Middletown	1,388	1,361	98.05%	27	1.95%	0	1	1,330	1	31	0	27	0	0	0	0	0	0	0	0.70	3.77	2.85
	(V10) (552GB) Lima	2,007	1,988	99.05%	19	0.95%	0	135	1,977	12	11	24	16	44	3	21	0	30	0	4	0.39	2.00	1.93
	(V10) (552GC) Richmond	1,604	1,581	98.57%	23	1.43%	0	4	1,562	3	19	1	18	0	4	0	0	0	1	0	0.59	2.56	1.83
	(V10) (552GD) Springfield	1,244	1,243	99.92%	1	0.08%	0	1	1,228	0	15	1	1	0	0	0	0	0	0	0	0.5		

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	(V11) (550) Illiana HCS (Danville)	7,784	7,556	97.07%	228	2.93%	0	0	7,274	0	282	0	153	0	62	0	6	0	7	0	1.27	4.70	0.89
	(V11) (550BY) Peoria	4,866	4,830	99.26%	36	0.74%	0	2	4,760	1	70	1	33	0	2	0	1	0	0	0	1.27	0.38	1.38
	(V11) (550GA) Decatur	1,431	1,417	99.02%	14	0.98%	0	0	1,381	0	36	0	8	0	1	0	4	0	1	0	1.81	2.95	2.64
	(V11) (550GC) Lafayette	733	727	99.18%	6	0.82%	0	0	701	0	26	0	2	0	2	0	2	0	0	0	2.67	1.34	1.58
	(V11) (550GD) Springfield	1,642	1,380	84.04%	262	15.96%	0	0	1,235	0	145	0	169	0	61	0	30	0	2	0	16.32	3.01	14.04
	(V11) (550GF) Mattoon, IL	696	692	99.43%	4	0.57%	0	0	682	0	10	0	2	0	0	0	1	0	1	0	1.35	2.68	0.53
(V11) (553) Detroit, MI		39,460	38,849	98.45%	611	1.55%	3	109	38,272	68	577	19	407	16	157	3	40	2	7	1	0.84	2.14	0.59
	(V11) (553) Detroit (John D. Dingell)	37,727	37,119	98.39%	608	1.61%	0	108	36,565	68	554	19	405	15	156	3	40	2	7	1	0.83	2.15	0.52
	(V11) (553GA) Yale	767	766	99.87%	1	0.13%	0	1	759	0	7	0	1	1	0	0	0	0	0	0	0.55		0.33
	(V11) (553GB) Pontiac	966	964	99.79%	2	0.21%	0	0	948	0	16	0	1	0	1	0	0	0	0	0	1.30	1.51	2.62
(V11) (583) Indianapolis, IN		52,870	50,772	96.03%	2,098	3.97%	5	6	47,974	0	2,798	3	1,595	0	336	0	76	3	91	0	3.78	4.54	3.01
	(V11) (583) Indianapolis	48,788	46,721	95.76%	2,067	4.24%	0	6	44,002	0	2,719	3	1,578	0	327	0	74	3	88	0	4.29	4.56	3.49
	(V11) (583BU) Indianapolis VADOM	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0			0.00
	(V11) (583GA) Terre Haute	1,580	1,561	98.80%	19	1.20%	0	0	1,507	0	54	0	10	0	5	0	1	0	3	0	2.62	1.68	0.29
	(V11) (583GB) Bloomington	2,066	2,055	99.47%	11	0.53%	0	0	2,032	0	23	0	6	0	4	0	1	0	0	0	0.83	3.67	2.16
	(V11) (583GC) Martinsville	435	434	99.77%	1	0.23%	0	0	432	0	2	0	1	0	0	0	0	0	0	0	1.16	0.29	0.86
(V11) (610) Northern Indiana HCS, IN		31,081	29,527	95.00%	1,554	5.00%	12	6	27,541	6	1,986	0	1,320	0	195	0	19	0	20	0	7.62	6.15	1.94
	(V11) (610) N. Indiana HCS-Marion	7,484	7,098	94.84%	386	5.16%	0	1	6,452	1	646	0	323	0	46	0	12	0	5	0	7.37	7.08	1.47
	(V11) (610A4) N. Indiana HCS-Ft. Wayne	16,326	15,794	96.74%	532	3.26%	0	5	14,884	5	910	0	451	0	64	0	3	0	14	0	3.70	6.06	1.56
	(V11) (610BU) Marion VADOM	13	13	100.00%	0	0.00%	0	0	13	0	0	0	0	0	0	0	0	0	0	0			
	(V11) (610GA) South Bend	2,974	2,486	83.59%	488	16.41%	0	0	2,249	0	237	0	410	0	75	0	3	0	0	0	19.24	0.40	1.50
	(V11) (610GB) Muncie	1,858	1,813	97.58%	45	2.42%	0	0	1,716	0	97	0	44	0	1	0	0	0	0	0	2.24	2.73	6.30
	(V11) (610GC) Goshen, IN CBOC	1,156	1,155	99.91%	1	0.09%	0	0	1,147	0	8	0	0	0	0	0	1	0	0	0	0.87	0.00	0.93
	(V11) (610GD) Peru	1,270	1,168	91.97%	102	8.03%	0	0	1,080	0	88	0	92	0	9	0	0	0	1	0	8.11	1.79	0.26
(V11) (655) Saginaw, MI		26,629	25,968	97.52%	661	2.48%	16	4	24,980	4	988	0	562	0	85	0	7	0	7	0	0.63	4.41	1.38
	(V11) (655) Saginaw	17,741	17,231	97.13%	510	2.87%	0	3	16,481	3	750	0	474	0	25	0	4	0	7	0	0.36	4.59	1.90
	(V11) (655GA) Gaylord	1,404	1,400	99.72%	4	0.28%	0	0	1,381	0	19	0	4	0	0	0	0	0	0	0	0.29	1.20	0.34
	(V11) (655GB) Traverse City	2,173	2,156	99.22%	17	0.78%	0	0	2,126	0	30	0	12	0	5	0	0	0	0	0	0.57	1.11	0.48
	(V11) (655GC) Oscoda	662	648	97.89%	14	2.11%	0	0	601	0	47	0	10	0	4	0	0	0	0	0	0.38	7.02	1.77
	(V11) (655GD) Alpena	688	686	99.71%	2	0.29%	0	0	678	0	8	0	2	0	0	0	0	0	0	0	1.71	1.27	0.60
	(V11) (655GE) Clare County	1,334	1,269	95.13%	65	4.87%	0	1	1,246	1	23	0	34	0	31	0	0	0	0	0	0.25	1.28	1.13
	(V11) (655GF) Bad Axe	388	388	100.00%	0	0.00%	0	0	383	0	5	0	0	0	0	0	0	0	0	0	1.29	0.68	0.66
	(V11) (655GG) Cadillac	1,100	1,090	99.09%	10	0.91%	0	0	1,055	0	35	0	6	0	3	0	1	0	0	0	0.20	2.87	1.25
	(V11) (655GH) Cheboygan	650	648	99.69%	2	0.31%	0	0	641	0	7	0	2	0	0	0	0	0	0	0	0.72	1.65	0.55
	(V11) (655GI) Grayling	489	452	92.43%	37	7.57%	0	0	388	0	64	0	18	0	17	0	2	0	0	0	7.82	12.94	4.64
(V12) (537) Jesse Brown VAMC (Chicago), IL		45,577	42,515	93.28%	3,062	6.72%	6	80	40,419	5	2,096	13	1,979	23	882	10	196	23	5	6	7.06	7.73	3.25
	(V12) (537) Jesse Brown VAMC - Chicago HCS	35,321	33,266	94.18%	2,055	5.82%	0	80	31,999	5	1,267	13	1,234	23	653	10	164	23	4	6	5.89	6.47	0.84
	(V12) (537BY) Adam Benjamin Jr. (Crown Point IN)	7,981	7,115	89.15%	866	10.85%	0	0	6,451	0	664	0	638	0	198	0	29	0	1	0	7.14	19.99	5.98
	(V12) (537GA) Chicago Heights	629	618	98.25%	11	1.75%	0	0	600	0	18	0	5	0	6	0	0	0	0	0	2.16	1.15	1.80
	(V12) (537GD) Lakeside	1,246	1,116	89.57%	130	10.43%	0	0	972	0	144	0	102	0	25	0	3	0	0	0	11.70	0.00	0.00
	(V12) (537HA) Auburn Gresham	400	400	100.00%	0	0.00%	0	0	397	0	3	0	0	0	0	0	0	0	0	0	1.58		0.74
(V12) (556) Captain James A Lovell FHCC		14,051	13,731	97.72%	320	2.28%	8	13	12,730	2	1,001	0	301	1	16	0	0	3	3	7	2.20	4.59	4.04
	(V12) (556) Captain James A Lovell FHCC	12,389	12,107	97.72%	282	2.28%	8	13	11,161	2	946	0	266	1	13	0	0	3	3	7	2.77	4.45	4.88
	(V12) (556GA) Evanston	346	336	97.11%	10	2.89%	0	0	325	0	11	0	10	0	0	0	0	0	0	0	1.11	5.33	4.02
	(V12) (556GC) McHenry	687	659	95.92%	28	4.08%	0	0	637	0	22	0	25	0	3	0	0	0	0	0	0.93	29.63	1.50
	(V12) (556GD) Kenosha County	629	629	100.00%	0	0.00%	0	0	607	0	22	0	0	0	0	0	0	0	0	0	1.17	5.96	2.27
(V12) (578) Hines, IL		50,108	44,543	88.89%	5,565	11.11%	0	1	41,676	1	2,867	0	4,029	0	1,490	0	37	0	9	0	9.25	10.52	7.63
	(V12) (578) Hines	41,101	36,094	87.82%	5,007	12.18%	0	0	33,888	0	2,206	0	3,595	0	1,372	0	31	0	9	0	12.17	10.91	7.63
	(V12) (578GA) Joliet	3,174	2,954	93.07%	220	6.93%	0	0	2,719	0	235	0	202	0	18	0	0	0	0	0	8.41	3.47	6.42
	(V12) (578GC) Kankakee County	835	809	96.89%	26	3.11%	0	0	774	0	35	0	24	0	1	0	1	0	0	0	1.17	3.47	4.13
	(V12) (578GD) Aurora IL	1,479	1,447	97.84%	32	2.16%	0	1	1,305	1	142	0	30	0	2	0	0	0	0	0	5.08	3.70	3.54
	(V12) (578GE) Elgin	1,076	962	89.41%	114	10.59%	0	0	881	0	81	0	63	0	51	0	0	0	0	0	5.05	38.19	12.38
	(V12) (578GF) Lasalle	902	823	91.24%	79	8.76%	0	0	743	0	80	0	50	0	28	0	1	0	0	0	5.41	6.28	9.56
	(V12) (578GG) Oak Lawn	1,541	1,454	94.35%	87	5.65%	0	0	1,366	0	88	0	65	0	18	0	4	0	0	0	2.58	12.41	10.79
(V12) (585) Iron Mountain, MI		11,576	11,003	95.05%	573	4.95%	1	0	10,315	0	688	0	484	0	77	0	11	0	1	0	6.14	6.23	2.55
	(V12) (585) Iron Mountain MI	7,508	7,089	94.42%	419	5.58%	0	0	6,585	0	504	0	362	0	52	0	4	0	1	0	8.61	6.07	2.19
	(V12) (585GA) Hancock	374	371	99.20%	3	0.80%	0	0	353	0	18	0	2	0	1	0	0	0	0	0	0.94	5.38	2.69
	(V12) (585GB) Rhinelander	784	768	97.96%	16	2.04%	0	0	739	0	29	0	12	0	3	0	1	0	0	0	3.76	8.76	0.77
	(V12) (585GC) Menominee MI	748	743	99.33%	5	0.67%	0	0	732	0	11	0	4	0	0	0	1	0	0	0	0.61	3.18	0.60
	(V12) (585GD) Ironwood	351	348	99.15%	3	0.85%	0	0	340	0	8	0	3	0	0	0	0	0	0	0	1.35	7.33	0.69
	(V12) (585HA) Marquette MI	1,477	1,352	91.54%	125	8.46%	0	0	1,241	0	111	0	100	0	21	0	4	0	0	0	13.25	15.22	4.46
	(V12) (585HB) Sault Ste. Marie	334	332	99.40%	2	0.60%	0	0	325	0	7</												

Pending Wait Times Using Preferred Date*

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total appts scheduled ¹	Appts scheduled 30 days or under ²	Percent appts scheduled 30 days or under ³	Appts scheduled over 30 days ⁴	Percent appts scheduled over 30 days ⁵	New Enrollee Appt Request ⁶	EWL count ⁷	Appts between 0 - 14 days ⁸	EWL 0 - 14 days ⁹	Appts between 15 - 30 days ¹⁰	EWL 15- 30 days ¹¹	Appts between 31 - 60 days ¹²	EWL 31- 60 days ¹³	Appts between 61 - 90 days ¹⁴	EWL 61- 90 days ¹⁵	Appts between 91 - 120 days ¹⁶	EWL 91- 120 days ¹⁷	Appts beyond 120 days ¹⁸	EWL greater than 120 days ¹⁹	PC avg wait time ²⁰	SC avg wait time ²¹	MH avg wait time ²²
	(V12) (607GF) Freeport	540	520	96.30%	20	3.70%	0	0	508	0	12	0	17	0	1	0	0	0	2	0	2.90	10.38	2.70
	(V12) (607HA) Rockford	3,354	3,277	97.70%	77	2.30%	0	0	3,201	0	76	0	62	0	15	0	0	0	0	0	0.82	4.67	2.77
(V12) (676) Tomah, WI		15,567	15,387	98.84%	180	1.16%	1	0	14,922	0	465	0	116	0	32	0	30	0	2	0	1.31	2.61	2.28
	(V12) (676) Tomah	9,426	9,364	99.34%	62	0.66%	0	0	9,067	0	297	0	50	0	10	0	1	0	1	0	1.63	2.45	0.74
	(V12) (676BU) Tomah VADOM	3	3	100.00%	0	0.00%	0	0	3	0	0	0	0	0	0	0	0	0	0	0		0.00	
	(V12) (676GA) Wausau	1,921	1,895	98.65%	26	1.35%	0	0	1,853	0	42	0	17	0	8	0	1	0	0	0	1.28	0.00	1.99
	(V12) (676GC) La Crosse	2,009	2,001	99.60%	8	0.40%	0	0	1,939	0	62	0	8	0	0	0	0	0	0	0	0.95	1.22	1.69
	(V12) (676GD) Wisconsin Rapids	2,022	1,939	95.90%	83	4.10%	0	0	1,877	0	62	0	41	0	13	0	28	0	1	0	1.00	3.54	15.67
	(V12) (676GE) Clark County	186	185	99.46%	1	0.54%	0	0	183	0	2	0	0	0	1	0	0	0	0	0	0.89	1.75	1.73
(V12) (695) Milwaukee, WI		60,160	56,384	93.72%	3,776	6.28%	3	10	53,788	1	2,596	0	2,626	2	981	5	126	0	43	2	1.06	8.26	2.46
	(V12) (695) Milwaukee WI	44,894	41,813	93.14%	3,081	6.86%	0	9	39,522	0	2,291	0	2,165	2	769	5	107	0	40	2	1.38	8.80	0.95
	(V12) (695BU) VADOM Milwaukee	11	11	100.00%	0	0.00%	0	0	11	0	0	0	0	0	0	0	0	0	0	0			0.00
	(V12) (695BY) Appleton	6,619	6,451	97.46%	168	2.54%	0	0	6,325	0	126	0	99	0	51	0	15	0	3	0	0.66	0.65	5.19
	(V12) (695GA) Union Grove WI	1,193	1,178	98.74%	15	1.26%	0	0	1,155	0	23	0	15	0	0	0	0	0	0	0	0.93	2.00	2.01
	(V12) (695GC) Cleveland	1,237	1,225	99.03%	12	0.97%	0	0	1,200	0	25	0	11	0	1	0	0	0	0	0	1.42	0.23	3.06
	(V12) (695GD) Milo C Huempfer	6,206	5,706	91.94%	500	8.06%	0	1	5,575	1	131	0	336	0	160	0	4	0	0	0	0.70	7.91	2.78
(V15) (589) Columbia, MO		51,262	50,662	98.83%	600	1.17%	7	12	49,777	2	885	4	389	2	83	1	40	0	88	3	1.63	2.72	1.40
	(V15) (589A4) Columbia MO	40,264	39,818	98.89%	446	1.11%	0	7	39,071	1	747	2	258	2	71	1	38	0	79	1	1.57	2.59	1.04
	(V15) (589G8) Jefferson City, MO	2,035	1,999	98.23%	36	1.77%	0	0	1,961	0	38	0	35	0	0	0	1	0	0	0	0.47	12.06	0.11
	(V15) (589GE) Kirksville	1,825	1,821	99.78%	4	0.22%	0	0	1,797	0	24	0	0	0	1	0	0	0	3	0	1.73	0.00	0.63
	(V15) (589GF) Ft Leonard Wood MO	2,183	2,121	97.16%	62	2.84%	0	1	2,078	0	43	1	55	0	3	0	0	0	4	0	2.26	6.21	3.33
	(V15) (589GH) Lake of the Ozarks/Camdenton	1,464	1,459	99.66%	5	0.34%	0	3	1,450	0	9	1	5	0	0	0	0	0	0	2	1.87	8.00	2.16
	(V15) (589GX) Mexico	1,072	1,072	100.00%	0	0.00%	0	0	1,069	0	3	0	0	0	0	0	0	0	0	0	2.37		0.03
	(V15) (589GY) St. James	1,212	1,207	99.59%	5	0.41%	0	0	1,205	0	2	0	1	0	1	0	1	0	2	0	0.96		1.55
	(V15) (589JA) Sedalia	876	873	99.66%	3	0.34%	0	0	866	0	7	0	2	0	1	0	0	0	0	0	0.62		0.23
	(V15) (589JD) Marshfield	321	282	87.85%	39	12.15%	0	1	271	1	11	0	33	0	6	0	0	0	0	0	8.33		
	(V15) (589ME) IDES Fort Leonard Wood	10	10	100.00%	0	0.00%	0	0	9	0	1	0	0	0	0	0	0	0	0	0		0.00	6.33
(V15) (589) Kansas City, MO		34,082	32,309	94.80%	1,773	5.20%	28	113	31,055	27	1,254	17	892	23	537	14	264	14	80	18	3.02	6.50	2.43
	(V15) (589) Kansas City	31,647	29,910	94.51%	1,737	5.49%	0	112	28,726	26	1,184	17	862	23	536	14	261	14	78	18	3.03	6.51	2.63
	(V15) (589G1) Warrensburg	393	393	100.00%	0	0.00%	0	0	392	0	1	0	0	0	0	0	0	0	0	0	1.18		0.74
	(V15) (589G8) Belton	389	389	100.00%	0	0.00%	0	0	385	0	4	0	0	0	0	0	0	0	0	0	0.72		0.00
	(V15) (589GC) Louisburg-Paola	495	490	98.99%	5	1.01%	0	0	485	0	5	0	1	0	1	0	2	0	1	0	2.72		0.26
	(V15) (589GD) Nevada	499	496	99.40%	3	0.60%	0	0	494	0	2	0	2	0	0	0	0	0	1	0	1.55		0.36
	(V15) (589G2) Cameron	157	156	99.36%	1	0.64%	0	0	154	0	2	0	0	0	0	0	1	0	0	0	1.45		0.00
	(V15) (589HK) MOC Kansas City Mobile Medical L	98	91	92.86%	7	7.14%	0	1	84	1	7	0	7	0	0	0	0	0	0	0	6.26		0.00
	(V15) (589JB) Excelsior Springs	381	361	94.75%	20	5.25%	0	0	312	0	49	0	20	0	0	0	0	0	0	0	8.27	0.00	3.74
	(V15) (589MC) IDES Whiteman AFB	23	23	100.00%	0	0.00%	0	0	23	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V15) (589) Eastern KS HCS, KS		35,977	35,043	97.40%	934	2.60%	40	0	34,212	0	831	0	666	0	247	0	20	0	1	0	1.75	5.64	1.12
	(V15) (589A5) Eastern KS HCS Topeka Div	19,109	18,468	96.65%	641	3.35%	0	0	17,904	0	564	0	440	0	188	0	12	0	1	0	1.83	6.97	1.29
	(V15) (589A6) Eastern KS HCS Leavenworth Div	10,985	10,739	97.76%	246	2.24%	0	0	10,567	0	172	0	185	0	55	0	6	0	0	0	1.08	4.08	0.29
	(V15) (589BU) Leavenworth DCHV	3,207	3,200	99.78%	7	0.22%	0	0	3,184	0	16	0	7	0	0	0	0	0	0	0		0.40	0.74
	(V15) (589G9) Ft. Riley, KS	4	4	100.00%	0	0.00%	0	0	4	0	0	0	0	0	0	0	0	0	0	0		0.00	
	(V15) (589GI) St. Joseph	610	607	99.51%	3	0.49%	0	0	602	0	5	0	1	0	2	0	0	0	0	0	1.18	0.46	0.67
	(V15) (589GJ) Wyandotte Co	477	452	94.76%	25	5.24%	0	0	433	0	19	0	23	0	1	0	1	0	0	0	5.69	0.00	2.39
	(V15) (589GM) Chanute	110	110	100.00%	0	0.00%	0	0	102	0	8	0	0	0	0	0	0	0	0	0	2.43		6.45
	(V15) (589GN) Emporia	103	101	98.06%	2	1.94%	0	0	85	0	16	0	1	0	1	0	0	0	0	0	5.13		11.08
	(V15) (589GP) Garnett	37	37	100.00%	0	0.00%	0	0	31	0	6	0	0	0	0	0	0	0	0	0	1.00		12.33
	(V15) (589GR) Junction City	655	653	99.69%	2	0.31%	0	0	650	0	3	0	1	0	0	0	1	0	0	0	0.19		0.04
	(V15) (589GT) Seneca	18	18	100.00%	0	0.00%	0	0	18	0	0	0	0	0	0	0	0	0	0	0	0.78		
	(V15) (589GU) Lawrence	259	259	100.00%	0	0.00%	0	0	259	0	0	0	0	0	0	0	0	0	0	0	0.51		0.06
	(V15) (589GV) Ft. Scott (Bourbon Co.)	337	329	97.63%	8	2.37%	0	0	309	0	20	0	8	0	0	0	0	0	0	0	2.83		8.79
	(V15) (589MA) Ft. Riley DES Clinic	45	45	100.00%	0	0.00%	0	0	43	0	2	0	0	0	0	0	0	0	0	0		0.00	1.42
	(V15) (589MD) IDES Fort Leavenworth	21	21	100.00%	0	0.00%	0	0	21	0	0	0	0	0	0	0	0	0	0	0		0.50	0.00
(V15) (589) Wichita, KS		17,955	17,213	95.87%	742	4.13%	6	111	16,608	9	605	11	437	5	230	3	74	11	1	72	2.94	8.03	1.70
	(V15) (589A7) Robert J. Dole VAM&ROC (Wichita	15,644	14,934	95.46%	710	4.54%	0	80	14,403	7	531	11	420	5	215	0	74	8	1	49	2.29	8.25	2.05
	(V15) (589G2) Dodge City	238	238	100.00%	0	0.00%	0	2	238	0	0	0	0	0	0	0	0	0	0	2	0.65	0.00	0.00
	(V15) (589G3) Liberal	50	50	100.00%	0	0.00%	0	2	50	0	0	0	0	0	0	0	1	0	1	0	2.07	0.00	0.00
	(V15) (589G4) Hays	504	501	99.40%	3	0.60%	0	1	483	0	18	0	3	0	0	1	0	0	0	0	3.92	0.57	0.14
	(V15) (589G5) Parsons	307	307	100.00%	0	0.00%	0	7	305	0	2	0	0	0	0	1	0	1	0	5	0.73	0.00	0.20
	(V15) (589G7) Hutchinson	394	392	99.49%	2	0.51%	0	11	384	0	8	0	2	0	0	1	0	1	0	9	1.99	0.64	0.44
	(V15) (589GW) Salina	808	781	96.66%	27	3.34%	0	8	735	2	46	0	12	0	15	0	0	0	0	6	6.97	0.10	0.59
	(V15) (589MB) IDES McConnel AFB	10	10	100.00%	0	0.00%	0	0	10	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V15) (657) Marion, IL		22,740	20,933	92.05%	1,807	7.95%	11	70	19,640	48	1,293	15	1,004	5	780	1	22	1	1	0	3.94	9.87	4.66

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total appts scheduled ¹	Appts scheduled 30 days or under ²	Percent appts scheduled 30 days or under ³	Appts scheduled over 30 days ⁴	Percent appts scheduled over 30 days ⁵	New Enrollee Appt Request ⁶	EWL count ⁷	Appts between 0 - 14 days ⁸	EWL 0 - 14 days ⁹	Appts between 15 - 30 days ¹⁰	EWL 15- 30 days ¹¹	Appts between 31 - 60 days ¹²	EWL 31- 60 days ¹³	Appts between 61 - 90 days ¹⁴	EWL 61- 90 days ¹⁵	Appts between 91 - 120 days ¹⁶	EWL 91- 120 days ¹⁷	Appts beyond 120 days ¹⁸	EWL greater than 120 days ¹⁹	PC avg wait time ²⁰	SC avg wait time ²¹	MH avg wait time ²²
	(V15) (657GM) Effingham	781	776	99.36%	5	0.64%	0	0	764	0	12	0	4	0	1	0	0	0	0	0	0.71	2.64	3.22
	(V15) (657GO) Hanson (Hopkins County), KY	109	107	98.17%	2	1.83%	0	0	102	0	5	0	2	0	0	0	0	0	0	0	3.11	2.32	
	(V15) (657GP) Owensboro	1,100	1,091	99.18%	9	0.82%	0	0	1,082	0	9	0	9	0	0	0	0	0	0	0	1.80	1.93	0.97
	(V15) (657GQ) Vincennes	402	402	100.00%	0	0.00%	0	0	385	0	17	0	0	0	0	0	0	0	0	0	2.75	0.00	1.21
	(V15) (657GR) Mayfield, KY CBOC	722	690	95.57%	32	4.43%	0	0	649	0	41	0	31	0	1	0	0	0	0	0	5.68	2.99	2.85
	(V15) (657GT) Carbondale	275	270	98.18%	5	1.82%	0	0	268	0	2	0	4	0	1	0	0	0	0	0	0.49	1.00	4.09
	(V15) (657GU) Harrisburg	303	267	88.12%	36	11.88%	0	0	239	0	28	0	35	0	1	0	0	0	0	0	8.46	7.06	
(V15) (657) Poplar Bluff, MO	(V15) (657GU) Harrisburg	11,952	11,189	93.62%	763	6.38%	7	4	10,763	0	426	1	609	3	144	0	9	0	1	0	3.90	9.69	2.36
	(V15) (657AA) Poplar Bluff	6,885	6,255	90.85%	630	9.15%	0	0	5,985	0	270	0	523	0	102	0	5	0	0	0	6.59	9.99	1.30
	(V15) (657GF) West Plains	979	957	97.75%	22	2.25%	0	0	915	0	42	0	12	0	8	0	2	0	0	0	3.38	4.50	0.57
	(V15) (657GG) Paragould	836	805	96.29%	31	3.71%	0	0	796	0	9	0	23	0	8	0	0	0	0	0	2.19	0.00	3.25
	(V15) (657GH) Cape Girardeau	1,593	1,557	97.74%	36	2.26%	0	4	1,530	0	27	1	32	3	4	0	0	0	0	0	0.88	4.75	1.99
	(V15) (657GI) Farmington	1,018	976	95.87%	42	4.13%	0	0	938	0	38	0	17	0	22	0	2	0	1	0	1.10	8.63	6.42
	(V15) (657GN) Salem, MO CBOC	8	8	100.00%	0	0.00%	0	0	8	0	0	0	0	0	0	0	0	0	0	0	0.00		
	(V15) (657GV) Sikeston	633	631	99.68%	2	0.32%	0	0	591	0	40	0	2	0	0	0	0	0	0	0	1.13	3.71	2.92
(V15) (657) St. Louis, MO	(V15) (657GV) Sikeston	58,430	56,755	97.13%	1,675	2.87%	7	0	52,435	0	4,320	0	968	0	345	0	236	0	126	0	3.22	6.34	4.79
	(V15) (657) St Louis-John Cochran	38,854	38,012	97.83%	842	2.17%	0	0	36,051	0	1,961	0	506	0	133	0	111	0	92	0	2.14	4.73	3.10
	(V15) (657AO) St Louis-Jeff Bks.	17,045	16,276	95.49%	769	4.51%	0	0	14,030	0	2,246	0	400	0	210	0	125	0	34	0	4.41	15.72	5.45
	(V15) (657GA) Belleville	712	653	91.71%	59	8.29%	0	0	592	0	61	0	57	0	2	0	0	0	0	0	7.30	0.44	5.70
	(V15) (657GB) St. Louis CBOC	749	748	99.87%	1	0.13%	0	0	717	0	31	0	1	0	0	0	0	0	0	0	3.03	1.86	2.14
	(V15) (657GD) St. Charles County	618	616	99.68%	2	0.32%	0	0	611	0	5	0	2	0	0	0	0	0	0	0	1.15	0.53	2.79
	(V15) (657GS) Washington	444	442	99.55%	2	0.45%	0	0	426	0	16	0	2	0	0	0	0	0	0	0	3.22	0.00	0.75
	(V15) (657MA) IDes Scott AFB	8	8	100.00%	0	0.00%	0	0	8	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V16) (502) Alexandria, LA	(V15) (657MA) IDes Scott AFB	27,192	25,574	94.05%	1,618	5.95%	4	237	24,305	7	1,269	10	863	24	652	26	24	21	79	149	3.13	12.19	3.07
	(V16) (502) Alexandria	19,768	18,466	93.41%	1,302	6.59%	0	153	17,445	5	1,021	2	646	18	559	14	20	7	77	107	3.91	12.35	0.88
	(V16) (502GA) Jennings	2,083	2,068	99.28%	15	0.72%	0	81	2,013	2	55	8	13	4	1	11	0	14	1	42	5.86	2.80	1.29
	(V16) (502GB) Lafayette Parish	3,733	3,465	92.82%	268	7.18%	0	0	3,326	0	139	0	173	0	91	0	4	0	0	0	0.27	8.76	8.98
	(V16) (502GF) Fort Polk	1,183	1,152	97.38%	31	2.62%	0	3	1,111	0	41	0	30	2	1	1	0	0	0	0	1.56	0.00	2.74
	(V16) (502GG) Natchitoches	412	410	99.51%	2	0.49%	0	0	397	0	13	0	1	0	0	0	0	0	1	0	4.52	0.00	1.66
	(V16) (502MA) IDes Fort Polk	13	13	100.00%	0	0.00%	0	0	13	0	0	0	0	0	0	0	0	0	0	0		0.38	
(V16) (520) Gulf Coast HCS, MS	(V16) (502MA) IDes Fort Polk	51,369	44,296	86.23%	7,073	13.77%	6	218	40,860	169	3,436	4	4,406	12	1,821	21	669	8	177	4	13.97	13.68	7.16
	(V16) (520) Biloxi	18,888	16,748	88.67%	2,140	11.33%	0	123	15,254	104	1,494	1	1,436	7	499	11	152	0	53	0	15.01	11.83	4.59
	(V16) (520BZ) Pensacola	19,972	16,263	81.43%	3,709	18.57%	0	95	14,862	65	1,401	3	2,129	5	1,015	10	442	8	123	4	14.36	16.92	13.50
	(V16) (520GA) Mobile	6,541	6,008	91.85%	533	8.15%	0	0	5,780	0	228	0	254	0	209	0	70	0	0	0	8.99	10.71	3.70
	(V16) (520GB) Panama City	3,236	2,745	84.83%	491	15.17%	0	0	2,547	0	198	0	391	0	94	0	5	0	1	0	21.40	2.66	4.45
	(V16) (520GC) Eglin AFB	2,732	2,532	92.68%	200	7.32%	0	0	2,417	0	115	0	196	0	4	0	0	0	0	0	10.00	1.47	2.92
(V16) (564) Fayetteville, AR	(V16) (520GC) Eglin AFB	38,588	35,934	93.12%	2,654	6.88%	10	2	33,882	1	2,052	1	1,659	0	628	0	151	0	216	0	2.67	8.42	5.74
	(V16) (564) Fayetteville AR	20,807	18,730	90.02%	2,077	9.98%	0	1	17,291	1	1,439	0	1,217	0	517	0	145	0	198	0	2.36	11.09	9.79
	(V16) (564BY) Gene Taylor	9,460	9,192	97.17%	268	2.83%	0	1	8,898	0	294	1	191	0	74	0	1	0	2	0	2.73	4.40	0.77
	(V16) (564GA) Harrison	476	475	99.79%	1	0.21%	0	0	457	0	18	0	1	0	0	0	0	0	0	0	1.73	0.00	0.44
	(V16) (564GB) Ft. Smith	3,492	3,266	93.53%	226	6.47%	0	0	3,058	0	208	0	177	0	31	0	4	0	14	0	2.72	4.26	9.91
	(V16) (564GC) Branson	3,327	3,285	98.74%	42	1.26%	0	0	3,213	0	72	0	36	0	5	0	0	0	1	0	5.05	0.61	1.35
	(V16) (564GD) Ozark	415	380	91.57%	35	8.43%	0	0	373	0	7	0	34	0	1	0	0	0	0	0	0.94	2.40	8.33
	(V16) (564GE) Jay	611	606	99.18%	5	0.82%	0	0	592	0	14	0	3	0	0	0	1	0	1	0	3.05	0.00	2.44
(V16) (580) Houston, TX	(V16) (564GE) Jay	103,491	97,123	93.85%	6,368	6.15%	8	3	93,420	0	3,703	2	4,143	1	1,852	0	289	0	84	0	7.98	5.68	3.35
	(V16) (580) Houston	70,255	65,465	93.18%	4,790	6.82%	0	2	62,980	0	2,485	1	3,172	1	1,352	0	206	0	60	0	14.78	4.92	2.91
	(V16) (580BU) Houston DCHV	0	0	0.00%	0	0.00%	0	1	0	0	0	1	0	0	0	0	0	0	0	0			
	(V16) (580BY) Beaumont	6,645	6,458	97.19%	187	2.81%	0	0	6,331	0	127	0	118	0	53	0	10	0	6	0	2.76	3.83	1.87
	(V16) (580BZ) Charles Wilson VA OPC	4,490	4,260	94.88%	230	5.12%	0	0	4,074	0	186	0	204	0	20	0	5	0	1	0	2.57	13.89	6.43
	(V16) (580GC) Galveston County	4,939	4,810	97.39%	129	2.61%	0	0	4,708	0	102	0	93	0	25	0	9	0	2	0	2.17	6.23	1.34
	(V16) (580GD) Conroe CBOC TX	4,889	4,730	96.75%	159	3.25%	0	0	4,591	0	139	0	80	0	66	0	10	0	3	0	4.25	3.72	3.06
	(V16) (580GE) Katy	3,683	3,434	93.24%	249	6.76%	0	0	3,198	0	236	0	121	0	75	0	42	0	11	0	7.23	6.57	7.05
	(V16) (580GF) Lake Jackson	1,028	964	93.77%	64	6.23%	0	0	833	0	131	0	64	0	0	0	0	0	0	0	11.98	0.41	3.76
	(V16) (580GG) Richmond	3,869	3,809	98.45%	60	1.55%	0	0	3,700	0	109	0	52	0	5	0	3	0	0	0	1.12	6.36	3.12
	(V16) (580GH) Tomball	3,693	3,193	86.46%	500	13.54%	0	0	3,005	0	188	0	239	0	256	0	4	0	1	0	4.50	22.72	2.52
(V16) (586) Jackson, MS	(V16) (580GH) Tomball	39,258	37,944	96.65%	1,314	3.35%	6	84	36,886	27	1,058	13	935	10	281	16	46	9	52	9	6.24	2.92	1.45
	(V16) (586) G. V. (Sonny) Montgomery VAMC	34,682	33,471	96.51%	1,211	3.49%	0	73	32,572	25	899	10	881	7	237	14	41	8	52	9	6.66	2.92	1.67
	(V16) (586GA) Durant (Kosciusko)	90	90	100.00%	0	0.00%	0	0	90	0	0	0	0	0	0	0	0	0	0	0	0.25		0.11
	(V16) (586GB) Meridian	474	470	99.16%	4	0.84%	0	2	466	1	4	1	4	0	0	0	0	0	0	0	0.84	0.00	0.19
	(V16) (586GC) Greenville	477	473	99.16%	4	0.84%	0	3	443	1	30	0	3	2	1	0	0	0	0	0	5.71	0.00	0.37
	(V16) (586GD) Hattiesburg	1,556	1,473	94.67%	83	5.33%	0	3	1,414	0	59	0	39	0	39	2	5						

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total appts scheduled ¹	Appts scheduled 30 days or under ²	Percent appts scheduled 30 days or under ³	Appts scheduled over 30 days ⁴	Percent appts scheduled over 30 days ⁵	New Enrollee Appt Request ⁶	EWL count ⁷	Appts between 0 - 14 days ⁸	EWL 0 - 14 days ⁹	Appts between 15 - 30 days ¹⁰	EWL 15- 30 days ¹¹	Appts between 31 - 60 days ¹²	EWL 31- 60 days ¹³	Appts between 61 - 90 days ¹⁴	EWL 61- 90 days ¹⁵	Appts between 91 - 120 days ¹⁶	EWL 91- 120 days ¹⁷	Appts beyond 120 days ¹⁸	EWL greater than 120 days ¹⁹	PC avg wait time ²⁰	SC avg wait time ²¹	MH avg wait time ²²
	(V16) (598GA) Mountain Home	1,656	1,654	99.88%	2	0.12%	0	0	1,616	0	38	0	0	0	0	0	0	0	2	0	1.99	2.83	5.43
	(V16) (598GB) Eldorado	1,342	1,258	93.74%	84	6.26%	0	1	1,181	0	77	0	43	0	30	0	9	1	2	0	8.70	0.00	4.14
	(V16) (598GC) Hot Springs	1,414	1,411	99.79%	3	0.21%	0	0	1,402	0	9	0	2	0	1	0	0	0	0	0	1.17	0.00	0.29
	(V16) (598GD) Mena	819	807	98.53%	12	1.47%	0	0	783	0	24	0	8	0	3	0	0	0	1	0	3.89	0.00	4.76
	(V16) (598GE) Pine Bluff CBOC	1,190	1,145	96.22%	45	3.78%	0	0	1,030	0	115	0	40	0	1	0	1	0	3	0	6.22	0.00	6.66
	(V16) (598GF) Searcy	2,625	2,533	96.50%	92	3.50%	0	0	2,388	0	145	0	48	0	21	0	21	0	2	0	7.57	0.00	0.68
	(V16) (598GG) Conway	2,450	2,238	91.35%	212	8.65%	0	2	1,983	1	255	0	124	0	61	1	21	0	6	0	14.63	2.98	7.90
	(V16) (598GH) Russellville	400	390	97.50%	10	2.50%	0	0	345	0	45	0	5	0	3	0	0	0	2	0	6.66	0.00	8.29
	(V16) (598PA) Little Rock PR RTP	10	10	100.00%	0	0.00%	0	0	10	0	0	0	0	0	0	0	0	0	0	0		0.60	
(V16) (623) Muskogee, OK		22,854	21,773	95.27%	1,081	4.73%	1	64	20,485	15	1,288	24	900	12	179	8	2	5	0	0	5.40	5.95	2.29
	(V16) (623) Muskogee	10,670	10,363	97.12%	307	2.88%	0	42	9,857	9	506	18	253	6	54	6	0	3	0	0	1.14	4.79	2.17
	(V16) (623BY) Tulsa	9,842	9,220	93.68%	622	6.32%	0	17	8,493	5	727	4	557	5	63	2	2	1	0	0	7.26	7.52	2.27
	(V16) (623GA) Hartshorne	1,011	1,010	99.90%	1	0.10%	0	0	1,002	0	8	0	1	0	0	0	0	0	0	0	0.50	0.07	1.42
	(V16) (623GB) Vinita	1,331	1,180	88.66%	151	11.34%	0	5	1,133	1	47	2	89	1	62	0	0	1	0	0	14.19	1.27	3.38
(V16) (629) New Orleans, LA		39,674	35,027	88.29%	4,647	11.71%	15	68	31,707	16	3,320	12	2,629	15	1,997	21	19	4	2	0	12.81	12.90	6.27
	(V16) (629) New Orleans	27,109	23,350	86.13%	3,759	13.87%	0	60	20,822	10	2,528	12	2,039	15	1,703	20	16	3	1	0	18.44	13.84	10.39
	(V16) (629BY) Baton Rouge	6,783	6,095	89.86%	688	10.14%	0	7	5,514	5	581	0	433	0	251	1	3	1	1	0	16.14	8.13	3.79
	(V16) (629GA) Houma	922	914	99.13%	8	0.87%	0	0	892	0	22	0	5	0	3	0	0	0	0	0	3.07	0.39	2.01
	(V16) (629GB) Hammond CBOC LA	2,226	2,114	94.97%	112	5.03%	0	0	2,031	0	83	0	87	0	25	0	0	0	0	0	1.14	3.25	7.27
	(V16) (629GC) Slidell CBOC LA	1,472	1,437	97.62%	35	2.38%	0	0	1,375	0	62	0	20	0	15	0	0	0	0	0	2.17	5.12	3.10
	(V16) (629GD) St. John CBOC LA	731	723	98.91%	8	1.09%	0	0	697	0	26	0	8	0	0	0	0	0	0	0	3.57	2.50	2.33
	(V16) (629GE) Franklin	183	171	93.44%	12	6.56%	0	1	158	1	13	0	12	0	0	0	0	0	0	0	4.76		9.76
	(V16) (629GF) Bogalusa	248	223	89.92%	25	10.08%	0	0	218	0	5	0	25	0	0	0	0	0	0	0	1.52		6.39
(V16) (635) Oklahoma City, OK		35,797	33,995	94.97%	1,802	5.03%	23	109	31,957	63	2,038	8	1,040	24	551	6	179	4	32	4	3.78	8.31	1.70
	(V16) (635) Oklahoma City	30,805	29,062	94.34%	1,743	5.66%	0	108	27,171	63	1,891	8	1,006	24	527	6	178	3	32	4	3.47	8.56	1.41
	(V16) (635GA) Lawton	2,612	2,575	98.58%	37	1.42%	0	1	2,506	0	69	0	17	0	20	0	1	0	0	0	5.11	0.25	1.48
	(V16) (635GB) Wichita Falls	978	968	98.98%	10	1.02%	0	0	913	0	55	0	9	0	1	0	0	0	0	0	4.58		4.22
	(V16) (635GC) Blackwell	160	159	99.38%	1	0.63%	0	0	159	0	0	0	0	0	1	0	0	0	0	0	0.80		0.00
	(V16) (635GD) Ada	376	376	100.00%	0	0.00%	0	0	360	0	16	0	0	0	0	0	0	0	0	0	3.94		4.93
	(V16) (635GE) Stillwater	366	363	99.18%	3	0.82%	0	0	360	0	3	0	3	0	0	0	0	0	0	0	2.08	0.00	0.41
	(V16) (635GF) Altus	104	99	95.19%	5	4.81%	0	0	99	0	0	0	3	0	1	0	1	0	0	0	9.06		0.00
	(V16) (635GG) Enid	168	168	100.00%	0	0.00%	0	0	168	0	0	0	0	0	0	0	0	0	0	0	0.85		0.21
	(V16) (635HB) Ardmore	228	225	98.68%	3	1.32%	0	0	221	0	4	0	2	0	1	0	0	0	0	0	2.19		4.78
(V16) (667) Shreveport, LA		39,287	38,195	97.22%	1,092	2.78%	46	1	37,008	1	1,187	0	577	0	271	0	137	0	107	0	6.43	3.29	2.91
	(V16) (667) Overton Brooks VAMC	30,035	29,129	96.98%	906	3.02%	0	1	28,207	1	922	0	509	0	231	0	91	0	75	0	8.89	3.41	2.96
	(V16) (667GA) Texarkana	2,650	2,590	97.74%	60	2.26%	0	0	2,505	0	85	0	20	0	20	0	19	0	1	0	3.95	3.30	3.17
	(V16) (667GB) Monroe	1,884	1,866	99.04%	18	0.96%	0	0	1,833	0	33	0	15	0	1	0	1	0	1	0	1.34	0.95	2.22
	(V16) (667GC) Longview	4,713	4,605	97.71%	108	2.29%	0	0	4,458	0	147	0	33	0	19	0	26	0	30	0	5.56	1.59	3.07
	(V16) (667MA) IDES Barksdale AFB	5	5	100.00%	0	0.00%	0	0	5	0	0	0	0	0	0	0	0	0	0	0		0.60	
(V17) (549) Dallas, TX		87,631	84,434	96.35%	3,197	3.65%	9	16	80,412	10	4,022	6	2,468	0	572	0	96	0	61	0	4.76	4.68	3.82
	(V17) (549) Dallas VAMC	63,956	61,602	96.32%	2,354	3.68%	0	16	58,833	10	2,769	6	1,851	0	384	0	66	0	53	0	5.34	4.86	1.67
	(V17) (549A4) Bonham VAMC	5,713	5,429	95.03%	284	4.97%	0	0	5,195	0	234	0	204	0	79	0	0	0	1	0	3.26	5.61	7.59
	(V17) (549BV) VADOM Bonham	6	6	100.00%	0	0.00%	0	0	6	0	0	0	0	0	0	0	0	0	0	0	1.50		
	(V17) (549BY) Fort Worth Satellite	13,059	12,739	97.55%	320	2.45%	0	0	12,173	0	566	0	211	0	79	0	24	0	6	0	2.64	2.95	6.18
	(V17) (549GA) Camp-Fannin	1,355	1,230	90.77%	125	9.23%	0	0	1,083	0	147	0	92	0	27	0	6	0	0	0	11.01	3.53	9.04
	(V17) (549GD) Denton Area Primary Care Networ	1,610	1,543	95.84%	67	4.16%	0	0	1,357	0	186	0	66	0	0	0	0	0	1	0	7.32	3.00	5.08
	(V17) (549GE) Decatur Area Primary Care Networ	397	393	98.99%	4	1.01%	0	0	371	0	22	0	2	0	2	0	0	0	0	0	3.00		8.26
	(V17) (549GF) Eastland Area Primary Care Netwo	371	363	97.84%	8	2.16%	0	0	358	0	5	0	8	0	0	0	0	0	0	0	1.58		
	(V17) (549GH) Greenville Area PCN	322	322	100.00%	0	0.00%	0	0	289	0	33	0	0	0	0	0	0	0	0	0	5.11	0.00	0.88
	(V17) (549GI) Sherman	842	807	95.84%	35	4.16%	0	0	747	0	60	0	34	0	1	0	0	0	0	0	5.05		3.25
(V1><																							

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total appts scheduled ¹	Appts scheduled 30 days or under ²	Percent appts scheduled 30 days or under ³	Appts scheduled over 30 days ⁴	Percent appts scheduled over 30 days ⁵	New Enrollee Appt Request ⁶	EWL count ⁷	Appts between 0 - 14 days ⁸	EWL 0 - 14 days ⁹	Appts between 15 - 30 days ¹⁰	EWL 15- 30 days ¹¹	Appts between 31 - 60 days ¹²	EWL 31- 60 days ¹³	Appts between 61 - 90 days ¹⁴	EWL 61- 90 days ¹⁵	Appts between 91 - 120 days ¹⁶	EWL 91- 120 days ¹⁷	Appts beyond 120 days ¹⁸	EWL greater than 120 days ¹⁹	PC avg wait time ²⁰	SC avg wait time ²¹	MH avg wait time ²²
	(V17) (674GA) Palestine	894	873	97.65%	21	2.35%	0	0	833	0	40	0	10	0	10	0	1	0	0	0	4.88	4.50	6.70
	(V17) (674GB) Brownwood	950	944	99.37%	6	0.63%	0	1	931	1	13	0	4	0	1	0	0	0	1	0	3.19		1.85
	(V17) (674GC) College Station (Bryan)	2,175	2,068	95.08%	107	4.92%	0	0	1,964	0	104	0	100	0	5	0	0	0	2	0	8.75	20.53	4.72
	(V17) (674GD) Cedar Park	1,831	1,721	93.99%	110	6.01%	0	0	1,446	0	275	0	102	0	4	0	3	0	1	0	9.72	10.92	7.13
	(V17) (674HB) La Grange	228	225	98.68%	3	1.32%	0	0	198	0	27	0	3	0	0	0	0	0	0	0	6.44	0.00	2.21
(V17) (740) VA Texas Valley Coastal Bend HCS		17,750	14,643	82.50%	3,107	17.50%	5	31	13,154	10	1,489	0	1,368	8	1,078	4	606	2	55	7	24.67	9.23	9.97
	(V17) (740) VA Texas Valley Coastal Bend HCC	3,091	2,643	85.51%	448	14.49%	0	31	2,331	10	312	0	282	8	136	4	16	2	14	7		12.45	0.38
	(V17) (740GA) Harlingen	3,574	2,352	65.81%	1,222	34.19%	0	0	2,048	0	304	0	372	0	418	0	424	0	8	0	42.94	4.03	20.58
	(V17) (740GB) McAllen	4,316	3,409	78.99%	907	21.01%	0	0	2,884	0	525	0	384	0	344	0	146	0	33	0	24.96	11.60	7.21
	(V17) (740GC) Corpus Christi	5,618	5,094	90.67%	524	9.33%	0	0	4,764	0	330	0	329	0	175	0	20	0	0	0	11.82	4.10	6.94
	(V17) (740GD) Laredo	1,151	1,145	99.48%	6	0.52%	0	0	1,127	0	18	0	1	0	5	0	0	0	0	0	2.33	1.13	3.34
(V18) (501) New Mexico HCS		45,503	39,606	87.04%	5,897	12.96%	0	208	36,215	174	3,391	13	2,830	14	2,633	4	402	1	32	2	16.62	11.74	7.88
	(V18) (501) Albuquerque	35,745	31,079	86.95%	4,666	13.05%	0	203	28,317	172	2,762	12	2,058	12	2,248	4	339	1	21	2	22.67	11.62	6.53
	(V18) (501BV) Gallup Domiciliary	4	4	100.00%	0	0.00%	0	0	4	0	0	0	0	0	0	0	0	0	0	0			
	(V18) (501G2) Las Vegas	810	790	97.53%	20	2.47%	0	0	736	0	54	0	18	0	1	0	0	0	1	0	4.09	0.00	9.60
	(V18) (501GA) Artesia	524	510	97.33%	14	2.67%	0	1	496	0	14	1	10	0	4	0	0	0	0	0	0.56	0.00	8.06
	(V18) (501GB) Farmington	1,456	1,015	69.71%	441	30.29%	0	0	918	0	97	0	395	0	43	0	2	0	1	0	21.69	0.00	14.53
	(V18) (501GC) Silver City	546	530	97.07%	16	2.93%	0	0	516	0	14	0	12	0	3	0	0	0	1	0	3.64	0.83	6.08
	(V18) (501GD) Gallup NM	1,070	1,033	96.54%	37	3.46%	0	1	1,003	1	30	0	19	0	6	0	12	0	0	0	2.75	0.00	6.30
	(V18) (501GE) Espanola	359	347	96.66%	12	3.34%	0	1	326	1	21	0	10	0	2	0	0	0	0	0	1.94	0.00	8.83
	(V18) (501GH) Truth or Consequences	282	282	100.00%	0	0.00%	0	0	281	0	1	0	0	0	0	0	0	0	0	0	0.16		0.00
	(V18) (501GI) Alamogordo	515	507	98.45%	8	1.55%	0	0	476	0	31	0	6	0	2	0	0	0	0	0	5.02	0.00	8.84
	(V18) (501GJ) Durango	903	903	100.00%	0	0.00%	0	2	902	0	1	0	0	2	0	0	0	0	0	0	0.12	0.00	0.61
	(V18) (501GK) Santa Fe	836	589	70.45%	247	29.55%	0	0	475	0	114	0	115	0	124	0	0	0	8	0	31.86	0.00	5.89
	(V18) (501GM) Rio Rancho	2,153	1,720	79.89%	433	20.11%	0	0	1,479	0	241	0	184	0	200	0	49	0	0	0	22.29	16.69	16.15
	(V18) (501HB) Raton	296	293	98.99%	3	1.01%	0	0	282	0	11	0	3	0	0	0	0	0	0	0	1.65	0.00	7.89
	(V18) (501MA) IDES Kirtland AFB	4	4	100.00%	0	0.00%	0	0	4	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V18) (504) Amarillo, TX		19,877	19,238	96.79%	639	3.21%	3	7	18,730	7	508	0	384	0	223	0	19	0	13	0	8.21	2.83	0.58
	(V18) (504) Amarillo HCS	12,189	11,640	95.50%	549	4.50%	0	7	11,380	7	260	0	319	0	208	0	12	0	10	0	11.01	2.80	0.33
	(V18) (504BY) Lubbock TX	6,813	6,729	98.77%	84	1.23%	0	0	6,498	0	231	0	61	0	14	0	7	0	2	0	3.05	2.92	0.73
	(V18) (504BZ) Clovis	785	784	99.87%	1	0.13%	0	0	781	0	3	0	0	0	0	0	0	0	1	0	1.61	1.50	1.07
	(V18) (504GA) Childress	50	50	100.00%	0	0.00%	0	0	50	0	0	0	0	0	0	0	0	0	0	0	0.69		1.05
	(V18) (504HB) Dalhart	40	35	87.50%	5	12.50%	0	0	21	0	14	0	4	0	1	0	0	0	0	0	22.00	0.58	
(V18) (519) Big Spring, TX		7,909	7,506	94.90%	403	5.10%	21	86	6,937	50	569	5	276	22	48	8	39	1	40	0	5.49	7.85	7.47
	(V18) (519) West Texas HCS	3,712	3,600	96.98%	112	3.02%	0	64	3,369	38	231	5	46	16	15	4	19	1	32	0	5.74	7.59	3.01
	(V18) (519GA) Permian Basin CBOC	882	803	91.04%	79	8.96%	0	11	662	1	141	0	77	6	1	4	0	0	1	0	5.38	24.07	10.77
	(V18) (519GB) Hobbs	277	197	71.12%	80	28.88%	0	0	185	0	12	0	29	0	26	0	19	0	6	0	2.23	14.50	45.58
	(V18) (519GD) Ft Stockton	22	22	100.00%	0	0.00%	0	0	21	0	1	0	0	0	0	0	0	0	0	0	7.52		
	(V18) (519HC) Abilene TX	1,956	1,905	97.39%	51	2.61%	0	0	1,813	0	92	0	44	0	6	0	0	0	1	0	4.19	4.93	1.86
	(V18) (519HF) San Angelo	1,060	979	92.36%	81	7.64%	0	11	887	11	92	0	80	0	0	0	1	0	0	0	8.58	15.22	6.07
(V18) (644) Phoenix, AZ		66,533	58,822	88.41%	7,711	11.59%	4	131	52,793	59	6,029	21	4,571	22	1,810	20	890	7	440	2	10.77	17.82	5.49
	(V18) (644) Phoenix	50,366	43,846	87.05%	6,520	12.95%	0	108	39,004	45	4,842	14	3,600	20	1,655	20	844	7	421	2	12.45	18.32	4.90
	(V18) (644BY) Southeast	8,512	7,851	92.23%	661	7.77%	0	19	7,108	10	743	7	513	2	106	0	29	0	13	0	10.32	7.84	7.46
	(V18) (644GA) Sun City	4,698	4,372	93.06%	326	6.94%	0	4	4,119	4	253	0	300	0	16	0	7	0	3	0	4.07	17.45	6.22
	(V18) (644GB) Show Low	956	884	92.47%	72	7.53%	0	0	787	0	97	0	68	0	4	0	0	0	0	0	17.41	27.06	0.73
	(V18) (644GD) Payson (Gila County)	24	19	79.17%	5	20.83%	0	0	10	0	9	0	4	0	0	0	1	0	0	0	7.00		24.29
	(V18) (644GE) Thunderbird	1,838	1,717	93.42%	121	6.58%	0	0	1,637	0	80	0	82	0	28	0	9	0	2	0	9.35	7.37	7.22
	(V18) (644GF) Globe	139	133	95.68%	6	4.32%	0	0	128	0	5	0	4	0	1	0	0	0	1	0	6.17	11.00	0.07
(V18) (649) Northern Arizona HCS		13,624	12,186	89.45%	1,438	10.55%	13	347	11,408	77	778	114	852	45	543	9	41	19	2	83	7.93	12.35	0.56
	(V18) (649) Prescott	10,299	9,126	88.61%	1,173	11.39%	0	347	8,590	77	536	114	612	45	518	9	41	19	2	83	4.77	12.39	0.73
	(V18) (649GA) Kingman	1,219	1,167	95.73%	52	4.27%	0	0	1,057	0	110	0	45	0	7	0	0	0	0	0	7.73	0.00	0.18
	(V18) (649GB) Flagstaff	330	296	89.70%	34	10.30%	0	0	273	0	23	0	33	0	1	0	0	0	0	0	10.66	0.33	0.00
	(V18) (649GC) Lake Havasu	868	848	97.70%	20	2.30%	0	0	811	0	37	0	17	0	3	0	0	0	0	0	5.30	0.00	0.00
	(V18) (649GD) Anthem	234	234	100.00%	0	0.00%	0	0	220	0	14	0	0	0	0	0	0	0	0	0	4.24	0.00	0.42
	(V18) (649GE) Cottonwood (Yavapai County)	671	512	76.30%	159	23.70%	0	0	454	0	58	0	145	0	14	0	0	0	0	0	19.08	0.00	0.00
	(V18) (649HK) Prescott	3	3	100.00%	0	0.00%	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0.00		0.00
(V18) (678) Southern Arizona HCS		43,223	41,054	94.98%	2,169	5.02%	5	117	39,204	17	1,850	51	1,283	13	560	7	271	12	55	17	7.93	4.50	6.92
	(V18) (678) Tucson	31,844	30,122	94.59%	1,722	5.41%	0	103	28,675	10	1,447	46	1,007	11	456	7	209	12	50	17	10.33	4.91	8.56
	(V18) (678GA) Sierra Vista	2,807	2,760	98.33%	47	1.67%	0	5	2,665	3	95	2	36	0	8	0	3	0	0	0	2.64	1.85	2.63
	(V18) (678GB) Yuma	1,998	1,912	95.70%	86	4.30%	0	5	1,846	3	66	2	52	0	14	0	19	0	1	0	10.20	2.52	2.23
	(V18) (678GC) Casa Grande	1,710	1,647	96.32%	63	3.68%	0	4	1,596	1	51	1	20	2	16	0	24	0	3	0	6.37	3.61	6.32
	(V18) (678GD) Safford	297	295	99.33%	2	0.67%	0	0	292	0													

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	(V18) (756) El Paso HCS	27,134	24,199	89.18%	2,935	10.82%	0	89	21,837	75	2,362	14	1,576	0	739	0	563	0	57	0	11.14	8.04	22.47
	(V18) (756GA) Las Cruces	2,029	1,888	93.05%	141	6.95%	0	0	1,783	0	105	0	114	0	22	0	5	0	0	0	4.63	7.44	6.62
	(V18) (756GB) El Paso Eastside CBOC	1,788	1,589	88.87%	199	11.13%	0	0	1,519	0	70	0	84	0	111	0	4	0	0	0	1.55		14.55
	(V18) (756MA) IDES Fort Bliss	52	50	96.15%	2	3.85%	0	0	39	0	11	0	2	0	0	0	0	0	0	0		11.41	8.89
(V19) (436) Montana HCS		19,151	17,329	90.49%	1,822	9.51%	4	33	16,164	9	1,165	5	1,040	4	481	11	191	1	110	3	15.68	4.24	4.05
	(V19) (436) Fort Harrison, MT	7,641	6,377	83.46%	1,264	16.54%	0	17	5,832	5	545	1	673	4	329	6	158	1	104	0	37.98	4.59	9.59
	(V19) (436GA) Anaconda	205	203	99.02%	2	0.98%	0	1	194	0	9	1	2	0	0	0	0	0	0	0	3.57	2.75	2.25
	(V19) (436GB) Great Falls	1,324	1,252	94.56%	72	5.44%	0	0	1,134	0	118	0	67	0	3	0	2	0	0	0	9.70	2.63	2.03
	(V19) (436GC) Missoula	2,995	2,696	90.02%	299	9.98%	0	2	2,531	1	165	0	166	0	112	0	16	0	5	1	11.18	6.01	4.66
	(V19) (436GD) Bozeman	847	818	96.58%	29	3.42%	0	1	715	1	103	0	29	0	0	0	0	0	0	0	9.53	8.10	2.13
	(V19) (436GF) Kalispell	1,719	1,685	98.02%	34	1.98%	0	0	1,638	0	47	0	27	0	6	0	1	0	0	0	3.21	3.47	0.76
	(V19) (436GH) Billings	3,461	3,381	97.69%	80	2.31%	0	10	3,234	2	147	3	52	0	18	5	9	0	1	0	5.29	2.00	0.88
	(V19) (436GI) Glasgow	104	102	98.08%	2	1.92%	0	0	102	0	0	0	1	0	1	0	0	0	0	0	3.60	4.50	0.00
	(V19) (436GJ) Miles City, MT CBOC	152	152	100.00%	0	0.00%	0	0	147	0	5	0	0	0	0	0	0	0	0	0	2.58	0.00	0.00
	(V19) (436GK) Glendive, MT CBOC	232	229	98.71%	3	1.29%	0	0	221	0	8	0	1	0	1	0	1	0	0	0	4.71	0.00	1.20
	(V19) (436GL) Cut Bank	124	123	99.19%	1	0.81%	0	0	110	0	13	0	0	0	0	0	1	0	0	0	4.73	0.00	0.00
	(V19) (436GM) Lewistown CBOC	107	106	99.07%	1	0.93%	0	0	105	0	1	0	1	0	0	0	0	0	0	0	1.91	9.80	0.00
	(V19) (436HC) 436HC HAVRE, MT (ORC)	238	203	85.29%	35	14.71%	0	2	199	0	4	0	21	0	11	0	3	0	0	2	11.40	0.00	0.00
	(V19) (436MA) IDES Malmstrom AFB	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V19) (442) Cheyenne, WY		13,624	12,926	94.88%	698	5.12%	4	178	12,154	92	772	51	419	31	263	3	8	1	8	0	2.73	6.22	3.26
	(V19) (442) Cheyenne	8,363	7,969	95.29%	394	4.71%	0	153	7,398	75	571	44	251	30	128	3	8	1	7	0	3.86	4.44	4.56
	(V19) (442GB) Sidney	121	121	100.00%	0	0.00%	0	0	121	0	0	0	0	0	0	0	0	0	0	0	0.74		2.27
	(V19) (442GC) Fort Collins	2,730	2,543	93.15%	187	6.85%	0	17	2,422	14	121	2	91	1	96	0	0	0	0	0	2.06	12.13	3.22
	(V19) (442GD) Greeley	2,174	2,057	94.62%	117	5.38%	0	8	1,978	3	79	5	77	0	39	0	0	0	1	0	2.77	10.61	1.11
	(V19) (442HK) R&C Healthcare MOC WY	236	236	100.00%	0	0.00%	0	0	235	0	1	0	0	0	0	0	0	0	0	0	0.50		0.00
(V19) (554) Denver, CO		62,866	55,594	88.43%	7,272	11.57%	16	1,856	50,860	656	4,734	254	4,684	284	1,713	338	664	196	211	128	8.95	10.12	13.84
	(V19) (554) Eastern Colorado HCS	36,085	33,213	92.04%	2,872	7.96%	0	945	30,822	395	2,391	148	1,831	178	643	129	254	42	144	53	5.43	7.92	16.39
	(V19) (5549AB) VANURS Pueblo	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0			
	(V19) (554GB) Aurora	3,012	2,918	96.88%	94	3.12%	0	88	2,791	41	127	26	89	10	4	6	1	3	0	2	2.80	5.64	0.16
	(V19) (554GC) Golden Clinic	4,022	3,421	85.06%	601	14.94%	0	234	3,054	116	367	42	430	31	129	25	30	14	12	6	12.50	17.83	6.71
	(V19) (554GD) Pueblo	5,041	4,183	82.98%	858	17.02%	0	74	3,746	32	437	4	395	7	327	14	128	14	8	3	16.78	12.51	15.24
	(V19) (554GE) Colorado Springs	13,516	10,722	79.33%	2,794	20.67%	0	506	9,473	70	1,249	32	1,904	55	598	164	245	122	47	63	13.47	20.58	14.38
	(V19) (554GF) Alamosa	567	519	91.53%	48	8.47%	0	3	451	0	68	1	31	1	11	0	6	0	0	1	7.85	0.14	15.19
	(V19) (554GG) La Junta	269	267	99.26%	2	0.74%	0	3	259	1	8	0	1	1	1	0	0	1	0	0	0.49	15.83	2.12
	(V19) (554GH) Lamar	52	52	100.00%	0	0.00%	0	2	51	0	1	1	0	1	0	0	0	0	0	0	1.00		
	(V19) (554GI) Burlington CBOC	122	119	97.54%	3	2.46%	0	1	107	1	12	0	3	0	0	0	0	0	0	0	5.95	0.00	3.08
	(V19) (554MA) IDES Fort Carson	178	178	100.00%	0	0.00%	0	0	104	0	74	0	0	0	0	0	0	0	0	0		12.49	11.75
(V19) (575) Grand Junction, CO		8,640	8,325	96.35%	315	3.65%	5	7	8,014	3	311	0	292	0	17	3	3	1	3	0	1.80	5.21	2.73
	(V19) (575) Grand Junction	7,933	7,633	96.22%	300	3.78%	0	7	7,350	3	283	0	279	0	15	3	3	1	3	0	1.60	5.23	2.76
	(V19) (575GA) Montrose	574	560	97.56%	14	2.44%	0	0	543	0	17	0	13	0	1	0	0	0	0	0	2.61	4.53	2.12
	(V19) (575GB) Craig Telehealth Outreach Clinic	133	132	99.25%	1	0.75%	0	0	121	0	11	0	0	0	1	0	0	0	0	0	3.38	6.06	1.96
(V19) (660) Salt Lake City, UT		28,400	25,610	90.18%	2,790	9.82%	3	509	23,237	293	2,373	58	1,836	72	801	61	106	22	47	3	12.43	8.93	3.01
	(V19) (660) Salt Lake City HCS - George E. Wahlen	21,849	19,438	88.97%	2,411	11.03%	0	457	17,470	255	1,968	46	1,572	70	707	61	92	22	40	3	16.69	8.67	3.71
	(V19) (660GA) Pocatello	1,562	1,542	98.72%	20	1.28%	0	27	1,483	20	59	5	14	2	3	0	1	0	2	0	3.04	31.39	1.58
	(V19) (660GB) Ogden	1,824	1,706	93.53%	118	6.47%	0	20	1,648	14	58	6	40	0	66	0	9	0	3	0	10.76	25.99	1.49
	(V19) (660GD) Roosevelt	158	157	99.37%	1	0.63%	0	0	157	0	0	0	1	0	0	0	0	0	0	0	0.02	3.00	0.00
	(V19) (660GE) Orem	828	811	97.95%	17	2.05%	0	0	778	0	33	0	17	0	0	0	0	0	0	0	4.65	11.96	1.26
	(V19) (660GG) St. George	953	898	94.23%	55	5.77%	0	4	799	4	99	0	53	0	1	0	1	0	0	0	6.41	16.78	4.00
	(V19) (660GJ) West Valley City	1,076	921	85.59%	155	14.41%	0	0	784	0	137	0	127	0	23	0	3	0	2	0	13.76	11.01	4.07
	(V19) (660GK) Elko, NV	122	109	89.34%	13	10.66%	0	1	90	0	19	1	12	0	1	0	0	0	0	0	15.61	0.18	0.00
	(V19) (660MA) IDES Hill AFB	28	28	100.00%	0	0.00%	0	0	28	0	0	0	0	0	0	0	0	0	0	0		0.76	0.00
(V19) (666) Sheridan, WY		4,573	4,333	94.75%	240	5.25%	18	1	3,982	0	351	1	169	0	64	0	7	0	0	0	10.08	4.75	2.98
	(V19) (666) Sheridan	2,122	2,094	98.68%	28	1.32%	0	0	2,003	0	91	0	23	0	5	0	0	0	0	0	5.39	2.97	1.40
	(V19) (666GB) Casper	992	838	84.48%	154	15.52%	0	0	692	0	146	0	102	0	49	0	3	0	0	0	16.66	18.98	9.18
	(V19) (666GC) Riverton	613	595	97.06%	18	2.94%	0	0	538	0	57	0	10	0	6	0	2	0	0	0	8.43	3.00	2.35
	(V19) (666GD) Powell	172	172	100.00%	0	0.00%	0	0	170	0	2	0	0	0	0	0	0	0	0	0	0.33	1.17	0.00
	(V19) (666GE) Gillette	265	232	87.55%	33	12.45%	0	1	178	0	54	1	32	0	1	0	0	0	0	0	14.20	14.78	0.04
	(V19) (666GF) Rock Springs	409	402	98.29%	7	1.71%	0	0	401	0	1	0	2	0	3	0	2	0	0	0	3.12	0.00	0.00
(V20) (463) Anchorage, AK		5,895	5,819	98.71%	76	1.29%	31	32	5,655	12	164	3	71	9	1	4	4	3	0	1	2.79	1.75	0.73
	(V20) (463) Alaska VA Healthcare System	4,740	4,687	98.88%	53	1.12%	0	23	4,572	11	115	2	49	2	1	4	3	3	0	1	2.21	1.70	0.51
	(V20) (463BU) Anchorage DCHV	89	89	100.00%	0	0.00%	0	0	89	0	0	0	0	0	0	0	0	0	0	0			0.44
	(V20) (463GA) Fairbanks	274	261	95.26%	13	4.74%	0	7	253	0	8	1											

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total appts scheduled ¹	Appts scheduled 30 days or under ²	Percent appts scheduled 30 days or under ³	Appts scheduled over 30 days ⁴	Percent appts scheduled over 30 days ⁵	New Enrollee Appt Request ⁶	EWL count ⁷	Appts between 0 - 14 days ⁸	EWL 0 - 14 days ⁹	Appts between 15 - 30 days ¹⁰	EWL 15- 30 days ¹¹	Appts between 31 - 60 days ¹²	EWL 31- 60 days ¹³	Appts between 61 - 90 days ¹⁴	EWL 61- 90 days ¹⁵	Appts between 91 - 120 days ¹⁶	EWL 91- 120 days ¹⁷	Appts beyond 120 days ¹⁸	EWL greater than 120 days ¹⁹	PC avg wait time ²⁰	SC avg wait time ²¹	MH avg wait time ²²
	(V20) (531GG) Canyon County	1,130	1,087	96.19%	43	3.81%	0	0	1,052	0	35	0	36	0	5	0	1	0	1	0	1.91	8.75	1.68
(V20) (648) Portland, OR		71,367	67,129	94.06%	4,238	5.94%	1	624	62,576	273	4,553	65	2,913	77	996	77	227	19	102	113	11.21	6.82	1.40
	(V20) (648) Portland	47,213	44,534	94.33%	2,679	5.67%	0	421	42,164	241	2,370	28	1,669	60	708	65	203	6	99	21	10.72	6.94	1.03
	(V20) (648AA) Vancouver	11,878	11,225	94.50%	653	5.50%	0	151	10,402	15	823	17	538	12	104	10	9	11	2	86	10.81	7.15	0.69
	(V20) (648GA) Bend	3,164	2,979	94.15%	185	5.85%	0	27	2,788	12	191	12	155	0	18	0	12	0	0	3	6.79	5.13	2.29
	(V20) (648GB) Salem	3,187	2,872	90.12%	315	9.88%	0	9	2,465	2	407	1	198	2	114	2	2	0	1	2	15.85	5.64	5.46
	(V20) (648GD) North Coast	320	315	98.44%	5	1.56%	0	1	286	0	29	0	4	0	1	0	1	0	0	0	7.59		0.61
	(V20) (648GE) East Portland	1,649	1,414	85.75%	235	14.25%	0	0	1,208	0	206	0	193	0	41	0	1	0	0	0	14.65	0.00	1.01
	(V20) (648GF) Hillsboro	2,234	2,198	98.39%	36	1.61%	0	4	1,921	2	277	1	33	0	3	0	0	0	0	1	7.45	4.95	3.60
	(V20) (648GG) West Linn	1,722	1,592	92.45%	130	7.55%	0	11	1,342	1	250	6	123	3	7	0	0	1	0	0	11.29		0.88
(V20) (653) Roseburg, OR		22,697	21,564	95.01%	1,133	4.99%	8	1,041	20,200	327	1,364	113	899	137	124	58	40	54	70	352	5.30	7.34	1.62
	(V20) (653) Roseburg HCS	16,869	16,048	95.13%	821	4.87%	0	987	14,898	297	1,150	110	633	131	85	55	37	49	66	345	5.11	6.96	1.78
	(V20) (653BY) Eugene	4,455	4,196	94.19%	259	5.81%	0	33	4,011	14	185	1	234	3	21	3	1	5	3	7	5.90	11.45	1.08
	(V20) (653GA) North Bend	1,053	1,002	95.16%	51	4.84%	0	16	974	11	28	2	32	3	17	0	2	0	0	0	4.39	0.00	3.69
	(V20) (653GB) Brookings	320	318	99.38%	2	0.63%	0	5	317	5	1	0	0	0	1	0	0	0	1	0	6.03	1.42	0.45
(V20) (663) VA Puget Sound, WA		66,591	63,626	95.55%	2,965	4.45%	5	85	59,908	13	3,718	8	1,940	13	851	7	139	11	35	33	5.52	7.50	1.50
	(V20) (663) Seattle	31,133	29,576	95.00%	1,557	5.00%	0	81	27,909	9	1,667	8	1,091	13	377	7	69	11	20	33	5.12	6.73	1.86
	(V20) (663AA) American Lake	28,445	27,218	95.69%	1,227	4.31%	0	2	25,621	2	1,597	0	686	0	460	0	66	0	15	0	7.31	8.68	0.83
	(V20) (663GA) King County	1,272	1,252	98.43%	20	1.57%	0	2	1,106	2	146	0	18	0	1	0	1	0	0	0	5.85		3.87
	(V20) (663GB) Bremerton (Kipsap County)	912	902	98.90%	10	1.10%	0	0	896	0	6	0	9	0	1	0	0	0	0	0	1.80	1.06	0.67
	(V20) (663GC) Bellingham Area (Whatcom Count)	2,963	2,828	95.44%	135	4.56%	0	0	2,587	0	241	0	122	0	12	0	1	0	0	0	4.85	7.31	1.05
	(V20) (663GD) South Sound	1,844	1,829	99.19%	15	0.81%	0	0	1,772	0	57	0	13	0	0	0	2	0	0	0	3.61		2.94
	(V20) (663HK) PUGET SOUND MMU, WA	20	19	95.00%	1	5.00%	0	0	15	0	4	0	1	0	0	0	0	0	0	0	8.26		
	(V20) (663MA) IDES Fort Lewis	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V20) (668) Spokane, WA		22,381	21,310	95.21%	1,071	4.79%	8	177	20,507	156	803	7	549	13	288	1	171	0	63	0	3.28	7.13	4.62
	(V20) (668) Spokane	20,269	19,232	94.88%	1,037	5.12%	0	176	18,492	155	740	7	519	13	287	1	169	0	62	0	3.82	7.11	5.47
	(V20) (668GA) Wenatchee CBOC	355	352	99.15%	3	0.85%	0	0	348	0	4	0	3	0	0	0	0	0	0	0	0.22	0.00	0.07
	(V20) (668GB) North Idaho	1,631	1,600	98.10%	31	1.90%	0	1	1,543	1	57	0	27	0	1	0	2	0	1	0	2.32	9.67	0.78
	(V20) (668HK) Spokane Mobile OPC	126	126	100.00%	0	0.00%	0	0	124	0	2	0	0	0	0	0	0	0	0	0	0.81		
(V20) (687) Walla Walla, WA		8,215	7,660	93.24%	555	6.76%	15	64	7,086	8	574	8	299	8	218	13	36	3	2	24	3.84	15.86	1.60
	(V20) (687) Walla Walla	4,779	4,282	89.60%	497	10.40%	0	5	3,874	6	408	5	267	7	194	8	34	2	2	23	3.61	15.74	0.76
	(V20) (687GA) Richland WA	1,294	1,257	97.14%	37	2.86%	0	51	1,169	1	88	0	15	0	21	3	1	1	0	0	4.98	31.32	3.02
	(V20) (687GB) Lewiston	742	728	98.11%	14	1.89%	0	1	684	0	44	1	12	0	2	0	0	0	0	0	2.68	9.98	4.41
	(V20) (687GC) La Grande	513	511	99.61%	2	0.39%	0	5	503	0	8	2	2	1	0	1	0	0	0	1	4.21	0.00	0.65
	(V20) (687HA) Yakima	887	882	99.44%	5	0.56%	0	2	856	1	26	0	3	0	1	1	1	0	0	0	3.53	2.06	0.61
(V20) (692) White City, OR		12,083	11,561	95.68%	522	4.32%	9	497	11,292	72	269	43	381	116	95	187	14	50	32	29	5.11	6.69	2.55
	(V20) (692) Southern Oregon Rehabilitation Ctr &	10,455	9,936	95.04%	519	4.96%	0	497	9,675	72	261	43	378	116	95	187	14	50	32	29	7.21	6.75	2.83
	(V20) (692GA) Klamath Falls	1,209	1,206	99.75%	3	0.25%	0	0	1,201	0	5	0	3	0	0	0	0	0	0	0	0.46	0.54	0.01
	(V20) (692GB) Grants Pass	419	419	100.00%	0	0.00%	0	0	416	0	3	0	0	0	0	0	0	0	0	0	0.45		1.75
(V21) (358) Manila, PI		1,384	1,307	94.44%	77	5.56%	2	1	1,172	1	135	0	74	0	3	0	0	0	0	0	6.24	6.52	6.55
	(V21) (358) Manila	1,384	1,307	94.44%	77	5.56%	0	1	1,172	1	135	0	74	0	3	0	0	0	0	0	6.24	6.52	6.55
(V21) (459) Honolulu, HI		15,039	14,728	97.93%	311	2.07%	14	28	14,219	24	509	0	237	0	60	0	10	0	4	4	5.81	1.15	2.02
	(V21) (459) Pacific Islands HCS (Honolulu)	8,524	8,463	99.28%	61	0.72%	0	0	8,246	0	217	0	45	0	12	0	2	0	2	0	3.42	1.16	1.65
	(V21) (459GA) Maui Clinic	1,248	1,226	98.24%	22	1.76%	0	0	1,165	0	61	0	17	0	5	0	0	0	0	0	6.88	0.37	1.15
	(V21) (459GB) Hilo Clinic	1,453	1,317	90.64%	136	9.36%	0	15	1,223	15	94	0	85	0	41	0	8	0	2	0	15.82	1.31	3.41
	(V21) (459GC) Kona Clinic	572	566	98.95%	6	1.05%	0	4	547	0	19	0	6	0	0	0	0	0	4	4	4.10	0.91	2.57
	(V21) (459GD) Kauai Clinic	862	853	98.96%	9	1.04%	0	0	842	0	11	0	8	0	1	0	0	0	0	0	2.38	0.11	0.16
	(V21) (459GE) Guam Clinic	1,105	1,041	94.21%	64	5.79%	0	0	998	0	43	0	63	0	1	0	0	0	0	0	7.74	3.43	0.34
	(V21) (459GF) American Samoa Clinic	421	418	99.29%	3	0.71%	0	9	409	9	9	0	3	0	0	0	0	0	0	0	1.73	2.33	1.49
	(V21) (459GG) Leeward Oahu	854	844	98.83%	10	1.17%	0	0	789	0	55	0	10	0	0	0	0	0	0	0	3.08		5.57
(V21) (570) Fresno, CA		17,880	15,790	88.31%	2,090	11.69%	2	46	14,808	1	982	5	1,279	5	540	6	200	27	71	2	0.92	13.70	1.74
	(V21) (570) Fresno	16,255	14,239	87.60%	2,016	12.40%	0	46	13,322	1	917	5	1,232	5	520	6	196	27	68	2	0.72	13.81	1.89
	(V21) (570GA) Merced	667	632	94.75%	35	5.25%	0	0	608	0	24	0	17	0	14	0	3	0	1	0	1.94	15.87	1.22
	(V21) (570GB) Tulare	695	679	97.70%	16	2.30%	0	0	655	0	24	0	16	0	0	0	0	0	0	0	1.10	5.17	0.97
	(V21) (570GC) Oakhurst	263	240	91.25%	23	8.75%	0	0	223	0	17	0	14	0	6	0	1	0	2	0	1.78	17.18	1.92
(V21) (612) N. California, CA		63,426	56,520	89.11%	6,906	10.89%	11	604	52,584	71	3,396	141	4,358	199	1,712	155	696	33	140	5	4.48	12.95	1.76
	(V21) (612AA) N. California HCS-Sacramento	21,783	17,742	81.45%	4,041	18.55%	0	577	16,193	54	1,549	137	2,486	198	959	154	506	30	90	4	3.90	19.16	4.40
	(V21) (612BA) Redding	6,935	6,762	97.51%	173	2.49%	0	1	6,470	0	292	1	137	0	21	0	2	0	13	0	3.69	3.85	0.31
	(V21) (612BV) Oakland	7,217	7,088	98.21%	129	1.79%	0	15	6,931	13	157	1	85	0	39	0	4	0	1	1	3.70	2.28	0.86
	(V21) (612GD) Fairfield	1,449	1,419	97.93%	30	2.07%	0	0	1,411	0	8	0	29	0	1	0	0	0	0	0	1.93	3.75	0.07
	(V21) (612GE) Vallejo/Mare Island	2,577	2,446	94.92%	131</																		

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total appts scheduled ¹	Appts scheduled 30 days or under ²	Percent appts scheduled 30 days or under ³	Appts scheduled over 30 days ⁴	Percent appts scheduled over 30 days ⁵	New Enrollee Appt Request ⁶	EWL count ⁷	Appts between 0 - 14 days ⁸	EWL 0 - 14 days ⁹	Appts between 15 - 30 days ¹⁰	EWL 15- 30 days ¹¹	Appts between 31 - 60 days ¹²	EWL 31- 60 days ¹³	Appts between 61 - 90 days ¹⁴	EWL 61- 90 days ¹⁵	Appts between 91 - 120 days ¹⁶	EWL 91- 120 days ¹⁷	Appts beyond 120 days ¹⁸	EWL greater than 120 days ¹⁹	PC avg wait time ²⁰	SC avg wait time ²¹	MH avg wait time ²²
	(V21) (640AO) Palo Alto-Menlo Pk	2,276	2,255	99.08%	21	0.92%	0	0	2,165	0	90	0	18	0	1	0	2	0	0	0	6.98	1.33	2.55
	(V21) (640AA) Livermore	8,662	7,972	92.03%	690	7.97%	0	321	7,359	17	613	18	380	61	149	56	124	72	37	97	7.77	8.65	2.92
	(V21) (640BY) San Jose	4,223	4,012	95.00%	211	5.00%	0	0	3,704	0	308	0	198	0	7	0	5	0	1	0	7.39	5.91	4.29
	(V21) (640GA) Palo Alto HCS- Capitola	76	76	100.00%	0	0.00%	0	0	74	0	2	0	0	0	0	0	0	0	0	0	2.09		4.17
	(V21) (640GB) Sonoma (Tuolumne County)	760	724	95.26%	36	4.74%	0	0	703	0	21	0	32	0	4	0	0	0	0	0	7.21		0.87
	(V21) (640GC) Fremont	627	601	95.85%	26	4.15%	0	0	545	0	56	0	26	0	0	0	0	0	0	0	3.69	0.00	5.50
	(V21) (640HA) Stockton	3,737	3,601	96.36%	136	3.64%	0	0	3,468	0	133	0	117	0	5	0	7	0	7	0	6.78	2.00	5.13
	(V21) (640HB) Modesto	2,804	2,673	95.33%	131	4.67%	0	0	2,574	0	99	0	117	0	10	0	2	0	2	0	4.54	1.63	4.77
	(V21) (640HC) Monterey	4,658	4,437	95.26%	221	4.74%	0	0	4,278	0	159	0	177	0	40	0	4	0	0	0	3.21	5.27	1.17
(V21) (654) Reno, NV		26,861	23,702	88.24%	3,159	11.76%	26	78	21,718	13	1,984	25	1,601	4	1,103	31	348	0	107	5	12.42	14.25	3.89
	(V21) (654) Sierra Nevada HCS	23,816	20,808	87.37%	3,008	12.63%	0	78	19,014	13	1,794	25	1,486	4	1,076	31	342	0	104	5	15.27	14.23	3.24
	(V21) (654GA) Sierra Foothills	1,064	1,014	95.30%	50	4.70%	0	0	961	0	53	0	31	0	11	0	6	0	2	0	3.85	25.39	6.96
	(V21) (654GB) Carson Valley	933	874	93.68%	59	6.32%	0	0	794	0	80	0	50	0	9	0	0	0	0	0	8.29	13.00	6.62
	(V21) (654GC) Lahontan Valley	793	758	95.59%	35	4.41%	0	0	705	0	53	0	27	0	7	0	0	0	1	0	7.11	15.63	4.23
	(V21) (654GD) Diamond View	255	248	97.25%	7	2.75%	0	0	244	0	4	0	7	0	0	0	0	0	0	0	0.19	8.00	4.84
(V21) (662) San Francisco, CA		28,995	27,233	93.92%	1,762	6.08%	51	177	25,732	76	1,501	23	1,202	44	422	15	94	10	44	9	9.70	5.98	3.84
	(V21) (662) San Francisco	21,313	20,140	94.50%	1,173	5.50%	0	122	19,205	32	935	23	808	43	263	14	73	10	29	0	11.04	5.29	2.27
	(V21) (662GA) Santa Rosa	2,593	2,519	97.15%	74	2.85%	0	40	2,346	40	173	0	65	0	8	0	1	0	0	0	3.86	5.10	1.81
	(V21) (662GC) Eureka	1,776	1,620	91.22%	156	8.78%	0	2	1,457	2	163	0	114	0	37	0	5	0	0	0	7.52	12.58	3.38
	(V21) (662GD) Ukiah	1,310	1,082	82.60%	228	17.40%	0	9	968	0	114	0	114	0	89	0	11	0	14	9	16.29	19.82	10.50
	(V21) (662GE) Northern San Bruno CBOC	503	500	99.40%	3	0.60%	0	4	479	2	21	0	3	1	0	1	0	0	0	0	3.88	0.90	0.45
	(V21) (662GF) San Francisco CBOC	625	607	97.12%	18	2.88%	0	0	562	0	45	0	18	0	0	0	0	0	0	0	3.95	8.61	1.92
	(V21) (662GG) Clearlake CBOC	875	765	87.43%	110	12.57%	0	0	715	0	50	0	80	0	25	0	4	0	1	0	13.91	9.35	7.60
(V22) (593) Las Vegas, NV		56,751	52,988	93.37%	3,763	6.63%	30	317	51,002	65	1,986	41	2,375	31	1,101	145	260	6	27	29	7.17	4.86	3.82
	(V22) (593) Southern Nevada HCS	32,451	30,400	93.68%	2,051	6.32%	0	285	29,287	49	1,113	40	1,187	28	631	142	209	1	24	25	6.35	4.99	2.05
	(V22) (593GC) Pahrump	1,169	1,169	100.00%	0	0.00%	0	0	1,164	0	5	0	0	0	0	0	0	0	0	0	0.20	0.00	0.27
	(V22) (593GD) Northwest PCC	6,086	5,219	85.75%	867	14.25%	0	0	4,858	0	361	0	611	0	244	0	12	0	0	0	11.66	1.82	10.64
	(V22) (593GE) Southeast PCC	5,264	4,878	92.67%	386	7.33%	0	14	4,630	5	248	1	245	0	108	1	31	3	2	4	8.22	0.49	2.82
	(V22) (593GF) Southwest PCC	7,783	7,400	95.08%	383	4.92%	0	6	7,251	5	149	0	284	1	93	0	6	0	0	0	5.76	2.85	2.55
	(V22) (593GG) Northeast PCC	3,998	3,922	98.10%	76	1.90%	0	12	3,812	6	110	0	48	2	25	2	2	2	1	0	3.20	2.68	1.45
(V22) (600) Long Beach, CA		49,967	48,508	97.08%	1,459	2.92%	22	38	45,927	13	2,581	13	1,236	7	102	4	61	1	60	0	9.85	3.07	3.58
	(V22) (600) Long Beach HCS	44,903	43,520	96.92%	1,383	3.08%	0	37	41,326	13	2,194	12	1,166	7	98	4	59	1	60	0	12.27	3.05	3.32
	(V22) (600GA) Anaheim	1,049	1,031	98.28%	18	1.72%	0	0	929	0	102	0	17	0	1	0	0	0	0	0	5.20	4.40	4.19
	(V22) (600GB) Santa Ana	1,525	1,498	98.23%	27	1.77%	0	0	1,372	0	126	0	24	0	3	0	0	0	0	0	7.04	5.22	3.59
	(V22) (600GC) Cabrillo (Long Beach)	145	145	100.00%	0	0.00%	0	0	142	0	3	0	0	0	0	0	0	0	0	0	2.06		3.04
	(V22) (600GD) Santa Fe Springs/Whittier	1,247	1,232	98.80%	15	1.20%	0	1	1,134	0	98	1	13	0	0	0	2	0	0	0	4.93	6.14	5.52
	(V22) (600GE) Laguna Hills	1,098	1,082	98.54%	16	1.46%	0	0	1,024	0	58	0	16	0	0	0	0	0	0	0	6.12		2.96
(V22) (605) Loma Linda, CA		64,526	59,207	91.76%	5,319	8.24%	9	128	54,664	33	4,543	23	3,214	14	1,089	13	304	11	712	34	6.19	12.42	4.47
	(V22) (605) Loma Linda VAMC	53,809	48,793	90.68%	5,016	9.32%	0	124	44,787	32	4,006	23	2,978	14	1,025	13	301	11	712	31	7.71	12.46	4.90
	(V22) (605GA) Victorville	2,512	2,413	96.06%	99	3.94%	0	0	2,351	0	62	0	74	0	25	0	0	0	0	0	2.86		6.97
	(V22) (605GB) Murrieta	2,187	2,133	97.53%	54	2.47%	0	0	1,927	0	206	0	53	0	1	0	0	0	0	0	8.19	6.09	0.85
	(V22) (605GC) Palm Desert	2,386	2,377	99.62%	9	0.38%	0	3	2,310	0	67	0	7	0	2	0	0	0	0	3	0.91	8.88	2.31
	(V22) (605GD) Corona (Riverside County) CA	1,388	1,382	99.57%	6	0.43%	0	1	1,321	1	61	0	4	0	2	0	0	0	0	0	3.53		4.45
	(V22) (605GE) Rancho Cucamonga	2,244	2,109	93.98%	135	6.02%	0	0	1,968	0	141	0	98	0	34	0	3	0	0	0	10.36	0.10	0.13
(V22) (664) San Diego, CA		62,533	57,713	92.29%	4,820	7.71%	11	272	54,392	78	3,321	32	2,371	47	912	47	565	32	972	36	4.08	7.95	5.51
	(V22) (664) San Diego HCS	41,094	37,672	91.67%	3,422	8.33%	0	162	35,318	33	2,354	23	1,613	25	579	18	429	29	801	34	4.92	8.18	5.84
	(V22) (664BU) San Diego Domiciliary	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0			
	(V22) (664BY) Mission Valley	9,693	9,126	94.15%	567	5.85%	0	34	8,741	7	385	6	276	8	205	11	71	1	15	1	3.50	4.84	7.56
	(V22) (664GA) Imperial Valley	611	609	99.67%	2	0.33%	0</																

Pending Wait Times Using Preferred Date*

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total appts scheduled ¹	Appts scheduled 30 days or under ²	Percent appts scheduled 30 days or under ³	Appts scheduled over 30 days ⁴	Percent appts scheduled over 30 days ⁵	New Enrollee Appt Request ⁶	EWL count ⁷	Appts between 0 - 14 days ⁸	EWL 0 - 14 days ⁹	Appts between 15 - 30 days ¹⁰	EWL 15- 30 days ¹¹	Appts between 31 - 60 days ¹²	EWL 31- 60 days ¹³	Appts between 61 - 90 days ¹⁴	EWL 61- 90 days ¹⁵	Appts between 91 - 120 days ¹⁶	EWL 91- 120 days ¹⁷	Appts beyond 120 days ¹⁸	EWL greater than 120 days ¹⁹	PC avg wait time ²⁰	SC avg wait time ²¹	MH avg wait time ²²
	(V23) (437GB) Bismarck ND	735	682	92.79%	53	7.21%	0	0	651	0	31	0	47	0	6	0	0	0	0	0	0.59	10.46	0.14
	(V23) (437GC) Fergus Falls	349	345	98.85%	4	1.15%	0	0	334	0	11	0	4	0	0	0	0	0	0	0	3.44	0.00	1.70
	(V23) (437GD) Minot	564	507	89.89%	57	10.11%	0	0	466	0	41	0	23	0	34	0	0	0	0	0	4.06	26.75	0.17
	(V23) (437GE) Bemidji CBOC	743	741	99.73%	2	0.27%	0	0	737	0	4	0	1	0	0	0	1	0	0	0	0.87	1.00	0.11
	(V23) (437GF) Williston CBOC ND	131	131	100.00%	0	0.00%	0	0	130	0	1	0	0	0	0	0	0	0	0	0	2.00	0.00	0.00
	(V23) (437GI) Grand Forks	497	491	98.79%	6	1.21%	0	0	486	0	5	0	5	0	1	0	0	0	0	0	0.71	4.18	0.54
(V23) (438) Sioux Falls, SD		21,511	20,158	93.71%	1,353	6.29%	0	107	19,019	13	1,139	2	993	15	298	12	45	11	17	54	6.23	7.11	4.96
	(V23) (438) Sioux Falls	17,206	15,983	92.89%	1,223	7.11%	0	81	15,019	10	964	1	884	14	284	10	41	9	14	37	7.99	7.20	4.63
	(V23) (438GA) Spirit Lake CBOC	894	871	97.43%	23	2.57%	0	0	853	0	18	0	18	0	5	0	0	0	0	0	0.72	5.89	3.03
	(V23) (438GC) Sioux City	1,361	1,295	95.15%	66	4.85%	0	5	1,223	2	72	1	62	0	3	1	1	1	0	0	3.88	5.06	6.53
	(V23) (438GD) Aberdeen (Brown County)	734	725	98.77%	9	1.23%	0	0	703	0	22	0	8	0	1	0	0	0	0	0	1.87	4.96	2.90
	(V23) (438GE) Wagner	155	144	92.90%	11	7.10%	0	0	137	0	7	0	4	0	4	0	3	0	0	0	1.61	0.00	32.63
	(V23) (438GF) Watertown	1,161	1,140	98.19%	21	1.81%	0	21	1,084	1	56	0	17	1	1	1	0	1	3	17	3.08	7.74	4.32
(V23) (568) Black Hills HCS, SD		15,017	14,396	95.86%	621	4.14%	2	3	13,794	2	602	1	562	0	49	0	6	0	4	0	2.31	7.23	1.87
	(V23) (568) Fort Meade	6,212	5,842	94.04%	370	5.96%	0	0	5,462	0	380	0	357	0	9	0	1	0	3	0	2.60	6.37	1.31
	(V23) (568AA) Hot Springs	5,046	4,940	97.90%	106	2.10%	0	2	4,802	1	138	1	87	0	15	0	3	0	1	0	6.42	5.34	2.01
	(V23) (568GA) Rapid City SD	1,592	1,456	91.46%	136	8.54%	0	0	1,391	0	65	0	111	0	23	0	2	0	0	0	2.90	33.62	1.95
	(V23) (568GB) Pierre	1,098	1,097	99.91%	1	0.09%	0	1	1,096	1	1	0	1	0	0	0	0	0	0	0	0.05	0.00	2.09
	(V23) (568HA) Newcastle	35	34	97.14%	1	2.86%	0	0	31	0	3	0	1	0	0	0	0	0	0	0	6.28		7.56
	(V23) (568HB) Gordon CBOC	13	13	100.00%	0	0.00%	0	0	12	0	1	0	0	0	0	0	0	0	0	0			2.69
	(V23) (568HF) Pine Ridge	69	67	97.10%	2	2.90%	0	0	66	0	1	0	1	0	1	0	0	0	0	0	4.19		9.64
	(V23) (568HH) Gering SD	706	704	99.72%	2	0.28%	0	0	693	0	11	0	1	0	1	0	0	0	0	0	2.12	0.00	1.03
	(V23) (568HJ) Rosebud	106	106	100.00%	0	0.00%	0	0	106	0	0	0	0	0	0	0	0	0	0	0	0.00		
	(V23) (568HK) McLaughlin	10	8	80.00%	2	20.00%	0	0	8	0	0	0	2	0	0	0	0	0	0	0			13.90
	(V23) (568HM) Eagle Butte SD	24	23	95.83%	1	4.17%	0	0	22	0	1	0	1	0	0	0	0	0	0	0	0.00		6.00
	(V23) (568HP) Winner	102	102	100.00%	0	0.00%	0	0	102	0	0	0	0	0	0	0	0	0	0	0	1.93	0.00	1.50
	(V23) (568MA) IDES Ellsworth AFB	4	4	100.00%	0	0.00%	0	0	3	0	1	0	0	0	0	0	0	0	0	0		16.33	13.00
(V23) (618) Minneapolis, MN		73,041	71,110	97.36%	1,931	2.64%	39	6	68,917	5	2,193	1	1,413	0	342	0	52	0	124	0	3.93	3.90	1.20
	(V23) (618) Minneapolis	56,918	55,508	97.52%	1,410	2.48%	0	6	53,961	5	1,547	1	1,012	0	235	0	43	0	120	0	2.83	3.66	0.58
	(V23) (618BY) Superior	3,808	3,684	96.74%	124	3.26%	0	0	3,536	0	148	0	101	0	20	0	3	0	0	0	3.82	6.14	2.14
	(V23) (618GA) Mankato MN	1,409	1,320	93.68%	89	6.32%	0	0	1,253	0	67	0	46	0	40	0	3	0	0	0	9.51		0.99
	(V23) (618GB) Hibbing	944	933	98.83%	11	1.17%	0	0	894	0	39	0	10	0	0	0	1	0	0	0	4.22	1.31	2.80
	(V23) (618GD) Maplewood (St. Paul)	1,602	1,518	94.76%	84	5.24%	0	0	1,425	0	93	0	83	0	1	0	0	0	0	0	5.01	7.96	1.74
	(V23) (618GE) Chippewa Valley	1,749	1,748	99.94%	1	0.06%	0	0	1,722	0	26	0	1	0	0	0	0	0	0	0	3.48	0.00	0.04
	(V23) (618GG) Rochester	1,098	1,093	99.54%	5	0.46%	0	0	1,076	0	17	0	4	0	1	0	0	0	0	0	2.00	0.00	2.24
	(V23) (618GH) Hayward/Rice Lake VA OPC	1,095	1,049	95.80%	46	4.20%	0	0	1,004	0	45	0	43	0	2	0	0	0	1	0	6.88	0.03	1.18
	(V23) (618GI) Northwest Metro VA OPC	3,701	3,541	95.68%	160	4.32%	0	0	3,338	0	203	0	112	0	43	0	2	0	3	0	3.30	5.80	5.27
	(V23) (618IG) Shakopee	331	330	99.70%	1	0.30%	0	0	326	0	4	0	1	0	0	0	0	0	0	0	1.10	3.92	0.90
	(V23) (618GK) Albert Lea	386	386	100.00%	0	0.00%	0	0	382	0	4	0	0	0	0	0	0	0	0	0	0.98	3.18	0.84
(V23) (636) Central Iowa, IA		19,866	19,074	96.01%	792	3.99%	14	94	18,043	24	1,031	20	632	40	127	10	24	0	9	0	3.97	4.88	3.48
	(V23) (636A6) Des Moines	13,161	12,537	95.26%	624	4.74%	0	31	11,756	13	781	6	494	3	102	9	20	0	8	0	5.92	4.68	4.13
	(V23) (636BU) VADOM Des Moines IA	37	37	100.00%	0	0.00%	0	0	37	0	0	0	0	0	0	0	0	0	0	0			
	(V23) (636GC) Mason City	1,199	1,079	89.99%	120	10.01%	0	61	976	11	103	13	100	36	19	1	1	0	0	0	7.83	11.64	6.19
	(V23) (636GD) Marshalltown	431	430	99.77%	1	0.23%	0	0	420	0	10	0	1	0	0	0	0	0	0	0	2.91	4.29	1.03
	(V23) (636GK) Fort Dodge	4,112	4,087	99.39%	25	0.61%	0	2	4,002	0	85	1	16	1	6	0	3	0	0	0	2.31	1.53	0.48
	(V23) (636GM) Carroll	277	276	99.64%	1	0.36%	0	0	254	0	22	0	0	0	0	0	0	1	0	0	5.23	9.61	2.90
	(V23) (636GR) Knoxville	649	628	96.76%	21	3.24%	0	0	598	0	30	0	21	0	0	0	0	0	0	0	2.28	7.45	1.00
(V23) (636) Iowa City, IA		32,442	30,664	94.52%	1,778	5.48%	0	3	29,087	1	1,577	1	1,016	1	378	0	289	0	95	0	6.44	6.59	2.31
	(V23) (636A8) Iowa City	22,090	20,598	93.25%	1,492	6.75%	0	3	19,529	1	1,069	1	776	1	346	0	281	0	89	0	6.64	6.71	0.75
	(V23) (636GF) Bettendorf	1,857	1,835	98.82%	22	1.18%	0	0	1,743	0	92	0	19	0	1	0	0	0	2	0	6.33	1.48	2.85
	(V23) (636GG) Quincy	639	612	95.77%	27	4.23%	0	0	563	0	49	0	18	0	7	0	0	0	2	0	6.57	7.83	8.08
	(V23) (636GH) Waterloo	1,955	1,944	99.44%	11	0.56%	0	0	1,883	0	61	0	8	0	1	0	1	0	1	0	3.48	3.21	3.00
	(V23) (636GI) Galesburg	1,625	1,482	91.20%	143	8.80%	0	0	1,313	0	169	0	129	0	8	0	6	0	0	0	13.08	2.08	4.84
	(V23) (636GJ) Dubuque	1,580	1,576	99.75%	4	0.25%	0	0	1,566	0	10	0	1	0	1	0	1	0	1	0	0.27	0.00	1.60
	(V23) (636GN) Cedar Rapids	1,084	1,032	95.20%	52	4.80%	0	0	954	0	78	0	43	0	9	0	0	0	0	0	8.98	0.40	5.15
	(V23) (636GS) Ottumwa	581	562	96.73%	19	3.27%	0	0	537	0	25	0	15	0	4	0	0	0	0	0	3.10	6.75	3.39
	(V23) (636GT) Sterling	520	519	99.81%	1	0.19%	0	0	511	0	8	0	1	0	0	0	0	0	0	0	1.96	3.02	1.57
	(V23) (636GU) Decorah	511	504	98.63%	7	1.37%	0	0	488	0	16	0	6	0	1	0	0	0	0	0	4.99	0.00	0.57
(V23) (636) Nebraska-W Iowa, NE		34,835	34,469	98.95%	366	1.05%	4	33	33,752	10	717	6	268	4	50	11	24	2	24	0	1.72	2.34	1.14
	(V23) (636) Omaha	17,947	17,765	98.99%	182	1.01%	0	25	17,378	4	387	4	119	4	29	11	20	2	14	0	1.98	2.17	1.85
	(V23) (636A4) Grand Island	8,973	8,910	99.30%	63	0.70%	0	8	8,831	6	79	2	39	0	15	0	3	0	6	0	1.24	1.21	0.90
	(V23) (636A5) Lincoln	5,967	5,854	98.11%	113	1.89%	0	0	5,617	0	237	0	107	0	3	0	0	0	3	0	2.00	5.03	0.19
	(V23) (636GA) Norfolk NE	728	725	99.59%	3	0.41%	0	0	722	0</													

Pending Wait Times Using Preferred Date*

Facility (Administrative Parent) (Data On 10/1/14)	Division	Total appts scheduled ¹	Appts scheduled 30 days or under ²	Percent appts scheduled 30 days or under ³	Appts scheduled over 30 days ⁴	Percent appts scheduled over 30 days ⁵	New Enrollee Appt Request ⁶	EWL count ⁷	Appts between 0 - 14 days ⁸	EWL 0 - 14 days ⁹	Appts between 15 - 30 days ¹⁰	EWL 15- 30 days ¹¹	Appts between 31 - 60 days ¹²	EWL 31- 60 days ¹³	Appts between 61 - 90 days ¹⁴	EWL 61- 90 days ¹⁵	Appts between 91 - 120 days ¹⁶	EWL 91- 120 days ¹⁷	Appts beyond 120 days ¹⁸	EWL greater than 120 days ¹⁹	PC avg wait time ²⁰	SC avg wait time ²¹	MH avg wait time ²²
(V23) (656) St. Cloud, MN		36,574	35,146	96.10%	1,428	3.90%	1	28	34,001	3	1,145	8	928	5	408	3	80	4	12	5	3.04	8.64	4.26
	(V23) (656) St Cloud VA Health Care System	31,759	30,559	96.22%	1,200	3.78%	0	24	29,604	2	955	7	786	4	335	3	71	3	8	5	2.35	8.47	4.37
	(V23) (6569AA) VANURS St Cloud	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0			
	(V23) (656GA) Brainerd	2,918	2,742	93.97%	176	6.03%	0	0	2,580	0	162	0	109	0	56	0	7	0	4	0	7.09	9.20	6.48
	(V23) (656GB) Western Central Minnesota	769	751	97.66%	18	2.34%	0	0	745	0	6	0	11	0	6	0	1	0	0	0	1.17	13.92	0.26
	(V23) (656GC) Max J. Belke	1,127	1,093	96.98%	34	3.02%	0	4	1,071	1	22	1	22	1	11	0	1	1	0	0	0.98	19.12	1.89
National		5,913,070	5,557,674	93.99%	355,396	6.01%	2,013	21,252	5,261,245	6,477	296,429	3,403	221,446	3,777	93,862	2,955	25,529	1,860	14,559	2,780	6.43	7.21	4.11

*Preferred Date: The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran.

1. Total appts scheduled: Every scheduled appointment at that facility except surgery and procedures.
2. Appts scheduled 30 days or under: Number of appointments scheduled between 0-30 days of the preferred date.
3. Percent appts scheduled 30 days or under: The percent of total appointments scheduled within 30 days, not including EWL count [appointments between 0-14 days + appointments between 15-30 days /total appointments].
4. Appts scheduled over 30 days: Number of appointments scheduled greater than 30 days of the preferred date.
5. Percent appts scheduled over 30 days: The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
6. New Enrollee Appt Request: Total number of newly enrolled veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
7. EWL count: Total number of all patients for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 days + EWL 31-60 days = EWL 91-120 days + EWL>120 days].
8. Appts between 0 - 14 days: Number of appointments scheduled between 0-14 days of the preferred date.
9. EWL 0 - 14 days: Number of patients who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
10. Appts between 15 - 30 days: Number of appointments scheduled between 15-30 days of the preferred date.
11. EWL 15-30 days: Number of patients who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
12. Appts between 31 - 60 days: Number of appointments scheduled between 31-60 days of the preferred date.
13. EWL 31-60 days: Number of patients who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request.
14. Appts between 61 - 90 days: Number of appointments scheduled between 61-90 days of the preferred date.
15. EWL 61-90 days: Number of patients who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
16. Appts between 91 - 120 days: Number of appointments scheduled between 91-120 days of the preferred date.
17. EWL 91-120 days: Number of patients who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
18. Appts beyond 120 days: Number of appointments scheduled greater than 120 days of the preferred date.
19. EWL greater than 120 days: Number of patients who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.
20. PC avg wait time: PROSPECTIVE average (avg) waiting time for a future primary care (PC) appointment.
21. SC avg wait time: PROSPECTIVE average (avg) waiting time for a future specialty care (SC) appointment.
22. MH avg wait time: PROSPECTIVE average (avg) waiting time for a future mental health (MH) appointment.

NOTE: In the event that a calculated wait time is negative due to the preferred appointment date being later than the actual appointment date, that wait time is set to a value of 0 since the veteran did not experience a wait.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, if the average MH wait time is blank, that means that the station didn't have any MH appointments pending from which to calculate an average.