		Total Appts	_	_	Appts completed in over 30	Percent Appts completed in over 30	Appts Completed Between 0 - 14	Appts Completed Between 15 - 30	Appts Completed Between 31 - 60	Appts Completed Between 61 - 90	Appts Completed Between 91 - 120	Appts Completed Beyond 120	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Facility	- September 2014	Completed ¹	or under ²	or under ³	Days ⁴	Days ⁵	Days ⁶	Days ⁷	days ⁸	Days ⁹	Days ¹⁰	Days ¹¹	in Days ¹²	in Days ¹³	in Days ¹⁴
	102) Togus, ME	24,458	24,050	98.33%	408	1.67%	23,433	617	327	57	16	-	2.72	3.34	1.43
	(V01) (402) Togus	14,849	14,697	98.98%	152	1.02%	14,314	383	103	32	9	8	2.22	2.95	1.37
	(V01) (402GA) Aroostook County (Caribou)	671	644	95.98%	27	4.02%	615	29	22	4	1	0	5.69	2.20	
	(V01) (402GB) Calais	316	316	100.00%	0	0.00%	315	1	0	0	0	0	0.56	0.00	
	(V01) (402GC) Rumford	489	487	99.59%	2	0.41%	480	7	2	0	0	0	1.37	0.00	
	(V01) (402GD) Saco	1,326	1,292	97.44%	34	2.56%	1,231	61	22	7	5	0	4.57	4.34	5.05
	(V01) (402GE) Lewiston Auburn	1,309	1,309	100.00%	0	0.00%	1,293	16	0	,	0	ű	1.78	0.17	0.46
	(V01) (402HB) Bangor	3,936	3,759	95.50%	177	4.50%	3,662	97	v	8	0	ŭ	2.79	5.71	0.80
	(V01) (402HC) Portland Outreach Clinic-CDRP Satellite	3,330	3,733	33.3070	177	4.5070	1,458	22	103	6	1	0	3.04	1.91	
	South	1,496	1,480	98.93%	16	1.07%	1,438	22		U	_	U	3.04	1.91	1.23
	(V01) (402HL) R&C Healthcare MOC	66	66	100.00%	0	0.00%	65	1	0	0	0	0	1.65		
	105) White River Junction, VT	19,232	18,929	98.42%	303	1.58%	18,419	510	250	40	9	U	2.24	3.22	0.84
	(V01) (405) White River Jct	14,250	14,002	98.26%	248	1.74%	13,584	418	198	38	9	7	2.78	3.31	0.84
	(V01) (405GA) Bennington	917	,	100.00%	240	0.00%	908	410	130	36	0	J	0.43	0.28	2.76
	(V01) (405GC) Brattleboro	338		99.11%	2	0.89%	331	9	2	0	0	Ü	0.43	1.43	0.95
	(V01) (405HA) Burlington Lakeside	2,378	2,336	98.23%	42	1.77%	2,272	64	3	1	0	U	2.94	2.85	0.93
	(V01) (405HA) Burinigton Lakeside (V01) (405HC) VICC - St. Johnsbury - Littleton	522	·	99.23%	42	0.77%		04	41	1	0	ŭ	1.82		0.39
	, , , , , , , , , , , , , , , , , , , ,	326	326	100.00%	4	0.77%	510	8	3	0	0	-		0.20	
	(V01) (405HE) KEENE (ORC) (V01) (405HF) Rutland	501	495	98.80%	0	1.20%	325	1	0	0	0	0	0.82	0.32	0.39
		11,976	11,786	98.80%	190		489	6	5	10	0	0	1.15	7.87	0.31
	(18) Bedford, MA		,			1.59%	11,357	429	166	18	6	0	0.88	5.30	
	(V01) (518) Bedford	9,938	9,770	98.31%	168	1.69%	9,391	379	146	17	5	0	1.08	5.33	3.12
	(V01) (518GA) Lynns/North Shore	611	591	96.73%	20	3.27%	546	45	18	1	1	0	0.65	2.17	14.72
	(V01) (518GB) Haverhill	745	743	99.73%	2	0.27%	741	2	2	0	0	U	0.40	2.05	1.70
	(V01) (518GD) Lowell	356	356	100.00%	0	0.00%	356	0	0	0	0	ű			
	(V01) (518GE) Gloucester	325	325		0	0.00%	322	3	0		0	ŭ	0.75		3.14
	(V01) (518MA) IDES Hanscom AFB	1	1	100.00%	0	0.00%	1	0	0	0	0	Ü			
, , ,	523) VA Boston HCS, MA	45,669	45,188	98.95%	481	1.05%	43,900	1,288	379	77	16	9	1.16	3.17	2.63
	(V01) (523) VA Boston HCS- Boston Div.	20,098	19,878	98.91%	220	1.09%	19,116	762	178	31	5	6	1.16	3.37	2.54
	(V01) (523A4) VA Boston HCS-West Roxbury Div.	7,116	7,033	98.83%	83	1.17%	6,896	137	53	26		3	0.86	1.96	2.17
	(V01) (523A5) Brockton VAMC	11,158				1.06%	10,747				10		0.94	3.83	
	(V01) (523BY) Lowell	1,840		98.59%	26	1.41%	1,771	43	18		0	ŭ	1.49	2.66	1
	(V01) (523BZ) Causeway Clinic (Boston)	4,449			14	0.31%	4,399	36	14	0	0	Ü	0.57	1.12	
	(V01) (523GA) Framingham VA Primary Care Unit	459			1	0.22%	458	0	1	0	0	0	0.19		0.00
	(V01) (523GC) Quincy	291	291	100.00%	0	0.00%	286	5	0	0	0	0	0.59		
	(V01) (523GD) Plymouth	248			19	7.66%	217	12	16	3	0	0	6.90	2.00	
	(V01) (523MA) IDES Hanscom AFB	10			0	0.00%	10	0	0	0	0	0			
	508) Manchester, NH	17,616	17,329	98.37%	287	1.63%	16,714	615	246		2	0	2.49	3.65	
	(V01) (608) Manchester	15,807	15,565	98.47%	242	1.53%	15,029	536		35	2	0	1.97	3.67	
	(V01) (608GA) Portsmouth	505		93.07%	35	6.93%	447	23		4	0	0	6.16	4.17	
	(V01) (608GC) Somersworth	632		99.05%	6	0.95%	598			0	0	0	2.71	1.14	5.07
	(V01) (608GD) Conway	299			0	0.00%	282	17	0	0	0	0	3.00	5.00	2.92
	(V01) (608HA) Tilton	364	360		4	1.10%	349	11	4	0	0	0	2.21	3.18	8.08
	(V01) (608MA) IDES Manchester VAMC	9	9	100.00%	0	0.00%	9	0	0	0	0	-			
· · ·	331) VA Central Western Massachusetts HCS	19,536	18,560	95.00%	976	5.00%	17,657	903	614	277	73		6.31	7.80	2.91
	(V01) (631) VA Central Western Massachusetts HCS	8,926	8,464	94.82%	462	5.18%	8,020	444	343	105	12	2	5.36	7.39	2.84
	(V01) (631BY) Springfield	4,479		95.74%	191	4.26%	4,138	150	106	75	9	1	6.82	3.67	3.22
	(V01) (631GC) Pittsfield	615		97.07%	18	2.93%	575	22	14	4	0	0	6.28	0.88	1.92
	(V01) (631GD) Greenfield (Franklin County)	670	657	98.06%	13	1.94%	632	25	11	2	0	0	2.18	4.58	3.81
	(V01) (631GE) Worcester	4,051	3,776		275	6.79%	3,577	199	124	90	52	9	7.47	11.72	2.71
	(V01) (631GF) Fitchburg	787	770	97.84%	17	2.16%	708	62	16	1	0	0	6.45	4.55	2.32

		Total Appts	in 30 Days	in 30 Days	in over 30	Percent Appts completed in over 30	Appts Completed Between 0 - 14	Appts Completed Between 15 - 30	Between 31 - 60	Appts Completed Between 61 - 90	Appts Completed Between 91 - 120	Completed Beyond 120			MH Avg Wait Time
	- September 2014	Completed ¹	or under		Days ⁴	Days ⁵	Days ⁶	Days ⁷	days ⁸	Days ⁹	Days ¹⁰	Days ¹¹	in Days ¹²	in Days ¹³	in Days ¹⁴
	(V01) (631MA) IDES Keller Army Community Hospital	4	4	100.00%	0	0.00%	3	1	0	0	0	0			
	(V01) (631PA) 631PA	20.524	4	100.00%	0	0.00%	4	0	0	0	0	0		0.07	
<u> </u>	(50) Providence, RI	28,521	28,115	98.58% 98.59%	406 360		27,104	1,011 935	336		6	8	2.35	3.65	4.05
	(V01) (650) Providence (V01) (650GA) New Bedford Primary Care Ctr.	25,479		98.59%	20		24,184				0	8	2.99 1.55	3.67	4.00
	(V01) (650GA) New Bedford Primary Care Ctr.	1,240 1,056		98.39%	19		1,203 994	17 43			ŭ	ŭ	0.86	2.22 0.73	2.03 8.49
	(V01) (650GB) Hydrinis Primary Care Center (V01) (650GD) Middletown	746		98.20%	19	0.94%	723			10				2.00	2.25
	(VOL) (630GD) Middletown (89) VA Connecticut HCS, CT	48,622	47,894	98.50%	728	1.50%	46,505	1,389				-	1.03 1.34	3.42	
<u> </u>	(V01) (689) West Haven	30,208	29,868	98.87%	340	1.13%	28,999	869			18		1.34	3.42	
	(V01) (689A4) Newington Campus	14,882	14,507	97.48%	375	2.52%	14,046						1.63	4.07	
	(V01) (689GA) Waterbury VA Primary Care Center	568		100.00%	0	0.00%	550	18			0		1.43	0.00	1.59
	(V01) (689GB) Stamford VA Primary Care Center	364		100.00%	0	0.00%	362	10	0	0	0	J	0.96	0.00	0.29
	(V01) (689GC) Willimantic CBOC	509		99.80%	1	0.20%	502	6	1	0	0	J	0.80	0.00	0.23
	(V01) (689GD) Winsted VA Primary Care	514		99.03%	5	0.97%	504	5	0	0	5	0	0.75	0.00	8.02
	(V01) (689GE) Danbury	454	454	100.00%	0	0.00%	451	3	0	0	0	0	0.75	0.00	3.15
	(V01) (689HA) WILLIAMATIC, CT (ORC)	1	1	100.00%	0	0.00%	1	0	0	0	0	ű	0.73	0.00	3.13
	(V01) (689HC) New London VA Primary Care Center	1,122	1,115	99.38%	7	0.62%	1,090	25	5	2	0	ű	1.56	0.00	1.89
	(28) Albany, NY	24,865	24,646	99.12%	219	0.88%	23,983	663		33			1.28	1.86	3.02
	(V02) (528A8) Albany	20,636	20,430	99.00%	206	1.00%	19,809	621	151	32			1.70	1.87	3.57
	(V02) (528G1) Malone	137		100.00%	0	0.00%	137		0	0	0		0.29	1.07	3.37
	(V02) (528G2) Westport	306		100.00%	0	0.00%	306	0	0	0	0	0	0.52	1.83	0.12
	(V02) (528G3) Bainbridge	308		99.68%	1	0.32%	304	3	1	0	0	0	0.20	2.67	0.74
	(V02) (528G6) Fonda	278		100.00%	0	0.00%	275	3	0	0	0	0	0.29	0.00	1.32
	(V02) (528G7) Catskill	303	299	98.68%	4	1.32%	292	7	3	1	0	0	2.54	2.50	3.18
	(V02) (528GT) Glens Falls	711	710	99.86%	1	0.14%	707		1	0	0	0	0.60	0.88	1.40
	(V02) (528GV) Plattsburgh	620	618	99.68%	2	0.32%	601		2	0	0	0	2.49	0.00	0.31
	(V02) (528GW) Schenectady	405	404	99.75%	1	0.25%	403	1	1	0	0	0	0.59		1.00
	(V02) (528GX) Troy	317	317	100.00%	0	0.00%	316	1	0	0	0	0	0.78		1.79
	(V02) (528GY) Clifton Park	346	342	98.84%	4	1.16%	335	7	4	0	0	0	1.99	1.00	0.00
	(V02) (528GZ) Kingston	498	498	100.00%	0	0.00%	498	0	0	0	0	0	0.33	0.00	0.00
(V02) (5	28) Bath, NY	13,553	13,302	98.15%		1.85%	13,067						3.05	5.33	0.13
	(V02) (528A6) Bath	12,042		98.15%	223	1.85%	11,636	183	123	87	13	0	3.06	4.97	0.14
	(V02) (528G4) Elmira	990		98.89%	11	1.11%	950			5	0	0	3.33	6.27	0.15
	(V02) (528G8) Wellsville	521		96.74%	17	3.26%	481			4	3	_	2.51	27.28	0.00
	28) Western New York, NY	37,616	36,729		887	2.36%	35,159						3.26	3.52	3.91
	(V02) (528) Upstate New York HCS, Buffalo NY	29,808	28,980	97.22%	828	2.78%	27,626				24	5	4.92	3.65	4.41
	(V02) (528A4) Upstate New York HCS-Batavia	3,405		98.88%	38		3,200		36	2	0	0	4.78	2.02	
	(V02) (528GB) Jamestown	920		99.57%	4	0.43%	908		3	1	0	ŭ	0.65	0.41	2.01
	(V02) (528GC) Dunkirk	717		99.16%	6	0.84%	704		5	0	0	_	1.58	21.00	
	(V02) (528GD) Niagara Falls	640		99.69%	2	0.31%	637		1	1	0	, ,	0.59	5.78	
	(V02) (528GK) Lockport	440		99.32%	3	0.68%	425			0	0	ŭ	2.03	6.00	10.33
	(V02) (528GQ) Lackawanna	853		99.53%	4	0.47%	837		4	0	0	Ü	0.36	0.00	2.04
	(V02) (528GR) Olean	833		99.76%	2	0.24%	822		0	1	1	0	1.30	4.69	1.97
	28) Canandaigua, NY	13,449		98.02%	266		12,559					_	3.65	3.71	
	(V02) (528A5) Canandaigua	6,127		97.93%	127	2.07%	5,810				0	ŭ	3.14	3.97	
	(V02) (528GE) Rochester	7,322		98.10%	139	1.90%	6,749				0		3.97	3.52	
	(28) Syracuse, NY	31,918			1,278		29,433						2.34	8.06	
	(V02) (528A7) Syracuse	21,143		95.20%	,	4.80%	19,280						2.54	8.32	
	(V02) (528G5) Auburn	485		99.79%		0.21%	481		0		0		1.37	1.00	
1 L	(V02) (528G9) Cortland	891	889	99.78%		0.22%	883	6	0	0	1	1	0.90	0.21	0.14

	Total Appts	Appts completed in 30 Days	-	<u> </u>	=	Appts Completed Between 0 - 14	Appts Completed Between 15 - 30	Appts Completed Between 31 - 60	Appts Completed Between 61 - 90	Appts Completed Between 91 - 120	Completed Beyond 120	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Facility - September 2014	Completed ¹	or under ²	or under ³	Days ⁴	Days ⁵	Days ⁶	Days ⁷	days ⁸	Days ⁹	Days ¹⁰	Days ¹¹	in Days ¹²	in Days ¹³	in Days ¹⁴
(V02) (528GL) Massena	1,025	1,018	99.32%	7	0.68%	1,005	13	4	3	0	0	1.29	7.43	0.46
(V02) (528GM) Rome	3,407	3,393	99.59%	14		3,287	106	12	1	0	1	1.18	2.86	4.56
(V02) (528GN) Binghamton	2,164	2,068	95.56%	96		1,964	104		31	6	0	2.22	15.43	
(V02) (528GO) Carthage	2,167	2,045	94.37%	122		1,923	122	122	0	0	0	4.08	8.20	
(V02) (528GP) Oswego	587	566	96.42%	21		561	5	11	1	1	8	5.55	2.02	1.18
(V02) (528MA) Watertown DES	49	49	100.00%	0	0.00%	49		0	0	0	0			
(V03) (526) Bronx, NY	25,650	25,515	99.47%	135		24,971	544		6	0	0	1.50	1.88	
(V03) (526) Bronx	24,902	24,769	99.47%			24,241	528	127	6	0	0	1.61	1.88	
(V03) (526GA) White Plains	397	397	100.00%		0.00%	395	2	0	0	0	0	0.82	0.00	
(V03) (526GB) Yonkers	267	266	99.63%	1	0.37%	256	10	1	0	0	0	0.68	0.00	
(V03) (526GD) Queens	84	83	98.81%	1	1.19%	79		1	0	0	0	2.36	0.00	
(V03) (561) New Jersey HCS, NJ	43,772	42,381	96.82%	1,391	3.18%	40,467	1,914		128	17	3	1.25	6.03	
(V03) (561) New Jersey HCS-East Orange Campus	23,633	22,748	96.26%			21,477	1,271		73		2	0.83	6.33	
(V03) (561A4) New Jersey HCS, NJ - Lyons Campus	8,071	7,739	95.89%			7,271	468	308	24	0	0	3.40	6.43	3.00
(V03) (561BU) Lyons DCHV	176	176	100.00%		0.00%	176	0	0	0	0	0			
(V03) (561BZ) Brick	5,798	5,645	97.36%			5,517	128	115	29	8	1	1.64	4.40	
(V03) (561GA) Hamilton	519	519	100.00%		0.0070	514	5	0	0	0	0	0.18	0.77	
(V03) (561GB) Elizabeth	382	382	100.00%		0.00%	371	11		0	0	0	1.79	10.80	
(V03) (561GD) Hackensack/Bergen County	2,183	2,171	99.45%			2,163	8	12	0	0	0	0.12	3.15	
(V03) (561GE) Jersey City	415	414	99.76%	1	0.24%	410	4	1	0	0	0	0.42	1.67	
(V03) (561GF) Piscataway	646	646	100.00%	0	0.00%	637	9	0	0	0	0	0.40	0.00	
(V03) (561GH) Morristown	628	628	100.00%	0	0.0070	627	1	0	0	0	0	0.30	0.19	
(V03) (561GI) Tinton Falls	882	874	99.09%	8	0.5 2,0	868	6	6	2	0	0	0.28	2.34	
(V03) (561GJ) Paterson	439	439	100.00%	0	0.00%	436	3	0	0	0	0	0.51	0.48	
(V03) (620) VA Hudson Valley HCS, NY	26,650	26,409	99.10%	241		25,777	632		15	1	1	1.94	2.68	
(V03) (620) VA Hudson Valley HCS-Montrose Campus	8,327	8,304	99.72%	23		8,152	152		1	0	1	2.81	2.11	0.93
(V03) (620A4) VA Hudson Valley HCS-Castle Point Div	10,878	10,728	98.62%	150		10,446	282	138	11	1	0	2.08	2.66	1.14
(V03) (620BU) VADOM Montrose	1,264	1,262	99.84%	2	0.16%	1,261	1	1	1	0	0			
(V03) (620GA) New City (Rockland County)	1,465	1,460	99.66%	5	0.34%	1,420	40		1	0	0	2.64	3.21	1.93
(V03) (620GB) Carmel (Putnam County)	936	923	98.61%			910				0	0	0.25		
(V03) (620GD) Goshen	1,218	1,187	97.45%			1,134	53		0	0	0	2.02		
(V03) (620GE) Port Jervis	1,173	1,168	99.57%		0.43%	1,141	27		0	0	0	0.53		
(V03) (620GF) Harris (Monticello)	572	568	99.30%		0.70%	558			0	0	0	0.78		
(V03) (620GG) Poughkeepsie	597	590	98.83%		1.17%	545		/	0	0	0	3.98		
(V03) (620GH) Eastern Dutchess	204	203	99.51%		0.49%	194		1	0	0	0	1.76	1.36	0.00
(V03) (620MA) IDES West Point	16	16	100.00%		0.00%	16		0	0	0	0	4.57	1.00	1.02
(V03) (630) New York Harbor HCS, NY	50,405	50,125	99.44% 99.27%			48,958	1,167	266	12	0	2	1.57	1.69	
(V03) (630) New York Harbor HCS-New York Campus	22,750	22,584				22,016	568		5	0	2	1.00	2.04	
(V03) (630A4) New York Harbor HCS-Brooklyn Campus	22,787	22,687	99.56%	100	0.44%	22,144	543		4	0	0	2.64	1.43	
(V03) (630A5) New York Harbor HCS-St. Albans Campus	3,399	3,391	99.76%	8	0.24%	3,350	41	8	U	0	0	0.83		
(V03) (630GA) Harlem CBOC	136	134	98.53%		1.47%	133	1	0	2	0	0	1.93	0.00	
(V03) (630GB) Staten Island CBOC	1,076	1,072	99.63%		0.37%	1,058	14		1	0	0	0.56		
(V03) (630GC) Chapel St CBOC	257	257	100.00%		0.00%	257	0	0	0		0	0.69		0.24
(V03) (632) Northport, NY	30,955	30,621	98.92%		1.08%	29,551	1,070		27		5	3.38		
(V03) (632) Northport	27,397	27,115	98.97%			26,198	917	248	27	2	5	3.05	3.40	0.56
(V03) (632BU) Northport VADOM	23600%	23600%	100.00%		0.00%	236		0	0	0	0			
(V03) (632GA) East Meadow	1,242	1,235	99.44%		0.56%	1,191	44		0	0	0	2.52		
(V03) (632HA) Valley Stream	285	285	100.00%		0.00%	284	1	Ŭ	0	0	0	0.38		
(V03) (632HB) Riverhead	752	750	99.73%	2	0.27%	682	68	2	0	0	0	5.66	4.59	0.51

		1	in 30 Days	in 30 Days	in over 30	_	Appts Completed Between 0 - 14	Appts Completed Between 15 - 30	Appts Completed Between 31 - 60	Appts Completed Between 61 - 90	Appts Completed Between 91 - 120	Completed Beyond 120		SC Avg Wait Time	MH Avg Wait Time
Facility	y - September 2014	Completed ¹			Days ⁴	Days⁵	Days ⁶	Days ⁷	days ⁸	Days ⁹	Days ¹⁰	Days ¹¹	in Days ¹²	in Days ¹³	in Days ¹⁴
	(V03) (632HC) Bay Shore	357	356	99.72%	1	0.28%	355	1	1	0	0	0	0.87		0.60
	(V03) (632HD) Patchoque	686	644	93.88%	42		605			0		0	7.24	1.94	
	460) Wilmington, DE	16,891	16,119	95.43%	772		15,036		632	105	33		6.04	6.07	
	(V04) (460) Wilmington	12,475	11,819	94.74%			10,854	965		59	22	. 0	8.88	6.13	
	(V04) (460GA) Sussex County	1,005	965	96.02%			950			26	2	1	4.51	9.22	
	(V04) (460GC) Kent County	1,338	1,323	98.88%			1,295		14	1	0	0	1.56	2.16	
	(V04) (460GD) Cape May USCG	428	424	99.07%		0.93%	417		3	0	0	1	1.72	0.29	
	(V04) (460HE) Atlantic County	687	678	98.69%		1.31%	645			1	0	0	3.54	5.87	
	(V04) (460HG) Cumberland County	875	829	94.74%	46		799			18	9	0	7.68	9.22	1.35
	(V04) (460HK) MOC Wilmington	59		100.00%	0	0.00%	58		0	0	0	0	0.58		
	(V04) (460MA) IDES Dover AFB	24		91.67%		8.33%	18		2	0	0	0			
(V04) (503) Altoona, PA	14,938	14,632	97.95%			14,200				11	4	3.42	5.63	
	(V04) (503) James E. Van Zandt VA(Altoona)	10,066	9,954	98.89%			9,703				3	2	2.77	3.67	
	(V04) (503GA) Johnstown	2,018	1,913	94.80%		5.20%	1,839	74		38	2	. 2	5.17	12.18	
	(V04) (503GB) DuBois (Clearfield)	1,750	1,693	96.74%			1,634	59		26	5	0	2.81	12.65	
	(V04) (503GC) State College (Centre County)	1,092	1,060	97.07%	32		1,012	48	12	19	1	. 0	3.93	9.74	1.57
	(V04) (503GD) Huntingdon	7	7	100.00%	0	0.0070	7	0	0	0	0	0	0.00		
	(V04) (503GE) Indiana	5	5	100.00%	0	0.00%	5	0	0	0	0	0	2.40		
(V04) (529) Butler, PA	8,692	8,683	99.90%	9	0.10%	8,654	29		0	0	0	0.26	0.41	
	(V04) (529) Butler	6,562	6,553	99.86%	9	0.14%	6,531		9	0	0	0	0.36	0.40	
	(V04) (529GA) Mercer County	841	841	100.00%	0	0.00%	838		0	0	0	0	0.10	0.31	0.90
	(V04) (529GB) Lawrence County	401	401	100.00%		0.00%	399		0	0	0	0	0.10	0.73	
	(V04) (529GC) Armstrong County (Kittanning)	261	261	100.00%		0.00%	261		0	0	0	0	0.05	0.00	
	(V04) (529GD) Clarion County	205	205	100.00%		0.00%	204	1	0	0	0	0	0.03	2.33	
	(V04) (529GF) Cranberry Township	422	422	100.00%		0.00%	421	1	0	0	0	0	0.43	0.10	
(V04) (540) Clarksburg, WV	17,926	16,772	93.56%	1,154	6.44%	15,715		797	235	113		7.64	7.51	3.41
	(V04) (540) Clarksburg	14,557	13,507	92.79%	1,050	7.21%	12,640		707	225	109	9	9.23	7.50	
	(V04) (540GA) Tucker County	237	195	82.28%	42	17.72%	159			3	2	. 0	16.12		4.56
	(V04) (540GB) Wood County Veterans Center	1,193	1,155	96.81%	38		1,100			6	0	0	3.41	22.83	
	(V04) (540GC) Braxton	769		99.61%			731			0	0	ű	3.44		1.03
	(V04) (540GD) Monongalia	1,101	1,082	98.27%			1,024		16	1	2	0	3.89		2.03
	(V04) (540HK) RMU	69		97.10%		2.90%	61	_	2	0	0	0	4.99		
	542) Coatesville, PA	15,159	15,118	99.73%			14,855			1	0	1	1.87	1.69	
	(V04) (542) Coatesville	13,529	13,496	99.76%	33		13,289			1	0	1	1.61	1.69	
	(V04) (542GA) Springfield	1,010	1,006	99.60%	4	0.40%	981	25		0	0	0	1.79	0.00	
	(V04) (542GE) Spring City	620	616	99.35%	4	0.65%	585			0	0	0	3.03	0.00	
	562) Erie, PA	14,712	14,458	98.27%	254	1.73%	13,980			20	0	0	3.65		
	(V04) (562) Erie	11,230	11,006	98.01%	224		10,602			15	0	0	5.36		
	(V04) (562GA) Crawford County Primary Care Clinic	948		98.21%			903				0	0	2.65		
	(V04) (562GB) Ashtabula County Primary Care Clinic	705		99.57%	3	0.43%	672		3	0	0	0	2.27	0.17	
	(V04) (562GC) McKean County Primary Care Clinic	219	218	99.54%	1	0.46%	218		1	0	0	0	1.24		0.00
	(V04) (562GD) Venango	991	991	100.00%		0.00%	983		_	0	0	0	0.93		
1	(V04) (562GE) Warren	619	610	98.55%		1.45%	602		•	5	0	0	2.95		
(V04) (595) Lebanon, PA	26,534	26,181	98.67%			25,154			30		1	2.32		
	(V04) (595) Lebanon	18,068	17,796	98.49%			16,991	805		26	5	0	3.07	3.29	
	(V04) (595GA) Camp Hill Outpatient Clinic	3,223	3,202	99.35%			3,114			0	2	0	1.40	2.97	
	(V04) (595GC) Lancaster	1,425	1,420	99.65%		0.35%	1,389			1	0	0	1.81	2.24	
	(V04) (595GD) Reading	1,019		97.74%			971				1	0	1.58		
	(V04) (595GE) York County	2,363		98.77%			2,266				0	0	2.40		
	(V04) (595GF) Pottsville/Fracksville	436	433	99.31%	3	0.69%	423	10	2	0	0	1	3.26		4.97

Facility Contambay 2014	Total Appts Completed	Appts completed in 30 Days			Percent Appts completed in over 30 Days ⁵	Appts Completed Between 0 - 14 Days ⁶	Appts Completed Between 15 - 30 Days ⁷	Appts Completed Between 31 - 60 days ⁸	Appts Completed Between 61 - 90 Days ⁹	Appts Completed Between 91 - 120 Days ¹⁰	Appts Completed Beyond 120 Days ¹¹	PC Avg Wait Time in Days ¹²	SC Avg Wait Time in Days ¹³	MH Avg Wait Time in Days ¹⁴
Facility - September 2014					_						-			
(V04) (642) Philadelphia, PA	39,256	38,144	97.17%	1,112	2.83%	36,530	1,614	700	262	89	61	3.61	4.90	
(VO4) (642) Philadelphia	32,674	31,715	97.06%	959		30,325	1,390	598	217	83		3.96	4.78	
(V04) (642GA) Outpatient Clinic at Marshall Hall	2,177	2,160	99.22%	17		2,127	33		2	0	0	1.69	3.35	
(V04) (642GC) Willow Grove PA	2,224	2,118	95.23%	106		1,982	136		35	5	0	4.30	14.95	
(V04) (642GD) Gloucester	2,181	2,151	98.62%	30		2,096	55		8	1	0	2.26	3.15	
(VO4) (646) Pittsburgh, PA	35,530	34,806	97.96%	724	2.04%	33,466	1,340	606	94	19		4.02	3.37	
(VO4) (646) Pittsburgh HCS-Univ Dr	22,420	21,932	97.82%	488		21,006	926	397	70	17		6.64	3.63	
(V04) (646A4) Heinz Division HCS	7,429		97.12%	214	2.88%	6,887	328	188	24	2	0	5.81	3.29	
(V04) (646GA) Belmont	1,101	1,100	99.91%	1	0.09%	1,095	5	1	0	0	0	0.87	1.08	
(V04) (646GB) Westmoreland	1,109	•	98.83%	13		1,057	39		0	0	0	2.08	0.13	
(V04) (646GC) Beaver CBOC	1,024	1,023	99.90%	1	0.10%	1,011	12		0	0	0	0.74	0.49	
(V04) (646GD) Washington County	1,374	1,374	100.00%	7	0.00%	1,372	20	0	0	0	0	0.28 2.52	0.08 1.75	
(V04) (646GE) Fayette County	1,073	1,066	99.35% 99.26%		0.65%	1,038	28 363		0	0	1			0.50
(V04) (693) Wilkes-Barre, PA	25,811	25,619				25,256		182	9	1	0	1.76	1.11	
(V04) (693) Wilkes Barre	17,725	17,659	99.63%	66		17,461	198	60	5	1	0	1.26 2.82	1.07	0.18 0.87
(V04) (693B4) Allentown	4,976 1,314	4,913 1,314	98.73% 100.00%	63 0		4,792 1,311	121	61 0	0	0	0	0.16	1.67 0.17	0.87
(V04) (693GA) Sayre (V04) (693GB) Williamsport	1,069	1,314	97.10%	31		1,027	11	31	0	0	0	0.18	1.98	
(V04) (693GE) Williamsport (V04) (693GC) Tobyhanna	59	59	100.00%	31	0.00%	57	11	31	0	0	0	2.27	0.00	
(V04) (693GF) Berwick (Columbia Co.)	376	376	100.00%	0	0.00%	376	0	0	0	0	0	0.07	0.00	0.00
(V04) (693GG) Northampton County	292	260	89.04%	32		232	28	30	2	0	0	10.60	0.16	
(V05) (512) Baltimore HCS, MD	45,027	44,020	97.76%	1,007	2.24%	42,489	1,531	819	144	38	Ü	5.18	3.82	
(V05) (512) Baltimore	27,517	26,915	97.81%	602	2.24%	26,022	893	503	82	11		4.83	4.03	0.57
(V05) (512A5) Perry Point	7,084	7,042	99.41%	42		6,934	108	29	9	11	0	4.83	1.94	1.44
(V05) (512A3) Ferry Form	2,648	2,576	97.28%	72		2,383	193	45	17	10	Ü	5.14	8.22	7.56
(V05) (512GA) Carrioridge (V05) (512GC) Glen Burnie	1,764	1,653	93.71%	111		1,549	104		13	0		6.41	8.64	
(V05) (512GD) Loch Raven	3,620	3,512	97.02%	108		3,415	97	79	17	12	ū	6.14	2.56	
(V05) (512GE) Pocomoke City	466	453	97.21%	13		430	23	13	0	12	0	2.38	2.24	
(V05) (512GE) Fort Howard	841	821	97.62%	20		752	69	19	1	0	0	5.76	7.23	
(V05) (512GG) Fort Meade	1,087		96.41%			1,004	44		5	1	0	7.16		
(V05) (613) Martinsburg, WV	38,474	38,101	99.03%			36,956	1,145			29	9	3.32		
(V05) (613) Martinsburg	27,602	27,405	99.29%			26,590	815	151	30	11		2.37		
(V05) (613BU) VADOM Martinsburg	2,090	2,088	99.90%	2	0.10%	2,080	8	2	0	0	0			2.13
(V05) (613GA) Cumberland	1,597	1,527	95.62%	70		1,418	109	41	9	18	_	10.18	1.20	2.79
(V05) (613GB) Hagerstown	1,514	1,504	99.34%	10		1,467	37	10	0	0	0	1.81	3.45	
(V05) (613GC) Stephens City	1,817	1,779	97.91%	38		1,710	69	31	6	0	1	4.58	1.37	
(V05) (613GD) Franklin	63		100.00%	0	0.00%	61	2	0	0	0	0	2.26		
(V05) (613GE) Petersburg	429	427	99.53%	2	0.47%	424	3	0	1	0	1	1.90	0.00	0.00
(V05) (613GF) Harrisonburg	1,301		99.31%	9		1,274	18	9	0	0	0	2.49	0.00	
(V05) (613GG) Fort Detrick	2,061	2,016	97.82%	45		1,932	84		4	0	0	1.58		
(V05) (688) Washington, DC	47,696	46,684	97.88%	1,012	2.12%	44,089	2,595	877	123	7	5	4.82	3.77	
(V05) (688) Washington	41,551	40,679	97.90%	872	2.10%	38,361	2,318		90	6	5	5.82		
(V05) (688GA) Fort Belvoir	2,666	2,594	97.30%			2,475	119		19	0	0	3.48		
(V05) (688GB) Southeast Washington	264		99.24%	2		251	11		0	0	0	1.52	11.25	
(V05) (688GC) Landover/Greenbelt (Prince Georges														
County)	576	573	99.48%	3	0.52%	559	14	1	2	0	0	0.87	3.21	3.37
(V05) (688GD) Charlotte Hall	1,120	1,101	98.30%	19		1,032	69	14	5	0	0	3.53		
(V05) (688GE) Southern Prince Georges County	1,519		97.10%			1,411	64		7	1	0	4.35		
(V06) (517) Beckley, WV	11,155	10,865	97.40%			10,393	472			5	0	2.48		
(V06) (517) Beckley	10,352	10,073	97.30%	279	2.70%	9,613	460	244	32	3	0	2.36	5.99	2.82

		in 30 Days	in 30 Days	in over 30	_	Appts Completed Between 0 - 14	Appts Completed Between 15 - 30	Appts Completed Between 31 - 60	Appts Completed Between 61 - 90		Completed Beyond 120		SC Avg Wait Time	MH Avg Wait Time
Facility - September 2014	•			Days ⁴	Days ⁵	Days ⁶	Days ⁷	days ⁸	Days ⁹	Days ¹⁰	Days ¹¹	in Days ¹²	in Days ¹³	in Days ¹⁴
(V06) (517GB) Greenbrier County	649	638	98.31%	11		628		2	7	2	0	3.76	0.00	2.58
(V06) (517HK) Beckley MOC	154	154	100.00%	0	0.00%	152		0	0	0	0	2.15		1.00
(V06) (558) Durham, NC	43,961	41,595	94.62%	2,366		38,858		1,823	479	53		8.31	6.58	
(V06) (558) Durham	31,631	30,194	95.46%	•	4.54%	28,245		•	300	34		5.85	6.73	
(V06) (558GA) Greenville	5,687	5,093	89.56%		10.44%	4,688			115	15		13.08	5.51	
(V06) (558GB) Raleigh	4,683	4,380	93.53%		6.47%	4,050			62	4	0	10.78	3.68	
(V06) (558GC) Morehead City	1,960	1,928	98.37%			1,875			2	0	ŭ	1.71	4.30	
(V06) (565) Fayetteville, NC	36,397	33,350	91.63%	3,047	8.37%	31,207	2,143	•	1,230	52		14.84	8.45	
(V06) (565) Fayetteville NC	26,013	23,996	92.25%	2,017	7.75%	22,613			745	26		13.81	8.33	
(V06) (565GA) Jacksonville	2,081	1,773	85.20%	308	14.80%	1,669			169	19	3	19.97	4.50	
(V06) (565GC) New Hanover County (Wilmington)	5,259	4,803	91.33%			4,357	446		139	6	7	16.30	9.68	
(V06) (565GD) Hamlet	765	688	89.93%			635			53	0	0	14.95	0.33	
(V06) (565GE) Robeson County	983	878	89.32%			849			62	0	0	14.43	1.88	
(V06) (565GF) Goldsboro	1,029	945	91.84%			913			62	1	0	13.82	6.15	2.33
(V06) (565MB) IDES Fort Bragg	170	170	100.00%	0	0.00%	132			0	0	0			
(V06) (565MD) IDES Camp Lejeune	97		100.00%	0	0.00%	39			0	0	0	46.50	7.60	7.76
(V06) (590) Hampton, VA	30,057	27,392	91.13%	2,665	8.87%	24,810		2,225	389	43		16.58	7.63	
(V06) (590) Hampton	26,663	24,656	92.47%	2,007	7.53%	22,315			287	40	7	15.60	7.63	
(V06) (590GB) Norfolk/Virginia Beach CBOC	2,235	1,702	76.15%	533		1,519			94	3	1	22.38	10.08	
(V06) (590GC) Albemarle CBOC	971	846	87.13%	125		788		117	8	0	0	14.14	0.00	6.24
(V06) (590MA) IDES Portsmouth	67		100.00%	0	0.00%	67		0	0	0	0			
(V06) (590MB) IDES Langley	30		100.00%	0	0.00%	30		0	0	0	0			
(V06) (590MC) IDES Fort Eustis	91		100.00%		0.00%	91		0	0	0	0	0.70		2.12
(V06) (637) Asheville, NC	27,417	26,786	97.70%	631		25,631	1,155	496	120	/	8	3.79	3.92	
(V06) (637) Asheville-Oteen	24,895	24,339	97.77%	556		23,282	1,057	433	115	5	3	3.39	3.95	
(V06) (637GA) Franklin NC CBOC	1,217	1,180	96.96%	37		1,126			2	1	1	4.76	1.67	5.37
(V06) (637GB) Rutherfordton CBOC	1,305	1,267	97.09%	38		1,223	44		3	1	4	5.74	4.75	
(V06) (652) Richmond, VA	42,291	41,303	97.66%	988		39,555			154	37		5.83	2.58	
(V06) (652) Richmond	38,286	37,430	97.76%	856		35,900			132	25		6.04	2.60	
(V06) (652GA) Stafford/Fredericksburg	2,035					1,848				0	_	3.51	0.00	
(V06) (652GE) Charlottesville CBOC, VA	1,273	1,265	99.37%			1,210			0	0		3.84	1.61	
(V06) (652GF) Emporia, VA	697	659	94.55%			597				12		12.17	0.00	
(V06) (658) Salem, VA	30,958	30,335	97.99%			29,468			137	71		2.78	4.64	
(V06) (658) Salem	25,760	25,199	97.82%			24,404 221	795	300	125 0	62	8	3.09 0.03	4.67	0.44
(V06) (658GA) Tazewell	221		100.00%	3	0.00%			0		0	0		0.02	
(V06) (658GB) Danville	1,616	1,613	99.81%	-		1,606			0	1	0	1.00 0.74	0.02	
(V06) (658GC) Lynchburg (V06) (658GD) Staunton	1,600 637	1,589 608	99.31% 95.45%			1,573 580			5	2	0	10.01	0.18	
(V06) (658GD) Stautton (V06) (658GE) Wytheville	1,124	1,105	98.31%			1,084				0	0	4.22	4.20 1.40	
	_		96.91%			52,210			197	81	_	3.24	4.91	
(V06) (659) Salisbury, NC (V06) (659) W.G. (Bill) Hefner Salisbury VAMC	56,618	27,474	96.33%			26,155		•	112	68		2.98	4.91	
	28,520									08	01	3.54		
(V06) (659BY) Winston-Salem	10,625	10,369	97.59% 97.15%			9,938			28	10	3	3.54	4.13 7.85	
(V06) (659GA) Charlotte	13,851	13,456				12,620			52	10	0	2.21	1.69	
(V06) (659GB) Hickory	3,622	3,572	98.62%			3,497			5 971	1	ŭ			
(V07) (508) Atlanta, GA	73,227	69,584	95.03%	3,643		66,410			693	32 30		10.03	5.11	
(V07) (508) Atlanta	51,097	48,822	95.55%	2,275		46,690 F 207				30		11.82	4.89	
(V07) (508GA) Fort McPherson	5,835 2,833	5,438 2,653	93.20% 93.65%			5,297 2,350			71 14	1	0	11.62 8.36	1.05 10.49	
(V07) (508GE) NE Georgia/Oakwood	2,833		93.65%							1	0	4.41	0.00	
(V07) (508GF) Austell						1,953				0	0			
(V07) (508GG) Stockbridge	3,156	3,090	97.91%	66	2.09%	2,974	116	60	6	Ü	0	5.90	0.08	1.13

	Total Appts	Appts completed in 30 Days	-		=	Appts Completed Between 0 - 14	Appts Completed Between 15 - 30	Appts Completed Between 31 - 60	Appts Completed Between 61 - 90	Appts Completed Between 91 - 120	Appts Completed Beyond 120	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Facility - September 2014	Completed ¹	or under ²	or under ³	Days ⁴	Days ⁵	Days ⁶	Days ⁷	days ⁸	Days ⁹	Days ¹⁰	Days ¹¹	in Days ¹²	in Days ¹³	in Days ¹⁴
(V07) (508GH) Lawrenceville (Gwinnett County)	3,296	3,008	91.26%	288	8.74%	2,829	179		17	•	0	10.65	5.46	1.15
(V07) (508GI) Newnan	1,591	1,448	91.01%	143		1,372	76		73		0	12.71	2.34	3.37
(V07) (508GJ) Blairsville	926	918	99.14%	8	0.86%	899	19		0	0	0	3.74	2.28	2.15
(V07) (508GK) Trinka Davis Veterans Village CBOC	2,389	2,158	90.33%	231	9.67%	2,046	112		81	0	0	9.52	9.96	2.37
(V07) (509) Augusta, GA	25,860	25,476	98.52%	384	1.48%	24,444	1,032	314	38	20	12	3.61	3.83	0.79
(V07) (509) Augusta	12,659	12,452	98.36%	207		11,827	625	150	30			0.79	4.16	0.62
(V07) (509A0) Lenwood (Uptown)	10,102	9,942	98.42%	160	1.58%	9,605	337		5	2	0	4.51	2.19	0.59
(V07) (509GA) Athens, GA CBOC	1,794	1,779	99.16%	15		1,715	64		3	2	1	3.43	8.82	1.87
(V07) (509GB) Aiken CBOC	1,305	1,303	99.85%	2	0.15%	1,297	6	2	0	0	0	0.94	0.21	2.18
(V07) (521) Birmingham, AL	48,878	48,173	98.56%	705	1.44%	47,099	1,074	549	126	29	1	1.59	3.99	1.37
(V07) (521) Birmingham	34,854	34,261	98.30%	593	1.70%	33,369	892	482	84			1.91	4.12	0.99
(V07) (521GA) Huntsville AL	2,820	2,749	97.48%	71	2.52%	2,697	52	34	37	0	0	2.82	6.18	3.39
(V07) (521GB) Decatur AL/Madison	1,717	1,701	99.07%	16	0.93%	1,628	73		1	0	0	2.47	1.76	4.01
(V07) (521GC) Florence AL (Shoals Area)	1,385	1,380	99.64%	5	0.36%	1,374	6		1	0	0	0.98	0.83	0.59
(V07) (521GD) Rainbow City	1,491	1,488	99.80%	3	0.20%	1,484	4	2	1	0	0	0.30	1.42	1.14
(V07) (521GE) Anniston/Oxford AL	1,890	1,885	99.74%	5	0.26%	1,852	33	5	0	0	0	1.66	0.14	2.11
(V07) (521GF) Jasper AL	962	962	100.00%	0	0.00%	960	2	0	0	0	0	0.35	0.02	0.36
(V07) (521GG) Bessemer CBOC	1,391	1,384	99.50%	7	0.50%	1,381	3	2	2	3	0	0.23	2.24	0.15
(V07) (521GH) Childersburg CBOC	1,280	1,276	99.69%	4	0.31%	1,272	4	4	0	0	0	0.31	1.84	0.77
(V07) (521GI) Guntersville	1,088	1,087	99.91%	1	0.09%	1,082	5	1	0	0	0	0.98	0.00	2.08
(V07) (534) Charleston, SC	49,040	48,482	98.86%	558	1.14%	47,743	739	435	74	48	1	2.22	3.02	0.97
(V07) (534) Charleston	29,190	28,826	98.75%	364	1.25%	28,472	354	260	63	41	0	2.65	2.69	0.68
(V07) (534BY) Savannah	6,065	5,955	98.19%	110	1.81%	5,859	96	101	6	3	0	1.67	5.46	1.36
(V07) (534GB) Myrtle Beach	5,407	5,342	98.80%	65	1.20%	5,144	198	58	3	3	1	3.69	3.82	1.96
(V07) (534GC) Beaufort	1,902	1,900	99.89%	2	0.11%	1,891	9	2	0	0	0	0.52	0.65	0.95
(V07) (534GD) Goose Creek, SC	4,648	4,640	99.83%	8	0.17%	4,593	47	7	0	1	0	1.87	4.07	1.20
(V07) (534GE) Hinesville	1,828	1,819	99.51%	9	0.49%	1,784	35	7	2	0	0	1.19	0.11	0.68
(V07) (544) Columbia, SC	50,490	48,152	95.37%	2,338	4.63%	44,879	3,273	1,687	554	78	19	7.00	7.47	3.79
(V07) (544) Columbia SC	34,223	32,364	94.57%	1,859	5.43%	29,648	2,716	1,363	424	57	15	13.80	7.87	3.42
(V07) (544BZ) Greenville SC	5,535	5,365	96.93%	170	3.07%	5,195	170	107	42	17	4	1.56	4.20	8.48
(V07) (544GB) Florence SC	2,341	2,233	95.39%	108	4.61%	2,111	122	40	65	3	0	8.31	0.00	2.70
(V07) (544GC) Rock Hill	2,746	2,738	99.71%	8	0.29%	2,701	37	6	2	0	0	1.43		2.48
(V07) (544GD) Anderson County	1,425	1,412	99.09%	13	0.91%	1,393	19	13	0	0	0	0.69	2.94	2.45
(V07) (544GE) Orangeburg County	897	874	97.44%	23	2.56%	853	21			0	0	3.03		1.22
(V07) (544GF) Sumter County	1,628	1,554	95.45%	74	4.55%	1,446			5	0	0	7.82		2.64
(V07) (544GG) Spartanburg,SC CBOC	1,688	1,605	95.08%	83	4.92%	1,530	75	66	16	1	0	5.46		4.98
(V07) (544MB) IDES Ft Jackson	7	7	100.00%	0	0.00%	2	5	0	0	0	0			
(V07) (557) Dublin, GA	18,733	17,655	94.25%	1,078		16,731	924		327			7.61	13.63	3.57
(V07) (557) Dublin	12,349	11,541	93.46%	808		11,002	539		306	16	2	10.28	15.78	1.58
(V07) (557GA) Macon GA	1,717	1,648	95.98%	69		1,480	168		9	0	0	4.97	4.15	10.57
(V07) (557GB) Albany GA	1,442	1,351	93.69%	91	6.31%	1,298	53		1	0	0	6.71	1.59	1.69
(V07) (557GC) Baldwin County	580	577	99.48%	3	0.0_,	549	28	3	0	0	0	2.63	0.00	2.90
(V07) (557GE) Brunswick	1,565	1,492	95.34%			1,383	109			0	1	4.71	7.43	9.73
(V07) (557HA) Perry	1,080	1,046	96.85%	34	3.15%	1,019	27			2	0	4.70	2.46	2.55
(V07) (619) Central Alabama Veterans HCS, AL	29,482	26,729	90.66%	2,753	9.34%	24,321	2,408		571			9.56	10.10	8.77
(V07) (619) Montgomery	11,669	10,201	87.42%	1,468		9,032	1,169		265			12.11	11.53	9.92
(V07) (619A4) Tuskegee	9,580	8,997	93.91%			8,377	620		189			11.71	7.86	7.37
(V07) (619GA) Columbus	3,734	3,316	88.81%			3,064	252			23	13	7.51	3.33	16.75
(V07) (619GB) Dothan	1,866	1,761	94.37%	105	5.63%	1,583	178		1	0	0	8.83		0.25
(V07) (619GD) Wiregrass	2,228	2,049	91.97%	179	8.03%	1,860	189	171	8	0	0	5.71	16.79	4.82

		in 30 Days	in 30 Days	in over 30	_	Appts Completed Between 0 - 14	Appts Completed Between 15 - 30	Appts Completed Between 31 - 60	Appts Completed Between 61 - 90	Appts Completed Between 91 - 120	Completed Beyond 120		SC Avg Wait Time	MH Avg Wait Time
Facility - September 2014	Completed ¹		or under ³	Days ⁴	Days⁵	Days ⁶	Days ⁷	days ⁸	Days ⁹	Days ¹⁰	Days ¹¹	in Days ¹²	in Days ¹³	in Days ¹⁴
(V07) (619GE) Monroe County	387	387	100.00%	0	0.00%	387	0	0	0	0	0	0.06		0.55
(V07) (619PA) Montgomery PRRTP	18		100.00%	0	0.00%	18		0	0	0	0			
(V07) (679) Tuscaloosa, AL	10,196	10,164	99.69%	32		10,039			1	1	0	2.29	0.14	
(V07) (679) Tuscaloosa	9,983	9,951	99.68%			9,827	124		1	1	. 0	2.50	0.14	1.03
(V07) (679HK) Mobile Clinic Tuscaloosa	209	209	100.00%		0.00%	208	1	0	0	0	0	0.48		
(V07) (679MA) IDES Columbus	4	4	100.00%		0.00%	4	0	0	0	0	ŭ			
(V08) (516) Bay Pines, FL	83,817	82,416	98.33%	1,401	1.67%	79,720		•	251	40		2.46	3.64	
(V08) (516) C.W. Bill Young VAMC	47,629	46,809	98.28%	820		45,125			160			3.69	3.55	
(V08) (516BZ) Lee County	18,468	18,038	97.67%			17,457	581		69	11	2	1.46	4.73	
(V08) (516GA) Sarasota	3,690	3,674	99.57%	16		3,552			0	2	2	2.28	2.01	3.24
(V08) (516GB) St. Petersburg	778	770	98.97%	8		758			0	0	0	0.99	2.25	
(V08) (516GC) Palm Harbor	2,440	2,434	99.75%		0.2070	2,363			0	1	. 0	1.91	0.41	
(V08) (516GD) Bradenton	3,941	3,895	98.83%			3,820				3	0	2.17	2.28	
(V08) (516GE) Port Charlotte/Charlotte County	3,171	3,114	98.20%	57		3,002	112		12	3	0	3.26	2.92	
(V08) (516GF) Naples	2,376	2,360	99.33%	16	0.67%	2,327	33	16	0	0	0	1.30	0.51	1.53
(V08) (516GH) Sebring	1,324	1,322	99.85%		0.15%	1,316	6	2	0	0	0	0.28	4.62	
(V08) (546) Miami, FL	54,791	54,013	98.58%	778	1.42%	52,915	1,098	611	148	9	10	2.11	3.09	0.61
(V08) (546) Miami	33,509	33,104	98.79%	405	1.21%	32,366	738	313	81	7	4	3.00	2.26	0.43
(V08) (546BZ) Broward County	13,243	12,920	97.56%	323	2.44%	12,618	302	259	59	0	5	1.77	5.75	0.66
(V08) (546GA) Miami	1,334	1,334	100.00%	0	0.00%	1,334	0	0	0	0	0			
(V08) (546GB) Key West	1,187	1,181	99.49%	6	0.51%	1,151	30	6	0	0	0	1.58	1.54	3.41
(V08) (546GC) Homestead	1,709	1,699	99.41%	10	0.59%	1,691	8	5	2	2	1	1.37	0.60	0.64
(V08) (546GD) Pembroke Pines	1,131	1,124	99.38%	7	0.62%	1,120	4	6	1	0	0	0.38	1.59	0.11
(V08) (546GE) Key Largo	406	406	100.00%	0	0.00%	402	4	0	0	0	0	1.83	1.52	1.38
(V08) (546GF) Hollywood (Southeast Broward Co.)	1,578	1,554	98.48%	24	1.52%	1,546		19	5	0	0	1.06	4.43	
(V08) (546GH) Deerfield Beach	694	691	99.57%	3	0.43%	687	4	3	0	0	0	0.51	4.05	
(V08) (548) West Palm Beach, FL	54,915	54,096	98.51%	819		52,722	1,374	670	116	32	1	1.04	3.21	1.35
(V08) (548) W Palm Beach	42,415	41,688	98.29%	727		40,413			101	30		1.41	3.35	
(V08) (548GA) Ft Pierce	2,079	2,067	99.42%			2,061	6	11	0	1	0	0.12	1.76	
(V08) (548GB) Delray Beach	3,218					3,177	22		1	0	0	0.65		
(V08) (548GC) Stuart	2,478		99.19%			2,419			1	0	0	0.34	3.63	
(V08) (548GD) Boca Raton	1,905		99.63%		0.37%	1,891	7	4	2	1	0	0.06		
(V08) (548GE) Vero Beach	1,658	1,634	98.55%			1,612	22	17		0	0	1.47	2.33	
(V08) (548GF) Okeechobee	1,162		99.14%			1,149		6	4	0	_	0.36		
(V08) (573) Gainesville, FL	90,218		92.10%			78,147		4,560	1,897	476	195	7.06		
(V08) (573) North Florida/South Georgia HCS-Gainesville	34,499		93.94%	2,091	6.06%	30,535			616			5.59		
(V08) (573A4) North Florida/South Georgia HCS-Lake City	12,831		96.59%			12,038			128			7.23	3.74	
(V08) (573BY) Jacksonville	17,393		84.17%		15.83%	13,303			676		87	7.71	21.69	
(V08) (573GA) Valdosta	1,386	1,374	99.13%			1,364					0	0.57	1.08	
(V08) (573GD) Ocala	3,465	3,370	97.26%			3,279						1.41	5.96	
(V08) (573GE) St. Augustine	2,213	2,013	90.96%			1,909					14	15.93		
(V08) (573GF) Tallahassee	7,405	6,199	83.71%	•	16.29%	5,485			380		0	15.77	19.54	
(V08) (573GG) Lecanto	1,906	1,785	93.65%	121	6.35%	1,635			14	13	1	8.89	3.05	
(V08) (573GI) The Villages	6,586	6,422	97.51%	164	2.49%	6,202	220	134	25	2	3	4.35	3.66	2.02
(V08) (573GJ) Saint Marys	819		99.02%	8	0.98%	784			2	0	0	3.13	6.21	
(V08) (573GK) Jackson County	944	937	99.26%	7	0.74%	886	51	7	0	0	0	3.31	1.26	3.31
(V08) (573GL) Palatka	746	714	95.71%	32	4.29%	708	6	27	5	0	0	2.44	1.10	0.42
(V08) (573MA) IDES Naval Hospital Jacksonville	25	25	100.00%	0	0.00%	19	6	0	0	0	0			

	Total Appts		in 30 Days	in over 30	in over 30	Appts Completed Between 0 - 14	Appts Completed Between 15 - 30	Appts Completed Between 31 - 60	Appts Completed Between 61 - 90		Completed Beyond 120		SC Avg Wait Time	MH Avg Wait Time
Facility - September 2014	Completed ¹		or under ³	Days ⁴	Days⁵	Days ⁶	Days ⁷	days ⁸	Days ⁹	Days ¹⁰	Days ¹¹	in Days ¹²	in Days ¹³	in Days ¹⁴
(V08) (672) San Juan, PR	77,005	76,570	99.44%	435	0.56%	75,947	623		78	75		1.12	1.08	
(V08) (672) San Juan	52,116	51,854	99.50%	262		51,392	462		50	26	7	1.39	1.12	
(V08) (672B0) Ponce	10,632	10,597	99.67%	35		10,550	47		5	1	3	0.92	0.26	
(V08) (672BZ) Mayaguez	8,249	8,155	98.86%	94		8,071	84	45	16	25	8	1.05	1.73	
(V08) (672GA) St Croix	185	184	99.46%	1	0.54%	183	1	1	0	0	0	0.61	6.00	
(V08) (672GB) St Thomas	323	322	99.69%	1	0.31%	317	5	1	0		ŭ	0.91	2.30	
(V08) (672GC) Arecibo	2,707	2,673	98.74%			2,666	7	4	7	23		0.12	3.04	
(V08) (672GD) Ceiba	1,864	1,856	99.57%	8	0.10,1	1,844	12	7	0	0	1	1.10	0.00	
(V08) (672GE) Guayama	929	929	100.00%	0	0.00%	924	5	0	0	0	0	0.43	0.00	
(V08) (673) Tampa, FL	69,444	67,514	97.22%	1,930	2.78%	65,220	2,294		470			1.89	4.60	
(V08) (673) Tampa	53,550	52,151	97.39%	1,399		50,498	1,653		371	221	16	1.86	4.13	
(V08) (673BZ) New Port Richey	8,991	8,605	95.71%	386		8,313	292			6	0	1.42	7.64	
(V08) (673GB) Lakeland	3,096	2,960	95.61%	136		2,713	247				2	2.84	9.82	
(V08) (673GC) Brooksville	2,749	2,744	99.82%	5	0.18%	2,715	29		0	0	0	1.60	1.62	
(V08) (673GF) Zephyrhills	1,058	1,054	99.62%	4	0.38%	981	73		0	0	0	3.84	3.67	
(V08) (675) Orlando, FL	72,045	70,734	98.18%	1,311	1.82%	69,342	1,392		348	66		1.01	3.53	0.84
(V08) (675) Orlando, FL	34	34	100.00%	0	0.00%	34	0	0	0	0	0			
(V08) (675GA) Viera Outpatient Clinic	14,858	14,710	99.00%	148		14,595	115		59	23		0.32	2.32	
(V08) (675GB) Daytona Beach Outpatient Clinic	12,897	12,836	99.53%	61		12,740	96		3	5	0	0.51	1.21	0.25
(V08) (675GC) Kissimee CBOC	1,555	1,533	98.59%	22		1,516	17		3	1	0	1.30	0.28	
(V08) (675GD) Orange City	1,643	1,635	99.51%	8	0.49%	1,608	27		3	0	0	1.14	11.85	
(V08) (675GE) Leesburg CBOC	1,544	1,537	99.55%	7	0.45%	1,531	6	•	0		0	0.39	1.23	
(V08) (675GF) Clermont CBOC	948	948	100.00%	0	0.00%	922	26		0	0	U	1.93	1.95	
(V08) (675GG) Lake Baldwin CBOC	38,566	37,501	97.24%	1,065		36,396	1,105		280	37	7	1.80	4.36	
(V09) (581) Huntington, WV	26,895	26,158	97.26%	737		25,090	1,068		60	0	0	4.20	3.52	
(V09) (581) Huntington	22,004	21,379	97.16%	625		20,372	1,007	589	36	0	0	5.37	3.59	
(V09) (581GA) Prestonsburg	1,808	1,707	94.41%	101	5.59%	1,674	33		24	0	0	5.47	5.17	
(V09) (581GB) Charleston	3,083	3,072	99.64%	11		3,044	28		0	0	0	0.76	1.38	
(V09) (596) Lexington, KY	28,712	28,049	97.69%	663	2.31%	25,679	2,370		70		1	3.45	5.59	
(V09) (596) Lexington-Leestown	11,583	11,490	99.20%			10,686				2	1	3.17	4.17	2.29
(V09) (596A4) Lexington-Cooper Dr	13,002	12,488	96.05%			11,274	1,214	447	62	5	0			
(V09) (596BU) Lexington Domiciliary	37		100.00%		0.00%	37	0	0	0	0	0	5.40	6.00	2.21
(V09) (596GA) Somerset	1,923	1,885	98.02%	38		1,652	233			0	0	5.12	6.23	
(V09) (596GB) Morehead	655	651	99.39%	4	0.61%	627	24		0	0	0	2.08	6.18	
(V09) (596GC) Hazard	570	567	99.47%	3		528	39		0	0	0	2.99		
(V09) (596GD) Berea	942	931	98.83%	11		875	56		71	12	0	3.11	0.79	
(V09) (603) Louisville, KY	38,286	37,955	99.14% 98.46%	331 272		37,244	711 456			12 12		1.78 2.57	3.23 3.55	
(V09) (603) Louisville (V09) (603GA) Fort Knox	17,676	17,404 1,581	99.75%		0.25%	16,948	456 35		63 0	12	0	1.67	3.14	
(V09) (603GA) FOR KIOX (V09) (603GB) New Albany IN (Southern Indiana)	1,585 3,684	3,654	99.75%	30		1,546 3,591	63		0	0	0	2.18	0.06	
	+	3,705	99.19%	30	0.05%	3,656	49		4	0	0	1.73		
(V09) (603GC) Shively (Louisville-Jefferson County)	3,707			10			35		1	0	ū		0.44	
(V09) (603GD) Dupont	2,582 3,568	2,572 3,566	99.61% 99.94%	10	0.39% 0.06%	2,537 3,535	35		1	0	0	1.10 1.74	0.00 0.17	
(V09) (603GE) Newburg CBOC KY	2,871	2,862	99.94%	2	0.06%	2,834	28		1	0	0	1.74		
(V09) (603GF) Grayson County			99.69%	9	0.31%				2	0	0			
(V09) (603GG) Scott County	1,654 874	1,652 874	99.88%	2	0.12%	1,640 872	12	2	0	0	0	1.35 1.57	0.81 0.00	
(V09) (603GH) Carroll County	+		100.00%	0		78	2	0	0	0	0	1.5/	0.00	1.01
(V09) (603MA) IDES Fort Knox (V09) (603PB) Louisville (SARRTP)	78	78 7	100.00%		0.00%	/8	0	0	0	0	0			
	47,323	46,741	98.77%	582		45,963	778	O	141	15	_	1.18	2.65	1.61
(V09) (614) Memphis, TN		34,684	98.77%				671		131	15		1.18		
(V09) (614) Memphis	35,229	54,084	98.45%	545	1.55%	34,013	0/1	390	131	15	9	1.57	2./3	1.80

		Total Appts	in 30 Days	-	in over 30	in over 30	Appts Completed Between 0 - 14	Appts Completed Between 15 - 30	Appts Completed Between 31 - 60	Appts Completed Between 61 - 90	Appts Completed Between 91 - 120	Completed Beyond 120		SC Avg Wait Time	MH Avg Wait Time
	- September 2014	Completed ¹		or under ³	Days ⁴	Days ⁵	Days ⁶	Days ⁷	days ⁸	Days ⁹	Days ¹⁰	Days ¹¹	in Days ¹²	in Days ¹³	in Days ¹⁴
	(V09) (614DT) TN STHOME HUMBOLDT TX	50	48	96.00%	2	4.00%	48	0	2	0	0	0			
	(V09) (614GA) Tupelo	1,680	1,672	99.52%	8	0.1070	1,665	7	7	1	0	0	0.12	3.67	
	(V09) (614GB) Jonesboro	1,042	1,042	100.00%	0	0.00%	1,014	28	0	0	0	0	2.38	0.06	2.29
	(V09) (614GC) Marshall County	414	414	100.00%		0.00%	414	0	0	0	0	0	1.79		
	(V09) (614GD) Savannah (Hardin County)	721	721	100.00%		0.00%	721	0	0	0	0	0	0.01	0.00	
	(V09) (614GE) Covington	2,176	2,168	99.63%		0.0.7.	2,137	31		2	0	0	0.70	3.71	1.32
	(V09) (614GF) Memphis-South Clinic	2,724	2,710	99.49%			2,691	19		6	0	0	1.17	1.81	0.01
	(V09) (614GG) Jackson TN	2,130	2,128	99.91%	2	0.09%	2,116		2	0	0	0	0.10	0.52	
	(V09) (614GI) Dyersburg	739	739	100.00%	0	0.00%	738		0	0	0	0	1.59	0.00	
	(V09) (614GN) Helena, AR	418	415	99.28%	3	0.72%	406		1	1	0	1	4.00	0.00	
(V09) (6	521) Mountain Home, TN	37,942	37,085	97.74%	857	2.26%	35,919			190	57	10	4.66	2.82	
	(V09) (621) James H Quillen VAMC	27,270	26,974	98.91%			26,309	665	264	18	6	8	2.14	2.47	0.85
	(V09) (621BU) VADOM Mountain Home	107	106	99.07%	1	0.93%	106			0	0	0	0.87		1
	(V09) (621BY) Knoxville CBOC	5,973	5,538	92.72%	435	7.28%	5,239	299	264	137	34	0	9.78	6.67	2.73
	(V09) (621GA) Rogersville	342	326	95.32%	16	4.68%	314	12	12	1	3	0	3.81	15.60	12.38
	(V09) (621GC) Norton	1,360	1,355	99.63%	5	0.37%	1,300	55	5	0	0	0	2.70	0.22	3.15
	(V09) (621GG) Morristown CBOC TN	662	640	96.68%	22	3.32%	627	13	19	0	1	2	3.72	9.83	6.47
	(V09) (621GI) Sevierville	648	581	89.66%	67	10.34%	535	46	21	33	13	0	12.85	15.30	0.87
	(V09) (621GJ) Bristol	1,357	1,344	99.04%	13	0.96%	1,290	54	13	0	0	0	4.08	0.03	1.58
	(V09) (621GK) Campbell County	223	221	99.10%	2	0.90%	199	22	1	1	0	0	4.91	0.00	
(V09) (6	526) Middle Tennessee HCS, TN	64,484	62,338	96.67%	2,146	3.33%	59,780	2,558	1,675	346	84	41	6.09	3.10	3.90
	(V09) (626) Middle Tennessee HCS	32,232	31,177	96.73%	1,055		29,739			203	44	6	11.02	2.86	
	(V09) (626A4) Middle Tennessee HCS-Alvin C. York Division	16,286	15,924	97.78%	362	2.22%	15,523	401	252	55	37	18	2.09	3.70	1.99
	(V09) (626GA) Dover	270	266	98.52%	4	1.48%	260	6	2	2	0		2.10	0.00	
	(V09) (626GC) Bowling Green	792	777	98.11%	15		726	51	15	0	0	0	3.02	5.97	
	(V09) (626GE) Clarksville	3,546	3,391	95.63%	155		3,217	174		14	1	3	2.68	5.46	
	(V09) (626GF) Chattanooga	6,951	6,741	96.98%			6,503			34	1	0	3.82	2.18	
	(V09) (626GG) Tullahoma	379	377	99.47%		0.53%	370		2	0	0	0	0.65	7.67	
	(V09) (626GH) Cookeville	900	842				806		53	5	0	0	8.74		
	(V09) (626GJ) Hopkinsville	869	738	84.93%			691	47			1	0	9.28	3.38	
	(V09) (626GK) McMinnville	782	780	99.74%		0.26%	758			0	0	0	1.71	0.50	
	(V09) (626GL) Harriman (Roane County)	192	169	88.02%			139			2	0	0	10.48		11.54
	(V09) (626GM) Maury County CBOC	757	662	87.45%			569			10	0	0	11.90	1.08	
	(V09) (626GN) McMinn County Outreach Clinic	155	121	78.06%			107	14		8	0	14	28.82	11.00	
	(V09) (626MA) IDES Fort Campbell	373	373	100.00%	0	0.00%	372	1	0	0	0	0		11.00	
	538) Chillicothe, OH	16,966	16,334	96.27%	632		15,495	839	528	98		1	4.78	6.07	2.97
	(V10) (538) Chillicothe	11,159	10,734	96.19%	425		10,269	465		71	3	1	6.17	5.73	
	(V10) (538GA) Athens	1,230	1,192	96.91%			1,128			4	0	0	2.75		
	(V10) (538GB) Portsmouth	1,292	1,212	93.81%			1,148			20	1	0	4.41	17.87	
	(V10) (538GC) Marietta	706	695	98.44%			672	23		0	1	0	1.94	3.37	
	(V10) (538GD) Lancaster	1,696	1,641	96.76%			1,476			1	0	0	5.64		
	(V10) (538GE) Cambridge	883	860	97.40%			802			2	1	0	3.15		
	(V10) (338GE) Cambridge 339) Cincinnati, OH	39,409	38,827	98.52%			38,066			62	0	3	1.34	3.53	
	(V10) (539) Cincinnati		26,099	98.52%			25,447	652		58		2	1.63	4.08	
	, , , ,	26,649 904	26,099 904	100.00%		0.00%	25,447 897	052	482		8	0	1.03	4.08	1.00
	(V10) (539A4) CINCINNATI,FT.THOMAS							/	0	0	0	ū			
	(V10) (539BV) Fort Thomas PRRTP	15	15	100.00%		0.00%	15		0	0	0	0	1 40	0.64	1.00
	(V10) (539GA) Bellevue	1,636	1,631	99.69%		0.31%	1,621	39		2	0	0	1.48		
	(V10) (539GB) Cincinnati (Clermont County)	3,351	3,350			0.03%	3,311			1	0	0	0.81	1.51	
	(V10) (539GC) Lawrenceburg (Dearborn County)	1,871	1,860	99.41%	11	0.59%	1,845	15	11	0	0	0	1.96	0.92	1.74

			in 30 Days	in 30 Days		in over 30	Appts Completed Between 0 - 14	Appts Completed Between 15 - 30	Appts Completed Between 31 - 60	Appts Completed Between 61 - 90	Appts Completed Between 91 - 120	Completed Beyond 120		SC Avg Wait Time	MH Avg Wait Time
Facility	- September 2014	Completed ¹		or under ³	Days ⁴	Days ⁵	Days ⁶	Days ⁷	days ⁸	Days ⁹	Days ¹⁰	Days ¹¹	in Days ¹²	in Days ¹³	in Days ¹⁴
	(V10) (539GD) Florence	2,269	2,263	99.74%	6	0.26%	2,250	13		1	0	0	1.24	2.27	
	(V10) (539GE) Fairfield Hamilton	2,200		99.59%	9	0.4170	2,171	20		0		0	0.78	1.06	
	(V10) (539GF) Georgetown	514		100.00%	0	0.00%	509		0	0		0	1.19	0.91	
<u> </u>	541) Cleveland, OH	83,417	81,652	97.88%	1,765		78,188	•	•	77	12	1	2.58	3.59	
	(V10) (541) Cleveland-Wade Park	34,364		98.56%		1.44%	32,600	1,269	476	15	4	0	4.14	2.72	
	(V10) (541BY) Canton	5,167		97.33%			4,622	407		9	1	0	4.44	8.55	
	(V10) (541BZ) Youngstown	5,880		98.54%			5,597	197		8	0	0	1.55		6.71
	(V10) (541GB) Lorain	3,592		99.83%	6	0.17%	3,525			0	0	0	1.20	0.94	
	(V10) (541GC) Sandusky	1,969	1,902	96.60%	67		1,797	105		1	0	0	2.96		
	(V10) (541GD) Mansfield	4,288	4,194	97.81%	94	2.19%	4,082	112	70	19	5	0	2.97	2.46	
	(V10) (541GE) McCafferty	530	513	96.79%			494	19		2	0	0	4.42	1.74	
	(V10) (541GF) Painesville	3,174	3,153	99.34%			3,124	29		0	0	0	0.50	3.56	
	(V10) (541GG) Akron	7,255	7,005	96.55%	250	3.45%	6,388	617	244	5	1	0	3.37	4.90	
	(V10) (541GH) East Liverpool	1,674	1,641	98.03%	33	1.97%	1,537	104	32	1	0	0	2.65	5.96	2.96
	(V10) (541GI) Warren	2,142	2,138	99.81%	4	0.19%	2,108	30	4	0	0	0	0.80	2.00	0.99
	(V10) (541GJ) New Philadelphia	1,837	1,741	94.77%	96	5.23%	1,699	42	89	7	0	0	1.22	10.29	0.43
	(V10) (541GK) Ravenna	1,882	1,849	98.25%	33	1.75%	1,770	79	29	2	1	1	2.79	2.80	2.98
	(V10) (541GL) Parma	9,663	9,238	95.60%	425	4.40%	8,845	393	417	8	0	0	2.24	5.53	0.35
	552) Dayton, OH	27,992	27,502	98.25%	490	1.75%	26,742	760	440	46	4	0	0.80	3.56	
	(V10) (552) Dayton	20,877	20,441	97.91%	436	2.09%	19,730	711	397	37	2	0	0.76	3.78	1.22
	(V10) (552GA) Middletown	1,747		99.43%	10		1,715			0	0	0	0.91	2.40	
	(V10) (552GB) Lima	1,903		99.42%			1,885		6	5	0	0	0.49	2.36	
	(V10) (552GC) Richmond	1,680	1,648	98.10%	32	1.90%	1,639		26	4	2	0	1.72	2.79	
	(V10) (552GD) Springfield	1,785	1,784	99.94%	1	0.06%	1,773	11	1	0	0	0	0.24	1.21	0.85
(V10) (7	757) Columbus, OH	32,064	· · · · · · · · · · · · · · · · · · ·	96.18%	1,226		29,007	1,831	928	228	65	5	5.49	5.81	1.94
	(V10) (757) Columbus	27,087		96.03%	1,074	3.97%	24,611	1,402		222	63		4.91	5.84	
	(V10) (757GA) Zanesville	1,293		98.14%	•		1,208	61		0	0	0	3.94	8.30	
	(V10) (757GB) Grove City (Franklin County)	1,146		94.76%	60		999	87		5	1	0	9.73	2.03	
	(V10) (757GC) Marion	927		96.87%	29		798		28	1	0	0	3.51	14.22	
	(V10) (757GD) Newark	1,611					1,391			0	1	0	8.70	3.81	
	506) Ann Arbor, MI	38,949		96.59%			36,353				50	14	2.73		
	(V11) (506) Ann Arbor HCS	28,488	· · · · · ·	96.35%	•	3.65%	26,569			183	39		3.17	3.90	
	(V11) (506GA) Toledo	8,129		96.84%			7,587	285		80			2.19	4.84	
	(V11) (506GB) Flint (Genessee Co.)	1,105		98.01%			1,035	48		3	0		3.49	3.44	
	(V11) (506GC) Jackson	1,227		99.27%	9		1,162	56		3	0	0	2.29	1.21	
	515) Battle Creek, MI	26,751		97.29%	725		25,151	875		84	2	0	1.33		
· · ·	(V11) (515) Battle Creek	14,022		97.69%	324		13,232	466		74		0	1.47	4.66	
	(V11) (515BY) Grand Rapids	8,918		95.55%			8,141	380		10		0	1.74	6.28	
	(V11) (515GA) Muskegon	1,484		100.00%		0.00%	1,481	3	0	0	0	0	0.45		
	(V11) (515GB) Lansing	1,332		99.92%		0.08%	1,314	17	1	0	0	0	0.66		
	(V11) (515GC) Benton Harbor	995		99.70%		0.30%	983	9		0		0	0.90	0.92	
	550) Danville, IL	20,654		98.24%			19,813	478	ŭ	66		2	1.74	3.03	
	(V11) (550) Illiana HCS (Danville)	11,074		98.08%			10,628			55	2	2	0.55		
	(V11) (550BY) Peoria	4,852		99.51%			4,772			0	0	0	1.29	0.50	
	(V11) (550GA) Decatur	1,324		97.51%			1,248			3	0	0	1.83		
	(V11) (550GC) Lafayette	1,315		97.41%			1,248	58		1	0	0	2.36		
	(V11) (550GD) Springfield	1,342		95.75%			1,223			7	0	0	5.79		
	(V11) (550GF) Mattoon, IL	747		99.73%		0.27%	731			0	0	0	1.12		
	553) Detroit, MI	31,610		99.57%			31,170			_	0	1	0.85		
(ATT) ((V11) (553) Detroit (John D. Dingell)	29,683	· · · · · ·	99.55%			29,276			23		1	0.83	1.11	
	(אדד) (אבד) הפנוטוג (אטוווי ה. הווופפוו)	29,083	29,550	39.33%	133	0.45%	29,276	2/4	I 101	22	9	1	0.77	1.10	0.28

			Appts completed in 30 Days	in 30 Days	in over 30	Percent Appts completed in over 30	Appts Completed Between 0 - 14	Appts Completed Between 15 - 30	Appts Completed Between 31 - 60	Appts Completed Between 61 - 90		Completed Beyond 120		SC Avg Wait Time	MH Avg Wait Time
	- September 2014	Completed ¹			Days ⁴	Days⁵	Days ⁶	Days ⁷	days ⁸	Days ⁹	Days ¹⁰	Days ¹¹	in Days ¹²	in Days ¹³	in Days ¹⁴
	(V11) (553GA) Yale	840		100.00%	0	0.00%	835	5	0	0	0	0	0.50		0.00
	(V11) (553GB) Pontiac	1,087	1,083	99.63%	4	0.37%	1,059	24	3	1	0	ű	1.94	1.30	
· · ·	83) Indianapolis, IN	45,402	44,546	98.11%	856		42,901	1,645	720		16		1.73	3.57	2.95
	(V11) (583) Indianapolis	41,926	41,083	97.99%	843	2.01%	39,538		710	110	16	7	1.79	3.60	3.44
	(V11) (583GA) Terre Haute	1,432		99.37%	9	0.63%	1,342		8	1	0	0	3.04	2.15	0.37
	(V11) (583GB) Bloomington	1,414	1,411	99.79%	3	0.21%	1,393	18	1	2	0	0	0.47	3.56	2.03
	(V11) (583GC) Martinsville	630	629	99.84%	1	0.16%	628		1	0	0	0	0.36	0.06	0.74
(V11) (6	i10) Northern Indiana HCS, IN	29,900	29,384	98.27%	516		28,124		457		3	3	3.41	4.07	1.80
	(V11) (610) N. Indiana HCS-Marion	9,042	8,853	97.91%	189	2.09%	8,393	460	176		0	0	5.58	4.11	1.20
	(V11) (610A4) N. Indiana HCS-Ft. Wayne	14,593	14,395	98.64%	198	1.36%	13,890	505	177	16	3	2	1.70	4.21	1.91
	(V11) (610BU) Marion VADOM	83		100.00%	0	0.00%	83	0	0	0	0	0			
	(V11) (610GA) South Bend	2,475		97.45%	63	2.55%	2,256		58		0	1	5.43	0.64	2.27
	(V11) (610GB) Muncie	1,585	1,564	98.68%	21	1.32%	1,478				0	0	3.37	3.24	3.55
	(V11) (610GC) Goshen, IN CBOC	1,110	1,110	100.00%	0	0.00%	1,107	3	0	0	0	0	0.34	0.00	1.48
	(V11) (610GD) Peru	1,012	967	95.55%	45	4.45%	917		29		0	0	7.18	0.17	0.00
(V11) (6	555) Saginaw, MI	24,707	24,324	98.45%	383	1.55%	23,449	875	338	41	2	2	0.30	3.78	1.41
	(V11) (655) Saginaw	16,478	16,153	98.03%	325	1.97%	15,459	694	301	20	2	2	0.22	4.04	2.20
	(V11) (655GA) Gaylord	1,232	1,229	99.76%	3	0.24%	1,199	30	2	1	0	0	0.47	2.64	0.19
	(V11) (655GB) Traverse City	1,437	1,425	99.16%	12	0.84%	1,407	18	11	1	0	0	0.33	0.71	0.53
	(V11) (655GC) Oscoda	665	662	99.55%	3	0.45%	626	36	3	0	0	0	0.20	5.66	1.53
	(V11) (655GD) Alpena	897	896	99.89%	1	0.11%	885	11	1	0	0	0	0.32	1.73	1.07
	(V11) (655GE) Clare County	1,350	1,332	98.67%	18	1.33%	1,297	35	11	7	0	0	0.31	2.49	0.86
	(V11) (655GF) Bad Axe	647	647	100.00%	0	0.00%	644	3	0	0	0	0	0.48	0.79	1.45
	(V11) (655GG) Cadillac	1,027	1,020	99.32%	7	0.68%	1,001	19	6	1	0	0	0.15	2.71	0.69
	(V11) (655GH) Cheboygan	561	560	99.82%	1	0.18%	559	1	1	0	0	0	0.33	0.74	0.43
	(V11) (655GI) Grayling	413	400	96.85%	13	3.15%	372	28	2	11	0	0	1.55	13.67	1.23
(V12) (5	37) Jesse Brown VAMC (Chicago), IL	39,352	37,931	96.39%	1,421	3.61%	36,463	1,468	1,178	231	12	0	4.90	5.11	1.28
	(V12) (537) Jesse Brown VAMC - Chicago HCS	30,300	29,352	96.87%	948	3.13%	28,411	941	781	157	10	0	5.04	4.20	0.74
	(V12) (537BY) Adam Benjamin Jr. (Crown Point IN)	6,594	6,201	94.04%	393	5.96%	5,779	422	327	64	2	0	5.05	12.38	2.08
	(V12) (537GA) Chicago Heights	652	645	98.93%	7	1.07%	639	6	4	3	0	0	1.13	0.33	2.18
	(V12) (537GD) Lakeside	1,354	1,281	94.61%	73	5.39%	1,190	91	66	7	0	0	6.15	0.00	0.00
	(V12) (537HA) Auburn Gresham	452	452	100.00%	0	0.00%	444	8	0	0	0	0	1.87	0.00	2.06
(V12) (5	556) Captain James A Lovell FHCC	29,736	29,604	99.56%	132	0.44%	28,936	668	124	8	0	0	1.16	2.59	1.80
, , ,	(V12) (556) Captain James A Lovell FHCC	26,429	26,300	99.51%	129	0.49%	25,680	620	121	8	0	0	1.22	2.55	1.93
	(V12) (556GA) Evanston	671	671	100.00%	0	0.00%	664	7	0	0	0	0	0.86	1.77	
	(V12) (556GC) McHenry	1,384	1,381	99.78%	3	0.22%	1,356	25	3	0	0	0	0.81	7.73	1.24
	(V12) (556GD) Kenosha County	1,252	1,252	100.00%	0	0.00%	1,236		0	0	0	0	1.52	3.44	1.58
(V12) (5	578) Hines, IL	45,087		94.62%	2,426	5.38%	40,773	1,888	1,847	571	8	0	5.29	6.03	4.65
	(V12) (578) Hines	36,027	33,899	94.09%	2,128	5.91%	32,538	1,361	1,588		8	0	7.57	6.18	4.52
	(V12) (578GA) Joliet	2,515		95.03%	125	4.97%	2,205		107	18	0	0	6.33	5.00	4.35
	(V12) (578GC) Kankakee County	978		98.47%	15		941				0	0	1.38	1.86	
	(V12) (578GD) Aurora IL	1,529		98.36%	25	1.64%	1,426				0	0	2.52	3.34	3.66
	(V12) (578GE) Elgin	1,162		95.87%	48	4.13%	1,025		35		0	0	3.50	11.17	
	(V12) (578GF) Lasalle	1,147		97.91%	24	2.09%	1,039				0	0	3.61	3.80	
	(V12) (578GG) Oak Lawn	1,729		96.47%	61	3.53%	1,599		56		0	0	2.41	4.14	6.99
	885) Iron Mountain, MI	11,450	11,158	97.45%	292	2.55%	10,604	554			1	0	3.70	4.45	
<u> </u>	(V12) (585) Iron Mountain MI	7,932		97.15%	226		7,271					0	5.80	4.47	
	(V12) (585GA) Hancock	549		99.09%	5	0.91%	535		5	0		0	0.89	1.26	
	(V12) (585GB) Rhinelander	674		99.41%	4	0.59%	647		4	0	0	0	2.61	0.71	
	(V12) (585GC) Menominee MI	638			6	0.94%	622		6	0	0	0	0.14	2.55	
		•							•				-		

	Total Appts	Appts completed in 30 Days	-		=	Appts Completed Between 0 - 14	Appts Completed Between 15 - 30	Appts Completed Between 31 - 60	Appts Completed Between 61 - 90		Appts Completed Beyond 120	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Facility - September 2014	Completed ¹	or under ²	or under ³	Days ⁴	Days ⁵	Days ⁶	Days ⁷	days ⁸	Days ⁹	Days ¹⁰	Days ¹¹	in Days ¹²	in Days ¹³	in Days ¹⁴
(V12) (585GD) Ironwood	376	373	99.20%	3	0.80%	371	2	2	1	0	0	1.22	2.44	
(V12) (585HA) Marquette MI	784	738	94.13%	46	5.87%	671	67	40	6	0	0	11.03	7.29	
(V12) (585HB) Sault Ste. Marie	497	495	99.60%	2	0.1070	487	8	2	0	0	0	0.12	9.05	
(V12) (607) Madison, WI	26,182	25,731	98.28%	451	1.72%	24,711	1,020	401	39	6	5	3.85	2.66	
(V12) (607) Madison WI	20,455	20,027	97.91%	428		19,167	860	378	39	6	5	6.26	2.80	1.88
(V12) (607GC) Janesville	858	852	99.30%	6	0.70%	812	40		0	0	0	3.42	1.98	
(V12) (607GD) Baraboo	508	507	99.80%	1	0.20%	495	12		0	0	0	1.84	0.12	
(V12) (607GE) Beaver Dam	563	559	99.29%	4	0.71%	523	36		0	0	0	4.88	0.61	0.28
(V12) (607GF) Freeport	495	493	99.60%	2	0.40%	485	8		0	0	0	0.78	2.21	2.81
(V12) (607HA) Rockford	3,303	3,293	99.70%	10		3,229	64		0	0	0	0.94	1.01	3.25
(V12) (676) Tomah, WI	17,161	16,961	98.83%	200	1.17%	16,463	498		17	3	0	2.44	2.99	
(V12) (676) Tomah	11,282	11,192	99.20%	90		10,880	312	84	4	2	0	1.80	3.18	0.84
(V12) (676BU) Tomah VADOM	8	8	100.00%	0	0.00%	8	0	Ŭ	0	0	0			
(V12) (676GA) Wausau	1,554	1,516	97.55%	38		1,454	62		5	0	0	3.98	0.04	
(V12) (676GC) La Crosse	2,099	2,073	98.76%	26		2,005	68		1	1	0	2.54	0.48	
(V12) (676GD) Wisconsin Rapids	1,947	1,907	97.95%	40		1,855	52			0	0	1.96	2.82	
(V12) (676GE) Clark County	271	265	97.79%	6	2.2170	261	4	6	0	0	0	2.67	0.20	
(V12) (695) Milwaukee, WI	54,663	53,255	97.42%	1,408	2.58%	51,806	1,449		251	16		0.83	4.60	
(V12) (695) Milwaukee WI	38,387	37,211	96.94%	1,176		35,918	1,293		165	14	8	1.26	5.11	0.76
(V12) (695BU) VADOM Milwaukee	55	55	100.00%	0	0.00%	54	1	Ŭ	0	0	0			
(V12) (695BY) Appleton	6,709	6,665	99.34%	44		6,615	50		12	0	0	0.39	0.31	3.94
(V12) (695GA) Union Grove WI	1,120	1,097	97.95%	23		1,080	17		8	0	0	1.03	0.67	7.63
(V12) (695GC) Cleveland	1,425	1,423	99.86%	2	0.1170	1,416	7	2	0	0	0	0.77	0.07	1.27
(V12) (695GD) Milo C Huempfner	6,967	6,804	97.66%	163		6,723	81		66	2	0	0.20	3.90	
(V15) (589) Columbia, MO	24,293	23,984	98.73%	309		23,583	401		37	10		2.10	2.53	
(V15) (589A4) Columbia MO	18,853	18,655	98.95%	198		18,373	282		17	10		1.87	2.16	
(V15) (589G8) Jefferson City, MO	1,119	1,080	96.51%	39		1,054	26		0	0	0	1.05	12.30	0.19
(V15) (589GE) Kirksville	635	633	99.69%	2	0.31%	617	16		0	0	1	2.70	0.00	
(V15) (589GF) Ft Leonard Wood MO	1,322	1,294	97.88%	28		1,252	42		0	0	0	1.84	5.79	
(V15) (589GH) Lake of the Ozarks/Camdenton	613	612	99.84%		0.16%	593	19		0	0	0	2.94	0.00	
(V15) (589GX) Mexico	466	458	98.28%	8		448	10	8	0	0	0	2.64		0.84
(V15) (589GY) St. James	425	425	100.00%	0	0.00%	423	2	0	0	0	0	0.44		1.42
(V15) (589JA) Sedalia	642	642	100.00%	0	0.00%	641	1	0	0	0	0	0.64		0.53
(V15) (589JD) Marshfield	214	181	84.58%			178	3	13	20	0	0	11.21		
(V15) (589ME) IDES Fort Leonard Wood	4	4	100.00%		0.00%	4	0	0	0	0	0			
(V15) (589) Kansas City, MO	29,310	28,654	97.76%			27,924	730			11	3	1.49	3.55	
(V15) (589) Kansas City	26,658	26,003	97.54%	655		25,297	706	467	174	11	3	1.67	3.56	
(V15) (589G1) Warrensburg	509	509	100.00%	0	0.00%	507	2	0	0	0	0	0.92		1.08
(V15) (589GB) Belton	423	423	100.00%	0	0.00%	418	5	0	0	0	0	1.01		0.25
(V15) (589GC) Louisburg-Paola	363	362	99.72%	1	0.28%	360	2	1	0	0	0	0.39		0.19
(V15) (589GD) Nevada	596	596	100.00%	0	0.00%	590	6	0	0	0	0	1.09		1.46
(V15) (589GZ) Cameron	186	186	100.00%	0	0.00%	186	0	0	0	0	0	0.94		0.00
(V15) (589HK) MOC Kansas City Mobile Medical Unit	104	104	100.00%	0	0.00%	102	2	0	0	0	0	1.67		0.00
(V15) (589JB) Excelsior Springs	454	454	100.00%	0	0.00%	447	7	0	0	0	0	2.06	0.55	0.95
(V15) (589MC) IDES Whiteman AFB	17	17	100.00%		0.00%	17	0	0	0	0	0			2 - :
(V15) (589) Eastern KS HCS, KS	31,391	31,021	98.82%	370		30,540	481		38	2	0	1.17	2.65	
(V15) (589A5) Eastern KS HCS Topeka Div	14,754	14,514	98.37%	240		14,184	330		34	1	0	1.16		
(V15) (589A6) Eastern KS HCS Leavenworth Div	11,192	11,082	99.02%	110		10,968	114	105	4	1	0	1.07	1.99	0.29
(V15) (589BU) Leavenworth DCHV	2,896	2,890	99.79%	6	0.21%	2,881	9	6	0	0	0			<u> </u>
(V15) (589G9) Ft. Riley, KS	27	27	100.00%	0	0.00%	27	0	0	0	0	0			

			in 30 Days	in 30 Days	in over 30	_	Appts Completed Between 0 - 14	Appts Completed Between 15 - 30	Appts Completed Between 31 - 60	Appts Completed Between 61 - 90	Appts Completed Between 91 - 120	Completed Beyond 120		SC Avg Wait Time	MH Avg Wait Time
	- September 2014	Completed ¹			Days ⁴	Days⁵	Days ⁶	Days ⁷	days ⁸	Days ⁹	Days ¹⁰	Days ¹¹	in Days ¹²	in Days ¹³	in Days ¹⁴
l l	(V15) (589GI) St. Joseph	834	833	99.88%	1	0.12%	831	2	1	0	0	0	0.87	1.12	
l l	(V15) (589GJ) Wyandotte Co	381	380	99.74%	1	0.26%	371	9	1	0	0	0	2.34	0.00	
	(V15) (589GM) Chanute	94		94.68%	5	5.32%	85		5	0	0	0	4.31		7.94
	(V15) (589GN) Emporia	48		89.58%	5	10.42%	42		5	0	0	0	4.33		22.20
	(V15) (589GP) Garnett	42		100.00%	0	0.00%	37		0	0	0	0	3.97		7.80
	(V15) (589GR) Junction City	496	495	99.80%	1	0.20%	495		1	0	0	0	0.14		0.00
	(V15) (589GT) Seneca	14		100.00%		0.00%	14		0	0	0	0	0.00		
	(V15) (589GU) Lawrence	275	275	100.00%	0	0.00%	274	1	0	0	0	0	0.62	0.00	
	(V15) (589GV) Ft. Scott (Bourbon Co.)	189	188	99.47%	1	0.53%	182	6	1	0	0	0	1.30		5.46
	(V15) (589MA) Ft. Riley DES Clinic	117	117	100.00%	0	0.00%	117	0	0	0	0	0			
	(V15) (589MD) IDES Fort Leavenworth	32	32	100.00%	0	0.00%	32	0	0	0	0	0			
(V15) (5	89) Wichita, KS	19,135	18,850	98.51%	285	1.49%	18,361	489		50	10	1	2.07	4.01	1.77
	(V15) (589A7) Robert J. Dole VAM&ROC (Wichita)	16,259	15,990	98.35%	269	1.65%	15,570	420	210	48	10	1	1.62	4.20	
	(V15) (589G2) Dodge City	318	318	100.00%	0	0.00%	317	1	0	0	0	0	0.88	0.00	0.26
	(V15) (589G3) Liberal	73	73	100.00%	0	0.00%	73	0	0	0	0	0	0.54	0.00	0.00
	(V15) (589G4) Hays	664	661	99.55%	3	0.45%	650	11	2	1	0	0	3.35	0.38	0.04
	(V15) (589G5) Parsons	474	474	100.00%	0	0.00%	473	1	0	0	0	0	0.78	0.00	0.06
	(V15) (589G7) Hutchinson	511	509	99.61%	2	0.39%	500	9	1	1	0	0	1.50	0.07	0.44
	(V15) (589GW) Salina	816	805	98.65%	11	1.35%	758	47	11	0	0	0	5.19	0.06	0.94
•	(V15) (589MB) IDES McConnel AFB	20	20	100.00%	0	0.00%	20	0	0	0	0	0			
(V15) (6	57) Marion, IL	24,741	24,093	97.38%	648	2.62%	22,980	1,113	401	242	4	1	2.43	5.22	3.47
	(V15) (657A5) Marion IL	11,634	11,248	96.68%	386	3.32%	10,811	437	209	177	0	0	1.03	5.84	3.05
•	(V15) (657GJ) Evansville	6,995	6,858	98.04%	137	1.96%	6,468	390	104	30	2	1	1.99	4.14	3.10
•	(V15) (657GK) Mt. Vernon	664	607	91.42%	57	8.58%	542	65	30	25	2	0	7.09	17.43	10.48
•	(V15) (657GL) Paducah	1,394	1,351	96.92%	43	3.08%	1,236	115	33	10	0	0	4.15	4.69	6.50
	(V15) (657GM) Effingham	817	813	99.51%	4	0.49%	802	11		0	0	0	1.55	1.26	
	(V15) (657GO) Hanson (Hopkins County), KY	222	222	100.00%	0	0.00%	207	15		0	0	0	2.96		
l l	(V15) (657GP) Owensboro	1,030	1,028	99.81%	2	0.19%	1,016			0	0	0	2.26	2.11	0.70
	(V15) (657GQ) Vincennes	428	427	99.77%	1	0.23%	426			0	0	0	1.26		1.14
	(V15) (657GR) Mayfield, KY CBOC	739			7		702		7	0	0	0	2.24	4.48	
	(V15) (657GT) Carbondale	559	558	99.82%	1	0.18%	553	5	1	0	0	0	0.79	0.74	3.45
	(V15) (657GU) Harrisburg	259	249	96.14%			217	32	10	0	0	0	6.84	7.50	
	557) Poplar Bluff, MO	13,346	12,985	97.30%			12,563	422		42	2	0	2.00	6.58	
	(V15) (657A4) Poplar Bluff	8,500	8,187	96.32%			7,863	324		35	2	0	3.85		
	(V15) (657GF) West Plains	1,089	1,067	97.98%			1,043	24		5	0	0	2.47	4.75	
	(V15) (657GG) Paragould	759	740	97.50%	19		718			1	0	0	1.06		
	(V15) (657GH) Cape Girardeau	1,400	1,397	99.79%	3		1,381	16		0	0	0	0.35	1.50	
	(V15) (657GI) Farmington	892	889	99.66%	3	0.34%	877	12		0	0	0	0.41	5.78	
	(V15) (657GN) Salem, MO CBOC	23		100.00%		0.00%	23		0	0	0	0	0.09		
	(V15) (657GV) Sikeston	683	682	99.85%		0.15%	658		0	1	0	0	0.50	2.32	3.78
	557) St. Louis, MO	41,239	40,594	98.44%			39,151	1,443		119	77	34	1.31	4.16	
	(V15) (657) St Louis-John Cochran	25,756		98.59%			24,525			48	26		1.08	3.47	
l l	(V15) (657A0) St Louis-Jeff Bks.	12,524		97.77%			11,709			71	51		1.73		
l l	(V15) (657GA) Belleville	699	697	99.71%			685			0	0	0	0.83		
I	(V15) (657GB) St. Louis CBOC	849	849	100.00%		0.00%	829			0	n	0	1.98		
I	(V15) (657GD) St. Charles County	978	978	100.00%		0.00%	973		n	0	0	0	0.65		
I	(V15) (657GS) Washington	426		100.00%		0.00%	424		n	0	0	0	2.03		
	(V15) (657MA) IDES Scott AFB	720	720	100.00%		0.00%	6	1	0	0	<u> </u>	0	2.03	0.00	0.54
	(V13) (03) MA) 1023 3000 A B	21,739	21,208	97.56%			20,525	683	U	76	17	_	2.15	4.77	2.09
	(V16) (502) Alexandria	16,286		97.22%			15,297	537		66	16		3.00	4.77	
ı L	(* ±0) (302) Michallalla	10,200	10,004	31.22/0	432	2.70/0	13,237	337	303	00	10		3.00	4.54	1.00

		Total Appts	in 30 Days	in 30 Days	in over 30	Percent Appts completed in over 30	Appts Completed Between 0 - 14	Appts Completed Between 15 - 30	Appts Completed Between 31 - 60	Appts Completed Between 61 - 90	Appts Completed Between 91 - 120	Completed Beyond 120		SC Avg Wait Time	MH Avg Wait Time
Facility	- September 2014	Completed ¹			Days⁴	Days⁵	Days ⁶	Days ⁷	days ⁸	Days ⁹	Days ¹⁰	Days ¹¹	in Days ¹²	in Days ¹³	in Days ¹⁴
	(V16) (502GA) Jennings	1,570	1,562	99.49%	8	0.51%	1,504	58	7	1	0	0	2.63	0.67	2.32
	(V16) (502GB) Lafayette Parish	2,554		97.61%	61	2.39%	2,449	44		9	0	0	0.28	3.47	4.02
	(V16) (502GF) Fort Polk	788		98.86%	9	1.14%	742	37	9	0	Ŭ	ŭ	1.76	0.00	3.58
	(V16) (502GG) Natchitoches	527		99.81%	1	0.19%	520	6	0	_	_	0	2.76	0.01	1.71
	(V16) (502MA) IDES Fort Polk	14		100.00%	0	0.00%	13	1	0	0	-	_			
` ' '	520) Gulf Coast HCS, MS	49,730	47,239	94.99%	2,491	5.01%	44,562	2,677	1,992	375			8.20	6.35	
	(V16) (520) Biloxi	22,641	22,017	97.24%	624	2.76%	20,894	1,123	542	59			8.58	5.06	
	(V16) (520BZ) Pensacola	15,702	14,309	91.13%	1,393	8.87%	13,128	1,181	1,010	286			10.43	8.56	
	(V16) (520GA) Mobile	5,822	5,647	96.99%	175	3.01%	5,456	191	157	16			3.72	5.49	
	(V16) (520GB) Panama City	2,738		89.70%	282	10.30%	2,351	105		14		2	15.52	2.40	
	(V16) (520GC) Eglin AFB	2,827		99.40%	17	0.60%	2,733	77		0	-	_	2.92	1.75	
	664) Fayetteville, AR	32,228	31,239	96.93%	989	3.07%	29,694	1,545	755				2.26	5.25	
	(V16) (564) Fayetteville AR	18,360	17,639	96.07%	721	3.93%	16,560	1,079	530		14		1.82	6.44	4.55
	(V16) (564BY) Gene Taylor	6,631	6,482	97.75%	149	2.25%	6,289	193	128	21	0	0	2.32	3.78	
	(V16) (564GA) Harrison	373	371	99.46%	2	0.54%	349	22	2	0	0	ŭ	4.04	0.00	0.79
	(V16) (564GB) Ft. Smith	3,046	2,972	97.57%	74	2.43%	2,828	144		7	7	,	2.35	5.05	6.99
	(V16) (564GC) Branson	2,938	2,903	98.81%	35	1.19%	2,820	83	34	1	0		3.33	0.59	2.01
	(V16) (564GD) Ozark	390	384	98.46%	6	1.54%	369	15	6	0	0		1.06	0.71	5.58
	(V16) (564GE) Jay	490	488	99.59%	2	0.41%	479	9	2	0	0	ū	1.13	0.06	3.53
, , ,	580) Houston, TX	75,486	73,470	97.33%	2,016	2.67%	71,197	2,273	1,597	384			4.02	2.81	1.93
	(V16) (580) Houston	52,835	51,368	97.22%	1,467	2.78%	49,971	1,397	1,155	286	18	8	6.41	2.34	1.27
	(V16) (580BY) Beaumont	4,659	4,592	98.56%	67	1.44%	4,498	94		9	5	0	1.56	3.95	
	(V16) (580BZ) Charles Wilson VA OPC	2,544	2,498	98.19%	46	1.81%	2,396	102		2	0	0	1.69	6.24	3.83
	(V16) (580GC) Galveston County	3,645		98.52%	54	1.48%	3,485	106	51	3	0	0	1.32	4.03	1.62
	(V16) (580GD) Conroe CBOC TX	2,887	2,824	97.82%	63	2.18%	2,700	124	56		1	1	3.35	2.91	2.83
	(V16) (580GE) Katy	3,223	3,149	97.70%	74	2.30%	2,986	163	48			0	3.32	3.90	3.76
	(V16) (580GF) Lake Jackson	1,254	1,227	97.85%	27	2.15%	1,128	99		0		0	5.56	0.00	4.28
	(V16) (580GG) Richmond	1,687	1,637	97.04%	50	2.96%	1,562	75	50		-	ŭ	1.72	8.32	4.20
	(V16) (580GH) Tomball	2,752	2,584	93.90%	168	6.10%	2,471	113	113				2.56	11.68	1.11
	586) Jackson, MS	30,605	,				29,220						2.68	3.08	
	(V16) (586) G. V. (Sonny) Montgomery VAMC	26,075	25,610	98.22%	465	1.78%	24,828	782	404	43	8		3.05	3.09	
	(V16) (586GA) Durant (Kosciusko)	84		100.00%	0	0.00%	84	0	0	0		_	0.02	0.00	0.00
	(V16) (586GB) Meridian	979		99.28%	7	0.72%	963	9	7	0	0	_	0.87		0.00
	(V16) (586GC) Greenville	451	450	99.78%	1	0.22%	425	25	1	0	0	ŭ	5.02	0.00	0.46
	(V16) (586GD) Hattiesburg	1,308	1,300	99.39%	8	0.61%	1,266	34	7	0	1		2.13	0.00	0.02
	(V16) (586GE) Natchez (Adams County)	551	551	100.00%	0	0.00%	545		0	0	0		1.64		0.00
	(V16) (586GF) Columbus	575		99.83%	1	0.17%	560	14		0	0		1.82	0.00	0.31
	(V16) (586GG) McComb	582		99.48%	3	0.52%	549		3	0		Ū	3.24		0.95
	598) Little Rock, AR	44,841	43,861	97.81%	980	2.19%	42,506						4.55	2.53	
	(V16) (598) Central AR. Veterans HCS LR	17,414	17,145	98.46%	269	1.54%	16,730	415	185	39			0.33	2.77	
	(V16) (598A0) Central AR. Veterans HCS NLR	19,944	19,301	96.78%	643	3.22%	18,586	715			16		7.14	2.15	4.84
	(V16) (598GA) Mountain Home	863	859	99.54%	4	0.46%	849			0	0	_	1.30	3.07	6.54
	(V16) (598GB) Eldorado	398		97.99%	8	2.01%	376			0		_	3.02	0.00	2.67
	(V16) (598GC) Hot Springs	1,474	1,472	99.86%	2	0.14%	1,454	18		0	0		1.59	0.00	
	(V16) (598GD) Mena	747		98.66%	10	1.34%	725	12		1	0		2.27	0.00	
	(V16) (598GE) Pine Bluff CBOC	893	875	97.98%	18	2.02%	834	41	17		0	Ů	3.60	0.00	
	(V16) (598GF) Searcy	925		98.16%	17	1.84%	885	23		4	0		3.93	0.00	
	(V16) (598GG) Conway	1,665		99.64%	6	0.36%	1,564	95		1	0	_	3.71	2.77	
	(V16) (598GH) Russellville	518			3	0.58%	503			0	0	_	0.69	0.00	
(V16) (523) Muskogee, OK	24,501	24,024	98.05%	477	1.95%	23,024	1,000	434	43	0	0	2.62	3.22	2.95

	Total Appts	Appts completed in 30 Days			Percent Appts completed in over 30	Appts Completed Between 0 - 14	Appts Completed Between 15 - 30	Appts Completed Between 31 - 60	Appts Completed Between 61 - 90	Appts Completed Between 91 - 120	Appts Completed Beyond 120	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Facility - September 2014	Completed ¹	-	or under ³	Days ⁴	Days⁵	Days ⁶	Days ⁷	days ⁸	Days ⁹	Days ¹⁰	Days ¹¹	in Days ¹²	in Days ¹³	in Days ¹⁴
(V16) (623) Muskogee	12,444	12,335	99.12%	109	0.88%	11,979	356		12	0	0	0.90	2.42	
(V16) (623BY) Tulsa	10,471			334		9,533			23	0	0	3.65	4.31	4.10
(V16) (623GA) Hartshorne	730		99.73%	2	0.27%	720			0		0	0.59	0.34	
(V16) (623GB) Vinita	856		96.26%	32		792		_	8	0	0	5.70	0.94	
(V16) (629) New Orleans, LA	35,431	33,829	95.48%	1,602	4.52%	31,543	2,286	1,128	464	10	_	7.01	7.34	
(V16) (629) New Orleans	22,323		94.36%	1,259		19,360	•	•	419	- 10	0	12.95	8.40	
(V16) (629BY) Baton Rouge	6,677		95.70%			5,988			43	2	0	7.15	3.87	
(V16) (629GA) Houma	1,741		99.94%		0.06%	1,716			0	1	0	2.23	0.42	
(V16) (629GA) Hourita (V16) (629GB) Hammond CBOC LA	1,741		98.60%	22		1,474	73		1	1	0	1.11	2.15	
(V16) (629GC) Slidell CBOC LA	1,309		99.00%	14		1,345			1	0	0	1.71	3.44	
(V16) (629GC) Sildell CBOC LA (V16) (629GD) St. John CBOC LA	861		99.77%		0.23%	837	22		0	0	0	2.00	2.34	
, ,, ,	363		99.77%		0.25%	341	20		0	0	0	3.42	0.00	
(V16) (629GE) Franklin	501		97.01%			482	20	15	0	0	0	1.65	0.00	
(V16) (629GF) Bogalusa			98.02%				1 204	621	157	0	7	2.65	4.57	
(V16) (635) Oklahoma City, OK	39,768	38,979				37,695	•			4	7			
(V16) (635) Oklahoma City	33,799		97.79%			31,885	1,166	594	144	3	/	2.48	4.74	
(V16) (635GA) Lawton	3,201		98.97%	33		3,137	31		13	1	0	3.21	0.11	0.53
(V16) (635GB) Wichita Falls	1,028		99.61%	4	0.39%	971	53	4	0	0	0	3.67		3.74
(V16) (635GC) Blackwell	174		100.00%	0	0.0070	171	3	0	0	0	0	0.72		1.90
(V16) (635GD) Ada	381		100.00%	0	0.00%	363	18	0	0	0	0	2.91		3.80
(V16) (635GE) Stillwater	463		100.00%	0	0.00%	460		0	0	0	0	1.64	0.00	
(V16) (635GF) Altus	194		98.45%	3	1.55%	188		3	0	0	0	1.96		1.02
(V16) (635GG) Enid	152		99.34%		0.66%	151		1	0	0	0	0.34		0.71
(V16) (635HB) Ardmore	376		100.00%		0.00%	369		0	0	0	0	3.10	0.00	
(V16) (667) Shreveport, LA	25,728	· · · · · ·	98.24%	454	1.76%	24,757	517		61	7	12	4.66	1.78	
(V16) (667) Overton Brooks VAMC	20,208		98.03%		1.97%	19,444	365		55	5	4	6.52	1.88	
(V16) (667GA) Texarkana	1,737		99.25%			1,672	52		3	2	0	1.98	1.17	4.57
(V16) (667GB) Monroe	1,621		98.83%	19		1,574	28		1	0	0	0.57	0.21	4.35
(V16) (667GC) Longview	2,143	2,120	98.93%	23		2,048	72	13	2	0	8	5.45	1.28	2.98
(V16) (667MA) IDES Barksdale AFB	19		100.00%	0	0.00%	19		0	0	0	0			
(V17) (549) Dallas, TX	80,600	78,989	98.00%	1,611	2.00%	76,592	2,397	,	296	37	17	3.37	3.17	2.44
(V17) (549) Dallas VAMC	54,702	53,599	97.98%	1,103	2.02%	52,066	1,533	863	205	25	10	3.91	3.26	0.94
(V17) (549A4) Bonham VAMC	6,512	6,379	97.96%	133	2.04%	6,203	176	129	3	1	0	2.51	2.62	1.55
(V17) (549BY) Fort Worth Satellite	14,568	14,294	98.12%	274	1.88%	13,879	415	176	80	11	7	2.41	2.99	4.47
(V17) (549GA) Camp-Fannin	1,423	1,417	99.58%	6	0.42%	1,353	64	6	0	0	0	2.82	0.58	4.14
(V17) (549GD) Denton Area Primary Care Network	1,495	1,432	95.79%	63	4.21%	1,315	117	56	7	0	0	5.09	0.70	7.31
(V17) (549GE) Decatur Area Primary Care Network	320	320	100.00%	0	0.00%	303	17	0	0	0	0	3.06		8.67
(V17) (549GF) Eastland Area Primary Care Network	309	303	98.06%	6	1.94%	292	11	5	1	0	0	2.05		
(V17) (549GH) Greenville Area PCN	420	420	100.00%	0	0.00%	394	26	0	0	0	0	5.31	0.00	4.09
(V17) (549GJ) Sherman	851	825	96.94%	26	3.06%	787	38	26	0	0	0	4.79	0.00	1.98
(V17) (671) San Antonio, TX	58,542	56,747	96.93%	1,795	3.07%	54,356	2,391	1,387	388	20	0	4.15	3.48	5.79
(V17) (671) San Antonio VAMC	39,571		96.71%	1,302	3.29%	36,803	1,466	967	319	16	0	5.51	3.72	6.45
(V17) (671A4) Kerrville VAMC	3,637		98.52%			3,466			1	0	0	3.11	1.63	
(V17) (671BU) San Antonio Domiciliary	872		100.00%		0.00%	871	1	0	0	0	0			
(V17) (671BY) Frank M. Tejeda Satellite	8,528		97.16%			7,912	374	197	42	3	0	2.47	0.84	6.42
(V17) (671GB) Victoria	1,238		95.40%			1,111	70		10		0	5.12	5.41	1.56
(V17) (671GC) Del Rio	44		100.00%		0.00%	44		n	0	n	0	0.00	5.71	
(V17) (671GE) Bet Nio	1,436		96.73%			1,319		33		1	0	2.98	13.00	10.00
(V17) (671GH) Beeville	128		100.00%		0.00%	128			0		0	0.00	13.00	10.00
(V17) (671GH) BEEVINE (V17) (671GK) San Antonio Area PCN	684		100.00%		0.00%	663		ŭ	0		0	2.05		
(V17) (671GL) New Braunfels (Comal County)	144		100.00%		0.00%	144	0		0			0.01		
[(VI/) (O/IOL) New Draumers (Comar County)	144	144	100.00%	U	0.00%	144	L U	L U	U	U	U	0.01		

	_	Appts completed in 30 Days	in 30 Days	in over 30	in over 30	Appts Completed Between 0 - 14	Appts Completed Between 15 - 30	Appts Completed Between 31 - 60	Appts Completed Between 61 - 90		Completed Beyond 120		SC Avg Wait Time	MH Avg Wait Time
Facility - September 2014	Completed ¹	or under	or under ³	Days ⁴	Days ⁵	Days ⁶	Days ⁷	days ⁸	Days ⁹	Days ¹⁰	Days ¹¹	in Days ¹²	in Days ¹³	in Days ¹⁴
(V17) (671GN) Seguin (Guadalupe County)	4	4	100.00%	0	0.00%	4	0	0	0	0	0	0.00		
(V17) (671GO) San Antonio, TX	2,256	2,163	95.88%	93		1,891	272		3	0	0	6.74	3.05	
(V17) (674) Temple, TX	68,642	65,726	95.75%	2,916		61,610		•	512	42		6.77	5.30	
(V17) (674) Temple VAMC	37,780	36,621	96.93%	1,159		34,642			221	19		4.92	4.08	
(V17) (674A4) Waco VAMC	8,508	8,146	95.75%	362	4.25%	7,690	456		74	0	0	4.83	7.17	
(V17) (674BY) Austin Satellite	16,504	15,196	92.07%	1,308	7.93%	13,911	1,285		215	23		12.50	7.84	
(V17) (674GA) Palestine	982	980	99.80%	2	0.20%	944	36		0	0	0	3.14	0.61	2.99
(V17) (674GB) Brownwood	1,246	1,237	99.28%	9	0.72%	1,214	23		1	0	0	1.48	5.86	
(V17) (674GC) College Station (Bryan)	1,882	1,828	97.13%	54		1,683	145		1	0	1	5.65		
(V17) (674GD) Cedar Park	1,546	1,525	98.64%	21		1,352	173		0	0	1	5.12	3.11	
(V17) (674HB) La Grange	194	193	99.48%	1	0.52%	174	19		0	0	0	5.73	0.00	
(V17) (740) VA Texas Valley Coastal Bend HCS	18,101	17,173	94.87%	928		16,296				112	6	5.79	5.21	
(V17) (740) VA Texas Valley Coastal Bend HCC	2,807	2,576	91.77%	231		2,356			69	3	0	0.15	8.74	
(V17) (740GA) Harlingen	4,200	3,854	91.76%			3,665	189		127	62	3	8.46	1.79	
(V17) (740GB) McAllen	4,540	4,349	95.79%	191		4,140	209		62	46	3	6.06	0.08	
(V17) (740GC) Corpus Christi	4,914	4,768	97.03%	146		4,554	214		48	1	0	4.18	0.67	
(V17) (740GD) Laredo	1,640	1,626	99.15%	14		1,581	45		0	0	0	1.95	2.88	
(V18) (501) New Mexico HCS	37,335	35,255	94.43%	2,080	5.57%	32,985	2,270	1,280	636	148		7.35	7.06	
(V18) (501) Albuquerque	29,242	27,552	94.22%	1,690	5.78%	25,630	·		576	135	16	10.80	6.96	
(V18) (501G2) Las Vegas	787	778	98.86%	9	1.14%	744	34	9	0	0	0	1.83	0.00	
(V18) (501GA) Artesia	659	653	99.09%	6	0.91%	642	11		2	0	0	0.43	0.00	
(V18) (501GB) Farmington	1,026	877	85.48%	149		804	73		5	1	0	10.51	0.00	
(V18) (501GC) Silver City	690	667	96.67%	23	3.33%	651	16	23	0	0	0	1.60	0.00	11.66
(V18) (501GD) Gallup NM	550	543	98.73%	7	1.27%	532	11	6	0	1	0	0.57	0.00	4.16
(V18) (501GE) Espanola	326	321	98.47%	5	1.53%	312		4	1	0	0	0.89	0.00	
(V18) (501GH) Truth or Consequences	317	317	100.00%	0	0.00%	316	1	0	0	0	0	0.47		0.88
(V18) (501GI) Alamogordo	518	509	98.26%	9	1.74%	497	12	5	3	1	0	2.75	0.00	8.82
(V18) (501GJ) Durango	642	637	99.22%	5	0.78%	636	1	4	1	0	0	0.09	0.00	
(V18) (501GK) Santa Fe	560	508	90.71%	52		453	55		17	1	0	10.91	1.42	
(V18) (501GM) Rio Rancho	1,503	,	91.75%			1,263		84	31	9	0	7.07	12.91	
(V18) (501HB) Raton	504	503	99.80%		0.20%	494	9	1	0	0	0	1.00	0.00	4.79
(V18) (501MA) IDES Kirtland AFB	11		100.00%		0.00%	11		0	0	0	0			1
(V18) (504) Amarillo, TX	16,734	16,632	99.39%	102		16,419			11	4	1	1.00	1.83	
(V18) (504) Amarillo HCS	10,709	10,656	99.51%	53		10,533	123		5	0	1	0.79	1.67	
(V18) (504BY) Lubbock TX	5,263		99.09%	48		5,138	77	38	6	4	0	1.13	2.28	
(V18) (504BZ) Clovis	632	631	99.84%	1	0.16%	625		1	0	0	0	0.92	3.67	
(V18) (504GA) Childress	98		100.00%	0	0.00%	98		0	0	0	0	0.00	0.00	
(V18) (504HB) Dalhart	32		100.00%	0	0.00%	25		0	0	0	O	9.04	0.00	
(V18) (519) Big Spring, TX	8,981		98.44%			8,399				22		2.53		
(V18) (519) West Texas HCS	4,131		98.38%	67		3,863	201		20	19	3	2.73		
(V18) (519GA) Permian Basin CBOC	1,122	1,107	98.66%	15		1,016		15	0	0	0	1.60	9.37	
(V18) (519GB) Hobbs	463		97.84%	10		446		3	5	1	1	1.64	0.00	15.60
(V18) (519GD) Ft Stockton	70		97.14%		2.86%	60			1	1	0	7.50		
(V18) (519HC) Abilene TX	2,056	2,032	98.83%	24		1,970			9	1	0	1.95		
(V18) (519HF) San Angelo	1,139	1,117	98.07%	22		1,044	73		2	0	0	3.70	6.50	
(V18) (644) Phoenix, AZ	55,618	52,929	95.17%	2,689		48,468			428	216		4.92		
(V18) (644) Phoenix	42,571	40,390	94.88%	2,181		36,864			383	201		4.79		
(V18) (644BY) Southeast	5,783	·	94.97%			4,930				12	1	7.43		
(V18) (644GA) Sun City	4,291		96.25%			3,924			7	3	1	3.18	7.96	
(V18) (644GB) Show Low	977	958	98.06%	19	1.94%	854	104	19	0	0	0	4.41	5.60	0.52

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Facility - September 2014	Completed ¹	or under ²	or under ³	Days ⁴	Days⁵	Days ⁶	Days ⁷	days ⁸	Days ⁹	Days ¹⁰	Days ¹¹	in Days ¹²	in Days ¹³	in Days ¹⁴
(V18) (644GD) Payson (Gila County)	252	243	96.43%	9	3.57%	242	1	6	3	0	0	0.98		27.11
(V18) (644GE) Thunderbird	1,450	1,425	98.28%	25	1.72%	1,374	51	21	4	0	0	2.92	6.51	5.72
(V18) (644GF) Globe	294	291	98.98%	3	1.02%	280	11		0	0	0	2.66	3.25	
(V18) (649) Northern Arizona HCS	15,069	14,454	95.92%	615		13,967	487	505	100	10	0	3.57	8.51	0.19
(V18) (649) Prescott	11,444	10,964	95.81%	480	4.19%	10,578	386		94	9	0	2.36	8.64	
(V18) (649GA) Kingman	991	947	95.56%	44		890	57		2	1	0	8.61	0.00	
(V18) (649GB) Flagstaff	534	525	98.31%	9	1.69%	515			0	0	0	3.36	0.06	
(V18) (649GC) Lake Havasu	1,110	1,107	99.73%	3	0.2770	1,088	19	2	1	0	0	1.46	0.00	
(V18) (649GD) Anthem	299	299	100.00%		0.00%	299	0	0	0	0	0	0.28		0.05
(V18) (649GE) Cottonwood (Yavapai County)	668	589	88.17%			574	15	76	3	0	0	9.41		0.00
(V18) (649HK) Prescott	23	23	100.00%		0.00%	23	0	0	0		Ü	0.00		0.00
(V18) (678) Southern Arizona HCS	36,820	36,242	98.43%			35,355	887		98			2.88	2.49	
(V18) (678) Tucson	27,191	26,793	98.54%			26,154	639		74	15	3	2.27	2.60	
(V18) (678GA) Sierra Vista	2,274	2,244	98.68%	30		2,219	25		1	0	0	0.65	2.26	
(V18) (678GB) Yuma	1,678	1,661	98.99%	17		1,622	39		0	6	2	4.52	1.39	
(V18) (678GC) Casa Grande	1,408	1,365	96.95%			1,302	63		6	6	1	5.78	3.56	
(V18) (678GD) Safford	269	266	98.88%			254	12		0	0	0	1.92		
(V18) (678GE) Green Valley	529	525	99.24%		0.76%	516	9	5	1	0	0	1.26	1.86	
(V18) (678GF) Northwest CBOC	1,875	1,854	98.88%			1,816	38			1	0	2.61	1.36	
(V18) (678GG) Southeast CBOC	1,562	1,500	96.03%	62		1,438	62		13		0	6.51	1.97	0.71
(V18) (678MA) IDES Davis-Monthan AFB	21	21	100.00%	0	0.00%	21	0	0	0	0	0			
(V18) (678MB) IDES Fort Huachuca	13	13	100.00%	0	0.00%	13	0	0	0	0	0			
(V18) (756) El Paso, TX	20,803	19,720	94.79%	1,083	5.21%	18,076	1,644	728	280	74		5.93	5.94	8.55
(V18) (756) El Paso HCS	17,551	16,562	94.36%	989		15,099	1,463		252	71		8.67	5.90	
(V18) (756GA) Las Cruces	1,580	1,551	98.16%	29		1,489	62		2	0	0	1.72	0.78	
(V18) (756GB) El Paso Eastside CBOC	1,266	1,203	95.02%	63		1,150	53		26	3	0	0.75	0.00	14.07
(V18) (756MA) IDES Fort Bliss	406	404	99.51%		0.49%	338	66		0	0	0			
(V19) (436) Montana HCS	22,091	21,359	96.69%	732		20,476	883		149	49		5.57	2.74	3.48
(V19) (436) Fort Harrison, MT	8,636	8,230	95.30%			7,862	368		87	30		10.64	3.25	7.90
(V19) (436BU) VADOM Fort Harrison	3	3	100.00%			3	0	0	0		ū			
(V19) (436GA) Anaconda	315	313	99.37%			302	11		1	0		2.64		
(V19) (436GB) Great Falls	1,729	1,666	96.36%			1,582	84		5	0	0	5.49		
(V19) (436GC) Missoula	2,872	2,711	94.39%			2,604	107			14		7.68		
(V19) (436GD) Bozeman	977	952	97.44%			865	87		2	1	0	5.90	8.35	
(V19) (436GF) Kalispell	1,652	1,648	99.76%		0.24%	1,637	11		1	0	0	0.67	0.77	
(V19) (436GH) Billings	4,301	4,253	98.88%			4,105	148	42	2	4	0	3.39		
(V19) (436GI) Glasgow	191	190	99.48%		0.52%	189	1	1	0	0	0	0.86	0.00	
(V19) (436GJ) Miles City, MT CBOC	420	420	100.00%		0.00%	411	9	0	0	0	0	1.54	0.01	0.00
(V19) (436GK) Glendive, MT CBOC	194	191	98.45%		1.55%	171	20		0	0	0	6.55		
(V19) (436GL) Cut Bank	272	272	100.00%		0.0070	262	10		0	0	0	3.14	0.00	
(V19) (436GM) Lewistown CBOC	274	272	99.27%	2	0.7070	260	12		1	0	0	1.81	0.00	
(V19) (436HC) 436HC HAVRE,MT (ORC)	249	232	93.17%			217	15	16	1	0	0	8.65	0.00	0.00
(V19) (436MA) IDES Malmstrom AFB	6	6	100.00%		0.00%	6	0	0	0	0	0		4.0.1	2.00
(V19) (442) Cheyenne, WY	14,301	14,023	98.06%			13,569			83		2	1.41	4.24	
(V19) (442) Cheyenne	9,559	9,391	98.24%			9,045	346		30	1	0	1.68	3.46	
(V19) (442GB) Sidney	213	213	100.00%		0.00%	207	6	, ,	0	0	0	1.29		5.00
(V19) (442GC) Fort Collins	2,240	2,162	96.52%			2,097	65		34		0	1.21	8.35	
(V19) (442GD) Greeley	2,023	1,994	98.57%			1,961	33	8	18	1	2	0.75		1.32
(V19) (442HK) R&C Healthcare MOC WY	264	261	98.86%	3		257	4	2	1	0	0	1.73		0.20
(V19) (442QA) Rawlins	2	2	100.00%	0	0.00%	2	0	0	0	0	0	0.00		4.00

	Total Appts		in 30 Days	in over 30	in over 30	Appts Completed Between 0 - 14	Appts Completed Between 15 - 30	Appts Completed Between 31 - 60	Appts Completed Between 61 - 90		Appts Completed Beyond 120		SC Avg Wait Time	MH Avg Wait Time
Facility - September 2014	Completed ¹		or under ³	Days ⁴	Days ⁵	Days ⁶	Days ⁷	days ⁸	Days ⁹	Days ¹⁰	Days ¹¹	in Days ¹²	in Days ¹³	in Days ¹⁴
(V19) (554) Denver, CO	48,874	46,513	95.17%	2,361	4.83%	43,612	2,901	1,740	388	174	59	5.77	6.52	
(V19) (554) Eastern Colorado HCS	28,548	27,549	96.50%	999		26,465	1,084	792	125	52	30	3.50	5.28	
(V19) (554GB) Aurora	1,740	1,727	99.25%	13		1,635	92		2	0	0	2.25	2.16	
(V19) (554GC) Golden Clinic	3,416	3,142	91.98%	274		2,827	315		33	5	12	8.34	10.74	
(V19) (554GD) Pueblo	4,074	3,783	92.86%	291	7.14%	3,527	256		82	39	6	10.93	7.76	
(V19) (554GE) Colorado Springs	9,917	9,156	92.33%	761		8,191	965		142	74	10	8.10	9.82	
(V19) (554GF) Alamosa	383	364	95.04%	19		341	23	10	4	4	1	5.03	1.50	
(V19) (554GG) La Junta	307	306	99.67%	1	0.33%	300	6	1	0	0	0	0.23	1.81	2.56
(V19) (554GH) Lamar	51	49	96.08%	2	3.92%	48	1	2	0	0	0	2.82		
(V19) (554GI) Burlington CBOC	121	121	100.00%	0	0.0070	117	4	0	0	0	0	2.61	0.00	1.46
(V19) (554MA) IDES Fort Carson	317	316	99.68%	1	0.32%	161	155		0	0	0			
(V19) (575) Grand Junction, CO	10,424	10,306	98.87%	118		10,087	219			3	0	1.83	2.28	
(V19) (575) Grand Junction	9,736	9,619	98.80%	117		9,413	206	91	23	3	0	1.89	2.31	
(V19) (575GA) Montrose	554	554	100.00%	0	0.00%	543	11		0	0	0	1.32		
(V19) (575GB) Craig Telehealth Outreach Clinic	134	133	99.25%	1	0.75%	131	2	0	1	0	0	2.19	0.67	
(V19) (660) Salt Lake City, UT	28,963	27,661	95.50%	1,302	4.50%	25,879	1,782	969	292	33	8	5.38	6.08	2.50
(V19) (660) Salt Lake City HCS - George E. Wahlen VAMC	21,935	20,825	94.94%	1,110		19,285	1,540	827	252	25	6	6.74	5.92	
(V19) (660GA) Pocatello	1,702	1,679	98.65%	23		1,656	23	20	1	2	0	2.42	21.38	
(V19) (660GB) Ogden	1,830	1,796	98.14%	34		1,759	37	13	19	2	0	3.80	7.74	2.56
(V19) (660GC) Ely	100	100	100.00%	0	0.00%	100	0	0	0	0	0	0.03		
(V19) (660GD) Roosevelt	171	171	100.00%	0	0.00%	171	0	0	0	0	0	0.04	0.67	
(V19) (660GE) Orem	979	970	99.08%	9	0.3270	958	12		2	1	1	1.46	25.81	0.63
(V19) (660GG) St. George	1,162	1,135	97.68%	27		1,091	44	27		0	0	4.01	6.14	
(V19) (660GJ) West Valley City	996	898	90.16%	98		793	105	76	18	3	1	10.00	15.76	
(V19) (660GK) Elko, NV	71	70	98.59%	1	1.41%	49	21	1	0	0	0	18.55	1.70	
(V19) (660MA) IDES Hill AFB	17	17	100.00%	0	0.00%	17	0	0	0	0	0	3.50	0.00	
(V19) (666) Sheridan, WY	6,596	6,473	98.14%	123		6,257	216		12	2	0	4.25	2.87	
(V19) (666) Sheridan	3,561	3,547	99.61%	14		3,473	74		1	0	0	2.40	2.40	
(V19) (666GB) Casper	904	820			0.1071	769	51		10	0	ŭ	9.06		
(V19) (666GC) Riverton	746	741	99.33%	5		710	31	3	1	1	0	3.28	0.00	
(V19) (666GD) Powell	428	427	99.77%	1	0.23%	425	2	0	0	1	0	0.70	0.78	
(V19) (666GE) Gillette	453	434	95.81%	19		377	57	19	0	0	0	7.19	4.51	
(V19) (666GF) Rock Springs	504	504	100.00%	0	0.00%	503	1	0	0	0	0	1.13	0.80	
(V20) (463) Anchorage, AK	8,126	8,095	99.62%	31		7,972	123		1	0	3	1.16	1.25	
(V20) (463) Alaska VA Healthcare System	6,039	6,014	99.59%	25		5,920	94	22	0	0	3	1.07	1.24	0.17
(V20) (463BU) Anchorage DCHV	495	494	99.80%	1	0.20%	493	1	1	0	0	0			
(V20) (463GA) Fairbanks	398	398	100.00%	0	0.00%	386	12		0	0	0	2.09	2.86	
(V20) (463GB) Kenai	848	848	100.00%	0	0.00%	832	16	0	0	0	0	0.96		
(V20) (463GC) Mat-Su	346	341	98.55%	5	1.45%	341	0	4	1	0	0	1.24	4.00	
(V20) (531) Boise, ID	20,010	18,899	94.45%	1,111	5.55%	18,237	662	584	279	146		1.02	10.17	
(V20) (531) Boise	17,599	16,524	93.89%	1,075		15,927	597	555	274	145	101	0.68	10.24	
(V20) (531GE) Twin Falls	1,123	1,121	99.82%		0.18%	1,077	44		0	0	0	3.19	1.93	
(V20) (531GG) Canyon County	1,278	1,244	97.34%	34		1,223	21	27	5	1	1	0.82	10.97	1.39
(V20) (531MA) IDES Mt Home AFB	8	8	100.00%	0	0.00%	8	0	0	0	0	0			
(V20) (531MB) IDES Idaho ANG	2	2	100.00%	0	0.00%	2	0	0	0	0	0			
(V20) (648) Portland, OR	50,856	48,991	96.33%	1,865		45,633	3,358		185	29	7	7.29	5.40	
(V20) (648) Portland	28,116	27,091	96.35%	1,025	3.65%	25,566				25	7	6.41	5.87	
(V20) (648A4) Vancouver	8,644	8,286	95.86%	358	4.14%	7,646	640	332	25	1	0	8.88	5.15	
(V20) (648GA) Bend	2,516	2,442	97.06%	74	2.94%	2,320	122	54	18	2	0	5.78	2.59	2.10

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Facility	- September 2014	Completed ¹	or under ²	or under ³	Days⁴	Days ⁵	Days ⁶	Days ⁷	days ⁸	Days ⁹	Days ¹⁰	Days ¹¹	in Days ¹²	in Days ¹³	in Days ¹⁴
	(V20) (648GB) Salem	3,322	3,141	94.55%	181	5.45%	2,734	407	177	3	1	0	9.58	4.45	4.78
	(V20) (648GD) North Coast	479		97.29%	13	2.71%	447	19	13		_	0	6.25		0.71
	(V20) (648GE) East Portland	2,470		94.29%	141	5.71%	2,159	170	107		0	0	7.41	21.00	2.07
	(V20) (648GF) Hillsboro	3,614		98.98%	37		3,269	308			0	0	5.04	4.26	2.82
	(V20) (648GG) West Linn	1,695		97.88%	36		1,492	167	36		0		6.25		1.35
	553) Roseburg, OR	15,639		95.93%	636		14,356	647	441	138			3.36	9.10	1.33
	(V20) (653) Roseburg HCS	10,325	9,884	95.73%	441	4.27%	9,349	535				6	3.76	8.19	1.40
	(V20) (653BY) Eugene	4,036		95.64%	176	4.36%	3,764	96	87	80	5	4	3.32	16.35	
	(V20) (653GA) North Bend	787		97.59%	19	2.41%	755	13	8	9	2		3.20	0.00	
	(V20) (653GB) Brookings	491	491	100.00%	0	0.00%	488	3	0	0	0	_	0.51	0.80	0.22
<u> </u>	663) VA Puget Sound, WA	62,851	61,462	97.79%	1,389		58,842	2,620	1,105				4.23	4.45	
	(V20) (663) Seattle	30,516	29,810	97.69%	706	2.31%	28,664	1,146	558				2.87	4.62	1.55
	(V20) (663A4) American Lake	25,086	24,513	97.72%	573		23,314	1,199	445				6.25	4.10	
	(V20) (663GA) King County	1,918		99.01%	19		1,767	132			0		4.48		1.96
	(V20) (663GB) Bremerton (Kipsap County)	937	935	99.79%	2	0.21%	935	0	2	0	0	0	0.70	0.72	0.75
	(V20) (663GC) Bellingham Area (Whatcom County)/NW														1
	WA (Skagit County)	3,373			74		3,183	116	68		1	0	2.91	5.94	1.09
	(V20) (663GD) South Sound	914	901	98.58%	13		875	26	12	1	0	ŭ	3.32		3.19
	(V20) (663HK) PUGET SOUND MMU, WA	97		97.94%	2	2.06%	94	1	1	0	1	ŭ	2.55		
	(V20) (663MA) IDES Fort Lewis	10		100.00%	0	0.00%	10	0	0	0	Ŭ	ű			
	568) Spokane, WA	20,026	19,596	97.85%	430		19,140	456	289				2.21	3.61	2.88
	(V20) (668) Spokane	17,577		97.67%	409	2.33%	16,730	438	282		18		2.75	3.62	3.49
	(V20) (668GA) Wenatchee CBOC	736		100.00%	0	0.00%	736	0	0	0	0	ŭ	0.12	0.05	0.11
	(V20) (668GB) North Idaho	1,678		98.81%	20		1,640	18	6	10			0.97	3.48	0.09
	(V20) (668HK) Spokane Mobile OPC	35		97.14%	1	2.86%	34	0	1	0		Ü	2.17		
(V20) (587) Walla Walla, WA	10,517	10,344	98.36%	173		9,935	409	130				2.88	8.30	1.29
	(V20) (687) Walla Walla	4,449		96.47%	157	3.53%	4,096	196	117		11		2.17	8.47	0.97
	(V20) (687GA) Richland WA	1,960		99.44%	11	0.56%	1,835	114	9	2	0	_	5.20	15.93	
	(V20) (687GB) Lewiston	1,685	1,681	99.76%	4	0.24%	1,625	56	4	0			1.83	4.87	3.23
	(V20) (687GC) La Grande	658			0	0.0070	637				-	ŭ	3.63	3.91	
	(V20) (687HA) Yakima	1,765		99.94%	1	0.06%	1,742				0		2.15	2.00	
(V20) (592) White City, OR	12,310	11,930	96.91%	380	3.09%	11,670	260	192	131	36	21	2.61	7.65	1.51
	(V20) (692) Southern Oregon Rehabilitation Ctr & Clinics	10,631		96.45%	377	3.55%	10,009	245	189	131	36	21	3.70	7.72	1.68
	(V20) (692GA) Klamath Falls	1,117		99.82%	2	0.18%	1,110	5	2	0	0	0	0.43	0.00	0.02
	(V20) (692GB) Grants Pass	562		99.82%	1	0.18%	551	10	1	0	0	0	0.85	0.00	0.88
	358) Manila, Pl	2,292	2,253	98.30%	39		2,118	135			1	0	6.96	5.14	6.86
	(V21) (358) Manila	2,292		98.30%	39		2,118		30		1	Ü	6.96	5.14	6.86
	159) Honolulu, HI	15,226		99.28%	109		14,751	366				_	2.90	0.95	
	(V21) (459) Pacific Islands HCS (Honolulu)	9,058		99.75%	23		8,869	166			0	_	1.82	0.95	
	(V21) (459GA) Maui Clinic	916		98.36%	15	1.64%	866	35			0	_	4.64	0.89	1.31
	(V21) (459GB) Hilo Clinic	1,113		96.86%	35	3.14%	1,019	59			2	_	7.46	0.40	
	(V21) (459GC) Kona Clinic	709		99.29%	5	0.71%	689			2	0	_	2.53	1.97	
	(V21) (459GD) Kauai Clinic	795		98.74%	10		776		10		0		1.41	1.04	
	(V21) (459GE) Guam Clinic	898		97.88%	19		830	49	17	1	0	_	5.40	1.17	
	(V21) (459GF) American Samoa Clinic	579			1	0.17%	571	7	0	1	0		1.93	0.20	
	(V21) (459GG) Leeward Oahu	1,155	1,154	99.91%	1	0.09%	1,128			0	0	ŭ	2.16		3.41
	(V21) (459MA) IDES Honolulu C&P	3	3	100.00%	0	0.00%	3	0	0	0	ŭ	_			
	570) Fresno, CA	19,732			829		18,154	749					0.37	8.77	
	(V21) (570) Fresno	17,109	16,330	95.45%	779	4.55%	15,616	714	597	137	37	8	0.28	8.80	0.93

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Facility	- September 2014	Completed ¹	or under ²	or under ³	Days ⁴	Days ⁵	Days ⁶	Days ⁷	days ⁸	Days ⁹	Days ¹⁰	Days ¹¹	in Days ¹²	in Days ¹³	in Days ¹⁴
	(V21) (570GA) Merced	919	903	98.26%	16		886	17	10	5	1	0	0.43	11.70	0.94
	(V21) (570GB) Tulare	1,230	1,197	97.32%	33		1,185	12	33	0	0	0	0.79	7.55	0.89
	(V21) (570GC) Oakhurst	474		99.79%	1	0.21%	467	6	1	0	ŭ	Ū	0.43	4.20	0.09
, , ,	512) N. California, CA	64,997	62,617	96.34%	2,380		59,374	3,243	1,883	353	118		2.48	7.09	1.01
	(V21) (612A4) N. California HCS-Sacramento	22,273	20,853	93.62%	1,420	6.38%	19,464	1,389	1,073	230	98		2.17	10.75	2.32
	(V21) (612B4) Redding	7,613		98.54%	111	1.46%	7,246	256		15	1	_	1.93	3.67	0.16
	(V21) (612BY) Oakland	6,418		98.83%	75	1.17%	6,198	145		11	2		2.61	2.58	
	(V21) (612GD) Fairfield	1,836		99.40%	11	0.60%	1,791	34		2	2	ŭ	1.87	2.12	
	(V21) (612GE) Vallejo/Mare Island	1,754	1,728	98.52%	26	1.48%	1,609	119			1	U	3.17	3.36	
	(V21) (612GF) Martinez	12,967	12,377	95.45%	590		11,724	653	508				3.85	7.81	0.11
	(V21) (612GG) Chico	3,381	3,305	97.75%	76		3,185	120	65	10			1.71	5.47	
	(V21) (612GH) McClellan	7,634		99.15%	65	0.85%	7,113	456	49		6		1.45	3.47	
	(V21) (612GI) Yuba City	1,121	,	99.46%	6	0.54%	1,044	71	6	0	v	_	5.98	0.00	0.78
	540) Palo Alto, CA	44,478	43,265	97.27%	1,213	2.73%	41,394	1,871	1,075	102			2.93	4.08	
	(V21) (640) Palo Alto-Palo Alto	18,640	18,172	97.49%	468	2.51%	17,364	808	425	34	8		2.27	4.04	1.76
	(V21) (640A0) Palo Alto-Menlo Pk	3,060	3,043	99.44%	17	0.56%	3,008	35	13	3	0	_	12.70	1.92	0.92
	(V21) (640A4) Livermore	6,167		95.67%	267	4.33%	5,598	302	226	37	4	ŭ	4.56	4.43	1.17
	(V21) (640BY) San Jose	4,999		96.74%	163	3.26%	4,572	264	159	1	3		3.79	5.57	2.91
	(V21) (640GA) Palo Alto HCS- Capitola	147		99.32%	1	0.68%	142	4	1	0	0	ŭ	1.87		6.50
	(V21) (640GB) Sonora (Tuolumne County)	889		96.63%	30		817	42	30		- u	_	4.11	0.00	0.49
	(V21) (640GC) Fremont	903	895	99.11%	8	0.89%	847	48	8	0	ŭ	Ŭ	1.85	5.50	3.09
	(V21) (640HA) Stockton	2,461	2,406	97.77%	55	2.23%	2,281	125	46	0			3.61	1.40	3.36
	(V21) (640HB) Modesto	2,672		96.97%	81	3.03%	2,513	78	74		1	Ü	1.85	0.96	
	(V21) (640HC) Monterey	4,540		97.29%	123	2.71%	4,252	165	93	21	9	U	2.35	3.78	
	554) Reno, NV	24,654	23,440	95.08%	1,214	4.92%	22,200	1,240	793	271	133		6.06	9.19	2.84
	(V21) (654) Sierra Nevada HCS	21,333	20,188	94.63%	1,145	5.37%	19,057	1,131	742		133		7.59	9.21	2.51
	(V21) (654GA) Sierra Foothills	956	942	98.54%	14	1.46%	918	24	10		0		2.36	7.17	3.12
	(V21) (654GB) Carson Valley	994		95.67%	43	4.33%	908	43	29		0		6.33	0.25	6.41
	(V21) (654GC) Lahontan Valley	971		99.07%	9	0.93%	924	38	9	0	_		3.48	4.13	3.61
	(V21) (654GD) Diamond View	400				0.75%	393		3			ŭ	0.26	14.00	
	662) San Francisco, CA	41,386		98.54%		1.46%	39,532	1,248					3.68	2.93	
	(V21) (662) San Francisco	30,040		98.66%	402	1.34%	28,893	745		45	27		4.30	2.65	1.29
	(V21) (662GA) Santa Rosa	3,853	3,793	98.44% 97.87%	60		3,629	164		4	3		2.41	4.57	
	(V21) (662GC) Eureka	2,868				2.13% 3.22%	2,599	208 54		23	3		4.76 6.14	4.05	
	(V21) (662GD) Ukiah	1,491		96.78%	48		1,389	54	21	23		Ů		4.21	2.71
	(V21) (662GE) Northern San Bruno CBOC (V21) (662GF) San Francisco CBOC	1,001	999 982	99.80%	2	0.20%	992 972	10	3	0	0		1.27	0.59	0.08
	(V21) (662GG) Clearlake CBOC	985		99.70% 97.24%	30	0.30%		10 60	26	O	0		0.77 4.45	3.04 2.61	0.83 3.49
	(V21) (662HA) Yountville (Orc)	1,086 62		100.00%	30	2.76% 0.00%	996 62	00	0	0	ŭ	ŭ	4.45	2.01	3.49
		41,853	40,568		1,285	3.07%	39,009	1,559	1,091	164	29	_	4.10	3.30	2.40
	593) Las Vegas, NV		25,928	96.93%		2.87%		998	•	105	29		3.49	3.35	
	(V22) (593) Southern Nevada HCS	26,693		99.89%	765		24,930	998	030	105					
	(V22) (593GC) Pahrump (V22) (593GD) Northwest PCC	914 3,611		99.89%	224	0.11% 6.20%	911 3,194	193	203	21	0	_	0.45 5.88	0.00 0.68	0.13 6.41
		3,511		93.80%	94	2.96%	2,943	193			0		4.69	0.68	
	(V22) (593GE) Southeast PCC				170			141				_	4.69		
	(V22) (593GF) Southwest PCC	4,414	,	96.15% 98.98%			4,123		154 26			_		2.25	
	(V22) (593GG) Northeast PCC	3,043		98.98%	31 780	1.02%	2,908				0	_	2.42	2.42	
	500) Long Beach, CA (V22) (600) Long Beach HCS	49,445 44,662		98.42% 98.44%			46,771 42,314	1,894 1,650	649				5.69 6.36	2.56 2.56	
	(V22) (600GA) Anaheim	1,108		96.93%			992	1,650					4.88	7.04	
	(V22) (600GB) Santa Ana	1,108					1,748						4.88	2.02	
	(VZZ) (UUUUD) Janta Ana	1,856	1,840	99.14%	10	0.80%	1,748	92	16	U	L U	U	4.85	2.02	2.02

C22 1600CC Carellin During Beach 442				Appts completed in 30 Days	in 30 Days	in over 30	in over 30	Appts Completed Between 0 - 14	Appts Completed Between 15 - 30	Appts Completed Between 31 - 60	Appts Completed Between 61 - 90	Appts Completed Between 91 - 120	Completed Beyond 120		SC Avg Wait Time	MH Avg Wait Time
Fig. 22 100000 Jaman Rel Psympto/Winttier 882 576 899.256 6 0.0886 695 21 6 0 0 0 0 3.568 12.50 Fig. 22 100500 Jaman Rel Psi 695 669 99.256 626 3.740 674 52 0 0 0 0 0 5.56 Fig. 22 100500 Jaman Rel Psi 695 669 99.256 626 3.740 674 52 0 0 0 0 0 5.56 Fig. 22 100500 Jaman Rel Psi 505 506 99.256 626 3.740 674 52 0 0 0 0 0 5.56 Fig. 22 100500 Jaman Rel Psi 505 506 99.256 506 5			•		or under ³	Days ⁴	Days ⁵	Days ⁶	Days ⁷	days ⁸	Days ⁹	Days ¹⁰	Days ¹¹	in Days ¹²	in Days ¹³	in Days ¹⁴
CV22 (MSSE) Lugame PHIS						0			4	0	0	0	0		40.50	2.28
						ŭ					_	0	0		12.50	
1,122 1,050 1,00												-	U		C 11	5.55
V22 (GROSS) Muriette 1,538 1,490 96,88% Ab 31,23% 1,530 CO 14 30 4 0 2,29% T V22 (GROSS) Muriette 1,932 1,839 53,59% 39 4,53% 1,53% 155 29 21 1 0 0 0 8,35 3,70 V22 (GROSS) Muriette 1,722 1,777 99,61% 3 0,30% 30 27 1 0 0 0 0 0 8,88 4,00 V22 (GROSS) Curous (Reverside County) CA 1,011 1,012 99,70% 3 0,30% 30 27 1 0 0 0 0 0 0 0 2,83 V22 (GROSS) Curous (Reverside County) CA 1,011 1,012 99,70% 3 0,30% 30 27 1 0 0 0 0 2,83 V22 (GROSS) Curous (Reverside County) CA 1,012 1,014 99,73% 11 0,77% 1,368 2,25% 5,365 1,107 1,002 239 106 19 2,18 3,84 V22 (GROSS) Curous (Reverside County) CA 1,012 1,014 99,73% 1,108 2,25% 5,365 1,107 1,002 239 106 19 2,18 3,84 V22 (GROSS) Curous (Reverside County) CA 1,012 1,012 1,013 1,014			·													
1,932 1,933 1,838 5,139 3,4 8 15,686 1538 52 1 0 0 8,55 3,70 (722) (09560) Cornor (Riverside Country) CA 1,015 1,017 59,70% 3 0,30% 1,739 38 7 0 0 0 0 2,88 (722) (09560) Cornor (Riverside Country) CA 1,015 1,017 59,70% 3 0,30% 1,738 38 7 0 0 0 0 2,88 (722) (09560) Cornor (Riverside Country) CA 1,015 1,017 59,70% 3 0,30% 1,738 2,20 2 1 0 0 0 2,88 (722) (09560) Rancho Country CA 1,018 1,017 1,017 1,018 2,10 1,017 1,018 (722) (09560) Rancho Country CA 1,018		, , , ,		·		· · · · · · · · · · · · · · · · · · ·			•						6.16	
V221 (IGRSGC) Pathn Desert				,							30	4	_		2.70	11.01
VIZ2 [669G0] Science [(Vextended Country] CA 1,015 1,012 99.79% 3 0.30% 980 32 2 1 0 0 2.88				·							1	0	_			
(V22) [69650] Respondence 1,473 1,412 99.2338 11 0.775 1,388 74 9 2 0 0 7.10 0.00											0	0	ŭ		4.09	
VZ21 (664) San Diego, CA		, , , , , , , , , , , , , , , , , , , ,		·		-					1	0	ű		0.00	0.81 0.78
VIZ21 (6644) San Diego HCS	-			·							_	100	ŭ			
V22 (6648U) Mission Plago Domicilary						•			•							
V221 (664PM) Mission Valley						· · · · · · · · · · · · · · · · · · ·			·			96		3.01	4.12	2.58
		, , , , , , , , , , , , , , , , , , , ,							U	Ū		0		2.00	2.47	2 22
V221 (664GB) Colemander									310	95		4				
(V22) (64-GC), Chula Vista V22) (691) (Gestare Los Angeles HCS 6.5 6.83		, , , , , , , , , , , , , , , , , , , ,							250	120		7	0			
		, , ,		·							44		3			
V22 (6911 Mers Los Angeles HCS 65,683 62,800 95,61% 2,803 4.39% 59,058 3,742 2,242 434 187 20 4.64 6.68 10 4.25 6.20 10 10 10 10 10 10 10				·							1	1	0			
(V22) (691) Mest Los Angeles, CA 28,420 27,060 95,218 1,360 4.794 25,565 1,495 1,019 263 68 10 4.52 6.20 (V22) (691) Sepulveda 15,084 14,274 94,638 810 5.378 13,224 1,040 575 119 113 3 6.30 8.24 (V22) (691) Gardena 685 652 95,18% 33 4.82% 638 14 31 2 0 0 0 0 1,07 10,22 (V22) (691) Glogological Gardena 685 652 95,18% 33 4.82% 638 14 31 2 0 0 0 0 1,07 10,22 (V22) (691) Glogological Gardena 685 652 95,18% 33 4.82% 638 14 31 2 0 0 0 0 1,07 10,22 (V22) (691) Glogological Gardena 685 652 95,18% 33 4.82% 638 14 31 2 0 0 0 0 3.34 3.63 (V22) (691) Glogological Gardena 685 652 95,18% 33 4.82% 638 14 31 2 0 0 0 0 0 3.43 (V22) (691) Glogological Gardena 685 69,275 99,96% 291 3.04% 8,847 428 273 17 1 0 3.38 5.62 (V22) (691) Glogological Gardena 685 69,275 99,96% 291 3.04% 8,847 428 273 17 1 0 3.38 5.62 (V22) (691) Glogological Gardena 685 69,275 99,96% 291 3.04% 8,847 428 273 17 1 0 3.33 0.00 (V22) (691) Glogological Gardena 69,348 10 1.06% 898 36 7 2 1 0 3.33 0.00 (V22) (691) Glogological Gardena 69,348 10 1.06% 898 36 7 2 1 0 3.33 0.00 (V22) (691) Glogological Gardena 69,428 55,68% 818 96 45 10 0 0 5.61 7.86 14.78 (V22) (691) Glogological Gardena 7,848 7,948 7,				,							ŭ	197	Ü			
V22 (6916R) Shata Barbara 1.181 1.162 98.39% 19 1.61% 1.096 66 19 0 0 0 0 0 4.72 4.09 4.09 (V22) (6916R) Shata Barbara 3.630 8.24 4.09 1.61% 1.096 66 19 0 0 0 0 0 0 4.72 4.09 (V22) (6916C) Gardena 685 652 95.18% 33 4.82% 638 14 31 2 0 0 0 0 1.07 10.22 (V22) (6916E) Io Shage Shate Shata Sh		<u> </u>														
(V22) (691GB) Santa Barbara									•							
[V22] (691GC) Bakersfield												113				
V22 (6916G) Bakersfield											0	0	ŭ			
(V22) (691GF) Los Angeles											2	0	7			
(V22) (691GF) EAST LOS ANGELES CLINIC 1,003 1,002 99.90% 1 0.10% 987 15 1 0 0 0 3.54 3.50												4	, ,			
(V22) (691GG) Antelope Valley				,		291						1	0			
(V22) (691GK) San Luis Obispo 969 914 94.32% 55 5.68% 818 96 45 10 0 0 5.69 14.78 (V22) (691GM) Port Hueneme (Oxnard) 1,583 1,518 95.89% 65 4.11% 1,236 282 64 1 0 0 0 9.37 (V23) (437) Fargo, ND 18,930 18,590 98.20% 340 1.80% 18,029 561 296 33 11 0 1.69 3.54 (V23) (437) Fargo VA Health Care System 13,808 13,528 97.97% 280 2.03% 13,068 460 244 27 9 0 2.17 3.26 (V23) (437GA) Grafton 174 174 100.00% 0 0.00% 174 0 0 0 0 0 0 0.00 (V23) (437GB) Bismarck ND 1,282 1,247 97.27% 35 2.73% 1,226 21 33 0 2 0 0.25 10.18 (V23) (437GD) Minot 1612 597 97.55% 15 2.45% 539 58 9 6 0 0 0 0 0 3.34 (V23) (437GG) Bemidji (BOC 1,328 1,328 1,328 1,328 1,316 7 5 0 0 0 0 0 0 0 (V23) (437GG) Fergus Falls 1,328 1,328 1,328 1,328 1,326 1,328 1,336 1,316 7 5 0 0 0 0 0 0 0 0 (V23) (437GG) Fergus Falls 1,328 1,328 1,328 1,328 1,326 1,328 1,328 1,326 1,328 1,326 1,328 1,326 1,328 1,326 1,328 1,326 1,328 1,326 1,328 1		, , , ,		·		10					_	0	0			
(V22) (691GL) Santa Maria 2,814 2,605 92.57% 209 7.43% 2,356 249 192 17 0 0 5.10 7.86 192 17 0 0 0 5.10 7.86 192 17 0 0 0 5.10 7.86 192 17 0 0 0 5.10 7.86 192 17 0 0 0 5.10 7.86 192 17 0 0 0 0 0 0 0 0 0		, ,, , , , , , , , , , , , , , , , , , ,										1	Ŭ.			
(V22) (691GM) Port Hueneme (Oxnard)		, , , , , , , , , , , , , , , , , , , ,											U			
(V23) (437) Fargo, ND				·									, ,			6.00
(V23) (437) Fargo VA Health Care System 13,808 13,528 97.97% 280 2.03% 13,068 460 244 27 9 0 2.17 3.26 (V23) (437GA) Grafton 174 174 100.00% 0 0.00% 174 0 0 0 0 0 0 0 0.00 0.00 0.00 (V23) (437GB) Bismarck ND 1,282 1,247 97.27% 35 2.73% 1,226 21 33 0 2 0 0.25 10.18 (V23) (437GD) Fergus Falls 496 495 99.80% 1 0.20% 485 10 1 0 0 0 2.39 0.00 (V23) (437GE) Bemidji CBOC 1,328 1,323 99.62% 5 0.38% 1,316 7 5 0 0 0 0 0.39 3.47 (V23) (437GF) Williston CBOC ND 331 331 100.00% 0 0.00% 328 3 0 0 0 0 0 0.39 3.47 (V23) (437GF) Williston CBOC ND 318 0.00 (V23) (437GF) Williston CBOC ND 331 331 100.00% 0 0.00% 328 3 0 0 0 0 0 0 0.23 1.13 (V23) (438) Sioux Falls, SD 18,226 17,681 97.01% 545 2.99% 16,914 767 484 57 4 0 3.03 5.03 (V23) (438GA) Spirit Lake CBOC 823 813 98.78% 10 1.22% 782 31 6 2 2 0 0.51 7.21 (V23) (438GD) Aberdeen (Brown County) 1,258 1,256 99.84% 2 0.16% 1,224 32 1 1 0 0 1.37 5.40 (V23) (438GF) Wagner 253 249 98.42% 4 1.58% 243 6 0 3 1 0 1.53 9.81 (V23) (438GF) Wagner 1,315 1,2987 97.54% 328 2.46% 12,399 588 266 60 0 2 2.74 5.52 (V23) (438GF) Watertown 1,092 1,073 98.26% 19 1.74% 1,039 34 18 1 0 0 2.74 5.52 (V23) (438GF) Watertown 1,092 1,073 98.26% 19 1.74% 1,039 34 18 1 0 0 2.74 5.52 (V23) (438GF) Watertown 1,092 1,073 98.26% 19 1.74% 1,039 34 18 1 0 0 2.74 5.52 (V23) (438GF) Watertown 1,092 1,073 98.26% 19 1.74% 1,039 34 18 1 0 0 2.74 5.52 (V23) (438GF) Watertown 1,092 1,073 98.26% 19 1.74% 1,039 34 18 1 0 0 2.74 5.52 (V23) (438GF) Watertown 1,092 1,073 98.26% 19 1.74% 1,039 34 18 1 0 0 2.74 5.52										_		ŭ	ŭ			
(V23) (437GA) Grafton																
(V23) (437GB) Bismarck ND		, ,, , ,								244			_			
(V23) (437GC) Fergus Falls 496 495 99.80% 1 0.20% 485 10 1 0 0 0 2.39 0.00 (V23) (437GD) Minot 612 597 97.55% 15 2.45% 539 58 9 6 0 0 5.48 15.12 (V23) (437GE) Bemidji CBOC 1,328 1,323 99.62% 5 0.38% 1,316 7 5 0 0 0 0.39 3.47 (V23) (437GF) Williston CBOC ND 331 331 100.00% 0 0.00% 328 3 0 0 0 0 0.39 3.47 (V23) (437GF) Williston CBOC ND 331 331 100.00% 0 0.00% 328 3 0 0 0 0 0.38 0.00 0									U	33			_			
(V23) (437GD) Minot 612 597 97.55% 15 2.45% 539 58 9 6 0 0 5.48 15.12 (V23) (437GF) Bemidji CBOC 1,328 1,323 99.62% 5 0.38% 1,316 7 5 0 0 0 0.39 3.47 (V23) (437GF) Williston CBOC ND 331 331 100.00% 0 0.00% 328 3 0 0 0 0 0.33 3.47 (V23) (437GF) Grand Forks 899 895 99.56% 4 0.44% 893 2 4 0 0 0 0.23 1.13 (V23) (438F) Sioux Falls, SD 18,226 17,681 97.01% 545 2.99% 16,914 767 484 57 4 0 3.03 5.03 (V23) (438F) Sioux Falls 13,340 12,866 96.45% 474 3.55% 12,268 598 423 50 1 0 4.62 4.82 <t< td=""><td></td><td></td><td></td><td></td><td></td><td>1</td><td></td><td></td><td></td><td></td><td>_</td><td></td><td>0</td><td></td><td></td><td></td></t<>						1					_		0			
(V23) (437GE) Bemidji CBOC 1,328 1,323 99.62% 5 0.38% 1,316 7 5 0 0 0 0.39 3.47 (V23) (437GF) Williston CBOC ND 331 331 100.00% 0 0.00% 328 3 0 0 0 0 1.38 0.00 (V23) (437GI) Grand Forks 899 895 99.56% 4 0.44% 893 2 4 0 0 0 0.23 1.13 (V23) (438] Sioux Falls, SD 18,226 17,681 97.01% 545 2.99% 16,914 767 484 57 4 0 3.03 5.03 (V23) (438] Sioux Falls 13,340 12,866 96.45% 474 3.55% 12,268 598 423 50 1 0 4.62 4.82 (V23) (438GA) Spirit Lake CBOC 823 813 98.78% 10 1.22% 782 31 6 2 2 0 0.51 7.21						15						0	0			
(V23) (437GF) Williston CBOC ND 331 331 100.00% 0 0.00% 328 3 0	 					5			7	5		0	0			
(V23) (437Gl) Grand Forks 899 895 99.56% 4 0.44% 893 2 4 0 0 0 0.23 1.13 (V23) (438) Sioux Falls, SD 18,226 17,681 97.01% 545 2.99% 16,914 767 484 57 4 0 3.03 5.03 (V23) (438) Sioux Falls 13,340 12,866 96.45% 474 3.55% 12,268 598 423 50 1 0 4.62 4.82 (V23) (438GA) Spirit Lake CBOC 823 813 98.78% 10 1.22% 782 31 6 2 2 0 0.51 7.21 (V23) (438GC) Sioux City 1,460 1,424 97.53% 36 2.47% 1,358 66 36 0 0 0 1.46 5.47 (V23) (438GE) Wagner 1,258 1,256 99.84% 2 0.16% 1,224 32 1 1 0 0 1.37 5.40	 					0			3	0	_	0	0			
(V23) (438) Sioux Falls, SD 18,226 17,681 97.01% 545 2.99% 16,914 767 484 57 4 0 3.03 5.03 (V23) (438) Sioux Falls 13,340 12,866 96.45% 474 3.55% 12,268 598 423 50 1 0 4.62 4.82 (V23) (438GA) Spirit Lake CBOC 823 813 98.78% 10 1.22% 782 31 6 2 2 0 0.51 7.21 (V23) (438GC) Sioux City 1,460 1,424 97.53% 36 2.47% 1,358 66 36 0 0 0 0 1.46 5.47 (V23) (438GD) Aberdeen (Brown County) 1,258 1,256 99.84% 2 0.16% 1,224 32 1 1 0 0 1.37 5.40 (V23) (438GF) Wagner 253 249 98.42% 4 1.58% 243 6 0 3 1 0 0 1.70 2.80 2 (V23) (438GF) Watertown 1,092 1,073 98.26% <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>2</td> <td>4</td> <td>_</td> <td>0</td> <td>·</td> <td></td> <td></td> <td></td>									2	4	_	0	·			
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(V23) (438GA) Spirit Lake CBOC 823 813 98.78% 10 1.22% 782 31 6 2 2 0 0.51 7.21 (V23) (438GC) Sioux City 1,460 1,424 97.53% 36 2.47% 1,358 66 36 0 0 0 1.46 5.47 (V23) (438GD) Aberdeen (Brown County) 1,258 1,256 99.84% 2 0.16% 1,224 32 1 1 0 0 1.37 5.40 (V23) (438GE) Wagner 253 249 98.42% 4 1.58% 243 6 0 3 1 0 1.70 2.80 2 (V23) (438GF) Watertown 1,092 1,073 98.26% 19 1.74% 1,039 34 18 1 0 0 1.53 9.81 (V23) (568) Black Hills HCS, SD 13,315 12,987 97.54% 328 2.46% 12,399 588 266 60 0 2 2.74 5.52		·											· ·			
(V23) (438GC) Sioux City 1,460 1,424 97.53% 36 2.47% 1,358 66 36 0 0 0 1.46 5.47 (V23) (438GD) Aberdeen (Brown County) 1,258 1,256 99.84% 2 0.16% 1,224 32 1 1 0 0 1.37 5.40 (V23) (438GE) Wagner 253 249 98.42% 4 1.58% 243 6 0 3 1 0 1.70 2.80 2 (V23) (438GF) Watertown 1,092 1,073 98.26% 19 1.74% 1,039 34 18 1 0 0 1.53 9.81 (V23) (568) Black Hills HCS, SD 13,315 12,987 97.54% 328 2.46% 12,399 588 266 60 0 2 2.74 5.52											2	2	· ·			
(V23) (438GD) Aberdeen (Brown County) 1,258 1,256 99.84% 2 0.16% 1,224 32 1 1 0 0 1.37 5.40 (V23) (438GE) Wagner 253 249 98.42% 4 1.58% 243 6 0 3 1 0 1.70 2.80 2 (V23) (438GF) Watertown 1,092 1,073 98.26% 19 1.74% 1,039 34 18 1 0 0 1.53 9.81 (V23) (568) Black Hills HCS, SD 13,315 12,987 97.54% 328 2.46% 12,399 588 266 60 0 2 2.74 5.52		, ,,									0	<u> </u>	ū			
(V23) (438GE) Wagner 253 249 98.42% 4 1.58% 243 6 0 3 1 0 1.70 2.80 2 (V23) (438GF) Watertown 1,092 1,073 98.26% 19 1.74% 1,039 34 18 1 0 0 1.53 9.81 (V23) (568) Black Hills HCS, SD 13,315 12,987 97.54% 328 2.46% 12,399 588 266 60 0 2 2.74 5.52											1	0	_			
(V23) (438GF) Watertown 1,092 1,073 98.26% 19 1.74% 1,039 34 18 1 0 0 1.53 9.81 (V23) (568) Black Hills HCS, SD 13,315 12,987 97.54% 328 2.46% 12,399 588 266 60 0 2 2.74 5.52											3	1	0			
(V23) (568) Black Hills HCS, SD 13,315 12,987 97.54% 328 2.46% 12,399 588 266 60 0 2 2.74 5.52											1	<u> </u>	0			
		, , , , , ,	·								60	0	2			
LL 1(V23) (568) Fort Meade L 6.604 6.382 96.64% 222 3.36%■ 6.023 359 206 15 0 1■ 2.30 5.47		(V23) (568) Fort Meade	6,604		96.64%			6,023	359			0	1	2.30		
		, , , ,										0	1			
	I I	, ,, ,										0				

		Total Appts		-	in over 30	in over 30	Appts Completed Between 0 - 14	Appts Completed Between 15 - 30	Appts Completed Between 31 - 60	Appts Completed Between 61 - 90	Appts Completed Between 91 - 120	Completed Beyond 120	PC Avg Wait Time	SC Avg Wait Time	MH Avg Wait Time
Facility	y - September 2014	Completed ¹	or under ²	or under ³	Days ⁴	Days⁵	Days ⁶	Days ⁷	days ⁸	Days ⁹	Days ¹⁰	Days ¹¹	in Days ¹²	in Days ¹³	in Days ¹⁴
	(V23) (568GB) Pierre	227	227	100.00%	0	0.00%	225	2	0	0	0	0	0.00	0.00	1.71
	(V23) (568HA) Newcastle	7	7	100.00%	0	0.00%	5	2	0	0	0	0	8.83		11.00
	(V23) (568HB) Gordon CBOC	35	35	100.00%	0	0.00%	35	0	0	0	0	0	0.21		1.00
	(V23) (568HF) Pine Ridge	42	42	100.00%	0	0.00%	42	0	0	0	0	0	2.29		0.36
	(V23) (568HH) Gering SD	464	464	100.00%	0	0.00%	461	3	0	0	0	0	1.78	0.00	0.53
	(V23) (568HJ) Rosebud	25	25	100.00%	0	0.00%	25	0	0	0	0	0	0.00		
	(V23) (568HK) McLaughlin	4	4	100.00%	0	0.00%	4	0	0	0	0	0			
	(V23) (568HM) Eagle Butte SD	25	25	100.00%	0	0.00%	25	0	0	0	0	0	0.00		0.00
	(V23) (568HP) Winner	149	149	100.00%	0	0.00%	149	0	0	0	0	0	0.04	0.00	1.06
	(V23) (568MA) IDES Ellsworth AFB	8	8	100.00%	0	0.00%	0	8	0	0	0	0			
(V23) (618) Minneapolis, MN	64,104	63,347	98.82%	757	1.18%	62,176	1,171	628	105	21	3	2.16	2.53	0.82
	(V23) (618) Minneapolis	48,902	48,377	98.93%	525	1.07%	47,591	786	455	63	5	2	1.71	2.25	0.34
	(V23) (618BY) Superior	3,499	3,469	99.14%	30	0.86%	3,422	47			1	0	1.95	2.05	1.02
	(V23) (618GA) Mankato MN	1,143	1,118	97.81%	25	2.19%	1,085	33	21	4	0	0	3.98	0.00	0.75
	(V23) (618GB) Hibbing	1,158	1,157	99.91%		0.09%	1,142	15		0	0	0	2.34	0.97	
	(V23) (618GD) Maplewood (St. Paul)	1,561	1,499	96.03%			1,439	60		2	0	0	3.32	7.97	
	(V23) (618GE) Chippewa Valley	1,146	1,146	100.00%			1,142	4	0	0	0	0	1.91	0.00	
	(V23) (618GG) Rochester	1,287	1,279	99.38%			1,239	40	5	2	0	1	2.82	0.00	
	(V23) (618GH) Hayward/Rice Lake VA OPC	965	955	98.96%			932	23	_	1	0	0	2.78	0.00	
	(V23) (618GI) Northwest Metro VA OPC	3,367	3,272	97.18%			3,122	150		21	15	0	2.74	5.20	
	(V23) (618GJ) Shakopee	607	607	100.00%	0	0.00%	606	1	0	0	0		1.42	0.61	0.54
	(V23) (618GK) Albert Lea	469	468	99.79%	1	0.21%	456	12	1	0	0	0	0.81	6.23	
(V23) (636) Central Iowa, IA	23,238	22,895	98.52%	343		21,998	897	297	44	2	0	3.34	3.16	
(120)((V23) (636A6) Des Moines	17,149	16,892	98.50%	257		16,228	664		38	1	0	3.45	2.93	
	(V23) (636BU) VADOM Des Moines IA	806	806	100.00%	0	0.00%	806	0	0	0	0	0	0.06		
	(V23) (636GC) Mason City	1,306	1,257	96.25%	49		1,173	84	48	1	0	0	3.92	7.95	2.96
	(V23) (636GD) Marshalltown	721	718	99.58%	3	0.42%	708	10		0	0	0	1.91	3.02	
	(V23) (636GK) Fort Dodge	1,239	1,230	99.27%	9	0.73%	1,153	77		0	1	0	4.58	1.52	
	(V23) (636GM) Carroll	613	610	99.51%	3	0.49%	586	24		0	0	0	2.11	4.18	
	(V23) (636GR) Knoxville	1,404	1,382	98.43%	22		1,344	38		_	0	0	2.34	6.76	
(V23) (636) Iowa City, IA	24,724		97.10%			22,880				28	8	4.60	4.70	
(120) ((V23) (636A8) Iowa City	16,686	16,123	96.63%			15,318	805		80	28		4.99		
	(V23) (636GF) Bettendorf	1,654	1,629	98.49%			1,541	88		0	0	0	4.22		
	(V23) (636GG) Quincy	564	557	98.76%		1.24%	497	60		0	0	0	7.39		
	(V23) (636GH) Waterloo	1,227	1,226	99.92%		0.08%	1,212	14		0	0	0	2.80	1.82	
	(V23) (636GI) Galesburg	1,216	1,110	91.28%			1,044	66		7	0	0	11.14	1.79	
	(V23) (636GJ) Dubuque	652	651	99.85%		0.15%	648	3	1	0	0	0	0.21	0.00	
	(V23) (636GN) Cedar Rapids	1,181	1,174	99.41%		0.59%	1,110	64	7	0	0	0	4.56		
	(V23) (636GS) Ottumwa	600	596	99.33%		0.67%	583	13		0	0	0	2.07	2.09	
	(V23) (636GT) Sterling	540	539	99.81%	1	0.19%	539		1	0	0	0	1.33		
	(V23) (636GU) Decorah	404	401	99.26%	3	0.74%	388	13	2	1	0	0	2.88		
(V23) (636) Nebraska-W Iowa, NE	44,645	44,436	99.53%	209		43,715	721		17	3	0	1.50	2.02	
(120)((V23) (636) Omaha	23,762	23,662	99.58%		0.42%	23,311	351				0	1.82		
	(V23) (636A4) Grand Island	8,222	8,193	99.65%			8,103	90		5	n	0	1.38		
	(V23) (636A5) Lincoln	8,529	8,451	99.09%			8,201	250		0	2	0	1.39		
	(V23) (636BW) Grand Island Domiciliary	53	53	100.00%		0.00%	53		n	0	<u> </u>	0	1.55	7.47	0.55
	(V23) (636BX) Omaha Domiciliary	889	889	100.00%		0.00%	889	n	0	0	0	0			
	(V23) (636GA) Norfolk NE	788	786	99.75%		0.25%	770	16	2	0	n	0	1.36	0.10	2.46
	(V23) (636GB) North Platte	846	846	100.00%		0.00%	844	7	n	0	n	0	0.92		
	(V23) (636GL) Bellevue	504	504	100.00%		0.00%	503	1	n	0	0	0	1.17		
I	(122) (0300L) Delicans	304	304	100.00%	ı U	0.00/0	202	1	U	U	U	U	1.1/	0.00	1.00

		Total Appts	in 30 Days	in 30 Days	Appts completed in over 30	-	Appts Completed Between 0 - 14	Appts Completed Between 15 - 30	Appts Completed Between 31 - 60	Appts Completed Between 61 - 90		Completed Beyond 120			
Facility	y - September 2014	Completed ¹	or under ²	or under ³	Days ⁴	Days⁵	Days ⁶	Days ⁷	days ⁸	Days ⁹	Days ¹⁰	Days ¹¹	in Days ¹²	in Days ¹³	in Days ¹⁴
	(V23) (636GP) Shenandoah,IA CBOC	523	523	100.00%	0	0.00%	523	0	0	0	0	0	0.74	0.00	0.47
	(V23) (636GQ) Holdrege	529	529	100.00%	0	0.00%	518	11	0	0	0	0	1.71	0.50	0.00
(V23) (656) St. Cloud, MN	35,123	34,621	98.57%	502	1.43%	33,639	982	378	114	8	2	2.03	4.23	3.28
	(V23) (656) St Cloud VA Health Care System	29,626	29,199	98.56%	427	1.44%	28,396	803	306	112	8	1	1.68	4.25	3.51
	(V23) (6569A) 6569A	1	1	100.00%	0	0.00%	1	0	0	0	0	0			
	(V23) (656GA) Brainerd	2,873	2,808	97.74%	65	2.26%	2,652	156	64	1	0	0	4.77	3.72	3.71
	(V23) (656GB) Western Central Minnesota	1,259	1,253	99.52%	6	0.48%	1,243	10	5	0	0	1	0.43	4.52	0.37
	(V23) (656GC) Max J. Beilke	1,364	1,360	99.71%	4	0.29%	1,347	13	3	1	0	0	1.01	4.33	1.29
Nation	al: September 2014	4,871,976	4,739,653	97.28%	132,323	2.72%	4,556,214	183,439	100,729	24,871	5,264	1,459	3.72	4.42	2.51
Nation	al: August 2014	4,625,958	4,513,660	97.57%	112,298	2.43%	4,346,333	167,327	84,618	22,209	4,495	976	3.57	4.15	2.36

^{*}Preferred Date: The date for the appointment that is deemed medically necessary by the veteran's physician or if no such determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran.

- 1. Total Appts Completed: Every completed appointment at that facility except surgery and procedures.
- 2. Appts completed in 30 Days or under: Number of appointments completed between 0-30 days of preferred date
- 3. Percent Appts completed in 30 Days or under: The percent of total appointments completed within 30 days
- 4. Appts completed in over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date
- 5. Percent Appts completed in over 30 Days: The percent of total appointments scheduled beyond 30 days
- 6. Appts Completed Between 0 14 Days: Number of appointments completed between 0-14 days of the preferred date.
- 7. Appts Completed Between 15 30 Days: Number of appointments completed between 15-30 days of the preferred date.
- 8. Appts Completed Between 31 60 days: Number of appointments completed between 31-60 days of the preferred date.
- 9. Appts Completed Between 61 90 Days: Number of appointments completed between 61-90 days of the preferred date.
- 10. Appts Completed Between 91 120 Days: Number of appointments completed between 91-120 days of the preferred date.
- 11. Appts Completed Beyond 120 Days: Number of appointments completed in greater than 120 days of the preferred date.
- 12. PC Avg Wait Time in Days: Average waiting time for Primary Care appointments that were completed for the period.
- 13. SC Avg Wait Time in Days: Average waiting time for Specialty Care appointments that were completed for the period.
- 14. MH Avg Wait Time in Days: Average waiting time for Mental Health appointments that were completed for the period.

NOTE: In the event that a calculated wait time is negative due to the preferred appointment date being later than the actual appointment date, that wait time is set to a value of 0 since the veteran did not experience a wait.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, if the average MH wait time is blank, that means that the station didn't have any MH appointments pending from which to calculate an average.