Facility (Data for July 2014)	Total Appts Completed[1]	Appts completed in 30 Days or under[2]	Percent Appts completed in 30 Days or under[3]	Appts completed in over 30 Days[4]	Percent Appts completed in over 30 Days[5]	Appts Completed Between 0 - 14 Days[6]	Appts Completed Between 15 - 30 Days[7]	Appts Completed Between 31 - 60 days[8]	Appts Completed Between 61 - 90 Days[9]	Appts Completed Between 91 - 120 Days[10]	Appts Completed Beyond 120 Days[11]	New Patient Completed PC Avg Wait Time[12]	New Patient Completed SC Avg Wait Time[13]	New Patient Completed MH Avg Wait Time[14]	Established Patient Completed PC Avg Wait Time[15]	Established Patient Completed SC Avg Wait Time[16]	Established Patient Completed MH Avg Wait Time[17]
(V01) (402) Togus, ME	24,728	23,894	96.63%	834	3.37%	22,581	1,313	575	159	61	39	16	20	15	2	3	1
(V01) (405) White River Junction, VT	18,202	17,797	97.77%	405	2.23%	16,886	911	259	99	39	8	10	19	6	1	3	1
(V01) (518) Bedford, MA	12,614	12,400	98.30%	214	1.70%	11,790	610	183	26	5	0	9	15	11	1	5	2
(V01) (523) VA Boston HCS, MA	46,819	45,694	97.60%	1,125	2.40%	43,341	2,353	889	154	60	22	21	18	11	1	3	2
(V01) (608) Manchester, NH	17,309	16,654	96.22%	655	3.78%	15,590	1,064	506	139	10	0	10	21	13	2	3	3
(V01) (631) VA Central Western Massachusetts	18,297	17,234	94.19%	1,063	5.81%	16,171	1,063	677	261	111	14	31	24	7	7	6	3
(V01) (650) Providence, RI	27,712	27,002	97.44%	710	2.56%	25,568	1,434	518	146	28	18	35	14	10	2	3	4
(V01) (689) VA Connecticut HCS, CT	49,227	48,271	98.06%	956	1.94%	45,408	2,863	811	116	24	5	13	17	8	1	3	3
(V02) (528) Albany, NY	25,737	25,066	97.39%	671	2.61%	23,854	1,212	425	184	54	8	21	22	10	1	2	2
(V02) (528) Bath, NY	13,206	12,773	96.72%	433	3.28%	12,373	400	247	137	47	2	17	34	15	2	4	0
(V02) (528) Canandaigua, NY	14,650	14,167	96.70%	483	3.30%	13,293	874	406	60	13	4	25	21	10	3	2	1
(V02) (528) Syracuse, NY	32,498	30,825	94.85%	1,673	5.15%	28,697	2,128	1,281	269	103	20	24	24	16	2	6	2
(V02) (528) Western New York, NY	37,871	36,715	96.95%	1,156	3.05%	34,584	2,131	1,033	100	20	3	23	19	11	3	2	4
(V03) (526) Bronx, NY	25,903	25,473	98.34%	430	1.66%	24,406	1,067	378	44	6	2	20	14	14	2	2	1
(V03) (561) New Jersey HCS, NJ	44,959	43,129	95.93%	1,830	4.07%	40,381	2,748	1,553	245	20	12	14	23	10	1	4	2
(V03) (620) VA Hudson Valley HCS, NY	27,451	26,719	97.33%	732	2.67%	25,439	1,280	658	63	8	3	17	21	17	2	2	1
(V03) (630) New York Harbor HCS, NY	49,993	49,226	98.47%	767	1.53%	47,140	2,086	718	38	9	2	18	14	12	1	1	1
(V03) (632) Northport, NY	31,784	30,963	97.42%	821	2.58%	29,140	1,823	708	90	19	4	16	19	10	2	3	1
(V04) (460) Wilmington, DE	16,724	15,640	93.52%	1,084	6.48%	14,496	1,144	918	138	14	14	31	23	14	3	4	2
(V04) (503) Altoona, PA	15,209	14,826	97.48%	383	2.52%	14,106	720	276	88	11	8	17	20	11	3	3	2
(V04) (529) Butler, PA	9,511	9,432	99.17%	79	0.83%	9,213	219	68	8	1	2	13	11	9	0	0	1
(V04) (540) Clarksburg, WV	16,701	16,016	95.90%	685	4.10%	14,950	1,066	496	122	41	26	10	20	28	4	4	2
(V04) (542) Coatesville, PA	15,171	15,071	99.34%	100	0.66%	14,520	551	91	4	4	1	12	14	13	2	1	1
(V04) (562) Erie, PA	14,891	14,595	98.01%	296	1.99%	13,978	617	249	31	13	3	14	18	9	1	2	0
(V04) (595) Lebanon, PA	27,299	26,033	95.36%	1,266	4.64%	24,601	1,432	914	287	48	17	11	27	12	2	3	1
(V04) (642) Philadelphia, PA	39,015	36,816	94.36%	2,199	5.64%	34,183	2,633	1,409	496	200	94	22	26	13	3	4	3
(V04) (646) Pittsburgh, PA	36,946	35,500	96.09%	1,446	3.91%	33,117	2,383	1,126	267	41	12	24	20	15	2	3	1
(V04) (693) Wilkes-Barre, PA	26,316	25,908	98.45%	408	1.55%	24,939	969	330	51	11	16	15	16	10	1	1	0
(V05) (512) Baltimore HCS, MD	46,741	44,672	95.57%	2,069	4.43%	42,275	2,397	1,418	477	147	27	42	23	10	4	3	2
(V05) (613) Martinsburg, WV	37,661	36,910	98.01%	751	1.99%	35,082	1,828	533	166	45	7	27	14	11	3	3	1
(V05) (688) Washington, DC	49,138	47,159	95.97%	1,979	4.03%	43,214	3,945	1,694	270	12	3	23	19	15	4	3	3
(V06) (517) Beckley, WV	11,787	11,346	96.26%	441	3.74%	10,554	792	345	67	29	0	18	23	11	2	5	2
(V06) (558) Durham, NC	43,497	39,167	90.05%	4,330	9.95%	36,141	3,026	2,833	1,248	160	89	43	35	25	5	4	2
(V06) (565) Fayetteville, NC	35,525	31,322	88.17%	4,203	11.83%	28,764	2,558	2,265	1,462	312	164	78	28	14	15	6	3
(V06) (590) Hampton, VA	30,083	27,507	91.44%	2,576	8.56%	24,507	3,000	2,050	444	73	9	33	26	14	10	4	4
(V06) (637) Asheville, NC	27,720	26,148	94.33%	1,572	5.67%	24,093	2,055	1,022	384	141	25	22	25	10	4	4	3
(V06) (652) Richmond, VA	41,149	38,475	93.50%	2,674	6.50%	36,238	2,237	1,834	578	197	65	36	30	9	4	3	3
(V06) (658) Salem, VA	32,180	30,649	95.24%	1,531	4.76%	29,330	1,319	931	496	75	29	21	31	13	2	4	1
(V06) (659) Salisbury, NC	54,883	51,558	93.94%	3,325	6.06%	47,327	4,231	2,404	662	204	55	19	26	18	3	4	4
(V07) (508) Atlanta, GA	72,132	67,343	93.36%	4,789	6.64%	63,792	3,551	3,354	1,254	83	98	37	30	8	5	3	2
(V07) (509) Augusta, GA	25,240	24,026	95.19%	1,214	4.81%	21,973	2,053	834	305	59	16	14	27	21	3	3	1
(V07) (521) Birmingham, AL	50,253	48,797	97.10%	1,456	2.90%	46,214	2,583	1,094	258	61	43	14	23	13	1	2	1
(V07) (534) Charleston, SC	50,764	48,933	96.39%	1,831	3.61%	46,957	1,976	1,367	417	43	4	19	23	14	2	2	1
(V07) (544) Columbia, SC	51,807	47,307	91.31%	4,500	8.69%	43,885	3,422	2,563	1,629	254	54	36	37	13	5	7	4
(V07) (557) Dublin, GA	18,850	17,412	92.37%	1,438	7.63%	15,993	1,419	1,156	215	53	14	33	27	16	6	4	3
(V07) (619) Central Alabama Veterans HCS, AL	29,100	26,578	91.33%	2,522	8.67%	24,096	2,482	1,871	460	145	46	43	29	16	5	6	7
(V07) (679) Tuscaloosa, AL	10,435	10,259	98.31%	176	1.69%	9,968	291	142	22	11	1	19	17	7	1	0	1
(V08) (516) Bay Pines, FL	80,524	76,078	94.48%	4,446	5.52%	72,005	4,073	3,081	795	271	299	37	25	35	2	3	2
(V08) (546) Miami, FL	55,388	53,060	95.80%	2,328	4.20%	50,611	2,449	1,576	519	200	33	20	28	8	2	3	0
(V08) (548) West Palm Beach, FL	54,557	53,524	98.11%	1,033	1.89%	51,585	1,939	763	199	64	7	10	17	12	0	2	1
(V08) (573) Gainesville, FL	91,019	82,075	90.17%	8,944	9.83%	75,837	6,238	5,431	2,817	553	143	46	33	14	5	8	1
(V08) (672) San Juan, PR	72,760	70,423	96.79%	2,337	3.21%	68,440	1,983	1,659	362	140	176	26	24	35	1	1	1
(V08) (673) Tampa, FL	70,425	66,554	94.50%	3,871	5.50%	62,873	3,681	2,354	1,136	307	74	17	27	9	2	4	2
(V08) (675) Orlando, FL	71,436	67,783	94.89%	3,653	5.11%	64,092	3,691	2,419	905	234	95	18	27	14	1	3	1
(V09) (581) Huntington, WV	25,271	24,147	95.55%	1,124	4.45%	23,009	1,138	888	224	12	0	13	20	10	3	3	1
(V09) (596) Lexington, KY	27,861	26,882	96.49%	979	3.51%	24,144	2,738	735	210	33	1	41	17	9	3	5	3
(V09) (603) Louisville, KY	38,208	36,916	96.62%	1,292	3.38%	35,083	1,833	883	232	93	84	14	21	9	2	3	2
(V09) (614) Memphis, TN	47,266	45,204	95.64%	2,062	4.36%	42,986	2,218	1,381	632	17	32	27	32	12	1	2	1
(V09) (621) Mountain Home, TN	36,861	34,309	93.08%	2,552	6.92%	32,763	1,546	1,392	817	282	61	45	38	9	3	2	2
(V09) (626) Middle Tennessee HCS, TN	61,931	58,379	94.26%	3,552	5.74%	55,179	3,200	1,878	921	468	285	32	33	30	2	2	2
(V10) (538) Chillicothe, OH	16,359	15,804	96.61%	555	3.39%	14,543	1,261	450	81	23	1	16	18	10	3	5	2
(V10) (539) Cincinnati, OH	39,143	37,794	96.55%	1,349	3.45%	36,354	1,440	1,009	219	40	81	27	22	9	1	3	1
(V10) (541) Cleveland, OH	80,885	77,320	95.59%	3,565	4.41%	72,209	5,111	3,364	185	8	8	22	21	11	2	3	2
(V10) (552) Dayton, OH	28,292	27,333	96.61%	959	3.39%	25,822	1,511	782	169	8	0	23	20	12	1	3	1

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(V10) (757) Columbus, OH	30,918	28,807	93.17%	2,111	6.83%	26,424	2,383	1,846	209	50	6	21	22	12	5	5	1
(V11) (506) Ann Arbor, MI	39,248	37,045	94.39%	2,203	5.61%	34,715	2,330	1,425	500	235	43	27	26	10	2	3	2
(V11) (515) Battle Creek, MI	25,698	24,574	95.63%	1,124	4.37%	23,296	1,278	1,028	92	4	0	13	25	10	1	4	1
(V11) (550) Danville, IL	21,124	20,632	97.67%	492	2.33%	19,547	1,085	447	26	14	5	16	20	8	1	2	1
(V11) (553) Detroit, MI	31,171	29,705	95.30%	1,466	4.70%	28,694	1,011	1,059	302	93	12	12	30	9	1	1	0
(V11) (583) Indianapolis, IN	46,119	44,328	96.12%	1,791	3.88%	40,716	3,612	1,276	412	63	40	20	18	9	2	3	3
(V11) (610) Northern Indiana HCS, IN	29,316	28,105	95.87%	1,211	4.13%	26,236	1,869	1,027	149	19	16	24	22	11	3	4	2
(V11) (655) Saginaw, MI	23,434	22,777	97.20%	657	2.80%	21,598	1,179	610	42	3	2	19	20	10	0	2	1
(V12) (537) Jesse Brown VAMC (Chicago), IL	40,246	39,119	97.20%	1,127	2.80%	37,234	1,885	933	147	42	5	11	22	13	3	2	1
(V12) (556) Captain James A Lovell FHCC	31,968	31,720	99.22%	248	0.78%	30,151	1,569	241	5	0	2	12	13	9	2	2	2
(V12) (578) Hines, IL	44,999	41,946	93.22%	3,053	6.78%	39,187	2,759	2,322	722	9	0	23	28	10	4	3	6
(V12) (585) Iron Mountain, MI	11,296	10,891	96.41%	405	3.59%	9,989	902	338	49	8	10	19	24	14	4	3	2
(V12) (607) Madison, WI	25,972	24,981	96.18%	991	3.82%	23,462	1,519	844	117	16	14	23	24	11	1	1	2
(V12) (676) Tomah, WI	17,289	16,841	97.41%	448	2.59%	16,229	612	328	90	18	12	9	27	15	1	2	2
(V12) (695) Milwaukee, WI	56,654	54,268	95.79%	2,386	4.21%	51,843	2,425	1,877	433	64	12	13	23	10	1	4	1
(V15) (589) Columbia, MO	23,781	22,704	95.47%	1,077	4.53%	21,475	1,229	765	168	70	74	21	27	13	2	4	1
(V15) (589) Eastern KS HCS, KS	32,419	31,210	96.27%	1,209	3.73%	29,580	1,630	866	270	72	1	25	26	17	1	2	1
(V15) (589) Kansas City, MO	29,862	28,496	95.43%	1,366	4.57%	26,845	1,651	937	279	102	48	20	19	13	1	4	2
(V15) (589) Wichita, KS	19,716	19,091	96.83%	625	3.17%	18,194	897	478	119	20	8	15	23	11	1	4	2
(V15) (657) Marion, IL	24,874	23,707	95.31%	1,167	4.69%	21,962	1,745	779	351	34	3	25	25	11	2	2	2
(V15) (657) Poplar Bluff, MO	13,254	12,768	96.33%	486	3.67%	12,127	641	417	67	2	0	17	22	13	2	6	1
(V15) (657) St. Louis, MO	39,220	37,376	95.30%	1,844	4.70%	34,826	2,550	1,272	278	142	152	16	29	17	2	4	3
(V16) (502) Alexandria, LA	21,053	19,989	94.95%	1,064	5.05%	18,529	1,460	666	312	74	12	23	24	13	2	6	3
(V16) (520) Gulf Coast HCS, MS	51,220	47,638	93.01%	3,582	6.99%	44,202	3,436	2,873	641	55	13	34	25	18	4	5	3
(V16) (564) Fayetteville, AR	31,605	30,071	95.15%	1,534	4.85%	27,902	2,169	1,157	275	79	23	24	22	23	2	3	3
(V16) (580) Houston, TX	74,364	71,296	95.87%	3,068	4.13%	67,197	4,099	2,188	675	111	94	23	21	12	2	1	1
(V16) (586) Jackson, MS	30,915	29,306	94.80%	1,609	5.20%	27,583	1,723	1,257	302	27	23	22	33	12	3	3	1
(V16) (598) Little Rock, AR	44,897	42,833	95.40%	2,064	4.60%	40,215	2,618	1,686	305	44	29	25	21	22	3	2	4
(V16) (623) Muskogee, OK	25,053	24,201	96.60%	852	3.40%	22,752	1,449	752	99	0	1	19	16	14	2	3	2
(V16) (629) New Orleans, LA	37,053	35,662	96.25%	1,391	3.75%	33,084	2,578	1,023	363	5	0	18	27	14	3	3	2
(V16) (635) Oklahoma City, OK	40,003	37,702	94.25%	2,301	5.75%	35,630	2,072	1,766	519	10	6	26	28	9	2	4	1
(V16) (667) Shreveport, LA	25,034	24,154	96.48%	880	3.52%	22,845	1,309	609	226	33	12	18	25	19	2	2	2
(V17) (549) Dallas, TX	81,185	76,788	94.58%	4,397	5.42%	72,216	4,572	3,215	986	115	81	23	25	11	4	3	2
(V17) (671) San Antonio, TX	58,429	55,797	95.50%	2,632	4.50%	51,948	3,849	2,217	373	40	2	18	20	17	4	2	4
(V17) (674) Temple, TX	67,788	63,263	93.32%	4,525	6.68%	58,430	4,833	3,424	863	169	69	30	24	13	6	5	4
(V17) (740) VA Texas Valley Coastal Bend HCS	18,335	17,115	93.35%	1,220	6.65%	16,188	927	785	172	204	59	31	38	11	4	2	2
(V18) (501) New Mexico HCS	37,654	35,454	94.16%	2,200	5.84%	32,563	2,891	1,565	480	133	22	23	22	12	5	6	5
(V18) (504) Amarillo, TX	16,936	16,462	97.20%	474	2.80%	15,740	722	409	54	7	4	18	21	15	1	2	0
(V18) (519) Big Spring, TX	8,739	8,241	94.30%	498	5.70%	7,531	710	377	103	12	6	26	20	14	4	8	4
(V18) (644) Phoenix, AZ	50,629	46,413	91.67%	4,216	8.33%	41,209	5,204	2,957	1,042	197	20	27	23	15	5	10	5
(V18) (649) Northern Arizona HCS	15,586	14,724	94.47%	862	5.53%	14,019	705	710	139	12	1	30	29	7	4	3	0
(V18) (678) Southern Arizona HCS	38,239	36,987	96.73%	1,252	3.27%	35,114	1,873	983	201	41	27	13	19	14	2	2	1
(V18) (756) El Paso, TX	21,165	19,388	91.60%	1,777	8.40%	17,726	1,662	929	642	127	79	17	38	11	3	5	8
(V19) (436) Fort Harrison, MT	20,137	19,235	95.52%	902	4.48%	17,937	1,298	733	129	36	4	29	18	17	4	2	3
(V19) (442) Cheyenne, WY	14,161	13,590	95.97%	571	4.03%	12,676	914	324	239	5	3	14	24	15	1	3	3
(V19) (554) Denver, CO	50,595	46,813	92.52%	3,782	7.48%	43,275	3,538	2,877	623	243	39	31	28	14	4	4	5
(V19) (575) Grand Junction, CO	10,679	10,265	96.12%	414	3.88%	9,762	503	318	72	5	19	30	19	27	3	2	2
(V19) (660) Salt Lake City, UT	28,649	26,475	92.41%	2,174	7.59%	24,446	2,029	1,624	471	65	14	33	27	12	5	5	2
(V19) (666) Sheridan, WY	6,263	6,132	97.91%	131	2.09%	5,759	373	113	15	3	0	23	23	10	3	2	1
(V20) (463) Anchorage, AK	8,928	8,702	97.47%	226	2.53%	8,234	468	186	37	2	1	15	20	7	1	2	0
(V20) (531) Boise, ID	20,358	19,076	93.70%	1,282	6.30%	17,986	1,090	800	359	74	49	15	28	10	1	6	1
(V20) (648) Portland, OR	50,785	47,343	93.22%	3,442	6.78%	42,292	5,051	2,545	519	155	223	50	25	18	8	4	1
(V20) (653) Roseburg, OR	16,374	14,893	90.96%	1,481	9.04%	14,073	820	896	361	119	105	32	41	20	3	7	1
(V20) (663) VA Puget Sound, WA	64,545	60,556	93.82%	3,989	6.18%	56,686	3,870	3,112	619	174	84	39	25	6	5	4	1
(V20) (668) Spokane, WA	20,052	18,906	94.28%	1,146	5.72%	18,020	886	611	399	96	40	23	38	19	2	3	3
(V20) (687) Walla Walla, WA	11,139	10,824	97.17%	315	2.83%	10,334	490	206	97	7	5	14	30	10	3	5	1
(V20) (692) White City, OR	12,394	11,841	95.54%	553	4.46%	11,418	423	375	106	70	2	15	31	18	2	3	1
(V21) (358) Manila, PI	2,060	2,001	97.14%	59	2.86%	1,906	95	56	3	0	0			22			
(V21) (459) Honolulu, HI	15,618	14,652	93.81%	966	6.19%	13,702	950	623	169	34	140	56	24	11	2	2	1
(V21) (570) Fresno, CA	20,389	19,197	94.15%	1,192	5.85%	18,359	838	666	433	79	14	11	27	9	0	7	1
(V21) (612) N. California, CA	63,930	60,014	93.87%	3,916	6.13%	55,552	4,462	3,082	608	189	37	25	25	12	2	5	1
(V21) (640) Palo Alto, CA	44,078	41,677	94.55%	2,401	5.45%	38,551	3,126	1,956	389	33	23	20	22	11	3	4	2
(V21) (654) Reno, NV	25,932	24,220	93.40%	1,712	6.60%	22,499	1,721	1,107	417	184	4	14	24	21	6	7	3
(V21) (662) San Francisco, CA	34,660	33,311	96.11%	1,349	3.89%	31,482	1,829	1,053	233	57	6	18	23	11	1	2	1

Facility (Data for July 2014)	Total Appts Completed[1]	Appts completed in 30 Days or under[2]	Percent Appts completed in 30 Days or under[3]	Appts completed in over 30 Days[4]	Percent Appts completed in over 30 Days[5]	Appts Completed Between 0 - 14 Days[6]	Appts Completed Between 15 - 30 Days[7]	Appts Completed Between 31 - 60 days[8]	Appts Completed Between 61 - 90 Days[9]	Appts Completed Between 91 - 120 Days[10]	Appts Completed Beyond 120 Days[11]	New Patient Completed PC Avg Wait Time[12]	New Patient Completed SC Avg Wait Time[13]	New Patient Completed MH Avg Wait Time[14]	Established Patient Completed PC Avg Wait Time[15]	Established Patient Completed SC Avg Wait Time[16]	Established Patient Completed MH Avg Wait Time[17]
(V22) (593) Las Vegas, NV	43,440	40,584	93.43%	2,856	6.57%	37,738	2,846	2,204	496	139	17	31	25	16	3	2	2
(V22) (600) Long Beach, CA	49,698	48,352	97.29%	1,346	2.71%	45,445	2,907	1,116	166	22	42	22	17	12	4	2	2
(V22) (605) Loma Linda, CA	53,477	50,871	95.13%	2,606	4.87%	47,698	3,173	2,171	379	39	17	17	24	14	3	4	2
(V22) (664) San Diego, CA	62,096	59,593	95.97%	2,503	4.03%	55,609	3,984	1,812	547	104	40	18	19	14	2	3	2
(V22) (691) Greater Los Angeles HCS	65,414	61,352	93.79%	4,062	6.21%	56,744	4,608	2,902	859	194	107	17	28	19	4	5	2
(V23) (437) Fargo, ND	18,070	17,282	95.64%	788	4.36%	16,308	974	601	150	27	10	18	22	12	1	2	1
(V23) (438) Sioux Falls, SD	19,154	18,238	95.22%	916	4.78%	16,824	1,414	646	217	42	11	24	19	22	3	5	3
(V23) (568) Black Hills HCS, SD	14,313	13,726	95.90%	587	4.10%	12,899	827	497	42	30	18	17	21	36	2	4	2
(V23) (618) Minneapolis, MN	65,322	62,802	96.14%	2,520	3.86%	59,965	2,837	1,695	739	63	23	13	26	12	2	2	1
(V23) (636) Central Iowa, IA	22,689	21,873	96.40%	816	3.60%	20,279	1,594	703	77	13	23	19	18	11	4	3	3
(V23) (636) Iowa City, IA	24,178	22,903	94.73%	1,275	5.27%	21,007	1,896	935	196	113	31	22	24	20	3	3	2
(V23) (636) Nebraska-W Iowa, NE	45,813	44,506	97.15%	1,307	2.85%	42,617	1,889	946	326	31	4	14	22	9	1	2	1
(V23) (656) St. Cloud, MN	34,080	33,014	96.87%	1,066	3.13%	31,550	1,464	834	216	11	5	19	19	24	2	4	2
Grand Total: July 2014	4,867,804	4,632,386	95.16%	235,418	4.84%	4,349,268	283,118	170,445	49,366	10,911	4,696	25	24	14	3	3	2

1. Total Appointments Completed: Every completed appointment at that facility except surgery and procedures.

2. Appointments completed in 30 Days or under: Number of appointments completed between 0-30 days of the reference date (i.e., create date for new patients and desired date for established patients).

3. Percent of Appointments Completed 30 Days or under: The percent of total appointments completed within 30 days

4. Appointments completed in over 30 Days: Number of appointments scheduled greater than 30 days of the reference date (i.e., create date for new patients and desired date for established patients).

5. Percent of Appointments Completed in over 30 Days: The percent of total appointments scheduled beyond 30 days

6. Appointments completed between 0-14 Days: Number of appointments completed between 0-14 days of the reference date (i.e., create date for new patients and desired date for established patients).

7. Appointments completed between 15-30 Days: Number of appointments completed between 15-30 days of the reference date (i.e., create date for new patients and desired date for established patients).

8. Appointments completed between 31-60 Days: Number of appointments completed between 31-60 days of the reference date (i.e., create date for new patients and desired date for established patients).

9. Appointments completed between 61-90 Days: Number of appointments completed between 61-90 days of the reference date (i.e., create date for new patients and desired date for established patients).

10. Appointments completed between 91-120 Days: Number of appointments completed between 91-120 days of the reference date (i.e., create date for new patients and desired date for established patients).

11. Appointments Completed in Greater Than 120 Days: Number of appointments completed in greater than 120 days of the reference date (i.e., create date for new patients and desired date for established patients).

12. New Patient Completed PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of July 2014. Pending Appointment Wait Time Averages data is reported bi-weekly. Completed Appointments Wait Time Averages data is reported on a monthly basis.

13. New Patient Completed SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of July 2014. Pending Appointment Wait Time Averages data is reported bi-weekly. Completed Appointments Wait Time Averages data is reported on a monthly basis.

14. New Patient Completed MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of July 2014. Pending Appointment Wait Time Averages data is reported bi-weekly. Completed Appointments Wait Time Averages data is reported on a monthly basis.

15. Established Patient Completed PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of July 2014. Pending Appointment Wait Time Averages data is reported bi-weekly. Completed Appointments Wait Time Averages data is reported on a monthly basis.

16. Established Patient Completed SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of July 2014. Pending Appointment Wait Time Averages data is reported bi-weekly. Completed Appointments Wait Time Averages data is reported on a monthly basis.

17. Established Patient Completed MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of July 2014. Pending Appointment Wait Time Averages data is reported bi-weekly. Completed Appointments Wait Time Averages data is reported on a monthly basis.