

Pending Wait Times Using Preferred Date*

Facility (Data On 12/1/14)	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31-60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91-120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
(V01) (402) Togus, ME	42,899	41,740	97.30%	1,159	2.70%	6	14	40,479	7	1,261	4	723	1	332	2	75	0	29	0	2.51	4.07	2.77
(V01) (402) Togus	25,551	24,838	97.21%	713	2.79%	0	7	24,005	4	833	2	436	0	188	1	62	0	27	0	2.85	3.81	3.21
(V01) (402GA) Aroostook County (Caribou)	990	976	98.59%	14	1.41%	0	0	933	0	43	0	13	0	1	0	0	0	0	0	3.28	0	1.62
(V01) (402GB) Calais	1,190	1,188	99.83%	2	0.17%	0	0	1,182	0	6	0	2	0	0	0	0	0	0	0	0.31	0	0.21
(V01) (402GC) Rumford	578	576	99.65%	2	0.35%	0	0	572	0	4	0	2	0	0	0	0	0	0	0	1.61	0	1.54
(V01) (402GD) Saco	2,321	2,271	97.85%	50	2.15%	0	1	2,169	0	102	1	41	0	6	0	3	0	0	0	3.42	7.31	3.75
(V01) (402GE) Lewiston Auburn	1,728	1,719	99.48%	9	0.52%	0	1	1,668	0	51	1	8	0	1	0	0	0	0	0	3.23	1.47	1.44
(V01) (402HB) Bangor	8,113	7,826	96.46%	287	3.54%	0	5	7,684	3	142	0	180	1	100	1	5	0	2	0	1.92	6.05	1.76
(V01) (402HC) Portland Outreach Clinic-CDRP Satellite South	2,339	2,258	96.54%	81	3.46%	0	0	2,178	0	80	0	40	0	36	0	5	0	0	0	5.48	2.52	4.69
(V01) (402HL) R&C Healthcare MOC	89	88	98.88%	1	1.12%	0	0	88	0	0	0	1	0	0	0	0	0	0	0	1.09		
(V01) (405) White River Junction, VT	23,709	23,197	97.84%	512	2.16%	7	15	22,121	7	1,076	1	386	5	90	1	10	0	26	1	3.92	3.95	0.79
(V01) (405) White River Jct	17,629	17,244	97.82%	385	2.18%	0	4	16,317	2	927	0	307	1	49	0	8	0	21	1	5.06	4.06	0.58
(V01) (405GA) Bennington	649	648	99.85%	1	0.15%	0	0	640	0	8	0	1	0	0	0	0	0	0	0	2.14	0.35	2.18
(V01) (405GC) Brattleboro	451	446	98.89%	5	1.11%	0	2	435	2	11	0	4	0	0	0	0	0	1	0	1.28	3.16	0
(V01) (405HA) Burlington Lakeside	2,264	2,215	97.84%	49	2.16%	0	4	2,156	0	59	1	42	3	6	0	0	0	1	0	1.82	3.34	0.38
(V01) (405HC) VICC - St. Johnsbury - Littleton	2,216	2,152	97.11%	64	2.89%	0	0	2,094	0	58	0	32	0	27	0	2	0	3	0	3.26	0.32	0.64
(V01) (405HE) KEENE (ORC)	145	145	100.00%	0	0.00%	0	3	141	3	4	0	0	0	0	0	0	0	0	0	3.04	0	0
(V01) (405HF) Rutland	355	347	97.75%	8	2.25%	0	0	338	0	9	0	0	0	8	0	0	0	0	0	1.58	10.43	1.3
(V01) (405HK) WHITE RIVER	0	0	0.00%	0	0.00%	0	2	0	0	0	0	0	1	0	1	0	0	0	0			
(V01) (518) Bedford, MA	8,105	7,686	94.83%	419	5.17%	38	116	7,055	9	631	4	322	9	71	11	19	10	7	73	1.12	10.53	4.41
(V01) (518) Bedford	7,086	6,689	94.40%	397	5.60%	0	114	6,098	8	591	4	303	9	69	10	19	10	6	73	1.36	10.62	3.84
(V01) (518GA) Lynns/North Shore	386	380	98.45%	6	1.55%	0	0	360	0	20	0	6	0	0	0	0	0	0	0	0.42	0	7.55
(V01) (518GB) Haverhill	384	369	96.09%	15	3.91%	0	2	352	1	17	0	12	0	2	1	0	0	1	0	1.46	5.47	7.06
(V01) (518GD) Lowell	4	4	100.00%	0	0.00%	0	0	3	0	1	0	0	0	0	0	0	0	0	0			
(V01) (518GE) Gloucester	245	244	99.59%	1	0.41%	0	0	242	0	2	0	1	0	0	0	0	0	0	0	0.53		4.91
(V01) (523) VA Boston HCS, MA	85,625	84,158	98.29%	1,467	1.71%	12	309	80,836	66	3,322	46	986	100	282	17	99	18	100	62	1.66	3.53	3.92
(V01) (523) VA Boston HCS- Boston Div.	37,676	37,073	98.40%	603	1.60%	0	222	35,163	35	1,910	25	457	88	74	11	29	14	43	49	0.88	3.75	3.28
(V01) (523A4) VA Boston HCS-West Roxbury Div.	15,569	15,227	97.80%	342	2.20%	0	9	14,749	3	478	3	182	3	112	0	33	0	15	0	1.35	2.05	3.45
(V01) (523A5) Brockton VAMC	20,748	20,392	98.28%	356	1.72%	0	67	19,658	23	734	14	218	9	66	4	33	4	39	13	1.84	4.86	4.65
(V01) (523BY) Lowell	3,707	3,620	97.65%	87	2.35%	0	3	3,525	1	95	0	64	0	19	2	3	0	1	0	1.96	2.97	6.74
(V01) (523BZ) Causeway Clinic (Boston)	6,751	6,723	99.59%	28	0.41%	0	7	6,662	3	61	4	19	0	7	0	1	0	1	0	0.83	0.28	2.41
(V01) (523GA) Framingham VA Primary Care Unit	512	511	99.80%	1	0.20%	0	0	504	0	7	0	1	0	0	0	0	0	0	0	0.96	0	0.18
(V01) (523GC) Quincy	214	213	99.53%	1	0.47%	0	1	210	1	3	0	0	0	0	0	0	0	1	0	1.75		
(V01) (523GD) Plymouth	446	397	89.01%	49	10.99%	0	0	363	0	34	0	45	0	4	0	0	0	0	0	9.98	2.21	
(V01) (523MA) IDes Hanscom AFB	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0		0	
(V01) (608) Manchester, NH	19,511	18,996	97.36%	515	2.64%	4	17	18,051	3	945	3	467	3	38	2	6	1	4	5	2.66	4.21	5.13
(V01) (608) Manchester	17,485	17,052	97.52%	433	2.48%	0	16	16,223	3	829	3	401	2	24	2	5	1	3	5	2.62	4.16	3.84
(V01) (608GA) Portsmouth	539	519	96.29%	20	3.71%	0	0	485	0	34	0	20	0	0	0	0	0	0	0	2.18	4.26	9.13
(V01) (608GC) Somersworth	772	735	95.21%	37	4.79%	0	1	699	0	36	0	29	1	6	0	1	0	1	0	3.49	7.15	8.25
(V01) (608GD) Conway	254	253	99.61%	1	0.39%	0	0	235	0	18	0	1	0	0	0	0	0	0	0	2.83	12.67	5.02
(V01) (608HA) Tilton	458	434	94.76%	24	5.24%	0	0	406	0	28	0	16	0	8	0	0	0	0	0	2.62	8.27	12.95
(V01) (608MA) IDes Manchester VAMC	3	3	100.00%	0	0.00%	0	0	3	0	0	0	0	0	0	0	0	0	0	0		0	0
(V01) (631) VA Central Western Massachusetts HCS	22,602	20,510	90.74%	2,092	9.26%	4	171	18,987	99	1,523	20	1,189	14	577	17	245	12	81	9	10.54	12.5	4.18
(V01) (631) VA Central Western Massachusetts HCS	10,139	8,905	87.83%	1,234	12.17%	4	142	8,020	87	885	5	766	12	325	17	128	12	15	9	10.94	14.55	5.11
(V01) (631BY) Springfield	3,909	3,717	95.09%	192	4.91%	0	0	3,526	0	191	0	97	0	50	0	36	0	9	0	9.32	4.73	4.62
(V01) (631GC) Pittsfield	926	874	94.38%	52	5.62%	0	0	841	0	33	0	43	0	4	0	5	0	0	0	7.34	3.61	1.78
(V01) (631GD) Greenfield (Franklin County)	615	597	97.07%	18	2.93%	0	0	573	0	24	0	15	0	2	0	0	0	1	0	3.47	1	2.23
(V01) (631GE) Worcester	6,397	5,823	91.03%	574	8.97%	0	27	5,479	12	344	15	247	0	196	0	76	0	55	0	12.51	10.89	2.91
(V01) (631GF) Fitchburg	613	591	96.41%	22	3.59%	0	2	548	0	43	0	21	2	0	0	0	0	1	0	4.49	10.78	6.02
(V01) (631MA) IDes Keller Army Community Hospital	3	3	100.00%	0	0.00%	0	0	0	0	3	0	0	0	0	0	0	0	0	0		24	20
(V01) (650) Providence, RI	38,893	37,289	95.88%	1,604	4.12%	20	24	35,581	14	1,708	2	877	5	523	0	158	3	46	0	7.4	4.59	9.33
(V01) (650) Providence	34,016	32,847	96.56%	1,169	3.44%	0	21	31,420	12	1,427	2	687	4	356	0	91	3	35	0	8.32	4.64	7.35
(V01) (650GA) New Bedford Primary Care Ctr.	2,239	2,018	90.13%	221	9.87%	0	1	1,860	1	158	0	109	0	100	0	5	0	7	0	10.13	1.78	12.96
(V01) (650GB) Hyannis Primary Care Center	1,714	1,531	89.32%	183	10.68%	0	1	1,427	0	104	0	72	1	46	0	62	0	3	0	3.57	2.8	21.71
(V01) (650GD) Middletown	924	893	96.65%	31	3.35%	0	1	874	1	19	0	9	0	21	0	0	0	1	0	3.89	4.78	1.97
(V01) (689) VA Connecticut HCS, CT	49,615	48,532	97.82%	1,083	2.18%	5	43	46,579	34	1,953	5	667	2	158	1	136	0	122	1	2.35	4.15	3.92
(V01) (689) West Haven	28,035	27,473	98.00%	562	2.00%	0	37	26,307	30	1,166	4	386	1	77	1	84	0	15	1	2.58	3.45	5.02
(V01) (689A4) Newington Campus	18,743	18,255	97.40%	488	2.60%	0	5	17,585	3	670	1	265	1	64	0	52	0	107	0	2.33	5.17	2.45
(V01) (689GA) Waterbury VA Primary Care Center	445	442	99.33%	3	0.67%	0	0	420	0	22	0	2	0	1	0	0	0	0	0	2.7		2.18
(V01) (689GB) Stamford VA Primary Care Center	237	237	100.00%	0	0.00%	0	0	234	0	3	0	0	0	0	0	0	0	0	0	0.84		1.2
(V01) (689GC) Willimantic CBOC	394	392	99.49%	2	0.51%	0	0	378	0	14	0	2	0	0	0	0	0	0	0	2.3	0	1.69
(V01) (689GD) Winsted VA Primary Care	275	261	94.91%	14	5.09%	0	0	251	0	10	0	6	0	8	0	0	0	0	0	0.57	0	8.81
(V01) (689GE) Danbury	338	336	99.41%	2	0.59%	0	0	330	0	6	0	2	0	0	0	0	0	0	0	1.73		4.09
(V01) (689HC) New London VA Primary Care Center	1,148	1,136	98.95%	12	1.05%	0	1	1,074	1	62	0	4	0	8	0	0						

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(V02) (528GT) Glens Falls	469	466	99.36%	3	0.64%	0	0	465	0	1	0	3	0	0	0	0	0	0	0	0.74	0	1.18
(V02) (528GV) Plattsburgh	734	728	99.18%	6	0.82%	0	0	670	0	58	0	4	0	0	0	2	0	0	0	5.03	0.36	1.08
(V02) (528GW) Schenectady	231	230	99.57%	1	0.43%	0	0	229	0	1	0	0	0	1	0	0	0	0	0	1.02		0
(V02) (528GX) Troy	330	329	99.70%	1	0.30%	0	0	327	0	2	0	1	0	0	0	0	0	0	0	1.17		2.08
(V02) (528GY) Clifton Park	353	350	99.15%	3	0.85%	0	0	336	0	14	0	2	0	1	0	0	0	0	0	3.56	0	0.67
(V02) (528GZ) Kingston	204	203	99.51%	1	0.49%	0	0	203	0	0	0	0	0	0	0	0	0	1	0	2.94	0	0
(V02) (528) Bath, NY	14,816	14,194	95.80%	622	4.20%	0	21	13,710	8	484	7	389	4	162	2	59	0	12	0	3.35	7.7	4.97
(V02) (528A6) Bath	13,099	12,529	95.65%	570	4.35%	0	21	12,139	8	390	7	363	4	148	2	47	0	12	0	2.75	7.67	5.53
(V02) (528G4) Elmira	1,188	1,144	96.30%	44	3.70%	0	0	1,058	0	86	0	23	0	9	0	12	0	0	0	5.75	8.43	2.9
(V02) (528G8) Wellsville	529	521	98.49%	8	1.51%	0	0	513	0	8	0	3	0	5	0	0	0	0	0	0.77	6.48	0.27
(V02) (528) Western New York, NY	42,761	41,382	96.78%	1,379	3.22%	17	20	39,498	8	1,884	0	985	9	217	1	113	1	64	1	4.34	3.51	5.02
(V02) (528) Upstate New York HCS, Buffalo NY	35,165	33,874	96.33%	1,291	3.67%	0	17	32,351	6	1,523	0	909	9	212	1	111	1	59	0	6.18	3.58	5.7
(V02) (528A4) Upstate New York HCS-Batavia	3,190	3,142	98.50%	48	1.50%	0	1	2,889	0	253	0	44	0	2	0	0	0	2	1	6.36	2.18	4.27
(V02) (528GB) Jamestown	1,210	1,199	99.09%	11	0.91%	0	0	1,189	0	10	0	10	0	1	0	0	0	0	0	0.49	1	1.86
(V02) (528GC) Dunkirk	494	487	98.58%	7	1.42%	0	0	472	0	15	0	7	0	0	0	0	0	0	0	1.69	22	4.38
(V02) (528GD) Niagara Falls	441	432	97.96%	9	2.04%	0	0	420	0	12	0	9	0	0	0	0	0	0	0	2.28	6.58	4.01
(V02) (528GK) Lockport	1,031	1,028	99.71%	3	0.29%	0	0	1,015	0	13	0	0	0	2	0	0	0	1	0	2.61	5.5	5.08
(V02) (528GQ) Lackawanna	553	551	99.64%	2	0.36%	0	2	514	2	37	0	1	0	0	0	0	0	1	0	6.25		0.36
(V02) (528GR) Olean	677	669	98.82%	8	1.18%	0	0	648	0	21	0	5	0	0	0	2	0	1	0	2.23	7.81	3.7
(V02) (528) Canandaigua, NY	14,061	13,723	97.60%	338	2.40%	26	28	12,858	13	865	6	271	8	39	1	19	0	9	0	5.12	4.6	1.61
(V02) (528A5) Canandaigua	5,190	5,048	97.26%	142	2.74%	0	14	4,666	10	382	2	128	2	9	0	1	0	4	0	5.64	5.38	1.79
(V02) (528GE) Rochester	8,871	8,675	97.79%	196	2.21%	0	14	8,192	3	483	4	143	6	30	1	18	0	5	0	4.97	4.02	1.47
(V02) (528) Syracuse, NY	48,461	44,793	92.43%	3,668	7.57%	9	5	42,469	4	2,324	1	1,666	0	863	0	408	0	731	0	2.58	14.53	4
(V02) (528A7) Syracuse	29,897	26,778	89.57%	3,119	10.43%	0	3	25,030	3	1,748	0	1,237	0	771	0	389	0	722	0	3.57	16.02	3.46
(V02) (528G5) Auburn	1,904	1,901	99.84%	3	0.16%	0	1	1,889	0	12	1	1	0	1	0	0	0	1	0	0.88	7.85	1.38
(V02) (528G9) Cortland	2,177	2,167	99.54%	10	0.46%	0	0	2,152	0	15	0	1	0	7	0	0	0	2	0	0.38	1.29	4.83
(V02) (528GL) Massena	2,160	2,113	97.82%	47	2.18%	0	0	2,037	0	76	0	32	0	11	0	1	0	3	0	1.84	18.23	2.62
(V02) (528GM) Rome	4,653	4,611	99.10%	42	0.90%	0	0	4,509	0	102	0	30	0	9	0	3	0	0	0	1	2.81	5.01
(V02) (528GN) Binghamton	2,150	2,008	93.40%	142	6.60%	0	0	1,882	0	126	0	110	0	29	0	3	0	0	0	2.87	12.22	0.55
(V02) (528GO) Carthage	3,126	2,843	90.95%	283	9.05%	0	0	2,624	0	219	0	242	0	31	0	10	0	0	0	12.05	8.93	5.97
(V02) (528GP) Oswego	2,380	2,358	99.08%	22	0.92%	0	1	2,332	1	26	0	13	0	4	0	2	0	3	0	1.88	3.24	3.32
(V02) (528MA) Watertown DES	14	14	100.00%	0	0.00%	0	0	14	0	0	0	0	0	0	0	0	0	0	0			0
(V03) (526) Bronx, NY	20,917	20,195	96.55%	722	3.45%	1	2	19,392	2	803	0	371	0	325	0	24	0	2	0	4.32	5.12	1.82
(V03) (526) Bronx	19,992	19,281	96.44%	711	3.56%	0	2	18,496	2	785	0	360	0	325	0	24	0	2	0	5.41	5.13	1.84
(V03) (526GA) White Plains	332	324	97.59%	8	2.41%	0	0	319	0	5	0	8	0	0	0	0	0	0	0	3.16	0	1.3
(V03) (526GB) Yonkers	480	477	99.38%	3	0.63%	0	0	466	0	11	0	3	0	0	0	0	0	0	0	0.35	0.05	2.13
(V03) (526GD) Queens	113	113	100.00%	0	0.00%	0	0	111	0	2	0	0	0	0	0	0	0	0	0	1.26	0.85	0
(V03) (561) New Jersey HCS, NJ	40,291	38,640	95.90%	1,651	4.10%	10	20	36,706	19	1,934	0	1,284	1	288	0	43	0	36	0	1.53	6.65	2.03
(V03) (561) New Jersey HCS-East Orange Campus	17,362	16,380	94.34%	982	5.66%	0	16	15,244	15	1,136	0	790	1	151	0	30	0	11	0	2	6.09	3.39
(V03) (561A4) New Jersey HCS, NJ - Lyons Campus	7,430	7,112	95.72%	318	4.28%	0	4	6,644	4	468	0	225	0	81	0	6	0	6	0	1.1	7.08	2.72
(V03) (561BU) Lyons DCHV	300	300	100.00%	0	0.00%	0	0	300	0	0	0	0	0	0	0	0	0	0	0			
(V03) (561BZ) Brick	8,629	8,341	96.66%	288	3.34%	0	0	8,092	0	249	0	217	0	50	0	5	0	16	0	2.77	10.71	1.09
(V03) (561GA) Hamilton	332	331	99.70%	1	0.30%	0	0	328	0	3	0	1	0	0	0	0	0	0	0	1.21	8	1.34
(V03) (561GB) Elizabeth	349	345	98.85%	4	1.15%	0	0	328	0	17	0	3	0	1	0	0	0	0	0	2.89	4.75	3.14
(V03) (561GD) Hackensack/Bergen County	2,775	2,767	99.71%	8	0.29%	0	0	2,756	0	11	0	4	0	0	0	2	0	2	0	0.89	0.56	0.2
(V03) (561GE) Jersey City	454	447	98.46%	7	1.54%	0	0	445	0	2	0	6	0	1	0	0	0	0	0	0.22	15.63	0.71
(V03) (561GF) Piscataway	539	538	99.81%	1	0.19%	0	0	527	0	11	0	1	0	0	0	0	0	0	0	0.43	0	2.22
(V03) (561GH) Morristown	776	768	98.97%	8	1.03%	0	0	765	0	3	0	8	0	0	0	0	0	0	0	0.09	0	3.07
(V03) (561GI) Tinton Falls	994	965	97.08%	29	2.92%	0	0	936	0	29	0	27	0	1	0	0	0	1	0	1.48	2.29	2.78
(V03) (561IJ) Paterson	351	346	98.58%	5	1.42%	0	0	341	0	5	0	2	0	3	0	0	0	0	0	0.41	0	1.62
(V03) (620) VA Hudson Valley HCS, NY	19,478	19,279	97.63%	469	2.37%	6	39	18,290	14	989	0	401	11	58	4	3	2	7	8	4.3	4.04	2.66
(V03) (620) VA Hudson Valley HCS-Montrose Campus	4,697	4,613	98.21%	84	1.79%	0	16	4,410	8	203	0	77	5	3	2	0	0	4	1	7.42	3.2	3.42
(V03) (620A4) VA Hudson Valley HCS-Castle Point Div	9,533	9,293	97.48%	240	2.52%	0	23	8,749	6	544	0	195	6	43	2	0	2	2	7	4.23	4.05	2.19
(V03) (620BU) VADOM Montrose	23	23	100.00%	0	0.00%	0	0	19	0	4	0	0	0	0	0	0	0	0	0			
(V03) (620GA) New City (Rockland County)	1,472	1,466	99.59%	6	0.41%	0	0	1,412	0	54	0	6	0	0	0	0	0	0	0	3.59	2.44	3.42
(V03) (620GB) Carmel (Putnam County)	542	541	99.82%	1	0.18%	0	0	521	0	20	0	0	0	1	0	0	0	0	0	0.64	3.51	0.84
(V03) (620GD) Goshen	1,277	1,223	95.77%	54	4.23%	0	0	1,135	0	88	0	52	0	2	0	0	0	0	0	5.34	7.85	3.2
(V03) (620GE) Port Jervis	1,121	1,107	98.75%	14	1.25%	0	0	1,070	0	37	0	12	0	2	0	0	0	0	0	1.6	1.9	0.57
(V03) (620GF) Harris (Monticello)	392	378	96.43%	14	3.57%	0	0	365	0	13	0	14	0	0	0	0	0	0	0	3.79	3.43	9
(V03) (620GG) Poughkeepsie	470	424	90.21%	46	9.79%	0	0	404	0	20	0	35	0	7	0	3	0	1	0	2.42	11.81	3.2
(V03) (620GH) Eastern Dutchess	217	207	95.39%	10	4.61%	0	0	201	0	6	0	10	0	0	0	0	0	0	0	5.58	3.35	0
(V03) (620MA) IDES West Point	4	4	100.00%	0	0.00%	0	0	4	0	0	0	0	0	0	0	0	0	0	0			
(V03) (630) New York Harbor HCS, NY	50,081	49,426	98.69%	655	1.31%	4	2	47,849	2	1,577	0	576	0	53	0	11	0	15	0	1.25	2.7	1.06
(V03) (630) New York Harbor HCS-New York Campus	17,738	17,395	98.07%	343	1.93%	0	1	16,428	1	967	0	317	0	21	0	1	0	4	0	0.61	3.43	2.44
(V03) (630A4) New York Harbor HCS-Brooklyn Campus	30,041	29,756	99.05%	285	0.95%	0																

Pending Wait Times Using Preferred Date*

Facility (Data On 12/1/14)	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31-60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91-120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
(V03) (632BU) Northport VADOM	356	356	100.00%	0	0.00%	0	0	356	0	0	0	0	0	0	0	0	0	0	0	5.26	6.43	1
(V03) (632GA) East Meadow	1,325	1,316	99.32%	9	0.68%	0	1	1,224	0	92	1	9	0	0	0	0	0	0	0	1.04	0	4.46
(V03) (632HA) Valley Stream	425	422	99.29%	3	0.71%	0	0	405	0	17	0	3	0	0	0	0	0	0	0	8.14	6.46	1.61
(V03) (632HB) Riverhead	868	850	97.93%	18	2.07%	0	0	741	0	109	0	18	0	0	0	0	0	0	0	2.44	0	0.45
(V03) (632HC) Bay Shore	553	552	99.82%	1	0.18%	0	2	547	0	5	1	0	1	0	0	1	0	0	0	8.54	2.46	1.03
(V03) (632HD) Patchogue	1,172	1,116	95.22%	56	4.78%	0	0	1,046	0	70	0	54	0	2	0	0	0	0	0	16.97	8.87	3.72
(V04) (460) Wilmington, DE	23,238	21,454	92.32%	1,784	7.68%	15	2	19,515	2	1,939	0	1,039	0	334	0	221	0	190	0	11.49	9.17	3.06
(V04) (460) Wilmington	15,971	14,932	93.49%	1,039	6.51%	0	2	13,409	2	1,523	0	702	0	187	0	131	0	19	0	47.17	4.55	5.75
(V04) (460GA) Sussex County	1,916	1,422	74.22%	494	25.78%	0	0	1,316	0	106	0	132	0	114	0	81	0	167	0	5.04	1.87	4.77
(V04) (460GC) Kent County	2,259	2,166	95.88%	93	4.12%	0	0	2,096	0	70	0	75	0	9	0	8	0	1	0	2.17	5.28	3.45
(V04) (460GD) Cape May USCG	496	483	97.38%	13	2.62%	0	0	467	0	16	0	12	0	0	0	0	0	1	0	3.96	1.38	3.21
(V04) (460HE) Atlantic County	1,211	1,193	98.51%	18	1.49%	0	0	1,121	0	72	0	13	0	3	0	1	0	1	0	11.06	14.72	3.59
(V04) (460HG) Cumberland County	1,365	1,238	90.70%	127	9.30%	0	0	1,088	0	150	0	105	0	21	0	0	0	1	0	2.05	0	0
(V04) (460HK) MOC Wilmington	20	20	100.00%	0	0.00%	0	0	18	0	2	0	0	0	0	0	0	0	0	0	3.21	5.66	1.78
(V04) (503) Altoona, PA	29,386	28,894	98.33%	492	1.67%	8	1	28,169	1	725	0	332	0	133	0	9	0	18	0	2.71	2.94	2.15
(V04) (503) James E. Van Zandt VA(Altoona)	17,992	17,905	99.52%	87	0.48%	0	1	17,547	1	358	0	69	0	9	0	5	0	4	0	4.36	16.75	1.31
(V04) (503GA) Johnstown	4,708	4,539	96.41%	169	3.59%	0	0	4,385	0	154	0	135	0	27	0	1	0	6	0	2.98	15.19	0.42
(V04) (503GB) DuBois (Clearfield)	4,366	4,239	97.09%	127	2.91%	0	0	4,125	0	114	0	90	0	31	0	3	0	3	0	4.78	18.51	1.46
(V04) (503GC) State College (Centre County)	1,232	1,131	91.80%	101	8.20%	0	0	1,055	0	76	0	37	0	64	0	0	0	0	0	4.01	0	2.13
(V04) (503GD) Huntingdon	437	435	99.54%	2	0.46%	0	0	424	0	11	0	1	0	0	0	0	0	1	0	0.38	0	0.68
(V04) (503GE) Indiana	651	645	99.08%	6	0.92%	0	0	633	0	12	0	0	0	2	0	0	0	4	0	0.32	7.49	0.69
(V04) (529) Butler, PA	24,169	23,829	98.59%	340	1.41%	5	0	23,713	0	116	0	143	0	135	0	54	0	8	0	0.47	5.94	0.64
(V04) (529) Butler	14,127	13,875	98.22%	252	1.78%	0	0	13,779	0	96	0	133	0	90	0	22	0	7	0	0.23	21.15	0.45
(V04) (529GA) Mercer County	3,214	3,167	98.54%	47	1.46%	0	0	3,164	0	3	0	7	0	17	0	22	0	1	0	0.17	26.76	1.71
(V04) (529GB) Lawrence County	1,994	1,955	98.04%	39	1.96%	0	0	1,955	0	0	0	3	0	26	0	10	0	0	0	0.04	0	2.56
(V04) (529GC) Armstrong County (Kittanning)	1,602	1,602	100.00%	0	0.00%	0	0	1,597	0	5	0	0	0	0	0	0	0	0	0	0.28	0	0
(V04) (529GD) Clarion County	1,123	1,121	99.82%	2	0.18%	0	0	1,116	0	5	0	0	0	2	0	0	0	0	0	0.25	0	0
(V04) (529GF) Cranberry Township	2,109	2,109	100.00%	0	0.00%	0	0	2,102	0	7	0	0	0	0	0	0	0	0	0	10.03	14.74	7.81
(V04) (540) Clarksburg, WV	24,461	21,200	86.67%	3,261	13.33%	4	0	19,638	0	1,562	0	1,552	0	1,113	0	517	0	79	0	11.97	14.74	9.86
(V04) (540) Clarksburg	20,328	17,237	84.79%	3,091	15.21%	0	0	15,917	0	1,320	0	1,431	0	1,069	0	512	0	79	0	7.2	0	6.27
(V04) (540GA) Tucker County	325	297	91.38%	28	8.62%	0	0	276	0	21	0	25	0	2	0	1	0	0	0	3.71	21.04	4.57
(V04) (540GB) Wood County Veterans Center	1,810	1,755	96.96%	55	3.04%	0	0	1,674	0	81	0	42	0	12	0	1	0	0	0	3.3	8.73	12.04
(V04) (540GC) Braxton	447	423	94.63%	24	5.37%	0	0	380	0	43	0	17	0	7	0	0	0	0	0	2.48	0	4.16
(V04) (540GD) Monongalia	1,181	1,147	97.12%	34	2.88%	0	0	1,117	0	30	0	14	0	17	0	3	0	0	0	12.29	0	0
(V04) (540HK) RMU	370	341	92.16%	29	7.84%	0	0	274	0	67	0	23	0	6	0	0	0	0	0	1.42	4.28	1.07
(V04) (542) Coatesville, PA	8,857	8,763	98.94%	94	1.06%	6	0	8,492	0	271	0	69	0	17	0	4	0	4	0	1.58	4.29	0.84
(V04) (542) Coatesville	6,885	6,803	98.81%	82	1.19%	0	0	6,541	0	262	0	67	0	9	0	3	0	3	0	0.94	0	0.38
(V04) (542GA) Springfield	1,110	1,110	100.00%	0	0.00%	0	0	1,105	0	5	0	0	0	0	0	0	0	0	0	1.47	0	3.36
(V04) (542GE) Spring City	862	850	98.61%	12	1.39%	0	0	846	0	4	0	2	0	8	0	1	0	1	0	10.22	7.94	0.33
(V04) (562) Erie, PA	12,514	11,749	93.89%	765	6.11%	9	20	11,210	12	539	3	551	5	209	0	2	0	3	0	11.58	8.18	0.29
(V04) (562) Erie	9,315	8,721	93.62%	594	6.38%	0	19	8,263	11	458	3	423	5	167	0	2	0	2	0	13.66	1.76	1.26
(V04) (562GA) Crawford County Primary Care Clinic	970	854	88.04%	116	11.96%	0	1	820	1	34	0	84	0	31	0	0	0	1	0	10.95	4.8	0.27
(V04) (562GB) Ashtabula County Primary Care Clinic	758	711	93.80%	47	6.20%	0	0	694	0	17	0	37	0	10	0	0	0	0	0	1.02	3	0
(V04) (562GC) McKean County Primary Care Clinic	224	224	100.00%	0	0.00%	0	0	224	0	0	0	0	0	0	0	0	0	0	0	2.94	1.81	0.14
(V04) (562GD) Venango	750	744	99.20%	6	0.80%	0	0	731	0	13	0	5	0	1	0	0	0	0	0	3.11	6	0.04
(V04) (562GE) Warren	497	495	99.60%	2	0.40%	0	0	478	0	17	0	2	0	0	0	0	0	0	0	1.78	4.09	2.65
(V04) (595) Lebanon, PA	43,581	42,710	98.00%	871	2.00%	11	26	40,989	9	1,721	3	603	10	199	4	53	0	16	0	1.68	4.15	2.41
(V04) (595) Lebanon	27,840	27,149	97.52%	691	2.48%	0	24	25,897	7	1,252	3	491	10	146	4	43	0	11	0	1.24	3.34	2.91
(V04) (595GA) Camp Hill Outpatient Clinic	6,471	6,380	98.59%	91	1.41%	0	0	6,165	0	215	0	63	0	26	0	2	0	0	0	2	4.44	2.34
(V04) (595GC) Lancaster	1,940	1,924	99.18%	16	0.82%	0	1	1,876	0	48	0	10	0	3	0	1	0	2	0	2.47	4	1.54
(V04) (595GD) Reading	1,585	1,567	98.86%	18	1.14%	0	1	1,509	1	58	0	13	0	4	0	0	0	1	0	1.42	3.93	3.68
(V04) (595GE) York County	3,493	3,442	98.54%	51	1.46%	0	1	3,321	1	121	0	24	0	20	0	6	0	1	0	2.46	0	2.81
(V04) (595GF) Pottsville/Fracksville	2,252	2,248	99.82%	4	0.18%	0	0	2,221	0	27	0	2	0	0	0	1	0	1	0	5.44	14.91	5.41
(V04) (642) Philadelphia, PA	61,615	55,883	90.70%	5,732	9.30%	11	133	52,013	62	3,870	19	2,354	13	1,328	7	573	11	1,477	21	6.29	15.63	5.93
(V04) (642) Philadelphia	50,857	45,633	89.73%	5,224	10.27%	0	133	42,209	62	3,424	19	2,108	13	1,153	7	510	11	1,453	21	1.05	2.3	1.68
(V04) (642GA) Outpatient Clinic at Marshall Hall	2,950	2,924	99.12%	26	0.88%	0	0	2,868	0	56	0	19	0	5	0	0	0	2	0	6.04	13.71	9.28
(V04) (642GC) Willow Grove PA	3,784	3,434	90.75%	350	9.25%	0	0	3,156	0	278	0	151	0	140	0	54	0	5	0	1.65	5.61	2.97
(V04) (642GD) Gloucester	4,024	3,892	96.72%	132	3.28%	0	0	3,780	0	112	0	76	0	30	0	9	0	17	0	3.82	4.11	2.1
(V04) (646) Pittsburgh, PA	67,390	65,638	97.40%	1,752	2.60%	4	70	62,449	68	3,189	2	1,217	0	324	0	138	0	73	0	9.76	4.67	1.58
(V04) (646) Pittsburgh HCS-Univ Dr	27,875	26,785	96.09%	1,090	3.91%	0	1	24,775	1	2,010	0	793	0	177	0	95	0	25	0	5.32	4.08	4.34
(V04) (646A4) Heinz Division HCS	14,691	14,279	97.20%	412	2.80%	0	3	13,332	3	947	0	289	0	70	0	25	0	28	0	3.52	1.7	0.61
(V04) (646GA) Belmont	1,818	1,788	98.35%	30	1.65%	0	0	1,738	0	50	0	24	0	6	0	0	0	0	0	1.41	1.78	0.03
(V04) (646GB) Westmoreland	7,882	7,749	98.31%	133	1.69%	0	66	7,728	64	21	2	59	0	45	0	15	0	14	0	0.46	2.39	2.19
(V04) (646GC) Beaver CBOC	5,268	5,256																				

Pending Wait Times Using Preferred Date*

Facility (Data On 12/1/14)	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
(V04) (693GC) Tobyhanna	92	92	100.00%	0	0.00%	0	0	9	0	2	0	0	0	0	0	0	0	0	0	0.99		0
(V04) (693GF) Berwick (Columbia Co.)	183	183	100.00%	0	0.00%	0	0	178	0	5	0	0	0	0	0	0	0	0	0	1.37		0.77
(V04) (693GG) Northampton County	461	413	89.59%	48	10.41%	0	0	347	0	66	0	48	0	0	0	0	0	0	0	10.78	0	3.81
(V05) (512) Baltimore HCS, MD	51,989	47,729	91.81%	4,260	8.19%	10	134	44,083	107	3,646	8	2,384	5	1,183	0	589	2	104	12	12.39	7.7	3.93
(V05) (512) Baltimore	33,932	31,650	93.27%	2,282	6.73%	0	117	29,255	97	2,395	8	1,331	5	612	0	250	1	89	6	11.41	6.75	1.15
(V05) (512A5) Perry Point	6,395	5,998	93.79%	397	6.21%	0	5	5,587	5	411	0	227	0	121	0	45	0	4	0	12.55	5.14	1.57
(V05) (512GA) Cambridge	3,049	2,458	80.62%	591	19.38%	0	0	2,169	0	289	0	225	0	147	0	215	0	4	0	17.84	33.82	10.79
(V05) (512GC) Glen Burnie	2,431	2,056	84.57%	375	15.43%	0	4	1,883	0	173	0	228	0	145	0	1	0	1	4	13.88	16.84	5.51
(V05) (512GD) Loch Raven	3,915	3,541	90.45%	374	9.55%	0	7	3,379	4	162	0	195	0	108	0	70	1	1	2	14.14	5.89	2.17
(V05) (512GE) Pocomoke City	553	504	91.14%	49	8.86%	0	0	430	0	74	0	44	0	3	0	2	0	0	0	4.15	2.17	17.34
(V05) (512GF) Fort Howard	905	822	90.83%	83	9.17%	0	1	763	1	59	0	73	0	6	0	0	0	4	0	11.51	7.89	8.51
(V05) (512GG) Fort Meade	809	700	86.53%	109	13.47%	0	0	617	0	83	0	61	0	41	0	6	0	1	0	13.81	2.85	21.75
(V05) (613) Martinsburg, WV	34,329	33,149	96.56%	1,180	3.44%	2	40	31,795	4	1,354	8	657	27	311	1	125	0	87	0	5.02	6.09	2.68
(V05) (613) Martinsburg	24,198	23,461	96.95%	737	3.05%	0	27	22,519	1	942	0	430	26	154	0	79	0	74	0	3.21	5.72	1.88
(V05) (613BU) VADOM Martinsburg	404	403	99.75%	1	0.25%	0	0	392	0	11	0	1	0	0	0	0	0	0	0			0.263
(V05) (613GA) Cumberland	2,017	1,811	89.79%	206	10.21%	0	5	1,755	0	56	5	70	0	104	0	27	0	5	0	17.46	9.89	2.3
(V05) (613GB) Hagerstown	1,570	1,539	98.03%	31	1.97%	0	1	1,463	1	76	0	29	0	0	0	0	0	2	0	2.83	6.84	5.14
(V05) (613GC) Stephens City	1,653	1,609	97.34%	44	2.66%	0	5	1,535	1	74	2	36	1	2	1	1	0	5	0	3.73	1.66	10.52
(V05) (613GD) Franklin	156	153	98.08%	3	1.92%	0	1	145	1	8	0	0	0	1	0	1	0	1	0	6.02		
(V05) (613GE) Petersburg	508	505	99.41%	3	0.59%	0	0	485	0	20	0	3	0	0	0	0	0	0	0	4.19	0	0.17
(V05) (613GF) Harrisonburg	1,758	1,747	99.37%	11	0.63%	0	0	1,713	0	34	0	10	0	1	0	0	0	0	0	3.22	2.08	2.67
(V05) (613GG) Fort Detrick	2,065	1,921	93.03%	144	6.97%	0	1	1,788	0	133	1	78	0	49	0	17	0	0	0	1.69	10.3	4.25
(V05) (688) Washington, DC	41,268	38,836	94.11%	2,432	5.89%	3	133	35,314	44	3,522	29	1,962	54	434	4	22	1	14	1	7.91	6.31	8.83
(V05) (688) Washington	35,153	33,132	94.25%	2,021	5.75%	0	116	30,108	36	3,024	23	1,593	51	400	4	15	1	13	1	7.99	6.29	10.64
(V05) (688GA) Fort Belvoir	2,478	2,304	92.98%	174	7.02%	0	5	2,037	3	267	1	151	1	15	0	7	0	1	0	8.03	8.17	7.66
(V05) (688GB) Southeast Washington	223	218	97.76%	5	2.24%	0	0	212	0	6	0	4	0	1	0	0	0	0	0	1.12	8.79	1.46
(V05) (688GC) Landover/Greenbelt (Prince Georges County)	380	370	97.37%	10	2.63%	0	2	350	0	20	1	10	1	0	0	0	0	0	0	1.82	14.76	0.33
(V05) (688GD) Charlotte Hall	1,139	1,092	95.87%	47	4.13%	0	5	963	3	129	1	44	1	3	0	0	0	0	0	6.09	9.1	7.79
(V05) (688GE) Southern Prince Georges County	1,895	1,720	90.77%	175	9.23%	0	5	1,644	2	76	3	923	0	15	0	0	0	0	0	12.93	4.35	3.81
(V06) (517) Beckley, WV	15,041	14,221	94.55%	820	5.45%	0	248	13,326	47	895	18	660	59	137	11	21	19	2	94	4.94	6.03	5.94
(V06) (517) Beckley	14,048	13,232	94.19%	816	5.81%	0	203	12,378	41	854	10	658	32	135	11	21	18	2	91	5.14	6.04	6.49
(V06) (517GB) Greenbrier County	873	870	99.66%	3	0.34%	0	44	843	6	27	8	1	26	2	0	0	1	0	3	2.68	0	1.91
(V06) (517HK) Beckley MOC	120	119	99.17%	1	0.83%	0	1	105	0	14	0	1	1	0	0	0	0	0	0	4.91		
(V06) (558) Durham, NC	68,311	62,314	91.22%	5,997	8.78%	6	90	57,171	30	5,143	11	4,336	7	1,264	5	284	10	113	27	13.75	8.21	2.47
(V06) (558) Durham	50,585	46,432	91.79%	4,153	8.21%	0	85	42,625	27	3,807	11	2,996	6	856	4	203	10	98	27	9.72	8.66	1.39
(V06) (558GA) Greenville	9,917	8,866	89.40%	1,051	10.60%	0	2	8,094	1	772	0	680	1	283	0	77	0	11	0	21.94	3.86	4.84
(V06) (558GB) Raleigh	5,313	4,572	86.05%	741	13.95%	0	2	4,142	1	430	0	612	0	123	1	3	0	3	0	19.59	10.53	0.55
(V06) (558GC) Morehead City	2,496	2,444	97.92%	52	2.08%	0	1	2,310	1	134	0	48	0	2	0	1	0	1	0	2.94	8.21	2.01
(V06) (565) Fayetteville, NC	42,218	33,639	79.68%	8,579	20.32%	23	774	29,512	217	4,127	108	3,506	217	4,889	136	114	46	70	50	28.45	18.57	7.02
(V06) (565) Fayetteville NC	28,276	22,608	79.95%	5,668	20.05%	0	608	20,044	182	2,564	99	2,441	188	3,145	91	37	27	45	21	26.92	20.16	3
(V06) (565GA) Jacksonville	3,013	1,835	60.90%	1,178	39.10%	0	12	1,599	8	236	1	187	3	922	0	65	0	4	0	46.66	17.91	19.42
(V06) (565GC) New Hanover County (Wilmington)	7,050	6,021	85.40%	1,029	14.60%	0	140	5,099	23	922	8	614	26	390	43	8	14	17	26	24.65	9.77	10.37
(V06) (565GD) Hamlet	1,223	1,087	88.88%	136	11.12%	0	1	1,046	1	41	0	54	0	80	0	0	0	2	0	11.25	41	5.6
(V06) (565GE) Robeson County	1,163	924	79.45%	239	20.55%	0	11	803	1	121	0	76	0	161	2	0	5	2	3	27.81	32.5	4.52
(V06) (565GF) Goldsboro	1,253	960	76.62%	293	23.38%	0	2	841	2	119	0	98	0	191	0	4	0	0	0	30.84	11.17	5.59
(V06) (565MB) IDES Fort Bragg	134	128	95.52%	6	4.48%	0	0	74	0	54	0	6	0	0	0	0	0	0	0		10.88	
(V06) (565MD) IDES Camp Lejeune	106	76	71.70%	30	28.30%	0	0	6	0	70	0	30	0	0	0	0	0	0	0		18.57	27.93
(V06) (590) Hampton, VA	33,032	26,610	80.56%	6,422	19.44%	28	8	22,533	4	4,077	1	4,277	3	1,694	0	216	0	235	0	30.53	12.74	14.72
(V06) (590) Hampton	29,855	24,183	81.00%	5,672	19.00%	0	8	20,509	4	3,674	1	3,581	3	1,646	0	210	0	235	0	31.62	12.75	15.67
(V06) (590GB) Norfolk/Virginia Beach CBOC	2,296	1,645	71.65%	651	28.35%	0	0	1,354	0	291	0	604	0	42	0	5	0	0	0	25.57	14.37	12.75
(V06) (590GC) Albemarle CBOC	817	718	87.88%	99	12.12%	0	0	606	0	112	0	92	0	6	0	1	0	0	0	18.36		6.88
(V06) (590MA) IDES Portsmouth	28	28	100.00%	0	0.00%	0	0	28	0	0	0	0	0	0	0	0	0	0	0		0	0.63
(V06) (590MB) IDES Langley	19	19	100.00%	0	0.00%	0	0	19	0	0	0	0	0	0	0	0	0	0	0		0.26	
(V06) (590MC) IDES Fort Eustis	17	17	100.00%	0	0.00%	0	0	17	0	0	0	0	0	0	0	0	0	0	0		2	0.36
(V06) (637) Asheville, NC	34,621	33,026	95.39%	1,595	4.61%	1	68	30,848	15	2,178	13	1,131	25	361	15	68	0	35	0	8.65	6.05	4.15
(V06) (637) Asheville-Oteen	31,606	30,113	95.28%	1,493	4.72%	0	20	28,011	10	2,102	3	1,035	4	355	3	68	0	35	0	9.38	6.08	4.01
(V06) (637GA) Franklin NC CBOC	1,330	1,280	96.24%	50	3.76%	0	15	1,235	4	45	4	48	5	2	2	0	0	0	0	6.4	1.73	4.02
(V06) (637GB) Rutherfordordn CBOC	1,685	1,633	96.91%	52	3.09%	0	33	1,602	1	31	6	48	16	4	10	0	0	0	0	1.84	0.4	4.9
(V06) (652) Richmond, VA	63,003	59,877	95.04%	3,126	4.96%	9	554	56,404	164	3,473	96	1,953	105	826	89	277	59	70	41	9.24	5.27	6.68
(V06) (652) Richmond	57,564	54,883	95.34%	2,681	4.66%	0	245	51,686	116	3,197	63	1,735	20	615	19	271	15	60	12	9.73	5.27	4.37
(V06) (652GA) Stafford/Fredericksburg	3,259	2,858	87.70%	401	12.30%	0	304	2,673	47	185	33	182	84	207	68	3	43	9	29	11.03	1.83	14.41
(V06) (652GE) Charlottesville CBOC, VA	1,452	1,420	97.80%	32	2.20%	0	3	1,368	1	52	0	27	1	4	0	1	1</					

Pending Wait Times Using Preferred Date*

Facility (Data On 12/1/14)	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31-60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91-120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
(V06) (659) W.G. (Bill) Hefner Salisbury VAMC	39,797	34,984	87.91%	4,813	12.09%	0	575	32,407	147	2,577	125	2,735	164	990	75	339	24	749	40	9.79	12.16	21.1
(V06) (659BY) Winston-Salem	14,446	13,315	92.17%	1,131	7.83%	0	48	12,357	22	958	17	622	7	465	0	37	0	7	2	4.51	10.78	8.38
(V06) (659GA) Charlotte	17,081	15,477	90.61%	1,604	9.39%	0	12	14,352	0	1,125	3	709	2	414	1	441	2	40	4	5.54	17.25	13.82
(V06) (659GB) Hickory	3,407	3,022	88.70%	385	11.30%	0	5	2,727	1	295	1	270	2	73	0	41	0	1	1	5.77	8.42	16.47
(V07) (508) Atlanta, GA	112,008	103,243	92.17%	8,765	7.83%	14	0	96,737	0	6,506	0	5,543	0	2,889	0	205	0	128	0	19.17	6.35	3.05
(V07) (508) Atlanta	89,089	82,862	93.01%	6,227	6.99%	0	0	77,904	0	4,958	0	3,816	0	2,100	0	186	0	125	0	20.78	6.27	3.21
(V07) (508GA) Fort McPherson	5,735	5,434	94.75%	301	5.25%	0	0	5,244	0	190	0	219	0	79	0	3	0	0	0	14.87	5.83	1.4
(V07) (508GE) NE Georgia/Oakwood	2,985	2,597	87.00%	388	13.00%	0	0	2,292	0	305	0	361	0	26	0	1	0	0	0	16.09	6.24	1.18
(V07) (508GF) Austell	2,798	2,331	83.31%	467	16.69%	0	0	2,082	0	249	0	380	0	86	0	0	0	1	0	19.94	0	4.68
(V07) (508GG) Stockbridge	2,743	2,373	86.51%	370	13.49%	0	0	2,206	0	167	0	144	0	224	0	2	0	0	0	17.56	0.1	4.81
(V07) (508GH) Lawrenceville (Gwinnett County)	2,849	2,691	94.45%	158	5.55%	0	0	2,466	0	225	0	93	0	64	0	0	0	1	0	13.85	2.84	0.96
(V07) (508GI) Newnan	1,899	1,506	79.30%	393	20.70%	0	0	1,336	0	170	0	196	0	187	0	10	0	0	0	26.39	9.33	9.13
(V07) (508IJ) Blairsville	845	795	94.08%	50	5.92%	0	0	765	0	30	0	45	0	4	0	1	0	0	0	8.94	32.33	2.38
(V07) (508IK) Trink Davis Veterans Village CBOC	3,065	2,654	86.59%	411	13.41%	0	0	2,442	0	212	0	289	0	119	0	2	0	1	0	18.46	11.4	1.97
(V07) (509) Augusta, GA	35,052	33,367	95.19%	1,685	4.81%	3	28	31,258	5	2,109	9	1,206	13	258	1	65	0	156	0	6.74	6.14	1.72
(V07) (509) Augusta	20,779	19,797	95.27%	982	4.73%	0	5	18,294	3	1,503	1	699	0	144	1	48	0	91	0	0.49	5.9	0.5
(V07) (509AO) Lenwood (Uptown)	11,301	10,686	94.56%	615	5.44%	0	23	10,187	2	499	8	425	13	111	0	15	0	64	0	8.4	6.69	1.74
(V07) (509GA) Athens, GA CBOC	2,043	1,958	95.84%	85	4.16%	0	0	1,872	0	86	0	79	0	3	0	2	0	1	0	3.63	21.22	1.97
(V07) (509GB) Aiken CBOC	825	822	99.64%	3	0.36%	0	0	801	0	21	0	3	0	0	0	0	0	0	0	1.1	0	1.54
(V07) (509QA) Statesboro	104	104	100.00%	0	0.00%	0	0	104	0	0	0	0	0	0	0	0	0	0	0	0.06		0
(V07) (521) Birmingham, AL	50,212	47,517	94.63%	2,695	5.37%	41	47	45,267	11	2,250	11	1,855	20	779	4	37	1	24	0	2.51	9.51	2
(V07) (521) Birmingham	35,276	32,846	93.11%	2,430	6.89%	0	42	30,857	10	1,989	8	1,645	19	731	4	36	1	18	0	3.22	10.02	1.75
(V07) (521GA) Huntsville AL	3,587	3,454	96.29%	133	3.71%	0	3	3,348	0	106	2	103	1	30	0	0	0	0	0	3.66	5.97	2.49
(V07) (521GB) Decatur AL/Madison	1,436	1,357	94.50%	79	5.50%	0	0	1,265	0	92	0	68	0	8	0	1	0	2	0	3.15	7.29	6.19
(V07) (521GC) Florence AL (Shoals Area)	1,673	1,668	99.70%	5	0.30%	0	0	1,659	0	9	0	0	0	2	0	0	0	3	0	1.23	0.3	1.74
(V07) (521GD) Rainbow City	1,450	1,447	99.79%	3	0.21%	0	0	1,439	0	8	0	2	0	1	0	0	0	0	0	0.55	0.68	0.97
(V07) (521GE) Anniston/Oxford AL	1,487	1,482	99.66%	5	0.34%	0	1	1,467	1	15	0	5	0	0	0	0	0	0	0	2.14	0.83	2.88
(V07) (521GF) Jasper AL	1,108	1,085	97.92%	23	2.08%	0	0	1,078	0	7	0	23	0	0	0	0	0	0	0	0.45	1.53	1.39
(V07) (521GG) Bessemer CBOC	1,639	1,631	99.51%	8	0.49%	0	1	1,617	0	14	1	4	0	3	0	0	0	1	0	0.41	1.68	0.24
(V07) (521GH) Childersburg CBOC	1,168	1,162	99.49%	6	0.51%	0	0	1,159	0	3	0	3	0	3	0	0	0	0	0	0.5	3.07	0.38
(V07) (521GI) Guntersville	1,388	1,385	99.78%	3	0.22%	0	0	1,378	0	7	0	2	0	1	0	0	0	0	0	1.29	4	2.59
(V07) (534) Charleston, SC	40,782	39,134	95.96%	1,648	4.04%	28	2	37,790	2	1,344	0	1,074	0	464	0	105	0	5	0	4.25	6.61	1.97
(V07) (534) Charleston	25,709	24,399	94.90%	1,310	5.10%	0	2	23,613	2	786	0	781	0	424	0	100	0	5	0	4.48	6.75	1.73
(V07) (534BY) Savannah	4,306	4,148	96.33%	158	3.67%	0	0	3,961	0	187	0	145	0	10	0	3	0	0	0	4.82	6.68	0.77
(V07) (534GB) Myrtle Beach	4,361	4,249	97.43%	112	2.57%	0	0	4,064	0	185	0	87	0	23	0	2	0	0	0	6.43	5.38	2.94
(V07) (534GC) Beaufort	1,251	1,247	99.68%	4	0.32%	0	0	1,219	0	28	0	3	0	1	0	0	0	0	0	1.63	0.42	0.6
(V07) (534GD) Goose Creek, SC	3,010	2,985	99.17%	25	0.83%	0	0	2,865	0	120	0	24	0	1	0	0	0	0	0	3.85	2.88	3.03
(V07) (534GE) Hinesville	2,145	2,106	98.18%	39	1.82%	0	0	2,068	0	38	0	34	0	5	0	0	0	0	0	1.83		2.23
(V07) (544) Columbia, SC	63,394	58,317	91.99%	5,077	8.01%	15	642	53,232	93	5,085	92	2,847	234	1,895	135	207	22	128	66	10.4	9.36	9.24
(V07) (544) Columbia SC	41,069	36,952	89.98%	4,117	10.02%	0	222	32,947	18	4,005	50	2,282	106	1,592	17	143	6	100	25	20.63	9.16	15.21
(V07) (544BZ) Greenville SC	8,648	8,137	94.09%	511	5.91%	0	309	7,785	67	352	33	274	114	159	94	55	1	23	0	2.43	10.83	11
(V07) (544GB) Florence SC	2,551	2,401	94.12%	150	5.88%	0	111	2,237	8	164	9	43	14	97	24	8	15	2	41	11.56	0	5.49
(V07) (544GC) Rock Hill	4,474	4,462	99.73%	12	0.27%	0	0	4,336	0	126	0	10	0	1	0	0	0	1	0	1.79		3.13
(V07) (544GD) Anderson County	1,943	1,895	97.53%	48	2.47%	0	0	1,819	0	76	0	39	0	7	0	0	0	2	0	2.72	13	4.94
(V07) (544GE) Orangeburg County	1,109	1,090	98.29%	19	1.71%	0	0	1,058	0	32	0	15	0	4	0	0	0	0	0	1.73		2.62
(V07) (544GF) Sumter County	1,351	1,301	96.30%	50	3.70%	0	0	1,201	0	100	0	49	0	0	0	1	0	0	0	6.76	9	4.2
(V07) (544GG) Spartanburg,SC CBOC	2,149	1,982	92.23%	167	7.77%	0	0	1,775	0	207	0	133	0	34	0	0	0	0	0	6.5		8.66
(V07) (544HK) Columbia VA Mobile Clinic	96	93	96.88%	3	3.13%	0	0	74	0	19	0	2	0	1	0	0	0	0	0		8.45	
(V07) (544MB) IDES Ft Jackson	4	4	100.00%	0	0.00%	0	0	0	0	4	0	0	0	0	0	0	0	0	0		26.25	
(V07) (557) Dublin, GA	25,751	21,808	84.69%	3,943	15.31%	53	1,101	19,596	147	2,212	219	1,878	643	1,565	73	460	18	40	1	20.04	11.64	5.88
(V07) (557) Dublin	14,647	11,743	80.17%	2,904	19.83%	0	294	10,437	101	1,306	76	1,390	71	1,343	40	137	5	34	1	29.34	13.02	1.57
(V07) (557GA) Macon GA	1,722	1,561	90.65%	161	9.35%	0	8	1,415	2	146	3	74	1	84	2	2	0	1	0	7	1.38	13.09
(V07) (557GB) Albany GA	2,238	1,814	81.05%	424	18.95%	0	143	1,612	36	202	22	59	43	46	30	316	12	3	0	42.49	12.92	6.25
(V07) (557GC) Baldwin County	423	411	97.16%	12	2.84%	0	1	354	0	57	0	10	1	1	0	0	0	1	0	6.15	7.37	4.91
(V07) (557GE) Brunswick	4,760	4,454	93.57%	306	6.43%	0	6	4,073	4	381	1	236	1	66	0	3	0	1	0	4.94	8.83	13.98
(V07) (557HA) Perry	1,961	1,825	93.06%	136	6.94%	0	649	1,705	4	120	117	109	526	25	1	2	1	0	0	8.74	4.52	4.95
(V07) (619) Central Alabama Veterans HCS, AL	33,086	25,070	75.77%	8,016	24.23%	47	76	21,649	23	3,421	15	4,054	17	2,327	9	1,423	6	212	6	12.7	24.56	22.81
(V07) (619) Montgomery	11,631	8,713	74.91%	2,918	25.09%	0	19	7,027	2	1,686	3	1,951	5	597	5	361	2	9	2	18.52	22.7	10.59
(V07) (619AA) Tuskegee	9,832	6,732	68.47%	3,100	31.53%	0	42	5,742	12	990	9	1,580	10	1,085	4	388	3	47	4	9.22	29.49	24.29
(V07) (619GA) Columbus	6,922	5,198	75.09%	1,724	24.91%	0	1	4,789	0	409	1	333	0	569	0	669	0	153	0	11.23	22.89	42.36
(V07) (619GB) Dothan	1,796	1,770	98.55%	26	1.45%	0	11	1,678	9	92	1	26	1	0	0	0	0	0	0	7.28		0.44
(V07) (619GD) Wiregrass	2,655	2,415	90.																			

Pending Wait Times Using Preferred Date*

Facility (Data On 12/1/14)	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
(V08) (516GA) Sarasota	2,984	2,870	96.18%	114	3.82%	0	20	2,652	7	218	7	96	6	16	0	0	0	2	0	5.56	13.41	3.21
(V08) (516GB) St. Petersburg	609	598	98.19%	11	1.81%	0	1	570	0	28	0	11	1	0	0	0	0	0	0	3.09		2.66
(V08) (516GC) Palm Harbor	2,053	2,033	99.03%	20	0.97%	0	9	1,935	2	98	3	17	4	3	0	0	0	0	0	3.23	2.15	0.93
(V08) (516GD) Bradenton	6,239	6,161	98.75%	78	1.25%	0	208	5,976	32	185	26	67	42	6	45	1	31	4	32	4.08	2.01	4.54
(V08) (516GE) Port Charlotte/Charlotte County	3,613	3,393	93.91%	220	6.09%	0	0	3,154	0	239	0	187	0	27	0	4	0	2	0	5.89	8.04	3.47
(V08) (516GF) Naples	2,462	2,396	97.32%	66	2.68%	0	0	2,285	0	111	0	52	0	9	0	5	0	0	0	2.12	4.99	4.49
(V08) (516GH) Sebring	1,484	1,470	99.06%	14	0.94%	0	0	1,461	0	9	0	6	0	6	0	2	0	0	0	0.52	16.4	0.71
(V08) (546) Miami, FL	51,542	49,478	96.00%	2,064	4.00%	7	34	47,326	12	2,152	0	1,625	0	371	0	44	12	24	10	5.78	5.79	1.15
(V08) (546) Miami	32,648	31,419	96.24%	1,229	3.76%	0	32	30,064	10	1,355	0	999	0	166	0	41	12	23	10	10.48	4.62	0.43
(V08) (546BZ) Broward County	12,971	12,181	93.91%	790	6.09%	0	2	11,530	2	651	0	587	0	201	0	1	0	1	0	3.81	9.35	2.19
(V08) (546GA) Miami	123	121	98.37%	2	1.63%	0	0	121	0	0	0	2	0	0	0	0	0	0	0			1.83
(V08) (546GB) Key West	779	761	97.69%	18	2.31%	0	0	686	0	75	0	16	0	1	0	1	0	0	0	4.43	7.5	6.17
(V08) (546GC) Homestead	2,060	2,056	99.81%	4	0.19%	0	0	2,046	0	10	0	2	0	2	0	0	0	0	0	0.49	0.17	0.5
(V08) (546GD) Pembroke Pines	931	931	100.00%	0	0.00%	0	0	922	0	9	0	0	0	0	0	0	0	0	0	0.14	3.04	0.01
(V08) (546GE) Key Largo	376	375	99.73%	1	0.27%	0	0	370	0	5	0	0	0	0	0	1	0	0	0	1.18	10.9	1.14
(V08) (546GF) Hollywood (Southeast Broward Co.)	1,219	1,202	98.61%	17	1.39%	0	0	1,177	0	25	0	16	0	1	0	0	0	0	0	0.96	4.92	1.32
(V08) (546GH) Deerfield Beach	435	432	99.31%	3	0.69%	0	0	410	0	22	0	3	0	0	0	0	0	0	0	1.28	5.73	1.67
(V08) (548) West Palm Beach, FL	66,918	64,654	96.62%	2,264	3.38%	4	4	61,498	0	3,156	0	1,560	2	463	2	217	0	24	0	1.62	6.95	1.49
(V08) (548) W Palm Beach	57,789	55,693	96.37%	2,096	3.63%	0	2	52,712	0	2,981	0	1,442	0	421	2	212	0	21	0	1.86	7.14	1.7
(V08) (548GA) Ft Pierce	1,275	1,209	94.82%	66	5.18%	0	1	1,174	0	35	0	42	1	24	0	0	0	0	0	0.4	10.51	0.84
(V08) (548GB) Delray Beach	2,551	2,521	98.82%	30	1.18%	0	0	2,484	0	37	0	29	0	1	0	0	0	0	0	0.21	2.27	0.87
(V08) (548GC) Stuart	1,820	1,772	97.36%	48	2.64%	0	1	1,717	0	55	0	29	1	14	0	3	0	2	0	0.33	10.72	0.89
(V08) (548GD) Boca Raton	1,279	1,278	99.92%	1	0.08%	0	0	1,265	0	13	0	1	0	0	0	0	0	0	0	0.08	0.87	0.36
(V08) (548GE) Vero Beach	1,419	1,401	98.73%	18	1.27%	0	0	1,372	0	29	0	13	0	3	0	1	0	1	0	1.82	1.21	0.75
(V08) (548GF) Okeechobee	785	780	99.36%	5	0.64%	0	0	774	0	6	0	4	0	0	0	1	0	0	0	0.86	0.89	0.83
(V08) (573) Gainesville, FL	150,045	129,151	86.07%	20,894	13.93%	353	929	117,545	273	11,606	169	11,265	192	6,935	198	1,716	81	978	16	9.38	16.55	3.61
(V08) (573) North Florida/South Georgia HCS-Gainesville	57,399	51,195	89.19%	6,204	10.81%	0	626	46,741	73	4,454	122	3,221	168	1,883	170	651	78	449	15	5.85	12.56	2.91
(V08) (573A4) North Florida/South Georgia HCS-Lake City	18,666	15,880	85.07%	2,786	14.93%	0	16	14,405	5	1,475	0	1,996	2	382	5	335	3	73	1	20.83	11.07	1.16
(V08) (573BY) Jacksonville	30,751	22,753	73.99%	7,998	26.01%	0	284	20,224	194	2,529	46	3,347	21	3,781	23	518	0	352	0	13.12	31.57	3.19
(V08) (573GA) Valdosta	1,341	1,319	98.36%	22	1.64%	0	0	1,304	0	15	0	10	0	8	0	4	0	0	0	0.26	8.02	0
(V08) (573GD) Ocala	5,012	4,687	93.52%	325	6.48%	0	0	4,391	0	296	0	194	0	57	0	26	0	48	0	2.02	18.45	2.73
(V08) (573GE) St. Augustine	3,565	3,384	94.92%	181	5.08%	0	0	3,122	0	262	0	145	0	27	0	9	0	0	0	9.62	9.14	1.02
(V08) (573GF) Tallahassee	9,062	7,077	78.10%	1,985	21.90%	0	0	5,758	0	1,319	0	1,498	0	412	0	55	0	20	0	16.07	22.08	11.11
(V08) (573GG) Lecanto	2,212	1,855	83.86%	357	16.14%	0	0	1,630	0	225	0	239	0	83	0	33	0	2	0	12.27	4.6	1.46
(V08) (573GI) The Villages	18,414	17,519	95.14%	895	4.86%	0	3	16,726	1	793	1	508	1	279	0	77	0	31	0	4.77	6.7	4.32
(V08) (573GJ) Saint Marys	1,134	1,062	93.65%	72	6.35%	0	0	945	0	117	0	53	0	12	0	7	0	0	0	13.04	23.68	2.29
(V08) (573GK) Jackson County	1,130	1,099	97.26%	31	2.74%	0	0	1,034	0	65	0	25	0	3	0	0	0	3	0	3.86	3.97	8.42
(V08) (573GL) Palatka	1,341	1,304	97.24%	37	2.76%	0	0	1,250	0	54	0	28	0	8	0	1	0	0	0	1.67	2.71	4.36
(V08) (573MA) IDES Naval Hospital Jacksonville	18	17	94.44%	1	5.56%	0	0	15	0	2	0	1	0	0	0	0	0	0	0		4.61	
(V08) (672) San Juan, PR	125,488	124,030	98.84%	1,458	1.16%	1	125	120,383	24	3,647	21	915	34	269	34	189	11	85	1	2.42	2.61	3.33
(V08) (672) San Juan	79,964	79,044	98.85%	920	1.15%	0	60	76,067	15	2,977	8	615	13	171	19	81	4	53	1	3.3	2.77	4.13
(V08) (672B0) Ponce	17,937	17,867	99.61%	70	0.39%	0	29	17,765	4	102	8	43	11	17	6	4	0	6	0	1.39	0.3	0.99
(V08) (672BZ) Mayaguez	15,430	15,139	98.11%	291	1.89%	0	36	14,681	5	458	5	130	10	54	9	82	7	25	0	1.82	3.81	4.61
(V08) (672GA) St Croix	463	428	92.44%	35	7.56%	0	0	400	0	28	0	30	0	3	0	2	0	0	0	1.45	23.17	16.54
(V08) (672GB) St Thomas	611	597	97.71%	14	2.29%	0	0	591	0	6	0	12	0	0	0	2	0	0	0	2.37	14.14	6.71
(V08) (672GC) Arecibo	5,005	4,954	98.98%	51	1.02%	0	0	4,910	0	44	0	43	0	4	0	3	0	1	0	0.3	1.52	1.36
(V08) (672GD) Ceiba	4,004	3,933	98.23%	71	1.77%	0	0	3,911	0	22	0	38	0	18	0	15	0	0	0	1.82	5.83	0.21
(V08) (672GE) Guayama	2,074	2,068	99.71%	6	0.29%	0	0	2,058	0	10	0	4	0	2	0	0	0	0	0	1.54	0.74	1.01
(V08) (673) Tampa, FL	122,359	113,924	93.11%	8,435	6.89%	43	1,396	109,717	321	4,207	305	3,780	297	2,835	144	1,395	96	425	233	1.37	11.56	4.67
(V08) (673) Tampa	87,011	80,250	92.23%	6,761	7.77%	0	1,396	77,483	321	2,767	305	2,729	297	2,393	144	1,255	96	384	233	0.85	11.66	3.87
(V08) (673BZ) New Port Richey	21,523	20,431	94.93%	1,092	5.07%	0	0	19,541	0	890	0	696	0	290	0	73	0	33	0	2.14	10.26	4.42
(V08) (673GB) Lakeland	4,481	3,990	89.04%	491	10.96%	0	0	3,595	0	395	0	272	0	150	0	65	0	4	0	3.81	17.18	11.74
(V08) (673GC) Brooksville	6,116	6,090	99.57%	26	0.43%	0	0	6,036	0	54	0	21	0	0	0	2	0	3	0	1.56	1.3	3.27
(V08) (673GF) Zephyrhills	3,228	3,163	97.99%	65	2.01%	0	0	3,062	0	101	0	62	0	2	0	0	0	1	0	2.01	5.67	3.98
(V08) (675) Orlando, FL	102,342	96,517	94.31%	5,825	5.69%	26	1,332	92,958	268	3,559	167	3,165	331	1,852	297	600	158	208	111	3.21	7.12	1.97
(V08) (675) Orlando	18	18	100.00%	0	0.00%	0	0	18	0	0	0	0	0	0	0	0	0	0	0		0.59	
(V08) (675AA) Orlando Nursing Home	2	2	100.00%	0	0.00%	0	0	0	0	2	0	0	0	0	0	0	0	0	0		16	
(V08) (675BU) Orlando Domiciliary	118	116	98.31%	2	1.69%	0	0	116	0	0	0	0	0	1	0	0	0	1	0			
(V08) (675GA) Viera Outpatient Clinic	19,691	19,504	99.05%	187	0.95%	0	932	19,224	172	280	159	134	259	35	228	13	95	5	19	0.96	1.37	0.74
(V08) (675GB) Daytona Beach Outpatient Clinic	15,338	15,128	98.63%	210	1.37%	0	19	14,896	2	232	1	137	1	63	1	5	8	3	6	1.36	2.09	0.61
(V08) (675GC) Kissimmee CBOC	3,449	3,251	94.26%	198	5.74%	0	0	3,190	0	61	0	135	0	63	0	0	0	0	0	5.02	1.31	2.01
(V08) (675GD) Orange City	2,087	2,058	98.61%	29	1.39%	0	0	2,028	0	30	0	18	0	4	0	5	0	2	0	2.13	6.71	1.19

Pending Wait Times Using Preferred Date*

Facility (Data On 12/1/14)	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
(V09) (596A4) Lexington-Cooper Dr	16,537	14,810	89.56%	1,727	10.44%	0	417	12,784	104	2,026	115	1,333	108	333	73	41	10	20	7	14.28	10.12	0.44
(V09) (596GA) Somerset	1,895	1,572	82.96%	323	17.04%	0	12	1,357	9	215	2	269	1	51	0	3	0	0	0	8.29	7.3	1.26
(V09) (596GB) Morehead	394	388	98.48%	6	1.52%	0	5	316	4	72	0	6	1	0	0	0	0	0	0	4.39	2.62	6
(V09) (596GC) Hazard	462	454	98.27%	8	1.73%	0	2	420	2	34	0	7	0	1	0	0	0	0	0	10.78	12.91	8.86
(V09) (596GD) Berea	900	766	85.11%	134	14.89%	0	2	645	2	121	0	130	0	4	0	0	0	0	0	4.13	4.25	3.1
(V09) (603) Louisville, KY	46,180	45,236	97.96%	944	2.04%	6	32	42,634	24	2,602	1	740	4	132	3	47	0	25	0	3.88	4.31	4.83
(V09) (603) Louisville	27,913	27,193	97.42%	720	2.58%	0	28	25,461	20	1,732	1	568	4	96	3	38	0	18	0	5.48	10.19	1.54
(V09) (603GA) Fort Knox	1,686	1,678	99.53%	8	0.47%	0	0	1,542	0	136	0	6	0	2	0	0	0	0	0	4.34	0.03	5.91
(V09) (603GB) New Albany IN (Southern Indiana)	3,077	3,013	97.92%	64	2.08%	0	0	2,858	0	155	0	42	0	13	0	5	0	4	0	4.84	2.48	2.41
(V09) (603GC) Shively (Louisville-Jefferson County)	3,354	3,300	98.39%	54	1.61%	0	4	3,115	4	185	0	52	0	2	0	0	0	0	0	5.63		4.64
(V09) (603GD) Dupont	2,516	2,461	97.81%	55	2.19%	0	0	2,300	0	161	0	38	0	12	0	4	0	1	0	2.89	1.6	1.08
(V09) (603GE) Newburg CBOC KY	3,467	3,452	99.57%	15	0.43%	0	0	3,383	0	69	0	11	0	4	0	0	0	0	0	3.73	1.24	2.06
(V09) (603GF) Grayson County	2,243	2,221	99.02%	22	0.98%	0	0	2,147	0	74	0	17	0	3	0	0	0	2	0	4.4	2.56	0.93
(V09) (603GG) Scott County	1,424	1,419	99.65%	5	0.35%	0	0	1,362	0	57	0	5	0	0	0	0	0	0	0	5.41	0	5.21
(V09) (603GH) Carroll County	459	458	99.78%	1	0.22%	0	0	425	0	33	0	1	0	0	0	0	0	0	0			
(V09) (603MA) IDES Fort Knox	34	34	100.00%	0	0.00%	0	0	34	0	0	0	0	0	0	0	0	0	0	0			
(V09) (603PB) Louisville (SARRTP)	7	7	100.00%	0	0.00%	0	0	7	0	0	0	0	0	0	0	0	0	0	0			
(V09) (614) Memphis, TN	57,905	56,238	97.12%	1,667	2.88%	9	95	54,212	40	2,026	17	1,004	19	422	10	178	9	63	0	2.56	4.16	4.2
(V09) (614) Memphis	41,834	40,464	96.73%	1,370	3.27%	0	55	38,720	8	1,744	9	834	19	321	10	164	9	51	0	3.17	4.2	4.7
(V09) (614DT) TN STHOME HUMBOLDT TX	12	12	100.00%	0	0.00%	0	0	8	0	4	0	0	0	0	0	0	0	0	0		7.17	
(V09) (614GA) Tupelo	2,271	2,237	98.50%	34	1.50%	0	0	2,215	0	22	0	24	0	6	0	3	0	1	0	0.73	0	2.47
(V09) (614GB) Jonesboro	3,548	3,545	99.92%	3	0.08%	0	0	3,489	0	56	0	1	0	0	0	1	0	1	0	1.15	0	2.89
(V09) (614GC) Marshall County	552	551	99.82%	1	0.18%	0	0	549	0	2	0	0	0	0	0	0	0	1	0	1.52	36.5	
(V09) (614GD) Savannah (Hardin County)	281	271	96.44%	10	3.56%	0	0	252	0	19	0	7	0	1	0	1	0	1	0	6.74	0	0
(V09) (614GE) Covington	2,027	1,881	92.80%	146	7.20%	0	39	1,859	31	22	8	55	0	80	0	7	0	4	0	4.64	5.68	10.78
(V09) (614GF) Memphis-South Clinic	3,017	2,932	97.18%	85	2.82%	0	0	2,832	0	100	0	77	0	7	0	0	0	1	0	3.32	1.13	0
(V09) (614GG) Jackson TN	1,553	1,541	99.23%	12	0.77%	0	1	1,528	1	13	0	4	0	6	0	1	0	1	0	0.81	2.09	0.3
(V09) (614GJ) Dyersburg	1,864	1,864	100.00%	0	0.00%	0	0	1,852	0	12	0	0	0	0	0	0	0	0	0	2.57	0	1.31
(V09) (614GN) Helena, AR	942	936	99.36%	6	0.64%	0	0	904	0	32	0	2	0	1	0	1	0	2	0	3.4	0	3.2
(V09) (614PA) Memphis Tn	4	4	100.00%	0	0.00%	0	0	4	0	0	0	0	0	0	0	0	0	0	0			
(V09) (621) Mountain Home, TN	75,141	72,274	96.18%	2,867	3.82%	17	72	70,251	17	2,023	13	1,659	36	649	1	375	2	184	3	7.51	3.6	2.18
(V09) (621) James H Quillen VAMC	50,237	48,971	97.48%	1,266	2.52%	0	40	47,802	9	1,169	5	923	22	224	1	89	0	30	3	4.03	3.5	1.49
(V09) (621BU) VADOM Mountain Home	121	121	100.00%	0	0.00%	0	0	120	0	1	0	0	0	0	0	0	0	0	0	0.18		
(V09) (621BY) Knoxville CBOC	13,793	12,647	91.69%	1,146	8.31%	0	10	12,206	2	441	2	468	4	327	0	224	2	127	0	12.98	5	2.1
(V09) (621GA) Rogersville	976	885	90.68%	91	9.32%	0	2	866	0	19	0	36	2	16	0	15	0	24	0	8.62	44	10.02
(V09) (621GC) Norton	3,667	3,642	99.32%	25	0.68%	0	1	3,508	0	134	0	22	1	3	0	0	0	0	0	2.6	0	4.01
(V09) (621GG) Morristown CBOC TN	1,246	1,212	97.27%	34	2.73%	0	1	1,174	0	38	1	22	0	6	0	6	0	0	0	3.85	5.67	7.73
(V09) (621GJ) Sevierville	1,752	1,554	88.70%	198	11.30%	0	4	1,495	2	59	0	95	2	61	0	40	0	2	0	12.32	12.46	0.71
(V09) (621GJ) Bristol	2,586	2,524	97.60%	62	2.40%	0	13	2,406	3	118	5	56	5	5	0	0	0	1	0	3.5	0.57	4.99
(V09) (621GK) Campbell County	763	718	94.10%	45	5.90%	0	1	674	1	44	0	37	0	7	0	1	0	0	0	5.86	25.5	8.73
(V09) (626) Middle Tennessee HCS, TN	130,280	120,403	92.42%	9,877	7.58%	5	625	114,954	136	5,449	134	5,122	240	3,196	78	929	18	630	19	10.71	6.04	8.66
(V09) (626) Middle Tennessee HCS	63,461	58,000	91.39%	5,461	8.61%	0	389	55,108	52	2,892	93	2,702	199	1,888	41	594	1	277	3	19.42	6.63	12.04
(V09) (626A4) Middle Tennessee HCS-Alvin C. York Division	39,107	37,416	95.68%	1,691	4.32%	0	38	36,353	23	1,063	0	890	5	386	4	170	1	245	5	2.38	5.08	2.41
(V09) (626GA) Dover	433	261	60.28%	172	39.72%	0	1	255	1	6	0	74	0	62	0	28	0	8	0	33.48	0	7.76
(V09) (626GC) Bowling Green	1,906	1,671	87.67%	235	12.33%	0	15	1,417	1	254	3	115	4	114	5	4	1	2	1	12.22	23.04	12.37
(V09) (626GE) Clarksville	6,579	5,773	87.75%	806	12.25%	0	99	5,461	29	312	30	504	19	196	18	42	3	64	0	5.16	6.66	15.5
(V09) (626GF) Chattanooga	10,311	9,864	95.66%	447	4.34%	0	24	9,338	22	526	2	278	0	152	0	11	0	6	0	6.68	5.11	3.86
(V09) (626GG) Tullahoma	799	745	93.24%	54	6.76%	0	1	730	1	15	0	19	0	19	0	16	0	0	0	8.42	12.5	2.25
(V09) (626GH) Cookeville	1,854	1,743	94.01%	111	5.99%	0	41	1,675	6	68	4	89	11	16	9	2	11	4	0	7.26	0	2.87
(V09) (626GJ) Hopkinsville	2,843	2,254	79.28%	589	20.72%	0	16	2,133	0	121	2	249	2	260	1	62	1	18	10	12.9	7.96	24.13
(V09) (626GK) McMinnville	866	857	98.96%	9	1.04%	0	0	835	0	22	0	6	0	0	0	0	0	3	0	3.61	0.5	3.37
(V09) (626GL) Harriman (Roane County)	234	203	86.75%	31	13.25%	0	0	183	0	20	0	27	0	3	0	0	0	1	0	6.05		14.01
(V09) (626GM) Maury County CBOC	1,366	1,168	85.51%	198	14.49%	0	1	1,059	1	109	0	105	0	92	0	0	0	1	0	12.22	1.91	11.66
(V09) (626GN) McMinn County Outreach Clinic	458	385	84.06%	73	15.94%	0	0	344	0	41	0	64	0	8	0	0	0	1	0	15.85	0.29	
(V09) (626MA) IDES Fort Campbell	63	63	100.00%	0	0.00%	0	0	63	0	0	0	0	0	0	0	0	0	0	0			
(V10) (538) Chillicothe, OH	15,904	14,204	89.31%	1,700	10.69%	4	186	13,135	20	1,069	16	1,000	45	436	10	119	17	145	78	4.41	16.25	5.1
(V10) (538) Chillicothe	9,058	8,011	88.44%	1,047	11.56%	0	147	7,526	19	485	14	666	42	334	8	29	11	18	53	4.63	13.4	2.45
(V10) (538GA) Athens	1,590	1,501	94.40%	89	5.60%	0	0	1,347	0	154	0	24	0	22	0	41	0	2	0	1.09	18.03	4.68
(V10) (538GB) Portsmouth	1,562	1,298	83.10%	264	16.90%	0	30	1,067	0	231	1	76	3	28	0	35	5	125	21	9.1	50.21	9.65
(V10) (538GC) Marietta	668	621	92.96%	47	7.04%	0	0	588	0	33	0	17	0	22	0	8	0	0	0	0.95	10.82	8.08
(V10) (538GD) Lancaster	1,870	1,706	91.23%	164	8.77%	0	9	1,592	1	114	1	136	0	24	2	4	1	0	4	4.44	9.92	7.09
(V10) (538GE) Cambridge	1,156	1,067	92.30%	89	7.70%	0	0	1,015	0	52	0	81	0	6	0	2	0	0	0	4.72	12.32	4.03
(V10) (539) Cincinnati, OH	39,991	38,405	96.03%	1,586	3.97%	12	29	37,179	22	1,226	2	1,162	3	352	1	62	0	10	1	1.74	6.19	1.83</

Pending Wait Times Using Preferred Date*

Facility (Data On 12/1/14)	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
(V10) (541) Cleveland, OH	67,463	64,510	95.62%	2,953	4.38%	16	14	60,831	14	3,679	0	2,488	0	381	0	70	0	14	0	4.83	5.14	2.83
(V10) (541) Cleveland-Wade Park	29,170	28,060	96.19%	1,110	3.81%	0	9	26,610	9	1,450	0	979	0	102	0	19	0	10	0	6.41	4.75	1.29
(V10) (541BY) Canton	4,149	3,889	93.73%	260	6.27%	0	0	3,567	0	322	0	228	0	29	0	1	0	2	0	5.78	10.42	0.46
(V10) (541BZ) Youngstown	4,261	3,957	92.87%	304	7.13%	0	0	3,572	0	385	0	241	0	45	0	18	0	0	0	4.61	8.93	9.16
(V10) (541GB) Lorain	1,998	1,985	99.35%	13	0.65%	0	0	1,867	0	118	0	13	0	0	0	0	0	0	0	1.87	4.49	1.34
(V10) (541GC) Sandusky	1,676	1,531	91.35%	145	8.65%	0	0	1,395	0	136	0	144	0	1	0	0	0	0	0	5.92	10.11	2.73
(V10) (541GD) Mansfield	4,341	3,960	91.22%	381	8.78%	0	0	3,806	0	154	0	217	0	133	0	30	0	1	0	8.52	6.08	2.08
(V10) (541GE) McCafferty	465	435	93.55%	30	6.45%	0	0	357	0	78	0	29	0	1	0	0	0	0	0	7.94	10.94	5.74
(V10) (541GF) Painesville	1,625	1,619	99.63%	6	0.37%	0	1	1,596	1	23	0	4	0	1	0	0	0	1	0	1.63	1.62	0.52
(V10) (541GG) Akron	5,934	5,626	94.81%	308	5.19%	0	1	5,058	1	568	0	290	0	16	0	2	0	0	0	6.12	5.04	7.12
(V10) (541GH) East Liverpool	1,453	1,420	97.73%	33	2.27%	0	1	1,339	1	81	0	31	0	2	0	0	0	0	0	2.53	3.57	3.86
(V10) (541GI) Parma	1,500	1,479	98.60%	21	1.40%	0	1	1,401	1	78	0	21	0	0	0	0	0	0	0	2.79	3.34	1.5
(V10) (541GJ) New Philadelphia	1,396	1,366	97.85%	30	2.15%	0	0	1,340	0	26	0	22	0	8	0	0	0	0	0	2.07	2.41	0.35
(V10) (541GK) Ravenna	1,415	1,405	99.29%	10	0.71%	0	0	1,377	0	28	0	10	0	0	0	0	0	0	0	1.41	1.48	2.79
(V10) (541GL) Parma	8,058	7,756	96.25%	302	3.75%	0	1	7,524	1	232	0	259	0	43	0	0	0	0	0	2.48	4.35	0.47
(V10) (541GM) Cleveland Ambulatory Care Center	22	22	100.00%	0	0.00%	0	0	22	0	0	0	0	0	0	0	0	0	0	0			
(V10) (552) Dayton, OH	23,145	22,503	97.23%	642	2.77%	8	38	21,470	11	1,033	7	566	4	64	3	8	2	4	11	0.81	4.23	2.25
(V10) (552) Dayton	17,196	16,611	96.60%	585	3.40%	0	4	15,704	2	907	2	521	0	56	0	4	0	4	0	0.96	4.62	2.14
(V10) (552GA) Middletown	1,237	1,220	98.63%	17	1.37%	0	0	1,194	0	26	0	14	0	2	0	1	0	0	0	1.16	2.83	2
(V10) (552GB) Lima	2,032	2,005	98.67%	27	1.33%	0	34	1,971	9	34	5	20	4	4	3	3	2	0	11	0.67	3.11	2.1
(V10) (552GC) Richmond	1,420	1,412	99.44%	8	0.56%	0	0	1,398	0	14	0	6	0	2	0	0	0	0	0	0.33	1.28	1.67
(V10) (552GD) Springfield	1,260	1,255	99.60%	5	0.40%	0	0	1,203	0	52	0	5	0	0	0	0	0	0	0	0.92	1.8	3.75
(V10) (757) Columbus, OH	36,642	33,389	91.12%	3,253	8.88%	6	22	30,969	7	2,420	7	2,119	3	851	1	266	1	17	3	9.79	8.98	2.3
(V10) (757) Columbus	31,908	28,949	90.73%	2,959	9.27%	0	12	26,982	6	1,967	4	1,853	1	825	0	264	0	17	1	11.1	9.01	1.04
(V10) (757GA) Zanesville	1,279	1,241	97.03%	38	2.97%	0	2	1,148	0	93	0	35	0	3	0	0	1	0	1	4.99	7.19	1.71
(V10) (757GB) Grove City (Franklin County)	1,040	956	91.92%	84	8.08%	0	0	872	0	84	0	82	0	2	0	0	0	0	0	10.85	1.91	1.49
(V10) (757GC) Marion	1,027	885	86.17%	142	13.83%	0	0	768	0	117	0	120	0	21	0	1	0	0	0	5.19	14.58	15.68
(V10) (757GD) Newark	1,388	1,358	97.84%	30	2.16%	0	8	1,199	1	159	3	29	2	0	1	1	0	0	1	8.28	7.55	2.84
(V11) (506) Ann Arbor, MI	50,032	47,030	94.00%	3,002	6.00%	12	4	44,950	4	2,080	0	2,000	0	735	0	201	0	66	0	5.2	6.25	2.83
(V11) (506) Ann Arbor HCS	37,372	35,076	93.86%	2,296	6.14%	0	4	33,653	4	1,423	0	1,622	0	512	0	105	0	57	0	5.93	5.72	1.91
(V11) (506GA) Toledo	10,444	9,776	93.60%	668	6.40%	0	0	9,232	0	544	0	360	0	210	0	89	0	9	0	4.65	8.91	4.4
(V11) (506GB) Flint (Genessee Co.)	1,151	1,128	98.00%	23	2.00%	0	0	1,086	0	42	0	12	0	11	0	0	0	0	0	3.35	0.6	3.48
(V11) (506GC) Jackson	1,065	1,050	98.59%	15	1.41%	0	0	979	0	71	0	6	0	2	0	7	0	0	0	3.14	2.57	3.91
(V11) (515) Battle Creek, MI	21,849	20,324	93.02%	1,525	6.98%	19	102	18,948	46	1,376	39	1,282	16	237	1	2	0	4	0	3.53	8.86	1.45
(V11) (515) Battle Creek	10,787	10,065	93.31%	722	6.69%	0	53	9,446	30	619	19	542	4	176	0	1	0	3	0	3.16	8.24	0.74
(V11) (515BY) Grand Rapids	8,419	7,631	90.64%	788	9.36%	0	49	6,986	16	645	20	727	12	59	1	1	0	1	0	4.52	9.95	2.85
(V11) (515GA) Muskegon	889	887	99.78%	2	0.22%	0	0	872	0	15	0	1	0	1	0	0	0	0	0	0.83	1.68	0.59
(V11) (515GB) Lansing	958	947	98.85%	11	1.15%	0	0	892	0	55	0	10	0	1	0	0	0	0	0	2	3.29	3.01
(V11) (515GC) Benton Harbor	796	794	99.75%	2	0.25%	0	0	752	0	42	0	2	0	0	0	0	0	0	0	3.6	0.17	1.3
(V11) (550) Danville, IL	16,276	15,567	95.64%	709	4.36%	12	4	15,004	2	563	2	613	0	82	0	8	0	6	0	4.69	3.22	3.86
(V11) (550) Illiana HCS (Danville)	6,817	6,577	96.48%	240	3.52%	0	2	6,328	2	249	0	215	0	22	0	0	0	3	0	0.89	4.33	1.74
(V11) (550BY) Peoria	5,032	4,814	95.67%	218	4.33%	0	2	4,726	0	88	2	206	0	12	0	0	0	0	0	7.01	0.39	1.48
(V11) (550GA) Decatur	1,437	1,420	98.82%	17	1.18%	0	0	1,386	0	34	0	17	0	0	0	0	0	0	0	0.58	3.74	2.01
(V11) (550GC) Lafayette	664	594	89.46%	70	10.54%	0	0	576	0	18	0	31	0	38	0	1	0	0	0	1.53	1.05	18.53
(V11) (550GD) Springfield	1,589	1,435	90.31%	154	9.69%	0	0	1,282	0	153	0	135	0	9	0	7	0	3	0	8.43	8.94	9.34
(V11) (550GF) Mattoon, IL	737	727	98.64%	10	1.36%	0	0	706	0	21	0	9	0	1	0	0	0	0	0	3.15	1.2	1.2
(V11) (553) Detroit, MI	37,203	36,473	98.04%	730	1.96%	19	67	35,978	38	495	22	473	5	194	1	52	1	11	0	0.76	2.34	0.47
(V11) (553) Detroit (John D. Dingell)	35,650	34,921	97.96%	729	2.04%	0	65	34,436	38	485	21	472	5	194	1	52	0	11	0	0.77	2.34	0.4
(V11) (553GA) Yale	704	703	99.86%	1	0.14%	0	2	702	0	1	1	1	0	0	0	0	1	0	0	0.37		0.71
(V11) (553GB) Pontiac	849	849	100.00%	0	0.00%	0	0	840	0	9	0	0	0	0	0	0	0	0	0	1.13	1.23	2.11
(V11) (583) Indianapolis, IN	50,167	47,898	95.48%	2,269	4.52%	10	6	45,334	5	2,564	1	1,738	0	354	0	66	0	111	0	4.59	5.53	2.81
(V11) (583) Indianapolis	46,404	44,162	95.17%	2,242	4.83%	0	6	41,626	5	2,536	1	1,716	0	350	0	65	0	111	0	5.36	5.57	3.35
(V11) (583GA) Terre Haute	1,393	1,376	98.78%	17	1.22%	0	0	1,359	0	17	0	14	0	3	0	0	0	0	0	1.42	2.47	0.38
(V11) (583GB) Bloomington	1,896	1,888	99.58%	8	0.42%	0	0	1,878	0	10	0	6	0	1	0	1	0	0	0	0.74	1.15	0.96
(V11) (583GC) Martinsville	474	472	99.58%	2	0.42%	0	0	471	0	1	0	2	0	0	0	0	0	0	0	1.12	0.14	0.09
(V11) (610) Northern Indiana HCS, IN	29,524	27,740	93.96%	1,784	6.04%	41	2	25,589	2	2,151	0	1,336	0	386	0	47	0	15	0	9.68	6.74	2.23
(V11) (610) N. Indiana HCS-Marion	7,007	6,512	92.94%	495	7.06%	0	2	5,814	2	698	0	378	0	100	0	12	0	5	0	9.04	9.66	1.08
(V11) (610A4) N. Indiana HCS-Ft. Wayne	15,569	15,001	96.35%	568	3.65%	0	0	13,984	0	1,017	0	470	0	81	0	8	0	9	0	5.17	6.09	2.48
(V11) (610BU) Marion VADOM	12	12	100.00%	0	0.00%	0	0	12	0	0	0	0	0	0	0	0	0	0	0			
(V11) (610GA) South Bend	2,911	2,313	79.46%	598	20.54%	0	0	2,102	0	211	0	370	0	200	0	27	0	1	0	24.23	0.72	1.6
(V11) (610GB) Muncie	1,710	1,675	97.95%	35	2.05%	0	0	1,557	0	118	0	35	0	0	0	0	0	0	0	2.49	1.73	6.26
(V11) (610GC) Goshen, IN CBOC	1,050	1,050	100.00%	0	0.00%	0	0	1,044	0	6	0	0	0	0	0	0	0	0	0	0.81	0.17	0.94
(V11) (610GD) Peru	1,265	1,177	93.04%	88	6.96%	0	0	1,076	0	101	0	83										

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Facility (Data On 12/1/14)	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
(V11) (655GG) Cadillac	880	875	99.43%	5	0.57%	0	0	861	0	14	0	3	0	1	0	1	0	0	0	0.11	2.83	0.32
(V11) (655GH) Cheboygan	645	639	99.07%	6	0.93%	0	0	635	0	4	0	6	0	0	0	0	0	0	0	1.13	0.47	0.99
(V11) (655GI) Graying	441	425	96.37%	16	3.63%	0	0	402	0	23	0	9	0	7	0	0	0	0	0	0.66	8.47	2.92
(V12) (537) Jesse Brown VAMC (Chicago), IL	43,992	41,023	93.25%	2,969	6.75%	3	126	38,805	66	2,218	14	1,811	19	927	17	221	7	10	3	6.64	7.97	2.89
(V12) (537) Jesse Brown VAMC - Chicago HCS	34,221	31,905	93.23%	2,316	6.77%	0	95	30,522	42	1,383	11	1,306	16	809	17	195	7	6	2	6.31	7.29	0.94
(V12) (537BY) Adam Benjamin Jr. (Crown Point IN)	7,416	6,871	92.65%	545	7.35%	0	26	6,225	19	646	3	409	3	108	0	24	0	4	1	6.21	15.38	5.2
(V12) (537GA) Chicago Heights	701	668	95.29%	33	4.71%	0	1	628	1	40	0	30	0	2	0	1	0	0	0	7.83	0.15	1.53
(V12) (537GD) Lakeside	1,194	1,122	93.97%	72	6.03%	0	2	1,003	2	119	0	63	0	8	0	1	0	0	0	7.99		3.44
(V12) (537HA) Auburn Gresham	460	457	99.35%	3	0.65%	0	2	427	2	30	0	3	0	0	0	0	0	0	0	6.51		1.57
(V12) (556) Captain James A Lovell FHCC	14,204	13,770	96.94%	434	3.06%	7	17	12,759	3	1,011	3	403	9	20	1	1	1	10	0	2.66	5.07	4.57
(V12) (556) Captain James A Lovell FHCC	12,517	12,131	96.92%	386	3.08%	7	17	11,205	3	926	3	359	9	16	1	1	1	10	0	3.24	4.95	4.87
(V12) (556GA) Evanston	327	322	98.47%	5	1.53%	0	0	308	0	14	0	5	0	0	0	0	0	0	0	1.17	2	4.07
(V12) (556GC) McHenry	722	693	95.98%	29	4.02%	0	0	648	0	45	0	25	0	4	0	0	0	0	0	1.08	22.98	3.58
(V12) (556GD) Kenosha County	638	624	97.81%	14	2.19%	0	0	598	0	26	0	14	0	0	0	0	0	0	0	1.41	6.4	4.26
(V12) (578) Hines, IL	49,762	43,171	86.75%	6,591	13.25%	5	0	40,253	0	2,918	0	4,281	0	2,265	0	35	0	10	0	10.14	13.24	8.77
(V12) (578) Hines	41,047	35,124	85.57%	5,923	14.43%	0	0	32,885	0	2,239	0	3,783	0	2,096	0	34	0	10	0	13.34	13.64	8.79
(V12) (578GA) Joliet	2,977	2,694	90.49%	283	9.51%	0	0	2,428	0	266	0	233	0	49	0	1	0	0	0	6.82	8.95	11.56
(V12) (578GC) Kankakee County	958	910	94.99%	48	5.01%	0	0	862	0	48	0	29	0	19	0	0	0	0	0	2.09	3.26	6.56
(V12) (578GD) Aurora IL	1,574	1,516	96.32%	58	3.68%	0	0	1,408	0	108	0	52	0	6	0	0	0	0	0	3.62	3.82	5.12
(V12) (578GE) Elgin	935	870	93.05%	65	6.95%	0	0	791	0	79	0	46	0	19	0	0	0	0	0	5.14	29.59	7.74
(V12) (578GF) Lasalle	920	796	86.52%	124	13.48%	0	0	697	0	99	0	82	0	42	0	0	0	0	0	10.8	8.63	11.39
(V12) (578GG) Oak Lawn	1,351	1,261	93.34%	90	6.66%	0	0	1,182	0	79	0	66	0	34	0	0	0	0	0	3.97	15.38	8.71
(V12) (585) Iron Mountain, MI	10,720	10,111	94.32%	609	5.68%	3	1	9,490	1	621	0	464	0	106	0	35	0	4	0	4.82	7.46	4.31
(V12) (585) Iron Mountain MI	6,722	6,264	93.19%	458	6.81%	0	0	5,765	0	499	0	385	0	66	0	5	0	2	0	8.81	7.66	2.27
(V12) (585GA) Hancock	402	400	99.50%	2	0.50%	0	0	387	0	13	0	1	0	1	0	0	0	0	0	0.64	4.11	1.68
(V12) (585GB) Rhinelander	712	704	98.88%	8	1.12%	0	0	677	0	27	0	4	0	2	0	2	0	0	0	2.88	5.35	1.22
(V12) (585GC) Menominee MI	648	643	99.23%	5	0.77%	0	0	639	0	4	0	3	0	2	0	0	0	0	0	0.15	2.51	1.02
(V12) (585GD) Ironwood	370	368	99.46%	2	0.54%	0	0	357	0	11	0	0	0	0	0	2	0	0	0	1.53	2.33	1.73
(V12) (585HA) Marquette MI	1,536	1,405	91.47%	131	8.53%	0	1	1,345	1	60	0	68	0	35	0	26	0	2	0	3.16	4.74	9.04
(V12) (585HB) Sault Ste. Marie	330	327	99.09%	3	0.91%	0	0	320	0	7	0	3	0	0	0	0	0	0	0	0.19	10.08	0.43
(V12) (607) Madison, WI	30,149	28,118	93.26%	2,031	6.74%	0	0	26,690	0	1,428	0	1,454	0	475	0	74	0	28	0	8.1	6.85	2.13
(V12) (607) Madison WI	24,473	22,682	92.68%	1,791	7.32%	0	0	21,538	0	1,144	0	1,270	0	426	0	67	0	28	0	12.12	6.6	1.81
(V12) (607GC) Janesville	853	786	92.15%	67	7.85%	0	0	723	0	63	0	50	0	17	0	0	0	0	0	7.07	27.27	1.19
(V12) (607GD) Baraboo	368	358	97.28%	10	2.72%	0	0	328	0	30	0	7	0	2	0	1	0	0	0	5.89	22.37	1.31
(V12) (607GE) Beaver Dam	556	522	93.88%	34	6.12%	0	0	470	0	52	0	34	0	0	0	0	0	0	0	10.47	13.98	0.04
(V12) (607GF) Freeport	556	523	94.06%	33	5.94%	0	0	514	0	9	0	30	0	3	0	0	0	0	0	0.28	19.09	2.17
(V12) (607HA) Rockford	3,343	3,247	97.13%	96	2.87%	0	0	3,117	0	130	0	63	0	27	0	6	0	0	0	1.56	6.44	3.33
(V12) (676) Tomah, WI	14,364	14,060	97.88%	304	2.12%	6	0	13,648	0	412	0	272	0	21	0	10	0	1	0	1.28	3.89	2.16
(V12) (676) Tomah	8,885	8,701	97.93%	184	2.07%	0	0	8,449	0	252	0	178	0	6	0	0	0	0	0	1.62	3.82	0.76
(V12) (676BU) Tomah VADOM	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0			0
(V12) (676GA) Wausau	1,456	1,434	98.49%	22	1.51%	0	0	1,409	0	25	0	15	0	6	0	1	0	0	0	0.81	1.41	1.99
(V12) (676GC) La Crosse	1,976	1,953	98.84%	23	1.16%	0	0	1,867	0	86	0	23	0	0	0	0	0	0	0	1.54	2.71	3.1
(V12) (676GD) Wisconsin Rapids	1,896	1,821	96.04%	75	3.96%	0	0	1,772	0	49	0	56	0	9	0	9	0	1	0	0.69	4.48	8.42
(V12) (676GE) Clark County	149	149	100.00%	0	0.00%	0	0	149	0	0	0	0	0	0	0	0	0	0	0	0.39	0.8	0.07
(V12) (695) Milwaukee, WI	55,515	50,519	91.00%	4,996	9.00%	16	5	47,677	1	2,842	1	3,298	0	1,435	0	230	2	33	1	1.25	10.45	4.55
(V12) (695) Milwaukee WI	40,831	36,614	89.67%	4,217	10.33%	0	5	34,135	1	2,479	1	2,872	0	1,137	0	178	2	30	1	1.39	11.21	4.3
(V12) (695BU) VADOM Milwaukee	7	7	100.00%	0	0.00%	0	0	7	0	0	0	0	0	0	0	0	0	0	0			0
(V12) (695BY) Appleton	5,917	5,787	97.80%	130	2.20%	0	0	5,630	0	157	0	76	0	40	0	11	0	3	0	1.59	0.33	4.86
(V12) (695GA) Union Grove WI	1,112	1,097	98.65%	15	1.35%	0	0	1,081	0	16	0	15	0	0	0	0	0	0	0	0.97	0	1.63
(V12) (695GC) Cleveland	1,076	1,047	97.30%	29	2.70%	0	0	1,023	0	24	0	29	0	0	0	0	0	0	0	1.64	0.61	4.15
(V12) (695GD) Milo C Huempfer	6,572	5,967	90.79%	605	9.21%	0	0	5,801	0	166	0	306	0	258	0	41	0	0	0	0.23	9.43	6.55
(V15) (589) Columbia, MO	43,676	43,200	98.91%	476	1.09%	6	2	42,110	1	1,090	0	241	0	139	0	58	0	38	1	1.95	2.84	1.31
(V15) (589A4) Columbia MO	35,108	34,674	98.76%	434	1.24%	0	2	33,806	1	868	0	211	0	136	0	55	0	32	1	2.44	2.72	0.96
(V15) (589G8) Jefferson City, MO	1,516	1,507	99.41%	9	0.59%	0	0	1,471	0	36	0	8	0	0	0	1	0	0	0	0.56	7.74	0.29
(V15) (589GE) Kirksville	1,292	1,289	99.77%	3	0.23%	0	0	1,278	0	11	0	0	0	0	0	0	0	3	0	1.59	0	1.24
(V15) (589GF) Ft Leonard Wood MO	1,584	1,567	98.93%	17	1.07%	0	0	1,481	0	86	0	14	0	0	0	0	0	3	0	0.87	6.89	3.14
(V15) (589GH) Lake of the Ozarks/Camdenton	1,429	1,429	100.00%	0	0.00%	0	0	1,419	0	10	0	0	0	0	0	0	0	0	0	1.68	0	2.63
(V15) (589GX) Mexico	759	757	99.74%	2	0.26%	0	0	728	0	29	0	2	0	0	0	0	0	0	0	3.48		0.12
(V15) (589GY) St. James	1,002	998	99.60%	4	0.40%	0	0	992	0	6	0	2	0	0	0	2	0	0	0	0.75		1.9
(V15) (589JA) Sedalia	656	650	99.09%	6	0.91%	0	0	645	0	5	0	3	0	3	0	0	0	0	0	0.62		0.12
(V15) (589JD) Marshfield	330	329	99.70%	1	0.30%	0	0	290	0	39	0	1	0	0	0	0	0	0	0	3.88		
(V15) (589) Kansas City, MO	33,338	31,653	94.95%	1,685	5.05%	19	99	30,253	9	1,400	15	921	17	505	23	197	11	62	24	5.44	6.33	3.96
(V15) (589) Kansas City	30,944	29,284	94.64%	1,660	5.36%	0	99	27,973	9	1,311	15	902	17	504	23	195	11	59	24	6.33	6.34	4.1
(V15) (589G1) Warrensburg	538	535	99.44%	3																		

Pending Wait Times Using Preferred Date*

Facility (Data On 12/1/14)	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
(V15) (589) Eastern KS HCS, KS	34,485	33,588	97.40%	897	2.60%	19	30	32,634	4	954	2	617	12	239	6	25	2	16	4	3.12	4.47	1.01
(V15) (589A5) Eastern KS HCS Topeka Div	17,889	17,311	96.77%	578	3.23%	0	28	16,720	2	591	2	369	12	182	6	14	2	13	4	4.1	4.7	0.84
(V15) (589A6) Eastern KS HCS Leavenworth Div	10,874	10,609	97.56%	265	2.44%	0	2	10,316	2	293	0	208	0	48	0	7	0	2	0	1.3	4.41	0.67
(V15) (589BU) Leavenworth DCHV	3,059	3,051	99.74%	8	0.26%	0	0	3,041	0	10	0	6	0	1	0	1	0	0	0		1.26	0.19
(V15) (589G9) Ft. Riley, KS	19	19	100.00%	0	0.00%	0	0	19	0	0	0	0	0	0	0	0	0	0	0			0
(V15) (589GJ) St. Joseph	537	537	100.00%	0	0.00%	0	0	531	0	6	0	0	0	0	0	0	0	0	0	1.17	0	1.02
(V15) (589GJ) Wyandotte Co	432	430	99.54%	2	0.46%	0	0	424	0	6	0	0	0	1	0	1	0	0	0	2.26	0	1.65
(V15) (589GM) Chanute	99	95	95.96%	4	4.04%	0	0	88	0	7	0	4	0	0	0	0	0	0	0	3.65		5.45
(V15) (589GN) Emporia	93	77	82.80%	16	17.20%	0	0	71	0	6	0	10	0	4	0	1	0	1	0	13.56	0	19.67
(V15) (589GP) Garnett	62	59	95.16%	3	4.84%	0	0	53	0	6	0	3	0	0	0	0	0	0	0	4.54		9.33
(V15) (589GR) Junction City	742	738	99.46%	4	0.54%	0	0	732	0	6	0	3	0	1	0	0	0	0	0	0.77	0	0.35
(V15) (589GT) Seneca	19	19	100.00%	0	0.00%	0	0	18	0	1	0	0	0	0	0	0	0	0	0	1		0
(V15) (589GU) Lawrence	254	254	100.00%	0	0.00%	0	0	254	0	0	0	0	0	0	0	0	0	0	0	0.22		0.43
(V15) (589GV) Ft. Scott (Bourbon Co.)	312	295	94.55%	17	5.45%	0	0	275	0	20	0	14	0	2	0	1	0	0	0	5.41		8.97
(V15) (589MA) Ft. Riley DES Clinic	64	64	100.00%	0	0.00%	0	0	62	0	2	0	0	0	0	0	0	0	0	0		0.41	0.93
(V15) (589MD) IDES Fort Leavenworth	30	30	100.00%	0	0.00%	0	0	30	0	0	0	0	0	0	0	0	0	0	0		0.4	0
(V15) (589) Wichita, KS	17,720	16,776	94.67%	944	5.33%	2	149	15,889	21	887	9	656	40	244	13	21	3	23	63	4.3	9.28	2.67
(V15) (589A7) Robert J. Dole VAM&ROC (Wichita)	15,237	14,340	94.11%	897	5.89%	0	94	13,577	18	763	8	615	18	238	10	21	1	23	39	3.09	9.56	3.08
(V15) (589G2) Dodge City	242	242	100.00%	0	0.00%	0	2	240	1	2	0	0	0	0	0	0	0	0	1	1.86	0.28	0
(V15) (589G3) Liberal	55	55	100.00%	0	0.00%	0	0	54	0	1	0	0	0	0	0	0	0	0	0	2.52	0.1	0
(V15) (589G4) Hays	473	472	99.79%	1	0.21%	0	4	450	1	22	1	1	1	0	0	0	0	0	1	5	0.39	0.05
(V15) (589G5) Parsons	313	313	100.00%	0	0.00%	0	8	313	0	0	0	0	0	0	0	0	2	0	6	0.67	0	0.04
(V15) (589G7) Hutchinson	403	399	99.01%	4	0.99%	0	10	377	0	22	0	4	0	0	0	0	0	0	10	6.02	0.09	0
(V15) (589GW) Salina	980	938	95.71%	42	4.29%	0	31	861	1	77	0	36	21	6	3	0	0	0	6	8.75	0.25	3.16
(V15) (589MB) IDES McConnel AFB	17	17	100.00%	0	0.00%	0	0	17	0	0	0	0	0	0	0	0	0	0	0		0.08	0
(V15) (657) Marion, IL	21,126	19,407	91.86%	1,719	8.14%	28	42	17,801	8	1,606	32	1,019	0	617	1	68	0	15	1	4.64	11.12	4.17
(V15) (657A5) Marion IL	8,667	7,947	91.69%	720	8.31%	0	40	7,186	7	761	32	452	0	258	1	7	0	3	0	2.34	10.82	3.52
(V15) (657GJ) Evansville	7,236	6,489	89.68%	747	10.32%	0	1	6,012	0	477	0	382	0	297	0	58	0	10	1	3.12	12.21	4.46
(V15) (657GK) Mt. Vernon	724	682	94.20%	42	5.80%	0	0	631	0	51	0	30	0	10	0	1	0	1	0	8.38	6.91	5.3
(V15) (657GL) Paducah	1,064	971	91.26%	93	8.74%	0	0	829	0	142	0	49	0	41	0	2	0	1	0	9.26	3.66	11.45
(V15) (657GM) Effingham	764	763	99.87%	1	0.13%	0	0	758	0	5	0	0	0	1	0	0	0	0	0	1.04	1.64	1.96
(V15) (657GO) Hanson (Hopkins County), KY	150	147	98.00%	3	2.00%	0	0	137	0	10	0	3	0	0	0	0	0	0	0	3.51	2.25	
(V15) (657GP) Owensboro	924	916	99.13%	8	0.87%	0	0	913	0	3	0	8	0	0	0	0	0	0	0	1.37	1.07	0.77
(V15) (657GQ) Vincennes	335	330	98.51%	5	1.49%	0	0	326	0	4	0	2	0	3	0	0	0	0	0	1.98	0.62	2.37
(V15) (657GR) Mayfield, KY CBOC	730	698	95.62%	32	4.38%	0	1	588	1	110	0	26	0	6	0	0	0	0	0	9.06	3.05	3.17
(V15) (657GT) Carbondale	265	263	99.25%	2	0.75%	0	0	261	0	2	0	1	0	1	0	0	0	0	0	1.31	0	1.82
(V15) (657GU) Harrisburg	267	201	75.28%	66	24.72%	0	0	160	0	41	0	66	0	0	0	0	0	0	0	14.59	4.32	
(V15) (657) Poplar Bluff, MO	11,284	10,400	92.17%	884	7.83%	9	5	9,729	0	671	0	712	1	165	1	6	3	1	0	3.57	11.66	4.69
(V15) (657A4) Poplar Bluff	6,909	6,224	90.09%	685	9.91%	0	0	5,761	0	463	0	545	0	134	0	5	0	1	0	5.58	11.6	3.73
(V15) (657GF) West Plains	582	575	98.80%	7	1.20%	0	0	524	0	51	0	7	0	0	0	0	0	0	0	3.45	10.45	2.99
(V15) (657GG) Paragould	755	724	95.89%	31	4.11%	0	0	695	0	29	0	27	0	4	0	0	0	0	0	1.85	0	4.33
(V15) (657GH) Cape Girardeau	1,393	1,312	94.19%	81	5.81%	0	5	1,266	0	46	0	72	1	8	1	1	3	0	0	1.28	4.65	5.33
(V15) (657GI) Farmington	1,055	998	94.60%	57	5.40%	0	0	962	0	36	0	40	0	17	0	0	0	0	0	1	13.09	6.39
(V15) (657GN) Salem, MO CBOC	18	18	100.00%	0	0.00%	0	0	18	0	0	0	0	0	0	0	0	0	0	0	0		
(V15) (657GV) Sikeston	572	549	95.98%	23	4.02%	0	0	503	0	46	0	21	0	2	0	0	0	0	0	1.12	15.24	8.04
(V15) (657) St. Louis, MO	54,377	53,489	98.37%	888	1.63%	11	0	49,139	0	4,350	0	594	0	186	0	51	0	57	0	3.57	5.52	4.04
(V15) (657) St Louis-John Cochran	36,788	36,183	98.36%	605	1.64%	0	0	34,061	0	2,122	0	391	0	118	0	48	0	48	0	2.22	4.47	3.11
(V15) (657A0) St Louis-Jeff Bks.	15,241	14,997	98.40%	244	1.60%	0	0	12,942	0	2,055	0	164	0	68	0	3	0	9	0	5.11	12.81	4.44
(V15) (657GA) Belleville	648	611	94.29%	37	5.71%	0	0	510	0	101	0	37	0	0	0	0	0	0	0	8.59	0.67	3.53
(V15) (657GB) St. Louis CBOC	820	820	100.00%	0	0.00%	0	0	798	0	22	0	0	0	0	0	0	0	0	0	2.65	3.14	0.85
(V15) (657GD) St. Charles County	561	560	99.82%	1	0.18%	0	0	539	0	21	0	1	0	0	0	0	0	0	0	2.53	0.47	2.45
(V15) (657GS) Washington	318	317	99.69%	1	0.31%	0	0	288	0	29	0	1	0	0	0	0	0	0	0	4.71	0	1.2
(V15) (657MA) IDES Scott AFB	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0			0
(V16) (502) Alexandria, LA	25,904	23,713	91.54%	2,191	8.46%	5	241	22,323	10	1,390	4	1,353	20	715	17	97	20	26	170	4.69	13.7	3.38
(V16) (502) Alexandria	18,510	16,754	90.51%	1,756	9.49%	0	155	15,715	8	1,039	2	1,120	12	533	7	78	16	25	110	6.18	13.96	0.62
(V16) (502GA) Jennings	2,224	2,213	99.51%	11	0.49%	0	85	2,151	1	62	2	10	8	0	10	0	4	1	60	4.41	1.54	1.69
(V16) (502GB) Lafayette Parish	3,575	3,201	89.54%	374	10.46%	0	0	3,041	0	160	0	176	0	179	0	19	0	0	0	0.52	6.98	9.87
(V16) (502GF) Fort Polk	1,247	1,199	96.15%	48	3.85%	0	0	1,148	0	51	0	45	0	3	0	0	0	0	0	1.97	0.64	4.18
(V16) (502GG) Natchitoches	335	333	99.40%	2	0.60%	0	1	255	1	78	0	2	0	0	0	0	0	0	0	14.25		4.34
(V16) (502MA) IDES Fort Polk	13	13	100.00%	0	0.00%	0	0	13	0	0	0	0	0	0	0	0	0	0	0			0
(V16) (520) Gulf Coast HCS, MS	49,790	41,519	83.39%	8,271	16.61%	28	42	37,728	16	3,791	6	4,854	4	2,053	3	1,070	4	294	9	14.8	17.25	10.91
(V16) (520) Biloxi	17,998	15,529	86.28%	2,469	13.72%	0	4	13,947	3	1,582	1	1,429	0	741	0	222	0	77	0	15.67	15.59	6.53
(V16) (520B2) Pensacola	20,750	16,270	78.41%	4,480	21.59%	0	38	14,651	13	1,619	5	2,531	4	1,071	3	664	4	214	9	14.36	20.67	19.01
(V16) (520GA) Mobile	5,685	5,162	90.80%	523	9.20%	0	0	4,991	0	171	0	246	0	109	0	167	0	1	0	7.21	12.99	5.65
(V16) (520GB) Panama City	3,117	2,559</																				

Pending Wait Times Using Preferred Date*

Facility (Data On 12/1/14)	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
(V16) (564GC) Branson	3,055	2,983	97.64%	72	2.36%	0	0	2,905	0	78	0	61	0	10	0	0	0	1	0	7.05	0.55	2.03
(V16) (564GD) Ozark	445	417	93.71%	28	6.29%	0	0	399	0	18	0	28	0	0	0	0	0	0	0	1.49	5.5	6.4
(V16) (564GE) Jay	581	580	99.83%	1	0.17%	0	0	569	0	11	0	0	0	0	0	0	0	1	0	4.08	0	1.07
(V16) (580) Houston, TX	97,792	89,102	91.11%	8,690	8.89%	11	357	85,261	357	3,841	0	4,958	0	3,050	0	534	0	148	0	12.43	6.09	5.12
(V16) (580) Houston	68,136	61,148	89.74%	6,988	10.26%	0	355	58,409	355	2,739	0	3,892	0	2,501	0	458	0	137	0	22.92	5.37	6.31
(V16) (580BY) Beaumont	6,599	6,263	94.91%	336	5.09%	0	0	6,070	0	193	0	182	0	115	0	37	0	2	0	3.3	10.48	2.76
(V16) (580BZ) Charles Wilson VA OPC	3,133	3,038	96.97%	95	3.03%	0	0	2,960	0	78	0	77	0	15	0	1	0	2	0	2.54	0.98	7.35
(V16) (580GC) Galveston County	4,432	4,245	95.78%	187	4.22%	0	1	4,145	1	100	0	153	0	24	0	9	0	1	0	5.37	3.3	1.46
(V16) (580GD) Conroe CBOC TX	3,621	3,470	95.83%	151	4.17%	0	0	3,347	0	123	0	110	0	33	0	7	0	1	0	6.43	3.54	2.41
(V16) (580GE) Katy	3,783	3,442	90.99%	341	9.01%	0	0	3,210	0	232	0	204	0	122	0	10	0	5	0	8.79	5.18	6.87
(V16) (580GF) Lake Jackson	966	930	96.27%	36	3.73%	0	0	844	0	86	0	34	0	2	0	0	0	0	0	7.72	0.67	5.23
(V16) (580GG) Richmond	3,534	3,480	98.47%	54	1.53%	0	0	3,399	0	81	0	48	0	5	0	1	0	0	0	1.45	2.62	2.35
(V16) (580GH) Tomball	3,588	3,086	86.01%	502	13.99%	0	1	2,877	1	209	0	258	0	233	0	11	0	0	0	5.61	22.91	3.92
(V16) (586) Jackson, MS	37,993	36,642	96.44%	1,351	3.56%	5	110	35,475	49	1,167	15	814	14	425	14	80	4	32	14	6.03	3.86	1.09
(V16) (586) G. V. (Sonny) Montgomery VAMC	32,960	31,702	96.18%	1,258	3.82%	0	104	30,707	49	995	15	753	12	398	12	77	3	30	13	6.73	3.86	1.35
(V16) (586GA) Durant (Kosciusko)	319	316	99.06%	3	0.94%	0	0	280	0	36	0	3	0	0	0	0	0	0	0	6.56		0.58
(V16) (586GB) Meridian	480	480	100.00%	0	0.00%	0	1	468	0	12	0	0	1	0	0	0	0	0	0	1.19	0	0.03
(V16) (586GC) Greenville	443	440	99.32%	3	0.68%	0	0	423	0	17	0	2	0	0	0	0	0	1	0	5.62	0	0
(V16) (586GD) Hattiesburg	1,925	1,862	96.73%	63	3.27%	0	2	1,817	0	45	0	34	1	26	0	3	0	0	1	5.58	0	0.17
(V16) (586GE) Natchez (Adams County)	453	453	100.00%	0	0.00%	0	0	445	0	8	0	0	0	0	0	0	0	0	0	2.23		0
(V16) (586GF) Columbus	610	609	99.84%	1	0.16%	0	0	602	0	7	0	0	0	0	0	0	0	1	0	2.66	0	0.32
(V16) (586GG) McComb	803	780	97.14%	23	2.86%	0	3	733	0	47	0	22	0	1	2	0	1	0	0	7.54	0	0.36
(V16) (598) Little Rock, AR	61,736	59,104	95.74%	2,632	4.26%	8	42	55,963	26	3,141	8	1,770	4	630	2	169	1	63	1	8.37	3.47	7.66
(V16) (598) Central AR. Veterans HCS LR	26,762	26,108	97.56%	654	2.44%	0	24	24,885	20	1,223	4	428	0	134	0	58	0	34	0	4.7	3.66	2.16
(V16) (598A0) Central AR. Veterans HCS NLR	23,277	21,870	93.96%	1,407	6.04%	0	12	20,634	4	1,236	3	1,000	3	369	1	24	1	14	0	9.94	3.07	9.64
(V16) (598GA) Mountain Home	1,730	1,725	99.71%	5	0.29%	0	0	1,667	0	58	0	5	0	0	0	0	0	0	0	1.97	2.27	5.29
(V16) (598GB) Eldorado	1,449	1,349	93.10%	100	6.90%	0	1	1,265	0	84	0	30	0	25	0	41	0	4	1	11.14	0	6.07
(V16) (598GC) Hot Springs	1,345	1,334	99.18%	11	0.82%	0	1	1,305	0	29	1	11	0	0	0	0	0	0	0	2.92	0.99	1.29
(V16) (598GD) Mena	642	630	98.13%	12	1.87%	0	0	606	0	24	0	11	0	0	0	0	0	1	0	2.59	0	5.3
(V16) (598GE) Pine Bluff CBOC	1,120	1,028	91.79%	92	8.21%	0	0	918	0	110	0	71	0	18	0	3	0	0	0	6.12	0	11.39
(V16) (598GF) Searcy	2,625	2,544	96.91%	81	3.09%	0	1	2,396	0	148	0	45	1	14	0	20	0	2	0	6.51	0	2.14
(V16) (598GG) Conway	2,356	2,099	89.09%	257	10.91%	0	1	1,896	0	203	0	156	0	70	1	23	0	8	0	16.26	3.82	6.81
(V16) (598GH) Russellville	423	410	96.93%	13	3.07%	0	2	384	2	26	0	13	0	0	0	0	0	0	0	0.74	0	6.72
(V16) (598PA) Little Rock PRRTF	7	7	100.00%	0	0.00%	0	0	7	0	0	0	0	0	0	0	0	0	0	0		0.71	
(V16) (623) Muskogee, OK	21,717	21,187	97.56%	530	2.44%	4	60	19,828	6	1,359	17	379	18	144	8	6	4	1	7	3.41	5.79	2.47
(V16) (623) Muskogee	10,109	9,930	98.23%	179	1.77%	0	40	9,466	1	464	5	123	17	53	7	3	4	0	6	1.51	3.75	2.62
(V16) (623BY) Tulsa	8,721	8,405	96.38%	316	3.62%	0	15	7,568	2	837	11	224	1	88	1	3	0	1	0	5.3	8.72	2.45
(V16) (623GA) Hartshorne	790	774	97.97%	16	2.03%	0	0	758	0	16	0	14	0	2	0	0	0	0	0	0.97	0.13	3.68
(V16) (623GB) Vinita	1,062	1,058	99.62%	4	0.38%	0	5	1,029	3	29	1	3	0	1	0	0	0	0	1	3.67	1.17	2.24
(V16) (623QA) Jack C. Montgomery East VA Clinic	486	486	100.00%	0	0.00%	0	0	483	0	3	0	0	0	0	0	0	0	0	0			0.87
(V16) (623QB) Tulsa Eleventh Street VA Clinic	549	534	97.27%	15	2.73%	0	0	524	0	10	0	15	0	0	0	0	0	0	0			2.08
(V16) (629) New Orleans, LA	40,370	35,113	86.98%	5,257	13.02%	22	40	31,851	27	3,262	4	2,414	6	2,791	1	40	0	12	2	11.77	15.29	5.4
(V16) (629) New Orleans	27,885	23,518	84.34%	4,367	15.66%	0	36	20,926	25	2,592	4	1,856	5	2,465	1	38	0	8	1	17.12	16.41	7.32
(V16) (629BY) Baton Rouge	6,924	6,269	90.54%	655	9.46%	0	3	5,831	1	438	0	383	1	268	0	2	0	2	1	14.59	8.55	3.19
(V16) (629GA) Houma	775	772	99.61%	3	0.39%	0	0	747	0	25	0	3	0	0	0	0	0	0	0	1.76	2.6	2.32
(V16) (629GB) Hammond CBOC LA	2,108	1,958	92.88%	150	7.12%	0	0	1,862	0	96	0	112	0	38	0	0	0	0	0	0.95	7.32	9.26
(V16) (629GC) Slidell CBOC LA	1,561	1,516	97.12%	45	2.88%	0	1	1,449	1	67	0	24	0	19	0	0	0	2	0	3.24	11.51	1.73
(V16) (629GD) St. John CBOC LA	689	680	98.69%	9	1.31%	0	0	653	0	27	0	9	0	0	0	0	0	0	0	3.89	3.88	2.5
(V16) (629GE) Franklin	140	135	96.43%	5	3.57%	0	0	127	0	8	0	5	0	0	0	0	0	0	0	2.75		6.68
(V16) (629GF) Bogalusa	288	265	92.01%	23	7.99%	0	0	256	0	9	0	22	0	1	0	0	0	0	0	2.48	0	5.7
(V16) (635) Oklahoma City, OK	33,283	31,919	95.90%	1,364	4.10%	74	123	29,775	56	2,144	18	848	22	393	8	93	14	30	5	4.41	6.79	3.01
(V16) (635) Oklahoma City	28,828	27,586	95.69%	1,242	4.31%	0	120	25,720	53	1,866	18	760	22	361	8	92	14	29	5	3.35	6.9	2.62
(V16) (635GA) Lawton	2,307	2,257	97.83%	50	2.17%	0	0	2,157	0	100	0	32	0	18	0	0	0	0	0	7.72	3.65	1.18
(V16) (635GB) Wichita Falls	757	711	93.92%	46	6.08%	0	0	586	0	125	0	40	0	6	0	0	0	0	0	8.98		8.67
(V16) (635GC) Blackwell	146	145	99.32%	1	0.68%	0	0	143	0	2	0	1	0	0	0	0	0	0	0	0.97		0
(V16) (635GD) Ada	309	298	96.44%	11	3.56%	0	0	275	0	23	0	5	0	5	0	1	0	0	0	5.91		9.65
(V16) (635GE) Stillwater	370	367	99.19%	3	0.81%	0	0	364	0	3	0	1	0	2	0	0	0	0	0	2.07	0	1.61
(V16) (635GF) Altus	115	111	96.52%	4	3.48%	0	1	101	1	10	0	3	0	1	0	0	0	0	0	7.67		2.47
(V16) (635GG) Enid	209	207	99.04%	2	0.96%	0	0	207	0	0	0	1	0	0	0	0	0	1	0	3.16	0	0.39
(V16) (635HB) Ardmore	242	237	97.93%	5	2.07%	0	2	222	2	15	0	5	0	0	0	0	0	0	0	0.79	0	8.38
(V16) (667) Shreveport, LA	35,854	35,000	97.62%	854	2.38%	40	0	33,622	0	1,378	0	619	0	148	0	57	0	30	0	4.82	3.71	3.49
(V16) (667) Overton Brooks VAMC	28,309	27,592	97.47%	717	2.53%	0	0	26,471	0	1,121	0	535	0	120	0	39	0	23	0	6.54	3.76	3.2
(V16) (667GA) Texarkana	2,250	2,216	98.49%	34	1.51%	0	0	2,132	0	84	0	14	0	14	0	6	0	0	0	3.39	4.9	3.1
(V16) (667GB) Monroe	1,569	1,553	98.98%	16	1.02																	

Pending Wait Times Using Preferred Date*

Facility (Data On 12/1/14)	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
(V17) (549GD) Denton Area Primary Care Network	1,692	1,549	91.55%	143	8.45%	0	1	1,372	1	177	0	137	0	6	0	0	0	0	0	7.63	0	7.57
(V17) (549GE) Decatur Area Primary Care Network	331	327	98.79%	4	1.21%	0	1	317	1	10	0	2	0	2	0	0	0	0	0	2.06		6.6
(V17) (549GF) Eastland Area Primary Care Network	395	370	93.67%	25	6.33%	0	0	367	0	3	0	20	0	5	0	0	0	0	0	3.54		
(V17) (549GH) Greenville Area PCN	429	418	97.44%	11	2.56%	0	0	378	0	40	0	4	0	6	0	1	0	0	0	5.77	0	16.51
(V17) (549GJ) Sherman	874	830	94.97%	44	5.03%	0	0	775	0	55	0	42	0	2	0	0	0	0	0	5.55	0	3.63
(V17) (671) San Antonio, TX	52,506	47,928	91.28%	4,578	8.72%	6	95	44,128	56	3,800	9	3,138	27	1,322	2	76	0	42	1	9.35	6.92	8.1
(V17) (671) San Antonio VAMC	33,295	30,119	90.46%	3,176	9.54%	0	86	27,735	50	2,384	8	2,157	26	951	1	42	0	26	1	13.16	7.13	5
(V17) (671A4) Kerrville VAMC	4,203	3,997	95.10%	206	4.90%	0	4	3,753	1	244	1	148	1	55	1	2	0	1	0	3.5	4.4	10.11
(V17) (671BU) San Antonio Domiciliary	155	155	100.00%	0	0.00%	0	0	154	0	1	0	0	0	0	0	0	0	0	0			0.28
(V17) (671BY) Frank M. Tejeda Satellite	9,064	8,219	90.68%	845	9.32%	0	5	7,472	5	747	0	557	0	261	0	20	0	7	0	8.19	3.03	10.15
(V17) (671GB) Victoria	1,193	1,087	91.11%	106	8.89%	0	0	951	0	136	0	87	0	18	0	0	0	1	0	10.34	10.06	5.31
(V17) (671GC) Del Rio	8	8	100.00%	0	0.00%	0	0	7	0	1	0	0	0	0	0	0	0	0	0			2.63
(V17) (671GF) South Bexar Cnty	1,406	1,338	95.16%	68	4.84%	0	0	1,276	0	62	0	53	0	12	0	3	0	0	0	4.75		6.62
(V17) (671GH) Beeville	43	43	100.00%	0	0.00%	0	0	43	0	0	0	0	0	0	0	0	0	0	0	0		
(V17) (671GK) San Antonio Area PCN	845	831	98.34%	14	1.66%	0	0	793	0	38	0	10	0	4	0	0	0	0	0	3.64		
(V17) (671GL) New Braunfels (Comal County)	211	210	99.53%	1	0.47%	0	0	203	0	7	0	0	0	1	0	0	0	0	0	2.89		
(V17) (671GN) Seguin (Guadalupe County)	46	46	100.00%	0	0.00%	0	0	45	0	1	0	0	0	0	0	0	0	0	0	2.87		
(V17) (671GO) San Antonio, TX	2,037	1,875	92.05%	162	7.95%	0	0	1,696	0	179	0	126	0	20	0	9	0	7	0	13.1	3.53	3.28
(V17) (674) Temple, TX	78,890	72,071	91.36%	6,819	8.64%	22	83	66,617	55	5,454	26	5,222	2	1,144	0	309	0	144	0	11.98	8.25	6.64
(V17) (674) Temple VAMC	46,101	42,907	93.07%	3,194	6.93%	0	78	40,486	50	2,421	26	2,375	2	512	0	227	0	80	0	9.94	6.41	7.78
(V17) (674A4) Waco VAMC	6,964	5,961	85.60%	1,003	14.40%	0	1	5,242	1	719	0	639	0	354	0	7	0	3	0	16.66	18.35	4.88
(V17) (674BY) Austin Satellite	20,225	17,836	88.19%	2,389	11.81%	0	3	16,028	3	1,808	0	2,003	0	258	0	70	0	58	0	15.93	9.95	7.67
(V17) (674GA) Palestine	894	871	97.43%	23	2.57%	0	0	823	0	48	0	11	0	10	0	2	0	0	0	4.73	4.85	6.66
(V17) (674GB) Brownwood	874	866	99.08%	8	0.92%	0	1	854	1	12	0	7	0	0	0	1	0	0	0	2.3	0	1.63
(V17) (674GC) College Station (Bryan)	1,823	1,744	95.67%	79	4.33%	0	0	1,525	0	219	0	72	0	4	0	0	0	3	0	10.22	24.2	5.93
(V17) (674GD) Cedar Park	1,805	1,688	93.52%	117	6.48%	0	0	1,487	0	201	0	109	0	6	0	2	0	0	0	10.18	10.88	2.76
(V17) (674HB) La Grange	204	198	97.06%	6	2.94%	0	0	172	0	26	0	6	0	0	0	0	0	0	0	8.7	5.6	0.67
(V17) (740) VA Texas Valley Coastal Bend HCS	16,935	14,781	87.28%	2,154	12.72%	1	31	13,530	1	1,251	0	957	8	656	7	462	5	79	10	23.8	5.26	4.16
(V17) (740) VA Texas Valley Coastal Bend HCC	3,292	3,112	94.53%	180	5.47%	0	30	2,841	0	271	0	143	8	33	7	3	5	1	10			6.26
(V17) (740GA) Harlingen	3,279	2,606	79.48%	673	20.52%	0	0	2,336	0	270	0	237	0	159	0	277	0	0	0	32.32	5.85	5.09
(V17) (740GB) McAllen	4,044	3,139	77.62%	905	22.38%	0	1	2,636	1	503	0	312	0	352	0	166	0	75	0	29.07	7.42	5.39
(V17) (740GC) Corpus Christi	5,214	4,820	92.44%	394	7.56%	0	0	4,620	0	200	0	263	0	112	0	16	0	3	0	12.2	2.6	3.72
(V17) (740GD) Laredo	1,106	1,104	99.82%	2	0.18%	0	0	1,097	0	7	0	2	0	0	0	0	0	0	0	2.42	2.08	1.91
(V18) (501) New Mexico HCS	42,373	36,622	86.43%	5,751	13.57%	30	393	32,927	155	3,695	134	3,119	96	2,298	5	299	3	35	0	16.98	12.31	7.8
(V18) (501) Albuquerque	33,231	28,593	86.04%	4,638	13.96%	0	389	25,450	151	3,143	134	2,348	96	2,017	5	249	3	24	0	24.1	11.87	7.53
(V18) (501BV) Gallup Domiciliary	3	2	66.67%	1	33.33%	0	0	1	0	1	0	1	0	0	0	0	0	0	0			
(V18) (501G2) Las Vegas	914	893	97.70%	21	2.30%	0	0	855	0	38	0	15	0	3	0	1	0	2	0	4.32	0.37	7.53
(V18) (501GA) Artesia	571	556	97.37%	15	2.63%	0	2	537	2	19	0	12	0	3	0	0	0	0	0	0.96	0.5	8.5
(V18) (501GB) Farmington	1,274	904	70.96%	370	29.04%	0	1	813	1	91	0	345	0	24	0	1	0	0	0	19.31	0	13.71
(V18) (501GC) Silver City	522	516	98.85%	6	1.15%	0	0	502	0	14	0	4	0	1	0	0	0	1	0	2.69	2.56	4.18
(V18) (501GD) Gallup NM	699	664	94.99%	35	5.01%	0	0	627	0	37	0	33	0	2	0	0	0	0	0	2.69	0.78	6.55
(V18) (501GE) Espanola	431	408	94.66%	23	5.34%	0	1	373	1	35	0	15	0	8	0	0	0	0	0	4.01	7.5	14.21
(V18) (501GH) Truth or Consequences	247	238	96.36%	9	3.64%	0	0	218	0	20	0	8	0	1	0	0	0	0	0	3.93		1.72
(V18) (501GI) Alamogordo	461	458	99.35%	3	0.65%	0	0	435	0	23	0	1	0	2	0	0	0	0	0	4.41	0.58	7.98
(V18) (501GJ) Durango	830	808	97.35%	22	2.65%	0	0	781	0	27	0	12	0	9	0	0	0	1	0	2.15	0	5.85
(V18) (501GK) Santa Fe	833	671	80.55%	162	19.45%	0	0	614	0	57	0	67	0	85	0	6	0	4	0	28.01	0.32	1.94
(V18) (501GM) Rio Rancho	2,054	1,625	79.11%	429	20.89%	0	0	1,447	0	178	0	242	0	142	0	42	0	3	0	15.48	24.93	9.55
(V18) (501HB) Raton	303	286	94.39%	17	5.61%	0	0	274	0	12	0	16	0	1	0	0	0	0	0	2.32	0	12.29
(V18) (504) Amarillo, TX	19,467	18,047	92.71%	1,420	7.29%	8	21	17,384	7	663	1	651	11	668	1	91	1	10	0	19.32	3.73	0.92
(V18) (504) Amarillo HCS	12,044	10,750	89.26%	1,294	10.74%	0	21	10,356	7	394	1	564	11	637	1	84	1	9	0	26.24	4.03	0.78
(V18) (504BY) Lubbock TX	6,631	6,510	98.18%	121	1.82%	0	0	6,288	0	222	0	82	0	31	0	7	0	1	0	4.02	3.07	0.95
(V18) (504BZ) Clovis	719	714	99.30%	5	0.70%	0	0	677	0	37	0	5	0	0	0	0	0	0	0	4.47	3.95	1.28
(V18) (504GA) Childress	48	48	100.00%	0	0.00%	0	0	44	0	4	0	0	0	0	0	0	0	0	0	3.14		3.95
(V18) (504HB) Dalhart	25	25	100.00%	0	0.00%	0	0	19	0	6	0	0	0	0	0	0	0	0	0	14.62	3.33	0
(V18) (519) Big Spring, TX	7,137	6,786	95.08%	351	4.92%	33	70	6,145	33	641	4	261	24	50	7	30	1	10	1	7.11	6.33	8.1
(V18) (519) West Texas HCS	3,463	3,340	96.45%	123	3.55%	0	56	3,062	32	278	3	88	14	24	6	4	1	7	0	6.81	6.4	4.38
(V18) (519GA) Permian Basin CBOC	847	765	90.32%	82	9.68%	0	2	546	1	219	0	81	0	1	0	0	0	0	1	14.83	16.22	10.82
(V18) (519GB) Hobbs	374	304	81.28%	70	18.72%	0	1	254	0	50	0	25	1	18	0	25	0	2	0	6.89	15	38.38
(V18) (519GD) Ft Stockton	20	17	85.00%	3	15.00%	0	0	14	0	3	0	2	0	0	0	1	0	0	0	16.3		
(V18) (519HC) Abilene TX	1,426	1,410	98.88%	16	1.12%	0	0	1,372	0	38	0	14	0	1	0	0	0	1	0	1.95	3.15	2.35
(V18) (519HF) San Angelo	1,007	950	94.34%	57	5.66%	0	11	897	0	53	1	51	9	6	1	0	0	0	0	2.53	7.57	8.24
(V18) (644) Phoenix, AZ	68,521	60,214	87.88%	8,307	12.12%	1	89	54,290	13	5,924	13	5,351	30	1,816	19	710	7	430	7	12.49	17.85	5.98
(V18) (644) Phoenix	51,256	44,492	86.80%	6,764	13.20%	0	73	39,911	9	4,581	9	4,109	26	1,607	16	641	6	407	7	13.64	18.37	5.7
(V18) (644BY) Southeast	9,152	8,292	90.60%	860	9.40%	0	13	7,609														

Pending Wait Times Using Preferred Date*

Facility (Data On 12/1/14)	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
(V18) (649GA) Kingman	1,267	1,216	95.97%	51	4.03%	0	0	1,101	0	115	0	49	0	2	0	0	0	0	0	8.31	0	0.21
(V18) (649GB) Flagstaff	379	342	90.24%	37	9.76%	0	0	310	0	32	0	28	0	9	0	0	0	0	0	12.35	0.8	0
(V18) (649GC) Lake Havasu	1,094	1,035	94.61%	59	5.39%	0	0	989	0	46	0	54	0	5	0	0	0	0	0	6.54	0	0
(V18) (649GD) Anthem	211	209	99.05%	2	0.95%	0	0	199	0	10	0	1	0	0	0	0	0	1	0	5.13		3.98
(V18) (649GE) Cottonwood (Yavapai County)	776	590	76.03%	186	23.97%	0	0	526	0	64	0	132	0	53	0	1	0	0	0	21.54	9.5	0
(V18) (649HK) Prescott	5	5	100.00%	0	0.00%	0	0	5	0	0	0	0	0	0	0	0	0	0	0	3.4		
(V18) (678) Southern Arizona HCS	42,340	39,601	93.53%	2,739	6.47%	2	111	37,531	63	2,070	9	1,581	6	948	14	175	4	35	15	10.08	5.25	6.73
(V18) (678) Tucson	31,019	28,936	93.28%	2,083	6.72%	0	77	27,320	43	1,616	3	1,238	5	689	8	134	3	22	15	12.21	5.71	8.23
(V18) (678GA) Sierra Vista	2,452	2,351	95.88%	101	4.12%	0	18	2,267	14	84	3	68	0	29	1	4	0	0	0	4.78	2.51	4.5
(V18) (678GB) Yuma	1,900	1,763	92.79%	137	7.21%	0	12	1,691	5	72	2	72	1	49	4	14	0	2	0	13.4	1.85	2.42
(V18) (678GC) Casa Grande	1,900	1,829	96.26%	71	3.74%	0	4	1,727	1	102	1	31	0	28	1	11	1	1	0	6.23	2.42	6.25
(V18) (678GD) Safford	438	411	93.84%	27	6.16%	0	0	380	0	31	0	21	0	6	0	0	0	0	0	4.48	6.5	12.09
(V18) (678GE) Green Valley	471	456	96.82%	15	3.18%	0	0	428	0	28	0	12	0	3	0	0	0	0	0	3.72	3	9.21
(V18) (678GF) Northwest CBOC	2,115	1,965	92.91%	150	7.09%	0	0	1,905	0	60	0	101	0	34	0	5	0	10	0	7.94	2.81	0.73
(V18) (678GG) Southeast CBOC	2,035	1,880	92.38%	155	7.62%	0	0	1,803	0	77	0	38	0	110	0	7	0	0	0	13.41	3.14	1.01
(V18) (678MA) IDES Davis-Monthan AFB	4	4	100.00%	0	0.00%	0	0	4	0	0	0	0	0	0	0	0	0	0	0			
(V18) (678MB) IDES Fort Huachuca	6	6	100.00%	0	0.00%	0	0	6	0	0	0	0	0	0	0	0	0	0	0			
(V18) (756) El Paso, TX	31,077	27,372	88.08%	3,705	11.92%	5	7	25,175	7	2,197	0	1,924	0	1,068	0	666	0	47	0	8.5	9.37	18.44
(V18) (756) El Paso HCS	26,531	23,258	87.66%	3,273	12.34%	0	7	21,314	7	1,944	0	1,687	0	880	0	659	0	47	0	10.18	9.36	22.06
(V18) (756GA) Las Cruces	2,159	2,019	93.52%	140	6.48%	0	0	1,899	0	120	0	88	0	49	0	3	0	0	0	3.07	9.34	8.3
(V18) (756GB) El Paso Eastside CBOC	2,295	2,004	87.32%	291	12.68%	0	0	1,892	0	112	0	148	0	139	0	4	0	0	0	4.48		15.61
(V18) (756MA) IDES Fort Bliss	92	91	98.91%	1	1.09%	0	0	70	0	21	0	1	0	0	0	0	0	0	0		11.81	13.06
(V19) (436) Montana HCS	18,288	16,599	90.76%	1,689	9.24%	20	105	15,382	50	1,217	21	945	28	477	4	167	0	100	2	15.45	4.56	4.23
(V19) (436) Fort Harrison, MT	7,047	5,863	83.20%	1,184	16.80%	0	82	5,327	35	536	19	604	23	341	3	142	0	97	2	38.68	4.89	10.42
(V19) (436GA) Anaconda	85	83	97.65%	2	2.35%	0	0	82	0	1	0	0	0	0	0	0	0	0	0	0.64	0	2.88
(V19) (436GB) Great Falls	1,365	1,278	93.63%	87	6.37%	0	1	1,104	0	174	0	81	1	6	0	0	0	0	0	10.95	1.48	3.38
(V19) (436GC) Missoula	2,982	2,757	92.45%	225	7.55%	0	14	2,586	13	171	0	120	1	99	0	6	0	0	0	9.09	7.04	3.21
(V19) (436GD) Bozeman	770	764	99.22%	6	0.78%	0	2	672	0	92	0	5	1	1	1	0	0	0	0	8.09	4.65	2.88
(V19) (436GF) Kalispell	1,699	1,664	97.94%	35	2.06%	0	1	1,601	1	63	0	30	0	5	0	0	0	0	0	4.14	1.82	0.4
(V19) (436GH) Billings	3,621	3,528	97.43%	93	2.57%	0	3	3,395	1	133	2	58	0	19	0	15	0	1	0	3.36	3.16	1.5
(V19) (436GI) Glasgow	78	78	100.00%	0	0.00%	0	0	77	0	1	0	0	0	0	0	0	0	0	0	0.96	0	0
(V19) (436GJ) Miles City, MT CBOC	166	161	96.99%	5	3.01%	0	2	135	0	26	0	5	2	0	0	0	0	0	0	7.8	0	0
(V19) (436GK) Glendive, MT CBOC	174	145	83.33%	29	16.67%	0	0	136	0	9	0	29	0	0	0	0	0	0	0	20.76		1.3
(V19) (436GL) Cut Bank	20	19	95.00%	1	5.00%	0	0	19	0	0	0	0	0	0	0	1	0	0	0	0	0	0
(V19) (436GM) Lewistown CBOC	84	80	95.24%	4	4.76%	0	0	76	0	4	0	2	0	1	0	1	0	0	0	2.04	4.75	0
(V19) (436HC) 436HC HAVRE, MT (ORC)	197	179	90.86%	18	9.14%	0	0	172	0	7	0	9	0	5	0	2	0	2	0	6.79	54.56	2.09
(V19) (442) Cheyenne, WY	13,635	12,742	93.45%	893	6.55%	7	172	11,717	108	1,025	13	559	26	306	17	19	7	9	1	5.12	6.92	5.86
(V19) (442) Cheyenne	8,438	7,810	92.56%	628	7.44%	0	112	7,066	60	744	9	385	20	215	17	19	5	9	1	6.05	6.63	9.06
(V19) (442GB) Sidney	65	64	98.46%	1	1.54%	0	0	62	0	2	0	1	0	0	0	0	0	0	0	1.38	0	9.13
(V19) (442GC) Fort Collins	2,631	2,472	93.96%	159	6.04%	0	45	2,325	39	147	2	112	2	47	0	0	2	0	0	3.23	9.05	4.53
(V19) (442GD) Greeley	2,253	2,154	95.61%	99	4.39%	0	14	2,028	8	126	2	57	4	42	0	0	0	0	0	7.73	5.73	1.86
(V19) (442HK) R&C Healthcare MOC WY	230	227	98.70%	3	1.30%	0	1	223	1	4	0	3	0	0	0	0	0	0	0	1.38		0.41
(V19) (442QA) Rawlins	18	15	83.33%	3	16.67%	0	0	13	0	2	0	1	0	2	0	0	0	0	0	0.67	18.82	0
(V19) (554) Denver, CO	62,583	53,683	85.78%	8,900	14.22%	99	1,204	48,747	587	4,936	178	5,137	158	2,666	110	940	56	157	115	9.56	13.25	14.78
(V19) (554) Eastern Colorado HCS	36,021	32,404	89.96%	3,617	10.04%	0	849	29,687	504	2,717	133	2,127	97	968	42	419	18	103	55	6.85	9.73	17.79
(V19) (554AB) VANURS Pueblo	3	3	100.00%	0	0.00%	0	0	3	0	0	0	0	0	0	0	0	0	0	0			
(V19) (554GB) Aurora	2,917	2,858	97.98%	59	2.02%	0	15	2,794	0	64	0	55	6	3	0	1	1	0	8	1.54	11.81	0.44
(V19) (554GC) Golden Clinic	4,138	3,659	88.42%	479	11.58%	0	41	3,265	23	394	2	354	6	115	4	8	3	2	3	5.68	18.07	4.97
(V19) (554GD) Pueblo	4,944	3,759	76.03%	1,185	23.97%	0	73	3,289	9	470	3	618	25	379	19	183	5	5	12	18.45	16.65	20.97
(V19) (554GE) Colorado Springs	13,358	9,955	74.52%	3,403	25.48%	0	221	8,809	51	1,146	40	1,884	22	1,167	44	307	27	45	37	17.51	31.13	13.01
(V19) (554GF) Alamosa	597	476	79.73%	121	20.27%	0	2	433	0	43	0	64	1	33	0	22	1	2	0	16.05	0	19.49
(V19) (554GG) La Junta	265	259	97.74%	6	2.26%	0	0	247	0	12	0	6	0	0	0	0	0	0	0	0.6	7.08	5.04
(V19) (554GH) Lamar	5	5	100.00%	0	0.00%	0	3	5	0	0	0	0	1	0	1	0	1	0	0	0		
(V19) (554GI) Burlington CBOC	97	96	98.97%	1	1.03%	0	0	94	0	2	0	1	0	0	0	0	0	0	0	3.29	0	0.48
(V19) (554MA) IDES Fort Carson	238	209	87.82%	29	12.18%	0	0	121	0	88	0	28	0	1	0	0	0	0	0		12.53	18.68
(V19) (575) Grand Junction, CO	8,654	8,286	95.75%	368	4.25%	8	10	7,950	9	336	0	326	1	36	0	5	0	1	0	3.33	6.3	2.67
(V19) (575) Grand Junction	7,964	7,624	95.73%	340	4.27%	0	9	7,323	9	301	0	305	0	29	0	5	0	1	0	3.4	6.18	2.69
(V19) (575GA) Montrose	587	572	97.44%	15	2.56%	0	1	551	0	21	0	13	1	2	0	0	0	0	0	2.67	4.7	2.47
(V19) (575GB) Craig Telehealth Outreach Clinic	103	90	87.38%	13	12.62%	0	0	76	0	14	0	8	0	5	0	0	0	0	0	4.4	20.84	2.04
(V19) (660) Salt Lake City, UT	27,935	25,037	89.63%	2,898	10.37%	55	823	22,277	272	2,760	153	1,788	219	927	115	124	45	59	19	12.95	10.04	3.58
(V19) (660) Salt Lake City HCS - George E. Wahlen VAMC	21,314	18,899	88.67%	2,415	11.33%	0	742	16,627	238	2,272	117	1,475	209	760	114	122	45	58	19	16.43	9.77	4.21
(V19) (660GA) Pocatello	1,405	1,369	97.44%	36	2.56%	0	61	1,340	19	29	33	32	8	3	1	0	0	1	0	4.26	3.57	1.47
(V19) (660GB) Ogden	2,033	1,889	92.92%	144	7.08%	0	19	1,791	14	98	3	58	2	86	0	0	0	0	0	12.44	14	2.84
(V19) (660GD) Roosevelt	131	131	100.00%	0	0.0																	

Pending Wait Times Using Preferred Date*

Facility (Data On 12/1/14)	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
(V19) (666GC) Riverton	595	577	96.97%	18	3.03%	0	0	534	0	43	0	10	0	7	0	0	0	1	0	7.15	0	2.72
(V19) (666GD) Powell	162	162	100.00%	0	0.00%	0	0	161	0	1	0	0	0	0	0	0	0	0	0	0.01	0	0.21
(V19) (666GE) Gillette	237	218	91.98%	19	8.02%	0	0	172	0	46	0	17	0	2	0	0	0	0	0	12.07	14.65	0
(V19) (666GF) Rock Springs	395	395	100.00%	0	0.00%	0	0	394	0	1	0	0	0	0	0	0	0	0	0	0.64	11.5	0.01
(V20) (463) Anchorage, AK	5,982	5,784	96.69%	198	3.31%	34	6	5,474	3	310	2	176	0	19	0	0	1	3	0	4.36	4.33	1.25
(V20) (463) Alaska VA Healthcare System	4,675	4,505	96.36%	170	3.64%	0	5	4,227	2	278	2	149	0	18	0	0	1	3	0	6.12	4.19	0.89
(V20) (463BU) Anchorage DCHV	177	167	94.35%	10	5.65%	0	0	162	0	5	0	10	0	0	0	0	0	0	0			
(V20) (463GA) Fairbanks	384	375	97.66%	9	2.34%	0	0	368	0	7	0	9	0	0	0	0	0	0	0	0.72	7.57	0
(V20) (463GB) Kenai	441	434	98.41%	7	1.59%	0	0	420	0	14	0	7	0	0	0	0	0	0	0	1.03	5.93	1.27
(V20) (463GC) Mat-Su	305	303	99.34%	2	0.66%	0	1	297	1	6	0	1	0	1	0	0	0	0	0	1.65	18	0.3
(V20) (531) Boise, ID	14,163	12,552	88.63%	1,611	11.37%	3	42	11,967	20	585	5	932	10	398	0	159	0	122	7	1.86	12.89	1.79
(V20) (531) Boise	12,441	10,865	87.33%	1,576	12.67%	0	42	10,351	20	514	5	905	10	393	0	157	0	121	7	1.68	13.22	1.8
(V20) (531GE) Twin Falls	615	610	99.19%	5	0.81%	0	0	595	0	15	0	5	0	0	0	0	0	0	0	1.88	0.55	1.35
(V20) (531GG) Canyon County	1,103	1,073	97.28%	30	2.72%	0	0	1,017	0	56	0	22	0	5	0	2	0	1	0	2.72	6.89	1.94
(V20) (531MA) IDES Mt Home AFB	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0			0
(V20) (531MB) IDES Idaho ANG	3	3	100.00%	0	0.00%	0	0	3	0	0	0	0	0	0	0	0	0	0	0			0
(V20) (648) Portland, OR	73,666	68,572	93.09%	5,094	6.91%	1	1,054	63,986	151	4,586	137	3,332	235	1,159	281	509	71	94	179	12.99	8.81	1.87
(V20) (648) Portland	50,533	47,376	93.75%	3,157	6.25%	0	783	45,135	118	2,241	103	1,823	190	771	230	477	56	86	86	7.52	9.35	1.38
(V20) (648AA) Vancouver	10,683	9,990	93.51%	693	6.49%	0	163	9,122	12	868	18	584	13	99	25	8	10	2	85	13	6.11	0.54
(V20) (648GA) Bend	2,750	2,527	91.89%	223	8.11%	0	64	2,360	13	167	14	158	18	52	17	12	0	1	2	9.26	6.68	5.59
(V20) (648GB) Salem	4,101	3,567	86.98%	534	13.02%	0	10	3,123	1	444	0	310	3	214	1	9	2	1	3	19.14	7.31	5.28
(V20) (648GD) North Coast	287	275	95.82%	12	4.18%	0	1	222	0	53	0	11	0	1	0	0	0	0	1	14.7		0.97
(V20) (648GE) East Portland	1,545	1,344	86.99%	201	13.01%	0	0	1,135	0	209	0	189	0	11	0	1	0	0	0	14.04		2.06
(V20) (648GF) Hillsboro	2,523	2,435	96.51%	88	3.49%	0	8	1,957	2	478	0	82	3	3	2	0	0	3	1	11.2	7.22	3.88
(V20) (648GG) West Linn	1,244	1,058	85.05%	186	14.95%	0	25	932	5	126	2	175	8	8	6	2	3	1	1	14.03		3.93
(V20) (653) Roseburg, OR	21,587	20,369	94.36%	1,218	5.64%	19	658	19,079	270	1,290	101	958	83	203	29	34	18	23	157	10.25	5.48	1.54
(V20) (653) Roseburg HCS	15,616	14,844	95.06%	772	4.94%	0	449	13,952	147	892	55	668	62	64	28	21	14	19	143	9.04	5.13	1.08
(V20) (653BY) Eugene	4,468	4,207	94.16%	261	5.84%	0	198	3,917	112	290	46	167	21	81	1	11	4	2	14	9.8	11.09	1.24
(V20) (653GA) North Bend	1,066	884	82.93%	182	17.07%	0	7	795	7	89	0	121	0	57	0	2	0	2	0	16.18	21.82	6.06
(V20) (653GB) Brookings	437	434	99.31%	3	0.69%	0	4	415	4	19	0	2	0	1	0	0	0	0	0	4.06	0	0.39
(V20) (663) VA Puget Sound, WA	65,247	62,456	95.72%	2,791	4.28%	13	192	58,587	61	3,869	55	1,929	42	694	8	148	5	20	21	6.44	7.39	1.22
(V20) (663) Seattle	31,245	30,087	96.29%	1,158	3.71%	0	165	28,330	36	1,757	53	891	42	218	8	44	5	5	21	5.05	5.92	1.46
(V20) (663A4) American Lake	27,614	26,219	94.95%	1,395	5.05%	0	19	24,556	18	1,663	1	827	0	457	0	101	0	10	0	9.07	9.38	0.65
(V20) (663GA) King County	1,366	1,353	99.05%	13	0.95%	0	3	1,170	2	183	1	13	0	0	0	0	0	0	0	5.79	1.78	3.56
(V20) (663GB) Bremerton (Kipsap County)	872	869	99.66%	3	0.34%	0	2	862	2	7	0	3	0	0	0	0	0	0	0	0.99	0.69	0.64
(V20) (663GC) Bellingham Area (Whatcom County)/NW WA (Ska	2,793	2,630	94.16%	163	5.84%	0	2	2,460	2	170	0	144	0	12	0	3	0	4	0	4.36	8.53	1.31
(V20) (663GD) South Sound	1,339	1,280	95.59%	59	4.41%	0	1	1,194	1	86	0	51	0	7	0	0	0	1	0	6.54	0	3.75
(V20) (663HK) PUGET SOUND MMU, WA	11	11	100.00%	0	0.00%	0	0	8	0	3	0	0	0	0	0	0	0	0	0	7.91		
(V20) (663MA) IDES Fort Lewis	7	7	100.00%	0	0.00%	0	0	7	0	0	0	0	0	0	0	0	0	0	0		0	
(V20) (668) Spokane, WA	21,514	20,266	94.20%	1,248	5.80%	4	174	19,273	15	993	74	752	48	292	34	151	3	53	0	3.68	8.81	3.76
(V20) (668) Spokane	19,436	18,242	93.86%	1,194	6.14%	0	174	17,280	15	962	74	710	48	282	34	150	3	52	0	4.17	8.82	4.4
(V20) (668GA) Wenatchee CBOC	425	424	99.76%	1	0.24%	0	0	423	0	1	0	0	0	1	0	0	0	0	0	0.83	0	0.15
(V20) (668GB) North Idaho	1,527	1,476	96.66%	51	3.34%	0	0	1,449	0	27	0	41	0	9	0	0	0	1	0	2.53	7.39	0.76
(V20) (668HK) Spokane Mobile OPC	126	124	98.41%	2	1.59%	0	0	121	0	3	0	1	0	0	0	1	0	0	0	2.26		0
(V20) (687) Walla Walla, WA	8,025	7,282	90.74%	743	9.26%	78	62	6,556	9	726	10	471	8	255	6	12	7	5	22	5.4	17.48	3.52
(V20) (687) Walla Walla	4,604	3,950	85.79%	654	14.21%	0	48	3,408	7	542	9	400	7	240	4	11	6	3	15	3.9	17.57	3.72
(V20) (687GA) Richland WA	1,062	1,023	96.33%	39	3.67%	0	5	967	0	56	0	23	1	14	0	0	0	2	4	5.33	28.08	4.14
(V20) (687GB) Lewiston	622	614	98.71%	8	1.29%	0	1	599	0	15	0	8	0	0	1	0	0	0	0	3.03	2.53	4.63
(V20) (687GC) La Grande	454	454	100.00%	0	0.00%	0	7	435	2	19	1	0	0	0	1	0	1	0	2	5.08	17.4	1.1
(V20) (687HA) Yakima	1,283	1,241	96.73%	42	3.27%	0	1	1,147	0	94	0	40	0	1	0	1	0	0	1	8.94	11.18	0.86
(V20) (692) White City, OR	14,702	14,261	97.00%	441	3.00%	7	494	13,884	66	377	72	293	104	71	92	6	41	71	119	4.42	9.19	1.58
(V20) (692) Southern Oregon Rehabilitation Ctr & Clinics	12,971	12,541	96.68%	430	3.32%	0	494	12,176	66	365	72	287	104	68	92	6	41	69	119	6.4	9.28	1.62
(V20) (692GA) Klamath Falls	1,216	1,209	99.42%	7	0.58%	0	0	1,199	0	10	0	2	0	3	0	0	0	2	0	0.76	0	0
(V20) (692GB) Grants Pass	515	511	99.22%	4	0.78%	0	0	509	0	2	0	4	0	0	0	0	0	0	0	0.25	0	2.47
(V21) (358) Manila, PI	1,287	1,260	97.90%	27	2.10%	3	13	1,161	13	99	0	21	0	5	0	1	0	0	0	4.77	3.09	3.31
(V21) (358) Manila	1,287	1,260	97.90%	27	2.10%	0	13	1,161	13	99	0	21	0	5	0	1	0	0	0	4.77	3.09	3.31
(V21) (459) Honolulu, HI	14,563	14,150	97.16%	413	2.84%	5	71	13,482	13	668	22	335	29	62	1	5	0	11	6	6.95	1.34	2.96
(V21) (459) Pacific Islands HCS (Honolulu)	8,398	8,208	97.74%	190	2.26%	0	6	7,968	2	240	4	152	0	29	0	3	0	6	0	6.3	1.2	1.28
(V21) (459GA) Maui Clinic	1,263	1,204	95.33%	59	4.67%	0	0	1,144	0	60	0	56	0	3	0	0	0	0	0	8.68	0.93	2.21
(V21) (459GB) Hilo Clinic	1,370	1,259	91.90%	111	8.10%	0	4	1,144	4	115	0	83	0	26	0	2	0	0	0	14.7	0.95	5.16
(V21) (459GC) Kona Clinic	605	594	98.18%	11	1.82%	0	4	575	0	19	0	9	0	0	0	0	2	4	0	5.37	6.58	4.19
(V21) (459GD) Kauai Clinic	651	651	100.00%	0	0.00%	0	0	639	0	12	0	0	0	0	0	0	0	0	0	1.52	0.01	0.84
(V21) (459GE) Guam Clinic	864	843	97.57%	21	2.43%	0	0	739	0	104	0	16	0	4	0	0	0	1	0	7.55	5.65	2.71
(V21) (459GF) American Samoa Clinic	498	493	99.00%	5	1.00%	0	57	461														

Pending Wait Times Using Preferred Date*

Facility (Data On 12/1/14)	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
(V21) (612) N. California HCS-Martinez	42	40	95.24%	2	4.76%	0	0	20	0	20	0	2	0	0	0	0	0	0	0	4.39	14.29	5.55
(V21) (612A4) N. California HCS-Sacramento	21,264	17,501	82.30%	3,763	17.70%	0	361	15,838	89	1,663	96	2,299	121	1,013	45	367	6	84	4	5.07	6.63	0.48
(V21) (612B4) Redding	6,712	6,375	94.98%	337	5.02%	0	3	6,047	1	328	1	255	0	66	1	11	0	5	0	2.63	3.65	1.03
(V21) (612BY) Oakland	7,101	6,977	98.25%	124	1.75%	0	28	6,799	2	178	6	81	11	37	7	6	0	0	2	3.9	4.91	0.15
(V21) (612GD) Fairfield	1,535	1,508	98.24%	27	1.76%	0	2	1,482	2	26	0	8	0	15	0	3	0	1	0	5.79	19.48	0.46
(V21) (612GE) Vallejo/Mare Island	2,607	2,030	77.87%	577	22.13%	0	5	1,717	4	313	0	302	0	183	0	91	0	1	1	9.08	16.59	0.27
(V21) (612GF) Martinez	10,862	9,107	83.84%	1,755	16.16%	0	34	8,080	15	1,027	6	1,139	5	573	5	41	1	2	2	2.39	7.71	5.36
(V21) (612GG) Chico	2,509	2,367	94.34%	142	5.66%	0	0	2,235	0	132	0	121	0	15	0	3	0	3	0	1.67	19.19	0.6
(V21) (612GH) McClellan	9,262	7,822	84.45%	1,440	15.55%	0	0	7,101	0	721	0	659	0	505	0	222	0	54	0	6.54	7.32	5.92
(V21) (612GI) Yuba City	617	610	98.87%	7	1.13%	0	1	554	0	56	0	7	0	0	0	0	0	0	1	4.2	7.05	3
(V21) (640) Palo Alto, CA	49,766	46,373	93.18%	3,393	6.82%	21	468	42,898	44	3,475	42	2,416	97	682	42	206	64	89	179	6.54	7.32	5.92
(V21) (640) Palo Alto-Palo Alto	24,473	22,862	93.42%	1,611	6.58%	0	70	21,102	24	1,760	10	1,072	15	403	8	93	6	43	7	6.03	4.04	3.11
(V21) (640A0) Palo Alto-Menlo Pk	1,855	1,835	98.92%	20	1.08%	0	0	1,732	0	103	0	18	0	1	0	0	0	1	0	7.47	9.42	2.35
(V21) (640A4) Livermore	8,171	7,510	91.91%	661	8.09%	0	395	6,896	17	614	32	380	82	142	34	103	58	36	172	6.77	6.2	5.39
(V21) (640BY) San Jose	3,791	3,557	93.83%	234	6.17%	0	0	3,260	0	297	0	218	0	15	0	0	0	1	0	0.83		0
(V21) (640GA) Palo Alto HCS- Capitola	58	58	100.00%	0	0.00%	0	0	58	0	0	0	0	0	0	0	0	0	0	0	8.11		2.32
(V21) (640GB) Sonora (Tuolumne County)	594	549	92.42%	45	7.58%	0	0	516	0	33	0	42	0	3	0	0	0	0	0	4.44	6.25	11
(V21) (640GC) Fremont	576	531	92.19%	45	7.81%	0	0	483	0	48	0	41	0	1	0	0	0	3	0	11.22	0.2	12.92
(V21) (640HA) Stockton	2,667	2,372	88.94%	295	11.06%	0	1	2,106	1	266	0	260	0	28	0	4	0	3	0	5.12	1.94	7.95
(V21) (640HB) Modesto	2,804	2,641	94.19%	163	5.81%	0	0	2,526	0	115	0	106	0	54	0	1	0	2	0	5.77	6.69	1.07
(V21) (640HC) Monterey	4,777	4,458	93.32%	319	6.68%	0	2	4,219	2	239	0	279	0	35	0	5	0	0	0	10.28	14.19	3.37
(V21) (654) Reno, NV	26,049	23,218	89.13%	2,831	10.87%	32	71	21,389	14	1,829	1	1,474	6	825	18	368	0	164	32	12.91	14.21	2.72
(V21) (654) Sierra Nevada HCS	23,122	20,392	88.19%	2,730	11.81%	0	71	18,715	14	1,677	1	1,389	6	815	18	364	0	162	32	3.55	9.67	6.78
(V21) (654GA) Sierra Foothills	1,053	1,010	95.92%	43	4.08%	0	0	962	0	48	0	29	0	8	0	4	0	2	0	6.28	1.67	5.44
(V21) (654GB) Carson Valley	988	946	95.75%	42	4.25%	0	0	882	0	64	0	40	0	2	0	0	0	0	0	4.31	6.57	2.6
(V21) (654GD) Lahontan Valley	680	667	98.09%	13	1.91%	0	0	630	0	37	0	13	0	0	0	0	0	0	0	0.14	10.25	3.35
(V21) (654GD) Diamond View	206	203	98.54%	3	1.46%	0	0	200	0	3	0	3	0	0	0	0	0	0	0	9.12	7.99	9.6
(V21) (662) San Francisco, CA	28,503	26,328	92.37%	2,175	7.63%	65	198	24,520	50	1,808	34	1,490	41	509	22	140	19	36	32	11.75	7.02	5.23
(V21) (662) San Francisco	20,692	19,267	93.11%	1,425	6.89%	0	143	18,087	45	1,180	27	920	34	357	16	121	12	27	9	12.91	6.61	2.9
(V21) (662GA) Santa Rosa	2,675	2,547	95.21%	128	4.79%	0	40	2,359	3	188	2	115	3	13	4	0	6	0	22	5.28	6.42	1.7
(V21) (662GC) Eureka	1,803	1,573	87.24%	230	12.76%	0	9	1,413	2	160	5	200	2	28	0	2	0	0	0	12.61	11.88	6.08
(V21) (662GD) Ukiah	1,240	1,030	83.06%	210	16.94%	0	0	920	0	110	0	113	0	74	0	14	0	9	0	18.88	13.77	13.12
(V21) (662GE) Northern San Bruno CBOC	534	523	97.94%	11	2.06%	0	6	486	0	37	0	8	2	2	2	1	1	0	1	5.04	1.58	0.93
(V21) (662GF) San Francisco CBOC	632	549	86.87%	83	13.13%	0	0	477	0	72	0	73	0	10	0	0	0	0	0	11.83	19.14	4.76
(V21) (662GG) Clearlake CBOC	927	839	90.51%	88	9.49%	0	0	778	0	61	0	61	0	25	0	2	0	0	0	9.12	7.99	9.6
(V22) (593) Las Vegas, NV	55,370	50,927	91.98%	4,443	8.02%	10	444	48,620	125	2,307	132	2,729	70	1,422	17	267	16	25	84	6.4	7.28	4.98
(V22) (593) Southern Nevada HCS	31,136	28,286	90.85%	2,850	9.15%	0	434	27,081	120	1,205	132	1,638	67	987	15	206	16	19	84	5.05	7.41	2.89
(V22) (593GC) Pahrump	1,073	1,070	99.72%	3	0.28%	0	1	1,057	1	13	0	3	0	0	0	0	0	0	0	0.95	0	0.52
(V22) (593GD) Northwest PCC	6,105	5,350	87.63%	755	12.37%	0	1	4,919	1	431	0	477	0	236	0	40	0	2	0	9.84	5.95	12.58
(V22) (593GE) Southeast PCC	5,547	5,152	92.88%	395	7.12%	0	5	4,873	3	279	0	282	1	96	1	15	0	2	0	7.04	1.96	4.83
(V22) (593GF) Northwest PCC	7,080	6,771	95.64%	309	4.36%	0	1	6,533	0	238	0	240	0	68	1	1	0	0	0	4.58	4.2	4.07
(V22) (593GG) Northeast PCC	4,429	4,298	97.04%	131	2.96%	0	2	4,157	0	141	0	89	2	35	0	5	0	2	0	4.33	4.22	1.11
(V22) (600) Long Beach, CA	49,174	47,535	96.67%	1,639	3.33%	6	99	44,880	30	2,655	33	1,279	26	290	7	34	2	36	1	8.78	3.75	3.86
(V22) (600) Long Beach HCS	43,417	41,927	96.57%	1,490	3.43%	0	93	39,645	26	2,282	32	1,135	25	286	7	34	2	35	1	11.29	3.64	3.59
(V22) (600GA) Anaheim	1,004	984	98.01%	20	1.99%	0	2	926	0	58	1	18	1	1	0	0	0	1	0	4.57	4.65	3.81
(V22) (600GB) Santa Ana	1,720	1,607	93.43%	113	6.57%	0	2	1,413	2	194	0	111	0	2	0	0	0	0	0	9.51	10.77	5.09
(V22) (600GC) Cabrillo (Long Beach)	137	137	100.00%	0	0.00%	0	0	133	0	4	0	0	0	0	0	0	0	0	0	0.94		5.25
(V22) (600GD) Santa Fe Springs/Whittier	1,702	1,696	99.65%	6	0.35%	0	1	1,620	1	76	0	5	0	1	0	0	0	0	0	4.21	3.92	4.97
(V22) (600GE) Laguna Hills	1,194	1,184	99.16%	10	0.84%	0	1	1,143	1	41	0	10	0	0	0	0	0	0	0	5.13		3.04
(V22) (605) Loma Linda, CA	62,831	58,193	92.62%	4,638	7.38%	1	87	53,850	11	4,343	22	2,802	19	1,126	13	389	5	321	17	8	9.95	4.54
(V22) (605) Loma Linda VAMC	52,781	48,538	91.96%	4,243	8.04%	0	80	44,789	8	3,749	19	2,524	18	1,047	13	353	5	319	17	9.11	9.98	4.77
(V22) (605GA) Victorville	2,546	2,418	94.97%	128	5.03%	0	4	2,327	0	91	0	100	0	12	0	15	0	1	0	5.38		6.83
(V22) (605GB) Murrieta	2,142	2,030	94.77%	112	5.23%	0	4	1,829	2	201	1	109	1	3	0	0	0	0	0	9.94	6.62	0.6
(V22) (605GC) Palm Desert	2,209	2,200	99.59%	9	0.41%	0	1	2,099	0	101	1	9	0	0	0	0	0	0	0	1.49	7.65	3.69
(V22) (605GD) Corona (Riverside County) CA	1,060	1,047	98.77%	13	1.23%	0	2	947	1	100	1	10	0	2	0	1	0	0	0	5.97		6.41
(V22) (605GE) Rancho Cucamonga	2,093	1,960	93.65%	133	6.35%	0	0	1,859	0	101	0	50	0	62	0	20	0	1	0	15.47	2.27	0.36
(V22) (664) San Diego, CA	61,038	55,299	90.60%	5,739	9.40%	0	323	51,635	53	3,664	51	2,809	91	1,167	39	495	19	1,268	70	6.67	9.57	6.86
(V22) (664) San Diego HCS	40,272	36,005	89.40%	4,267	10.60%	0	193	33,355	23	2,650	24	2,097	45	774	24	385	15	1,011	62	7.47	9.87	9.67
(V22) (664BU) San Diego Domiciliary	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0	6.32	5.63	7.38
(V22) (664BY) Mission Valley	9,448	8,891	94.10%	557	5.90%	0	42	8,524	4	367	8	217	15	236	8	69	4	35	3	3.96	0.03	0.64
(V22) (664GA) Imperial Valley	633	632	99.84%	1	0.16%	0	0	622	0	10	0	1	0	0	0	0	0	0	0	3.63	10.18	2.95
(V22) (664GB) Oceanside	7,143	6,416	89.82%	727	10.18%	0	62	5,943	15	473	14	389	27									

Pending Wait Times Using Preferred Date*

Facility (Data On 12/1/14)	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
(V22) (691GF) EAST LOS ANGELES CLINIC	910	908	99.78%	2	0.22%	0	0	893	0	15	0	1	0	0	0	1	0	0	0	2.15	0	0.38
(V22) (691GG) Antelope Valley	1,895	1,891	99.79%	4	0.21%	0	0	1,840	0	51	0	4	0	0	0	0	0	0	0	1.22	0.55	0.39
(V22) (691GK) San Luis Obispo	1,107	904	81.66%	203	18.34%	0	4	777	4	127	0	187	0	16	0	0	0	0	0	16.08	16.68	5.64
(V22) (691GL) Santa Maria	3,213	2,859	88.98%	354	11.02%	0	30	2,603	2	256	0	258	0	80	0	10	0	6	28	3.51	14.75	6.25
(V22) (691GM) Port Hueneme (Oxnard)	1,731	1,597	92.26%	134	7.74%	0	0	1,290	0	307	0	110	0	24	0	0	0	0	0	8.59		10.82
(V23) (437) Fargo, ND	17,514	16,729	95.52%	785	4.48%	1	1	15,931	1	798	0	629	0	135	0	15	0	6	0	5.39	4.42	1.71
(V23) (437) Fargo VA Health Care System	14,598	13,983	95.79%	615	4.21%	0	1	13,301	1	682	0	515	0	84	0	11	0	5	0	5.25	4.11	2.19
(V23) (437GA) Grafton	170	170	100.00%	0	0.00%	0	0	166	0	4	0	0	0	0	0	0	0	0	0	0.94	0	0
(V23) (437GB) Bismarck ND	613	590	96.25%	23	3.75%	0	0	567	0	23	0	23	0	0	0	0	0	0	0	1.48	6.32	0.2
(V23) (437GC) Fergus Falls	495	403	81.41%	92	18.59%	0	0	349	0	54	0	68	0	20	0	4	0	0	0	19.23	0	1.99
(V23) (437GD) Minot	448	403	89.96%	45	10.04%	0	0	388	0	15	0	16	0	29	0	0	0	0	0	2.62	20.34	0.39
(V23) (437GE) Bemidji CBOC	605	599	99.01%	6	0.99%	0	0	593	0	6	0	6	0	0	0	0	0	0	0	0.57	3.67	0.31
(V23) (437GF) Williston CBOC ND	125	125	100.00%	0	0.00%	0	0	124	0	1	0	0	0	0	0	0	0	0	0	2.41	0	0
(V23) (437GI) Grand Forks	460	456	99.13%	4	0.87%	0	0	443	0	13	0	1	0	2	0	0	0	1	0	2.2	6.06	0.45
(V23) (438) Sioux Falls, SD	19,971	19,243	96.35%	728	3.65%	13	52	18,219	18	1,024	6	572	7	115	2	32	1	9	18	3.91	5.94	4.84
(V23) (438) Sioux Falls	15,737	15,139	96.20%	598	3.80%	0	25	14,249	12	890	5	467	5	94	2	28	1	9	0	4.83	5.78	4.99
(V23) (438GA) Spirit Lake CBOC	727	723	99.45%	4	0.55%	0	2	714	2	9	0	4	0	0	0	0	0	0	0	0.15	3.25	1.08
(V23) (438GC) Sioux City	1,409	1,345	95.46%	64	4.54%	0	3	1,276	0	69	1	61	0	3	0	0	0	0	2	5.06	3.39	5.7
(V23) (438GD) Aberdeen (Brown County)	736	706	95.92%	30	4.08%	0	0	684	0	22	0	18	0	11	0	1	0	0	0	1.2	16.53	0.92
(V23) (438GE) Wagner	154	144	93.51%	10	6.49%	0	3	141	1	3	0	4	2	3	0	3	0	0	0	2.05	0	20.33
(V23) (438GF) Watertown	1,208	1,186	98.18%	22	1.82%	0	19	1,155	3	31	0	18	0	4	0	0	0	0	16	1.21	7.3	3.52
(V23) (568) Black Hills HCS, SD	12,773	12,034	94.21%	739	5.79%	0	4	11,333	1	701	3	580	0	139	0	19	0	1	0	4.03	8.3	3.47
(V23) (568) Fort Meade	5,974	5,521	92.42%	453	7.58%	0	1	5,176	0	345	1	327	0	112	0	13	0	1	0	2.89	8.11	2.69
(V23) (568AA) Hot Springs	3,430	3,277	95.54%	153	4.46%	0	1	3,117	0	160	1	127	0	23	0	3	0	0	0	11.48	5.72	2.2
(V23) (568GA) Rapid City SD	1,711	1,590	92.93%	121	7.07%	0	2	1,440	1	150	1	114	0	4	0	3	0	0	0	5.74	26.67	4.77
(V23) (568GB) Pierre	878	876	99.77%	2	0.23%	0	0	876	0	0	0	2	0	0	0	0	0	0	0	0	0	2.6
(V23) (568HA) Newcasttle	22	20	90.91%	2	9.09%	0	0	19	0	1	0	2	0	0	0	0	0	0	0	8.21		5.86
(V23) (568HB) Gordon CBOC	14	14	100.00%	0	0.00%	0	0	14	0	0	0	0	0	0	0	0	0	0	0			0.93
(V23) (568HF) Pine Ridge	82	81	98.78%	1	1.22%	0	0	73	0	8	0	1	0	0	0	0	0	0	0	12.11		9.21
(V23) (568HH) Gering SD	484	479	98.97%	5	1.03%	0	0	447	0	32	0	5	0	0	0	0	0	0	0	3.43	0	2.03
(V23) (568HJ) Rosebud	104	104	100.00%	0	0.00%	0	0	104	0	0	0	0	0	0	0	0	0	0	0	0		
(V23) (568HM) Eagle Butte SD	21	19	90.48%	2	9.52%	0	0	19	0	0	0	2	0	0	0	0	0	0	0	0		10.75
(V23) (568HP) Winner	47	47	100.00%	0	0.00%	0	0	44	0	3	0	0	0	0	0	0	0	0	0	3.36		1.63
(V23) (568MA) IDES Ellsworth AFB	6	6	100.00%	0	0.00%	0	0	4	0	2	0	0	0	0	0	0	0	0	0		2.5	23.5
(V23) (618) Minneapolis, MN	67,476	65,385	96.90%	2,091	3.10%	2	24	63,455	20	1,930	2	1,653	2	317	0	41	0	80	0	4.57	4.13	1.19
(V23) (618) Minneapolis	52,204	50,813	97.34%	1,391	2.66%	0	22	49,552	18	1,261	2	1,068	2	216	0	30	0	77	0	2.48	3.73	0.64
(V23) (618BY) Superior	3,344	3,242	96.95%	102	3.05%	0	1	3,122	1	120	0	93	0	8	0	1	0	0	0	4.75	5.02	1.55
(V23) (618GA) Mankato MN	1,363	1,235	90.61%	128	9.39%	0	0	1,137	0	98	0	76	0	45	0	7	0	0	0	13.38		1.28
(V23) (618GB) Hibbing	1,017	1,000	98.33%	17	1.67%	0	0	950	0	50	0	16	0	0	0	1	0	0	0	3.74	3.94	3.87
(V23) (618GD) Maplewood (St. Paul)	1,507	1,391	92.30%	116	7.70%	0	0	1,302	0	89	0	114	0	2	0	0	0	0	0	4.08	12.12	2.85
(V23) (618GE) Eau Claire	1,713	1,705	99.53%	8	0.47%	0	0	1,664	0	41	0	8	0	0	0	0	0	0	0	4.39	0.43	0.11
(V23) (618GG) Rochester	975	971	99.59%	4	0.41%	0	0	955	0	16	0	3	0	1	0	0	0	0	0	1.95	0.71	2.13
(V23) (618GH) Hayward/Rice Lake VA OPC	1,036	961	92.76%	75	7.24%	0	0	909	0	52	0	56	0	19	0	0	0	0	0	11.21	1.23	1.54
(V23) (618GI) Northwest Metro VA OPC	3,585	3,339	93.14%	246	6.86%	0	1	3,149	1	190	0	216	0	25	0	2	0	3	0	3.99	7.28	3.57
(V23) (618GJ) Shakopee	388	387	99.74%	1	0.26%	0	0	381	0	6	0	1	0	0	0	0	0	0	0	1.26	4.56	0.5
(V23) (618GK) Albert Lea	344	341	99.13%	3	0.87%	0	0	334	0	7	0	2	0	1	0	0	0	0	0	2.09	4.54	1.07
(V23) (636) Central Iowa, IA	20,957	19,860	94.77%	1,097	5.23%	14	139	18,740	31	1,120	5	716	14	189	13	94	17	98	59	7.7	5.12	3.13
(V23) (636A6) Des Moines	14,554	13,850	95.16%	704	4.84%	0	100	13,035	15	815	2	516	5	161	6	23	13	4	59	5.77	4.8	3.5
(V23) (636BU) VADOM Des Moines IA	30	30	100.00%	0	0.00%	0	0	30	0	0	0	0	0	0	0	0	0	0	0			
(V23) (636GC) Mason City	1,238	1,121	90.55%	117	9.45%	0	30	1,005	11	116	2	108	6	8	7	1	4	0	0	7.88	14.46	4.99
(V23) (636GD) Marshalltown	477	476	99.79%	1	0.21%	0	4	471	0	5	1	1	3	0	0	0	0	0	0	1.93	0.86	1.11
(V23) (636GK) Fort Dodge	3,595	3,357	93.38%	238	6.62%	0	5	3,257	5	100	0	57	0	19	0	69	0	93	0	9.93	0.72	0.49
(V23) (636GM) Carroll	314	312	99.36%	2	0.64%	0	0	281	0	31	0	1	0	0	0	0	0	1	0	6.11	6.38	4.37
(V23) (636GR) Knoxville	749	714	95.33%	35	4.67%	0	0	661	0	53	0	33	0	1	0	1	0	0	0	1.46	10.03	1.28
(V23) (636) Iowa City, IA	31,302	29,714	94.93%	1,588	5.07%	3	24	28,041	11	1,673	4	944	3	424	3	177	1	43	2	6.79	5.45	2.7
(V23) (636A8) Iowa City	20,567	19,326	93.97%	1,241	6.03%	0	21	18,223	10	1,103	4	689	2	344	3	169	1	39	1	6.5	5.51	1.01
(V23) (636GF) Bettendorf	2,038	1,993	97.79%	45	2.21%	0	0	1,858	0	135	0	42	0	3	0	0	0	0	0	7.02	3.87	3.32
(V23) (636GG) Quincy	766	696	90.86%	70	9.14%	0	0	658	0	38	0	45	0	24	0	0	0	1	0	7.59	9.56	10.41
(V23) (636GH) Waterloo	1,722	1,713	99.48%	9	0.52%	0	2	1,660	1	53	0	9	1	0	0	0	0	0	0	4.48	2.14	1.72
(V23) (636GI) Galesburg	1,474	1,387	94.10%	87	5.90%	0	0	1,292	0	95	0	75	0	11	0	1	0	0	0	5.37	0.53	6.33
(V23) (636GJ) Dubuque	1,718	1,717	99.94%	1	0.06%	0	0	1,706	0	11	0	0	0	1	0	0	0	0	0	0.18	0	0.8
(V23) (636GN) Cedar Rapids	1,268	1,170	92.27%	98	7.73%	0	1	1,041	0	129	0	57	0	35	0	5	0	1	1	14.16	0.61	4.73
(V23) (636GS) Ottumwa	623	601	96.47%	22	3.53%	0	0	549	0	52	0	14	0	6	0	2	0	0	0	8.61	5.04	2.69
(V23) (636GT) Sterling	532	524	98.50%	8	1.50%	0	0	490	0	34	0	7	0	0	0	0	0	1	0	4.3	6.23	2.72
(V23) (636GU) Decorah	594	587	98.82%																			

Pending Wait Times Using Preferred Date*

Facility (Data On 12/1/14)	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
(V23) (636GA) Norfolk NE	702	695	99.00%	7	1.00%	0	0	673	0	22	0	4	0	2	0	0	0	1	0	1.52	1.61	2.81
(V23) (636GB) North Platte	457	455	99.56%	2	0.44%	0	0	452	0	3	0	1	0	1	0	0	0	0	0	1.06	1.91	0.5
(V23) (636GL) Bellevue	216	216	100.00%	0	0.00%	0	0	212	0	4	0	0	0	0	0	0	0	0	0	3.03	0	0
(V23) (636GP) Shenandoah,IA CBOC	264	263	99.62%	1	0.38%	0	0	258	0	5	0	0	0	0	0	1	0	0	0	1.83	0.59	2.13
(V23) (636GQ) Holdrege	337	334	99.11%	3	0.89%	0	0	332	0	2	0	3	0	0	0	0	0	0	0	1.48	1.07	0.12
(V23) (656) St. Cloud, MN	31,130	29,980	96.31%	1,150	3.69%	5	35	29,217	9	763	4	808	9	262	1	68	4	12	8	2.82	5.62	6.28
(V23) (656) St Cloud VA Health Care System	27,018	26,119	96.67%	899	3.33%	0	26	25,492	7	627	1	650	7	179	1	60	3	10	7	1.06	5.71	6.23
(V23) (656GA) Brainerd	2,283	2,069	90.63%	214	9.37%	0	1	1,978	0	91	1	126	0	80	0	6	0	2	0	11.55	4.38	10.75
(V23) (656GB) Western Central Minnesota	786	774	98.47%	12	1.53%	0	1	747	0	27	1	11	0	1	0	0	0	0	0	2.39	5.05	0.61
(V23) (656GC) Max J. Beilke	1,043	1,018	97.60%	25	2.40%	0	7	1,000	2	18	1	21	2	2	0	2	1	0	1	1.48	4.58	2.65
National: 12/1/2014	5,737,248	5,358,850	93.40%	378,398	6.60%	2,509	23,088	5,046,896	6,704	311,954	3,887	230,177	5,383	105,697	2,817	28,651	1,315	13,873	2,982	6.95	7.83	4.61
National: 11/15/2014	5,908,192	5,527,871	93.56%	380,321	6.44%	2,256	21,641	5,204,700	5,994	323,171	4,073	236,207	5,140	102,553	2,264	28,337	1,515	13,224	2,655	6.88	7.62	4.45
National: 11/1/2014	5,980,644	5,603,781	93.70%	376,863	6.30%	653	21,242	5,298,117	6,149	305,664	4,239	236,748	4,406	97,032	2,120	28,052	1,622	15,031	2,706	6.71	7.49	4.27
National: 10/15/2014	5,885,354	5,515,980	93.72%	369,374	6.28%	1,830	22,083	5,195,338	6,677	320,642	4,128	231,824	3,823	95,790	2,970	26,688	1,706	15,072	2,779	6.73	7.49	4.28
National: 10/1/2014	5,913,070	5,557,674	93.99%	355,396	6.01%	2,013	21,252	5,261,245	6,477	296,429	3,403	221,446	3,777	93,862	2,955	25,529	1,860	14,559	2,780	6.43	7.21	4.11

*Preferred Date: The date for the appointment that is deemed clinically appropriate by a VA health care provider, or if no such clinical determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran.

1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
 2. Appointments scheduled 30 Days or under: Number of appointments scheduled between 0-30 days of the preferred date.
 3. Percent of Appointments Scheduled 30 Days or under: The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days /Total Appointments].
 4. Appointments scheduled over 30 Days: Number of appointments scheduled greater than 30 days of the preferred date.
 5. Percent of Appointments Scheduled over 30 Days: The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
 6. New Enrollee Appointment Request (NEAR) List: Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
 7. Electronic Wait List (EWL) Count: Total number of all patients for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL>120 Days].
 8. Appointments between 0-14 Days: Number of appointments scheduled between 0-14 days of the preferred date.
 9. EWL Less Than or Equal to 14 Days: Number of patients who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
 10. Appointments between 15-30 Days: Number of appointments scheduled between 15-30 days of the preferred date.
 11. EWL 15-30 Days: Number of patients who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
 12. Appointments between 31-60 Days: Number of appointments scheduled between 31-60 days of the preferred date.
 13. EWL 31-60 Days: Number of patients who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request..
 14. Appointments between 61-90 Days: Number of appointments scheduled between 61-90 days of the preferred date.
 15. EWL 61-90 Days: Number of patients who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
 16. Appointments between 91-120 Days: Number of appointments scheduled between 91-120 days of the preferred date.
 17. EWL 91-120 Days: Number of patients who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
 18. Appointments Greater Than 120 Days: Number of appointments scheduled greater than 120 days of the preferred date.
 19. EWL Greater Than 120 Days: Number of patients who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.
 20. PROSPECTIVE: PC Avg Wait Time: Average (Avg) waiting time for a future Primary Care (PC) appointment.
 21. PROSPECTIVE: SC Avg Wait Time: Average (Avg) waiting time for a future Specialty Care (SC) appointment.
 22. PROSPECTIVE: MH Avg Wait Time: Average (Avg) waiting time for a future Mental Health (MH) appointment.
- NOTE: The zero means there are no patients or appointments in that category.
- NOTE: The blank cells mean that there is no data – for example, is the Average MH wait Time is blank, that means that the station didn't have any MH Appts pending from which to calculate an average.