

Pending Wait Times Using Preferred Date*

Facility (Administrative Parent) (Data On 10/15/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
(V01) (402) Togus, ME		43,374	42,025	96.89%	1,349	3.11%	1	39	40,609	12	1,416	15	870	9	335	2	94	1	50	0	2.99	4.51	2.52
	(V01) (402) Togus	25,727	24,774	96.30%	953	3.70%	0	11	23,822	4	952	1	589	3	253	2	73	1	38	0	3.08	4.73	3.68
	(V01) (402GA) Aroostook County (Caribou)	973	946	97.23%	27	2.77%	0	0	887	0	59	0	20	0	6	0	0	0	1	0	5.44	0.00	0.32
	(V01) (402GB) Calais	1,196	1,196	100.00%	0	0.00%	0	0	1,192	0	4	0	0	0	0	0	0	0	0	0	0.17	0.00	0.52
	(V01) (402GC) Rumford	584	584	100.00%	0	0.00%	0	1	581	0	3	1	0	0	0	0	0	0	0	0	1.88	0.00	1.19
	(V01) (402GD) Saco	2,448	2,375	97.02%	73	2.98%	0	3	2,281	2	94	1	34	0	33	0	6	0	0	0	5.89	8.41	3.77
	(V01) (402GE) Lewiston Auburn	1,554	1,551	99.81%	3	0.19%	0	0	1,524	0	27	0	1	0	1	0	0	0	1	0	2.13	0.66	1.15
	(V01) (402HB) Bangor	8,267	8,028	97.11%	239	2.89%	0	24	7,831	6	197	12	207	6	21	0	4	0	7	0	2.39	3.57	1.43
	(V01) (402HC) Portland Outreach Clinic-CDRP Satellite South	2,514	2,461	97.89%	53	2.11%	0	0	2,390	0	71	0	19	0	21	0	11	0	2	0	4.66	3.34	2.52
	(V01) (402HL) R&C Healthcare MOC	111	110	99.10%	1	0.90%	0	0	101	0	9	0	0	0	0	0	0	0	1	0	4.65		
(V01) (405) White River Junction, VT		25,534	24,778	97.04%	756	2.96%	0	20	23,648	5	1,130	12	488	2	137	1	44	0	87	0	3.54	5.22	1.98
	(V01) (405) White River Jct	19,097	18,396	96.33%	701	3.67%	0	12	17,422	4	974	8	452	0	126	0	44	0	79	0	5.43	5.59	2.29
	(V01) (405GA) Bennington	625	624	99.84%	1	0.16%	0	0	619	0	5	0	1	0	0	0	0	0	0	0	0.93	0.61	2.66
	(V01) (405GC) Brattleboro	424	416	98.11%	8	1.89%	0	1	411	0	5	1	6	0	2	0	0	0	0	0	1.13	1.43	3.20
	(V01) (405HA) Burlington Lakeside	2,504	2,482	99.12%	22	0.88%	0	1	2,414	0	68	1	15	0	2	0	0	0	5	0	2.26	2.41	0.57
	(V01) (405HC) VICC - St. Johnsbury - Littleton	2,320	2,308	99.48%	12	0.52%	0	1	2,247	1	61	0	9	0	1	0	0	0	2	0	1.54	0.00	0.39
	(V01) (405HE) KEENE (ORC)	190	190	100.00%	0	0.00%	0	1	184	0	6	1	0	0	0	0	0	0	0	0	1.67	0.00	0.00
	(V01) (405HF) Rutland	374	362	96.79%	12	3.21%	0	1	351	0	11	1	5	0	6	0	0	0	1	0	1.52	20.82	0.00
	(V01) (405HK) WHITE RIVER	0	0	0.00%	0	0.00%	0	3	0	0	0	0	0	2	0	1	0	0	0	0			
(V01) (518) Bedford, MA		8,247	7,743	93.89%	504	6.11%	16	73	6,971	8	772	3	405	3	78	0	18	1	3	58	1.25	9.81	7.26
	(V01) (518) Bedford	7,069	6,626	93.73%	443	6.27%	0	72	5,908	8	718	2	352	3	71	0	18	1	2	58	1.52	9.87	6.88
	(V01) (518GA) Lynns/North Shore	496	445	89.72%	51	10.28%	0	0	403	0	42	0	46	0	5	0	0	0	0	0	0.68	0.00	13.53
	(V01) (518GB) Haverhill	410	404	98.54%	6	1.46%	0	1	396	0	8	1	3	0	2	0	0	0	1	0	0.99	2.77	4.79
	(V01) (518GD) Lowell	6	6	100.00%	0	0.00%	0	0	5	0	1	0	0	0	0	0	0	0	0	0			
	(V01) (518GE) Gloucester	266	262	98.50%	4	1.50%	0	0	259	0	3	0	4	0	0	0	0	0	0	0	0.84		7.02
(V01) (523) VA Boston HCS, MA		87,684	86,189	98.30%	1,495	1.70%	5	347	82,810	169	3,379	45	944	49	262	65	111	9	178	10	1.48	3.97	3.76
	(V01) (523) VA Boston HCS- Boston Div.	37,446	36,712	98.04%	734	1.96%	0	310	34,675	157	2,037	39	527	43	84	62	42	6	81	3	1.21	4.43	2.97
	(V01) (523A4) VA Boston HCS-West Roxbury Div.	15,480	15,135	97.77%	345	2.23%	0	3	14,775	3	360	0	162	0	103	0	36	0	44	0	1.00	2.48	1.46
	(V01) (523A5) Brockton VAMC	21,093	20,842	98.81%	251	1.19%	0	30	20,089	8	753	3	116	6	60	3	27	3	48	7	1.26	4.73	4.17
	(V01) (523BY) Lowell	4,244	4,174	98.35%	70	1.65%	0	3	4,091	0	83	3	60	0	7	0	2	0	1	0	1.80	2.45	6.04
	(V01) (523BZ) Causeway Clinic (Boston)	8,137	8,099	99.53%	38	0.47%	0	1	7,997	1	102	0	26	0	7	0	2	0	3	0	0.86	1.06	3.28
	(V01) (523GA) Framingham VA Primary Care Unit	516	516	100.00%	0	0.00%	0	0	515	0	1	0	0	0	0	0	0	0	0	0	0.35		0.11
	(V01) (523GC) Quincy	282	279	98.94%	3	1.06%	0	0	278	0	1	0	2	0	0	0	0	0	1	0	1.26		
	(V01) (523GD) Plymouth	477	423	88.68%	54	11.32%	0	0	381	0	42	0	51	0	1	0	2	0	0	0	9.75	0.71	
	(V01) (523MA) IDES Hanscom AFB	9	9	100.00%	0	0.00%	0	0	9	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V01) (608) Manchester, NH		19,393	18,843	97.16%	550	2.84%	0	107	17,806	3	1,037	2	489	2	43	70	11	0	7	30	3.29	4.40	4.52
	(V01) (608) Manchester	17,097	16,625	97.24%	472	2.76%	0	107	15,747	3	878	2	419	2	36	70	10	0	7	30	3.26	4.35	3.42
	(V01) (608GA) Portsmouth	630	597	94.76%	33	5.24%	0	0	555	0	42	0	31	0	2	0	0	0	0	0	3.86	11.76	6.25
	(V01) (608GC) Somersworth	893	864	96.75%	29	3.25%	0	0	791	0	73	0	25	0	3	0	1	0	0	0	3.74	5.64	7.64
	(V01) (608GD) Conway	276	276	100.00%	0	0.00%	0	0	263	0	13	0	0	0	0	0	0	0	0	0	1.91	1.40	3.74
	(V01) (608HA) Tilton	493	477	96.75%	16	3.25%	0	0	446	0	31	0	14	0	2	0	0	0	0	0	3.03	8.63	11.73
	(V01) (608MA) IDES Manchester VAMC	4	4	100.00%	0	0.00%	0	0	4	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V01) (631) VA Central Western Massachusetts HCS		25,021	22,092	88.29%	2,929	11.71%	6	71	20,428	14	1,664	7	1,682	27	776	11	336	5	135	7	13.26	13.38	3.63
	(V01) (631) VA Central Western Massachusetts HCS	10,306	8,764	85.04%	1,542	14.96%	6	71	7,965	14	799	7	982	27	400	11	143	5	17	7	14.94	14.55	4.38
	(V01) (631BY) Springfield	4,748	4,362	91.87%	386	8.13%	0	0	4,138	0	224	0	225	0	108	0	45	0	8	0	13.02	5.73	2.89
	(V01) (631GC) Pittsfield	1,085	959	88.39%	126	11.61%	0	0	916	0	43	0	102	0	21	0	2	0	1	0	11.47	7.46	2.48
	(V01) (631GD) Greenfield (Franklin County)	686	673	98.10%	13	1.90%	0	0	632	0	41	0	9	0	3	0	0	0	1	0	3.27	1.45	1.89
	(V01) (631GE) Worcester	7,546	6,698	88.76%	848	11.24%	0	0	6,203	0	495	0	354	0	244	0	145	0	105	0	14.30	13.55	4.47
	(V01) (631GF) Fitchburg	646	632	97.83%	14	2.17%	0	0	573	0	59	0	10	0	0	0	1	0	3	0	4.13	52.92	4.55
	(V01) (631MA) IDES Keller Army Community Hospital	4	4	100.00%	0	0.00%	0	0	1	0	3	0	0	0	0	0	0	0	0	0		15.50	
(V01) (650) Providence, RI		38,179	36,525	95.67%	1,654	4.33%	17	29	34,892	4	1,633	3	1,052	11	452	2	112	2	38	7	8.18	4.91	7.74
	(V01) (650) Providence	33,639	32,308	96.04%	1,331	3.96%	0	26	30,888	3	1,420	2	912	11	304	1	79	2	36	7	10.14	4.92	6.80
	(V01) (650GA) New Bedford Primary Care Ctr.	1,918	1,772	92.39%	146	7.61%	0	2	1,658	1	114	1	73	0	68	0	4	0	1	0	7.20	7.62	8.95
	(V01) (650GB) Hyannis Primary Care Center	1,608	1,477	91.85%	131	8.15%	0	1	1,390	0	87	0	56	0	46	1	28	0	1	0	3.35	1.84	14.80
	(V01) (650GD) Middletown	1,014	968	95.46%	46	4.54%	0	0	956	0	12	0	11	0	34	0	1	0	0	0	4.51	0.50	3.32
(V01) (689) VA Connecticut HCS, CT		50,149	48,202	96.12%	1,947	3.88%	2	3	45,885	1	2,317	2	1,122	0	444	0	204	0	177	0	2.73	6.33	4.10
	(V01) (689) West Haven	28,054	27,188	96.91%	866	3.09%	0	2	25,865	0	1,323	2	481	0	214	0	140	0	31	0	3.20	5.04	4.55
	(V01) (689A4) Newington Campus	19,128	18,072	94.48%	1,056	5.52%	0	1	17,171	1	901	0	627	0	220	0	63	0	146	0	2.76	8.24	4.31

Pending Wait Times Using Preferred Date*

Facility (Administrative Parent) (Data On 10/15/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
	(V01) (689GA) Waterbury VA Primary Care Center	437	436	99.77%	1	0.23%	0	0	434	0	2	0	1	0	0	0	0	0	0	0	0.59	0.00	1.58
	(V01) (689GB) Stamford VA Primary Care Center	237	237	100.00%	0	0.00%	0	0	236	0	1	0	0	0	0	0	0	0	0	0	0.70		0.51
	(V01) (689GC) Willimantic CBOC	414	414	100.00%	0	0.00%	0	0	400	0	14	0	0	0	0	0	0	0	0	0	2.44	0.00	0.94
	(V01) (689GD) Winsted VA Primary Care	319	306	95.92%	13	4.08%	0	0	297	0	9	0	6	0	7	0	0	0	0	0	0.74	1.86	8.11
	(V01) (689GE) Danbury	343	340	99.13%	3	0.87%	0	0	334	0	6	0	3	0	0	0	0	0	0	0	1.70	0.00	3.56
	(V01) (689HC) New London VA Primary Care Center	1,215	1,207	99.34%	8	0.66%	0	0	1,146	0	61	0	4	0	3	0	1	0	0	0	2.29	0.00	2.72
	(V01) (689PB) West Haven CWTR	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0			
(V02) (528) Albany, NY		31,776	31,125	97.95%	651	2.05%	19	20	30,158	1	967	8	388	11	143	0	58	0	62	0	2.44	2.31	6.30
	(V02) (528A8) Albany	27,553	26,938	97.77%	615	2.23%	0	19	26,090	1	848	7	361	11	140	0	58	0	56	0	2.87	2.32	6.62
	(V02) (528G1) Malone	104	104	100.00%	0	0.00%	0	0	104	0	0	0	0	0	0	0	0	0	0	0	0.42		
	(V02) (528G2) Westport	127	126	99.21%	1	0.79%	0	0	119	0	7	0	1	0	0	0	0	0	0	0	3.18	0.17	3.47
	(V02) (528G3) Bainbridge	506	492	97.23%	14	2.77%	0	0	490	0	2	0	10	0	0	0	0	0	4	0	1.45	0.50	11.82
	(V02) (528G6) Fonda	274	272	99.27%	2	0.73%	0	0	268	0	4	0	2	0	0	0	0	0	0	0	0.09	2.28	2.95
	(V02) (528G7) Catskill	516	506	98.06%	10	1.94%	0	1	492	0	14	1	10	0	0	0	0	0	0	0	2.36	0.00	8.07
	(V02) (528GT) Glens Falls	574	573	99.83%	1	0.17%	0	0	570	0	3	0	0	0	1	0	0	0	0	0	1.07	0.00	0.41
	(V02) (528GV) Plattsburgh	942	940	99.79%	2	0.21%	0	0	873	0	67	0	1	0	0	0	0	0	1	0	3.77	0.44	4.49
	(V02) (528GW) Schenectady	295	294	99.66%	1	0.34%	0	0	291	0	3	0	0	0	1	0	0	0	0	0	1.10		0.00
	(V02) (528GX) Troy	270	270	100.00%	0	0.00%	0	0	264	0	6	0	0	0	0	0	0	0	0	0	1.44		2.27
	(V02) (528GY) Clifton Park	385	381	98.96%	4	1.04%	0	0	368	0	13	0	3	0	1	0	0	0	0	0	2.64	1.15	0.00
	(V02) (528GZ) Kingston	230	229	99.57%	1	0.43%	0	0	229	0	0	0	0	0	0	0	0	0	1	0	0.37	0.33	4.66
(V02) (528) Bath, NY		14,940	14,372	96.20%	568	3.80%	3	17	13,890	4	482	11	285	1	217	1	58	0	8	0	4.05	8.61	0.26
	(V02) (528A6) Bath	13,185	12,701	96.33%	484	3.67%	0	17	12,305	4	396	11	253	1	181	1	43	0	7	0	4.71	8.12	0.22
	(V02) (528G4) Elmira	1,216	1,164	95.72%	52	4.28%	0	1	1,101	0	63	0	26	0	10	0	15	0	1	0	3.27	11.36	0.69
	(V02) (528G8) Wellsville	539	507	94.06%	32	5.94%	0	0	484	0	23	0	6	0	26	0	0	0	0	0	2.64	16.60	0.00
(V02) (528) Western New York, NY		45,632	43,992	96.41%	1,640	3.59%	37	7	41,828	4	2,164	0	1,250	0	238	1	91	1	61	1	4.20	3.99	4.65
	(V02) (528) Upstate New York HCS, Buffalo NY	37,322	35,824	95.99%	1,498	4.01%	0	5	33,995	4	1,829	0	1,120	0	235	0	88	1	55	0	6.03	4.03	5.44
	(V02) (528A4) Upstate New York HCS-Batavia	3,295	3,202	97.18%	93	2.82%	0	2	2,953	0	249	0	88	0	2	1	0	0	3	1	6.70	3.10	3.76
	(V02) (528GB) Jamestown	1,082	1,058	97.78%	24	2.22%	0	0	1,048	0	10	0	22	0	1	0	1	0	0	0	1.08	4.56	2.10
	(V02) (528GC) Dunkirk	762	755	99.08%	7	0.92%	0	0	735	0	20	0	5	0	0	0	0	0	2	0	3.23	20.40	3.87
	(V02) (528GD) Niagara Falls	587	583	99.32%	4	0.68%	0	0	577	0	6	0	4	0	0	0	0	0	0	0	1.31	2.56	2.78
	(V02) (528GK) Lockport	1,082	1,080	99.82%	2	0.18%	0	0	1,067	0	13	0	2	0	0	0	0	0	0	0	2.45	4.50	6.10
	(V02) (528GQ) Lackawanna	789	785	99.49%	4	0.51%	0	0	769	0	16	0	4	0	0	0	0	0	0	0	0.86	0.00	1.00
	(V02) (528GR) Olean	713	705	98.88%	8	1.12%	0	0	684	0	21	0	5	0	0	0	2	0	1	0	2.43	5.70	3.22
(V02) (528) Canandaigua, NY		15,266	14,802	96.96%	464	3.04%	17	18	13,859	8	943	9	370	1	62	0	18	0	14	0	5.23	4.69	2.38
	(V02) (528A5) Canandaigua	5,288	5,136	97.13%	152	2.87%	0	4	4,798	2	338	2	131	0	13	0	4	0	4	0	5.60	5.01	1.66
	(V02) (528GE) Rochester	9,978	9,666	96.87%	312	3.13%	0	14	9,061	6	605	7	239	1	49	0	14	0	10	0	5.16	4.47	2.94
(V02) (528) Syracuse, NY		50,571	46,084	91.13%	4,487	8.87%	6	0	43,692	0	2,392	0	2,207	0	991	0	463	0	826	0	2.80	16.21	3.02
	(V02) (528A7) Syracuse	30,169	26,360	87.37%	3,809	12.63%	0	0	24,623	0	1,737	0	1,688	0	876	0	444	0	801	0	3.70	17.73	3.09
	(V02) (528G5) Auburn	1,941	1,933	99.59%	8	0.41%	0	0	1,921	0	12	0	1	0	1	0	0	0	6	0	1.84	7.96	0.40
	(V02) (528G9) Cortland	2,123	2,105	99.15%	18	0.85%	0	0	2,090	0	15	0	7	0	2	0	1	0	8	0	1.32	2.21	1.93
	(V02) (528GL) Massena	2,466	2,425	98.34%	41	1.66%	0	0	2,383	0	42	0	20	0	16	0	2	0	3	0	1.11	22.78	1.24
	(V02) (528GM) Rome	5,099	5,071	99.45%	28	0.55%	0	0	4,943	0	128	0	20	0	3	0	3	0	2	0	1.12	3.41	3.79
	(V02) (528GN) Binghamton	2,346	2,129	90.75%	217	9.25%	0	0	1,987	0	142	0	147	0	65	0	4	0	1	0	2.69	17.19	1.15
	(V02) (528GO) Carthage	3,985	3,640	91.34%	345	8.66%	0	0	3,352	0	288	0	313	0	25	0	7	0	0	0	9.36	11.90	4.45
	(V02) (528GP) Oswego	2,436	2,415	99.14%	21	0.86%	0	0	2,387	0	28	0	11	0	3	0	2	0	5	0	2.04	5.44	1.97
	(V02) (528MA) Watertown DES	6	6	100.00%	0	0.00%	0	0	6	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V03) (526) Bronx, NY		20,434	20,130	98.51%	304	1.49%	2	1	19,377	1	753	0	263	0	36	0	4	0	1	0	1.87	2.61	2.31
	(V03) (526) Bronx	19,540	19,248	98.51%	292	1.49%	0	1	18,525	1	723	0	252	0	35	0	4	0	1	0	2.20	2.61	2.27
	(V03) (526GA) White Plains	306	301	98.37%	5	1.63%	0	0	290	0	11	0	5	0	0	0	0	0	0	0	0.81	0.00	2.10
	(V03) (526GB) Yonkers	468	461	98.50%	7	1.50%	0	0	443	0	18	0	6	0	1	0	0	0	0	0	0.71	1.83	3.19
	(V03) (526GD) Queens	120	120	100.00%	0	0.00%	0	0	119	0	1	0	0	0	0	0	0	0	0	0	0.24	1.13	1.50
(V03) (561) New Jersey HCS, NJ		41,632	38,998	93.67%	2,634	6.33%	16	1	36,685	1	2,313	0	2,075	0	456	0	68	0	35	0	1.90	7.68	2.40
	(V03) (561) New Jersey HCS-East Orange Campus	18,022	16,154	89.63%	1,868	10.37%	0	0	14,685	0	1,469	0	1,521	0	295	0	40	0	12	0	2.15	9.02	3.96
	(V03) (561A4) New Jersey HCS, NJ - Lyons Campus	7,606	7,274	95.64%	332	4.36%	0	0	6,707	0	567	0	282	0	32	0	11	0	7	0	3.22	6.57	3.22
	(V03) (561BU) Lyons DCHV	246	246	100.00%	0	0.00%	0	0	246	0	0	0	0	0	0	0	0	0	0	0			
	(V03) (561BZ) Brick	8,754	8,367	95.58%	387	4.42%	0	0	8,178	0	189	0	239	0	123	0	16	0	9	0	1.83	7.19	1.84
	(V03) (561GA) Hamilton	363	362	99.72%	1	0.28%	0	0	339	0	23	0	0	0	0	0	0	0	1	0	3.22	12.64	1.62
	(V03) (561GB) Elizabeth	402	399	99.25%	3	0.75%	0	0	372	0	27	0	2	0	0	0	0	0	1	0	3.48	7.24	4.03
	(V03) (561GD) Hackensack/Bergen County	2,880	2,868	99.58%	12	0.42%	0	0	2,860	0	8	0	7	0	0	0	1	0	4	0	1.99	0.34	0.29
	(V03) (561GE) Jersey City	508	502	98.82%	6	1.18%	0	0	496	0	6	0	5	0	1	0	0	0	0	0	0.33	9.38	1.50

Pending Wait Times Using Preferred Date*

Facility (Administrative Parent) (Data On 10/15/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
	(V03) (561GF) Piscataway	567	566	99.82%	1	0.18%	0	0	557	0	9	0	0	0	0	0	0	1	0	1.22	10.00	1.51	
	(V03) (561GH) Morristown	821	804	97.93%	17	2.07%	0	0	802	0	2	0	16	0	1	0	0	0	0	0.24	0.03	5.16	
	(V03) (561GI) Tinton Falls	1,111	1,107	99.64%	4	0.36%	0	0	1,097	0	10	0	1	0	3	0	0	0	0	0.02	0.70	0.83	
	(V03) (561GJ) Paterson	352	349	99.15%	3	0.85%	0	1	346	1	3	0	2	0	1	0	0	0	0	1.48	0.00	0.62	
(V03) (620) VA Hudson Valley HCS, NY		21,868	21,323	97.51%	545	2.49%	2	57	20,368	17	955	7	476	7	51	12	8	8	10	6	4.53	3.93	2.13
	(V03) (620) VA Hudson Valley HCS-Montrose Campus	5,157	5,111	99.11%	46	0.89%	0	9	4,899	5	212	3	33	0	9	0	0	1	4	0	6.95	2.82	2.34
	(V03) (620A4) VA Hudson Valley HCS-Castle Point Div	10,673	10,396	97.40%	277	2.60%	0	47	9,939	11	457	4	236	7	35	12	4	7	2	6	3.91	3.76	1.45
	(V03) (620BU) VADOM Montrose	22	20	90.91%	2	9.09%	0	0	20	0	0	0	0	0	0	0	0	0	2	0			
	(V03) (620GA) New City (Rockland County)	1,684	1,665	98.87%	19	1.13%	0	0	1,602	0	63	0	17	0	0	0	2	0	0	0	4.33	3.36	2.62
	(V03) (620GB) Carmel (Putnam County)	634	630	99.37%	4	0.63%	0	0	613	0	17	0	4	0	0	0	0	0	0	0	0.36	3.08	0.70
	(V03) (620GD) Goshen	1,381	1,297	93.92%	84	6.08%	0	0	1,225	0	72	0	84	0	0	0	0	0	0	0	3.83	7.94	3.41
	(V03) (620GE) Port Jervis	1,122	1,102	98.22%	20	1.78%	0	0	1,060	0	42	0	16	0	2	0	2	0	0	0	1.71	2.02	0.67
	(V03) (620GF) Harris (Monticello)	450	425	94.44%	25	5.56%	0	0	403	0	22	0	21	0	4	0	0	0	0	0	2.50	5.78	8.65
	(V03) (620GG) Poughkeepsie	545	481	88.26%	64	11.74%	0	1	417	1	64	0	61	0	1	0	0	0	2	0	11.70	12.32	5.40
	(V03) (620GH) Eastern Dutchess	192	188	97.92%	4	2.08%	0	0	182	0	6	0	4	0	0	0	0	0	0	0	3.40	1.30	0.00
	(V03) (620MA) IDES West Point	8	8	100.00%	0	0.00%	0	0	8	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V03) (630) New York Harbor HCS, NY		53,763	53,070	98.71%	693	1.29%	4	14	51,651	7	1,419	1	580	1	85	3	13	2	15	0	1.49	2.59	1.24
	(V03) (630) New York Harbor HCS-New York Campus	19,732	19,366	98.15%	366	1.85%	0	6	18,557	2	809	0	324	1	34	1	4	2	4	0	0.73	3.26	1.68
	(V03) (630A4) New York Harbor HCS-Brooklyn Campus	31,550	31,248	99.04%	302	0.96%	0	8	30,678	5	570	1	237	0	46	2	9	0	10	0	2.75	2.01	0.82
	(V03) (630A5) New York Harbor HCS-St. Albans Campus	1,371	1,359	99.12%	12	0.88%	0	0	1,335	0	24	0	10	0	2	0	0	0	0	0	0.43	1.83	0.21
	(V03) (630GA) Harlem CBOC	161	160	99.38%	1	0.62%	0	0	159	0	1	0	0	0	0	0	0	0	1	0	0.35		60.67
	(V03) (630GB) Staten Island CBOC	747	735	98.39%	12	1.61%	0	0	722	0	13	0	9	0	3	0	0	0	0	0	0.41	2.53	1.82
	(V03) (630GC) Chapel St CBOC	202	202	100.00%	0	0.00%	0	0	200	0	2	0	0	0	0	0	0	0	0	0	1.64		0.53
(V03) (632) Northport, NY		36,829	36,127	98.09%	702	1.91%	1	334	34,326	49	1,801	6	495	25	140	32	31	9	36	213	4.17	5.95	1.50
	(V03) (632) Northport	31,704	31,052	97.94%	652	2.06%	0	333	29,452	49	1,600	6	451	25	135	32	30	9	36	212	3.96	5.98	1.37
	(V03) (632BU) Northport VADOM	823	823	100.00%	0	0.00%	0	0	823	0	0	0	0	0	0	0	0	0	0	0			
	(V03) (632GA) East Meadow	1,349	1,346	99.78%	3	0.22%	0	0	1,292	0	54	0	2	0	1	0	0	0	0	0	3.76	5.39	1.27
	(V03) (632HA) Valley Stream	460	450	97.83%	10	2.17%	0	0	434	0	16	0	10	0	0	0	0	0	0	0	0.09	0.00	3.91
	(V03) (632HB) Riverhead	835	827	99.04%	8	0.96%	0	1	756	0	71	0	8	0	0	0	0	0	0	1	6.17	6.00	1.13
	(V03) (632HC) Bay Shore	574	564	98.26%	10	1.74%	0	0	563	0	1	0	8	0	1	0	1	0	0	0	1.05		1.30
	(V03) (632HD) Patchogue	1,084	1,065	98.25%	19	1.75%	0	0	1,006	0	59	0	16	0	3	0	0	0	0	0	5.28	3.28	1.18
(V04) (460) Wilmington, DE		24,705	22,656	91.71%	2,049	8.29%	15	13	20,743	9	1,913	3	1,163	1	418	0	223	0	245	0	17.79	8.64	3.34
	(V04) (460) Wilmington	16,731	15,430	92.22%	1,301	7.78%	0	12	14,003	8	1,427	3	869	1	290	0	127	0	15	0	15.11	8.89	3.41
	(V04) (460GA) Sussex County	2,166	1,593	73.55%	573	26.45%	0	0	1,473	0	120	0	149	0	110	0	87	0	227	0	47.71	7.74	4.46
	(V04) (460GC) Kent County	2,218	2,173	97.97%	45	2.03%	0	1	2,111	1	62	0	35	0	5	0	5	0	0	0	3.22	1.43	2.95
	(V04) (460GD) Cape May USCG	517	504	97.49%	13	2.51%	0	0	482	0	22	0	12	0	0	0	0	0	1	0	2.57	4.35	3.27
	(V04) (460HE) Atlantic County	1,458	1,430	98.08%	28	1.92%	0	0	1,335	0	95	0	25	0	0	0	1	0	2	0	4.33	2.23	3.19
	(V04) (460HG) Cumberland County	1,563	1,478	94.56%	85	5.44%	0	0	1,298	0	180	0	69	0	13	0	3	0	0	0	7.50	13.40	2.06
	(V04) (460HK) MOC Wilmington	25	25	100.00%	0	0.00%	0	0	23	0	2	0	0	0	0	0	0	0	0	0	1.96		
	(V04) (460MA) IDES Dover AFB	27	23	85.19%	4	14.81%	0	0	18	0	5	0	4	0	0	0	0	0	0	0		11.35	0.00
(V04) (503) Altoona, PA		29,711	29,074	97.86%	637																		

Pending Wait Times Using Preferred Date*

Facility (Administrative Parent) (Data On 10/15/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
	(V04) (540GD) Monongalia	1,207	1,164	96.44%	43	3.56%	0	0	1,123	0	41	0	16	0	24	0	3	0	0	0	2.44	0.00	5.16
	(V04) (540HK) RMU	370	348	94.05%	22	5.95%	0	0	291	0	57	0	20	0	2	0	0	0	0	0	8.83		
(V04) (542) Coatesville, PA		8,971	8,868	98.85%	103	1.15%	0	0	8,634	0	234	0	83	0	11	0	6	0	3	0	1.53	3.95	1.03
	(V04) (542) Coatesville	6,917	6,832	98.77%	85	1.23%	0	0	6,620	0	212	0	73	0	6	0	4	0	2	0	1.65	3.96	0.62
	(V04) (542GA) Springfield	1,134	1,128	99.47%	6	0.53%	0	0	1,121	0	7	0	6	0	0	0	0	0	0	0	1.26	0.00	0.88
	(V04) (542GE) Spring City	920	908	98.70%	12	1.30%	0	0	893	0	15	0	4	0	5	0	2	0	1	0	1.47	0.00	3.90
(V04) (562) Erie, PA		12,638	11,943	94.50%	695	5.50%	12	0	11,337	0	606	0	605	0	81	0	2	0	7	0	9.92	5.80	0.50
	(V04) (562) Erie	9,340	8,811	94.34%	529	5.66%	0	0	8,330	0	481	0	468	0	53	0	2	0	6	0	11.64	5.92	0.43
	(V04) (562GA) Crawford County Primary Care Clinic	928	834	89.87%	94	10.13%	0	0	793	0	41	0	69	0	24	0	0	0	1	0	11.04	1.11	1.74
	(V04) (562GB) Ashtabula County Primary Care Clinic	797	757	94.98%	40	5.02%	0	0	702	0	55	0	37	0	3	0	0	0	0	0	11.83	0.00	0.39
	(V04) (562GC) McKean County Primary Care Clinic	208	208	100.00%	0	0.00%	0	0	208	0	0	0	0	0	0	0	0	0	0	0	1.12	0.00	0.00
	(V04) (562GD) Venango	798	791	99.12%	7	0.88%	0	0	774	0	17	0	6	0	1	0	0	0	0	0	3.26	0.68	0.66
	(V04) (562GE) Warren	567	542	95.59%	25	4.41%	0	0	530	0	12	0	25	0	0	0	0	0	0	0	5.81	10.25	0.01
(V04) (595) Lebanon, PA		41,590	40,756	97.99%	834	2.01%	4	8	39,010	4	1,746	2	682	2	110	0	26	0	16	0	2.50	4.00	1.96
	(V04) (595) Lebanon	26,593	25,886	97.34%	707	2.66%	0	7	24,630	3	1,256	2	578	2	95	0	22	0	12	0	2.75	4.10	1.92
	(V04) (595GA) Camp Hill Outpatient Clinic	5,870	5,813	99.03%	57	0.97%	0	0	5,621	0	192	0	48	0	8	0	1	0	0	0	1.57	2.71	1.94
	(V04) (595GC) Lancaster	1,882	1,877	99.73%	5	0.27%	0	0	1,814	0	63	0	3	0	1	0	0	0	1	0	2.64	4.54	1.78
	(V04) (595GD) Reading	1,750	1,736	99.20%	14	0.80%	0	1	1,671	1	65	0	13	0	0	0	0	0	1	0	2.91	5.26	0.99
	(V04) (595GE) York County	3,185	3,140	98.59%	45	1.41%	0	0	2,987	0	153	0	36	0	6	0	2	0	1	0	2.69	3.97	2.69
	(V04) (595GF) Pottsville/Fracksville	2,310	2,304	99.74%	6	0.26%	0	0	2,287	0	17	0	4	0	0	0	1	0	1	0	2.67		2.37
(V04) (642) Philadelphia, PA		64,421	58,595	90.96%	5,826	9.04%	2	44	54,307	8	4,288	1	2,607	6	1,209	9	628	10	1,382	10	6.12	14.17	5.37
	(V04) (642) Philadelphia	52,552	47,259	89.93%	5,293	10.07%	0	44	43,561	8	3,698	1	2,363	6	1,011	9	563	10	1,356	10	6.91	14.91	6.03
	(V04) (642GA) Outpatient Clinic at Marshall Hall	3,105	3,088	99.45%	17	0.55%	0	0	2,975	0	113	0	14	0	1	0	0	0	2	0	2.55	2.27	1.13
	(V04) (642GC) Willow Grove PA	4,281	3,912	91.38%	369	8.62%	0	0	3,592	0	320	0	175	0	132	0	58	0	4	0	6.19	11.86	8.94
	(V04) (642GD) Gloucester	4,483	4,336	96.72%	147	3.28%	0	0	4,179	0	157	0	55	0	65	0	7	0	20	0	3.21	6.15	2.73
(V04) (646) Pittsburgh, PA		67,183	65,307	97.21%	1,876	2.79%	5	4	62,560	4	2,747	0	1,232	0	417	0	144	0	83	0	3.82	3.93	1.54
	(V04) (646) Pittsburgh HCS-Univ Dr	27,795	26,601	95.70%	1,194	4.30%	0	4	24,908	4	1,693	0	824	0	239	0	106	0	25	0	9.64	4.52	1.46
	(V04) (646A4) Heinz Division HCS	14,776	14,333	97.00%	443	3.00%	0	0	13,473	0	860	0	333	0	69	0	14	0	27	0	5.25	3.85	2.69
	(V04) (646GA) Belmont	1,881	1,875	99.68%	6	0.32%	0	0	1,856	0	19	0	4	0	2	0	0	0	0	0	1.72	1.22	0.58
	(V04) (646GB) Westmoreland	7,581	7,382	97.38%	199	2.62%	0	0	7,323	0	59	0	55	0	102	0	19	0	23	0	2.43	3.12	0.16
	(V04) (646GC) Beaver CBOC	5,264	5,249	99.72%	15	0.28%	0	0	5,219	0	30	0	8	0	1	0	0	0	6	0	0.47	0.74	2.01
	(V04) (646GD) Washington County	5,916	5,913	99.95%	3	0.05%	0	0	5,894	0	19	0	0	0	1	0	0	0	2	0	0.34	0.55	0.22
	(V04) (646GE) Fayette County	3,970	3,954	99.60%	16	0.40%	0	0	3,887	0	67	0	8	0	3	0	5	0	0	0	0.97	3.39	0.35
(V04) (693) Wilkes-Barre, PA		26,485	25,859	97.64%	626	2.36%	5	4	25,164	4	695	0	553	0	71	0	1	0	1	0	3.20	1.54	2.77
	(V04) (693) Wilkes Barre	16,344	16,172	98.95%	172	1.05%	0	4	15,889	4	283	0	146	0	25	0	0	0	1	0	1.79	1.24	1.61
	(V04) (693B4) Allentown	6,131	5,754	93.85%	377	6.15%	0	0	5,471	0	283	0	334	0	42	0	1	0	0	0	5.30	3.47	5.10
	(V04) (693GA) Sayre	1,670	1,648	98.68%	22	1.32%	0	0	1,639	0	9	0	22	0	0	0	0	0	0	0	0.23	0.63	0.19
	(V04) (693GB) Williamsport	1,546	1,535	99.29%	11	0.71%	0	0	1,504	0	31	0	7	0	4	0	0	0	0	0	0.96	2.76	1.94
	(V04) (693GC) Tobyhanna	137	137	100.00%	0	0.00%	0	0	125	0	12	0	0	0	0	0	0	0	0	0	2.84	0.00	0.00
	(V04) (693GF) Berwick (Columbia Co.)	169	167	98.82%	2	1.18%	0	0	161	0	6	0	2	0	0	0	0	0	0	0	0.49		2.26
	(V04) (693GG) Northampton County	488	446	91.39%	42	8.61%	0	0	375	0	71	0	42	0	0	0	0	0	0	0	9.11	0.00	10.78
(V05) (512) Baltimore HCS, MD		54,493	50,532	92.73%	3,961	7.27%	2	124	46,673	79	3,859	5	2,514	26	902	1	443	7	102	6	9.85	7.47	3.81
	(V05) (512) Baltimore	35,832	33,562	93.66%	2,270	6.34%	0	77	31,207	68	2,355	2	1,465	0	514	1	204	3	87	3	8.81	6.82	1.31
	(V05) (512A5) Perry Point	6,407	6,003	93.69%	404	6.31%	0	35	5,549	7	454	2	210	25	122	0	65	1	7	0	12.68	6.51	1.62
	(V05) (512GA) Cambridge	3,100	2,659	85.77%	441	14.23%	0	0	2,313	0	346	0	225	0	91	0	122	0	3	0	10.95	24.74	10.10
	(V05) (512GC) Glen Burnie	2,390	2,072	86.69%	318	13.31%	0	4	1,826	0	246	0	256	0	60	0	1	3	1	1	11.69	15.05	6.22
	(V05) (512GD) Loch Raven	4,075	3,754	92.12%	321	7.88%	0	7	3,540	4	214	0	184	1	86	0	50	0	1	2	12.14	4.54	2.30
	(V05) (512GE) Pocomoke City	624	579	92.79%	45	7.21%	0	0	490	0	89	0	43	0	2	0	0	0	0	0	7.00	1.00	14.80
	(V05) (512GF) Fort Howard	920	862	93.70%	58	6.30%	0	0	785	0	77	0	47	0	9	0	0	0	2	0	8.34	8.70	7.44
	(V05) (512GG) Fort Meade	1,145	1,041	90.92%	104	9.08%	0	1	963	0	78	1	84	0	18	0	1	0	1	0	10.25	1.43	9.32
(V05) (613) Martinsburg, WV		36,091	34,840	96.53%	1,251	3.47%	2	76	33,065	60	1,775	3	662	6	383	7	137	0	69	0	5.66	6.08	2.21
	(V05) (613) Martinsburg	25,096	24,357	97.06%	739	2.94%	0	53	23,097	53	1,260	0	447	0	155	0	79	0	58	0	4.04	5.69	1.45
	(V05) (613BU) VADOM Martinsburg	447	444	99.33%	3	0.67%	0	0	426	0	18	0	3	0	0	0	0	0	0	0		0.06	1.85
	(V05) (613GA) Cumberland	2,178	1,896	87.05%	282	12.95%	0	12	1,801	3	95	2	94	4	145	3	37	0	6	0	22.14	4.53	1.94
	(V05) (613GB) Hagerstown	1,830	1,815	99.18%	15	0.82%	0	0	1,753	0	62	0	9	0	3	0	0	0	3	0	1.47	5.01	5.17
	(V05) (613GC) Stephens City	1,791	1,754	97.93%	37	2.07%	0	11	1,640	4	114	1	33	2	3	4	1	0	0	0	3.92	3.13	6.67
	(V05) (613GD) Franklin	133	128	96.24%	5	3.76%	0	0	122	0	6	0	1	0	1	0	1	0	2	0	9.45		
	(V05) (613GE) Petersburg	619	616	99.52%	3	0.48%	0	0	598	0	18	0	0	0	2	0	1	0	0	0	3.55		0.01
	(V05) (613GF) Harrisonburg	1,812	1,803	99.50%	9	0.50%	0	0	1,767	0	36	0	5	0	4	0	0	0	0	0	3.28	0.00	2.53
	(V05) (613GG) Fort Detrick	2,185	2,027	92.77%	158	7.23%	0	0	1,861	0	166	0	70	0	70	0	18	0	0	0	2.07	11.46	4.57
(V05) (688) Washington, DC		43,290	40,471	93.49%	2,819	6.51%	1	67	36,284	14	4,187	2	2,117	5	617	5	73	20	12	21	8.81	7.35	8.28
	(V05) (688) Washington	36,937	34,596	93.66%	2,341	6.34%	0																

Pending Wait Times Using Preferred Date*

Facility (Administrative Parent) (Data On 10/15/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
	(V05) (688GB) Southeast Washington	266	262	98.50%	4	1.50%	0	0	253	0	9	0	4	0	0	0	0	0	0	0	0.86	11.95	0.90
	(V05) (688GC) Landover/Greenbelt (Prince Georges County)	377	375	99.47%	2	0.53%	0	0	365	0	10	0	2	0	0	0	0	0	0	0	0.64	9.61	0.52
	(V05) (688GD) Charlotte Hall	1,168	1,117	95.63%	51	4.37%	0	1	984	1	133	0	34	0	16	0	1	0	0	0	5.17	13.15	7.93
	(V05) (688GE) Southern Prince Georges County	1,877	1,635	87.11%	242	12.89%	0	0	1,501	0	134	0	212	0	27	0	2	0	1	0	16.29	6.58	6.33
(V06) (517) Beckley, WV		15,097	14,366	95.16%	731	4.84%	1	186	13,489	51	877	9	575	17	111	22	39	13	6	74	4.10	5.97	5.57
	(V06) (517) Beckley	14,030	13,330	95.01%	700	4.99%	0	163	12,504	32	826	9	571	17	105	18	20	13	4	74	4.01	5.98	5.53
	(V06) (517GB) Greenbrier County	956	927	96.97%	29	3.03%	0	22	889	18	38	0	3	0	6	4	18	0	2	0	4.92	0.00	5.90
	(V06) (517HK) Beckley MOC	111	109	98.20%	2	1.80%	0	1	96	1	13	0	1	0	0	0	1	0	0	0	4.42		
(V06) (558) Durham, NC		69,976	64,506	92.18%	5,470	7.82%	164	91	58,890	30	5,616	9	4,048	12	1,003	18	214	0	205	22	12.79	8.48	2.86
	(V06) (558) Durham	52,207	48,587	93.07%	3,620	6.93%	0	81	44,274	25	4,313	9	2,648	9	632	16	151	0	189	22	8.73	8.80	1.49
	(V06) (558GA) Greenville	9,476	8,377	88.40%	1,099	11.60%	0	8	7,627	5	750	0	849	1	185	2	55	0	10	0	19.99	4.81	5.54
	(V06) (558GB) Raleigh	5,657	4,951	87.52%	706	12.48%	0	2	4,477	0	474	0	513	2	181	0	6	0	6	0	19.03	13.37	0.73
	(V06) (558GC) Morehead City	2,636	2,591	98.29%	45	1.71%	0	0	2,512	0	79	0	38	0	5	0	2	0	0	0	1.88	3.86	2.86
(V06) (565) Fayetteville, NC		43,344	35,474	81.84%	7,870	18.16%	21	1,172	31,357	323	4,117	394	3,260	309	4,437	73	102	21	71	52	28.10	14.79	5.42
	(V06) (565) Fayetteville NC	29,592	24,670	83.37%	4,922	16.63%	0	881	22,083	242	2,587	306	2,276	264	2,543	41	47	2	56	26	24.92	15.36	2.74
	(V06) (565GA) Jacksonville	2,892	1,834	63.42%	1,058	36.58%	0	33	1,610	7	224	6	150	6	860	3	44	10	4	1	49.78	13.09	15.03
	(V06) (565GC) New Hanover County (
	Wilmington)	6,708	5,604	83.54%	1,104	16.46%	0	236	4,715	65	889	81	555	36	535	24	6	9	8	21	28.85	11.57	6.08
	(V06) (565GD) Hamlet	1,303	1,050	80.58%	253	19.42%	0	2	949	2	101	0	96	0	152	0	2	0	3	0	19.63	27.33	8.52
	(V06) (565GE) Robeson County	1,442	1,111	77.05%	331	22.95%	0	19	990	6	121	1	118	3	213	5	0	0	0	4	30.84	0.00	4.15
	(V06) (565GF) Goldsboro	1,254	1,079	86.04%	175	13.96%	0	1	948	1	131	0	38	0	134	0	3	0	0	0	22.61	6.02	5.99
	(V06) (565MB) IDES Fort Bragg	71	71	100.00%	0	0.00%	0	0	58	0	13	0	0	0	0	0	0	0	0	0		4.87	
	(V06) (565MD) IDES Camp Lejeune	82	55	67.07%	27	32.93%	0	0	4	0	51	0	27	0	0	0	0	0	0	0		9.50	30.29
(V06) (590) Hampton, VA		34,133	27,317	80.03%	6,816	19.97%	16	192	22,772	4	4,545	32	4,745	66	1,602	64	208	25	261	1	31.04	13.68	13.62
	(V06) (590) Hampton	30,455	24,861	81.63%	5,594	18.37%	0	192	20,850	4	4,011	32	3,818	66	1,317	64	202	25	257	1	30.76	13.59	13.28
	(V06) (590GB) Norfolk/Virginia Beach CBOC	2,638	1,644	62.32%	994	37.68%	0	0	1,182	0	462	0	710	0	275	0	5	0	4	0	32.69	19.44	22.04
	(V06) (590GC) Albemarle CBOC	979	751	76.71%	228	23.29%	0	0	679	0	72	0	217	0	10	0	1	0	0	0	28.85		5.66
	(V06) (590MA) IDES Portsmouth	36	36	100.00%	0	0.00%	0	0	36	0	0	0	0	0	0	0	0	0	0	0		0.86	0.05
	(V06) (590MB) IDES Langley	13	13	100.00%	0	0.00%	0	0	13	0	0	0	0	0	0	0	0	0	0	0		0.15	
	(V06) (590MC) IDES Fort Eustis	12	12	100.00%	0	0.00%	0	0	12	0	0	0	0	0	0	0	0	0	0	0		0.00	0.89
(V06) (637) Asheville, NC		34,586	33,023	95.48%	1,563	4.52%	2	54	30,777	20	2,246	20	1,122	12	369	1	51	0	21	1	6.48	5.81	4.35
	(V06) (637) Asheville-Oteen	31,468	30,043	95.47%	1,425	4.53%	0	14	27,914	6	2,129	4	1,015	3	344	0	48	0	18	1	6.78	5.82	3.44
	(V06) (637GA) Franklin NC CBOC	1,414	1,318	93.21%	96	6.79%	0	14	1,250	5	68	8	74	1	17	0	3	0	2	0	6.11	4.36	9.52
	(V06) (637GB) Rutherfordton CBOC	1,704	1,662	97.54%	42	2.46%	0	26	1,613	9	49	8	33	8	8	1	0	0	1	0	2.27	0.43	4.81
(V06) (652) Richmond, VA		63,944	60,909	95.25%	3,035	4.75%	0	346	57,066	85	3,843	71	2,056	89	650	54	228	22	101	25	9.92	4.92	5.58
	(V06) (652) Richmond	58,228	55,547	95.40%	2,681	4.60%	0	74	52,080	10	3,467	24	1,848	15	524	11	218	7	91	7	10.20	4.93	4.51
	(V06) (652GA) Stafford/Fredericksburg	3,244	2,959	91.21%	285	8.79%	0	267	2,730	74	229	45	160	72	113	43	5	15	7	18	11.39	1.15	9.44
	(V06) (652GE) Charlottesville CBOC, VA	1,601	1,580	98.69%	21	1.31%	0	2	1,499	1	81	0	16	1	3	0	2	0	0	0	2.84	3.32	4.13
	(V06) (652GF) Emporia, VA	871	823	94.49%	48	5.51%	0	3	757	0	66	2	32	1	10	0	3	0	3	0	10.42	14.30	6.39
(V06) (658) Salem, VA		40,637	38,946	95.84%	1,691	4.16%	11	136	36,961	28	1,985	16	882	18	502	22	271	21	36	31	4.27	7.16	0.70
	(V06) (658) Salem	34,177	32,559	95.27%	1,618	4.73%	0	135	30,752	27	1,807	16	829	18	495	22	266	21	28	31	4.62	7.19	0.61
	(V06) (658GA) Tazewell	563	561	99.64%	2	0.36%	0	0	557	0	4	0	0	0	0	0	0	0	2	0	1.59		0.90
	(V06) (658GB) Danville	1,548	1,545	99.81%	3	0.19%	0	0	1,538	0	7	0	3	0	0	0	0	0	0	0	0.69	0.29	1.04
	(V06) (658GC) Lynchburg	1,667	1,662	99.70%	5	0.30%	0	1	1,634	1	28	0	3	0	0	0	2	0	0	0	0.41	0.00	0.47
	(V06) (658GD) Staunton	1,321	1,282	97.05%	39	2.95%	0	0	1,190	0	92	0	26	0	5	0	3	0	5	0	8.50	0.00	1.93
	(V06) (658GE) Wytheville	1,361	1,337	98.24%	24	1.76%	0	0	1,290	0	47	0	21	0	2	0	0	0	1	0	5.22	0.00	0.30
(V06) (659) Salisbury, NC		75,231	69,263	92.07%	5,968	7.93%	4	219	64,653	105	4,610	39	3,230	20	1,520	15	553	17	665	23	4.52	9.29	14.56
	(V06) (659) W.G. (Bill) Hefner Salisbury VAMC	38,998	35,609	91.31%	3,389	8.69%	0	175	33,065	94	2,544	35	1,803	17	636	4	329	4	621	21	4.74	9.08	24.28
	(V06) (659BY) Winston-Salem	14,320	13,507	94.32%	813	5.68%	0	9	12,769	3	738	2	502	1	277	3	23	0	11	0	4.38	7.51	7.30
	(V06) (659GA) Charlotte	18,343	16,873	91.99%	1,470	8.01%	0	33	15,743	7	1,130	2	709	2	541	7	188	13	32	2	4.77	13.41	11.63
	(V06) (659GB) Hickory	3,570	3,274	91.71%	296	8.29%	0	2	3,076	1	198	0	216	0	66	1	13	0	1	0	3.62	2.27	13.68
(V07) (508) Atlanta, GA		116,103	107,659	92.73%	8,444	7.27%	16	2	100,710	2	6,949	0	5,394	0	2,686	0	203	0	161	0	16.91	6.24	2.52
	(V07) (508) Atlanta	92,965	86,795	93.36%	6,170	6.64%	0	0	81,321	0	5,474	0	3,967	0	1,855	0	191	0	157	0	18.36	6.16	2.97
	(V07) (508GA) Fort McPherson	5,528	5,106	92.37%	422	7.63%	0	1	4,959	1	147	0	262	0	157	0	2	0	1	0	17.98	1.19	0.63
	(V07) (508GE) NE Georgia/Oakwood	2,792	2,593	92.87%	199	7.13%	0	1	2,258	1	335	0	178	0	19	0	1	0	1	0	9.66	8.71	1.61
	(V07) (508GF) Austell	2,983	2,668	89.44%	315	10.56%	0	0	2,444	0	224	0	258	0	57	0	0	0	0	0	11.98	0.00	4.16
	(V07) (508GG) Stockbridge	2,745	2,501	91.11%	244	8.89%	0	0	2,332	0	169	0	130	0	112	0	1	0	1	0	11.87	0.13	1.82
	(V07) (508GH) Lawrenceville (Gwinnett County)	3,068	2,730	88.98%	338	11.02%	0	0	2,522	0	208	0	265	0	73	0	0	0	0	0	18.48	2.55	2.13
	(V07) (508GI) Newnan	2,007	1,590	79.22%	417	20.78%	0	0	1,481	0	109	0	138	0	272	0	6	0	1	0	28.57	6.86	4.05
	(V07) (508GJ) Blairsville	892	872	97.76%	20	2.24%	0	0	841	0	31	0	19	0	1	0	0	0	0	0	5.89	12.00	2.34
	(V07) (508GK) Trinka																						

Pending Wait Times Using Preferred Date*

Facility (Administrative Parent) (Data On 10/15/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
	(V07) (509) Augusta	21,348	20,470	95.89%	878	4.11%	0	3	18,738	0	1,732	1	559	2	122	0	75	0	122	0	0.56	6.16	0.15
	(V07) (509A0) Lenwood (Uptown)	11,521	10,862	94.28%	659	5.72%	0	33	10,401	16	461	2	495	3	104	2	16	0	44	10	9.65	5.53	0.78
	(V07) (509GA) Athens, GA CBOC	2,021	1,983	98.12%	38	1.88%	0	1	1,902	0	81	1	33	0	3	0	1	0	1	0	3.11	14.33	1.35
	(V07) (509GB) Aiken CBOC	805	794	98.63%	11	1.37%	0	0	748	0	46	0	11	0	0	0	0	0	0	0	1.46	1.75	3.32
(V07) (521) Birmingham, AL		54,328	51,901	95.53%	2,427	4.47%	21	23	49,599	10	2,302	7	1,804	4	477	2	72	0	74	0	1.98	8.27	1.61
	(V07) (521) Birmingham	38,403	36,175	94.20%	2,228	5.80%	0	21	34,099	10	2,076	6	1,676	3	407	2	71	0	74	0	1.96	8.80	1.30
	(V07) (521GA) Huntsville AL	3,563	3,447	96.74%	116	3.26%	0	0	3,361	0	86	0	64	0	51	0	1	0	0	0	3.81	5.32	2.51
	(V07) (521GB) Decatur AL/Madison	1,604	1,554	96.88%	50	3.12%	0	1	1,462	0	92	1	39	0	11	0	0	0	0	0	2.58	3.12	5.88
	(V07) (521GC) Florence AL (Shoals Area)	1,740	1,738	99.89%	2	0.11%	0	0	1,730	0	8	0	0	0	2	0	0	0	0	0	0.87	0.19	0.62
	(V07) (521GD) Rainbow City	1,424	1,422	99.86%	2	0.14%	0	0	1,413	0	9	0	1	0	1	0	0	0	0	0	0.51	0.71	1.26
	(V07) (521GE) Anniston/Oxford AL	1,830	1,822	99.56%	8	0.44%	0	1	1,805	0	17	0	7	1	1	0	0	0	0	0	2.26	0.69	2.73
	(V07) (521GF) Jasper AL	1,187	1,178	99.24%	9	0.76%	0	0	1,172	0	6	0	9	0	0	0	0	0	0	0	0.89	0.05	0.52
	(V07) (521GG) Bessemer CBOC	1,745	1,742	99.83%	3	0.17%	0	0	1,740	0	2	0	1	0	2	0	0	0	0	0	0.29	0.35	0.04
	(V07) (521GH) Childersburg CBOC	1,315	1,309	99.54%	6	0.46%	0	0	1,305	0	4	0	4	0	2	0	0	0	0	0	0.44	1.52	0.73
	(V07) (521GI) Guntersville	1,517	1,514	99.80%	3	0.20%	0	0	1,512	0	2	0	3	0	0	0	0	0	0	0	1.39	0.00	1.85
(V07) (534) Charleston, SC		39,900	38,507	96.51%	1,393	3.49%	14	10	37,314	4	1,193	2	948	2	348	1	80	1	17	0	3.94	5.13	2.37
	(V07) (534) Charleston	24,910	23,919	96.02%	991	3.98%	0	10	23,235	4	684	2	620	2	298	1	59	1	14	0	3.93	5.14	1.68
	(V07) (534BY) Savannah	4,363	4,184	95.90%	179	4.10%	0	0	4,042	0	142	0	140	0	21	0	17	0	1	0	3.80	6.48	2.88
	(V07) (534GB) Myrtle Beach	4,552	4,426	97.23%	126	2.77%	0	0	4,223	0	203	0	104	0	18	0	3	0	1	0	6.26	2.33	3.15
	(V07) (534GC) Beaufort	1,178	1,170	99.32%	8	0.68%	0	0	1,150	0	20	0	6	0	2	0	0	0	0	0	1.62	0.83	1.24
	(V07) (534GD) Goose Creek, SC	2,857	2,813	98.46%	44	1.54%	0	0	2,709	0	104	0	40	0	2	0	1	0	1	0	3.64	3.79	3.97
	(V07) (534GE) Hinesville	2,040	1,995	97.79%	45	2.21%	0	0	1,955	0	40	0	38	0	7	0	0	0	0	0	2.36		2.05
(V07) (544) Columbia, SC		70,748	65,122	92.05%	5,626	7.95%	20	573	60,003	140	5,119	118	3,536	113	1,592	72	322	77	176	53	11.69	8.24	7.03
	(V07) (544) Columbia SC	46,333	41,877	90.38%	4,456	9.62%	0	181	37,805	112	4,072	13	2,794	16	1,267	18	233	8	162	14	23.04	8.69	9.10
	(V07) (544BZ) Greenville SC	10,430	9,837	94.31%	593	5.69%	0	124	9,494	6	343	75	352	43	146	0	82	0	13	0	2.38	5.73	11.45
	(V07) (544GB) Florence SC	2,381	2,232	93.74%	149	6.26%	0	268	2,078	22	154	30	59	54	84	54	6	69	0	39	11.05		5.44
	(V07) (544GC) Rock Hill	4,383	4,358	99.43%	25	0.57%	0	0	4,224	0	134	0	21	0	4	0	0	0	0	0	2.11		3.03
	(V07) (544GD) Anderson County	1,775	1,751	98.65%	24	1.35%	0	0	1,722	0	29	0	17	0	6	0	0	0	1	0	1.00	1.87	2.32
	(V07) (544GE) Orangeburg County	1,290	1,252	97.05%	38	2.95%	0	0	1,217	0	35	0	33	0	5	0	0	0	0	0	1.86		4.18
	(V07) (544GF) Sumter County	1,574	1,473	93.58%	101	6.42%	0	0	1,311	0	162	0	100	0	1	0	0	0	0	0	10.31		3.79
	(V07) (544GG) Spartanburg,SC CBOC	2,537	2,298	90.58%	239	9.42%	0	0	2,114	0	184	0	159	0	79	0	1	0	0	0	8.87		7.43
	(V07) (544HK) Columbia VA Mobile Clinic	43	42	97.67%	1	2.33%	0	0	37	0	5	0	1	0	0	0	0	0	0	0		6.93	
	(V07) (544MB) IDES Ft Jackson	2	2	100.00%	0	0.00%	0	0	1	0	1	0	0	0	0	0	0	0	0	0		14.00	
(V07) (557) Dublin, GA		25,264	21,485	85.04%	3,779	14.96%	31	755	19,267	660	2,218	52	1,775	43	1,607	0	346	0	51	0	17.54	13.17	5.72
	(V07) (557) Dublin	14,490	11,640	80.33%	2,850	19.67%	0	52	10,457	7	1,183	24	1,237	21	1,412	0	156	0	45	0	26.67	14.96	2.00
	(V07) (557GA) Macon GA	1,742	1,600	91.85%	142	8.15%	0	3	1,390	2	210	0	77	1	61	0	4	0	0	0	8.47	3.47	12.32
	(V07) (557GB) Albany GA	2,055	1,657	80.63%	398	19.37%	0	53	1,389	7	268	27	144	19	76	0	178	0	0	0	34.60	10.24	7.49
	(V07) (557GC) Baldwin County	472	460	97.46%	12	2.54%	0	0	376	0	84	0	7	0	1	0	0	0	4	0	9.47	11.28	2.84
	(V07) (557GE) Brunswick	4,682	4,398	93.93%	284	6.07%	0	0	4,043	0	355	0	233	0	43	0	6	0	2	0	5.24	8.70	10.16
	(V07) (557HA) Perry	1,823	1,730	94.90%	93	5.10%	0	647	1,612	644	118	1	77	2	14	0	2	0	0	0	7.09	2.47	5.14
(V07) (619) Central Alabama Veterans HCS, AL		34,521	26,202	75.90%	8,319	24.10%	49	59	22,380	21	3,822	12	4,280	10	2,341	5	1,489	3	209	8	13.95	24.74	21.55
	(V07) (619) Montgomery	12,218	9,254	75.74%	2,964	24.26%	0	19	7,367	7	1,887	3	2,038	4	595	2	316	1	15	2	20.73	21.62	8.61
	(V07) (619A4) Tuskegee	10,579	7,796	73.69%	2,783	26.31%	0	30	6,748	6	1,048	8	1,377	5	1,062	3	305	2	39	6	9.98	26.12	17.43
	(V07) (619GA) Columbus	6,983	4,787	68.55%	2,196	31.45%	0	1	4,273	1	514	0	590	0	590	0	861	0	155	0	12.09	53.34	44.95
	(V07) (619GB) Dothan	1,961	1,882	95.97%	79	4.03%	0	8	1,795	7	87	1	75	0	3	0	1	0	0	0	8.18		0.52
	(V07) (619GD) Wiregrass	2,525	2,228	88.24%	297	11.76%	0	1	1,947	0	281	0	200	1	91	0	6	0	0	0	7.72	16.24	6.17
	(V07) (619GE) Monroe County	254	254	100.00%	0	0.00%	0	0	249	0	5	0	0	0	0	0	0	0	0	0	0.35		1.80
	(V07) (619PA) Montgomery PR RTP	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0			
(V07) (679) Tuscaloosa, AL		6,302	6,150	97.59%	152	2.41%	2	2	5,886	0	264	0	124	2	17	0	10	0	1	0	5.86	0.52	1.47
	(V07) (679) Tuscaloosa	6,198	6,046	97.55%	152	2.45%	0	2	5,783	0	263	0	124	2	17	0	10	0	1	0	6.10	0.52	1.47
	(V07) (679HK) Mobile Clinic Tuscaloosa	103	103	100.00%	0	0.00%	0	0	102	0	1	0	0	0	0	0	0	0	0	0	0.79		
	(V07) (679MA) IDES Columbus	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V08) (516) Bay Pines, FL		104,435	100,578	96.31%	3,857	3.69%	4	166	95,600	22	4,978	41	2,741	47	713	40	189	15	214	1	5.58	5.49	3.78
	(V08) (516) C.W. Bill Young VAMC	63,081	60,700	96.23%	2,381	3.77%	0	8	57,455	5	3,245	3	1,593	0	505	0	123	0	160	0	8.43	5.45	5.14
	(V08) (516BZ) Lee County	21,323	20,270	95.06%	1,053	4.94%	0	0	19,159	0	1,111	0	818	0	153	0	46	0	36	0	4.50	6.72	3.36
	(V08) (516GA) Sarasota	2,932	2,832	96.59%	100	3.41%	0	0	2,659	0	173	0	75	0	17	0	4	0	4	0	2.87	13.42	6.35
	(V08) (516GB) St. Petersburg	790	780	98.73%	10	1.27%	0	0	771	0	9	0	8	0	2	0	0	0	0	0	1.12	0.00	1.27
	(V08) (516GC) Palm Harbor	2,028	2,014	99.31%	14	0.69%	0	1	1,985	0	29	0	11	1	2	0	1	0	0	0	1.26	4.15	0.95
	(V08) (516GD) Bradenton	6,126	6,074	99.15%	52	0.85%	0	145	5,918	16	156	30	41	43	4	40	1	15	6	1	2.96	2.42	2.47
	(V08) (516GE) Port Charlotte/Charlotte County	4,066	3,875	95.30%	191	4.70%	0	12	3,684	1	191	8	154	3	22	0	8	0	7	0	5.19	5.17	3.42
	(V08) (516GF) Naples	2,647	2,610	98.60%	37	1.40%	0	0	2,556	0	54	0	32	0	1	0	3	0					

Pending Wait Times Using Preferred Date*

Facility (Administrative Parent) (Data On 10/15/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
	(V08) (546GB) Key West	802	788	98.25%	14	1.75%	0	0	715	0	73	0	11	0	3	0	0	0	0	0	2.28	5.00	6.91
	(V08) (546GC) Homestead	2,081	2,065	99.23%	16	0.77%	0	0	2,062	0	3	0	9	0	6	0	0	0	1	0	1.05	0.05	0.31
	(V08) (546GD) Pembroke Pines	974	970	99.59%	4	0.41%	0	0	962	0	8	0	2	0	2	0	0	0	0	0	0.60	2.28	0.29
	(V08) (546GE) Key Largo	425	423	99.53%	2	0.47%	0	0	414	0	9	0	2	0	0	0	0	0	0	0	1.83	6.00	0.70
	(V08) (546GF) Hollywood (Southeast Broward Co.)	1,217	1,195	98.19%	22	1.81%	0	0	1,161	0	34	0	20	0	2	0	0	0	0	0	1.27	7.44	0.97
	(V08) (546GH) Deerfield Beach	490	487	99.39%	3	0.61%	0	0	474	0	13	0	3	0	0	0	0	0	0	0	1.25	3.03	1.27
(V08) (548) West Palm Beach, FL		67,158	64,547	96.11%	2,611	3.89%	7	7	61,724	5	2,823	1	1,788	1	536	0	254	0	33	0	2.10	6.58	2.07
	(V08) (548) W Palm Beach	57,856	55,424	95.80%	2,432	4.20%	0	5	52,794	3	2,630	1	1,642	1	511	0	247	0	32	0	2.48	6.79	2.42
	(V08) (548GA) Ft Pierce	1,181	1,146	97.04%	35	2.96%	0	1	1,114	1	32	0	26	0	8	0	1	0	0	0	0.03	7.14	0.17
	(V08) (548GB) Delray Beach	2,545	2,522	99.10%	23	0.90%	0	0	2,471	0	51	0	22	0	1	0	0	0	0	0	0.17	2.77	0.96
	(V08) (548GC) Stuart	1,838	1,794	97.61%	44	2.39%	0	0	1,733	0	61	0	37	0	2	0	4	0	1	0	0.35	8.44	1.13
	(V08) (548GD) Boca Raton	1,357	1,351	99.56%	6	0.44%	0	0	1,345	0	6	0	5	0	1	0	0	0	0	0	0.25	0.71	0.41
	(V08) (548GE) Vero Beach	1,453	1,399	96.28%	54	3.72%	0	1	1,362	1	37	0	41	0	11	0	2	0	0	0	2.15	1.65	1.43
	(V08) (548GF) Okeechobee	928	911	98.17%	17	1.83%	0	0	905	0	6	0	15	0	2	0	0	0	0	0	0.55	0.86	1.22
(V08) (573) Gainesville, FL		154,198	133,920	86.85%	20,278	13.15%	191	1,159	122,573	169	11,347	211	11,357	289	5,885	228	1,843	195	1,193	67	9.29	16.12	3.06
	(V08) (573) North Florida/South Georgia HCS- Gainesville	57,428	51,986	90.52%	5,442	9.48%	0	846	47,677	59	4,309	158	2,881	223	1,500	190	639	168	422	48	6.06	11.69	2.93
	(V08) (573A4) North Florida/South Georgia HCS- Lake City	18,607	16,173	86.92%	2,434	13.08%	0	149	14,726	10	1,447	10	1,619	49	483	34	258	27	74	19	18.44	10.24	1.63
	(V08) (573BY) Jacksonville	32,116	23,171	72.15%	8,945	27.85%	0	159	20,641	96	2,530	43	4,373	16	3,150	4	802	0	620	0	16.64	32.74	3.17
	(V08) (573GA) Valdosta	1,499	1,478	98.60%	21	1.40%	0	0	1,463	0	15	0	6	0	13	0	1	0	1	0	0.38	10.18	0.11
	(V08) (573GD) Ocala	4,603	4,529	98.39%	74	1.61%	0	0	4,367	0	162	0	47	0	19	0	6	0	2	0	2.31	4.80	3.11
	(V08) (573GE) St. Augustine	3,705	3,350	90.42%	355	9.58%	0	0	3,101	0	249	0	254	0	64	0	30	0	7	0	16.81	6.43	0.77
	(V08) (573GF) Tallahassee	9,909	7,750	78.21%	2,159	21.79%	0	0	6,305	0	1,445	0	1,615	0	485	0	47	0	12	0	16.32	24.12	6.45
	(V08) (573GG) Lecanto	2,182	2,008	92.03%	174	7.97%	0	0	1,828	0	180	0	109	0	47	0	18	0	0	0	12.25	5.52	2.93
	(V08) (573GI) The Villages	20,543	19,976	97.24%	567	2.76%	0	4	19,190	4	786	0	368	0	106	0	38	0	55	0	4.10	4.13	3.18
	(V08) (573GJ) Saint Marys	1,212	1,169	96.45%	43	3.55%	0	0	1,079	0	90	0	42	0	1	0	0	0	0	0	7.07	12.15	3.02
	(V08) (573GK) Jackson County	965	935	96.89%	30	3.11%	0	0	869	0	66	0	29	0	1	0	0	0	0	0	3.69	14.46	4.04
	(V08) (573GL) Palatka	1,413	1,379	97.59%	34	2.41%	0	1	1,318	0	61	0	14	1	16	0	4	0	0	0	2.66	6.00	2.53
	(V08) (573MA) IDES Naval Hospital Jacksonville	16	16	100.00%	0	0.00%	0	0	9	0	7	0	0	0	0	0	0	0	0	0		10.94	
(V08) (672) San Juan, PR		122,878	121,438	98.83%	1,440	1.17%	4	215	118,809	30	2,629	48	849	29	257	36	194	25	140	47	2.19	2.19	3.35
	(V08) (672) San Juan	77,756	76,758	98.72%	998	1.28%	0	161	74,642	17	2,116	27	600	13	151	32	135	25	112	47	3.01	2.45	4.47
	(V08) (672B0) Ponce	17,788	17,715	99.59%	73	0.41%	0	22	17,632	6	83	16	38	0	21	0	6	0	8	0	1.34	0.29	1.15
	(V08) (672BZ) Mayaguez	15,441	15,169	98.24%	272	1.76%	0	32	14,837	7	332	5	150	16	69	4	37	0	16	0	1.57	2.36	3.73
	(V08) (672GA) St Croix	482	463	96.06%	19	3.94%	0	0	438	0	25	0	14	0	2	0	2	0	1	0	2.30	16.37	12.40
	(V08) (672GB) St Thomas	645	633	98.14%	12	1.86%	0	0	615	0	18	0	9	0	2	0	1	0	0	0	2.76	12.28	6.00
	(V08) (672GC) Arecibo	4,973	4,926	99.05%	47	0.95%	0	0	4,907	0	19	0	30	0	8	0	7	0	2	0	0.45	0.44	1.59
	(V08) (672GD) Ceiba	3,699	3,683	99.57%	16	0.43%	0	0	3,660	0	23	0	7	0	4	0	5	0	0	0	0.89	5.20	0.56
	(V08) (672GE) Guayama	2,094	2,091	99.86%	3	0.14%	0	0	2,078	0	13	0	1	0	0	0	1	0	1	0	1.71	3.67	0.56
(V08) (673) Tampa, FL		120,296	113,142	94.05%	7,154	5.95%	35	1,315	109,342	331	3,800	195	3,292	194	2,799	222	692	200	371	173	1.19	9.80	4.18
	(V08) (673) Tampa	84,304	78,518	93.14%	5,786	6.86%	0	1,315	75,932	331	2,586	195	2,380	194	2,462	222	622	200	322	173	0.83	9.98	3.34
	(V08) (673BZ) New Port Richey	22,698	21,727	95.72%	971	4.28%	0	0	21,003	0	724	0	631	0	237	0	62	0	41	0	1.69	8.70	4.41
	(V08) (673GB) Lakeland	4,160	3,784	90.96%	376	9.04%	0	0	3,424	0	360	0	268	0	97	0	6	0	5	0	3.62	13.00	10.14
	(V08) (673GC) Brooksville	5,916	5,905	99.81%	11	0.19%	0	0	5,858	0	47	0	5	0	2	0	2	0	2	0	1.43	0.88	2.97
	(V08) (673GF) Zephyrhills	3,218	3,208	99.69%	10	0.31%	0	0	3,125	0	83	0	8	0	1	0	0	0	1	0	1.28	6.40	2.43
(V08) (675) Orlando, FL		103,939	98,862	95.12%	5,077	4.88%	8	1,076	95,760	292	3,102	210	2,864	357	1,526	97	556	91	131	29	1.95	6.43	1.03
	(V08) (675) Orlando	12	12	100.00%	0	0.00%	0	0	12	0	0	0	0	0	0	0	0	0	0	0		1.18	
	(V08) (675BU) Orlando Domiciliary	109	106	97.25%	3	2.75%	0	0	106	0	0	0	0	0	1	0	1	0	1	0			
	(V08) (675GA) Viera Outpatient Clinic	19,973	19,719	98.73%	254	1.27%	0	650	19,480	229	239	161	163	202	39	35	43	6	9	17	0.96	1.99	0.92
	(V08) (675GB) Daytona Beach Outpatient Clinic	15,738	15,594	99.09%	144	0.91%	0	65	15,372	5	222	0	101	43	24	5	6	11	13	1	0.74	2.28	0.43
	(V08) (675GC) Kissimmee CBOC	3,187	3,027	94.98%	160	5.02%	0	0	2,965	0	62	0	109	0	41	0	10	0	0	0	4.49	2.34	2.31
	(V08) (675GD) Orange City	2,193	2,166	98.77%	27	1.23%	0	0	2,112	0	54	0	20	0	2	0	3	0	2	0	1.88	4.24	1.52
	(V08) (675GE) Leesburg CBOC	2,490	2,468	99.12%	22	0.88%	0	0	2,451	0	17	0	13	0	7	0	2	0	0	0	0.76	0.99	0.54
	(V08) (675GF) Clermont CBOC	1,268	1,265	99.76%	3	0.24%	0	0	1,225	0	40	0	3	0	0	0	0	0	0	0	2.56	2.72	0.76
	(V08) (675GG) Lake Baldwin CBOC	58,969	54,505	92.43%	4,464	7.57%	0	361	52,037	58	2,468	49	2,455	112	1,412	57	491	74	106	11	2.73	8.29	1.22
(V09) (581) Huntington, WV		26,330	25,025	95.04%	1,305	4.96%	0	2	23,064	1	1,961	0	1,154	1	139	0	11	0	1	0	10.27	4.75	2.16
	(V09) (581) Huntington	20,977	19,834	94.55%	1,143	5.45%	0	2	18,081	1	1,753	0	1,011	1	120	0	11	0	1	0	13.34	4.78	2.53
	(V09) (581GA) Prestonsburg	2,344	2,209	94.24%	135	5.76%	0	0	2,074	0	135	0	117	0	18	0	0	0	0	0	9.02	7.50	1.66
	(V09) (581GB) Charleston	3,009	2,982	99.10%	27	0.90%	0	0	2,909	0	73	0	26	0	1	0	0	0	0	0	3.02	1.74	1.42
(V09) (596) Lexington, KY		33,470	30,649	91.57%	2,821	8.43%	5	730	26,703	255	3,946	185	2,286	119	467	70	39	42	29	59	8.77	8.84	7.51
	(V09) (596) Lexington-Leestown	13,405	12,753	95.14%	652	4.86%	0	305	11,417	119	1,336	24	426	34	210	37	12	32	4	59	4.94	7.00	7.66
	(V09) (596A4) Lexington-Cooper Dr	16,366	14,708	89.87%	1,658	10.13%	0	395	12,654	107	2,054	160	1,411	85	198								

Pending Wait Times Using Preferred Date*

Facility (Administrative Parent) (Data On 10/15/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
	(V09) (596GC) Hazard	501	491	98.00%	10	2.00%	0	5	390	5	101	0	10	0	0	0	0	0	0	0	7.54	3.89	5.90
	(V09) (596GD) Berea	893	721	80.74%	172	19.26%	0	4	560	4	161	0	166	0	5	0	1	0	0	0	16.14	10.08	5.60
(V09) (603) Louisville, KY		46,460	45,566	98.08%	894	1.92%	5	0	43,645	0	1,921	0	672	0	142	0	53	0	27	0	2.91	4.01	3.00
	(V09) (603) Louisville	27,866	27,200	97.61%	666	2.39%	0	0	25,826	0	1,374	0	508	0	96	0	43	0	19	0	2.44	4.08	4.03
	(V09) (603GA) Fort Knox	1,599	1,578	98.69%	21	1.31%	0	0	1,527	0	51	0	16	0	5	0	0	0	0	0	3.61	7.89	2.21
	(V09) (603GB) New Albany IN (Southern Indiana)	3,311	3,212	97.01%	99	2.99%	0	0	3,095	0	117	0	52	0	35	0	8	0	4	0	2.34	2.46	7.36
	(V09) (603GC) Shively (Louisville-Jefferson County)	3,494	3,467	99.23%	27	0.77%	0	0	3,287	0	180	0	22	0	2	0	2	0	1	0	4.33	3.01	2.07
	(V09) (603GD) Dupont	2,558	2,506	97.97%	52	2.03%	0	0	2,414	0	92	0	49	0	2	0	0	0	1	0	2.46		3.51
	(V09) (603GE) Newburg CBOC KY	3,524	3,514	99.72%	10	0.28%	0	0	3,475	0	39	0	9	0	1	0	0	0	0	0	2.05	2.44	0.96
	(V09) (603GF) Grayson County	2,116	2,103	99.39%	13	0.61%	0	0	2,072	0	31	0	10	0	1	0	0	0	2	0	2.74	0.23	1.60
	(V09) (603GG) Scott County	1,494	1,489	99.67%	5	0.33%	0	0	1,471	0	18	0	5	0	0	0	0	0	0	0	2.32	1.13	0.97
	(V09) (603GH) Carroll County	455	454	99.78%	1	0.22%	0	0	435	0	19	0	1	0	0	0	0	0	0	0	2.92	0.75	5.02
	(V09) (603MA) IDES Fort Knox	31	31	100.00%	0	0.00%	31	0	31	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
	(V09) (603PB) Louisville (SARRTP)	12	12	100.00%	0	0.00%	0	0	12	0	0	0	0	0	0	0	0	0	0	0			0.00
(V09) (614) Memphis, TN		56,995	55,581	97.52%	1,414	2.48%	10	38	53,808	18	1,773	9	859	8	335	3	158	0	62	0	2.39	3.28	5.04
	(V09) (614) Memphis	40,787	39,632	97.17%	1,155	2.83%	0	36	38,118	16	1,514	9	687	8	272	3	148	0	48	0	3.27	3.33	6.55
	(V09) (614DT) TN STHOME HUMBOLDT TX	53	53	100.00%	0	0.00%	0	0	52	0	1	0	0	0	0	0	0	0	0	0		1.21	
	(V09) (614GA) Tupelo	2,279	2,254	98.90%	25	1.10%	0	0	2,232	0	22	0	22	0	1	0	1	0	1	0	0.26	2.35	1.73
	(V09) (614GB) Jonesboro	3,576	3,574	99.94%	2	0.06%	0	1	3,490	1	84	0	1	0	0	0	0	0	1	0	1.45	0.00	2.89
	(V09) (614GC) Marshall County	440	438	99.55%	2	0.45%	0	0	438	0	0	0	1	0	1	0	0	0	0	0	1.72		
	(V09) (614GD) Savannah (Hardin County)	322	319	99.07%	3	0.93%	0	0	318	0	1	0	1	0	0	0	1	0	1	0	2.56	0.00	1.45
	(V09) (614GE) Covington	2,100	1,974	94.00%	126	6.00%	0	0	1,952	0	22	0	73	0	48	0	4	0	1	0	2.74	3.90	5.53
	(V09) (614GF) Memphis-South Clinic	3,043	2,984	98.06%	59	1.94%	0	1	2,905	1	79	0	55	0	2	0	0	0	2	0	2.49	1.09	0.41
	(V09) (614GG) Jackson TN	1,603	1,583	98.75%	20	1.25%	0	0	1,575	0	8	0	13	0	6	0	0	0	1	0	1.42	1.43	0.33
	(V09) (614GI) Dyersburg	1,870	1,869	99.95%	1	0.05%	0	0	1,863	0	6	0	1	0	0	0	0	0	0	0	2.66	0.36	1.38
	(V09) (614GN) Helena, AR	922	901	97.72%	21	2.28%	0	0	865	0	36	0	5	0	5	0	4	0	7	0	5.60	0.00	3.46
(V09) (621) Mountain Home, TN		73,277	70,376	96.04%	2,901	3.96%	9	273	67,937	63	2,439	31	1,690	58	655	54	355	28	201	39	8.51	3.61	2.28
	(V09) (621) James H Quillen VAMC	50,646	49,669	98.07%	977	1.93%	0	60	48,286	30	1,383	6	752	14	115	2	60	1	50	7	4.17	3.28	1.40
	(V09) (621BU) VADOM Mountain Home	152	150	98.68%	2	1.32%	0	0	149	0	1	0	2	0	0	0	0	0	0	0	1.83		
	(V09) (621BY) Knoxville CBOC	12,056	10,709	88.83%	1,347	11.17%	0	155	10,166	28	543	21	646	30	381	36	212	13	108	27	14.29	10.48	2.34
	(V09) (621GA) Rogersville	893	726	81.30%	167	18.70%	0	1	707	1	19	0	48	0	51	0	36	0	32	0	13.90	21.67	48.33
	(V09) (621GC) Norton	3,693	3,672	99.43%	21	0.57%	0	0	3,485	0	187	0	17	0	1	0	3	0	0	0	3.07	0.67	4.12
	(V09) (621GG) Morristown CBOC TN	1,138	1,087	95.52%	51	4.48%	0	0	1,038	0	49	0	27	0	14	0	8	0	2	0	6.57	2.00	6.29
	(V09) (621GI) Sevierville	1,694	1,406	83.00%	288	17.00%	0	54	1,295	2	111	4	152	14	91	15	36	14	9	5	18.75	10.55	0.44
	(V09) (621GJ) Bristol	2,389	2,367	99.08%	22	0.92%	0	3	2,265	2	102	0	22	0	0	1	0	0	0	0	2.88	0.11	2.29
	(V09) (621GK) Campbell County	616	590	95.78%	26	4.22%	0	0	546	0	44	0	24	0	2	0	0	0	0	0	5.52	5.00	2.63
(V09) (626) Middle Tennessee HCS, TN		120,479	112,396	93.29%	8,083	6.71%	5	918	107,300	130	5,096	152	4,522	219	2,411	134	508	82	642	201	14.51	5.50	5.97
	(V09) (626) Middle Tennessee HCS	61,135	57,021	93.27%	4,114	6.73%	0	309	54,229	43	2,792	58	2,342	81	1,231	10	254	30	287	87	23.92	5.31	7.70
	(V09) (626A4) Middle Tennessee HCS-Alvin C. York Division	36,247	34,652	95.60%	1,595	4.40%	0	328	33,668	29	984	27	772	96	348	91	181	16	294	69	2.31	5.90	2.27
	(V09) (626GA) Dover	437	197	45.08%	240	54.92%	0	1	176	0	21	0	43	1	180	0	15	0	2	0	46.98		0.52
	(V09) (626GC) Bowling Green	1,254	893	71.21%	361	28.79%	0	11	657	3	236	4	212	1	148	1	0	1	1	1	27.60	16.54	11.98
	(V09) (626GE) Clarksville	5,930	5,451	91.92%	479	8.08%	0	174	5,162	31	289	45	339	16	107	21	14	27	19	34	5.49	6.38	7.31
	(V09) (626GF) Chattanooga	9,071	8,675	95.63%	396	4.37%	0	27	8,285	16	390	6	263	3	128	1	4	1	1	0	8.44	3.88	3.45
	(V09) (626GG) Tullahoma	475	467	98.32%	8	1.68%	0	0	455	0	12	0	6	0	2	0	0	0	0	0	2.35	16.13	2.44
	(V09) (626GH) Cookeville	1,683	1,555	92.39%	128	7.61%	0	37	1,474	4	81	10	66	17	58	6	4	0	0	0	15.25	0.04	1.96
	(V09) (626GJ) Hopkinsville	2,215	1,747	78.87%	468	21.13%	0	28	1,641	1	106	2	348	4	65	4	34	7	21	10	9.95	1.50	24.18
	(V09) (626GK) McMinnville	745	743	99.73%	2	0.27%	0	1	729	1	14	0	0	0	1	0	0	0	1	0	1.64	0.00	2.32
	(V09) (626GL) Harriman (Roane County)	226	191	84.51%	35	15.49%	0	0	160	0	31	0	26	0	8	0	1	0	0	0	6.87	0.00	20.50
	(V09) (626GM) Maury County CBOC	775	587	75.74%	188	24.26%	0	2	460	2	127	0	98	0	89	0	1	0	0	0	22.35	3.39	5.93
	(V09) (626GN) McMinn County Outreach Clinic	231	162	70.13%	69	29.87%	0	0	155	0	7	0	7	0	46	0	0	0	16	0	31.41		
	(V09) (626MA) IDES Fort Campbell	55	55	100.00%	0	0.00%	0	0	49	0	6	0	0	0	0	0	0	0	0	0		4.03	1.90
(V10) (538) Chillicothe, OH		16,269	14,406	88.55%	1,863	11.45%	4	159	13,235	31	1,171	8	1,311	20	413	18	75	17	64	65	5.92	14.48	4.67
	(V10) (538) Chillicothe	9,502	8,244	86.76%	1,258	13.24%	0	115	7,664	24	580	7	932	15	297	11	20	11	9	47	6.38	13.90	2.61
	(V10) (538GA) Athens	1,560	1,441	92.37%	119	7.63%	0	0	1,260	0	181	0	73	0	23	0	21	0	2	0	4.27	17.33	5.68
	(V10) (538GB) Portsmouth	1,578	1,324	83.90%	254	16.10%	0	35	1,137	7	187	0	103	3	72	5	26	3	53	17	8.56	34.04	9.53
	(V10) (538GC) Marietta	581	531	91.39%	50	8.61%	0	0	505	0	26	0	35	0	10	0	5	0	0	0	2.86	7.60	7.58
	(V10) (538GD) Lancaster	1,953	1,815	92.93%	138	7.07%	0	9	1,673	0	142	1	125	2	10	2	3	3	0	1	5.59	6.57	4.95
	(V10) (538GE) Cambridge	1,095	1,051	95.98%	44	4.02%	0	0	996	0	55	0	43	0	1	0	0	0	0	0	3.88	5.72	2.57
(V10) (539) Cincinnati, OH		39,426	37,950	96.26%	1,476	3.74%	16	2	36,753	0	1,197	0	1,136	1	266	0	62	0	12	1	2.23	5.64	1.85
	(V10) (539) Cincinnati	28,395	27,043	95.24%	1,352	4.76%	0	0	26,009	0	1,034	0	1,045	0	243	0	57	0	7	0	2.15	6.24	2.23
	(V10) (539A4) CINCINNATI,FT.THOMAS	541	536	99.08%	5	0.92%	0	0	526	0	10	0	5	0	0	0	0	0	0	0		2.35	0.03
	(V10) (539GA) Bellevue	1,448	1,431																				

Pending Wait Times Using Preferred Date*

Facility (Administrative Parent) (Data On 10/15/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
	(V10) (539GB) Cincinnati (Clermont County)	3,543	3,518	99.29%	25	0.71%	0	0	3,450	0	68	0	13	0	6	0	3	0	3	0	2.37	1.84	1.52
	(V10) (539GC) Lawrenceburg (Dearborn County)	1,525	1,481	97.11%	44	2.89%	0	0	1,443	0	38	0	30	0	12	0	1	0	1	0	6.05	2.14	3.30
	(V10) (539GD) Florence	1,925	1,920	99.74%	5	0.26%	0	2	1,906	0	14	0	3	1	1	0	1	0	0	1	1.44	2.15	1.30
	(V10) (539GE) Fairfield Hamilton	1,519	1,491	98.16%	28	1.84%	0	0	1,469	0	22	0	25	0	2	0	0	0	1	0	0.47	4.14	0.36
	(V10) (539GF) Georgetown	530	530	100.00%	0	0.00%	0	0	525	0	5	0	0	0	0	0	0	0	0	0	1.29	0.75	0.11
(V10) (541) Cleveland, OH		71,468	67,818	94.89%	3,650	5.11%	5	5	63,272	5	4,546	0	3,253	0	267	0	111	0	19	0	5.20	5.69	2.97
	(V10) (541) Cleveland-Wade Park	30,841	29,315	95.05%	1,526	4.95%	0	3	27,452	3	1,863	0	1,400	0	92	0	20	0	14	0	7.87	5.25	1.22
	(V10) (541BY) Canton	4,423	4,094	92.56%	329	7.44%	0	0	3,682	0	412	0	279	0	49	0	1	0	0	0	5.64	12.34	0.26
	(V10) (541BZ) Youngstown	4,212	3,916	92.97%	296	7.03%	0	0	3,593	0	323	0	218	0	24	0	54	0	0	0	3.49	10.82	9.19
	(V10) (541GB) Lorain	2,193	2,180	99.41%	13	0.59%	0	0	2,074	0	106	0	13	0	0	0	0	0	0	0	2.16	2.05	1.65
	(V10) (541GC) Sandusky	2,052	1,855	90.40%	197	9.60%	0	0	1,669	0	186	0	197	0	0	0	0	0	0	0	6.68	9.10	3.86
	(V10) (541GD) Mansfield	4,327	4,071	94.08%	256	5.92%	0	0	3,951	0	120	0	170	0	51	0	31	0	4	0	9.06	2.46	0.29
	(V10) (541GE) McCafferty	517	465	89.94%	52	10.06%	0	0	406	0	59	0	52	0	0	0	0	0	0	0	10.53	9.39	2.77
	(V10) (541GF) Painesville	2,231	2,210	99.06%	21	0.94%	0	1	2,170	1	40	0	18	0	3	0	0	0	0	0	1.15	2.77	1.05
	(V10) (541GG) Akron	6,530	6,190	94.79%	340	5.21%	0	0	5,466	0	724	0	326	0	11	0	3	0	0	0	5.33	5.24	8.91
	(V10) (541GH) East Liverpool	1,517	1,471	96.97%	46	3.03%	0	0	1,338	0	133	0	46	0	0	0	0	0	0	0	3.82	5.01	4.79
	(V10) (541GI) Warren	1,542	1,540	99.87%	2	0.13%	0	0	1,494	0	46	0	2	0	0	0	0	0	0	0	2.49	1.41	0.90
	(V10) (541GJ) New Philadelphia	1,361	1,320	96.99%	41	3.01%	0	0	1,290	0	30	0	37	0	4	0	0	0	0	0	2.49	3.35	0.55
	(V10) (541GK) Ravenna	1,463	1,429	97.68%	34	2.32%	0	0	1,357	0	72	0	32	0	2	0	0	0	0	0	3.31	2.62	3.97
	(V10) (541GL) Parma	8,259	7,762	93.98%	497	6.02%	0	1	7,330	1	432	0	463	0	31	0	2	0	1	0	3.17	6.70	0.21
(V10) (552) Dayton, OH		24,253	23,484	96.83%	769	3.17%	9	121	22,398	10	1,086	22	702	41	56	13	7	28	4	7	1.02	4.74	2.00
	(V10) (552) Dayton	18,029	17,332	96.13%	697	3.87%	0	10	16,330	2	1,002	5	638	3	49	0	6	0	4	0	1.51	5.23	1.88
	(V10) (552GA) Middletown	1,304	1,273	97.62%	31	2.38%	0	1	1,240	0	33	1	28	0	2	0	1	0	0	0	0.76	4.20	3.15
	(V10) (552GB) Lima	2,070	2,053	99.18%	17	0.82%	0	104	2,032	7	21	13	15	36	2	13	0	28	0	7	0.51	1.81	2.33
	(V10) (552GC) Richmond	1,599	1,578	98.69%	21	1.31%	0	5	1,562	1	16	3	18	1	3	0	0	0	0	0	0.61	2.10	1.80
	(V10) (552GD) Springfield	1,251	1,248	99.76%	3	0.24%	0	1	1,234	0	14	0	3	1	0	0	0	0	0	0	0.67	0.84	1.55
(V10) (757) Columbus, OH		37,928	34,709	91.51%	3,219	8.49%	6	44	32,142	7	2,567	5	1,891	8	977	4	314	12	37	8	8.62	9.69	2.25
	(V10) (757) Columbus	32,712	29,745	90.93%	2,967	9.07%	0	23	27,751	2	1,994	0	1,651	3	967	1	313	10	36	7	9.57	9.76	1.18
	(V10) (757GA) Zanesville	1,277	1,249	97.81%	28	2.19%	0	12	1,157	2	92	3	25	3	3	2	0	1	0	1	4.38	8.89	2.14
	(V10) (757GB) Grove City (Franklin County)	1,278	1,190	93.11%	88	6.89%	0	0	1,071	0	119	0	85	0	2	0	0	0	1	0	10.37	3.87	1.17
	(V10) (757GC) Marion	1,165	1,054	90.47%	111	9.53%	0	0	879	0	175	0	106	0	4	0	1	0	0	0	5.86	12.67	12.05
	(V10) (757GD) Newark	1,496	1,471	98.33%	25	1.67%	0	9	1,284	3	187	2	24	2	1	1	0	1	0	0	7.44	5.44	3.77
(V11) (506) Ann Arbor, MI		50,616	47,799	94.43%	2,817	5.57%	19	22	45,793	10	2,006	5	1,901	4	656	2	192	1	68	0	4.19	5.59	2.70
	(V11) (506) Ann Arbor HCS	37,450	35,361	94.42%	2,089	5.58%	0	21	33,960	10	1,401	5	1,492	3	440	2	99	1	58	0	4.55	4.90	1.71
	(V11) (506GA) Toledo	10,835	10,168	93.84%	667	6.16%	0	1	9,704	0	464	0	362	1	209	0	86	0	10	0	3.77	8.99	4.25
	(V11) (506GB) Flint (Genessee Co.)	1,227	1,193	97.23%	34	2.77%	0	0	1,150	0	43	0	30	0	4	0	0	0	0	0	4.80	0.89	2.50
	(V11) (506GC) Jackson	1,104	1,077	97.55%	27	2.45%	0	0	979	0	98	0	17	0	3	0	7	0	0	0	3.31	1.53	6.28
(V11) (515) Battle Creek, MI		22,336	20,825	93.24%	1,511	6.76%	20	154	19,374	91	1,451	59	1,317	4	190	0	0	0	4	0	2.74	9.26	1.68
	(V11) (515) Battle Creek	11,375	10,533	92.60%	842	7.40%	0	50	9,770	30	763	19	693	1	145	0	0	0	4	0	2.61	10.06	1.32
	(V11) (515BY) Grand Rapids	8,167	7,515	92.02%	652	7.98%	0	80	6,884	47	631	32	608	1	44	0	0	0	0	0	3.81	8.74	2.68
	(V11) (515GA) Muskegon	978	970	99.18%	8	0.82%	0	6	959	5	11	1	7	0	1	0	0	0	0	0	0.85	1.56	1.13
	(V11) (515GB) Lansing	1,051	1,043	99.24%	8	0.76%	0	15	1,019	6	24	7	8	2	0	0	0	0	0	0	1.13	0.55	1.50
	(V11) (515GC) Benton Harbor	765	764	99.87%	1	0.13%	0	3	742	3	22	0	1	0	0	0	0	0	0	0	1.34	0.43	1.63
(V11) (550) Danville, IL		17,111	16,564	96.80%	547	3.20%	13	2	15,935	1	629	1	390	0	93	0	51	0	13	0	4.51	3.27	2.78
	(V11) (550) Illiana HCS (Danville)	7,578	7,365	97.19%	213	2.81%	0	0	7,047	0	318	0	164	0	34	0	6	0	9	0	1.49	4.67	0.82
	(V11) (550BY) Peoria	4,892	4,858	99.30%	34	0.70%	0	2	4,792	1	66	1	33	0	1	0	0	0	0	0	1.44	0.30	1.06
	(V11) (550GA) Decatur	1,452	1,438	99.04%	14	0.96%	0	0	1,396	0	42	0	8	0	1	0	4	0	1	0	1.90	2.56	2.65
	(V11) (550GC) Lafayette	715	708	99.02%	7	0.98%	0	0	685	0	23	0	3	0	2	0	2	0	0	0	2.08	1.90	1.61
	(V11) (550GD) Springfield	1,741	1,472	84.55%	269	15.45%	0	0	1,315	0	157	0	175	0	55	0	37	0	2	0	16.00	5.98	12.24
	(V11) (550GF) Mattoon, IL	733	723	98.64%	10	1.36%	0	0	700	0	23	0	7	0	0	0	2	0	1	0	2.31	2.62	1.28
(V11) (553) Detroit, MI		38,812	38,160	98.32%	652	1.68%	33	114	37,567	56	593	27	435	17	168	8	42	5	7	1	0.85	2.19	0.69
	(V11) (553) Detroit (John D. Dingell)	37,045	36,395	98.25%	650	1.75%	0	113	35,821	56	574	27	434	16	167	8	42	5	7	1	0.86	2.20	0.64
	(V11) (553GA) Yale	836	836	100.00%	0	0.00%	0	1	831	0	5	0	0	1	0	0	0	0	0	0	0.49		0.00
	(V11) (553GB) Pontiac	931	929	99.79%	2	0.21%	0	0	915	0	14	0	1	0	1	0	0	0	0	0	1.28	1.03	2.32
(V11) (583) Indianapolis, IN		53,317	50,867	95.40%	2,450	4.60%	7	1	47,750	0	3,117	0	1,927	1	350	0	78	0	95	0	4.24	4.93	3.04
	(V11) (583) Indianapolis	49,132	46,715	95.08%	2,417	4.92%	0	1	43,711	0	3,004	0	1,904	1	343	0	77	0	93	0	4.76	4.96	3.54
	(V11) (583GA) Terre Haute	1,536	1,514	98.57%	22	1.43%	0	0	1,434	0	80	0	16	0	4	0	0	0	2	0	3.78	2.85	0.28
	(V11) (583GB) Bloomington	2,167	2,157	99.54%	10	0.46%	0	0	2,125	0	32	0	6	0	3	0	1	0	0	0	0.92	2.97	2.12
	(V11) (583GC) Martinsville	482	481	99.79%	1	0.21%	0	0	480	0	1	0	1	0	0	0	0	0	0	0	0.82	0.07	0.72
(V11) (610) Northern Indiana HCS, IN		31,223	29,449	94.32%	1,774	5.68%	20	1	27,362	1	2,087	0	1,458	0	272	0	22	0	22	0	8.38	6.60	2.00
	(V11) (610) N. Indiana HCS-Marion	7,369	6,946	94.26%	423	5.74%	0	0	6,275	0	671	0	352	0	54	0	12	0	5	0	8.04	7.76	1.31
	(V11																						

Pending Wait Times Using Preferred Date*

Facility (Administrative Parent) (Data On 10/15/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
	(V11) (610GC) Goshen, IN CBOC	1,112	1,110	99.82%	2	0.18%	0	1	1,097	1	13	0	0	0	1	0	1	0	0	0	1.00	0.00	1.03
	(V11) (610GD) Peru	1,321	1,223	92.58%	98	7.42%	0	0	1,119	0	104	0	89	0	9	0	0	0	0	0	8.26	1.94	0.80
(V11) (655) Saginaw, MI		26,685	25,983	97.37%	702	2.63%	21	9	24,946	6	1,037	2	616	1	65	0	14	0	7	0	0.79	4.68	1.67
	(V11) (655) Saginaw	17,534	16,982	96.85%	552	3.15%	0	5	16,206	2	776	2	518	1	20	0	7	0	7	0	0.34	4.82	2.14
	(V11) (655GA) Gaylord	1,488	1,480	99.46%	8	0.54%	0	0	1,456	0	24	0	8	0	0	0	0	0	0	0	0.96	0.64	0.39
	(V11) (655GB) Traverse City	2,212	2,193	99.14%	19	0.86%	0	0	2,158	0	35	0	16	0	3	0	0	0	0	0	0.81	0.84	0.51
	(V11) (655GC) Oscoda	664	630	94.88%	34	5.12%	0	0	591	0	39	0	22	0	12	0	0	0	0	0	0.21	10.38	3.10
	(V11) (655GD) Alpena	807	804	99.63%	3	0.37%	0	0	793	0	11	0	3	0	0	0	0	0	0	0	1.60	1.39	0.84
	(V11) (655GE) Clare County	1,316	1,285	97.64%	31	2.36%	0	1	1,264	1	21	0	22	0	9	0	0	0	0	0	0.38	0.78	1.24
	(V11) (655GF) Bad Axe	407	407	100.00%	0	0.00%	0	0	399	0	8	0	0	0	0	0	0	0	0	0	0.77	0.39	2.18
	(V11) (655GG) Cadillac	1,020	1,008	98.82%	12	1.18%	0	0	989	0	19	0	6	0	4	0	2	0	0	0	0.21	3.01	0.66
	(V11) (655GH) Cheboygan	702	699	99.57%	3	0.43%	0	0	684	0	15	0	3	0	0	0	0	0	0	0	0.71	1.18	1.25
	(V11) (655GI) Grayling	535	495	92.52%	40	7.48%	0	3	406	3	89	0	18	0	17	0	5	0	0	0	8.17	13.84	7.14
(V12) (537) Jesse Brown VAMC (Chicago), IL		44,885	41,890	93.33%	2,995	6.67%	2	77	39,614	5	2,276	0	1,918	25	868	13	204	21	5	13	7.09	7.74	3.14
	(V12) (537) Jesse Brown VAMC - Chicago HCS	34,597	32,528	94.02%	2,069	5.98%	0	77	31,147	5	1,381	0	1,241	25	649	13	175	21	4	13	6.16	6.61	0.52
	(V12) (537BY) Adam Benjamin Jr. (Crown Point IN)	7,976	7,175	89.96%	801	10.04%	0	0	6,487	0	688	0	578	0	196	0	26	0	1	0	6.90	19.01	6.13
	(V12) (537GA) Chicago Heights	651	641	98.46%	10	1.54%	0	0	593	0	48	0	7	0	2	0	1	0	0	0	6.31	0.39	1.28
	(V12) (537GD) Lakeside	1,275	1,160	90.98%	115	9.02%	0	0	1,004	0	156	0	92	0	21	0	2	0	0	0	10.65		0.00
	(V12) (537HA) Auburn Gresham	386	386	100.00%	0	0.00%	0	0	383	0	3	0	0	0	0	0	0	0	0	0	1.95		1.17
(V12) (556) Captain James A Lovell FHCC		14,340	13,971	97.43%	369	2.57%	6	14	12,847	1	1,124	2	346	1	20	0	0	3	3	7	2.61	4.86	4.66
	(V12) (556) Captain James A Lovell FHCC	12,618	12,288	97.38%	330	2.62%	6	14	11,230	1	1,058	2	311	1	16	0	0	3	3	7	3.31	4.72	5.73
	(V12) (556GA) Evanston	373	365	97.86%	8	2.14%	0	0	351	0	14	0	8	0	0	0	0	0	0	0	1.65	4.41	4.07
	(V12) (556GC) McHenry	707	676	95.62%	31	4.38%	0	0	654	0	22	0	27	0	4	0	0	0	0	0	0.57	30.59	1.80
	(V12) (556GD) Kenosha County	642	642	100.00%	0	0.00%	0	0	612	0	30	0	0	0	0	0	0	0	0	0	1.53	6.63	2.39
(V12) (578) Hines, IL		50,101	44,134	88.09%	5,967	11.91%	2	1	41,174	1	2,960	0	4,280	0	1,643	0	32	0	12	0	9.44	11.45	7.68
	(V12) (578) Hines	40,925	35,557	86.88%	5,368	13.12%	0	1	33,264	1	2,293	0	3,792	0	1,534	0	30	0	12	0	12.45	11.91	7.82
	(V12) (578GA) Joliet	3,202	2,956	92.32%	246	7.68%	0	0	2,731	0	225	0	227	0	18	0	1	0	0	0	9.03	3.14	6.74
	(V12) (578GC) Kankakee County	847	818	96.58%	29	3.42%	0	0	787	0	31	0	29	0	0	0	0	0	0	0	1.19	3.41	3.82
	(V12) (578GD) Aurora IL	1,614	1,566	97.03%	48	2.97%	0	0	1,406	0	160	0	45	0	3	0	0	0	0	0	5.61	4.20	3.84
	(V12) (578GE) Elgin	1,077	977	90.71%	100	9.29%	0	0	889	0	88	0	62	0	38	0	0	0	0	0	5.39	41.91	9.95
	(V12) (578GF) Lasalle	889	794	89.31%	95	10.69%	0	0	710	0	84	0	63	0	31	0	1	0	0	0	7.29	5.94	11.26
	(V12) (578GG) Oak Lawn	1,547	1,466	94.76%	81	5.24%	0	0	1,387	0	79	0	62	0	19	0	0	0	0	0	2.68	12.07	9.38
(V12) (585) Iron Mountain, MI		11,484	10,907	94.98%	577	5.02%	1	0	10,158	0	749	0	475	0	85	0	17	0	0	0	6.36	6.08	3.96
	(V12) (585) Iron Mountain MI	7,254	6,887	94.94%	367	5.06%	0	0	6,345	0	542	0	323	0	40	0	4	0	0	0	9.25	5.87	2.43
	(V12) (585GA) Hancock	374	372	99.47%	2	0.53%	0	0	336	0	36	0	1	0	1	0	0	0	0	0	2.16	5.55	3.98
	(V12) (585GB) Rhinelander	861	847	98.37%	14	1.63%	0	0	805	0	42	0	12	0	2	0	0	0	0	0	4.08	7.13	0.72
	(V12) (585GC) Menominee MI	788	784	99.49%	4	0.51%	0	0	774	0	10	0	3	0	0	0	1	0	0	0	0.44	3.91	0.44
	(V12) (585GD) Ironwood	373	370	99.20%	3	0.80%	0	0	363	0	7	0	3	0	0	0	0	0	0	0	1.27	8.37	0.60
	(V12) (585HA) Marquette MI	1,504	1,319	87.70%	185	12.30%	0	0	1,212	0	107	0	132	0	42	0	11	0	0	0	12.11	16.47	8.33
	(V12) (585HB) Sault Ste. Marie	330	328	99.39%	2	0.61%	0	0	323	0	5	0	1	0	0	0	1	0	0	0	0.02	9.95	0.22
(V12) (607) Madison, WI		30,980	29,242	94.39%	1,738	5.61%	1	0	27,676	0	1,566	0	1,205	0	406	0	71	0	56	0	6.43	6.58	2.35
	(V12) (607) Madison WI	25,248	23,661	93.71%	1,587	6.29%	0	0	22,332	0	1,329	0	1,077	0	386	0	70	0	54	0	10.12	6.52	2.25
	(V12) (607GC) Janesville	838	809	96.54%	29	3.46%	0	0	754	0	55	0	26	0	3	0	0	0	0	0	4.84	16.76	1.72
	(V12) (607GD) Baraboo	364	360	98.90%	4	1.10%	0	0	344	0	16	0	3	0	0	0	1	0	0	0	2.91	12.94	1.34
	(V12) (607GE) Beaver Dam	575	564	98.09%	11	1.91%	0	0	505	0	59	0	10	0	1	0	0	0	0	0	7.61	8.33	0.13
	(V12) (607GF) Freepport	533	509	95.50%	24	4.50%	0	0	495	0	14	0	21	0	1	0	0	0	2	0	2.78	12.86	3.42
	(V12) (607HA) Rockford	3,422	3,339	97.57%	83	2.43%	0	0	3,246	0	93	0	68	0	15	0	0	0	0	0	0.92	5.65	2.87
(V12) (676) Tomah, WI		15,087	14,844	98.39%	243	1.61%	10	1	14,441	1	403	0	192	0	17	0	32	0	2	0	0.91	3.16	2.29
	(V12) (676) Tomah	9,070	8,946	98.63%	124	1.37%	0	1	8,692	1	254	0	118	0	4	0	1	0	1	0	1.14	3.08	0.66
	(V12) (676GA) Wausau	1,790	1,771	98.94%	19	1.06%	0	0	1,727	0	44	0	14	0	3	0	2	0	0	0	0.87	1.20	2.04
	(V12) (676GC) La Crosse	2,041	2,028	99.36%	13	0.64%	0	0	1,968	0	60	0	13	0	0	0	0	0	0	0	0.55	1.66	2.06
	(V12) (676GD) Wisconsin Rapids	2,020	1,934	95.74%	86	4.26%	0	0	1,890	0	44	0	47	0	9	0	29	0	1	0	0.83	3.73	15.12
	(V12) (676GE) Clark County	166	165	99.40%	1	0.60%	0	0	164	0	1	0	0	0	1	0	0	0	0	0	0.47	1.33	2.16
(V12) (695) Milwaukee, WI		58,934	54,829	93.03%	4,105	6.97%	6	10	51,926	1	2,903	0	2,828	2	1,079	5	154	0	44	2	1.29	8.96	3.23
	(V12) (695) Milwaukee WI	43,517	40,159	92.28%	3,358	7.72%	0	10	37,627	1	2,532	0	2,301	2	879	5	136	0	42	2	1.57	9.63	2.04
	(V12) (695BU) VADOM Milwaukee	15	15	100.00%	0	0.00%	0	0	15	0	0	0	0	0	0	0	0	0	0	0			0.00
	(V12) (695BY) Appleton	6,679	6,504	97.38%	175	2.62%	0	0	6,352	0	152	0	104	0	54	0	15	0	2	0	1.03	0.59	5.53
	(V12) (695GA) Union Grove WI	1,105	1,094	99.00%	11	1.00%	0	0	1,072	0	22	0	11	0	0	0	0	0	0	0	0.90	0.00	1.66
	(V12) (695GC) Cleveland	1,208	1,187	98.26%	21	1.74%	0	0	1,155	0	32	0	20	0	1	0	0	0	0	0	2.23	0.45	3.52
	(V12) (695GD) Milo C Huempfnr	6,410	5,870	91.58%	540	8.42%	0	0	5,705	0	165	0	392	0	145	0	3	0	0	0	0.73	7.98	3.90
(V15) (589) Columbia, MO		49,584	49,116	99.06%	468	0.94%	8	15	48,325	4	791	3	288	1	62	4	35	0	83	3	1.22	2.65	1.43
	(V15) (589A4) Columbia MO	39,030	38,676	99.09%	354	0.91%	0	9	38,012	2	664	1	196	1	52								

Pending Wait Times Using Preferred Date*

Facility (Administrative Parent) (Data On 10/15/14)																							
	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
	(V15) (589GH) Lake of the Ozarks/Camdenton	1,587	1,586	99.94%	1	0.06%	0	4	1,574	2	12	0	1	0	0	0	0	0	0	2	1.68	0.00	2.08
	(V15) (589GX) Mexico	1,051	1,051	100.00%	0	0.00%	0	0	1,047	0	4	0	0	0	0	0	0	0	0	0	2.41		0.01
	(V15) (589GY) St. James	1,162	1,157	99.57%	5	0.43%	0	0	1,155	0	2	0	1	0	1	0	1	0	2	0	1.01		1.67
	(V15) (589JA) Sedalia	760	757	99.61%	3	0.39%	0	0	756	0	1	0	2	0	1	0	0	0	0	0	0.60		0.10
	(V15) (589JD) Marshfield	269	254	94.42%	15	5.58%	0	1	250	0	4	1	11	0	4	0	0	0	0	0	3.99		
	(V15) (589ME) IDES Fort Leonard Wood	9	9	100.00%	0	0.00%	0	0	8	0	1	0	0	0	0	0	0	0	0	0		0.00	4.75
(V15) (589) Kansas City, MO		33,330	31,687	95.07%	1,643	4.93%	17	106	30,388	18	1,299	26	822	18	462	13	277	18	82	13	3.40	6.43	2.53
	(V15) (589) Kansas City	30,929	29,331	94.83%	1,598	5.17%	0	103	28,130	17	1,201	24	785	18	461	13	273	18	79	13	3.40	6.44	2.64
	(V15) (589G1) Warrensburg	379	379	100.00%	0	0.00%	0	1	376	0	3	1	0	0	0	0	0	0	0	0	1.36		0.94
	(V15) (589GB) Belton	392	392	100.00%	0	0.00%	0	1	388	1	4	0	0	0	0	0	0	0	0	0	0.75		0.00
	(V15) (589GC) Louisburg-Paola	459	454	98.91%	5	1.09%	0	0	446	0	8	0	1	0	1	0	2	0	1	0	2.84		0.24
	(V15) (589GD) Nevada	557	552	99.10%	5	0.90%	0	0	526	0	26	0	3	0	0	0	0	0	2	0	2.59		3.22
	(V15) (589GZ) Cameron	144	143	99.31%	1	0.69%	0	0	142	0	1	0	0	0	0	0	1	0	0	0	1.75		0.00
	(V15) (589HK) MOC Kansas City Mobile Medical Unit	71	64	90.14%	7	9.86%	0	1	57	0	7	1	7	0	0	0	0	0	0	0	6.64		0.00
	(V15) (589JB) Excelsior Springs	386	359	93.01%	27	6.99%	0	0	310	0	49	0	26	0	0	0	1	0	0	0	9.11	0.00	3.40
	(V15) (589MC) IDES Whiteman AFB	13	13	100.00%	0	0.00%	0	0	13	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V15) (589) Eastern KS HCS, KS		35,980	34,940	97.11%	1,040	2.89%	45	1	34,065	1	875	0	687	0	327	0	22	0	4	0	2.00	6.46	1.05
	(V15) (589A5) Eastern KS HCS Topeka Div	18,563	17,836	96.08%	727	3.92%	0	0	17,257	0	579	0	444	0	268	0	13	0	2	0	2.02	8.32	1.16
	(V15) (589A6) Eastern KS HCS Leavenworth Div	11,008	10,744	97.60%	264	2.40%	0	1	10,546	1	198	0	207	0	51	0	5	0	1	0	1.39	4.32	0.30
	(V15) (589BU) Leavenworth DCHV	3,584	3,573	99.69%	11	0.31%	0	0	3,554	0	19	0	10	0	0	0	1	0	0	0		0.51	0.90
	(V15) (589G9) Ft. Riley, KS	10	10	100.00%	0	0.00%	0	0	10	0	0	0	0	0	0	0	0	0	0	0		1.40	
	(V15) (589GI) St. Joseph	659	657	99.70%	2	0.30%	0	0	648	0	9	0	0	0	2	0	0	0	0	0	1.24	1.22	0.97
	(V15) (589GJ) Wyandotte Co	495	479	96.77%	16	3.23%	0	0	464	0	15	0	14	0	1	0	1	0	0	0	4.66	0.00	1.79
	(V15) (589GM) Chanute	109	109	100.00%	0	0.00%	0	0	98	0	11	0	0	0	0	0	0	0	0	0	3.42		6.45
	(V15) (589GN) Emporia	109	103	94.50%	6	5.50%	0	0	91	0	12	0	2	0	3	0	1	0	0	0	7.00		10.25
	(V15) (589GP) Garnett	47	46	97.87%	1	2.13%	0	0	38	0	8	0	1	0	0	0	0	0	0	0	2.57		12.38
	(V15) (589GR) Junction City	690	688	99.71%	2	0.29%	0	0	687	0	1	0	1	0	0	0	1	0	0	0	0.13		0.11
	(V15) (589GT) Seneca	17	17	100.00%	0	0.00%	0	0	17	0	0	0	0	0	0	0	0	0	0	0	0.00		
	(V15) (589GU) Lawrence	280	280	100.00%	0	0.00%	0	0	280	0	0	0	0	0	0	0	0	0	0	0	0.13		0.09
	(V15) (589GV) Ft. Scott (Bourbon Co.)	341	330	96.77%	11	3.23%	0	0	308	0	22	0	8	0	2	0	0	0	1	0	5.61		8.84
	(V15) (589MA) Ft. Riley DES Clinic	50	50	100.00%	0	0.00%	0	0	49	0	1	0	0	0	0	0	0	0	0	0		0.00	1.05
	(V15) (589MD) IDES Fort Leavenworth	18	18	100.00%	0	0.00%	0	0	18	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V15) (589) Wichita, KS		17,919	17,111	95.49%	808	4.51%	2	131	16,395	30	716	14	495	6	244	1	63	10	6	70	3.31	8.61	1.72
	(V15) (589A7) Robert J. Dole VAM&ROC (Wichita)	15,527	14,771	95.13%	756	4.87%	0	81	14,177	9	594	13	458	6	229	0	63	5	6	48	2.31	8.87	1.94
	(V15) (589G2) Dodge City	245	245	100.00%	0	0.00%	0	2	245	0	0	0	0	0	0	0	0	0	0	2	0.79	0.00	0.00
	(V15) (589G3) Liberal	47	47	100.00%	0	0.00%	0	2	46	0	1	0	0	0	0	0	0	1	0	1	1.41	0.00	0.00
	(V15) (589G4) Hays	554	553	99.82%	1	0.18%	0	1	524	0	29	0	1	0	0	1	0	0	0	0	4.63	0.86	0.22
	(V15) (589G5) Parsons	334	334	100.00%	0	0.00%	0	7	334	0	0	0	0	0	0	0	0	2	0	5	0.52	0.00	0.00
	(V15) (589G7) Hutchinson	427	425	99.53%	2	0.47%	0	10	403	0	22	0	2	0	0	0	0	2	0	8	3.39	0.03	0.01
	(V15) (589GW) Salina	773	724	93.66%	49	6.34%	0	28	654	21	70	1	34	0	15	0	0	0	0	6	8.09	0.15	2.83
	(V15) (589MB) IDES McConnell AFB	12	12	100.00%	0	0.00%	0	0	12	0	0	0	0	0	0	0	0	0	0				

Pending Wait Times Using Preferred Date*

Facility (Administrative Parent) (Data On 10/15/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
	(V15) (657) St Louis-John Cochran	38,620	37,690	97.59%	930	2.41%	0	4	35,522	4	2,168	0	604	0	137	0	103	0	86	0	2.91	4.74	3.21
	(V15) (657A0) St Louis-Jeff Bks.	16,828	16,024	95.22%	804	4.78%	0	0	13,731	0	2,293	0	477	0	221	0	92	0	14	0	5.86	15.84	5.94
	(V15) (657GA) Belleville	727	661	90.92%	66	9.08%	0	0	576	0	85	0	65	0	1	0	0	0	0	0	8.45	0.00	4.52
	(V15) (657GB) St. Louis CBOC	769	768	99.87%	1	0.13%	0	0	735	0	33	0	1	0	0	0	0	0	0	0	3.45	1.15	3.04
	(V15) (657GD) St. Charles County	558	555	99.46%	3	0.54%	0	0	543	0	12	0	3	0	0	0	0	0	0	0	1.34	0.41	3.54
	(V15) (657GS) Washington	409	406	99.27%	3	0.73%	0	0	388	0	18	0	3	0	0	0	0	0	0	0	3.77	0.00	0.14
	(V15) (657MA) IDES Scott AFB	5	5	100.00%	0	0.00%	0	0	5	0	0	0	0	0	0	0	0	0	0	0		0.00	0.00
(V16) (502) Alexandria, LA		26,315	24,610	93.52%	1,705	6.48%	2	236	23,271	10	1,339	10	896	18	687	22	46	25	76	151	3.58	12.52	3.49
	(V16) (502) Alexandria	19,165	17,820	92.98%	1,345	7.02%	0	151	16,781	5	1,039	4	671	12	566	15	34	10	74	105	4.32	12.56	0.87
	(V16) (502GA) Jennings	2,027	2,011	99.21%	16	0.79%	0	84	1,918	4	93	6	14	6	1	7	0	15	1	46	7.49	6.79	1.37
	(V16) (502GB) Lafayette Parish	3,626	3,319	91.53%	307	8.47%	0	1	3,169	1	150	0	176	0	119	0	12	0	0	0	0.36	13.17	10.69
	(V16) (502GF) Fort Polk	1,068	1,033	96.72%	35	3.28%	0	0	993	0	40	0	34	0	1	0	0	0	0	0	1.51	0.00	2.71
	(V16) (502GG) Natchitoches	412	410	99.51%	2	0.49%	0	0	393	0	17	0	1	0	0	0	0	0	1	0	4.46	3.50	2.56
	(V16) (502MA) IDES Fort Polk	17	17	100.00%	0	0.00%	0	0	17	0	0	0	0	0	0	0	0	0	0	0		0.29	
(V16) (520) Gulf Coast HCS, MS		50,623	43,290	85.51%	7,333	14.49%	4	179	39,654	133	3,636	6	4,551	7	1,819	17	758	10	205	6	13.47	14.90	8.03
	(V16) (520) Biloxi	18,076	15,760	87.19%	2,316	12.81%	0	80	14,205	68	1,555	1	1,509	2	566	6	177	3	64	0	16.17	13.60	5.24
	(V16) (520BZ) Pensacola	20,412	16,644	81.54%	3,768	18.46%	0	96	15,221	62	1,423	5	2,162	5	968	11	498	7	140	6	11.69	17.77	14.43
	(V16) (520GA) Mobile	6,313	5,771	91.41%	542	8.59%	0	2	5,497	2	274	0	279	0	190	0	73	0	0	0	9.31	11.09	3.97
	(V16) (520GB) Panama City	3,078	2,595	84.31%	483	15.69%	0	0	2,377	0	218	0	386	0	86	0	10	0	1	0	21.90	2.70	5.29
	(V16) (520GC) Eglin AFB	2,744	2,520	91.84%	224	8.16%	0	1	2,354	1	166	0	215	0	9	0	0	0	0	0	10.62	1.87	4.81
(V16) (564) Fayetteville, AR		37,645	34,934	92.80%	2,711	7.20%	10	2	32,746	2	2,188	0	1,705	0	631	0	169	0	206	0	2.76	8.67	6.50
	(V16) (564) Fayetteville AR	20,051	17,959	89.57%	2,092	10.43%	0	2	16,410	2	1,549	0	1,237	0	502	0	161	0	192	0	2.53	11.41	11.47
	(V16) (564BY) Gene Taylor	9,282	9,011	97.08%	271	2.92%	0	0	8,687	0	324	0	187	0	79	0	3	0	2	0	2.96	4.41	0.75
	(V16) (564GA) Harrison	427	426	99.77%	1	0.23%	0	0	415	0	11	0	1	0	0	0	0	0	0	0	1.54	0.00	0.00
	(V16) (564GB) Ft. Smith	3,693	3,425	92.74%	268	7.26%	0	0	3,232	0	193	0	211	0	43	0	4	0	10	0	2.41	4.37	10.73
	(V16) (564GC) Branson	3,143	3,104	98.76%	39	1.24%	0	0	3,023	0	81	0	32	0	6	0	0	0	1	0	4.58	0.91	1.37
	(V16) (564GD) Ozark	445	409	91.91%	36	8.09%	0	0	392	0	17	0	35	0	1	0	0	0	0	0	1.34	1.17	8.98
	(V16) (564GE) Jay	604	600	99.34%	4	0.66%	0	0	587	0	13	0	2	0	0	0	1	0	1	0	3.48	0.00	2.31
(V16) (580) Houston, TX		102,257	95,175	93.07%	7,082	6.93%	9	7	91,233	5	3,942	0	4,591	2	2,085	0	333	0	73	0	9.22	5.92	3.66
	(V16) (580) Houston	69,593	64,152	92.18%	5,441	7.82%	0	3	61,477	2	2,675	0	3,571	1	1,575	0	242	0	53	0	17.18	5.20	3.45
	(V16) (580BU) Houston DCHV	0	0	0.00%	0	0.00%	0	2	0	1	0	0	0	1	0	0	0	0	0	0			
	(V16) (580BY) Beaumont	6,748	6,491	96.19%	257	3.81%	0	1	6,359	1	132	0	156	0	75	0	23	0	3	0	2.92	5.90	2.37
	(V16) (580BZ) Charles Wilson VA OPC	4,198	3,973	94.64%	225	5.36%	0	0	3,794	0	179	0	194	0	24	0	6	0	1	0	2.35	15.24	6.76
	(V16) (580GC) Galveston County	4,881	4,751	97.34%	130	2.66%	0	0	4,651	0	100	0	97	0	23	0	8	0	2	0	2.67	5.83	1.15
	(V16) (580GD) Conroe CBOC TX	4,625	4,453	96.28%	172	3.72%	0	0	4,294	0	159	0	87	0	71	0	11	0	3	0	5.24	3.85	3.29
	(V16) (580GE) Katy	3,677	3,415	92.87%	262	7.13%	0	0	3,162	0	253	0	134	0	82	0	35	0	11	0	7.82	6.35	6.93
	(V16) (580GF) Lake Jackson	1,039	965	92.88%	74	7.12%	0	0	854	0	111	0	74	0	0	0	0	0	0	0	11.23	0.91	3.98
	(V16) (580GG) Richmond	3,808	3,749	98.45%	59	1.55%	0	0	3,630	0	119	0	49	0	7	0	3	0	0	0	1.26	5.89	3.55
	(V16) (580GH) Tomball	3,688	3,226	87.47%	462	12.53%	0	1	3,012	1	214	0	229	0	228	0	5	0	0	0	4.57	22.09	2.65
(V16) (586) Jackson, MS		38,027	36,656	96.39%	1,371	3.61%	4	92	35,428	28	1,228	11	942	18	313	10	62	15	54	10	6.58	3.29	1.32
	(V16) (586) G. V. (Sonny) Montgomery VAMC	33,429	32,163	96.21%	1,266	3.79%	0	80	31,140	26	1,023	9	885	14	270	8	57	13	54	10	7.03	3.29	1.52
	(V16) (586GA) Durant (Kosciusko)	219	219	100.00%	0	0.00%	0	0	205	0	14	0	0	0	0	0	0	0	0	0	5.38		0.00
	(V16) (586GB) Meridian	449	448	99.78%	1	0.22%	0	2	445	0	3	2	1	0	0	0	0	0	0	0	0.75	0.00	0.24
	(V16) (586GC) Greenville	481	479	99.58%	2	0.42%	0	2	438	0	41	0	1	1	1	1	0	0	0	0	5.86	0.00	0.00
	(V16) (586GD) Hattiesburg	1,541	1,462	94.87%	79	5.13%	0	4	1,413	1	49	0	36	0	38	1	5	2	0	0	9.07	0.00	0.68
	(V16) (586GE) Natchez (Adams County)	537	536	99.81%	1	0.19%	0	0	526	0	10	0	1	0	0	0	0	0	0	0	2.19		0.00
	(V16) (586GF) Columbus	688	685	99.56%	3	0.44%	0	0	661	0	24	0	2	0	1	0	0	0	0	0	2.73	0.00	0.16
	(V16) (586GG) McComb	683	664	97.22%	19	2.78%	0	4	600	1	64	0	16	3	3	0	0	0	0	0	9.48		1.28
(V16) (598) Little Rock, AR		62,770	60,256	95.99%	2,514	4.01%	17	16	56,909	9	3,347	2	1,499	3	782	1	141	1	92	0	7.80	3.76	6.58
	(V16) (598) Central AR. Veterans HCS LR	28,399	27,808	97.92%	591	2.08%	0	7	26,480	6	1,328	1	376	0	120	0	37	0	58	0	0.29	3.42	0.90
	(V16) (598A0) Central AR. Veterans HCS NLR	22,537	21,151	93.85%	1,386	6.15%	0	6	19,878	3	1,273	0	808	3	525	0	38	0	15	0	8.08	4.53	8.80
	(V16) (598GA) Mountain Home	1,708	1,707	99.94%	1	0.06%	0	0	1,661	0	46	0	0	0	0	0	0	0	1	0	2.02	2.86	5.76
	(V16) (598GB) Eldorado	1,324	1,239	93.58%	85	6.42%	0	1	1,162	0	77	0	37	0	29	0	16	1	3	0	9.87	0.00	3.80
	(V16) (598GC) Hot Springs	1,355	1,351	99.70%	4	0.30%	0	0	1,333	0	18	0	2	0	2	0	0	0	0	0	2.66	1.05	0.28
	(V16) (598GD) Mena	768	757	98.57%	11	1.43%	0	0	729	0	28	0	7	0	3	0	0	0	1	0	4.33	0.00	4.82
	(V16) (598GE) Pine Bluff CBOC	1,124	1,070	95.20%	54	4.80%	0	0	965	0	105	0	38	0	10	0	3	0	3	0	6.46	0.00	8.32
	(V16) (598GF) Searcy	2,740	2,640	96.35%	100	3.65%	0	0	2,471	0	169	0	55	0	20	0	23	0	2	0	7.75	0.00	1.30
	(V16) (598GG) Conway	2,364	2,099	88.79%	265	11.21%	0	2	1,845	0	254	1	164	0	70	1	24	0	7	0	16.96	3.97	6.32
	(V16) (598GH) Russellville	441	424	96.15%	17	3.85%	0	0	375	0	49	0	12	0	3	0	0	0	2	0	6.64	0.00	8.15
	(V16) (598PA) Little Rock PR RTP	10	10	100.00%	0	0.00%	0	0	10	0	0	0	0	0	0	0	0	0	0	0		0.60	
(V16) (623) Muskogee, OK		22,355	21,187	94.78%	1,168	5.22%	0	53	19,830	10	1,357	14	952	16	216	8	0	3	0	2	5.55	6.99	2.04
	(V16) (623) Muskogee	10,3																					

Pending Wait Times Using Preferred Date*

Facility (Administrative Parent) (Data On 10/15/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
(V16) (629) New Orleans, LA		40,009	34,897	87.22%	5,112	12.78%	24	63	31,037	4	3,860	10	2,897	13	2,190	25	22	10	3	1	12.91	14.20	6.30
	(V16) (629) New Orleans	27,415	23,191	84.59%	4,224	15.41%	0	58	20,188	4	3,003	7	2,314	13	1,888	24	20	9	2	1	18.68	15.15	10.94
	(V16) (629BY) Baton Rouge	6,811	6,123	89.90%	688	10.10%	0	5	5,490	0	633	3	428	0	257	1	2	1	1	0	15.98	9.19	3.23
	(V16) (629GA) Houma	859	853	99.30%	6	0.70%	0	0	830	0	23	0	6	0	0	0	0	0	0	0	3.03	0.91	1.71
	(V16) (629GB) Hammond CBOC LA	2,269	2,156	95.02%	113	4.98%	0	0	2,056	0	100	0	86	0	27	0	0	0	0	0	1.08	3.87	7.55
	(V16) (629GC) Slidell CBOC LA	1,473	1,436	97.49%	37	2.51%	0	0	1,372	0	64	0	21	0	16	0	0	0	0	0	2.45	6.72	2.60
	(V16) (629GD) St. John CBOC LA	754	741	98.28%	13	1.72%	0	0	723	0	18	0	12	0	1	0	0	0	0	0	3.97	3.63	2.21
	(V16) (629GE) Franklin	169	159	94.08%	10	5.92%	0	0	147	0	12	0	10	0	0	0	0	0	0	0	4.19		9.35
	(V16) (629GF) Bogalusa	259	238	91.89%	21	8.11%	0	0	231	0	7	0	20	0	1	0	0	0	0	0	2.84		5.56
(V16) (635) Oklahoma City, OK		35,354	33,584	94.99%	1,770	5.01%	36	129	31,464	72	2,120	14	1,054	20	526	10	160	8	30	5	3.64	8.31	2.04
	(V16) (635) Oklahoma City	30,473	28,775	94.43%	1,698	5.57%	0	127	26,819	71	1,956	14	1,002	20	507	10	159	7	30	5	3.15	8.55	1.87
	(V16) (635GA) Lawton	2,467	2,427	98.38%	40	1.62%	0	1	2,352	0	75	0	25	0	15	0	0	1	0	0	4.75	1.45	1.40
	(V16) (635GB) Wichita Falls	1,019	1,007	98.82%	12	1.18%	0	0	951	0	56	0	11	0	1	0	0	0	0	0	5.29		3.82
	(V16) (635GC) Blackwell	149	148	99.33%	1	0.67%	0	0	144	0	4	0	0	0	1	0	0	0	0	0	1.50		0.00
	(V16) (635GD) Ada	366	362	98.91%	4	1.09%	0	1	340	1	22	0	4	0	0	0	0	0	0	0	4.88		5.63
	(V16) (635GE) Stillwater	396	392	98.99%	4	1.01%	0	0	390	0	2	0	4	0	0	0	0	0	0	0	2.53	0.00	0.34
	(V16) (635GF) Altus	99	91	91.92%	8	8.08%	0	0	91	0	0	0	6	0	1	0	1	0	0	0	8.76		2.29
	(V16) (635GG) Enid	166	166	100.00%	0	0.00%	0	0	165	0	1	0	0	0	0	0	0	0	0	0	1.16	0.00	0.54
	(V16) (635HB) Ardmore	219	216	98.63%	3	1.37%	0	0	212	0	4	0	2	0	1	0	0	0	0	0	1.85		4.66
(V16) (667) Shreveport, LA		38,188	37,197	97.40%	991	2.60%	23	6	35,840	5	1,357	1	558	0	209	0	119	0	105	0	6.12	3.59	3.03
	(V16) (667) Overton Brooks VAMC	29,443	28,639	97.27%	804	2.73%	0	4	27,564	3	1,075	1	478	0	170	0	83	0	73	0	8.14	3.69	2.89
	(V16) (667GA) Texarkana	2,487	2,421	97.35%	66	2.65%	0	1	2,318	1	103	0	28	0	19	0	18	0	1	0	4.39	3.98	3.49
	(V16) (667GB) Monroe	1,780	1,762	98.99%	18	1.01%	0	0	1,727	0	35	0	13	0	3	0	1	0	1	0	1.61	0.95	2.36
	(V16) (667GC) Longview	4,476	4,373	97.70%	103	2.30%	0	1	4,229	1	144	0	39	0	17	0	17	0	30	0	5.35	1.91	3.72
	(V16) (667MA) IDES Barksdale AFB	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V17) (549) Dallas, TX		89,964	86,538	96.19%	3,426	3.81%	15	9	82,033	1	4,505	8	2,710	0	548	0	107	0	61	0	5.20	4.67	3.70
	(V17) (549) Dallas VAMC	65,066	62,569	96.16%	2,497	3.84%	0	8	59,518	0	3,051	8	1,996	0	368	0	79	0	54	0	5.64	4.87	1.72
	(V17) (549A4) Bonham VAMC	6,180	5,869	94.97%	311	5.03%	0	1	5,602	1	267	0	241	0	68	0	0	0	2	0	3.54	5.58	7.62
	(V17) (549BV) VADOM Bonham	3	3	100.00%	0	0.00%	0	0	3	0	0	0	0	0	0	0	0	0	0	0	3.00		
	(V17) (549BY) Fort Worth Satellite	13,527	13,235	97.84%	292	2.16%	0	0	12,611	0	624	0	200	0	65	0	23	0	4	0	2.78	2.90	5.57
	(V17) (549GA) Camp-Fannin	1,381	1,211	87.69%	170	12.31%	0	0	1,040	0	171	0	123	0	42	0	5	0	0	0	14.29	3.73	8.87
	(V17) (549GD) Denton Area Primary Care Network	1,673	1,593	95.22%	80	4.78%	0	0	1,354	0	239	0	79	0	0	0	0	1	0		8.15	0.20	5.20
	(V17) (549GE) Decatur Area Primary Care Network	408	404	99.02%	4	0.98%	0	0	372	0	32	0	2	0	2	0	0	0	0	0	3.09		10.19
	(V17) (549GF) Eastland Area Primary Care Network	411	403	98.05%	8	1.95%	0	0	396	0	7	0	6	0	2	0	0	0	0	0	1.60		
	(V17) (549GH) Greenville Area PCN	368	367	99.73%	1	0.27%	0	0	323	0	44	0	1	0	0	0	0	0	0	0	5.77	0.00	9.75
	(V17) (549GU) Sherman	947	884	93.35%	63	6.65%	0	0	814	0	70	0	62	0	1	0	0	0	0	0	5.93		4.06
(V17) (671) San Antonio, TX		53,647	49,917	93.05%	3,730	6.95%	5	29	46,138	22	3,779	4	2,803	3	899	0	26	0	2	0	7.11	6.18	7.26
	(V17) (671) San Antonio VAMC	34,138	31,431	92.07%	2,707	7.93%	0	26	29,057	20	2,374	3	1,903	3	786	0	16	0	2	0	10.66	6.40	6.06
	(V17) (671A4) Kerrville VAMC	4,238	4,110	96.98%	128	3.02%	0	2	3,927	1	183	1	121	0	7	0	0	0	0	0	3.19	2.70	5.06
	(V17) (671BU) San Antonio Domiciliary	136	136	100.00%	0	0.00%	0	0	134	0	2	0	0	0	0	0	0	0	0	0			0.31
	(V17) (671BY) Frank M. Tejeda Satellite	9,273	8,694	93.76%	579	6.24%	0	1	7,978	1	716	0	514	0	61	0	4	0	0	0	4.51	2.81	8.55
	(V17) (671GB) Victoria	1,242	1,107	89.13%	135	10.87%	0	0	982	0	125	0	122	0	13	0	0	0	0	0	11.69	9.02	1.91
	(V17) (671GC) Del Rio	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0.00		
	(V17) (671GF) South Bexar Cnty	1,512	1,437	95.04%	75	4.96%	0	0	1,350	0	87	0	58	0	14	0	3	0	0	0	5.19		6.88
	(V17) (671GH) Beeville	31	31	100.00%	0	0.00%	0	0	31	0	0	0	0	0	0	0	0	0	0	0	0.00		
	(V17) (671GK) San Antonio Area PCN	881	866	98.30%	15	1.70%	0	0	810	0	56	0	14	0	1	0	0	0	0	0	3.45		
	(V17) (671GL) New Braunfels (Comal County)	182	182	100.00%	0	0.00%	0	0	175	0	7	0	0	0	0	0	0	0	0	0	0.72		
	(V17) (671GN) Seguin (Guadalupe County)	15	15	100.00%	0	0.00%	0	0	15	0	0	0	0	0	0	0	0	0	0	0	0.00		
	(V17) (671GO) San Antonio, TX	1,997	1,906	95.44%	91	4.56%	0	0	1,677	0	229	0	71	0	17	0	3	0	0	0	6.95	7.50	7.11
(V17) (674) Temple, TX		86,223	79,103	91.74%	7,120	8.26%	19	1	73,120	1	5,983	0	5,090	0	1,549	0	342	0	139	0	13.53	7.26	10.36
	(V17) (674) Temple VAMC	49,877	46,815	93.86%	3,062	6.14%	0	1	43,984	1	2,831	0	1,892	0	841	0	245	0	84	0	12.25	5.52	14.49
	(V17) (674A4) Waco VAMC	7,313	6,422	87.82%	891	12.18%	0	0	5,738	0	684	0	604	0	274	0	8	0	5	0	12.56	15.56	5.66
	(V17) (674BY) Austin Satellite	22,872	19,995	87.42%	2,877	12.58%	0	0	18,045	0	1,950	0	2,336	0	409	0	86	0	46	0	19.04	8.88	9.22
	(V17) (674GA) Palestine	985	956	97.06%	29	2.94%	0	0	905	0	51	0	16	0	12	0	1	0	0	0	5.03	6.92	6.73
	(V17) (674GB) Brownwood	824	815	98.91%	9	1.09%	0	0	797	0	18	0	8	0	0	0	0	0	1	0	5.04	42.00	1.46
	(V17) (674GC) College Station (Bryan)	2,145	2,044	95.29%	101	4.71%	0	0	1,857	0	187	0	93	0	6	0	0	0	2	0	9.86	19.06	5.53
	(V17) (674GD) Cedar Park	1,994	1,844	92.48%	150	7.52%	0	0	1,606	0	238	0	140	0	7	0	2	0	1	0	9.74	10.36	7.29
	(V17) (674HB) La Grange	213	212	99.53%	1	0.47%	0	0	188	0	24	0	1	0	0	0	0	0	0	0	6.05	0.00	1.29
(V17) (740) VA Texas Valley Coastal Bend HCS		17,475	14,699	84.11%	2,776	15.89%	13	33	13,229	10	1,470	6	1,297	2	852	6	578	1	49	8	24.92	8.31	5.56
	(V17) (740) VA Texas Valley Coastal Bend HCC	3,208	2,805	87.44%	403	12.56%	0	32	2,452	9	353	6	283	2	106	6	12	1	2	8		10.85	0.35
	(V17) (740GA) Harlingen	3,348	2,280	68.10%	1,068	31.90%	0	0	2,006	0	274	0	375	0	279	0	410	0	4	0	42.35	3.47	11.79
	(V17) (740GB) McAllen	4,198	3,374	80.37%	824	19.63%	0	1	2,904	1	470	0	313	0	329	0	139	0	43	0	25.86	6.64	

Pending Wait Times Using Preferred Date*

Facility (Administrative Parent) (Data On 10/15/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
	(V17) (740GC) Corpus Christi	5,474	4,997	91.29%	477	8.71%	0	0	4,637	0	360	0	326	0	134	0	17	0	0	0	12.08	4.40	4.46
	(V17) (740GD) Laredo	1,247	1,243	99.68%	4	0.32%	0	0	1,230	0	13	0	0	0	4	0	0	0	0	0	2.17	1.41	2.91
(V18) (501) New Mexico HCS		45,339	39,178	86.41%	6,161	13.59%	1	211	35,531	184	3,647	10	3,058	12	2,684	2	383	1	36	2	16.88	12.39	8.12
	(V18) (501) Albuquerque	35,499	30,607	86.22%	4,892	13.78%	0	208	27,627	182	2,980	9	2,231	12	2,327	2	310	1	24	2	22.78	12.14	6.99
	(V18) (501BV) Gallup Domiciliary	4	4	100.00%	0	0.00%	0	0	4	0	0	0	0	0	0	0	0	0	0	0			
	(V18) (501G2) Las Vegas	843	821	97.39%	22	2.61%	0	0	768	0	53	0	19	0	2	0	0	0	1	0	3.98	0.00	10.28
	(V18) (501GA) Artesia	586	569	97.10%	17	2.90%	0	0	549	0	20	0	13	0	4	0	0	0	0	0	0.46	0.00	9.66
	(V18) (501GB) Farmington	1,447	992	68.56%	455	31.44%	0	1	901	1	91	0	412	0	40	0	2	0	1	0	21.51	0.00	15.33
	(V18) (501GC) Silver City	529	515	97.35%	14	2.65%	0	1	498	1	17	0	11	0	2	0	0	0	1	0	3.53	0.00	5.74
	(V18) (501GD) Gallup NM	1,006	959	95.33%	47	4.67%	0	0	916	0	43	0	30	0	6	0	11	0	0	0	2.90	0.00	8.72
	(V18) (501GE) Espanola	403	381	94.54%	22	5.46%	0	1	349	0	32	1	19	0	3	0	0	0	0	0	3.39	0.00	10.58
	(V18) (501GH) Truth or Consequences	265	264	99.62%	1	0.38%	0	0	254	0	10	0	1	0	0	0	0	0	0	0	1.04		5.67
	(V18) (501GI) Alamogordo	459	452	98.47%	7	1.53%	0	0	430	0	22	0	5	0	2	0	0	0	0	0	4.91	0.00	8.13
	(V18) (501GJ) Durango	886	886	100.00%	0	0.00%	0	0	878	0	8	0	0	0	0	0	0	0	0	0	0.51	0.50	1.66
	(V18) (501GK) Santa Fe	892	664	74.44%	228	25.56%	0	0	546	0	118	0	110	0	109	0	1	0	8	0	30.04	0.00	4.46
	(V18) (501GM) Rio Rancho	2,223	1,774	79.80%	449	20.20%	0	0	1,534	0	240	0	200	0	189	0	59	0	1	0	22.44	20.59	14.19
	(V18) (501HB) Raton	290	283	97.59%	7	2.41%	0	0	270	0	13	0	7	0	0	0	0	0	0	0	2.26	0.00	8.96
	(V18) (501MA) IDES Kirtland AFB	7	7	100.00%	0	0.00%	0	0	7	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V18) (504) Amarillo, TX		20,175	19,315	95.74%	860	4.26%	5	9	18,755	6	560	3	462	0	353	0	32	0	13	0	11.20	2.89	0.69
	(V18) (504) Amarillo HCS	12,531	11,788	94.07%	743	5.93%	0	9	11,483	6	305	3	381	0	324	0	27	0	11	0	14.74	2.78	0.52
	(V18) (504BY) Lubbock TX	6,804	6,693	98.37%	111	1.63%	0	0	6,464	0	229	0	76	0	28	0	5	0	2	0	3.70	3.16	0.60
	(V18) (504BZ) Clovis	746	746	100.00%	0	0.00%	0	0	737	0	9	0	0	0	0	0	0	0	0	0	0.89	0.59	1.55
	(V18) (504GA) Childress	55	54	98.18%	1	1.82%	0	0	53	0	1	0	1	0	0	0	0	0	0	0	1.10		2.30
	(V18) (504HB) Dalhart	39	34	87.18%	5	12.82%	0	0	18	0	16	0	4	0	1	0	0	0	0	0	23.39	0.91	
(V18) (519) Big Spring, TX		7,810	7,437	95.22%	373	4.78%	39	77	6,739	29	698	21	286	11	36	12	23	4	28	0	6.28	7.50	6.88
	(V18) (519) West Texas HCS	3,795	3,680	96.97%	115	3.03%	0	59	3,356	19	324	21	70	8	16	7	6	4	23	0	7.59	6.97	3.24
	(V18) (519GA) Permian Basin CBOC	913	831	91.02%	82	8.98%	0	8	670	0	161	0	80	3	1	5	0	0	1	0	7.03	26.40	11.09
	(V18) (519GB) Hobbs	278	217	78.06%	61	21.94%	0	0	197	0	20	0	28	0	14	0	16	0	3	0	2.93	17.50	39.01
	(V18) (519GD) Ft Stockton	10	10	100.00%	0	0.00%	0	0	8	0	2	0	0	0	0	0	0	0	0	0	9.50		
	(V18) (519HC) Abilene TX	1,795	1,759	97.99%	36	2.01%	0	0	1,657	0	102	0	32	0	3	0	0	0	1	0	4.09	4.91	2.01
	(V18) (519HF) San Angelo	1,019	940	92.25%	79	7.75%	0	10	851	10	89	0	76	0	2	0	1	0	0	0	9.24	15.36	6.19
(V18) (644) Phoenix, AZ		67,279	59,161	87.93%	8,118	12.07%	1	107	52,698	22	6,463	27	5,039	20	1,775	24	863	12	441	2	11.63	18.06	5.52
	(V18) (644) Phoenix	50,743	43,862	86.44%	6,881	13.56%	0	85	38,846	16	5,016	19	4,008	14	1,640	22	811	12	422	2	13.74	18.62	5.06
	(V18) (644BY) Southeast	8,888	8,161	91.82%	727	8.18%	0	20	7,320	4	841	8	580	6	97	2	37	0	13	0	10.74	7.83	7.21
	(V18) (644GA) Sun City	4,693	4,394	93.63%	299	6.37%	0	2	4,046	2	348	0	281	0	9	0	6	0	3	0	4.76	16.97	6.18
	(V18) (644GB) Show Low	950	871	91.68%	79	8.32%	0	0	734	0	137	0	75	0	4	0	0	0	0	0	18.22	29.33	0.52
	(V18) (644GD) Payson (Gila County)	20	15	75.00%	5	25.00%	0	0	4	0	11	0	4	0	0	0	1	0	0	0	16.00		30.40
	(V18) (644GE) Thunderbird	1,853	1,732	93.47%	121	6.53%	0	0	1,633	0	99	0	87	0	24	0	8	0	2	0	9.71	7.32	6.72
	(V18) (644GF) Globe	132	126	95.45%	6	4.55%	0	0	115	0	11	0	4	0	1	0	0	0	1	0	7.02	12.00	0.60
(V18) (649) Northern Arizona HCS		13,618	12,218	89.72%	1,400	10.28%	15	523	11,459	109	759	213	713	72	587	23	98	17	2	89	8.22	13.26	0.50
	(V18) (649) Prescott	10,114	9,030	89.28%	1,084	10.72%	0	523	8,541	109	489	213	430	72	554	23	98	17	2	89	4.49	13.32	0.64
	(V18) (649GA) Kingman	1,192	1,142	95.81%	50	4.19%	0	0	1,046	0	96	0	43	0	7	0	0	0	0	0	7.43	0.00	0.20
	(V18) (649GB) Flagstaff	348	306	87.93%	42	12.07%	0	0	276	0	30	0	41	0	1	0	0	0	0	0	12.37	0.14	0.00
	(V18) (649GC) Lake Havasu	990	951	96.06%	39	3.94%	0	0	893	0	58	0	36	0	3	0	0	0	0	0	6.54	0.00	0.00
	(V18) (649GD) Anthem	234	234	100.00%	0	0.00%	0	0	215	0	19	0	0	0	0	0	0	0	0	0	5.50		0.44
	(V18) (649GE) Cottonwood (Yavapai County)	738	553	74.93%	185	25.07%	0	0	486	0	67	0	163	0	22	0	0	0	0	0	21.26	3.17	0.00
	(V18) (649HK) Prescott	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0.00		
(V18) (678) Southern Arizona HCS		42,629	40,420	94.82%	2,209	5.18%	0	89	38,445	27	1,975	14	1,313	17	609	3	234	11	53	17	7.98	4.73	6.79
	(V18) (678) Tucson	31,446	29,660	94.32%	1,786	5.68%	0	74	28,125	23	1,535	8	1,044	12	496	3	198	11	48	17	10.64	5.17	8.45
	(V18) (678GA) Sierra Vista	2,833	2,779	98.09%	54	1.91%	0	5	2,659	2	120	2	41	1	11	0	2	0	0	0	2.87	2.03	3.51
	(V18) (678GB) Yuma	1,824	1,758	96.38%	66	3.62%	0	7	1,709	2	49	4	49	1	15	0	1	0	1	0	6.66	2.48	2.17
	(V18) (678GC) Casa Grande	1,725	1,674	97.04%	51	2.96%	0	3	1,614	0	60	0	13	3	13	0	22	0	3	0	4.92	3.40	6.02
	(V18) (678GD) Safford	318	316	99.37%	2	0.63%	0	0	307	0	9	0	1	0	0	0	1	0	0	0	2.13	3.00	2.22
	(V18) (678GE) Green Valley	433	413	95.38%	20	4.62%	0	0	385	0	28	0	17	0	3	0	0	0	0	0	2.76	2.20	9.33
	(V18) (678GF) Northwest CBOC	2,094	2,016	96.28%	78	3.72%	0	0	1,901	0	115	0	54	0	19	0	4	0	1	0	6.15	1.45	1.45
	(V18) (678GG) Southeast CBOC	1,939	1,787	92.16%	152	7.84%	0	0	1,728	0	59	0	94	0	52	0	6	0	0	0	11.21	2.80	1.43
	(V18) (678MA) IDES Davis-Monthan AFB	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0		0.00	
	(V18) (678MB) IDES Fort Huachuca	15	15	100.00%	0	0.00%	0	0	15	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V18) (756) El Paso, TX		31,237	27,675	88.60%	3,562	11.40%	9	27	25,126	21	2,549	5	1,975	0	924	0	607	1	56	0	9.53	8.67	18.57
	(V18) (756) El Paso HCS	27,051	23,838	88.12%	3,213	11.88%	0	26	21,494	20	2,344	5	1,777	0	780	0	600	1	56	0	11.44	8.67	23.07
	(V18) (756GA) Las Cruces	2,212	2,060	93.13%	152	6.87%	0	1	1,935	1	125	0	116	0	33	0	3	0	0	0	4.08	7.18	7.43
	(V18) (756GB) El Paso Eastside CBOC	1,931	1,735	89.85%	196	10.15%	0	0	1,662	0	73	0	81	0	111	0	4	0	0	0	1.93		14.13
	(V18																						

Pending Wait Times Using Preferred Date*

Facility (Administrative Parent) (Data On 10/15/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
	(V19) (436GB) Great Falls	1,323	1,247	94.26%	76	5.74%	0	0	1,124	0	123	0	73	0	3	0	0	0	0	0	9.58	2.04	2.11
	(V19) (436GC) Missoula	3,002	2,735	91.11%	267	8.89%	0	1	2,554	1	181	0	150	0	105	0	11	0	1	0	10.00	5.11	5.22
	(V19) (436GD) Bozeman	822	791	96.23%	31	3.77%	0	1	691	0	100	1	31	0	0	0	0	0	0	0	8.75	9.16	2.67
	(V19) (436GF) Kalispell	1,766	1,726	97.73%	40	2.27%	0	0	1,671	0	55	0	30	0	9	0	1	0	0	0	3.76	2.98	0.68
	(V19) (436GH) Billings	3,435	3,357	97.73%	78	2.27%	0	0	3,235	0	122	0	46	0	18	0	14	0	0	0	4.77	1.75	1.16
	(V19) (436GI) Glasgow	89	88	98.88%	1	1.12%	0	0	87	0	1	0	0	0	1	0	0	0	0	0	2.75	0.00	0.00
	(V19) (436GJ) Miles City, MT CBOC	168	168	100.00%	0	0.00%	0	0	157	0	11	0	0	0	0	0	0	0	0	0	2.98	0.70	0.00
	(V19) (436GK) Glendive, MT CBOC	220	208	94.55%	12	5.45%	0	0	199	0	9	0	10	0	1	0	1	0	0	0	7.62	0.00	1.67
	(V19) (436GL) Cut Bank	103	102	99.03%	1	0.97%	0	0	92	0	10	0	0	0	0	0	1	0	0	0	4.76	0.00	0.00
	(V19) (436GM) Lewistown CBOC	129	122	94.57%	7	5.43%	0	0	115	0	7	0	5	0	1	0	1	0	0	0	3.40	12.25	0.00
	(V19) (436HC) 436HC HAVRE,MT (ORC)	226	203	89.82%	23	10.18%	0	0	202	0	1	0	14	0	6	0	3	0	0	0	7.65	4.33	0.00
(V19) (442) Cheyenne, WY		13,744	13,045	94.91%	699	5.09%	10	139	12,175	48	870	58	436	28	249	5	9	0	5	0	3.10	6.04	4.17
	(V19) (442) Cheyenne	8,498	8,077	95.05%	421	4.95%	0	122	7,468	42	609	50	268	25	139	5	9	0	5	0	3.81	4.53	5.93
	(V19) (442GB) Sidney	114	114	100.00%	0	0.00%	0	0	114	0	0	0	0	0	0	0	0	0	0	0	1.36		2.27
	(V19) (442GC) Fort Collins	2,623	2,459	93.75%	164	6.25%	0	10	2,301	6	158	3	90	1	74	0	0	0	0	0	2.84	10.90	3.70
	(V19) (442GD) Greeley	2,199	2,091	95.09%	108	4.91%	0	7	1,990	0	101	5	74	2	34	0	0	0	0	0	3.43	9.88	1.72
	(V19) (442HK) R&C Healthcare MOC WY	259	258	99.61%	1	0.39%	0	0	256	0	2	0	1	0	0	0	0	0	0	0	0.85	0.00	0.65
	(V19) (442QA) Rawlins	51	46	90.20%	5	9.80%	0	0	46	0	0	0	3	0	2	0	0	0	0	0	1.17	21.00	0.50
(V19) (554) Denver, CO		62,688	54,843	87.49%	7,845	12.51%	27	1,672	49,583	679	5,260	296	5,031	266	1,945	200	678	124	191	107	9.40	11.06	14.41
	(V19) (554) Eastern Colorado HCS	35,596	32,668	91.77%	2,928	8.23%	0	982	30,085	424	2,583	166	1,814	173	725	96	259	56	130	67	5.62	8.28	16.98
	(V19) (5549AB) VANURS Pueblo	1	1	100.00%	0	0.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0			
	(V19) (554GB) Aurora	2,975	2,879	96.77%	96	3.23%	0	94	2,762	47	117	32	92	5	4	6	0	1	0	3	2.70	8.42	0.20
	(V19) (554GC) Golden Clinic	4,108	3,550	86.42%	558	13.58%	0	229	3,038	121	512	32	419	40	112	17	21	16	6	3	10.35	18.54	6.68
	(V19) (554GD) Pueblo	4,978	4,038	81.12%	940	18.88%	0	73	3,532	15	506	24	430	3	360	6	146	17	4	8	17.47	13.90	17.48
	(V19) (554GE) Colorado Springs	13,869	10,602	76.44%	3,267	23.56%	0	287	9,190	71	1,412	42	2,241	43	732	73	244	33	50	25	15.41	23.83	14.26
	(V19) (554GF) Alamosa	589	534	90.66%	55	9.34%	0	2	456	0	78	0	34	0	12	1	8	0	1	1	8.80	0.17	18.36
	(V19) (554GG) La Junta	265	264	99.62%	1	0.38%	0	2	260	0	4	0	1	1	0	0	0	1	0	0	0.40	3.17	1.47
	(V19) (554GH) Lamar	51	51	100.00%	0	0.00%	0	3	48	1	3	0	0	1	0	1	0	0	0	0	1.67		
	(V19) (554GI) Burlington CBOC	114	114	100.00%	0	0.00%	0	0	106	0	8	0	0	0	0	0	0	0	0	0	4.53	0.00	1.15
	(V19) (554MA) IDES Fort Carson	142	142	100.00%	0	0.00%	0	0	105	0	37	0	0	0	0	0	0	0	0	0		9.69	6.48
(V19) (575) Grand Junction, CO		8,862	8,537	96.33%	325	3.67%	4	18	8,173	14	364	1	296	0	20	0	5	3	4	0	2.30	5.41	3.25
	(V19) (575) Grand Junction	8,191	7,887	96.29%	304	3.71%	0	18	7,551	14	336	1	280	0	16	0	5	3	3	0	2.08	5.29	3.23
	(V19) (575GA) Montrose	553	537	97.11%	16	2.89%	0	0	525	0	12	0	13	0	2	0	0	0	1	0	2.94	6.24	2.82
	(V19) (575GB) Craig Telehealth Outreach Clinic	118	113	95.76%	5	4.24%	0	0	97	0	16	0	3	0	2	0	0	0	0	0	6.63	10.68	5.17
(V19) (660) Salt Lake City, UT		28,339	25,474	89.89%	2,865	10.11%	13	659	22,874	286	2,600	143	1,895	119	807	78	112	31	51	2	13.19	9.17	3.30
	(V19) (660) Salt Lake City HCS - George E. Wahlen VAMC	21,467	19,054	88.76%	2,413	11.24%	0	630	16,956	262	2,098	142	1,576	116	694	77	99	31	44	2	17.49	8.90	4.01
	(V19) (660GA) Pocatello	1,617	1,570	97.09%	47	2.91%	0	7	1,501	4	69	1	41	1	3	1	1	0	2	0	4.90	22.21	1.57
	(V19) (660GB) Ogden	1,900	1,775	93.42%	125	6.58%	0	20	1,698	19	77	0	44	1	70	0	8	0	3	0	11.64	20.65	1.13
	(V19) (660GD) Roosevelt	167	166	99.40%	1	0.60%	0	1	166	1	0	0	1	0	0	0	0	0	0	0	0.16	2.50	0.00
	(V19) (660GE) Orem	910	893	98.13%	17	1.87%	0	0	845	0	48	0	17	0	0	0	0	0	0	0	5.69	7.87	1.65
	(V19) (660GG) St. George	980	906	92.45%	74	7.55%	0	0	794	0	112	0	67	0	6	0	1	0	0	0	7.03	21.03	6.21
	(V19) (660GU) West Valley City	1,166	988	84.73%	178	15.27%	0	0	820	0	168	0	140	0	33	0	3	0	2	0	15.08	10.65	7.72
	(V19) (660GK) Elko, NV	117	107	91.45%	10	8.55%	0	1	79	0	28	0	9	1	1	0	0	0	0	0	16.40	1.53	0.00
	(V19) (660MA) IDES Hill AFB	15	15	100.00%	0	0.00%	0	0	15	0	0	0	0	0	0	0	0	0	0	0		0.55	0.00
(V19) (666) Sheridan, WY		4,511	4,254	94.30%	257	5.70%	17	1	3,895	0	359	0	199	1	48	0	10	0	0	0	9.75	5.70	3.25
	(V19) (666) Sheridan	2,064	2,035	98.59%	29	1.41%	0	0	1,936	0	99	0	23	0	6	0	0	0	0	0	4.94	3.13	1.77
	(V19) (666GB) Casper	1,037	870	83.90%	167	16.10%	0	0	722	0	148	0	130	0	31	0	6	0	0	0	15.75	23.58	9.04
	(V19) (666GC) Riverton	592	570	96.28%	22	3.72%	0	0	510	0	60	0	12	0	8	0	2	0	0	0	8.55	5.38	2.00
	(V19) (666GD) Powell	172	171	99.42%	1	0.58%	0	0	169	0	2	0	1	0	0	0	0	0	0	0	0.59	0.00	0.00
	(V19) (666GE) Gillette	257	224	87.16%	33	12.84%	0	1	177	0	47	0	32	1	1	0	0	0	0	0	14.01	15.47	0.00
	(V19) (666GF) Rock Springs	389	384	98.71%	5	1.29%	0	0	381	0	3	0	1	0	2	0	2	0	0	0	2.60	0.00	0.23
(V20) (463) Anchorage, AK		5,727	5,647	98.60%	80	1.40%	35	26	5,454	5	193	1	75	10	1	6	3	1	1	3	2.68	2.21	1.16
	(V20) (463) Alaska VA Healthcare System	4,622	4,565	98.77%	57	1.23%	0	16	4,419	4	146	0	53	3	1	5	2	1	1	3	2.21	2.17	1.14
	(V20) (463BU) Anchorage DCHV	98	97	98.98%	1	1.02%	0	0	97	0	0	0	1	0	0	0	0	0	0	0			4.24
	(V20) (463GA) Fairbanks	258	245	94.96%	13	5.04%	0	7	239	0	6	0	13	6	0	1	0	0	0	0	5.40	1.33	0.00
	(V20) (463GB) Kenai	526	518	98.48%	8	1.52%	0	2	478	0	40	1	8	1	0	0	0	0	0	0	3.69	4.15	2.59
	(V20) (463GC) Mat-Su	223	222	99.55%	1	0.45%	0	1	221	1	1	0	0	0	0	0	1	0	0	0	1.62	7.75	0.15
(V20) (531) Boise, ID		15,322	13,425	87.62%	1,897	12.38%	8	269	12,810	124	615	53	963	42	530	24	272	10	132	16	1.43	14.67	1.53
	(V20) (531) Boise	13,431	11,585	86.26%	1,846	13.74%	0	269	11,027	124	558	53	926	42	520	24	269	10	131	16	0.93	14.97	1.34
	(V20) (531GE) Twin Falls	667	659	98.80%	8	1.20%	0	0	633	0	26	0	4	0	3	0	1	0	0	0	3.11	3.07	2.86
	(V20) (531GG) Canyon County	1,224	1,181	96.49%	43	3.51%	0	0	1,150	0	31	0	33	0	7	0	2	0	1	0	2.47	7.72	1.92
(V20) (648) Portland, OR		70,709	66,140	93.54%	4,569	6.46%	3																

Pending Wait Times Using Preferred Date*

Facility (Administrative Parent) (Data On 10/15/14)	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
	(V20) (648GB) Salem	3,456	3,060	88.54%	396	11.46%	0	11	2,635	3	425	1	246	1	146	4	3	0	1	2	17.75	5.98	5.97
	(V20) (648GD) North Coast	313	300	95.85%	13	4.15%	0	1	273	0	27	0	11	0	2	0	0	1	0	0	11.38		0.58
	(V20) (648GE) East Portland	1,629	1,394	85.57%	235	14.43%	0	0	1,185	0	209	0	211	0	23	0	1	0	0	0	15.03		1.54
	(V20) (648GF) Hillsboro	2,379	2,343	98.49%	36	1.51%	0	4	1,965	2	378	1	31	0	4	0	0	0	1	1	8.00	6.19	3.41
	(V20) (648GG) West Linn	1,487	1,294	87.02%	193	12.98%	0	14	1,058	4	236	0	185	9	8	0	0	1	0	0	14.80		1.20
(V20) (653) Roseburg, OR		22,405	21,207	94.65%	1,198	5.35%	11	885	19,729	242	1,478	146	975	72	124	68	37	48	62	309	6.36	7.22	2.02
	(V20) (653) Roseburg HCS	16,673	15,816	94.86%	857	5.14%	0	827	14,676	206	1,140	144	695	67	71	67	31	42	60	301	5.81	6.83	1.68
	(V20) (653BY) Eugene	4,329	4,045	93.44%	284	6.56%	0	47	3,783	28	262	0	248	4	33	1	2	6	1	8	7.58	12.78	1.32
	(V20) (653GA) North Bend	1,094	1,041	95.16%	53	4.84%	0	11	967	8	74	2	31	1	19	0	3	0	0	0	5.14	0.00	7.14
	(V20) (653GB) Brookings	309	305	98.71%	4	1.29%	0	0	303	0	2	0	1	0	1	0	1	0	1	0	5.61	1.95	1.28
(V20) (663) VA Puget Sound, WA		66,963	63,984	95.55%	2,979	4.45%	6	71	59,782	4	4,202	4	1,997	13	814	13	135	5	33	32	6.19	7.54	1.64
	(V20) (663) Seattle	31,808	30,317	95.31%	1,491	4.69%	0	67	28,322	0	1,995	4	1,062	13	346	13	67	5	16	32	5.73	6.77	2.25
	(V20) (663A4) American Lake	28,140	26,855	95.43%	1,285	4.57%	0	3	25,165	3	1,690	0	748	0	456	0	64	0	17	0	8.12	8.69	0.84
	(V20) (663GA) King County	1,313	1,268	96.57%	45	3.43%	0	0	1,094	0	174	0	42	0	2	0	1	0	0	0	7.18	4.20	3.71
	(V20) (663GB) Bremerton (Kipsap County)	975	968	99.28%	7	0.72%	0	1	960	1	8	0	6	0	1	0	0	0	0	0	1.53	0.41	0.73
	(V20) (663GC) Bellingham Area (Whatcom County)/NW WA (Skagit County)	2,929	2,795	95.43%	134	4.57%	0	0	2,546	0	249	0	124	0	9	0	1	0	0	0	5.58	7.44	0.78
	(V20) (663GD) South Sound	1,767	1,751	99.09%	16	0.91%	0	0	1,670	0	81	0	14	0	0	0	2	0	0	0	3.94		3.40
	(V20) (663HK) PUGET SOUND MMU, WA	26	25	96.15%	1	3.85%	0	0	20	0	5	0	1	0	0	0	0	0	0	0	6.81		
	(V20) (663MA) IDES Fort Lewis	5	5	100.00%	0	0.00%	0	0	5	0	0	0	0	0	0	0	0	0	0	0		0.00	
(V20) (668) Spokane, WA		22,589	21,461	95.01%	1,128	4.99%	12	185	20,513	68	948	99	659	14	243	4	165	0	61	0	3.40	7.41	4.60
	(V20) (668) Spokane	20,364	19,268	94.62%	1,096	5.38%	0	185	18,382	68	886	99	629	14	242	4	165	0	60	0	4.01	7.44	5.36
	(V20) (668GA) Wenatchee CBOC	452	446	98.67%	6	1.33%	0	0	442	0	4	0	6	0	0	0	0	0	0	0	0.19	0.00	0.26
	(V20) (668GB) North Idaho	1,650	1,624	98.42%	26	1.58%	0	0	1,567	0	57	0	24	0	1	0	0	0	1	0	2.44	4.92	0.97
	(V20) (668HK) Spokane Mobile OPC	123	123	100.00%	0	0.00%	0	0	122	0	1	0	0	0	0	0	0	0	0	0	0.73		
(V20) (687) Walla Walla, WA		8,297	7,612	91.74%	685	8.26%	26	65	7,005	6	607	8	419	11	228	9	37	7	1	24	4.21	17.02	1.84
	(V20) (687) Walla Walla	4,879	4,267	87.46%	612	12.54%	0	52	3,810	3	457	6	370	9	207	7	34	3	1	24	4.38	16.87	1.05
	(V20) (687GA) Richland WA	1,260	1,225	97.22%	35	2.78%	0	7	1,144	3	81	0	16	0	18	1	1	3	0	0	5.15	33.82	2.92
	(V20) (687GB) Lewiston	767	738	96.22%	29	3.78%	0	1	698	0	40	0	27	1	2	0	0	0	0	0	3.36	13.86	4.60
	(V20) (687GC) La Grande	497	495	99.60%	2	0.40%	0	3	486	0	9	1	2	1	4	0	1	0	0	0	3.74	14.00	1.46
	(V20) (687HA) Yakima	894	887	99.22%	7	0.78%	0	2	867	0	20	1	4	0	1	0	2	1	0	0	3.68	0.93	0.75
(V20) (692) White City, OR		11,475	10,978	95.67%	497	4.33%	7	533	10,651	84	327	70	392	95	83	156	8	84	14	44	5.30	5.58	2.71
	(V20) (692) Southern Oregon Rehabilitation Ctr & Clinics	9,896	9,405	95.04%	491	4.96%	0	533	9,087	84	318	70	386	95	83	156	8	84	14	44	7.46	5.64	2.94
	(V20) (692GA) Klamath Falls	1,188	1,185	99.75%	3	0.25%	0	0	1,178	0	7	0	3	0	0	0	0	0	0	0	0.47	0.00	0.21
	(V20) (692GB) Grants Pass	391	388	99.23%	3	0.77%	0	0	386	0	2	0	3	0	0	0	0	0	0	0	0.78		2.23
(V21) (358) Manila, PI		1,396	1,328	95.13%	68	4.87%	2	8	1,165	7	163	1	64	0	4	0	0	0	0	0	6.00	6.48	6.33
	(V21) (358) Manila	1,396	1,328	95.13%	68	4.87%	0	8	1,165	7	163	1	64	0	4	0	0	0	0	0	6.00	6.48	6.33
(V21) (459) Honolulu, HI		15,393	15,010	97.51%	383	2.49%	17	21	14,339	15	671	1	302	0	65	1	13	0	3	4	6.21	1.15	2.24
	(V21) (459) Pacific Islands HCS (Honolulu)	8,849	8,731	98.67%	118	1.33%	0	0	8,374	0	357	0	86	0	27	0	4	0	1	0	4.11	1.18	1.70
	(V21) (459GA) Maui Clinic	1,219	1,192	97.79%	27	2.21%	0	0	1,135	0	57	0	24	0	2	0	1	0	0	0	7.36	0.22	0.96
	(V21) (459GB) Hilo Clinic	1,505	1,361	90.43%	144	9.57%	0	11	1,271	11	90	0	102	0	32	0	8	0	2	0	16.88	0.89	4.27
	(V21) (459GC) Kona Clinic	576	572	99.31%	4	0.69%	0	4	553	0	19	0	4	0	0	0	0	0	0	4	4.10	1.02	3.05
	(V21) (459GD) Kauai Clinic	793	786	99.12%	7	0.88%	0	0	779	0	7	0	6	0	1	0	0	0	0	0	2.10	0.04	0.47
	(V21) (459GE) Guam Clinic	1,104	1,035	93.75%	69	6.25%	0	0	993	0	42	0	66	0	3	0	0	0	0	0	8.43	3.31	0.29
	(V21) (459GF) American Samoa Clinic	485	482	99.38%	3	0.62%	0	6	472	4	10	1	3	0	0	1	0	0	0	0	1.74	1.86	1.04
	(V21) (459GG) Leeward Oahu	862	851	98.72%	11	1.28%	0	0	762	0	89	0	11	0	0	0	0	0	0	0	4.59		6.14
(V21) (570) Fresno, CA		17,583	15,419	87.69%	2,164	12.31%	3	48	14,392	2	1,027	1	1,260	8	619	12	210	21	75	4	0.81	14.54	1.76
	(V21) (570) Fresno	15,979	13,907	87.03%	2,072	12.97%	0	47	12,964	1	943	1	1,200	8	595	12	205	21	72	4	0.59	14.52	1.88
	(V21) (570GA) Merced	696	639	91.81%	57	8.19%	0	1	616	1	23	0	34	0	18	0	4	0	1	0	1.84	20.43	1.59
	(V21) (570GB) Tulare	683	673	98.54%	10	1.46%	0	0	633	0	40	0	10	0	0	0	0	0	0	0	1.07	6.50	0.97
	(V21) (570GC) Oakhurst	225	200	88.89%	25	11.11%	0	0	179	0	21	0	16	0	6	0	1	0	2	0	1.43	23.39	1.93
(V21) (612) N. California, CA		63,013	55,804	88.56%	7,209	11.44%	24	381	51,543	66	4,261	62	4,480	112	1,828	98	761	34	140	9	4.29	13.94	1.82
	(V21) (612A4) N. California HCS-Sacramento	21,380	17,460	81.67%	3,920	18.33%	0	318	15,795	20	1,665	56	2,399	106	936	97	497	33	88	6	3.65	19.26	4.34
	(V21) (612B4) Redding	6,765	6,585	97.34%	180	2.66%	0	1	6,261	0	324	0	132	1	29	0	6	0	13	0	3.71	4.75	0.51
	(V21) (612BY) Oakland	7,152	7,035	98.36%	117	1.64%	0	36	6,860	31	175	2	73	2	38	0	5	0	1	1	3.40	2.42	1.09
	(V21) (612GD) Fairfield	1,742	1,710	98.16%	32	1.84%	0	0	1,688	0	22	0	27	0	2	0	3	0	0	0	2.44	4.48	0.09
	(V21) (612GE) Vallejo/Mare Island	2,568	2,305	89.76%	263	10.24%	0	2	2,118	0	187	1	138	0	69	0	55	0	1	1	3.46	9.68	0.53
	(V21) (612GF) Martinez	11,148	9,661	86.66%	1,487	13.34%	0	22	8,671	14	990	3	1,102	3	323	1	54	0	8	1	7.77	13.61	0.32
	(V21) (612GG) Chico	2,578	2,453	95.15%	125	4.85%	0	0	2,339	0	114	0	110	0	11	0	3	0	1	0	2.85	6.76	2.67
	(V21) (612GH) McClellan	9,102	8,020	88.11%	1,082	11.89%	0	1	7,268	1	752	0	496	0	420	0	138	0	28	0	2.17	14.15	0.81
	(V21) (612GI) Yuba City	578	575	99.48%	3	0.52%	0	1	543	0	32	0	3	0	0	0	0	1	0	0	6.12		1.29
(V21) (640) Palo Alto, CA		52,542	49,351	93.93%	3,191	6.07%	19	386	45,773	40	3,578	35	2,345	45	540	72	195	42	111	152	6.02	6.92	3.96

Pending Wait Times Using Preferred Date*

Facility (Administrative Parent) (Data On 10/15/14)																								
	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²	
	(V21) (640BY) San Jose	4,267	4,017	94.14%	250	5.86%	0	0	3,682	0	335	0	235	0	11	0	3	0	1	0	7.04	6.90	4.68	
	(V21) (640GA) Palo Alto HCS- Capitola	70	70	100.00%	0	0.00%	0	0	68	0	2	0	0	0	0	0	0	0	0	0	2.76			
	(V21) (640GB) Sonora (Tuolumne County)	710	677	95.35%	33	4.65%	0	0	641	0	36	0	29	0	4	0	0	0	0	0	7.82		6.19	
	(V21) (640GC) Fremont	669	636	95.07%	33	4.93%	0	0	569	0	67	0	33	0	0	0	0	0	0	0	4.99	15.00	6.52	
	(V21) (640HA) Stockton	3,488	3,334	95.58%	154	4.42%	0	0	3,177	0	157	0	140	0	6	0	4	0	4	0	7.31	1.24	5.56	
	(V21) (640HB) Modesto	2,898	2,746	94.76%	152	5.24%	0	0	2,650	0	96	0	123	0	25	0	2	0	2	0	5.33	1.75	4.84	
	(V21) (640HC) Monterey	4,665	4,462	95.65%	203	4.35%	0	0	4,289	0	173	0	172	0	28	0	3	0	0	0	3.48	5.02	1.14	
(V21) (654) Reno, NV		26,608	23,670	88.96%	2,938	11.04%	16	81	21,587	15	2,083	6	1,655	24	981	31	265	0	37	5	12.56	12.41	3.97	
	(V21) (654) Sierra Nevada HCS	23,674	20,909	88.32%	2,765	11.68%	0	81	19,038	15	1,871	6	1,513	24	961	31	257	0	34	5	15.08	12.40	3.09	
	(V21) (654GA) Sierra Foothills	952	895	94.01%	57	5.99%	0	0	840	0	55	0	42	0	5	0	8	0	2	0	4.40	23.54	8.70	
	(V21) (654GB) Carson Valley	933	867	92.93%	66	7.07%	0	0	791	0	76	0	58	0	8	0	0	0	0	0	8.38	9.75	7.75	
	(V21) (654GC) Lahontan Valley	847	807	95.28%	40	4.72%	0	0	727	0	80	0	32	0	7	0	0	0	1	0	7.61	17.13	3.83	
	(V21) (654GD) Diamond View	202	192	95.05%	10	4.95%	0	0	191	0	1	0	10	0	0	0	0	0	0	0	0.47	8.00	6.05	
(V21) (662) San Francisco, CA		29,212	27,402	93.80%	1,810	6.20%	9	170	25,799	76	1,603	22	1,276	36	406	15	87	12	41	9	9.80	5.87	3.92	
	(V21) (662) San Francisco	21,577	20,374	94.42%	1,203	5.58%	0	113	19,397	33	977	19	839	36	266	13	72	12	26	0	10.78	5.14	2.57	
	(V21) (662GA) Santa Rosa	2,553	2,489	97.49%	64	2.51%	0	39	2,293	38	196	1	60	0	3	0	1	0	0	0	3.61	5.32	1.66	
	(V21) (662GC) Eureka	1,836	1,603	87.31%	233	12.69%	0	5	1,424	5	179	0	192	0	36	0	5	0	0	0	9.79	13.96	4.90	
	(V21) (662GD) Ukiah	1,290	1,106	85.74%	184	14.26%	0	9	987	0	119	0	84	0	78	0	8	0	14	9	14.97	18.30	8.72	
	(V21) (662GE) Northern San Bruno CBOC	495	491	99.19%	4	0.81%	0	4	458	0	33	2	3	0	1	2	0	0	0	0	5.36	1.58	0.40	
	(V21) (662GF) San Francisco CBOC	590	574	97.29%	16	2.71%	0	0	536	0	38	0	16	0	0	0	0	0	0	0	3.13	7.11	2.59	
	(V21) (662GG) Clearlake CBOC	871	765	87.83%	106	12.17%	0	0	704	0	61	0	82	0	22	0	1	0	1	0	14.40	7.81	8.01	
(V22) (593) Las Vegas, NV		56,668	52,537	92.71%	4,131	7.29%	25	365	50,197	123	2,340	37	2,524	36	1,275	135	305	5	27	29	7.57	5.59	4.22	
	(V22) (593) Southern Nevada HCS	32,358	30,020	92.77%	2,338	7.23%	0	332	28,601	111	1,419	31	1,314	34	756	132	246	1	22	23	5.89	5.74	2.16	
	(V22) (593GC) Pahrump	1,135	1,134	99.91%	1	0.09%	0	0	1,131	0	3	0	1	0	0	0	0	0	0	0	0.31	0.22	0.23	
	(V22) (593GD) Northwest PCC	6,043	5,163	85.44%	880	14.56%	0	1	4,785	1	378	0	590	0	271	0	18	0	1	0	12.03	2.38	11.46	
	(V22) (593GE) Southeast PCC	5,131	4,680	91.21%	451	8.79%	0	17	4,438	5	242	4	294	0	121	1	33	1	3	6	9.27	0.50	3.63	
	(V22) (593GF) Southwest PCC	7,686	7,322	95.26%	364	4.74%	0	3	7,152	0	170	2	262	1	96	0	6	0	0	0	5.65	2.97	2.98	
	(V22) (593GG) Northeast PCC	4,315	4,218	97.75%	97	2.25%	0	12	4,090	6	128	0	63	1	31	2	2	3	1	0	3.75	3.03	1.67	
(V22) (600) Long Beach, CA		49,334	47,547	96.38%	1,787	3.62%	4	49	44,697	22	2,850	8	1,560	13	108	4	64	2	55	0	10.73	3.50	3.81	
	(V22) (600) Long Beach HCS	44,142	42,433	96.13%	1,709	3.87%	0	48	40,012	22	2,421	8	1,486	12	106	4	62	2	55	0	13.50	3.46	3.53	
	(V22) (600GA) Anaheim	960	948	98.75%	12	1.25%	0	0	873	0	75	0	12	0	0	0	0	0	0	0	3.72	2.88	3.65	
	(V22) (600GB) Santa Ana	1,549	1,520	98.13%	29	1.87%	0	0	1,363	0	157	0	27	0	2	0	0	0	0	0	8.11	6.77	3.81	
	(V22) (600GC) Cabrillo (Long Beach)	133	133	100.00%	0	0.00%	0	0	128	0	5	0	0	0	0	0	0	0	0	0	1.77		4.92	
	(V22) (600GD) Santa Fe Springs/Whittier	1,386	1,369	98.77%	17	1.23%	0	1	1,252	0	117	0	15	1	0	0	2	0	0	0	5.08	6.78	6.13	
	(V22) (600GE) Laguna Hills	1,164	1,144	98.28%	20	1.72%	0	0	1,069	0	75	0	20	0	0	0	0	0	0	0	6.87		3.45	
(V22) (605) Loma Linda, CA		64,507	58,980	91.43%	5,527	8.57%	10	50	53,892	13	5,088	7	3,329	3	1,207	6	330	1	661	20	6.58	12.75	4.73	
	(V22) (605) Loma Linda VAMC	53,591	48,379	90.27%	5,212	9.73%	0	43	43,950	10	4,429	6	3,075	3	1,153	6	323	1	661	17	8.33	12.77	5.21	
	(V22) (605GA) Victorville	2,420	2,313	95.58%	107	4.42%	0	1	2,231	1	82	0	93	0	14	0	0	0	0	0	3.80		6.57	
	(V22) (605GB) Murrieta	2,186	2,122	97.07%	64	2.93%	0	1	1,884	1	238	0	63	0	1	0	0	0	0	0	8.98	7.60	1.11	
	(V22) (605GC) Palm Desert	2,696	2,683	99.52%	13	0.48%	0	3	2,587	0	96	0	12	0	1	0	0	0	0	3	0.98	11.69	2.52	
	(V22) (605GD) Corona (Riverside County) CA	1,323	1,316	99.47%	7	0.53%	0	2	1,230	1	86	1	6	0	1	0	0	0	0	0	4.97		5.11	
	(V22) (605GE) Rancho Cucamonga	2,291	2,167	94.59%	124	5.41%	0	0	2,010	0	157	0	80	0	37	0	7	0	0	0	11.72	0.14	0.20	
(V22) (664) San Diego, CA		61,591	56,744	92.13%	4,847	7.87%	24	285	53,216	78	3,528	44	2,372	43	883	49	545	36	1,047	35	4.88	7.96	5.93	
	(V22) (664) San Diego HCS	40,386	36,914	91.40%	3,472	8.60%	0	162	34,403	33	2,511	16	1,670	26	563	20	382	34	857	33	5.35	8.27	6.61	
	(V22) (664BU) San Diego Domiciliary	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0				
	(V22) (664BY) Mission Valley	9,560	9,005	94.19%	555	5.81%	0	35	8,597	4	408	8	239	8	204	13	91	1	21	1	3.59	4.36	8.14	
	(V22) (664GA) Imperial Valley	637	634	99.53%	3	0.47%	0	0	623	0	11	0	3	0	0	0	0	0	0	0	3.05	0.00	0.80	
	(V22) (664GB) Oceanside	7,369	6,680	90.65%	689	9.35%	0	60	6,257	32	423	20	389	3	84	3	57	1	159	1	3.03	8.51	2.19	
	(V22) (664GC) Chula Vista	1,627	1,551	95.33%	76	4.67%	0	9	1,453	0	98	0	41	1	18	8	8	0	9	0	8.80	6.38	7.67	
	(V22) (664GD) Escondido	2,010	1,958	97.41%	52	2.59%	0	19	1,881	9	77	0	30	5	14	5	7	0	1	0	6.67	0.00	3.05	
(V22) (691) Greater Los Angeles HCS		84,223	75,165	89.25%	9,058	10.75%	31	176	68,666	37	6,499	79	5,181	18	2,687	13	1,031	6	159	23	6.83	14.13	5.57	
	(V22) (691) West Los Angeles, CA	35,783	31,503	88.04%	4,280	11.96%	0	124	28,849	35	2,654	77	2,379	0	1,426	12	384	0	91	0	7.98	12.11	7.48	
	(V22) (691A4) Sepulveda	20,446	17,617	86.16%	2,829	13.84%	0	21	15,775	0	1,842	2	1,361	18	849	1	601	0	18	0	8.36	19.27	1.55	
	(V22) (691GB) Santa Barbara	1,605	1,574	98.07%	31	1.93%	0	0	1,464	0	110	0	27	0	3	0	1	0	0	0	5.34	4.17	6.75	
	(V22) (691GC) Gardena	722	647	89.61%	75	10.39%	0	0	571	0	76	0	68	0	7	0	0	0	0	0	2.31	31.35	7.61	
	(V22) (691GD) Bakersfield	6,115	6,029	98.59%	86	1.41%	0	0	5,934	0	95	0	17	0	69	0	0	0	0	0	1.11	6.43	3.23	
	(V22) (691GE) Los Angeles	10,130	9,134	90.17%	996	9.83%	0	0	8,376	0	758	0	751	0	207	0	35	0	3	0	8.77	10.50	7.97	
	(V22) (691GF) EAST LOS ANGELES CLINIC	1,059	1,054	99.53%	5	0.47%	0	0	1,036	0	18	0	3	0	1	0	1	0	0	0	5.23		0.37	
	(V22) (691GG) Antelope Valley	2,459	2,438	99.15%	21	0.85%	0	0	2,386	0	52	0	11	0	4	0	3	0	3	0	1.49	0.00	2.49	
	(V22) (691GK) San Luis Obispo	1,041	919	88.28%	122	11.72%	0	0	734	0	185	0	106	0	16	0	0	0	0	0	13.29	18.07	5.19	
	(V22) (691GL) Santa Maria	3,302	2,812																					

Pending Wait Times Using Preferred Date*

Facility (Administrative Parent) (Data On 10/15/14)		Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹	PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
	(V23) (437GC) Fergus Falls	428	406	94.86%	22	5.14%	0	0	343	0	63	0	22	0	0	0	0	0	0	0	11.40	0.00	0.97
	(V23) (437GD) Minot	486	437	89.92%	49	10.08%	0	0	413	0	24	0	20	0	29	0	0	0	0	0	3.29	23.94	0.21
	(V23) (437GE) Bemidji CBOC	697	691	99.14%	6	0.86%	0	0	682	0	9	0	5	0	0	0	1	0	0	0	1.18	3.58	0.12
	(V23) (437GF) Williston CBOC ND	96	96	100.00%	0	0.00%	0	0	95	0	1	0	0	0	0	0	0	0	0	0	3.85	0.00	0.00
	(V23) (437GI) Grand Forks	507	496	97.83%	11	2.17%	0	0	488	0	8	0	10	0	1	0	0	0	0	0	1.55	6.96	0.30
(V23) (438) Sioux Falls, SD		20,922	19,599	93.68%	1,323	6.32%	4	129	18,376	33	1,223	10	967	9	285	13	51	11	20	53	6.43	7.46	5.04
	(V23) (438) Sioux Falls	16,659	15,478	92.91%	1,181	7.09%	0	104	14,457	31	1,021	9	854	9	266	12	45	7	16	36	8.43	7.38	4.60
	(V23) (438GA) Spirit Lake CBOC	777	754	97.04%	23	2.96%	0	0	743	0	11	0	18	0	5	0	0	0	0	0	0.63	5.96	3.43
	(V23) (438GC) Sioux City	1,424	1,369	96.14%	55	3.86%	0	4	1,279	1	90	1	51	0	3	0	1	2	0	0	3.65	5.93	6.61
	(V23) (438GD) Aberdeen (Brown County)	731	717	98.08%	14	1.92%	0	0	690	0	27	0	8	0	5	0	0	0	1	0	1.65	11.57	1.99
	(V23) (438GE) Wagner	178	166	93.26%	12	6.74%	0	0	151	0	15	0	4	0	4	0	4	0	0	0	3.31	0.00	34.82
	(V23) (438GF) Watertown	1,153	1,115	96.70%	38	3.30%	0	21	1,056	1	59	0	32	0	2	1	1	2	3	17	2.90	9.97	5.14
(V23) (568) Black Hills HCS, SD		14,118	13,549	95.97%	569	4.03%	1	1	12,853	0	696	1	531	0	31	0	4	0	3	0	2.71	6.84	2.17
	(V23) (568) Fort Meade	6,048	5,710	94.41%	338	5.59%	0	0	5,304	0	406	0	328	0	6	0	1	0	3	0	2.86	6.13	1.96
	(V23) (568A4) Hot Springs	4,521	4,416	97.68%	105	2.32%	0	0	4,227	0	189	0	82	0	21	0	2	0	0	0	7.77	5.42	1.97
	(V23) (568GA) Rapid City SD	1,533	1,417	92.43%	116	7.57%	0	0	1,349	0	68	0	113	0	2	0	1	0	0	0	3.37	29.09	2.03
	(V23) (568GB) Pierre	1,026	1,025	99.90%	1	0.10%	0	1	1,024	0	1	1	1	0	0	0	0	0	0	0	0.05	0.00	2.76
	(V23) (568HA) Newcasttle	34	34	100.00%	0	0.00%	0	0	30	0	4	0	0	0	0	0	0	0	0	0	4.92		8.22
	(V23) (568HB) Gordon CBOC	15	15	100.00%	0	0.00%	0	0	15	0	0	0	0	0	0	0	0	0	0	0			0.87
	(V23) (568HF) Pine Ridge	80	77	96.25%	3	3.75%	0	0	75	0	2	0	2	0	1	0	0	0	0	0	4.05		10.58
	(V23) (568HH) Gering SD	657	655	99.70%	2	0.30%	0	0	635	0	20	0	1	0	1	0	0	0	0	0	2.42	0.00	1.29
	(V23) (568HJ) Rosebud	94	94	100.00%	0	0.00%	0	0	94	0	0	0	0	0	0	0	0	0	0	0	0.00		
	(V23) (568HK) McLaughlin	13	10	76.92%	3	23.08%	0	0	10	0	0	0	3	0	0	0	0	0	0	0			11.15
	(V23) (568HM) Eagle Butte SD	25	24	96.00%	1	4.00%	0	0	22	0	2	0	1	0	0	0	0	0	0	0	0.00		8.58
	(V23) (568HP) Winner	68	68	100.00%	0	0.00%	0	0	67	0	1	0	0	0	0	0	0	0	0	0	2.07		2.60
	(V23) (568MA) IDES Ellsworth AFB	4	4	100.00%	0	0.00%	0	0	1	0	3	0	0	0	0	0	0	0	0	0		12.33	22.00
(V23) (618) Minneapolis, MN		73,844	71,784	97.21%	2,060	2.79%	2	15	69,320	14	2,464	0	1,572	1	314	0	45	0	129	0	4.43	4.13	1.31
	(V23) (618) Minneapolis	57,510	56,032	97.43%	1,478	2.57%	0	14	54,385	13	1,647	0	1,096	1	226	0	32	0	124	0	3.11	3.89	0.63
	(V23) (618BY) Superior	3,784	3,661	96.75%	123	3.25%	0	0	3,516	0	145	0	103	0	15	0	4	0	1	0	4.19	5.95	2.22
	(V23) (618GA) Mankato MN	1,406	1,314	93.46%	92	6.54%	0	0	1,233	0	81	0	44	0	43	0	5	0	0	0	10.32		0.97
	(V23) (618GB) Hibbing	1,054	1,036	98.29%	18	1.71%	0	0	965	0	71	0	16	0	1	0	1	0	0	0	5.18	2.20	3.20
	(V23) (618GD) Maplewood (St. Paul)	1,648	1,553	94.24%	95	5.76%	0	0	1,415	0	138	0	94	0	1	0	0	0	0	0	6.43	9.04	2.14
	(V23) (618GE) Eau Claire	1,748	1,747	99.94%	1	0.06%	0	0	1,713	0	34	0	1	0	0	0	0	0	0	0	3.61	0.00	0.03
	(V23) (618GG) Rochester	1,093	1,087	99.45%	6	0.55%	0	0	1,064	0	23	0	5	0	1	0	0	0	0	0	1.74	0.00	2.41
	(V23) (618GH) Hayward/Rice Lake VA OPC	1,138	1,065	93.59%	73	6.41%	0	0	1,012	0	53	0	66	0	6	0	0	0	1	0	8.73	0.04	1.15
	(V23) (618GI) Northwest Metro VA OPC	3,753	3,580	95.39%	173	4.61%	0	1	3,324	1	256	0	146	0	21	0	3	0	3	0	3.40	5.83	5.60
	(V23) (618GJ) Shakopee	328	327	99.70%	1	0.30%	0	0	321	0	6	0	1	0	0	0	0	0	0	0	1.49	3.82	0.73
	(V23) (618GK) Albert Lea	382	382	100.00%	0	0.00%	0	0	372	0	10	0	0	0	0	0	0	0	0	0	1.10	4.13	1.78
(V23) (636) Central Iowa, IA		21,142	20,220	95.64%	922	4.36%	12	276	18,940	37	1,280	55	683	82	162	102	31	0	46	0	5.14	5.13	4.05
	(V23) (636A6) Des Moines	14,100	13,383	94.91%	717	5.09%	0	115	12,417	17	966	17	547	9	141	72	21	0	8	0	6.36	5.01	4.86
	(V23) (636BU) VADOM Des Moines IA	50	50	100.00%	0	0.00%	0	0	50	0	0	0	0	0	0	0	0	0	0	0	0.00		
	(V23) (636GC) Mason City	1,267	1,164	91.87%	103	8.13%	0	150	1,063	19	101	35	87	67	15	29	1	0	0	0	6.68	9.36	6.44
	(V23) (636GD) Marshalltown	529	527	99.62%	2	0.38%	0	0	519	0	8	0	2	0	0	0	0	0	0	0	2.96	4.43	0.74
	(V23) (636GK) Fort Dodge	4,142	4,065	98.14%	77	1.86%	0	11	3,932	1	133	3	26	6	1	8	0	37	0	4.36	1.50	0.91	
	(V23) (636GM) Carroll	297	293	98.65%	4	1.35%	0	0	269	0	24	0	3	0	0	0	0	0	1	0	4.51	11.62	3.61
	(V23) (636GR) Knoxville	757	738	97.49%	19	2.51%	0	0	690	0	48	0	18	0	0	0	1	0	0	0	2.79	6.82	1.53
(V23) (636) Iowa City, IA		33,253	31,421	94.49%	1,832	5.51%	0	12	29,687	2	1,734	3	1,012	4	400	2	312	1	108	0	6.29	6.61	2.39
	(V23) (636A8) Iowa City	22,428	20,879	93.09%	1,549	6.91%	0	11	19,683	2	1,196	3	783	4	361	2	304	0	101	0	7.19	6.73	0.82
	(V23) (636GF) Bettendorf	1,997	1,976	98.95%	21	1.05%	0	0	1,867	0	109	0	18	0	1	0	0	0	2	0	5.58	0.95	3.03
	(V23) (636GG) Quincy	652	624	95.71%	28	4.29%	0	0	568	0	56	0	18	0	8	0	0	0	2	0	6.73	12.00	8.44
	(V23) (636GH) Waterloo	1,965	1,952	99.34%	13	0.66%	0	0	1,877	0	75	0	10	0	1	0	1	0	1	0	3.82	3.74	3.16
	(V23) (636GI) Galesburg	1,691	1,561	92.31%	130	7.69%	0	0	1,401	0	160	0	112	0	13	0	5	0	0	0	11.19	1.59	4.95
	(V23) (636GJ) Dubuque	1,641	1,637	99.76%	4	0.24%	0	0	1,627	0	10	0	0	0	1	0	1	0	2	0	0.33	0.08	1.43
	(V23) (636GN) Cedar Rapids	1,139	1,088	95.52%	51	4.48%	0	1	1,016	0	72	0	42	0	9	0	0	1	0	0	8.43	0.29	4.66
	(V23) (636GS) Ottumwa	622	594	95.50%	28	4.50%	0	0	564	0	30	0	22	0	5	0	1	0	0	0	4.26	8.90	3.77
	(V23) (636GT) Sterling	571	570	99.82%	1	0.18%	0	0	560	0	10	0	1	0	0	0	0	0	0	0	2.12	2.99	1.70
	(V23) (636GU) Decorah	547	540	98.72%	7	1.28%	0	0	524	0	16	0	6	0	1	0	0	0	0	0	5.10	0.00	0.56
(V23) (636) Nebraska-W Iowa, NE		38,174	37,780	98.97%	394	1.03%	4	61	36,899	24	881	11	295	9	52	12	25	3	22	2	1.97	2.33	1.30
	(V23) (636) Omaha	20,015	19,806	98.96%	209	1.04%	0	50	19,343	19	463	5	141	9	33	12	21	3	14	2	2.42	2.12	2.11
	(V23) (636A4) Grand Island	9,583	9,527	99.42%	56	0.58%	0	8	9,447	2	80	6	37	0	13	0	2	0	4	0	1.34	0.97	0.91
	(V23) (636A5) Lincoln	6,364	6,244	98.11%	120	1.89%	0	3	5,925	3	319	0	114	0	3	0	0	0	3	0	2.25	5.52	0.20
	(V23) (636BW) Grand Island Domiciliary	2	2	100.00%	0	0.00%	0	0	2	0	0	0	0	0	0	0	0	0	0	0			0.00
	(V23) (636BX) Omaha Domiciliary	90	89	98.89%	1	1.11%	0	0	89	0	0	0	0	0	0	0	1	0	0	0			
	(V23) (636GA) Norfolk NE	819	817	99.76%	2																		

Pending Wait Times Using Preferred Date*

Facility (Administrative Parent) (Data On 10/15/14)																								
	Division	Total Appts Scheduled ¹	Appts scheduled 30 Days or under ²	Percent Appts scheduled 30 Days or under ³	Appts scheduled over 30 Days ⁴	Percent Appts scheduled over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL 0 - 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31- 60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵	Appts Between 91 - 120 Days ¹⁶	EWL 91- 120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL greater than 120 Days ¹⁹		PC Avg Wait Time ²⁰	SC Avg Wait Time ²¹	MH Avg Wait Time ²²
	(V23) (636GQ) Holdrege	361	361	100.00%	0	0.00%	0	0	356	0	5	0	0	0	0	0	0	0	0	0		1.68	0.91	0.24
(V23) (656) St. Cloud, MN		35,317	33,938	96.10%	1,379	3.90%	4	27	32,825	3	1,113	5	947	4	333	4	89	3	10	8		2.93	8.03	4.60
	(V23) (656) St Cloud VA Health Care System	30,769	29,628	96.29%	1,141	3.71%	0	21	28,708	0	920	4	802	4	254	3	79	2	6	8		2.04	7.86	4.47
	(V23) (656GA) Brainerd	2,699	2,502	92.70%	197	7.30%	0	0	2,351	0	151	0	121	0	64	0	8	0	4	0		7.68	9.34	8.00
	(V23) (656GB) Western Central Minnesota	775	756	97.55%	19	2.45%	0	0	745	0	11	0	12	0	6	0	1	0	0	0		1.55	12.65	0.32
	(V23) (656GC) Max J. Beilke	1,074	1,052	97.95%	22	2.05%	0	6	1,021	3	31	1	12	0	9	1	1	1	0	0		1.48	15.98	2.16
National: 10/15/2014		5,885,354	5,515,980	93.72%	369,374	6.28%	1,830	22,083	5,195,338	6,677	320,642	4,128	231,824	3,823	95,790	2,970	26,688	1,706	15,072	2,779		6.73	7.49	4.28
National: 10/1/2014		5,913,070	5,557,674	93.99%	355,396	6.01%	2,013	21,252	5,261,245	6,477	296,429	3,403	221,446	3,777	93,862	2,955	25,529	1,860	14,559	2,780		6.43	7.21	4.11

*Preferred Date: The date for the appointment that is deemed medically necessary by the veteran’s physician or if no such determination has been made, the date a veteran prefers to be seen by a health care provider capable of furnishing the hospital care or medical services required by the veteran.

1. Total appts scheduled: Every scheduled appointment at that facility except surgery and procedures.
2. Appts scheduled 30 days or under: Number of appointments scheduled between 0-30 days of the preferred date.
3. Percent appts scheduled 30 days or under: The percent of total appointments scheduled within 30 days, not including EWL count [appointments between 0-14 days + appointments between 15-30 days /total appointments].
4. Appts scheduled over 30 days: Number of appointments scheduled greater than 30 days of the preferred date.
5. Percent appts scheduled over 30 days: The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
6. New Enrollee Appt Request: Total number of newly enrolled veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled.
7. EWL Count: Total number of all patients for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 days + EWL 31-60 days = EWL 91-120 days + EWL>120 days].
8. Appts between 0 - 14 days: Number of appointments scheduled between 0-14 days of the preferred date.
9. EWL 0 - 14 Days: Number of patients who have been waiting on the EWL less than or equal to 14 days to be scheduled from the preferred date of their appointment request.
10. Appts between 15 - 30 days: Number of appointments scheduled between 15-30 days of the preferred date.
11. EWL 15-30 days: Number of patients who have been waiting on the EWL between 15-30 days to be scheduled from the preferred date of their appointment request.
12. Appts between 31 - 60 days: Number of appointments scheduled between 31-60 days of the preferred date.
13. EWL 31-60 Days: Number of patients who have been waiting on the EWL between 31-60 days to be scheduled from the preferred date of their appointment request.
14. Appts between 61 - 90 days: Number of appointments scheduled between 61-90 days of the preferred date.
15. EWL 61-90Days: Number of patients who have been waiting on the EWL between 61-90 days to be scheduled from the preferred date of their appointment request.
16. Appts between 91 - 120 days: Number of appointments scheduled between 91-120 days of the preferred date.
17. EWL 91-120 days: Number of patients who have been waiting on the EWL between 91 and 120 days to be scheduled from the preferred date of their appointment request.
18. Appts beyond 120 days: Number of appointments scheduled greater than 120 days of the preferred date.
19. EWL greater than 120 days: Number of patients who have been waiting on the EWL greater than 120 days to be scheduled from the preferred date of their appointment request.
20. PC avg wait time: PROSPECTIVE average (avg) waiting time for a future primary care (PC) appointment.
21. SC avg wait time: PROSPECTIVE average (avg) waiting time for a future specialty care (SC) appointment.
22. MH avg wait time: PROSPECTIVE average (avg) waiting time for a future mental health (MH) appointment.

NOTE: In the event that a calculated wait time is negative due to the preferred appointment date being later than the actual appointment date, that wait time is set to a value of 0 since the veteran did not experience a wait.

NOTE: The zero means there are no patients or appointments in that category.

NOTE: The blank cells mean that there is no data – for example, if the average MH wait time is blank, that means that the station didn’t have any MH appointments pending from which to calculate an average.