

**Data Governance Framework**  
**Riverwood Health Clinic**

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# Data Governance Framework: Riverwood Health Clinic

## 1. Mission and Vision

- **Mission:** To establish a robust, secure, and compliant data governance strategy at Riverwood Health Clinic, focusing on improving patient outcomes and operational efficiency through high-quality data management.
- **Vision:** To create a data-driven culture where data is treated as a valuable asset, consistently managed and used to drive clinical and administrative decisions.

## 2. Scope

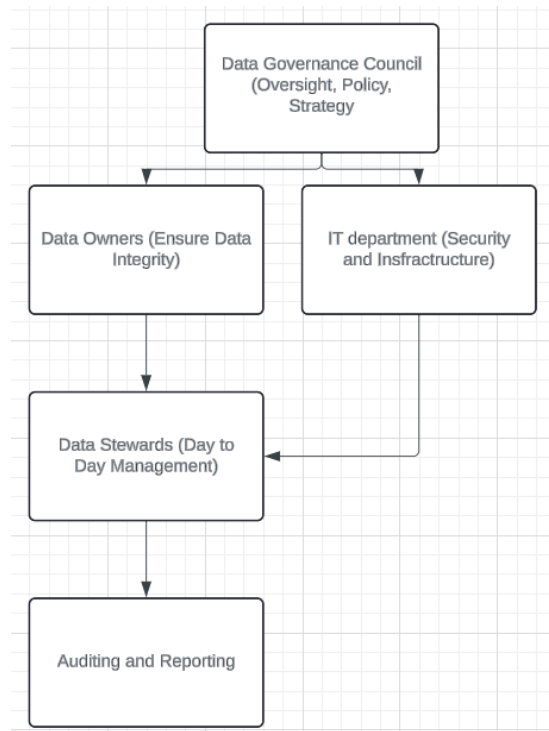
- **Data Types:** Clinical records, patient billing information, appointment scheduling data, lab results, and internal administrative data.
- **Departments:** Clinical, IT, Billing, Administrative.
- **Applicable Laws:** HIPAA, local healthcare regulations.

## 3. Roles and Responsibilities

Role	Responsibility
Data Governance Council	<ul style="list-style-type: none"><li>● Oversees the entire governance process and makes high-level decisions. Comprised of executives, department heads, IT, and legal advisors.</li></ul>
Data Owners	<ul style="list-style-type: none"><li>● Senior department heads responsible for the integrity of specific data sets (e.g., clinical, billing).</li></ul>
Data Stewards	<ul style="list-style-type: none"><li>● Operational managers who handle day-to-day management of data, ensuring data quality, security, and compliance.</li></ul>

<b>IT Department</b>	<ul style="list-style-type: none"> <li>• Maintains the infrastructure, data access, and data protection measures.</li> </ul>
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## Governance Flowchart



This diagram shows the flow of governance responsibilities from the Data Governance Council down to operational roles, ensuring data quality, integrity, and security.

## 4. Policies and Standards

- **Data Quality:** Ensuring completeness, accuracy, and consistency of patient data. Regular audits are to be conducted.
- **Security:** Implementation of role-based access control, data encryption, and two-factor authentication for all access to patient information systems.
- **Metadata Management:** Maintain a data dictionary that standardizes definitions across the organization.
- **Compliance:** Adherence to HIPAA and other applicable healthcare regulations to ensure legal data handling.

## 5. Governance Structure

- **Data Governance Council Meetings:** Quarterly reviews of data quality reports, security audits, and any regulatory changes.
- **Data Stewards Committee:** Monthly updates on data handling, quality issues, and training needs for clinic staff.

## 6. Compliance and Security Measures

- **HIPAA Compliance:** Ensure all data handling meets privacy and security guidelines.
- **Regular Security Audits:** Regular audits of data systems and access logs to mitigate risks of breaches or unauthorized access.
- **Incident Response:** A clear process for reporting and addressing data breaches.