Isabela Dockter

isadockter@gmail.com | 260-310-7320 | isadockter.com

EDUCATION

Indiana University, Bloomington, IN   August 2020 - May 2024
Bachelor of Science in Informatics
Cognate: Art/Design
Minors: Web Design & Development, Human Centered Computing

WORK EXPERIENCE

Indiana University, Bloomington, IN   January 2023 - Present
Undergraduate Instructor, I360: Web Design
- Instructed and mentored approximately 30 students on web design principle, HTML/CSS/JS, usability testing, accessibility practices, and other related concepts.
- Leveraged Canvas for efficient grading, progress tracking, and maintaining transparent communication channels, ensuring a smooth learning experience.
- Proactively engaged with students during office hours, demonstrating a commitment to addressing their questions and concerns promptly.

Undergraduate Instructor, I210: Information Infrastructure
- Facilitated learning in a foundational Python programming class, overseeing teaching material, conducting labs, and providing hands-on support during office hours.
- Collaborated with professors and instructors to create a positive and inclusive learning environment for approximately 100 students.
- Provided timely and constructive feedback to students, facilitating clear and reliable communication channels.

Waiter on the Way, Fort Wayne, IN   May 2020 - January 2021
Customer Support Associate
- Demonstrated excellent communication skills by effectively addressing and resolving customer inquiries in a professional and efficient manner, contributing to overall customer satisfaction.
- Analyzed and tracked earnings for 30-40 drivers in Excel, optimizing financial insights and operational efficiency.
- Collaborated with cross-functional teams to streamline order processing, enhancing workflow and productivity.

TECHNICAL SKILLS

Programming: Python, JavaScript, PHP, SQL
Web Development: HTML/CSS, Figma, Bootstrap, TailwindCSS
Version Control: Git
Tools: Microsoft Suite, Adobe Creative Cloud