

New Employee Orientation • Welcome to SICK!

New Employee Resources

Find upcoming dates for New Employee Orientation (NEO), helpful documents, links, resources, and information to get you started.

Purpose

SICK is a growing and complex organization. During NEO, new employees receive important information about our company both globally and locally (who we are, how we are organized/structured, where to find certain information, etc.). Additionally, information is provided about the SICK Beyond Borders vision and strategy, the industries we serve, key business priorities, and, of course, The SICK Spirit culture.



**In a world with so many choices,
we are grateful you chose SICK.**

New Employee Welcome Sessions

Upcoming Orientation Dates (Two 3-hour Sessions)		
<u>November 2023</u> 06.11.2023 Monday 07.11.2023 Tuesday	9:00 am – 12:00 pm CT 9:00 am – 12:00 pm CT	Virtual
<u>December 2023</u> 11.12.2023 Monday 12.12.2023 Tuesday	9:00 am – 12:00 pm CT 9:00 am – 12:00 pm CT	Virtual
<u>January 2024</u> 16.01.2024 Tuesday 17.01.2024 Wednesday	9:00 am – 12:00 pm CT 9:00 am – 12:00 pm CT	Virtual
Topics Covered in Orientation		
<ul style="list-style-type: none">• History• Leadership• Structure• Purpose, Mission, Vision, & Strategy• Culture	<ul style="list-style-type: none">• Leadership• Structure• 2023 SSC NA/PCA Priorities• People and Places• ACE – Amazing Customer Experience• Navigating Key Systems	

SICK Contact Information:

This is general contact information for SICK in the U.S. and Canada. Please save it. You may want to enter some of the information into your phone contacts to have it handy.



SSC NORTH AMERICA & PCA Contact Information

Human Resources

NAME	TITLE	PHONE
Stephanie Stanton	Director, Human Resources	1-952-818-3156
Ria Kashani	HR Manager – Talent Acquisition	1-952-829-4821
Jenny Fojas	Sr. HR Information Systems Administrator	1-760-419-3193
Martin Naydenov	HR Business Partner: PCA	1-952-818-3125
Andrew Tyler	HR Business Partner: GUS	1-281-436-5132
Annie Pearson	HR Business Partner: GUS	1-612-430-5912
Matt Jaeger	HR Manager, Business Partnerships: Canada	1-289-695-5345
Natalie Pickens	HR Compliance and Immigration Manager	1-281-436-5184
Jackie Engstrom	Talent Program Manager	1-952-829-4857
Matt VanAhn	Recruiter III	1-952-829-4732
Liza Griggs	Recruiter II	1-952-818-3184
Brendan Harper	HR Manager, Compensation	1-952-818-3181
Chris Bernard	HR Manager, Benefits	1-952-829-4799
Mary Kifyak	HR Specialist, Talent Acquisition	1-952-818-3198
Email:	recruiting@sick.com or SSC05-PCA-HR@sick.com	

Organization and People Development

NAME	TITLE	PHONE
Open Position	Director, Organization and People Development Americas	
Kim Meisinger	Manager, People Development and Learning	1-952-829-4750
Joseph JK Kovasovic	Talent Management and DEI Manager	1-281-436-5127
Tara Lindahl	People Development & Learning Trainer	1-952-818-3138
Email:	sick-university@sick.com	

Information Technology

SUPPORT HOURS	GUS SERVICE DESK
Monday–Friday 6:30 am–5:00 pm Central Time	Number: 1-952-818-3200
Saturday – Sunday: Closed	Email: GUS-ServiceDesk@sick.com
After hours support is available for emergency situations only.	Website: http://usguss00614:8080/

Facilities

NAME	LOCATION	PHONE
Dave McGinty (Director)	All Locations	1-952-829-4885
Elliot Jacobson (Manager)	Minneapolis, MN	1-952-446-0069
Taylor Lentner (Supervisor)	Minneapolis, MN	1-952-829-4797
Mike LaRoche	Bloomington, MN	1-952-829-4769
Robert Graham	Houston, TX	1-281-436-5160
Chelcie Morency	Boston, MA	1-781-302-2569

Front Desk

NAME	LOCATION	PHONE
Sheri Bixby	Bloomington, MN	1-952-941-6780
Beth Tade	Minneapolis, MN	1-952-486-4455
Tiffany Fox	Houston, TX	1-281-436-5196
Chelcie Morency	Boston, MA	1-781-302-2569

Administrative Support

NAME	LOCATION	PHONE
Anna Serino	Bloomington, MN	1-952-818-8393
Ashley Weber	Minneapolis, MN	1-952-486-4454
Kristen Nicholson	Bloomington, MN	1-952-829-4788
Sandy Wilson	Bloomington, MN	1-952-941-6780
Shannon Jacobson	Houston, TX	1-281-436-5100
Tiffany Fox	Houston, TX	1-281-436-5196

Customer Care

NAME	TITLE	PHONE
Jason Steinke	Mgr., Commercial Customer Care	1-952-378-6347
Paul Wiltgen	Mgr., Commercial Customer Care	1-952-818-3117
Bonnie Capien	Supervisor, Sales Services	1-952-829-4878
Customer Service Email		cs@sick.com
Inside Sales Email		is@sick.com
Return Merchandise Authorization Email		returns@sick.com

Payroll

NAME	PHONE
Cindy Lukitsch	1-952-829-4763

Marketing

NAME	PHONE
Dan Minnich	1-952-829-4711

Concur / Travel Expenses

NAME	PHONE
Sue Moranz	1-952-829-4823

Bloomington Address

6900 West 110th Street 1-952-941-6780
Bloomington, MN 55438 Fax: 1-952-941-9287

Minneapolis Address

2601 American Boulevard East 1-952-486-4455
Bloomington, MN 55425 Fax: 1-763-486-4414

Houston Address

Boston Address

800 Technology Center Drive, Suite 6 1-781-302-2500
Stoughton, MA 02072 Fax: 1-781-828-3150

Detroit Address

1250 Kirts Boulevard
Troy, MI 48084

San Francisco Address

47432 Fremont Blvd.
Fremont, CA 94538

Toronto Address

2 West Beaver Creek Road, Building 1-298-695-5300
Richmond Hill, ON L4B2N3, Canada Fax: 1-289-695-5313

Calgary Address

5255 McCall Way NE, #178 1-403-537-7455
Calgary, AB T2E 5S6 Canada

SICK AG

Erwin-Sick-Str. 1 +49 7681 202-0
79183 Waldkirch, Germany Fax: +49 7681 202-3863

This document contains the URLs for numerous sites. You'll find it helpful to bookmark most of these sites in your web browser.



Helpful Links (URLs) and Electronic Resources

Mosaic+	SICK Global Intranet	https://mosaicplus.sick.com/#
SNAP	SSC05 & PCA Intranet	https://mosaicplus.sick.com/pages/viewpage.action?pagId=333045034
ADP	Benefits, Time & Attendance, PTO Requests, Pay Stubs, Performance Reviews	https://workforce.now.adp.com/public/index.html
SICK USA Employee Handbook	Mosaic Page -> Select US Employee Handbook -> Login to ADP -> Select Employee Handbook Link	https://mosaicplus.sick.com/pages/viewpage.action?pagId=1645329675
GUS & PCA Org Charts	Organization Charts ADP -> Myself -> Employment -> Organizational Charts	https://workforce.now.adp.com/theme/index.html#/Myself/empOrganizationalChart
GUS & PCA Administrative Services	Office Supplies, Meeting/Lunch Requests	http://usgusxsharepoint.sickcn.net/gus/SharedServices/GUSADMINVCS/SitePages/Home.aspx
Cisco Web Inbox	Electronic Voicemail	https://usguss00903.sickcn.net/inbox/
SICK Webmail	Microsoft Outlook (when not on the SICK network)	https://outlook.office.com/mail/
IT Help Desk	IT Ticket Submission, Requests, Solutions	https://userservice.sick.com/saw/ess
SICK USA website	Product Information, Industry Knowledge, SICK USA Blog, Social Media	http://www.sick.com
SICK U/Cornerstone	On Demand Training	http://sick.csod.com
SIAonline	On Demand Training (Global Platform for Technical Training)	https://sia-online.sick.com/
WebEx	Meeting Center, My WebEx	http://sick.webex.com
CRM Help	CRM Support	https://mosaicplus.sick.com/display/wsGUSCRM365/SSC05+CRM+Global+Homepage
Concur	Travel & Expense Reimbursement	http://www.concursolutions.com
SICK BEYOND BORDERS	SICK Vision & Strategy to the year 2030	https://mosaicplus.sick.com/display/wsSBB#bf83403b-b395-4092-a59b-18b82fe7a693-414954875
SBB Strategy Networkers	SBB Support for SSC05 & PCA	https://mosaicplus.sick.com/pages/viewpage.action?pagId=648695874
SICK icons and Graphics	Icons and Graphic Images	https://mosaicplus.sick.com/pages/viewpage.action?pagId=337419425&preview=/337419425/446438588/SICK_Slide%20Library_CSS-Workspace.pptx
SICK Powerpoint Templates	Powerpoint Presentation Templates	https://mosaicplus.sick.com/display/intranetCC/Company+Presentation#CompanyPresentation
SICK Acronyms	List of Acronyms	https://mosaicplus.sick.com/display/wsAdmin/SICK+Acronyms
SICK Store	SICK Merchandise	https://sick.mymarketingbench.com/
SICK Integrity Line	Secure location to report violations of laws and internal SICK policies	https://sickag.integrityline.com/frontpage
Sprout Social (formerly Bambu)	Share SICK information in your Social Media, Get Marketing Updates	https://sick.csod.com/ui/lms-learning-details/app/video/c2fd80f-88ba-444c-ac95-85f99d9ccb20

How to access SICK's Internal Marketing Information

This document provides instruction on how to register for access to SICK's Internal Marketing Information on www.sick.com. It's a great way to stay current with what is happening at SICK.



How to Access Internal Marketing Information

As a SICK employee, you have access to important internal Sales Tools and Marketing Information through SICK's website, <https://www.sick.com>. However, you must first register in order to be granted access to it. This document provides instruction on how to register.

The screenshot shows the SICK website homepage. At the top, there is a navigation bar with links for "Products and Solutions", "Support", "Company", and "Contact". Below the navigation bar is a large banner image of a factory interior with a complex steel truss ceiling. Overlaid on the left side of the banner is a blue box containing the text "Mobile robots: Move into new dimensions" and "Mobile robots: Move into new dimensions". Below this text is a "Learn more" button. On the right side of the banner, there is a 3D rendering of a blue robotic arm. In the bottom right corner of the banner, there is a small image of a person wearing a hard hat and holding a tablet. To the right of the banner, there is a "My SICK" sidebar with a "Log in" button and a "Register" button, which is highlighted with a red border. Below the sidebar, there is a text box stating: "Your SICK ID gives you access to our extensive range of services. This includes direct online orders, price and availability checks, and access to our digital services." There is also a link "Your benefits >".

To register and receive access to “Internal Marketing Information”, click on the human figure in the upper-right hand portion of the website, then click on “Register”.

Through the registration process you will be identified as a SICK employee and be granted access to “Internal Marketing Information”.



How to Access Internal Marketing Information



Products and Solutions

Support

Company

Contact



My SICK

[Log in](#)

[Register](#)

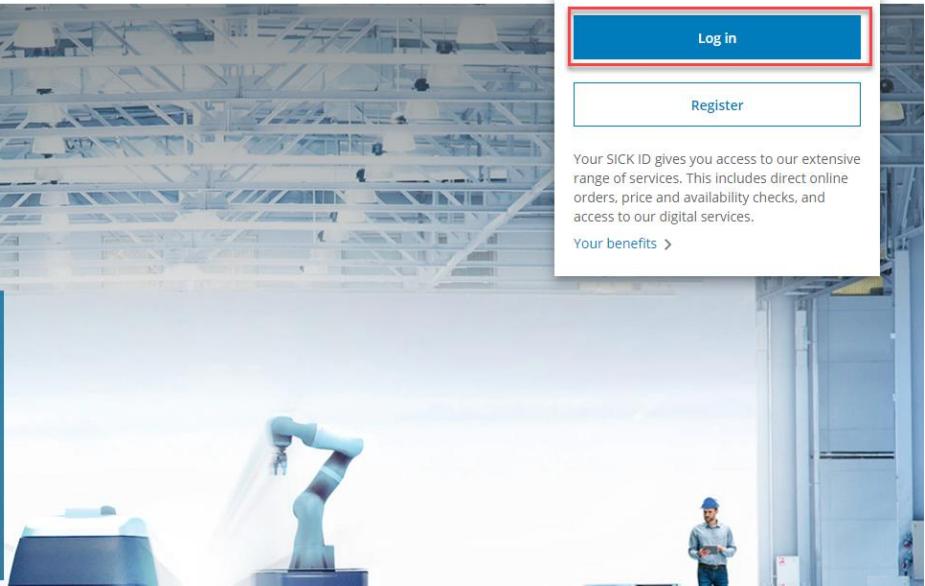
Your SICK ID gives you access to our extensive range of services. This includes direct online orders, price and availability checks, and access to our digital services.

[Your benefits >](#)

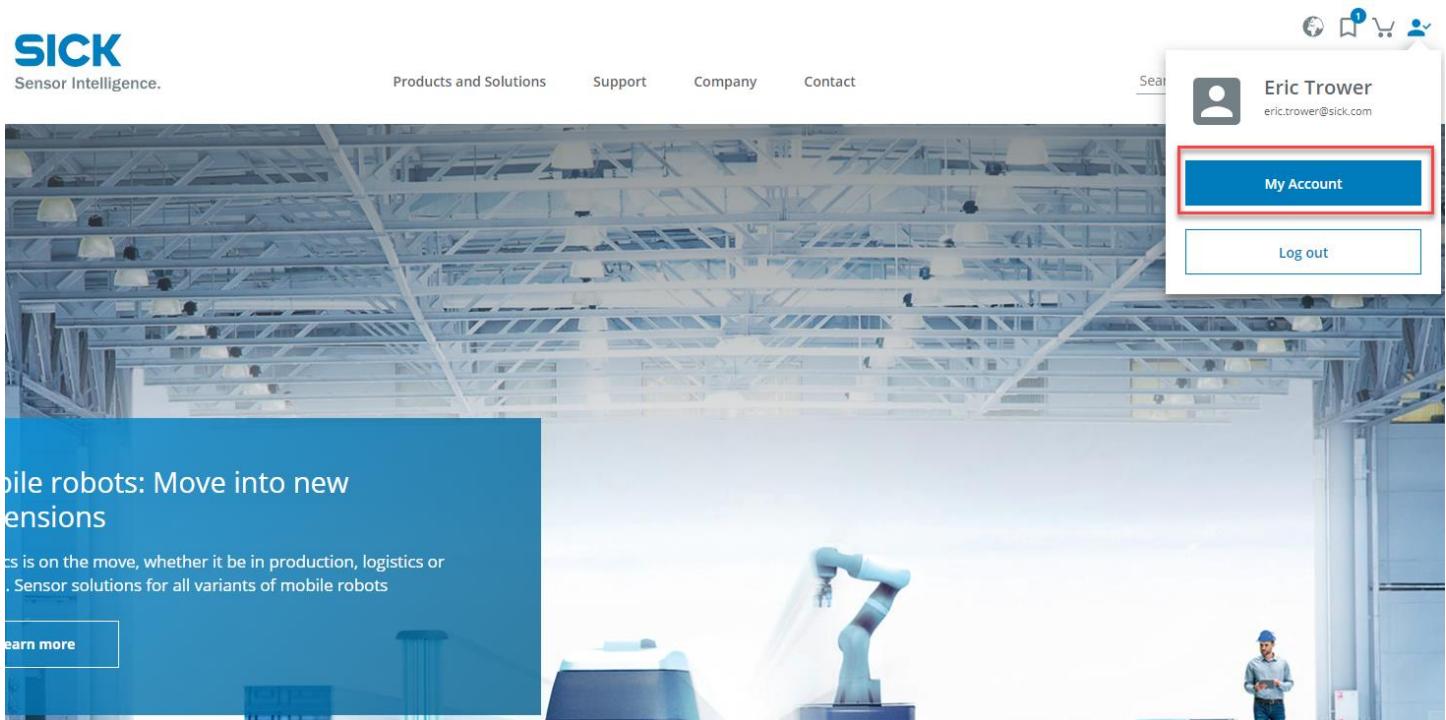
Mobile robots: Move into new dimensions

Mobile robots are on the move, whether it be in production, logistics or warehousing. Sensor solutions for all variants of mobile robots

[Learn more](#)



Once you've been notified of your registration approval, navigate to www.sick.com, and log in.



Once logged in, click again on the human figure in the top right, and click on “My Account”

Home > My Account

Welcome Eric Trower

My SICK

- My Lists
- My Quotes
- My Orders
- My Documents
- Further Documents
- My Profile
- Address Book
- Digital Service Catalog
- Cross Reference
- Application Solver
- Internal Marketing Information** >
- Partner Area
- My Return Requests
- Manage SICK-ID Users

My Profile

- > Update personal details
- > Change password
- > Change information settings
- > Address Book

My Orders

- > My Orders
- > My Quotes

My Lists

- > My wish list

My Documents

- > Consult my Documents

My Return Requests

- > My Return Requests

Once in your account, you'll find an option on the left-hand menu titled "Internal Marketing Information".

Click in this box

Internal Marketing Information

Internal sales tools

Training Documentation Success Story Service Note

FAB Sheet PLP Tools Customer Presentation

Market Introduction Presentation Technical Information

Info

Please note that the return of advertising material and printed publications are not possible for order amounts below 100 EUR. Many thanks for your understanding.

General information		Further information from departments	
Links	Contact	Links	Contact
Market Intelligence Information Portal	market-intelligence@sick.de	SICK Support Portal (technical information and support for GBC 08 products)	Nils.Hogberg@sick.de
Mosaic+ Blogs	matthias.lutz@sick.de		
Videos	marc.schaetze@sick.de		
Global Marketing Topics	bernd.eckenfels@sick.de		

To access any of the information listed in the outlined box, click within the box to open Internal Marketing Information.

SICK Sensor Intelligence.

Products and Solutions Support Company Contact

Search 

Home > Downloads >

Filter by:

- Sales Tool type
- Date (newer than) 
- Department
- Product segment
- Product family group
- Product family
- Industry
- Overall topics
- Language

6,749 results:
Result 1 - 24 out of 6749 | [01](#) [02](#) [03](#) [04](#) [05](#) »

View:   | Sort: Tooltype ascending 

Tool: Advertisement/poster/roll-up
Description: Poster: Connectivity and Remote Service (DIN A0), GBC03 / 2015-03
Date of issue: Mar 1, 2015
Product Segment: Gas Analyzers, Dust Measuring Devices, Analyzer solutions, Traffic sensors
Product Family: TRANSIC100LP, TRANSIC Extractive, GM32, GM31, ...
Valid for: Gas Analyzers, Dust Measuring Devices, Analyzer solutions, Traffic sensors
Size: 718.00 KB
Contact Person: Jochen Wüst
INFORMATION FOR PARTNERS
 English 

[Add to wish list](#) | [Download](#)

Tool: Advertisement/poster/roll-up
Description: Werbung MH15: Anzeige / Advertisements MH15
Date of issue: Oct 1, 2008
Product Segment: Photoelectric sensors
Product Group: Cylindrical photoelectric sensors
Product Family: MH15
Size: 1.15 MB
Contact Person: Freudig, Christian
INTERNAL USE ONLY

Once on the page, the provided filters can help to narrow your search.

SICK
Sensor Intelligence.

Products and Solutions Support Company Contact Search

Home > Product portfolio > Fluid sensors > Level sensors > LBR SicWave > LBR-ACTTDAJHKAX

Level sensors LBR SicWave



Illustration may differ

Type: LBR-ACTTDAJHKAX | Part no.: 6072184

List Price

\$4,875.00 Tax excluded

Your net price

\$4,875.00 Tax excluded

Earliest estimated date of arrival
(yyyy-mm-dd)
2023-01-17

Discount

0 %

1 Piece

CE Ex

[PDF Product data sheet](#) | [Copy shortlink](#) | [Add to wish list](#)

Technical details Downloads Accessories Videos Customs data **Marketing information**

Internal Marketing Information can also be located on a specific product, or product family page within the www.sick.com website. The tab is generally located toward the bottom of the scrolling screen.

911 Dialing Caution

If you work in a SICK office location, the standard procedure when placing an outside call is to first dial "9". Unfortunately, this can often lead to people mistakenly dialing 922. Please familiarize with the important process on what to do if you accidentally dial 911.

Bottom line: do not hang up and ignore it!



Please use extra care when making calls to eliminate 911 misdials

Dial 9 + 1 + number slowly. If you make a mistake, stay on the line to let the 911 dispatcher know.

Since SICK uses "9" to access an outside line for security, there is risk of misdialing 911 while attempting to dial both local and international calls alike.

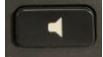
If you mistakenly dial 911 and hang up, you must call back from the same phone and report that it is not an emergency. If the dispatcher does not complete this verification, then emergency services are sent to the phone's location to check on the well-being of the caller.

In addition, our system logs this call, and sends messages to SICK internal emergency response team members, who will check on the well-being of the caller.

DIAL WITH CARE:

- Dial Slowly
- If the outside call starts ringing before you have finished dialing the number, chances are good that you misdialed 911
- Stay on the line and let the dispatcher know the call was placed in error, connection is often instant, whether you think the call was terminated before the connection was made
- Utilize the Cisco phone function of dialing the number, verify for accuracy on the display, and then press the connect button

SICK
Sensor Intelligence.



SICK virtual ackroun s
eel free to use these SICK virtual ackroun s them to your We ex irtual
ackroun li rary!



DRIVING YOUR INDUSTRY 4WARD.

SICK
Sensor Intelligence.

Company Presentation
Englisch, globe focused on Europe

SICK
Sensor Intelligence.

OUR UNIVERSE IS ALL ABOUT SENSOR SOLUTIONS

FOR MORE THAN 75 YEARS



THOUSANDS OF DIFFERENT APPLICATIONS

MEET THE CHANGING BUSINESS
CHALLENGES OF OUR CUSTOMERS



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CREATING “SENSOR INTELLIGENCE.”

WELCOME TO OUR UNIVERSE
OF SICK “SENSOR INTELLIGENCE.”



WHAT IS “SENSOR INTELLIGENCE.”?



USING "SENSOR INTELLIGENCE." IN A SMART WAY

AS A CUSTOMER, OUR SOLUTIONS ARE OPEN TO YOU
AND TO YOUR SYSTEMS



Detecting



Identifying



Measuring



Protecting



Integrating

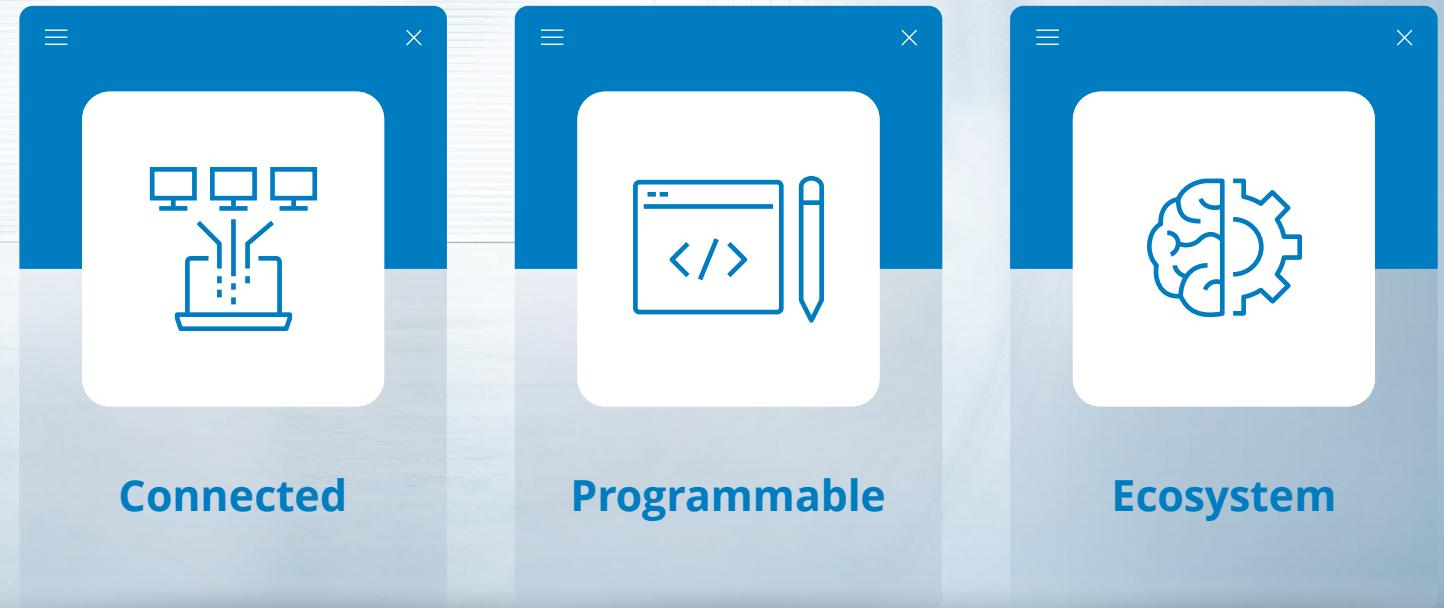


Controlling



CREATING “SENSOR INTELLIGENCE.”

TURNING DATA
INTO INFORMATION



WHAT IS SO FASCINATING ABOUT “SENSOR INTELLIGENCE.”?



COUNTLESS SOLUTIONS



Human-Robot Interaction

Automation

Safety

Efficiency

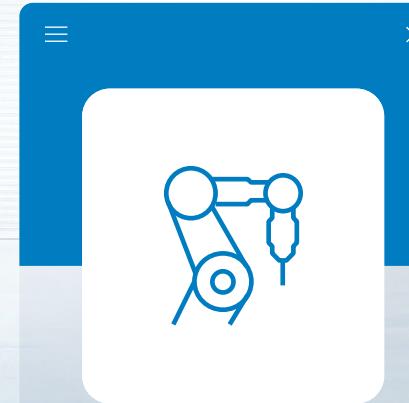
Industry 4.0

Sustainability

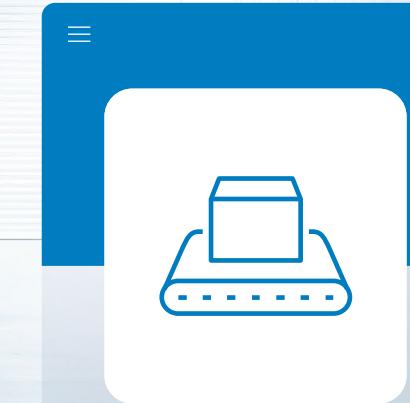
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THE BROADEST PORTFOLIO IN THE INDUSTRY

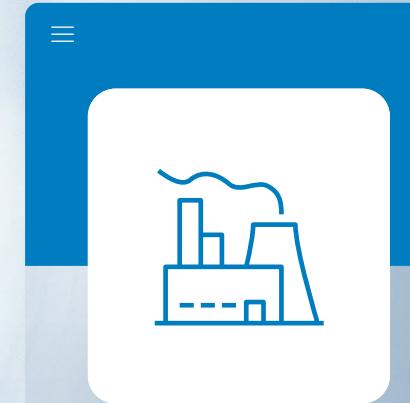
OUR UNIVERSE
FOCUSSES ON
APPLICATIONS IN THE
FIELD OF AUTOMATION



Factory



Logistics



Process

REQUIREMENTS DIFFER GREATLY

WE CREATE CUSTOMIZED
SOLUTIONS

- › Scalable applications
for any company size
- › Advanced solution expertise



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NO MATTER WHERE YOU COME FROM

WE WILL CREATE AN INDIVIDUAL SOLUTION
FOR YOUR BUSINESS NEEDS

- › Automotive and part suppliers
- › Airport
- › Traffic
- › Consumer goods
- › Power
- › Oil and gas
- › Packaging
- › Electronics
- › Robotics
- › Cranes
- › Building materials
- › Waste and recycling
- › **And many more**

WE SEE OUR CUSTOMERS AS PARTNERS

SERVICE INTELLIGENCE AND SUPPORT

- › Solution competence
- › Life-cycle management
- › Performance improvement
- › Safe and secure
- › Always available



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HOW CAN YOU BENEFIT FROM “SENSOR INTELLIGENCE.”?



LET ME TAKE YOU TO THE AIRPORT

EFFICIENT PROCESSES
ARE NO PROBLEM

- › Situation: stressful bag-drop
- › Solution: all-in-one sensor network
- › Result: shopping instead of waiting



LET ME TAKE YOU TO THIS ROBOTIC PLANT

FLEXIBLE PRODUCTION
IS NO PROBLEM

- › Situation: changing market conditions
- › Solution: flexible 2D and 3D robot vision
- › Result: safe production processes
enable batch size 1



LET ME TAKE YOU TO THE OCEAN

MEASUREMENT AND REDUCTION
OF EMISSIONS ARE NO PROBLEM

- › Situation: emissions from ships harm the environment
- › Solution: full speed ahead with maritime emission monitoring solution
- › Result: cleaner air over the world's oceans



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LET ME SHOW YOU INDUSTRY 4.0 NOW

EXPLOITING THE BENEFITS OF INDUSTRY 4.0
TODAY IS NO PROBLEM

- › Situation: implementing the future of manufacturing
- › Solution: industry 4.0-enabled production – modular and networked
- › Result: efficient production of more than 500,000 product variants

SICK
Sensor Intelligence.

IT ALL STARTED IN A SMALL SHED

OUR ROOTS ARE IN SAFETY AND
ENVIRONMENTAL PROTECTION

ERWIN SICK
Company founded in 1946



WHAT WE STAND FOR

YOUR PARTNER ON YOUR JOURNEY
TO INDUSTRIAL AUTOMATION

- › Human safety and integrity
- › Sustainability
- › Resource efficiency



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HEADQUARTERED IN WALDKIRCH

ADVANCING "SENSOR INTELLIGENCE."
AROUND THE GLOBE

Mission Statement

- › Independence
- › Innovation
- › Leadership



WE ARE ONE OF THE WORLD'S LEADING COMPANIES

WE DEVELOP SENSOR SOLUTIONS FOR CUSTOMERS AROUND THE GLOBE

- › Over 50 subsidiaries worldwide
- › Around EUR 2.2 billion sales in 2022
- › Almost 12,000 employees



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WELCOME TO THE UNIVERSE OF SICK “SENSOR INTELLIGENCE.”

YOUR CONNECTION
TO THE FUTURE



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Congratulations!

You are well on your way to orienting yourself to the organization and your new role. We wish you all the best!



What's next?

If you are wondering what's next, check out these opportunities for ongoing development, training, and employee engagement.

SICK U

SICK U is a learning management system for the United States and Canada. When training is assigned to you, you will receive an email. You will receive a "Welcome to SICK Curriculum" for courses that need to be completed in SICK U within 30-days of assignment. Watch for an email from: ces.mail@csod.com. The subject will be Welcome to SICK University! Be sure to check your deleted and spam folders for the information. For more information use this link to login with your user name and password.

SIA Online

SIA Online (Sensor Intelligence Academy) is a global learning management system. It is where SICK's technical product training is housed. For more information use this link to login as a SICK user.

A note about Training

There are many courses in SICK U and SIA Online that you can explore. You don't need to wait to have courses assigned to you. They are available to you at any time. Spend some time browsing for on-demand courses that support your career growth.

Start your individual Development Plan

An Individual Development Plan (IDP) is essential for employees as it serves as a strategic roadmap for personal and professional growth. It outlines clear objectives and action steps to achieve your goals, ensuring a structured and focused approach towards success. The IDP encourages self-reflection, identifying strengths and areas for improvement, enabling you to capitalize on your talents while addressing any shortcomings. Moreover, an IDP fosters accountability and empowers employees to take ownership of their personal development, leading to increased motivation and productivity. By encouraging continuous learning and skill enhancement, an IDP enhances your capabilities, making you better equipped to adapt to a rapidly evolving world and contribute effectively to your workplace. Ultimately, an IDP benefits both employees and the organization, promoting lifelong learning and personal fulfillment while ensuring a well-rounded and skilled workforce.

Employee Engagement

Join All Employee Communication Meetings to stay up-to-date with what's happening in the business

Attend one or more SICK Talks to meet with senior leaders in a small group setting

Learn about affinity groups at the DEI Mosaic page, explore Community Engagement, Employee Engagement, Wellness, and Women's Leadership and Empowerment groups here.

Stay connected with your team, and enjoy branching out to meet new colleagues!

Questions? Contact Tara Lindahl