

Tupokigwe Isagah

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Education

- 2015–present **PhD researcher Information system management**, *e-government research group at Koblenz, Koblenz, Germany.*
- 2011–2013 **M.Sc. in Information Systems**, *Osmania University, Hyderabad, India.*
- 2006–2009 **B.Sc. in Electronics Science and Communications**, *University of Dar es salaam, Dar es salaam, Tanzania.*

Experience

Project Experience

- 2014–2016 **Project member**, *Zone IT @ MU- Vliuos Project.*
- Detailed achievements:
- Implementing a community building app at two African Universities.
 - Building an active student community through digital innovations
 - Organize and lead project meeting.

Teaching Experience

- 2013–2015 **Assistant Lecturer**, *Mzumbe University (Department of Computing Science Studies).*
- 2010–2013 **Tutorial Assistant**, *Mzumbe University (Department of Computing Science Studies).*

Conferences and Workshop

- June 2018: **Digital Government Society Conference, Delft, Netherlands**, *Paper published: Framework for designing m-government services in developing countries.*
- April 2018: **ICEGOV Conference, Galway, Ireland**, *Paper published: Addressing requirements of m-government services: Empirical study from designers' perspective.*
- March 2017: **ICEGOV Conference, New Delhi, India**, *Paper published: Mobile Government Applications: Challenges and a Need for a Comprehensive Design Approach..*
- Sept 2016: **European EGOV/EPART Conference, Guimares, Portugal**, *Paper published: Assessing mobile participation: A practice present today or coming tomorrow.*
- Sept 2016: **Trust in e-participation workshop, Koblenz, Germany**, *Analysing aspects of trust in e-participation and studying trust models.*

Professional service

Reviewer: Hawaii International Conference on System Sciences, 2019
Programme Committee: International Conference on Theory and Practice of Electronic Governance, 2018
Reviewer: International Conference on Theory and Practice of Electronic Governance, 2017

Research Interests

- Digital governemnt, digital inclusion, ICT4D and enterprise architecture

Skills

Programming Languages: Java, R and PHP
Software packages: LaTeX, MAXQDA and SPSS
Other skills: Enterprise architecture, Scrum

Publications

- Isagah, T. and Wimmer, M.A., 2018, May. Framework for designing m-government services in developing countries. In Proceedings of the 19th Annual International Conference on Digital Government Research: Governance in the Data Age . Page(s) 44. ACM
- Isagah, T. and Wimmer, M.A., 2018, April. Addressing Requirements of M-Government Services: Empirical Study from Designers' Perspectives. In Proceedings of the 11th International Conference on Theory and Practice of Electronic Governance . Page(s) 599 – 608. ACM
- Isagah, T. and Wimmer, M.A., 2017, March. Mobile Government Applications: Challenges and Needs for a Comprehensive Design Approach. In Proceedings of the 10th International Conference on Theory and Practice of Electronic Governance. Page(s)423 – 432
- Bunar, C. and Isagah, T., 2016. Assessing mobile participation: A case study of iC-itizen, buycott and Ushahidi. Electronic Government and Electronic Participation. Page(s) 599 – 608.