Rockbuster Stealth Data Analysis Project

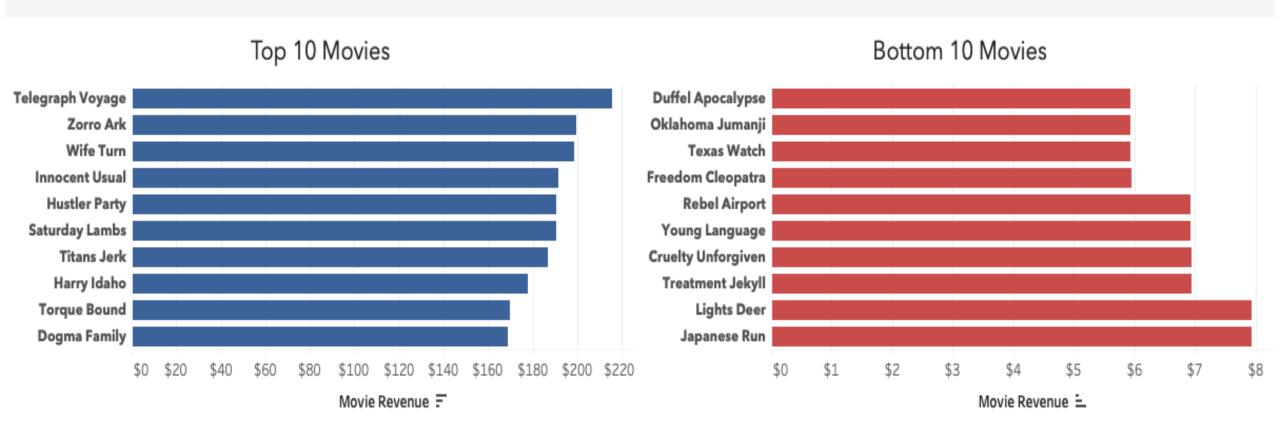
by Isaia Aponte January 2024



Project Objectives

- Which movies contributed the most/least to revenue gain?
- What was the average rental duration for all videos?
- Which countries are Rockbuster customers based in?
- Where are customers with a high lifetime value based?
- Do sales figures vary between geographic regions?

The Top 10 movies all generated at least \$169 in revenue, while all Bottom 10 movies earned less than \$8 in sales.



No trends were found across the best or worst perfoming movies as it relates to movie genre, rating and film length.

Rental Duration and Rental Rate highlight distinguishing characteristics amongst the Top and Bottom revenue-generating movies

Rental Duration

Min: 3 Days

Max: 7 Days

Avg: 4.98 Days

The average rental duration for the Top 10 revenue-generating movies is 3.5 days. While the average rental duration for the Bottom 10 revenue-generating movies is 6 days.

Rental Rate

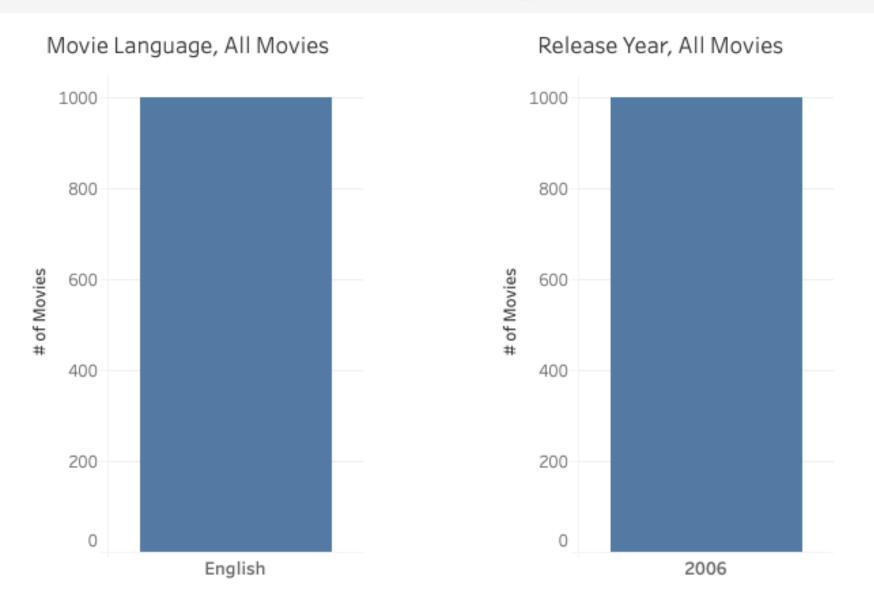
Min: \$0.99

Max: \$4.99

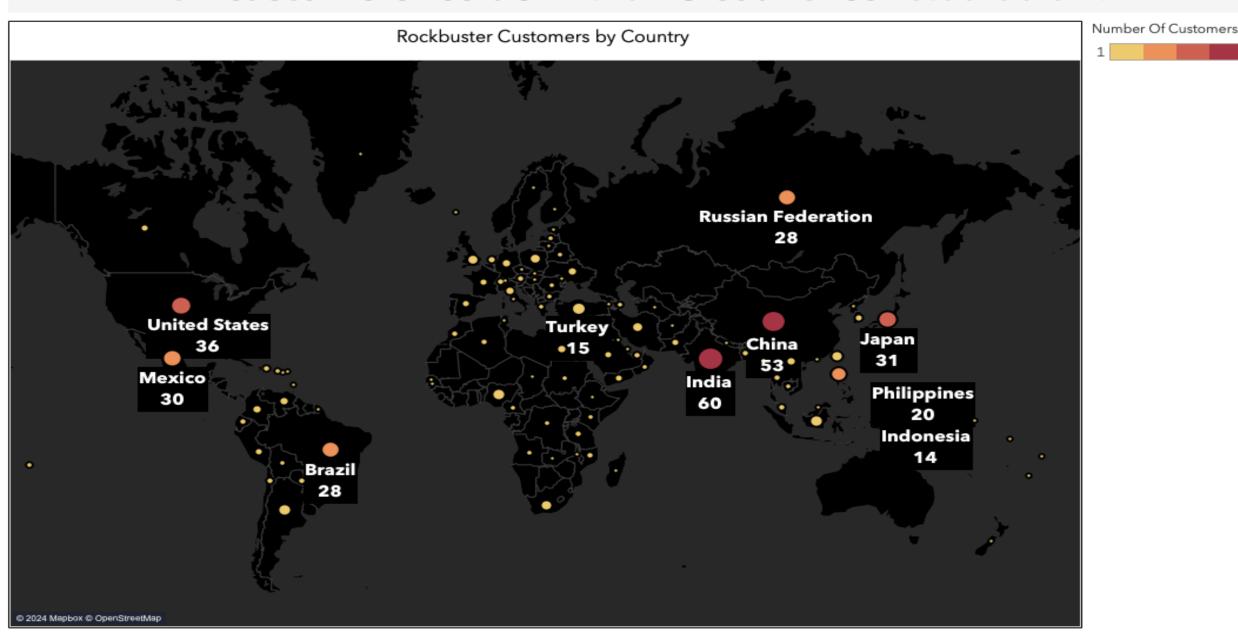
Avg: \$2.98

Rental Rate for the all **Top 10** revenuegenerating movies Rental Rate for all **Bottom 10**revenuegenerating
movies

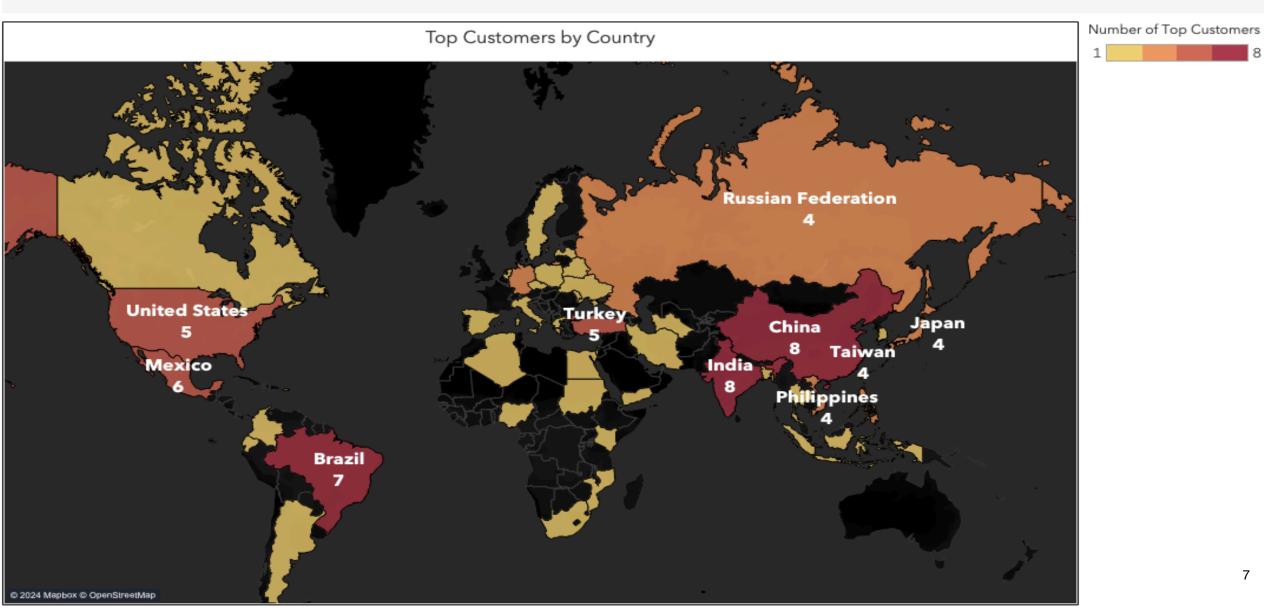
All Movies in the Rockbuster library were filmed in English and were released in the year 2006.



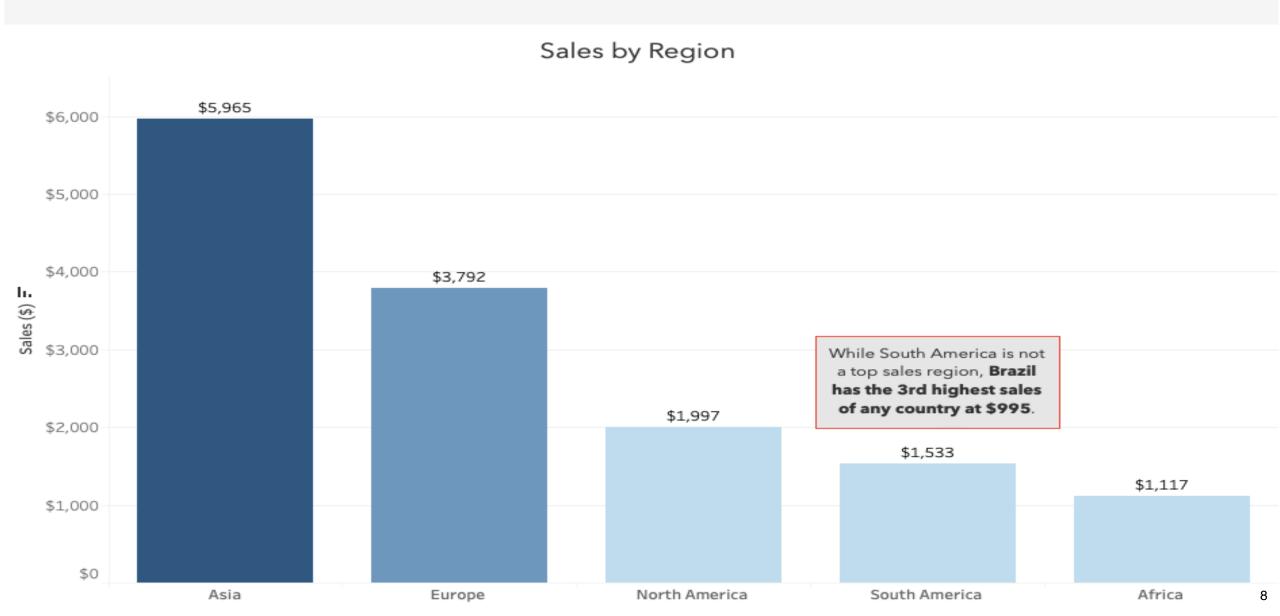
India then China have the most Rockbuster customers. While 53% of all customers reside in the 10 countries listed below.



There are **104 RB customers** that **have a LTV of \$125 or more**, which is 25% higher than the average customer LTV. Ten countries have **4 or more** of these **Top** customers.



Asia is the top sales region, driven by sales in India and China. And, Africa generated the least amount of sales of any region.



Insights Recap

- The best and worst selling movies showed no trends across movie genre, rating or film length.
- Rental rate and rental duration are distinguishing factors for best and worst selling movies.
- All RB movies have the same language and release year.
- 53% of RB customers reside in 10 countries.
- There are 104 customers with a LTV over \$125.
- Asia is the top sales region while Africa has the least sales.

Recommendations

- Track movie reviews, as movie perception may help predict a movie's sales performance.
- Consider a rental rate and rental duration strategy that better aligns with the topperforming movies.
- Diversify the RB movie library to offer customers a wider movie selection.
- Customize the movie offerings in these countries to grow the market.
- Implement a customer loyalty program for those with a high LTV.
- Increase the Asian marketing budget and consider withdrawing from Africa.

Thank You

Questions? Please contact me at isaia.aponte@dataanalyst.com