May 10, 2025

K.C. Tung, PhD

SID: N801782

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Dear Hiring Team,

I’m excited to apply for the Lead Machine Learning Engineer role within JPMorgan Chase’s Global Technology Infrastructure (GTI) group. With over a decade of experience building scalable AI/ML solutions across financial and cloud platforms, I specialize in deploying enterprise-grade models - including LLMs and generative AI for Insights discovery applications and user engagement optimization.

At JPMorgan Chase, I currently lead the design and deployment of AI systems for real-time personalization for improving customer online experience and campaign lead optimization. As an Application Owner (AO), I also lead and align stakeholders with our team to design and build application for compliance, safety and risk mitigations, scalability and resiliency. My prior experience at AWS and Microsoft Azure focused on ML for infrastructure optimization, telemetry, and AIOps – will be valuable assets with your mission to integrate intelligent automation into core infrastructure.

I bring hands-on experience in Python, Spark, Kafka, PyTorch, TensorFlow and cloud-native ML systems, combined with a leadership mindset and a drive for innovation in regulated environments. I’m eager to contribute to GTI’s vision of building secure, scalable, and intelligent systems that power global business.

Thank you for considering my application. I’d welcome the opportunity to speak further.

Sincerely,

K.C. Tung, PhD

Vice President, Applied AI/ML Lead

CCB – Home Lending

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