

Repetition

Little's law (Part 2)

For a (stable) queueing system

$$L_0 = \lambda W_0,$$

where

L_0 : Average number of customers queueing in the system.

λ : Rate of arrival to the system.

W_0 : Average waiting time queueing in the system.

Notation

We write “**A/B/c queue**” for a queueing system with

- 1) Interarrival distribution “A”
- 2) Individual service time distribution “B”
- 3) Number of servers “c”

Note: We only consider $A=B=M$, where M denotes “memoryless”. This means interarrival distribution and service distribution are exponential distributions.

Definition

A **M/M/1 queue** with arrival rate $\lambda > 0$ and expected service time $1/\mu > 0$ has

- 1) Interarrival times are independent and identically distributed as $\text{Exp}(\lambda)$.
- 2) Service times are independent and identically distributed as $\text{Exp}(\mu)$.
- 3) One server, and service times are independent of the arrival process.

Note: The number of customers in the queueing system is a birth and death process with birth rates $\lambda_i = \lambda$, $i = 0, 1, \dots$, and death rates $\mu_0 = 0$ and $\mu_i = \mu$, $i = 1, 2, \dots$.

Definition

A **M/M/ ∞ queue** with arrival rate $\lambda > 0$ and expected service time $1/\mu > 0$ has

- 1) Interarrival times are independent and identically distributed as $\text{Exp}(\lambda)$.
- 2) Service times are independent and identically distributed as $\text{Exp}(\mu)$.
- 3) Infinitely many servers, and service times are independent of the arrival process.

Note: The number of customers in the queueing system is a birth and death process with birth rates $\lambda_i = \lambda$, $i = 0, 1, \dots$, and death rates $\mu_i = i\mu$, $i = 0, 1, \dots$.

Definition

A **M/M/ s queue** with arrival rate $\lambda > 0$ and expected service time $1/\mu > 0$ has

- 1) Interarrival times are independent and identically distributed as $\text{Exp}(\lambda)$.
- 2) Service times are independent and identically distributed as $\text{Exp}(\mu)$.
- 3) s servers, and service times are independent of the arrival process.

Note: The number of customers in the queueing system is a birth and death process with birth rates $\lambda_i = \lambda$, $i = 0, 1, \dots$, and death rates

$$\mu_i = \begin{cases} i\mu, & i = 0, 1, \dots, s, \\ s\mu, & i = s + 1, s + 2, \dots \end{cases}$$