ISA PHUYUTHANON

4isapoul@gmail.com | 089-057-0500 | Bangkapi, BKK

Detailed oriented individual with a natural talent for spotting trends and pattern with data previously background in software and project management hoping to work in Data role. Skilled in Python and SQL. Hold a bachelor's degree in Business Administration and currently obtaining a second degree in Computer Science.

EXPERIENCE

Application Support Engineer   JUL 2021 - Present
REFINITIV
- Provide 3rd tier technical support to internal and external stakeholders
- Perform troubleshooting, reproduces, and resolve customer's query, shorten client waiting time by 80%

Junior Cloud Developer   NOV 2020 – JAN 2021
IGLU
- Helps client develop an application on AWS cloud EC2 and store data on AWS S3
- Uses AWS CloudFormation, AWS State Machine, AWS Lambda technology to develop an application
- Using following stack to develop an application: Node.js, TypeScript, React.js and Redux

Market Research and Data Analyst Trainee   SEP 2019 – DEC 2019
BANGKOK AIRWAYS
- Finding new travel pattern and visualize it's data by Python and helps with Power BI dashboard design
- Perform SQL queries to support the executive board's decision and data analytic department for pattern finding

ERP Project Coordinator   JUL 2018 – AUG 2019
PAN FOOD
- Successfully implemented an ERP system a score of 74% in user's satisfaction and overall software implementation
- Gather requirement, design company's workflow from the users and design an application alongside developers

PMO – Coordinator   JAN 2017 – JUN 2018
JOHNSON & JOHNSON Thailand
- Responsible for assigned project implementation, has successfully completed all projects with 89% successful rate.
- Plan and communicate with an internal stockholder by using Excel, Trello to align goals and manage projects.

Localization Coordinator   SEP 2014 – DEC 2016
NETFLIX
- Responsible for Southeast Asia localization project; translates, QA/QC documentaries, movie, and series from English to Thai as well as develop workflow and recruit new translator
- Help and gather issues for internal translation program and communicate with developer team

EDUCATION

GOLDSMITHS, UNIVERITY OF LONDON   NOV 2020 – (Expected MAR 2024)
Bachelor of Science in Computer Science

UNIVERSITY OF THE PEOPLE
Bachelor of Science in Business Administration   MAR 2017 – NOV 2019

TRAINING

GENERATION THAILAND   FEB 2022 – APR 2022
Full Stack Developer Boot Camp