



ISA PHUYUTHANON

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A graduate of bachelor's degree in Business Administration is looking to work as a Software Developer. Details oriented with skills in communication, experience in project management as well as finding insight from data. My technical skills include JavaScript, Node.js and React. Hope to work and grow within a company to develop cool staff.

EXPERIENCE

Application Support Engineer

JUL 2021 - Present

REFINITIV

- Provide 3rd tier technical support to internal and external stakeholders
- Perform troubleshooting, reproduces, and resolve customer's query, shorten client waiting time by 80%

Junior Cloud Developer

NOV 2020 - JAN 2021

IGLU

- Helps client develop an application on AWS cloud EC2 and store data on AWS S3
- Uses AWS CloudFormation, AWS State Machine, AWS Lambda technology to develop an application
- Using following stack to develop an application: Node.js, TypeScript, React.js and Redux

Market Research and Data Analyst Trainee SEP 2019 - DEC 2019

BANGKOK AIRWAYS

- Finding new travel pattern and visualize it's data by Python and helps with Power BI dashboard design
- Perform SQL queries to support the executive board's decision and data analytic department for pattern finding

ERP Project Coordinator

JUL 2018 - AUG 2019

PAN FOOD

- Successfully implemented an ERP system a score of 74% in user's satisfaction and overall software implementation
- Gather requirement, design company's workflow from the users and design an application alongside developers

PMO - Coordinator

JAN 2017 - JUN 2018

JOHNSON & JOHNSON Thailand

- Responsible for assigned project implementation, has successfully completed all projects with 89% successful rate.
- Plan and communicate with an internal stockholder by using Excel, Trello to align goals and manage projects.

Localization Coordinator

SEP 2014 - DEC 2016

NETFLIX

- Responsible for Southeast Asia localization project; translates, QA/QC documentaries, movie and series from English to Thai as well as develop workflow and recruit new translator
- Help and gather issues for internal translation program and communicate with developer team

EDUCATION

GOLDSMITHS, UNIVERSITY OF LONDON

NOV 2020 - Present

Bachelor of Science in Computer Science

UNIVERSITY OF THE PEOPLE

Bachelor of Science in Business Administration

MAR 2017 - NOV 2019

TRAINING

GENERATION THAILAND

FEB 2022 - APR 2022

Full Stack Developer Boot Camp