ISA PHUYUTHANON | 4isapoul@gmail.com | 0409896477 | Sydney, NSW | https://www.isaphu.com/

RPA Developer with experience in the retail industry at a globally recognized company. Currently advancing my career in Product Owner. Skilled in low-code platforms (Power Apps, AppSheet), business process automation (Power Automate, Python), and data visualization tools (Power BI, Looker Studio).

EXPERIENCE

COSTA, HUON AQAUCULTURE, SIMPLOT | *Process Operator* [Tasmania Seasonal Job] NOV 2024 – Present
- Assist in preparing salmon for packing and filleting, operate gutting machine with safety in mind
- Pick ripe raspberry according to client's requirement and pack over 300 punnet per day
- Efficiently separate good and bad broccoli and cauliflower without disruption production flow, maintaining a personal average machine utilization rate of 89%.

UNIQLO | *Product Owner/RPA Developer*, *Internal Tool* [Full time, Fixed term] AUG 2022 - NOV 2024
- Design and Develop a Novelty Recorder App for 70+ Uniqlo stores, optimizing accounting processes and saving the company over 100 million baht.
- Created an automated invoice generator system using the Python GUI library Tkinter, significantly reducing the need for manual work and streamlining tasks for the tax team.
- Develop an app for store staff to order non-merchandise items from the warehouse, saving 50+ manual work hours/week.
- Automated accounting, legal, e-commerce, and operational tasks, saving 1000+ manual hours.
- **Skills: Python (Jupyter Notebook), AppSheet, Power Automate, Google Script, Looker Studio for Dashboard, Figma**

REFINITIV | 3rd Tier *Application Support Engineer* [Full time, Fixed Term] JUL 2021— JUL 2022
- Offered top-tier tech support to internal and external stakeholders, swiftly resolving queries and issues.
- Cut client wait time 80% via effective troubleshooting, boosting satisfaction and retention.

IGLU | *Software Engineer* [Full time] NOV 2020— JAN 2021
- Developed and deployed cloud-based applications for clients using AWS EC2 and S3 services.
- Utilized Node.js, TypeScript, React.js, and Redux stack to develop robust and scalable applications for clients.

BANGKOK AIRWAYS | *Analyst Trainee* [Internship] SEP 2019— DEC 2019
- Conducted data analysis using Python to identify new travel patterns and visualize the data for improved decision- making processes.
- Help design Power BI dashboards to present findings to senior management.
- Utilized SQL queries to support the executive board and data analytics department in identifying patterns and trends.

PAN FOOD | *ERP Project Coordinator* [Full time, Fixed Term] JUL 2018— AUG 2019
- Led the implementation of an ERP system, achieving a 74% user satisfaction score.
- Conducted thorough user interviews to gather requirements and design the company's workflow for the ERP system.

JOHNSON & JOHNSON Thailand | *PMO — Coordinator* [Full time, Fixed Term] JAN 2017 — JUN 2018
- Successfully implemented all assigned projects with an 89% success rate.
- Utilized Excel and Trello to plan and communicate and manage projects to successful completion.

NETFLIX | *Translator/Localization Coordinator* [Full time] SEP 2014— DEC 2016
- Led the Southeast Asia localization project, managing translation workflows and QA/QC processes. Collaborated with the internal product team to improve the efficiency of translation tools.
- Translate movies, series and documentaries from English to Thai.

EDUCATION

Bachelor of Computer Science | Goldsmiths, University of London   SEP 2025 (Expected)
Bachelor of Business Administration | University of The People | GPA: 3.2   DEC 2019

VOLUNTEER EXPERIECE

Digital Help Volunteer | Devonport Library   FEB 2025 – Present
Global Alumni Ambassador Council 2025 | Generation Global   NOV 2024 – Present
Event Service Team Member | Paris Paralympic Game 2024   AUG 2024 – SEP 2024

SKILLS/INTERESTS

Interests: Language & Culture, Volunteering, Aviation, Food
Languages: Thai (Native), English (Professional), French (Beginner)
Computer/Programming Skills: Python, SQL, Microsoft Power Platform (Power Apps, Power Automate, Power Apps, Power Pages, PowerBI), Google (AppSheet, Google Script, Locker Studio), Figma
Certificate/Permit: Product Management (General Assembly), Product Manager Nanodegree (Udacity), Working with Vulnerable People Card (TAS)