

# Satyam Shivam

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## Summary

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Customer-focused and results-driven professional with experience in client engagement, event coordination, and collaboration. Strong communication, problem-solving, and analytical skills with a structured approach to operations and customer support. Seeking an entry-level role in Sales or Product Support to drive customer satisfaction and business growth.

## Skills

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**Business Skills:** CRM (Customer Relationship Management), Lead Generation, Client Follow-up, Product Demonstration, Requirement Gathering, Client Needs Analysis, Sales Pitch Preparation, Market Research, Competitor Analysis, Customer Retention Strategies, Reporting with MS Excel

**Soft Skills:** Communication Skills, Presentation Skills, Problem-Solving, Active Listening, Adaptability, Time Management, Team Collaboration, Analytical Thinking, Attention to Detail, Quick Learning Ability

**Technical Skills:** Java, HTML5, CSS3, JavaScript, React.js, MySQL, AWS Cloud Fundamentals, Git, GitHub, MS Excel, MS PowerPoint, Technical Troubleshooting

## Internship Experience

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**Full Stack Developer Intern | Globentix Technologies** Jan 2026 – Feb 2026

- Led end-to-end client requirement gathering and technical analysis, and contributing to the design, development, testing, deployment, and maintenance of 2 web and software application modules within a cross-functional engineering team.
- Identified and resolved 10+ bugs and issues, supported API and third-party service integrations, and followed Git-based version control and code review best practices.

## Education

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**Master of Computer Applications (MCA)** Jul 2024 – Present

Vellore Institute of Technology, Bhopal, India | CGPA: 8.27 / 10.00

**Bachelor of Computer Applications (BCA)** Jul 2021 – Jun 2024

Aryabhata Knowledge University, Patna, India | CGPA: 8.22 / 10.00

## Projects

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**Newstonic - Real-Time News Aggregator Application** | [Link](#) | [Demo](#)

- Technologies: React, Next.js, JavaScript, HTML, Tailwind CSS
- Integrated a public news API to deliver 8+ live news categories with optimized performance and responsive design.

**Swapify - Secondhand Marketplace Application** | [Link](#) | [Demo](#)

- Technologies: Next.js, React, Tailwind CSS, Node.js, Express.js, MongoDB, RESTful APIs, Google OAuth, JWT
- Applied OOP, SDLC, and System Design concepts to develop a scalable full-stack application with clean architecture.
- Built a responsive marketplace application featuring real-time chat and geolocation, improving user engagement by 40%.

**MoodTunes - AI-Powered Mood-Based Music Recommender** | [Link](#) | [Demo](#)

- Technologies: React (Vite), Tailwind CSS, Framer Motion, face-api, Radix UI, ESLint
- Created using React with 95%+ mood detection accuracy via selfie or manual input, boosting user engagement by 2×.
- Suggested music across 5 emotions using real-time analysis using the Pre-trained CNN model (MobileNetV2)

## Extra-Curricular Activities

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- Core Team Member of Google Developer Student Clubs IIBM – Led and managed 5+ technical events and workshops, overseeing planning and operations to ensure high participant engagement and seamless execution.
- Member of Technical Club – Contributed to digital marketing initiatives, created promotional content, and supported campaign execution to enhance event visibility and student engagement.

## Certifications

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- AWS Cloud Foundations – Amazon Web Services | [Link](#)
- Google IT Support Professional Certification – Coursera | [Link](#)