



ISA ZAFEER

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OBJECTIVE

I am seeking a dynamic position to support myself during academic studies where my exceptional organizational and communication skills can contribute to creating a welcoming and efficient front office environment.

EXPERIENCE

GAME RETAIL

Assistant Manager | 01/17/2023

- Responsible for ensuring management tasks and day to day tasks are completed.
- Driving store performance by hitting KPI's with knowledge and creativity.
- Developing team members and coaching them in all aspects of their job role.
- Motivating and inspiring the team to deliver excellent customer service.

EDUCATION

Level 3 Business Diploma; Solihull College

Cyber Security; Birmingham City University

Currently studying a coding course at University of Birmingham.

AWARDS AND ACKNOWLEDGEMENTS

- Duke of Edinburgh Certificate (Bronze and Silver Award)
- Student Representative at Solihull College (2 years)
- Air Cadet (3 years)
- Employee of the month, highest KPI results in the store – GAME
- Full UK driving licence