

Privacy Policy

Introduction

At La Senda Global Academy, we take the safety of our students seriously and are deeply committed to safeguarding their privacy. Protecting the personal information and records of our global community of students, parents, and staff is a vital part of our mission. This Privacy Policy outlines how we collect, use, and protect information associated with our school services. By using our services, you agree to the practices described in this policy.

Information We Collect

To provide a safe and effective learning environment, we collect certain types of information. This includes data required for educational, administrative, and communication purposes. While the specific details may vary, the information often includes:

- Student, parent, and staff details provided during registration
- Academic records, progress reports, and other educational information
- Communications and content shared on our platforms
- Technical data, such as device and usage information, to support system functionality

We limit the collection of sensitive information to what is strictly necessary for the operation of our services.

Our Commitment to Safety and Privacy

We are dedicated to creating a secure virtual environment where students can thrive academically and personally. Respecting and protecting the privacy of our community is a fundamental value. All student records and personal information are kept confidential and managed with safety in mind. Access to such information is limited to authorized personnel who need it to fulfill their roles in providing education and support.

How We Use Information

The information we collect is used for the following purposes:

- Delivering personalized education and academic support
- Communicating with students, parents, and staff
- Managing student records and progress tracking
- Maintaining a safe and functional online learning environment
- Improving and troubleshooting our platforms

We never sell or rent personal information to third parties. Every effort is made to ensure that all data is handled responsibly and only used for the purposes outlined above.

Data Protection Measures

To safeguard the privacy and safety of our students, we use robust security measures, which include:

- Encryption of data during both storage and transmission
- Secure access controls to limit unauthorized access
- Routine security testing and system updates
- Staff training to ensure responsible data management

While we strive to uphold the highest standards of data security, no system is entirely immune to risks. By using our services, you acknowledge and accept this inherent risk.

Data Sharing and Third-Party Platforms

The sharing of information is strictly limited to instances where it is necessary and handled with care. Data may be shared under the following circumstances:

1. Within La Senda School Community
Information may be shared with educators, staff members, and authorized personnel who require it to support students' learning and development.
2. With Trusted Third-Party Service Providers
We use third-party platforms, such as learning management systems (LMS) and video conferencing tools, to enhance online learning. These providers are bound by contractual obligations to handle data responsibly and securely.
3. To Meet Legal or Safety Requirements
We may disclose information when necessary to comply with applicable regulations or to protect the safety and security of our students and staff.

We always prioritize confidentiality and ensure that data sharing occurs only on a "need-to-know" basis to minimize any potential risks.

Your Rights and Privacy Choices

We respect the rights of students, parents, and staff to have control over their personal information. We are a global community and operate worldwide. Depending on your location and applicable policies, you may have the ability to:

- Request access to personal records
- Correct or update any inaccurate information
- Request deletion of certain personal information, where permitted

Retention of Information

Lifetime Academic Verification and Enrollment Support

La Senda Global Academy offers lifetime academic verification to ensure students can pursue further education opportunities.

Additionally, we offer proof and verification proof of enrollment for citizenship, immigration, or other official purposes.

Changes to the Privacy Policy

This Privacy Policy may be updated from time to time to reflect changes in our practices or services. Any significant updates will be communicated through our website or via email. Please refer to the "Effective Date" at the beginning of this document for the most recent update.

Contact Us

If you have any questions, concerns, or requests regarding our Privacy Policy, please contact us:

La Senda Global Academy

admin@lasendaglobalacademy.com