

Weicheng Li

Taipei city, Taiwan

[github](#) [website](#) [linkedin](#)

EDUCATION

Southern Taiwan University of Science and Technology [STUST](#)

Taiwan

Master of Science in Information Management

Sep 2023 - Aug 2023

- Exchange program at Ritsumeikan University, Japan
- Attended national academic network reference
- GPA: 3.98/4.3

EXPERIENCE

Product Support Engineer

Genie Networks, Taipei, Taiwan

Network security assistant engineer

Dec 2023 - Now

- Exceeded annual task requests by 100% in my first year.
- Collaborate with other teams, such as RD, PM, QC and BU.
- Strong communication skills and a customer-centric approach.
- Diagnose and troubleshoot defects, provide guidance on product usage, and resolve issues promptly.
- Creating documentation, training materials, and FAQs to help users better understand and utilize products.

Data Collection and Translation

Pactera Edge, Remote

Nov 2022 - Nov 2023

Japanese Translator

Carim Engineering, Tainan, Taiwan

Jan 2021 - Oct 2021

Chinese Translator

Don Quijote, Tokyo, Japan

Dec 2019 - Sep 2020

PROJECTS

Sentiment Analysis Model

- Developed a deep learning model to analyze YouTube comments and visualized the data using Power BI.

BBS Financial Group Analysis

- Web scraped data from a major Taiwanese BBS platform to analyze NLP queries and visualized the results.

World Economic Quality Analysis

- Analyzed open data on global GDP and working hours to measure and visualize economic quality.

Car Insurance Prediction:

- Used Kaggle data and RapidMiner to build a predictive model for car insurance.

SKILLS

Technical Skills

- Languages: Python(PyTorch, Plotly, Pandas, NumPy, Scikit-learn), HTML, PSQl Git, MySQL, Bash
- OS: Windows, Linux
- Software: Power BI, Tableau, RapidMiner, SecurityCRT, Wireshark, GNS3

Languages

- Chinese, English, Japanese