

Date:01-Oct-19

REF:VRPL:AHD:CCM:REN:AMC:024/1019

The Branch Manager
Oriental Bank of Commerce
3, Dafodils Plaza
Opp. Amarmanjari Bungalows
Gala Gym Khana Road
South Bopal
Ahmedabad-380058.
Mob: 9377553435

Dear Sir,

Sub: Renewal offer for Comprehensive Annual Maintenance Contract for Your Currency Counting/ Detecting Machines (Model: Maxsell 50i)

This is in connection with the above said contract, we would like to inform you that your AMC period has completed on **30-Sep-19**

In this connection, we have enclosed herewith **A.M.C.** contract offer letter effective from **Date: 01-Oct-2019 to 30-Sep-2020** for your kind consideration and confirmation.

Hope our above offer is in line with your requirement.

If any clarification needed please feel free to call us on: **079-26424229/99252 04929.**

Thanking you in the meanwhile and assuring you the best of our service and kind attention always.

Yours faithfully,

For, **Veb Robomak (P) Ltd.**

Authorized Signatory

For any complaints call us on 079-26424229 / 99252 04929 / 99099 58229

Comprehensive Annual Maintenance Contract

VRPL shall maintain the machine specified in this agreement on the terms and condition mention as below.

Terms & Conditions:

1. This agreement shall remain enforced for the period off one year from the date commencement.
2. Before taking the system under agreement as an acceptance, a test will be carried out by our engineer in presences of the representative of the Institution.
3. Any Government levies imposed by the government; it is understood that such levies will payable extra.

Services Rendered:

We agree to provide Comprehensive Maintenance services under the agreement to keep the machine in good working condition.

1. Maintenance will cover both preventive and breakdown calls. This will include the cost of the parts except those considered consumable like Stacker & Keypad Sticker.
2. Preventive maintenance will be provided Quarterly.
3. Maintenance and services will be provided during normal working hours on all the working days.
4. Break down calls will be responded within 48 hrs.
5. Will not cover all plastic part & any Physical Damage.

Excluding:

Major up gradation of the system.

Any work external to the machine such as maintenance of the attachment accessories etc. not originally included in the contract. Repairs of malfunctioning or damaged due to rat bites, damages due to accident, transportation negligence, natural disaster or use of non-standard electrical power and power fluctuation or short circuit.

Contract Details:

Contract Period: **01-Oct-2019 to 30-Sep-2020**

Model Name	Rate	GST@18 %	Total With Tax	Qty	Sub Total
Maxsell 50i	2,966.00	533.88	3,499.88	1	3,499.88
RoundOff					0.12
GrandTotal					3,500.00

Payment Details

Payment Bank Details	A/c Name: Veb Robomak Pvt. Ltd. Bank Name: SBI Branch: Polytechnic , Ahmedabad A/C No: 30956461892 IFSC Code: SBIN0001043
Payment Terms	Annually

Signed on Behalf of Institution

Signed on Behalf of Veb Robomak Pvt Ltd

Authorized Signature & Stamp. Authorized Signature & Stamp.

Date: Date: 01-Oct-19