

TASK-1 Prioritisation

Reported bugs:

1. Clicking on view deal redirects user to a wrong OTA item landing page

Priority - Urgent

Severity - Major

Reason- User redirects to wrong OTA item landing page signifies the User shall not be able to see correct information which leads to user loss of interest, confusion for hosted website and trust in website.

However, the functionality does not impact on user to login, search i.e other functionalities. At the same time this bug leads to loss in business quickly. Therefore, bug needs to open with Major Severity and fix needs to be delivered on High/Urgent Priority

2. Pagination on search results page doesn't work

Priority - Urgent

Severity - Critical

Reason - Pagination relates with Usability. If User tries to load new items and does not get results this impacts on Users purchasing behavior from the website. It also implies one of the core functionalities is not working for website.

It lost interest towards website and user restrict themselves to visit the site again.

Therefore, this needs to be treated as High/Urgent Priority and Critical Severity Defect for website

3. Country flag for US is wrong

Priority- Urgent

Severity- Cosmetic

Reason - This leads to disrespect of Country which signifies the hosted website did not pay attention to detail. When the US user browses the website, it leads to disrespect and did not like to come back to website.

However, this is not breaking any website functionality thus priority for fix should be urgent for Cosmetic defect

4. Price filter returns incorrect results

Priority- Normal

Severity- Average

Reason - Website provides different search filters like Accommodation, guest rating, hotel location and more filters to help users convenient search. User still able to use the website using Sort By <Price> to find the relevant results.

The functionality is not critical severe to impact on website and other options are available to provide similar and relevant searches. Thus, Priority of this bug needs to fix with Normal priority and opened with Average Severity

5. Sorting by Distance doesn't work

Priority- Normal

Severity- Average

Reason - Website provides different similar search filter like hotel location to help users convenient search. User still able to use the website using hotel location to find the relevant results.

The functionality is not critical severe to impact on website and other options are available to provide similar and relevant searches. Thus, Priority of this bug needs to fix with Normal priority and opened with Average Severity