



## PERSONAL INFORMATION

## Dogara ISHAKU

 1945 Place du 8 Mai, 932000 Saint Denis (France)

 ishaku.dogara@epita.fr

 [https://www.linkedin.com/public-profile/settings?trk=d\\_flagship3\\_profile\\_self\\_view\\_public\\_profile](https://www.linkedin.com/public-profile/settings?trk=d_flagship3_profile_self_view_public_profile)

Sex Male | Date of birth 22/08/1989

## POSITION

## IT Consultant

## WORK EXPERIENCE

24/11/2016–03/10/2017

## IT Support

Cross River University of Technology, Calabar (Nigeria)

- Computer Maintenance
- Software Updates
- Printers and other Attached Devices
- Computer Skills Tutor

05/06/2014–27/03/2015

## IT Support/Help Desk

MRS Oil Nigeria Plc., Lagos (Nigeria)

- Applications Support
- Computer Maintenance
- Network Maintenance and Support
- Incidence Management

## EDUCATION AND TRAINING

21/09/2018–Present

## MSc. Information Systems Management

EPITA Graduate School of Computer Science, Paris (France)

- Project Management
- Information Systems Management
- Information Technology Governance
- Agile-Scrum
- Customer Relationship Management
- Green IT
- ITIL
- Business Intelligence
- ERP
- Supply Chain Management

23/10/2010–31/03/2016

## BTech. Management Information Technology

Abubakar Tafawa Balewa University, Bauchi (Nigeria)

- Virtual Basic
- Prolog
- MIS

- Economics
- Accounting
- Entrepreneurship
- Technology and Innovation Management
- Corporate Policy and Strategy
- Corporate Social Responsibility
- Economics of ICT
- Data Network

## PERSONAL SKILLS

Mother tongue(s) Hausa

Foreign language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
French	A2	A2	A2	A2	A2
English	C2	C2	C2	C2	C2

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user  
Common European Framework of Reference for Languages

Communication skills

- Good communication
- Good with knowledge sharing
- Break complex messages for easy understanding

Organisational / managerial skills

- Good leadership
- Strong management skills
- Team harmonization
- Conflict resolution

Job-related skills

- IT Support
- Networking (CCNA1)
- Customer Relationship Management
- Applications Support
- Incidence Management
- Business Analysis

Digital skills

SELF-ASSESSMENT				
Information processing	Communication	Content creation	Safety	Problem-solving
Proficient user	Proficient user	Basic user	Independent user	Independent user

Digital skills - Self-assessment grid

CCNA1: Routing & Switching: Proficient

- Data Analysis with SPSS
- Microsoft Dynamics 365 (CRM)

- Vivify Scrum
- Microsoft Project