

Ishan Giri

Graduate Software Developer

Contact information

Gold Coast, Australia, 4218 • ishansmith2@gmail.com • 0413179163

Professional summary

Recent Bachelor of Information Technology graduate specializing in **Software Development and Data Analytics**, with hands-on experience in both **low-code automation** and **full-stack development**. Skilled in modern web technologies such as **React.js**, **Next.js**, **Node.js**, and **FastAPI (Python)**, and experienced in building **efficient, scalable, and data-driven solutions**. Known for a **practical mindset**, strong **adaptability to emerging tools**, and a passion for developing impactful digital products that drive business efficiency and innovation.

Education

Bachelor of Information Technology

Southern Cross University, Gold Coast — Jul 2022 - Jul 2025

- Graduated with a GPA of 5.58. Major in Software Development with elective focus in Data Science.
- Mastered software development fundamentals and learned professional development in workplace.
- Completed real-world projects applying Agile methodologies, version control, and team collaboration.
- Developed foundational skills in data wrangling, advanced analytics, and machine learning fundamentals.

Employment history

Innovation Support Officer

ETC, Southport, Gold Coast — Sep 2025 - Dec 2025

- Built and automated **workflow solutions** using **Laserfiche Forms** to support internal operations.
- Supported the **Innovation Team** in developing **AI agents** using **Microsoft Copilot Studio**.
- **Triaged and resolved internal support tickets** via **Freshservice**.
- Gained exposure to the **Microsoft 365 suite**, workflow design, and low-code automation best practices.
- Worked in an **Agile environment**, participating in stand-ups, task planning, and iterative solution delivery.
- Learned UI/UX best practices while designing responsive and accessible forms.

PROJECTS

AI-Powered-Resume-Builder

Personal Project

- Developed a dynamic AI-powered resume builder to help me build my resumes quickly and efficiently.
- Built the frontend using React and TypeScript with a responsive and modular UI architecture.
- Developed the backend with Python (FastAPI) and PostgreSQL, enabling efficient resume data management.
- Implemented Firebase Authentication for secure user login and session management.
- Integrated AI-driven features such as auto-generated summaries and smart skill suggestions using openAI api.

NIB-Rewards

University Project

- Collaborated with teammates to design and develop a cross-platform mobile rewards app for a local grocery store as part of a university project.
- Built the application using React Native with a responsive, consistent UI across iOS and Android platforms.
- Integrated Firebase Authentication for secure logins and Firestore for real-time syncing of rewards, user activity, and dynamic updates.
- Implemented a flexible backend structure to allow dynamic management of reward activities and email marketing workflows.

YQM

Freelance Project

- Took ownership of an existing WordPress site and successfully migrated hosting infrastructure from legacy wordpress hosting to Google Cloud Platform.
- Configured a Compute Engine VM, managed DNS pointing for the custom domain, secured the VM with SSH key access, and enabled WP-CLI for efficient backend management.
- Provided end-to-end support for content revisions, UI updates, performance fixes, and plugin-related issues.

Links

[Personal Website](#)

[Resume builder project link](#)

[YQM project Link](#)

[LinkedIn](#)

[Github](#)

Skills

TypeScript	JavaScript
Node.js	React
Next.js	Express
Python	FastAPI
MySQL	PostgreSQL
MongoDB	Firebase
Git	AWS
Machine Learning	Tailwind CSS
Responsive Design	Agile Methodologies
Jira	Confluence
REST API	React Native (Expo)
Laserfiche	Microsoft Copilot Studio
Microsoft Power Apps	UI/UX Design

References

Tim Welsh

ETC | Manager of Innovation

✉ tim.welsh@etcltd.com.au ☎ 0433883219

Andrew Maude

ETC ltd | Digital Workflow Coordinator

✉ andrew.maude@etcltd.com.au ☎ 0456660677