

Ishan Giri

Graduate Software Developer

Contact information

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Professional summary

Recent Bachelor of Information Technology graduate specializing in **Software Development and Data Analytics**, with hands-on experience in both **low-code automation** and **full-stack development**. Skilled in modern web technologies such as **React.js**, **Next.js**, **Node.js**, and **FastAPI (Python)**, and experienced in building **efficient, scalable, and data-driven solutions**. Known for a **practical mindset**, strong **adaptability to emerging tools**, and a passion for developing impactful digital products that drive business efficiency and innovation.

Education

Bachelor of Information Technology

Southern Cross University, Gold Coast — Jul 2022 - Jul 2025

- Graduated with a GPA of 5.58. Major in Software Development with elective focus in Data Science.
- Mastered software development fundamentals and learned professional development in workplace.
- Completed real-world projects applying Agile methodologies, version control, and team collaboration.
- Developed foundational skills in data wrangling, advanced analytics, and machine learning fundamentals.

Employment history

Innovation Support Officer

ETC, Southport, Gold Coast — Sep 2025 - Dec 2025

- Built and automated **workflow solutions** using **Laserfiche Forms** to support internal operations.
- Supported the **Innovation Team** in developing **AI agents** using **Microsoft Copilot Studio**.
- **Triaged and resolved internal support tickets** via **Freshservice**.
- Gained exposure to the **Microsoft 365 suite**, workflow design, and low-code automation best practices.
- Worked in an **Agile environment**, participating in stand-ups, task planning, and iterative solution delivery.
- Learned UI/UX best practices while designing responsive and accessible forms.

PROJECTS

AI-Powered-Resume-Builder

Personal Project

- Developed a dynamic AI-powered resume builder to help me build my resumes quickly and efficiently.
- Built the frontend using React and TypeScript with a responsive and modular UI architecture.
- Developed the backend with Python (FastAPI) and PostgreSQL, enabling efficient resume data management.
- Implemented Firebase Authentication for secure user login and session management.
- Integrated AI-driven features such as auto-generated summaries and smart skill suggestions using openAI api.

NIB-Rewards

University Project

- Collaborated with teammates to design and develop a cross-platform mobile rewards app for a local grocery store as part of a university project.
- Built the application using React Native with a responsive, consistent UI across iOS and Android platforms.
- Integrated Firebase Authentication for secure logins and Firestore for real-time syncing of rewards, user activity, and dynamic updates.
- Implemented a flexible backend structure to allow dynamic management of reward activities and email marketing workflows.

YQM

Freelance Project

- Took ownership of an existing WordPress site and successfully migrated hosting infrastructure from legacy wordpress hosting to Google Cloud Platform.
- Configured a Compute Engine VM, managed DNS pointing for the custom domain, secured the VM with SSH key access, and enabled WP-CLI for efficient backend management.
- Provided end-to-end support for content revisions, UI updates, performance fixes, and plugin-related issues.

Links

- [Personal Website](#)
- [Resume builder project link](#)
- [YQM project Link](#)
- [LinkedIn](#)
- [Github](#)

Skills

- | | |
|----------------------|--------------------------|
| TypeScript | JavaScript |
| Node.js | React |
| Next.js | Express |
| Python | FastAPI |
| MySQL | PostgreSQL |
| MongoDB | Firebase |
| Git | AWS |
| Machine Learning | Tailwind CSS |
| Responsive Design | Agile Methodologies |
| Jira | Confluence |
| REST API | React Native (Expo) |
| Laserfiche | Microsoft Copilot Studio |
| Microsoft Power Apps | UI/UX Design |

References

Tim Welsh

ETC | Manager of Innovation
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Andrew Maude

ETC ltd | Digital Workflow Coordinator
✉ andrew.maunder@etc ltd.com.au ☎ 0456660677