Manufacturing and Supply Chain Assistant Chatbot

1. Overview

The Manufacturing and Supply Chain Assistant Chatbot project is designed to provide automated assistance for tasks such as supply chain management, tracking manufacturing processes, and providing relevant articles from a database. The application consists of several core components, each responsible for different functionalities, including natural language processing, data storage, and web scraping.

2. Key Components

- 1. app.py: Contains the main application logic, which handles user requests, interacts with the language model, and manages responses.
- 2. database.py: Manages the database connection and queries to retrieve articles and store conversation history or relevant data.
- 3. llm.py: Interfaces with the language model, generating responses based on user input and providing insights related to manufacturing and supply chain topics.
- 4. main.py: Serves as the entry point for the chatbot application, coordinating the flow of operations between modules.
- 5. scraper.py: Designed to scrape external websites for manufacturing-related articles and data. This module is non-functional at present.
- 6. search.py: Implements a search function to look up relevant articles from the database.

3. Approach

The chatbot application was developed in a modular fashion, ensuring separation of concerns across components. The main approach involved:

- Data Retrieval: The chatbot retrieves relevant information from a database (manufacturing_articles.db) of manufacturing and supply chain articles.
- Language Processing: Natural language queries are handled by the language model interface (llm.py), which generates human-readable responses.
- Search Functionality: The search.py module allows the user to look up relevant articles by keywords, providing flexibility in accessing information.

- Web Scraping: The scraper.py module was intended to collect real-time data from the web to keep the article database up to date.

4. Challenges Faced

- Scraper Functionality: The web scraping module (scraper.py) is currently not functional. This is due to website restrictions such as CAPTCHA, dynamic content rendering (via JavaScript), and rate-limiting, which prevent the successful scraping of targeted data.
- Data Consistency: Ensuring consistency in retrieving data from the database and preventing redundant articles from being shown posed challenges during testing.
- Integration of Components: Integrating the language model with the database required adjustments to ensure that responses were contextually relevant to manufacturing and supply chain topics.

5. Potential Improvements

- Scraper Module Overhaul: The current scraper can be re-engineered to handle CAPTCHA, dynamic content, or use APIs where available. Alternatively, data collection can be shifted to reliable third-party APIs for real-time article fetching.
- Enhanced Search: Improvements can be made to the search function to support more advanced querying, such as fuzzy search, and categorization of articles by themes (e.g., manufacturing optimization, supply chain disruptions).
- Real-time Data Integration: By integrating APIs from trusted sources, such as industry-specific news providers, the chatbot can offer real-time insights rather than relying solely on a static database of articles.
- Contextual Learning: Currently, the language model generates responses based on individual queries. Enhancing the chatbot to retain session context over multiple queries would improve the user experience.

6. Conclusion

The Manufacturing and Supply Chain Assistant Chatbot has been designed with a modular architecture, focusing on seamless interaction between components. While most modules are fully functional, the web scraping aspect requires attention for full implementation. Future work will focus on refining the scraping process or replacing it with alternative data-fetching methods, along with improving the overall search and language processing capabilities.