# (A Classical Approach)

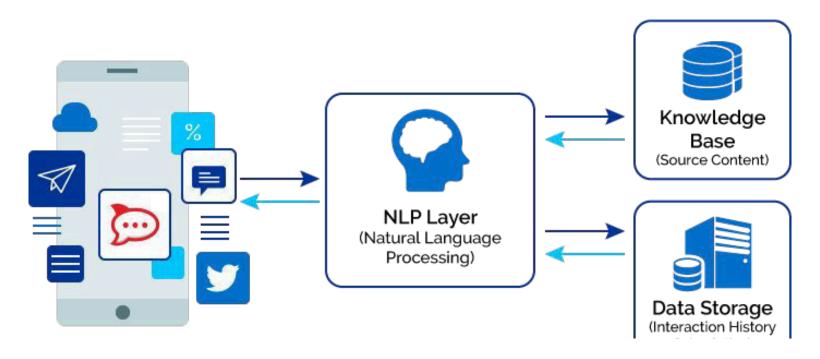
**Natural Language Processing** 

#### Natural-language processing (NLP)

- An area of computer science and artificial intelligence for
- Interactions between computers and human languages
- Program computers to process natural language data

In 1950, Alan Turing published an article titled "Computing Machinery and Intelligence" which proposed what is now called the Turing test as a criterion of intelligence.

Basic Structure of a NLP application (chatbot considered below)

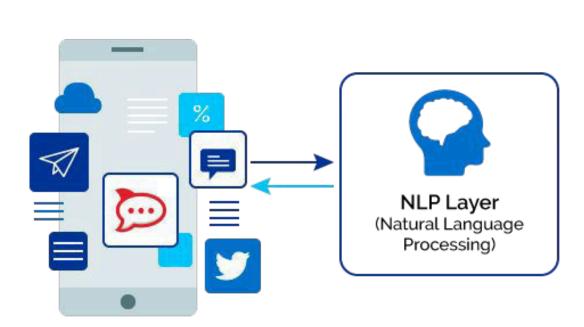




**Knowledge Base** – A database used to equip chatbots with the information needed to respond to queries of customers request.



**Data Store** – Contains interaction history of chatbot with users.



NLP Layer – Translates users' queries (free form) into information that can be used for appropriate responses.

**Application Layer** – The application interface that is used to interact with the user.

#### **Speech Recognition**



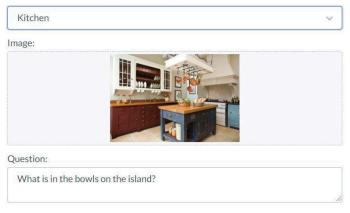
**Text Classification** 



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#### Caption Generation using VQA (Visual Question Answering)

1. Choose an Image and a Question



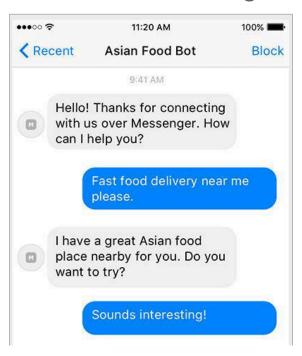
2. Run a model



#### **Machine Translation**



#### **Question Answering**

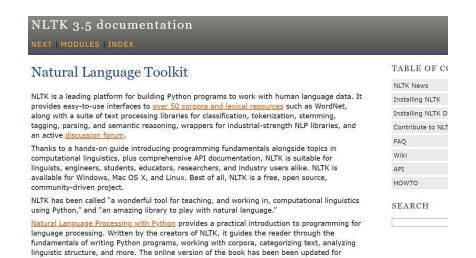


Here are some of the most popular Natural Language Processing Tools.

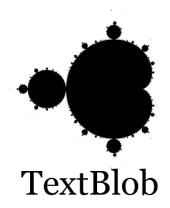
 <u>Stanford's Core NLP Suite</u> – a set of stable and well-tested natural language processing tools, widely used by various groups in academia, industry, and government.



 Natural Language Toolkit (NLTK) - A suite of libraries and programs for symbolic and statistical natural language processing for English.



• <u>Text Blob</u> - A Python library for processing textual data and NLP tasks like part-of-speech tagging, noun phrase extraction, sentiment analysis, and more.



 SpaCy - An open-source software library for advanced natural language processing.



 <u>Pytorch-NLP</u> - Library for NLP in Python with pre-trained embeddings, samplers, dataset loaders, metrics, neural network modules and text encoders.



 OpenNLP by Apache – A machine learning based toolkit for the processing of natural language text.



Create a Quiz using TextBlob

#### Create a Quiz using TextBlob

Let us use the TextBlob library of Python to Build a program that makes a quiz out of a provided text.

It is basically a usage of **NER** - <u>Named-Entity Recognition</u>.





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#### Create a Quiz using TextBlob

Let us understand a few things about the TextBlob API:

- **text.sentences** gives the sentences in a text
- sentences.tags gives the tags for each of the word in sentence

#### Create a Quiz using TextBlob

Now to generate our quiz we will:

- Extract each sentence
- Replace some the nouns and proper nouns with a blank
- And remove only after the fourth word in the sentence



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To find related posts from a bunch of posts, we first need to learn how to turn text into something on which we can calculate similarity.

How to do it??

By using the Bag of Words Approach

**Bag of Words Approach** – It ignores order of words, and uses word counts as their basis.

In this model, a text (sentence or document) is represented as bag (multiset) of its words, disregarding grammar and word order but keeping multiplicity.

### the dog is on the table

**Vectorization** - For each word in the post, its occurrence is counted and noted in a vector. This step is called vectorization.

The vector is typically huge as it contains as many elements as words occur in the whole dataset.

**Vectorization example** - For the two statements "How to format my hard disk" and "Hard disk format problems "the vectors are shown below in a

#### **Term Document Matrix**

Word	Occurence in post 1	Occurence in post 2
disk	1	1
format	1	1
how	1	0
hard	4	1
my	1	0
problems	0	1
to	1	0

Now let's see how to implement vectorization using Scikit-Learn



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## Analyse collection of Text Documents

using Scikit Learn

#### Analyse collection of Text Documents using Scikit Learn

Here is a quick checklist of what we would do to analyse these collection of text documents:

- Load file contents and categories
- Extract feature vectors suitable for machine learning
- Train linear model to perform categorization
- Use grid search to find good configuration of feature extraction components and the classifier



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#### Analyse collection of Text Documents using Scikit Learn

- Occurrence count is a good start but there is an issue
  - Longer documents will have higher average count values than shorter documents

#### Analyse collection of Text Documents using Scikit Learn

To avoid these potential discrepancies we:

- Divide the number of occurrences of each word in a document by the total number of words in the document:
  - These new features are called tf for Term Frequencies.

How can we improve tf?

- Downscale weights for words that occur in many documents in the corpus and are therefore less informative than those that occur only in a smaller portion of the corpus.
  - This downscaling is called tf-idf for "Term Frequency times Inverse
    Document Frequency".

- Tf-idf weight is often used in
  - Information retrieval and
  - Text mining
- This weight is a used to evaluate
  - How important a word is to a
  - Document in a collection or corpus

#### Term Frequency

- Measures how frequently a term occurs in a document
- It is possible that a term would appear
  - Much more times in long documents than shorter ones
  - This is why we normalize TF

TF(t) = (Number of times term t appears in a document) / (Total number of terms in the document)

#### **Inverse Document Frequency**

- Measures how important a term is
- In TF, all terms are considered equally important
- How ever some words and stop words appears lot of time
  - But have least importance
- In IDF we weight down frequent terms
  - And scale up rare terms

IDF(t) = log\_e(Total number of documents / Number of documents with term t in it)

#### Example

- Consider a document containing 100 words and the word cat appears 3 times
- The term frequency(tf) for cat is
  - $\circ$  (3 / 100) = 0.03

#### Example

- Now, assume we have 10 million documents and
  - The word cat appears in 1,000 of these
- The inverse document frequency(idf) is
  - $\circ$  log(10,000,000 / 1,000) = 4
- Tf-idf weight is the product of tf and idf
  - $\circ$  0.03 \* 4 = 0.12

Now let us apply tf-idf to our example



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#### **Overview of Stanford Core NLP**



#### Stanford CoreNLP provides a set of human language technology tools.

#### It provides:

- Base forms of words,
- Parts of speech,
- Whether they are proper nouns,
- Mark up the structure of sentences in terms of phrases and syntactic dependencies,
- Indicate which noun phrases refer to the same entities, indicate sentiment

#### Choose Stanford CoreNLP if you need:

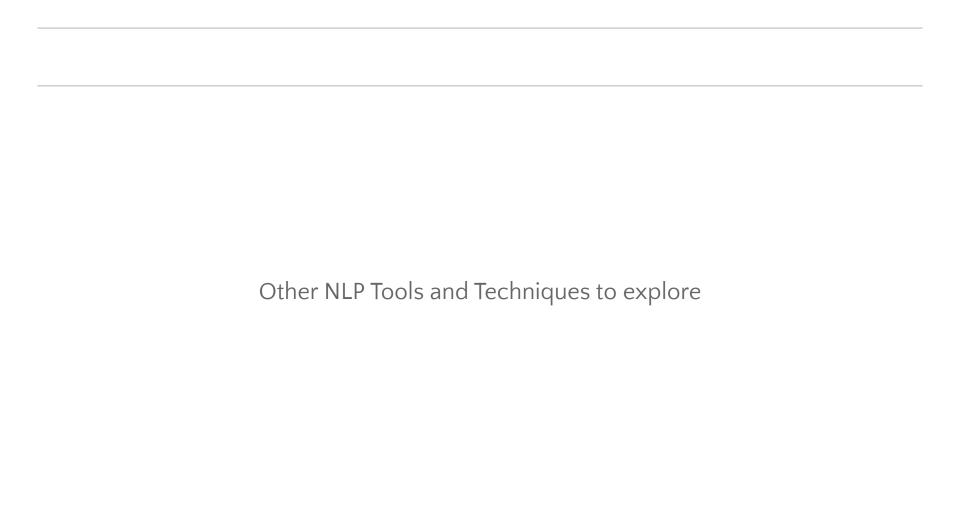
- Integrated NLP toolkit
- Fast, robust annotator for arbitrary texts
- Highest quality of text analytics
- Support for major languages
- Available APIs for most programming languages
- Ability to run as a simple web service

#### Programming languages and operating systems

Stanford CoreNLP can be used via:

- Command-line
- Object-oriented simple API,
- Third party APIs in other languages
- A web service

It works on Linux, macOS, and Windows.



### Other NLP Tools and Techniques to explore

#### Word2Vec

The word2vec algorithm uses a neural network model to learn word associations from a large corpus of text.

<u>Here</u> is a Keras implementation of this technique by **Francois Chollet**.

### Other NLP Tools and Techniques to explore

#### DialogFlow

This is an advanced development suite for creating conversational AI applications, including chatbots, voicebots, and IVR bots from Google.

Create your own projects here.



### Other NLP Tools and Techniques to explore

#### **NLP** using RNN

A common and modern approach for natural language tasks is to use recurrent neural networks, we will explore them next!

# Questions?