

# Isha Thakur

## SOFTWARE DEVELOPER

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## PROFILE

Flexible, autonomous graduate with a bachelor's degree in Computer Science, and a diploma in IT and Software Engineering. I chose to complete a bachelor's degree in computer science since I've always found the front-end and its creative appearance to be fascinating. This is among the factors that led me to transition from information technology to software engineering.

I'm interested in software engineering because I like solving problems with tangible solutions and I believe the skills from my education would allow me to apply the skills in practical. From my education, I have experience with different programming languages and also have experience in both front-end and back-end development. I bring to the table my experience as a full-stack developer converting figma mockups into a functional, responsive application using HTML, CSS, JavaScript, KnexJs, MySQL, and React.

Since software engineers must be very organized, collaborative, and communicative with others, I believe having prior IT and customer service expertise would be beneficial.

## EXPERIENCE

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### IT Support Specialist (short-term) | SSL Computers

JUNE 05, 2023 - JUNE 23, 2023, ABBOTSFORD BC

- Managed and resolved the tickets within the ticketing system, starting with the highest priority and working down to the lowest by recognizing customer's issue priority.
- Conducted data restoration as required in compliance with the company's established procedures.
- Resolved hardware and software issues, including password resets, and software installations.
- Installed software and patches, scanned computers, and updated antivirus programs that were accomplished for computer software maintenance.

### Cashier and Finance | Visions Electronics

DEC 2017 - APR 2019, VANCOUVER, BC

- Efficiently prioritized tasks and arranged work in a fast-paced setting, increasing sales at peak hours when only three or four coworkers were present.
- Streamlined record-keeping processes, guaranteeing accurate and timely transaction documentation for clients; achieved 100% compliance with record delivery deadlines and received commendation from senior management.
- Developed strong relationships with customers by personally and over the phone in response to their questions and concerns, ensuring their loyalty and satisfaction.
- Collaborated with shift manager to address and resolve customer concerns and issues.

## EDUCATION

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### BrainStation | Diploma, Software Engineering

NOV 2023 - FEB 2024, VANCOUVER, BC

### CDI College | Diploma, Information Systems Support Specialist

JAN 2023 - JUNE 2023, SURREY, BC

### University of the Fraser Valley | Bachelor's, Computer Science

MAY 2020 - JUNE 2022, ABBOTSFORD, BC

- Relevant coursework: Software Engineering, Object-Oriented Programming, Databases and Database Management Systems.
- Completed computer science degree.

### Langara College | Bachelor, Computer Science

JAN 2016 - MAY 2020, VANCOUVER, BC

- 147 credits completed.
- Relevant coursework: Web Development, Introduction to Programming, Data Structures & Algorithms.
- Transferred to University of Fraser Valley to complete my computer science degree.

## SKILLS

### TECHNICAL SKILLS

HTML5, CSS3, SASS, JavaScript, ReactJS, KnexJS, NodeJS, JSON, Python, SQL, MySQL, OOPS, Client side scripting, Server side scripting, APIs to create dynamic responsive websites, C++, RESTful APIs, PHP, Java

### SOFT SKILLS

Teamwork and good coordination with team members, Time Management, Motivated, Excellent communication an organizational skills, Agile Methodology, ability to work with minimal supervision

### TOOLS

Figma, Github, Postman, VS Code (IDE), Sublime, Jupyter Notebook, MS Office, Anaconda, JIRA, Heroku, Netlify

## PROJECTS

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### Software Engineer | Royal Caribbean Industry Project

JAN 2024, HACKATHON

- Contributed in a cross-functional team's industry project with Royal Caribbean International as the industry partner within 24 hours.
- Translated figma mockups from designs by UX team members to a responsive website using HTML, CSS, JavaScript, and React.

### Software Engineer (Lead coder) | Always Healthy Eating

JAN 2024, Capstone Project

- Accomplished a basic react blogging recipe app using tech stack - React, MySQL, ReactJS, KnexJS, Express, and Client and Server libraries.
- Utilized react router for navigation to the webpages.
- Implemented user authentication, allowing users to register, login, and create a new blog post to add a recipe.
- Deployed the front-end on Netlify.

### Software Engineer (Lead coder) | BrainFlix

JAN 2024, Course Project

- Implemented a responsive website from the provided mockup.
- Retrieved data using Axios from the given mockup API and displayed it in the application.
- Utilized the react router's useEffect and useParams hooks to determine when to update the main-video data.
- Modified the client application to utilize its own API service and implemented a custom API service to manage the video data.