

Intern Onboarding Guide

Team overview

- a. Enterprise architecture
 - i. Modernizing technology practices and designing solutions for better customer experience when using WF technologies and services. Upkeep on security and keeping customer information and assets safe.
- b. Why is technology itself such a vital part of Wells Fargo?
 - i. Even though WF is a financial organization, a lot of technology goes into the current workings of the banks. It's actually useful to think of WF as a fintech with much more financial resources available to execute ideas and grow. From online banking websites to mobile apps to storing data - all processes require the use of technology and engineering to keep things updated and secure.

Acronym cheat sheet

Hopefully the short table makes it easy enough to find any acronyms used in Enterprise Architecture and internship program but the following link is a Wells Fargo acronym Wiki that I discovered during the very end of my internship. Hopefully you can make use of it early on: [Wiki Pages - A \(wellsfargo.net\)](https://fabst.wellsfargo.com/SROrdering/)

Acronym	Meaning
WF	Wells Fargo
EA	Enterprise Architecture
AHS	Application Health Source
SAAS	Software as a service - (accessed online rather than installed)
API	Application Programming interface
JIRA	Not actually an acronym, refers to where agile epics, stories are added
CTO	Chief Technology Officer
CEO	Chief Executive Officer
CIO	Chief Information Officer
ARCH	Architecture
APP	not just a mobile application, refers to any online service/product at Wells Fargo
AA	Application Architecture
DDD	Domain Driven Design/Development
EPL	Enterprise Pipe Line
LOB	Line Of Business
IP	Investment Portfolio
MIP	Macro Investment Portfolio
WIM	Wealth and Investment Management
APIM	Application Programming Interface Management
Q1/Q2/Q3	Wells Fargo runs on a quarter system. Quarter 1/2/3
PDP	Professional Development Program
UP	University Programs
IM	Instant Message (Skype message)
CSBB	Consumer and Small Business Banking

How to get access to technologies and tools

The fastest and easiest way: ask someone for help! Ganesh, Hussain, Rob, and Shawn were all really helpful in trying to get me access to tools and software I needed for my project along with view access for team specific Git repositories, pdrive, tableau visuals, and more. **When in doubt, reach out.**

<https://fabst.wellsfargo.com/SROrdering/> (referred to as WANDA)

The above link is where you can go yourself to try to get access to certain tools you may need like an IDE for example. Just fill out as much as you can and if there are any problems the person handling your request usually emails you.

[TSC | Home \(wellsfargo.net\)](#) a good resource to find versions of certain software you may be requesting so you can properly fill out WANDA above

People I've interacted with and what you can reach out to them for

Note Everyone at Wells Fargo is friendly and available but this list is compiled from the people I've met in enterprise architecture and specifically how they may be able to help you if needed

- a. [Ramakrishnan, Ganesh \(Enterprise Architecture\)](#) - anything and everything
- b. [Reddimasi, Subhadaa \(Enterprise Architecture\)](#) - inspiring leader, meet at least once
- c. [Mathur, Prarthana \(Enterprise Architecture\)](#) - all things API and any general advice
- d. [Fadwani, Hussain \[CR-US CONTRACTOR RESOURCE\]](#) - all things Agile
- e. [Miller II, Robert R. \(Enterprise Architecture\)](#) [Clark, Shawn P. \(Enterprise Architecture\)](#) [Childress, David \(Enterprise Architecture\)](#) - all things AHS
- f. [Mehta, Aditi \[SYSTEMS SR ARCHITECT\]](#) - all things CASTH
- g. Person outside EA to meet at least once: [James Barletta](#). Takes the time to walk through CASTH scanning processes and other related inquiries. Great person to go to with general software engineering related questions
- h. [Lozier, Barry \(Enterprise Architecture\)](#) [Hanafee, Brian \(Enterprise Architecture\)](#) - great people for all sorts of knowledge but most importantly academic and career advice. Candid. Great conversations.

Tips & advice

- Don't be scared to admit that you don't know anything
 - Everyone knows you are here to learn and are eager to help you. They do not expect you to come in with all knowledge already
- **Ask questions** as much as possible about any topic, even if it's not related to your team or project. Show your curiosities and utilize the time to explore it all
- **Connect with people** more than once. If Ganesh sets up a call with someone, continue to hold conversations through IM later, or ask to set up another call.
- Understand that everyone is busy, but this doesn't mean they do not want to help you. Subhadaa gave me great advice on this, **"let them tell you 'no' not you yourself"**. Be proactive about asking for some time off their calendar and you'd be surprised how eager people are to make time for you.
- Be open to all sorts of work and projects and be eager to learn as much as you can through the program.
- Connect with people on LinkedIn if you can, and **take some time to thank everyone** who has either helped you or talked to you through your time in the program.
- Don't be afraid to reach out to others and **take initiative** in setting up meetings and conversations with people inside and outside the team
- During the first few weeks of your internship/job you'll be getting acclimated and having a lot of introductory meetings. During this time you may find some free time on your hand. Take advantage of this time:
 - start some place to take notes of every important information you come across like important links or a log on all people you meet (follow the structure of my own summer confluence doc for ideas)
 - do your DevelopYou trainings and find some more interesting and relevant courses on here to work on and take notes on: [Learner Home - Realize Your Potential: Wells Fargo Develop You \(csod.com\)](#)
 - If you need some review on a certain tool or have even more time, go to PluralSight for even more interesting content: [Pluralsight | The tech workforce development company](#)
 - we get free access as Wells Fargo employees
 - I personally enjoyed the women in computing (WICS) videos a lot