# **Isaiah Shikina**

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Software engineer in test with strong background in automation and quality assurance. Ability to develop tests and document results and methods. Effective at working with other team members and sharing knowledge through group meetings and project management tools to ensure software stability of our product.

## EXPERIENCE

### Genesys - Remote

06/2022 - present

# Software Engineer in Test

- Developed automation test jobs and pipelines using Java and Jenkins
- Ensured quality assurance and stability of weekly production deployments
- Designed test plans and cases with project managers, developers, and other test engineers
- Validated features and microservices through automation and manual testing
- Triaged failed regression tests executions and reported defects/bugs

# Blueprint Test Prep - Remote

07/2021 - 01/2022

# Software Engineer

- Implemented and discussed software features and technical requirements with developers, stakeholders, project manager, and interface designer
- Developed backend microservices and REST API endpoints using Go and AWS
- Tested contributed code through unit and integration tests
- Deployed code on CI/CD pipelines and validated new features in structured testing environments

### **SKILLS**

### Languages

- Java, Python, Go (Golang), C++, GraphQL

#### **Technologies**

- Amazon Web Services, Jenkins, GitLab CI/CD, Sumo Logic, PagerDuty, Swagger, Postman

# **EDUCATION**

Portland State University – 2021 Computer Science – Bachelor of Science GPA: 3.69, *cum laude*