

Summary Report for Task-2

Column Analysis:

The dataset comprises multiple columns providing detailed information about machinery maintenance and service calls. Key columns include:

1. Primary Key (Order Date): Unique identifier for each service record

- Data Type: String
- Provides chronological tracking of service events

2. Product Category:

- Primarily "SPRAYS" with one "BALER" entry
- Indicates product line diversity

3. Complaint Column:

- Free-text description of reported issues
- Highlights specific machine problems
- Varied in length and detail

4. Cause Column:

- Explanations for reported complaints
- Provides root cause information
- Demonstrates manufacturing or operational challenges

5. Correction Column:

- Detailed service and repair actions

- Describes resolution steps
- Offers insights into maintenance procedures

Data Cleaning Summary:

Cleaning Approach:

- Handled missing values through contextual analysis
- Standardized categorical entries
- Removed potential duplicate entries
- Corrected inconsistent capitalization
- Validated data integrity across columns

Key Cleaning Actions:

- Normalized text fields
- Removed redundant whitespaces
- Standardized date formats
- Ensured consistent terminology
- Addressed potential data entry errors

Visualizations:

Recommended Visualizations:

1. Product Category Distribution

- Pie chart showing service call distribution
- Highlights predominance of SPRAYS category

2. Root Cause Analysis

- Bar graph depicting frequency of different root causes

- Identifies most common maintenance issues

3. Monthly Service Call Trends

- Line graph showing service calls over time
- Reveals seasonal maintenance patterns

4. Repair Action Breakdown

- Stacked bar chart of fix conditions
- Illustrates primary repair strategies

5. Component Failure Frequency

- Horizontal bar chart of most problematic components
- Provides insights into recurring mechanical issues

Generated Tags & Key Takeaways:

Generated Tags:

- Manufacturing Quality Indicators
- Component Failure Modes
- Maintenance Action Categories
- Service Call Characteristics
- Repair Complexity Levels

Key Takeaways:

1. Manufacturing Insights:

- Recurring issues with fastener tightening
- Potential quality control gaps in production

- Consistent problems with installation processes

2. Maintenance Observations:

- Frequent hydraulic and oil-related issues
- Significant focus on retightening and reinstallation
- Complex repair processes requiring multiple steps

3. Product Reliability:

- Challenges with sensor and connector installations
- Consistent need for post-manufacturing adjustments
- Opportunities for design and quality improvement

4. Operational Recommendations:

- Implement more rigorous pre-delivery inspections
- Develop standardized installation checklists
- Enhance worker training on critical assembly steps

5. Economic Implications:

- Potential cost savings through proactive quality control
- Reduced service call expenses
- Improved customer satisfaction through reliability

Limitations and Future Work:

- Expand dataset for more comprehensive analysis
- Develop predictive maintenance models
- Implement machine learning for automated tag generation

The analysis provides a holistic view of machinery maintenance, offering actionable insights for engineering and quality improvement teams.