


Giovanna-Scheduler - G1. Enter New Request

https://cescointerpreter.CescoLS.com



Enter New Interpreter Request - Basic Tab

+ Add Client

+ Add Requester

IR #:

Int. Request # automatically assigned by system

Entered by

Cesco staff member, automatically entered

Client Name

Assignment Type

Language

Recurrent Assignment?

Yes or No Dropdown

Requested by

Platform

Assignment Date

MM/GG/AAAA

Request Date

MM/GG/AAAA

Simultaneous Interpreting?

Yes or No dropdown

From Time

To Time

This is a conditional field: when ONSITE + YES SIMULTANEOUS are selected, the below field appears

How many receivers?

Repeats: Weekly

Every: 1 week(s)

On: S M T W T F S

Start date: 2/ 3/2021

End date: By 8/ 3/2021

Start time: 12:00 PM

End time: 2:00 PM

Duration: 2 hours

Remove Recurrence Cancel OK

Conditional field: If YES, this recurrent set up

Contact Name

School/Building Name

IR General Notes

Cell Phone Number

Formatted as (nnn) nnn-nnnn

School/Building Address

Suite/Room/Room #

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Client Type Account Info Date & Time Language & Rate Location Assign Details LEP Info Onsite Contact Review Broadcast

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Giovanna-Scheduler - G2. Enter Billing Info

https://cescointerpreter.CescoLS.com



Enter New Interpreter Request - Billing Info Tab

IR #:

Int. Request # automatically assigned by system

Client Name

ID # (Claim, Case, Request #, etc.):

Billing Rate

QuickBooks Line Item

Client Rep/Adjuster:

Client Rep/Adjuster Email:

Client Rep/Adjuster Cell Phone:

Bill File Upload

Choose File

No file chosen

Note to Accounting

Note for Giovanna:
the QB line item
must be for:
legal services
medical services
[...]

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Client Type

Account Info

Date & Time

Language & Rate

Location

Assign Details

LEP Info

Onsite Contact

Review


Broadcast

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Giovanna-Scheduler - G3. Enter New Request - Interpreter Info

https://cescointerpreter.CescoLS.com



Enter New Interpreter Request - Linguist Tab

IR #:

Int. Request # automatically assigned by system

Linguist

All interpreters display per language ▼

Miles

Round Trip Estimated Time

Rate

▼

Minimum

▼

Travel time

Yes/No

▼

Mileage

Yes/No

▼

Notes to Interpreter:

Question for Sarika:

In this window we can override travel time and mileage info if we need to change them for the specific IR

how can this be done? Dropdown or radio button?

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Client Type

Account Info

Date & Time

Language & Rate

Location

Assign Details

LEP Info

Onsite Contact

Review


Broadcast

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Giovanna-Scheduler - G4. Assignment Report

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Enter New Interpreter Request - Assignment Report Tab

IR #:

Int. Request # automatically assigned by system

Assignment Date

MM/GG/AAAA

From Time

To Time

Upload IVS1

Choose File

No file chosen

Upload IVS2

Choose File

No file chosen

No Show

☐

Late Cancellation

☐

Feedback from Interpreter

Question for Cesco Team: how do we make sure that we eliminate the manual assignment report sheet?

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Client Type Account Info Date & Time Language & Rate Location Assign Details LEP Info Onsite Contact Review Broadcast

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This screen is filled when the interpreter enters the info on their phone/tablet at the end of the appointment. we need to discuss how this will work. the info here appears when the interpreter has finished the assignment and enters the info necessary to bill and pay.