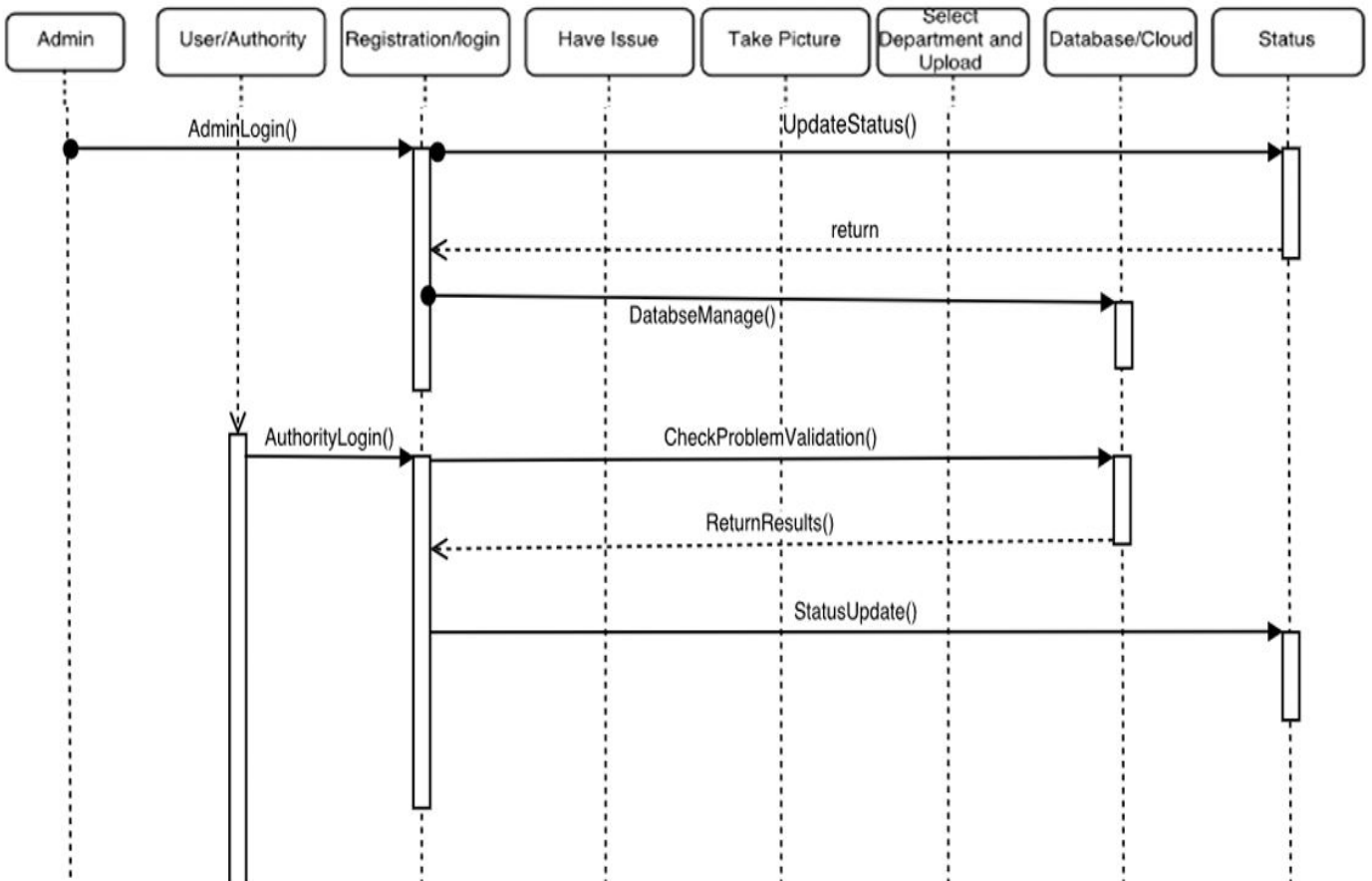


Sequence Diagram :

Use Case : Report a Problem by a user (Citizen)



Use Case :

Status update by admin &

Problem Validation and Status update by authority (Employee)

